

Compliance Summary

April 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	489	37	92%	812	22	97%	386	26	93%	3	0	100%
Tulsa 2	400	30	92%	680	13	98%	13	0	100%	1	0	100%
Tulsa 3	531	56	89%	912	12	98%	317	25	92%	2	0	100%
Tulsa Total	1,420	123	91%	2,404	47	98%	716	51	92%	6	0	100%
Sand Springs	74	7		98	7	91%	1	0	100%	0	0	N/A
Jenks	35	4		49	5	89%	1	0	100%	0	0	N/A
Bixby	34	3		53	5	90%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	143	14		200	17	90%	2	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:36

Dispatched to On Scene: 6:03

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	841	67	92%	1,379	38	97%	82	13	84%	0	0	N/A
Oklahoma City 2	756	77	89%	1,287	29	97%	99	20	79%	1	1	0%
Edmond	133	11	91%	158	7	95%	19	4	78%	0	0	N/A
Total OKC & Edmond	1,730	155	91%	2,824	74	97%	200	37	81%	1	1	0%
Warr Acres	32	0		46	1	98%	0	0	N/A	0	0	N/A
Bethany	43	12		98	1	90%	2	0	100%	0	0	N/A
Mustang	37	6		37	1	90%	0	0	N/A	0	0	N/A
The Village	29	3		50	2	93%	0	0	N/A	0	0	N/A
Nichols Hills	5	1		6	0	90%	0	0	N/A	0	0	N/A
Yukon	57	6		64	3	92%	27	3	88%	1	1	0%
Total Non-Beneficiary	203	28		301	8	92%	29	3	89%	1	1	0%
Piedmont	1			8			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:47

Dispatched to On Scene: 6:11

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2012

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	489	37	92%
District 2	400	30	92%
District 3	531	56	89%

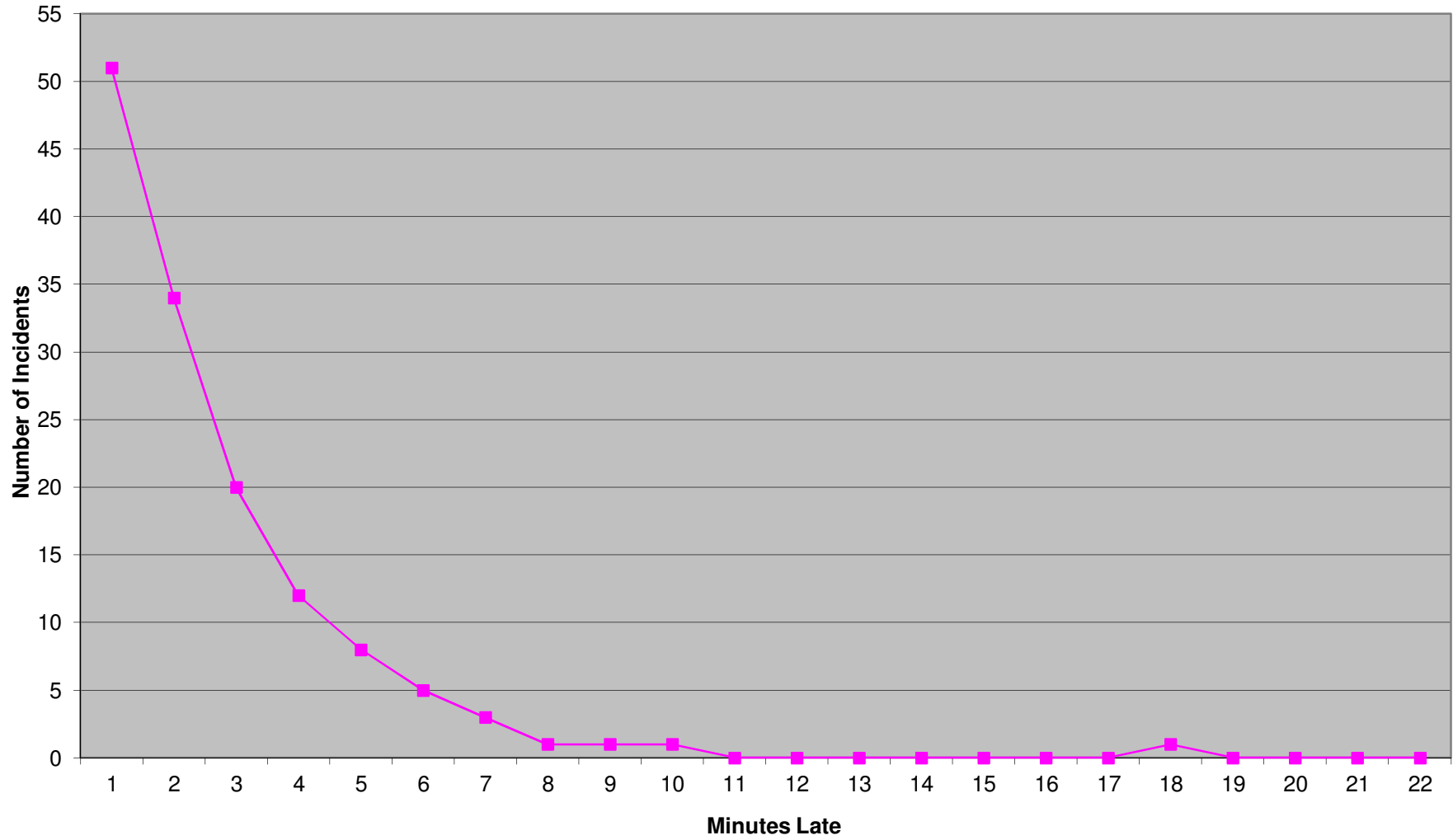
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

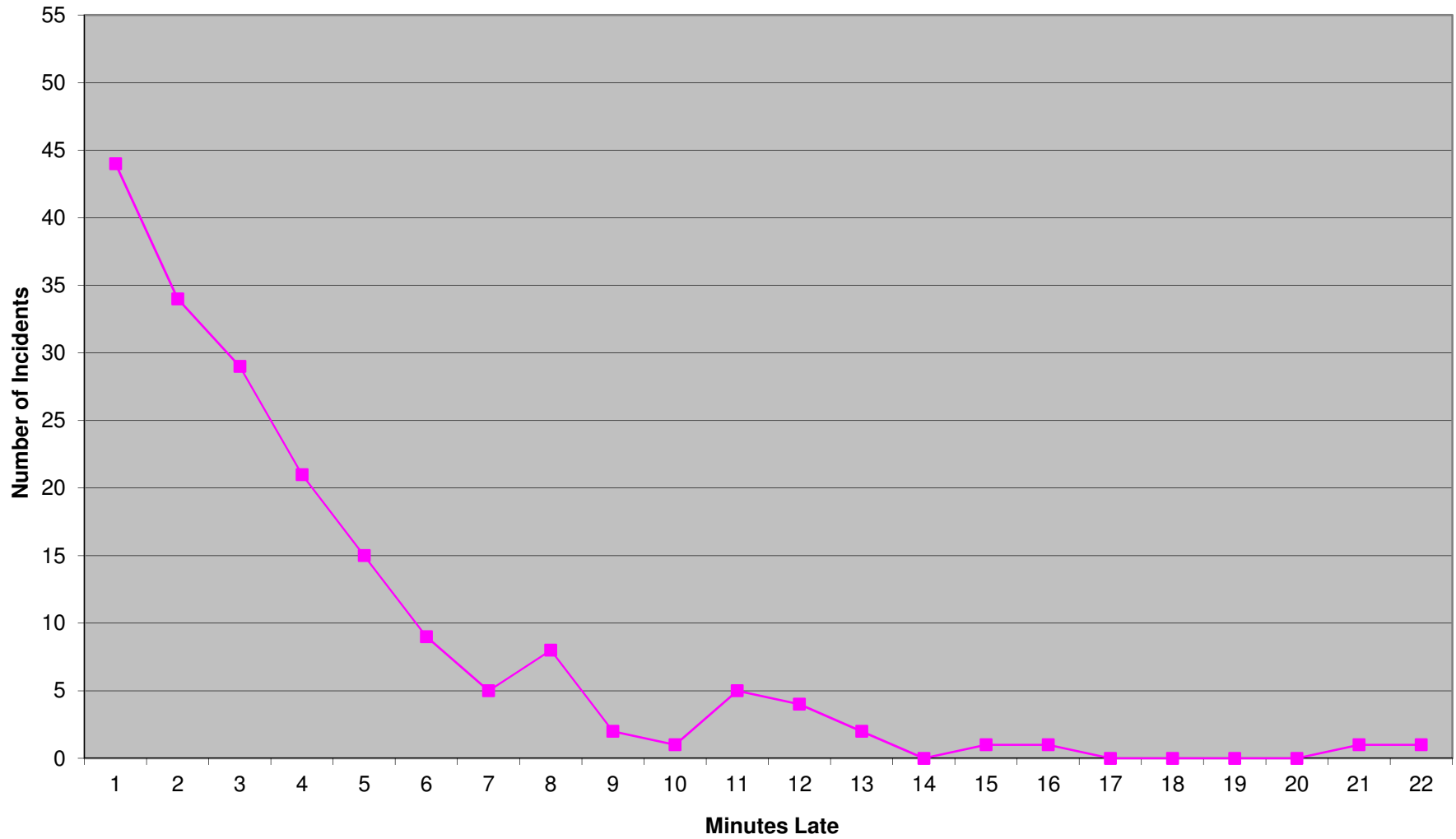
	Priority 1		
	Inc.	Late	%
District 1	841	67	92%
District 2	756	77	89%
Edmond	133	11	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls April 2012



Western Division Priority 1 Late Calls April 2012



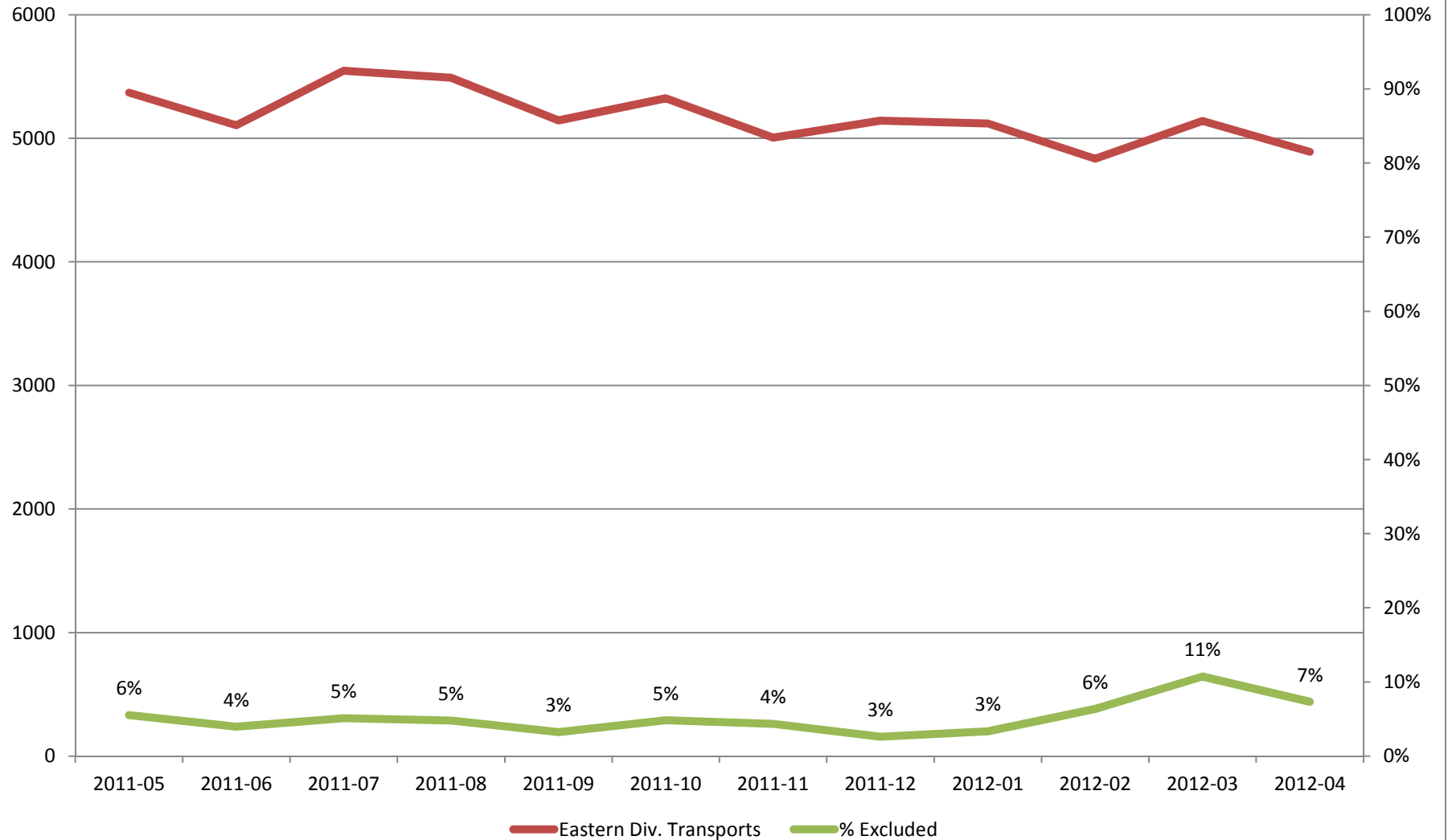
Response Time Exclusion Summary Report
Three Months ending April 2012

Month Priority	2012-02				2012-03				2012-04			
	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other					1							
Final Other Interfacility Transfer					1							
Final System Overload	164	127	2		262	212	9		159	167	11	1
Final Weather	9	5	0		22	15	30		9	6	5	0
Eastern Exclusions Total	173	132	2	0	286	227	39	0	168	173	16	1
East Transports*	1553	2515	755	11	1671	2711	755	4	1563	2604	718	6
East Late	124	48	37	0	159	65	76	1	137	64	51	0
East % of Transports	11%	5%	0%	0%	17%	8%	5%	0%	11%	7%	2%	0%
East Compliance**	92%	98%	95%	100%	90%	97%	89%	75%	91%	97%	92%	100%
East Compliance W/O Exclusions**	82%	93%	94%	100%	77%	90%	85%	75%	82%	91%	90%	85%
Western Division												
Western Division												
Final Other												
Final Other Interfacility Transfer					2							
Final System Overload	266	125	13		359	218	34	0	293	171	7	0
Final Weather	51	25	4		20	9	4	0	16	3	1	0
Western Exclusions Total	317	150	17	0	381	227	38	0	309	174	8	0
West Transports*	2049	2862	256	0	2099	3190	294	1	1933	3125	229	2
West Late	210	74	45	0	192	44	56	0	183	82	40	2
West % of Transports	15%	5%	7%	N/A	18%	7%	13%	0%	16%	6%	3%	0%
West Compliance**	89%	97%	82%	N/A	90%	98%	80%	100%	90%	97%	82%	0%
West Compliance W/O Exclusions**	77%	92%	77%	N/A	76%	92%	71%	100%	78%	92%	79%	0%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions 12 Months ending April, 2012



Western Division Response Time Exclusions 12 Months ending April, 2012

