

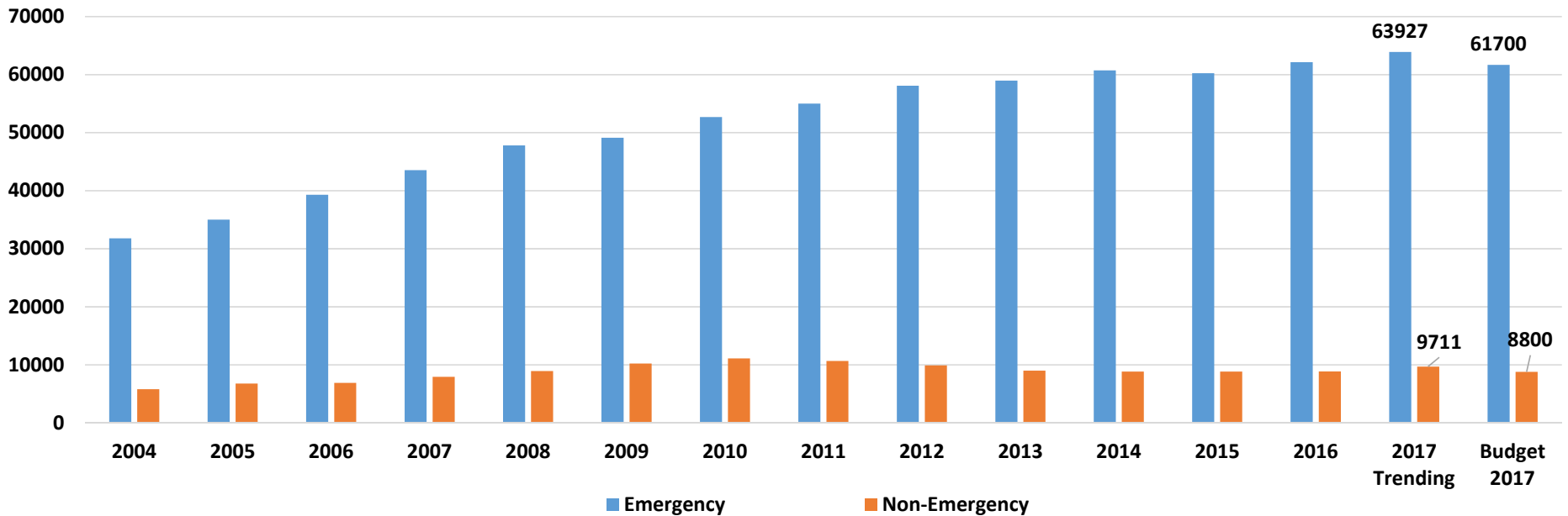
Patient Financial Services Outlook

Angela Lehman, MA, RHIA

December 2016

Eastern Division Call Volume

**East Call Volume
Current Trends
Emergency : 4% Over Budget
Non-Emergency: 10% Over Budget**



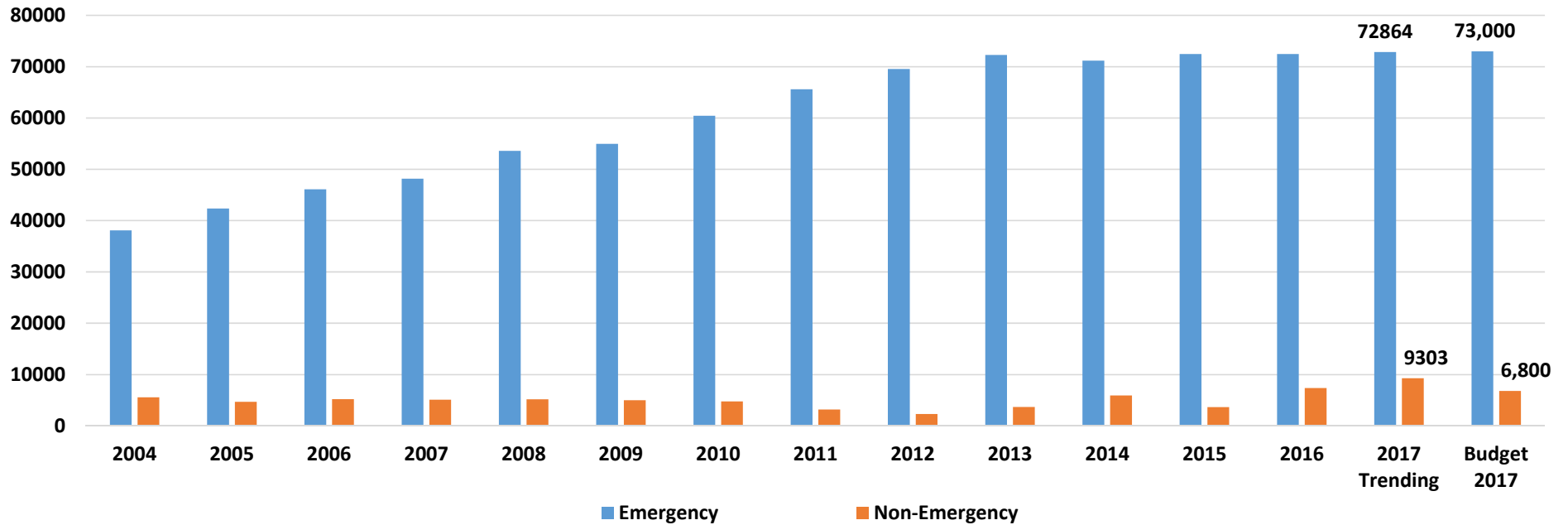
Western Division Call Volume

West Call Volume

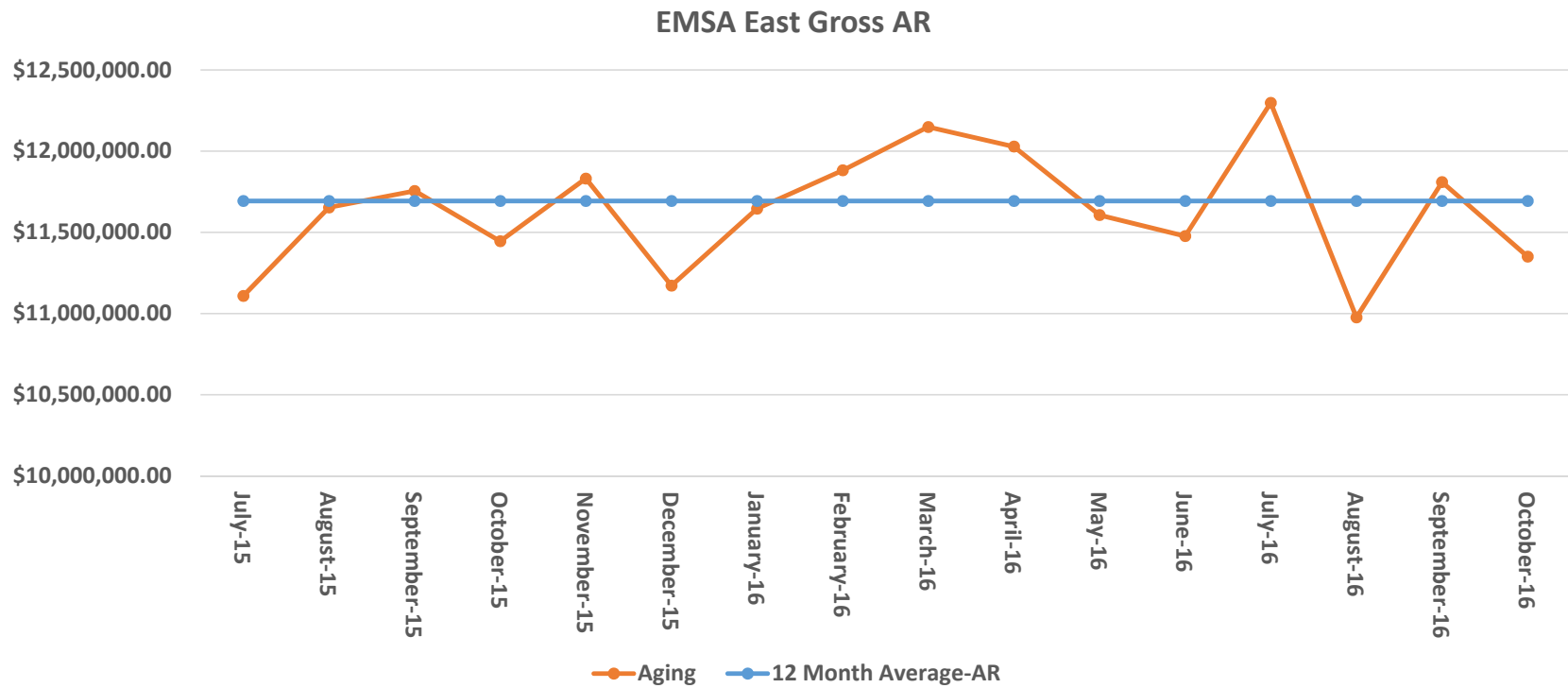
Current Trends

Emergency : At Budget

Non-Emergency: 36% Over Budget

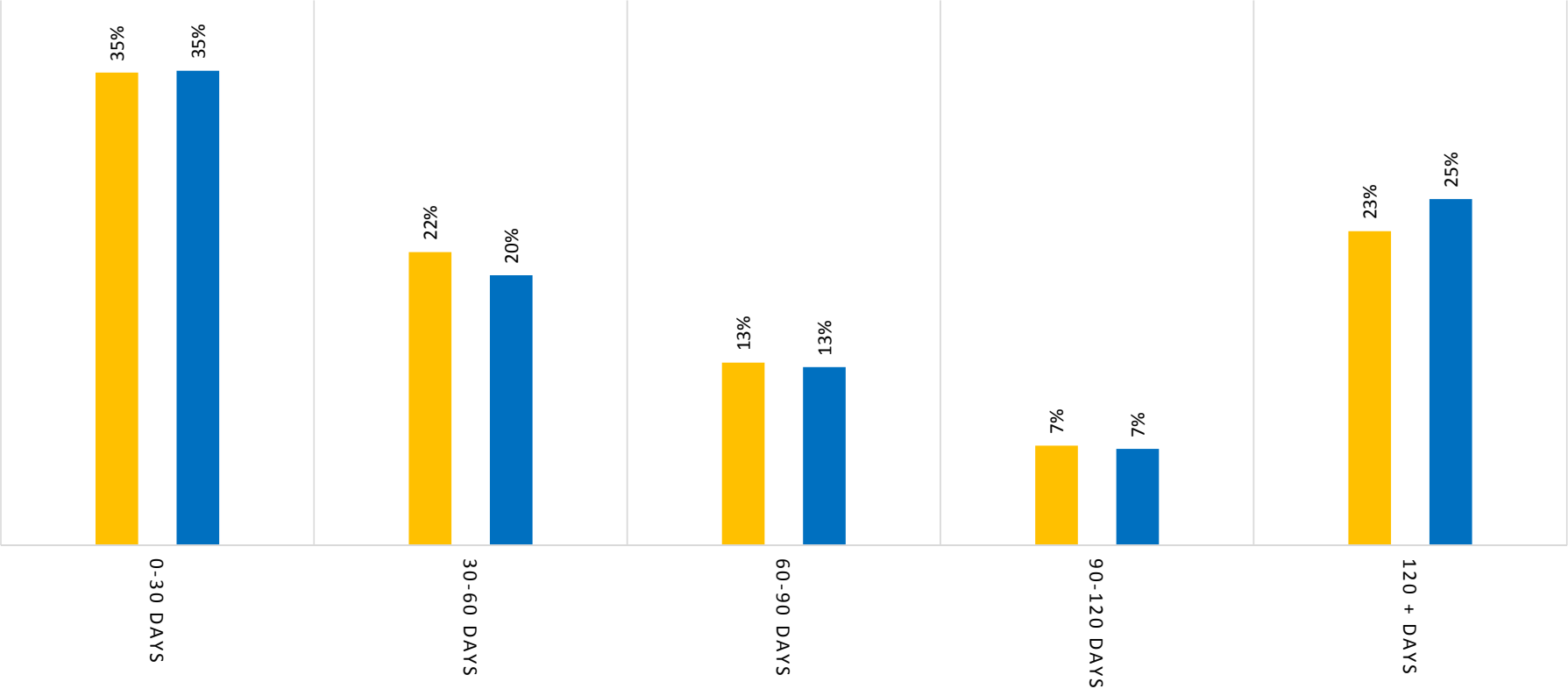


Eastern Division-Aging



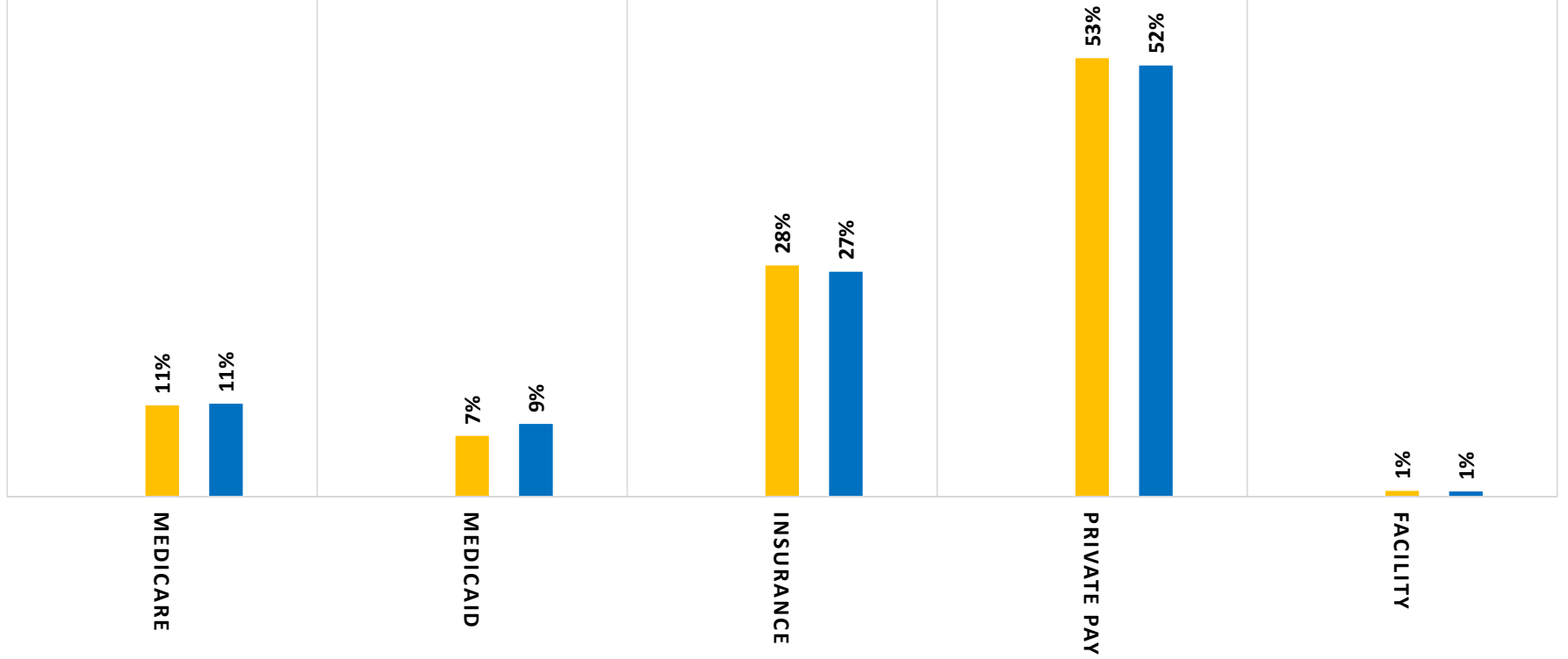
EMSA-EAST AGING BY DATE OF SERVICE

Current Avg Last 12 Months

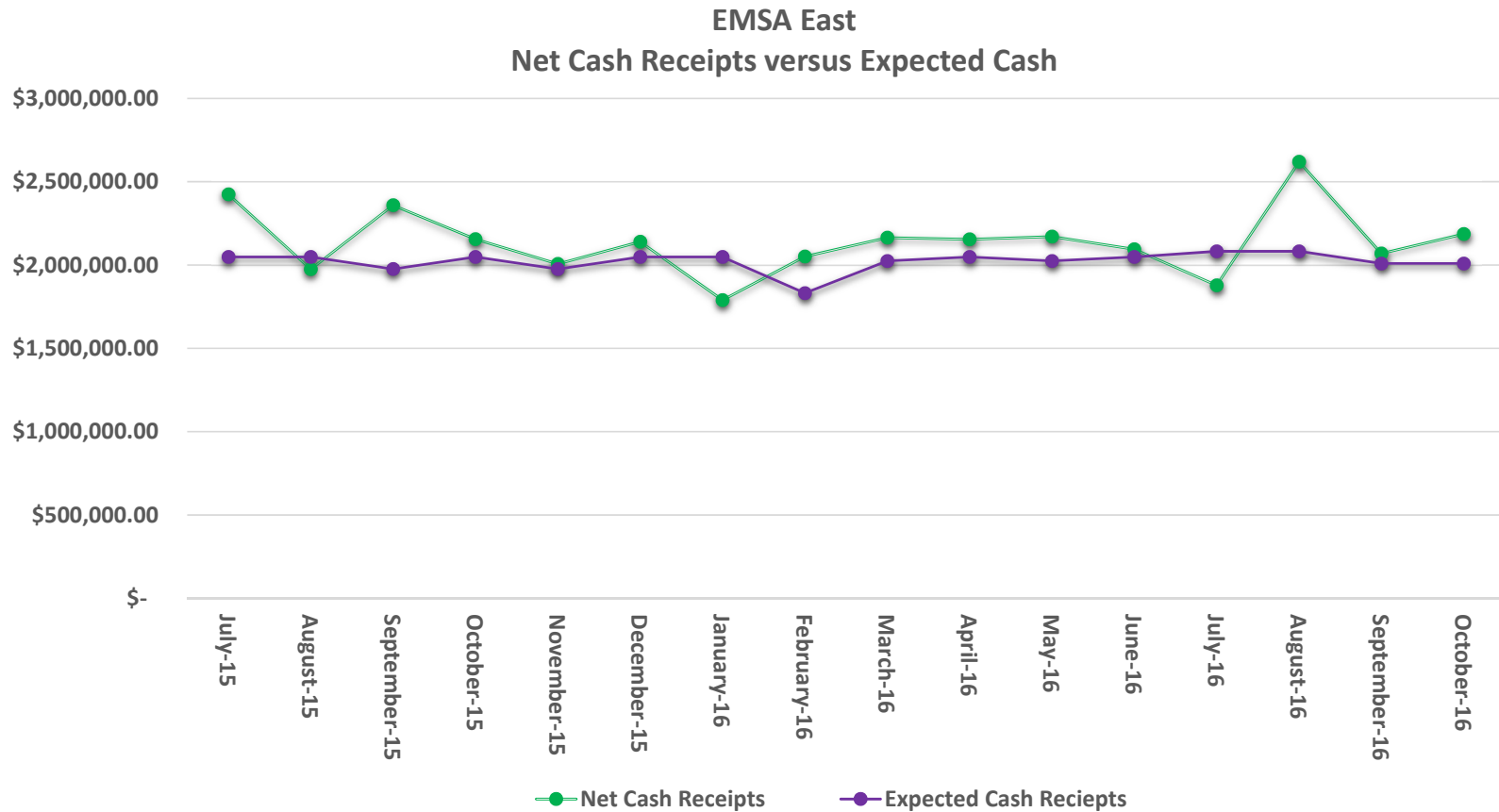


EMSA-EAST AGING BY PAYOR TYPE

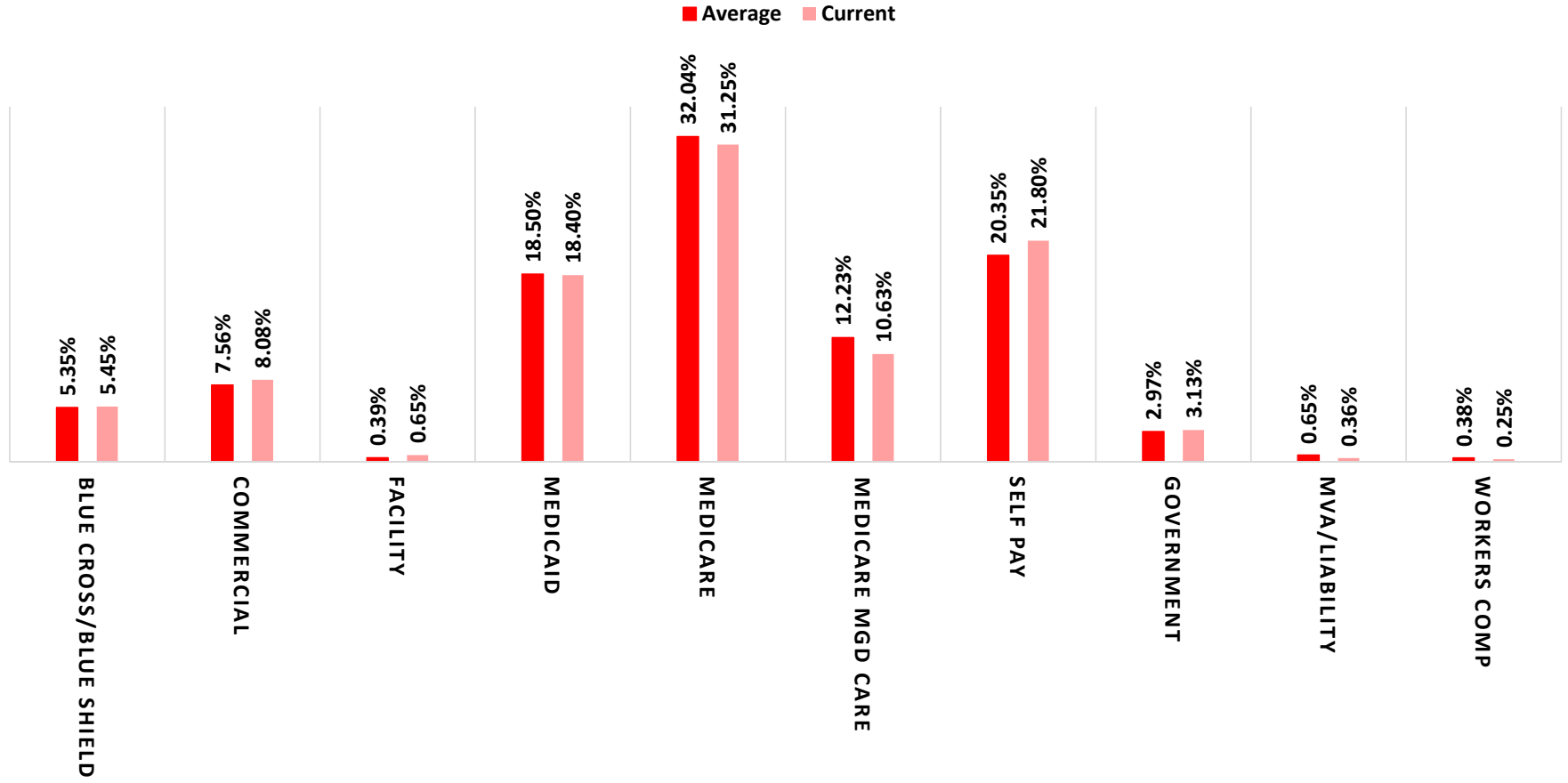
■ Current ■ Avg Last 12 Months



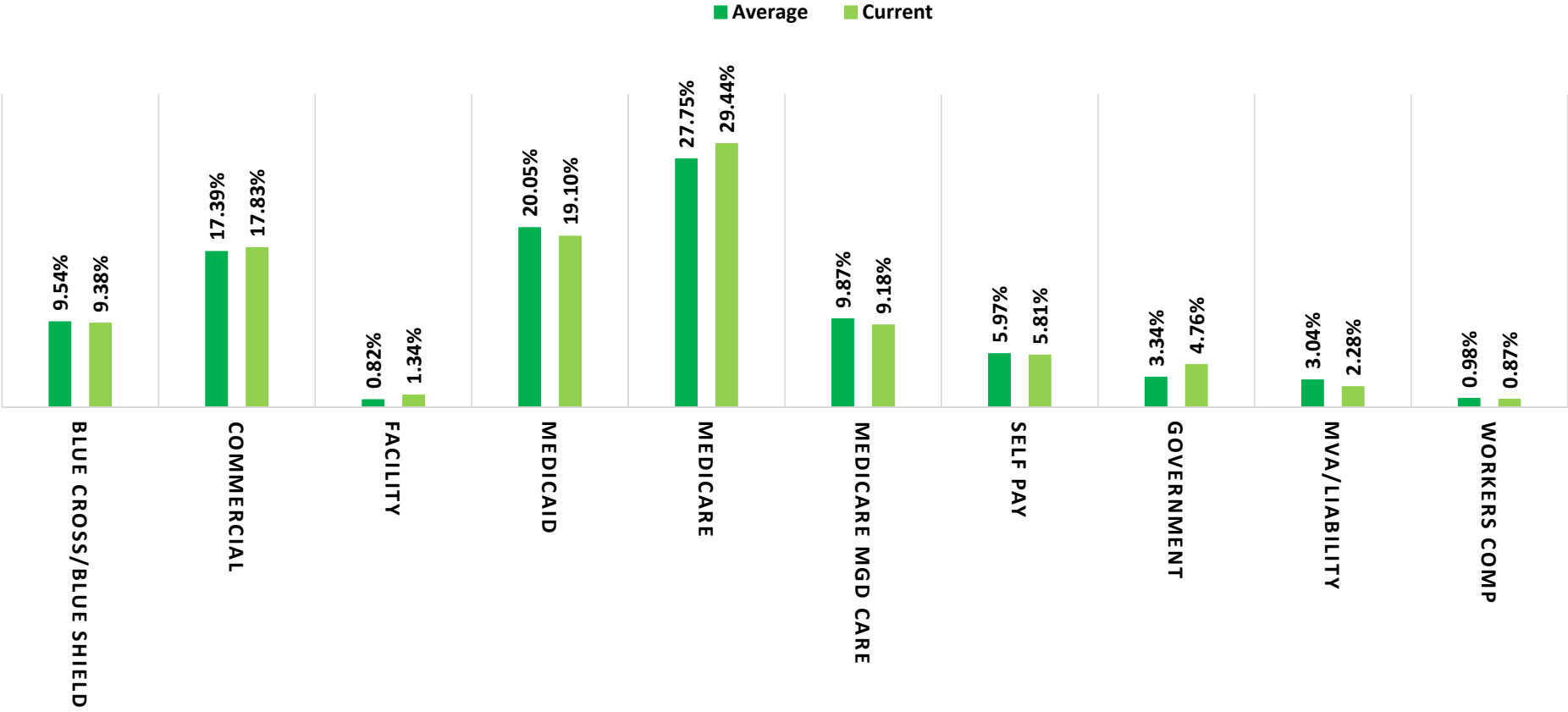
Eastern Division-**Revenue** and **Receipts**



EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY 12 MONTH AVERAGE COMPARED TO CURRENT

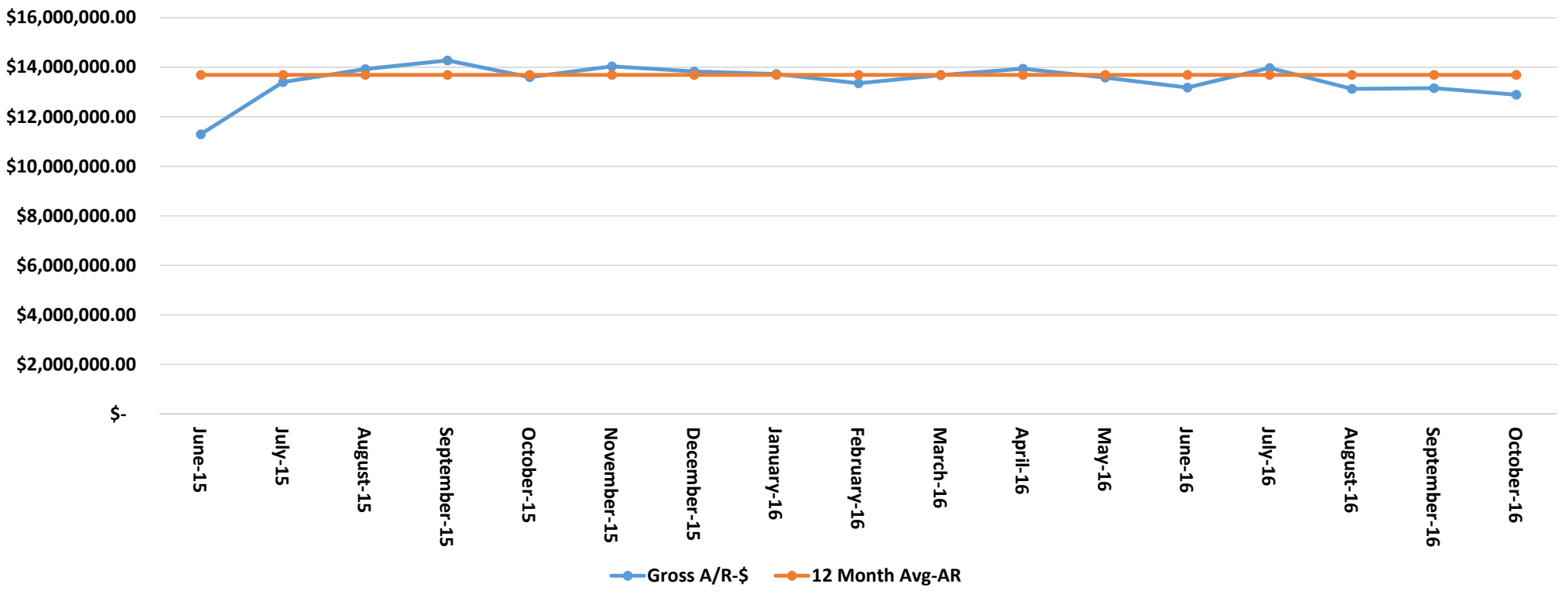


**EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY
12 MONTH AVERAGE COMPARED TO CURRENT**

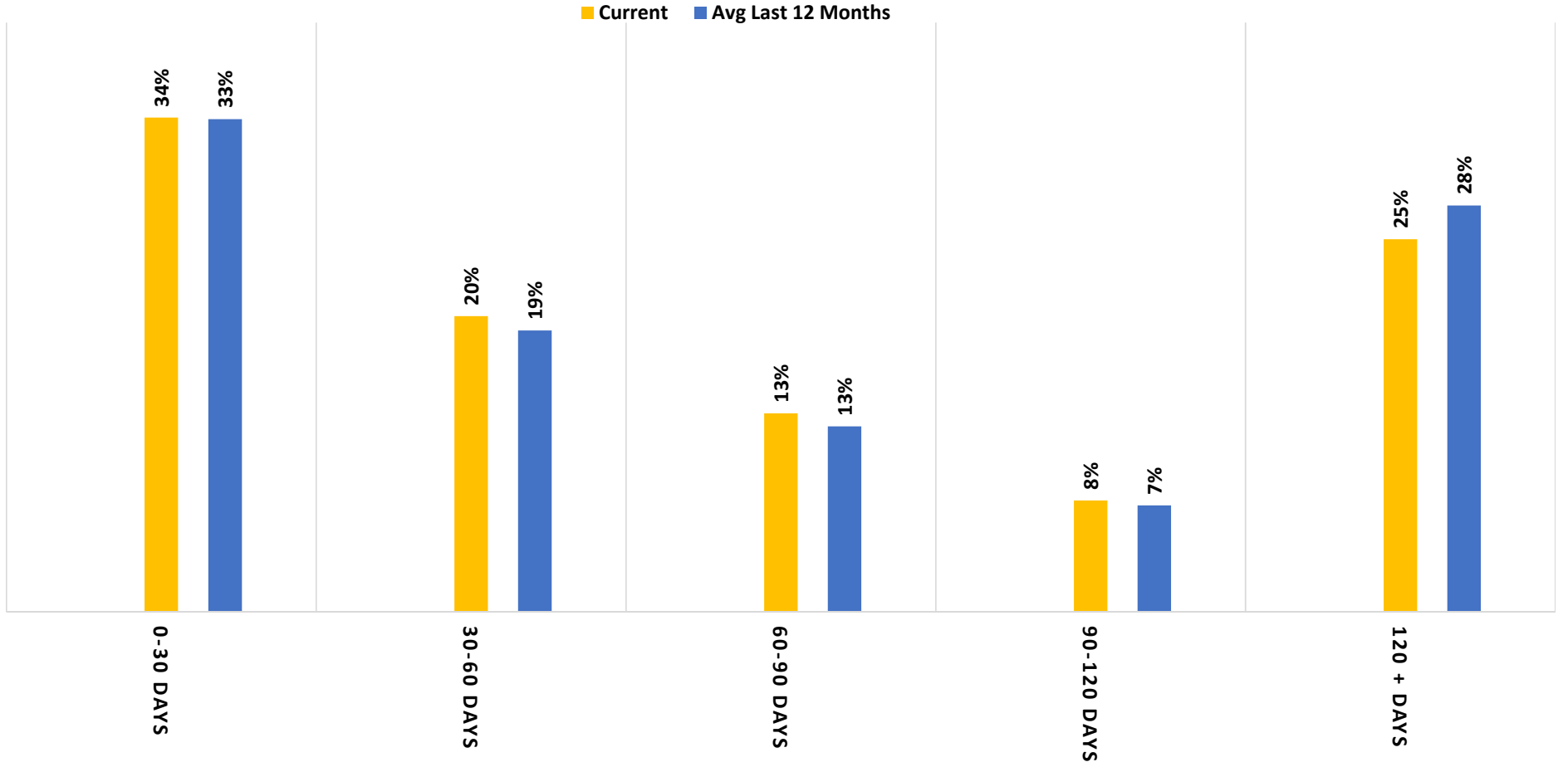


Western Division-Aging

EMSA West Gross AR

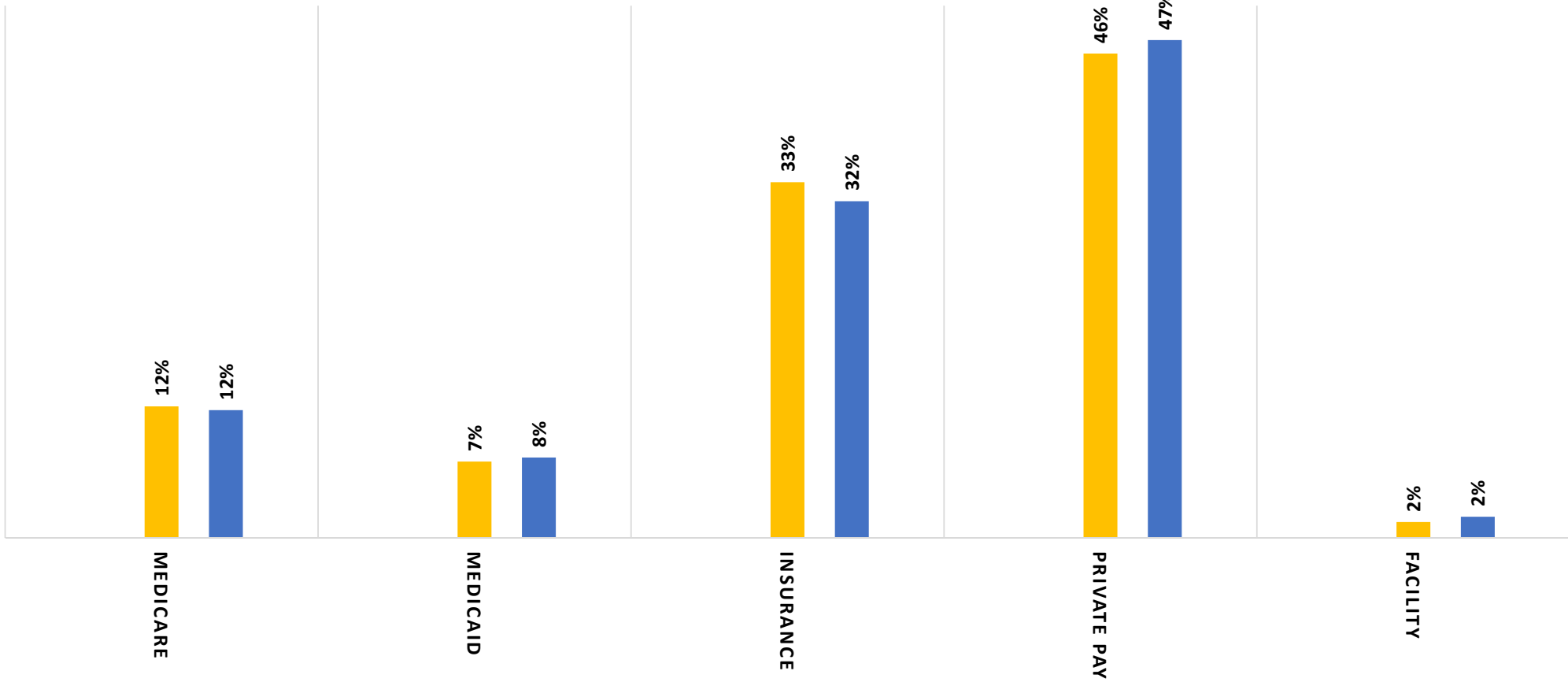


EMSA-WEST AGING BY DATE OF SERVICE



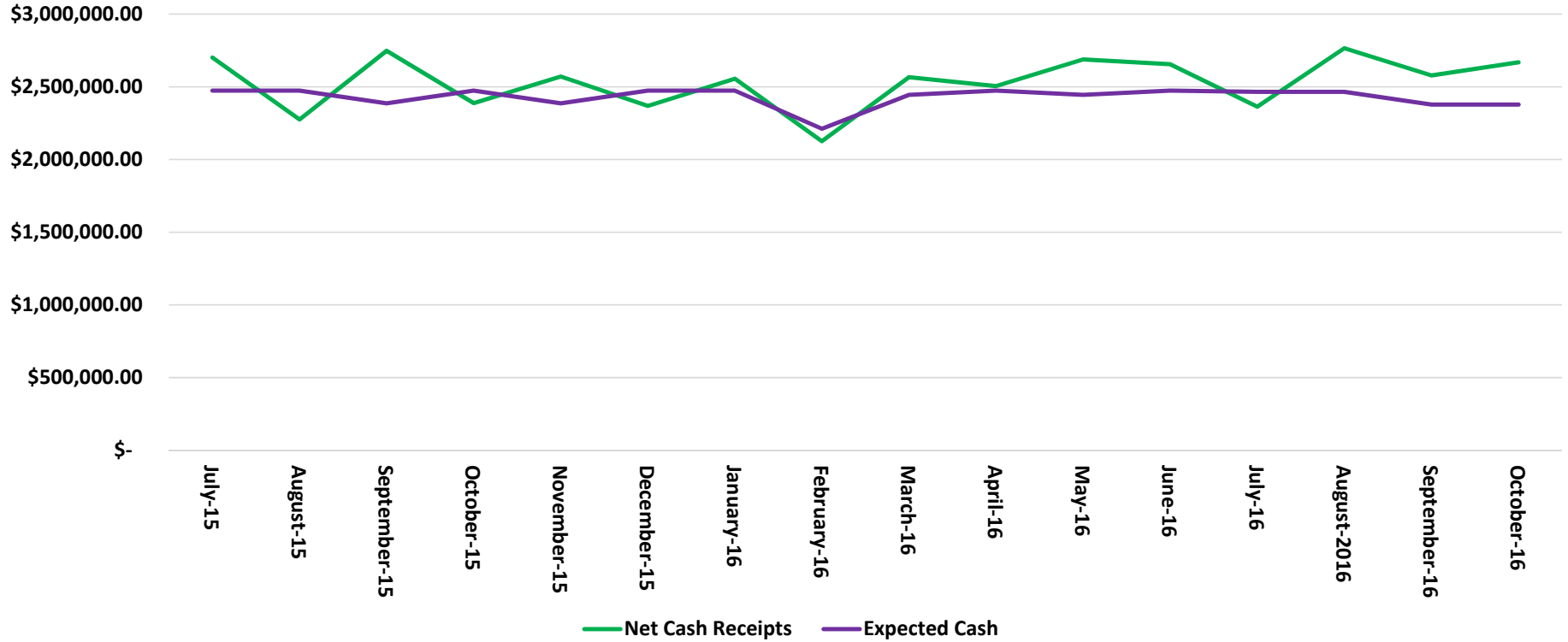
EMSA-WEST AGING BY PAYOR TYPE

■ Current ■ Avg Last 12 Months



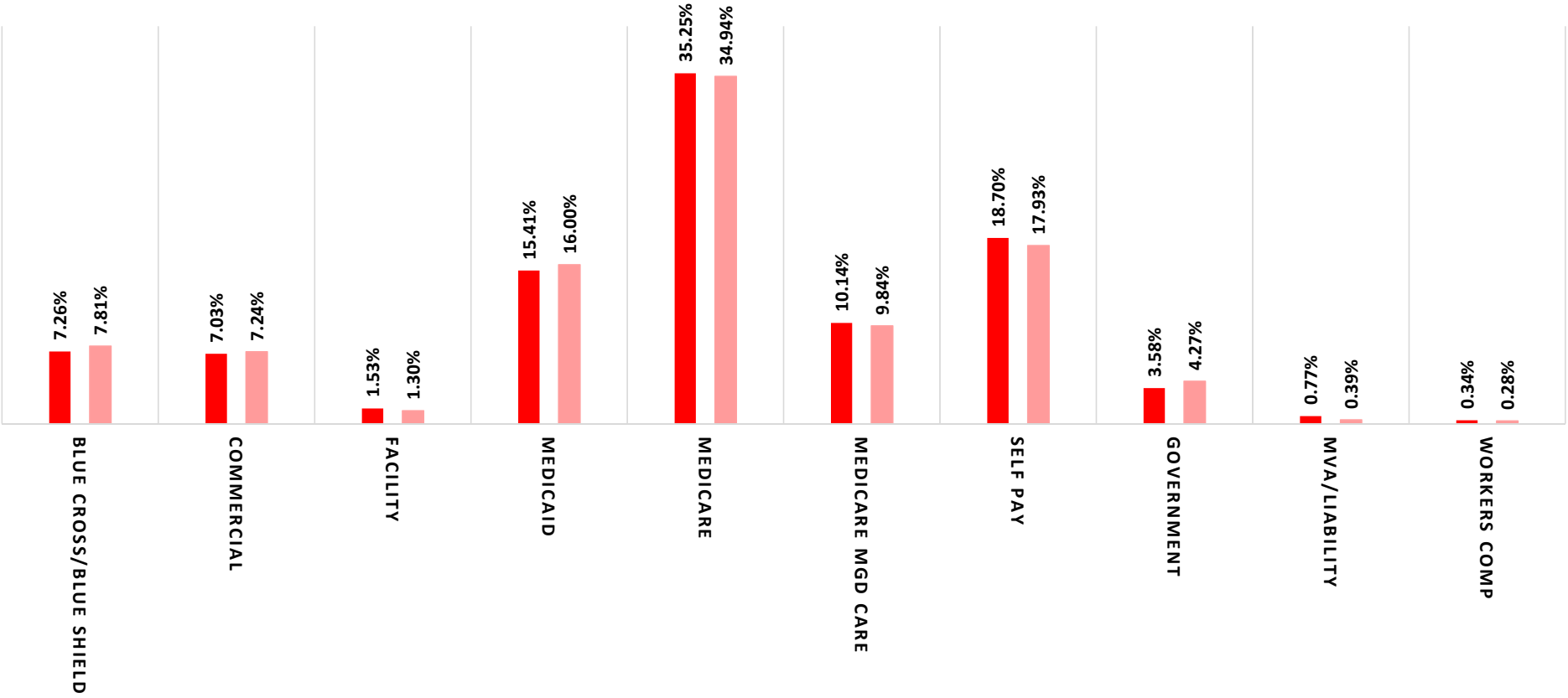
Western Division-**Revenue** and **Receipts**

EMSA West
Net Cash Receipts versus Expected Cash



**EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**

■ Average ■ Current



**EMSA WEST-% OF CASH PER MONTH PER PAYOR CATEGORY
12 MONTH AVERAGE COMPARED TO CURRENT**

