

# Compliance Summary

From December 01, 2014 to December 31, 2014

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	503	24	95%	935	11	98%	378	28	92%	3	1	66%
Tulsa 2	420	24	94%	774	10	98%	7	2	71%	0	0	N/A
Tulsa 3	572	35	93%	1,149	11	99%	323	27	91%	11	2	81%
<b>Tulsa Total</b>	<b>1,495</b>	<b>83</b>	<b>94%</b>	<b>2,858</b>	<b>32</b>	<b>98%</b>	<b>708</b>	<b>57</b>	<b>91%</b>	<b>14</b>	<b>3</b>	<b>78%</b>
<b>Sand Springs</b>	<b>49</b>	<b>12</b>		<b>140</b>	<b>2</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>23</b>	<b>4</b>		<b>36</b>	<b>1</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>32</b>	<b>2</b>		<b>62</b>	<b>2</b>	<b>95%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
<b>Total Non-Beneficiary</b>	<b>104</b>	<b>18</b>		<b>238</b>	<b>5</b>	<b>93%</b>	<b>2</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:22**

**Dispatched to On Scene: 8:40**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From December 01, 2014 to December 31, 2014

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	932	60	93%	1,546	25	98%	217	20	90%	5	0	100%
Oklahoma City 2	964	120	87%	1,430	24	98%	208	17	91%	2	0	100%
Edmond	156	34	78%	236	15	93%	37	2	94%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,052</b>	<b>214</b>	<b>89%</b>	<b>3,212</b>	<b>64</b>	<b>98%</b>	<b>462</b>	<b>39</b>	<b>91%</b>	<b>7</b>	<b>0</b>	<b>100%</b>
Warr Acres	31	5		41	2	90%	0	0	N/A	0	0	N/A
Bethany	68	11		94	5	90%	2	0	100%	0	0	N/A
Mustang	35	15		45	6	73%	9	1	88%	0	0	N/A
The Village	28	1		42	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		10	0	100%	0	0	N/A	0	0	N/A
Yukon	46	7		71	3	91%	51	8	84%	1	0	100%
<b>Total Non-Beneficiary</b>	<b>212</b>	<b>39</b>		<b>303</b>	<b>16</b>	<b>89%</b>	<b>62</b>	<b>9</b>	<b>85%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Piedmont	9			5			0			0		

**Average Response Time Priority 1 & 2**

**Received to On Scene:** 10:06

**Dispatched to On Scene:** 9:32

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**From December 1, 2014 to December 31, 2014**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	503	24	95%
<b>District 2</b>	420	24	94%
<b>District 3</b>	572	35	93%

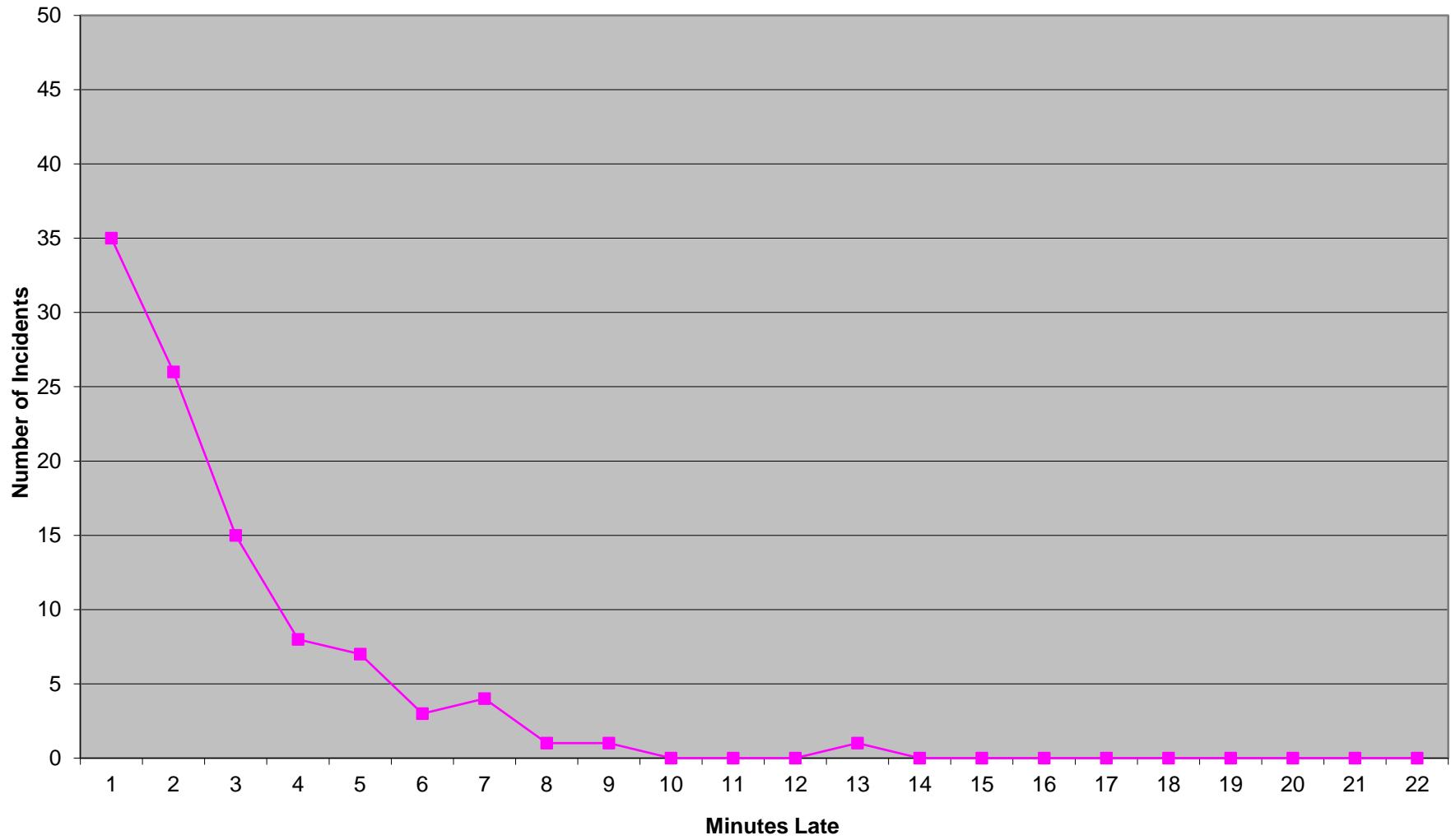
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

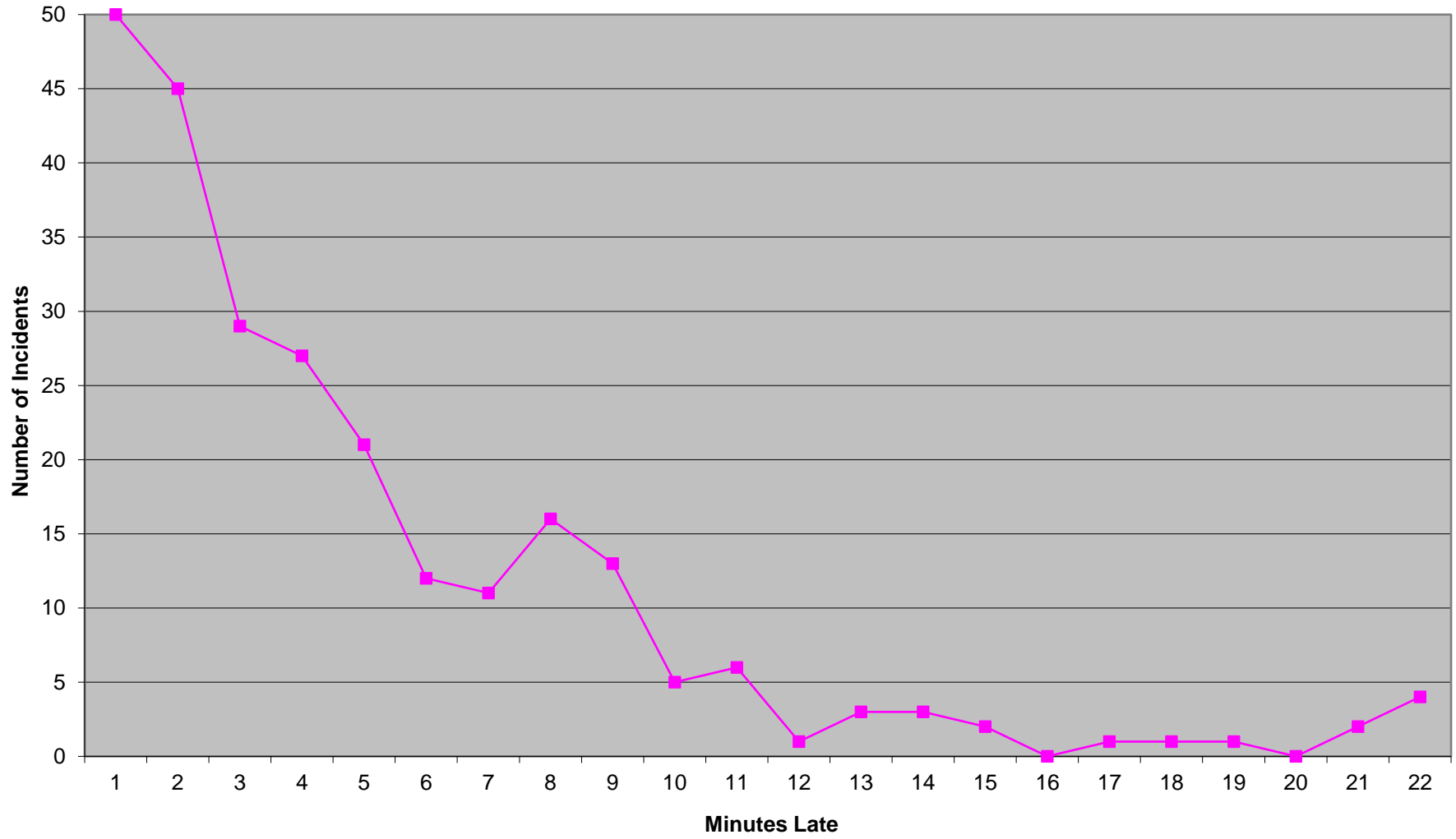
	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	932	60	93%
<b>District 2</b>	964	120	87%
<b>Edmond</b>	156	34	78%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls December 2014



**Western Division Priority 1 Late Calls  
December 2014**



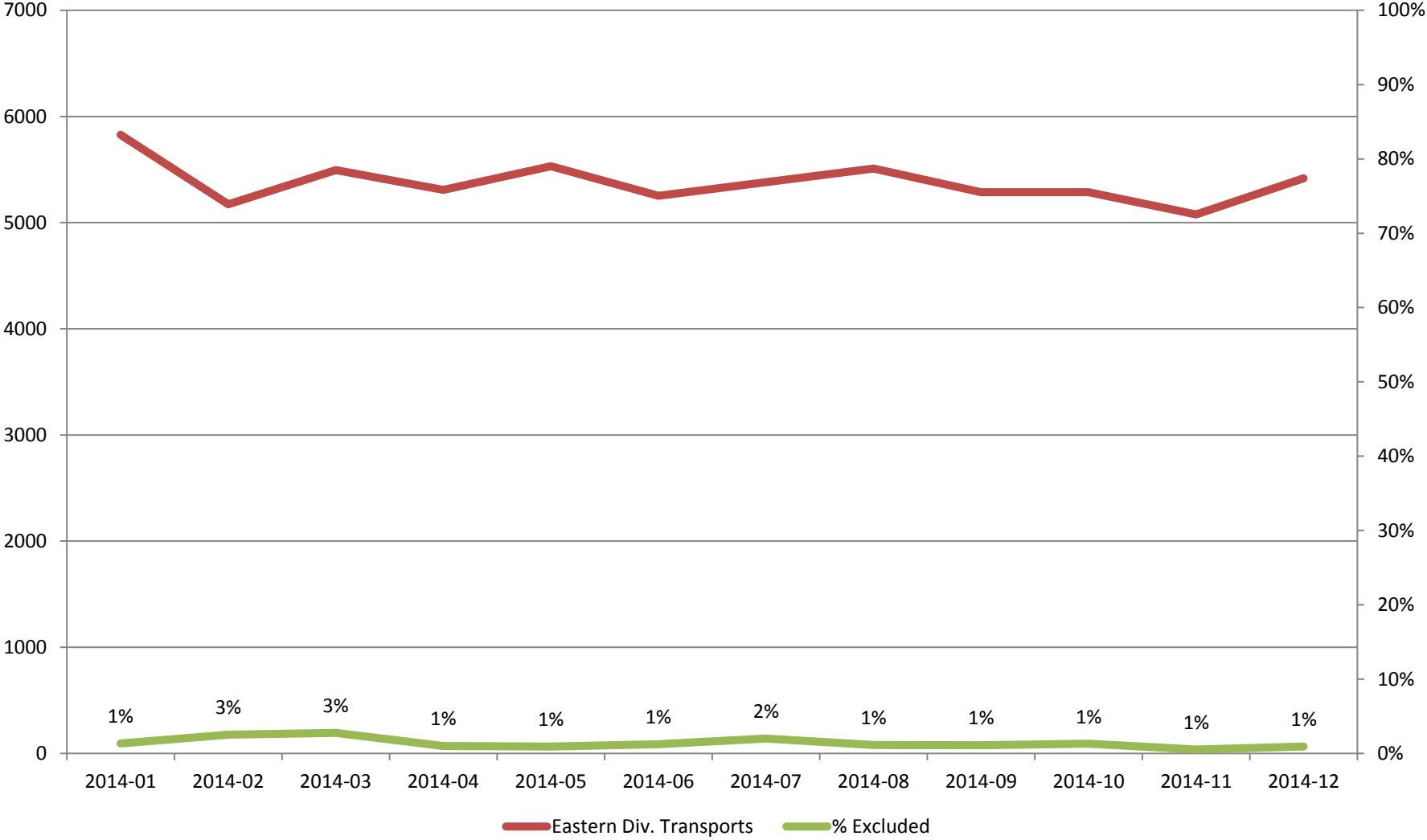
**Response Time Exclusion Summary Report  
Three Months ending December, 2014**

	Month Priority	2014-10				2014-11				2014-12			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other						1				2			
Final Other Declared Disaster													
Final Other Interfacility Transfer		1											
Final System Overload		33	18	13	0	13	7	3		15	11	4	
Final Weather		3	0	1	0	3				8	5	5	
<b>Eastern Exclusions Total</b>		<b>37</b>	<b>18</b>	<b>14</b>	<b>0</b>	<b>17</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>25</b>	<b>16</b>	<b>9</b>	<b>0</b>
<b>East Transports*</b>		1623	2959	690	14	1498	2903	671	5	1597	3096	710	15
<b>East Late</b>		159	63	82	4	93	33	28	1	101	37	57	3
<b>East % of Transports</b>		2%	1%	2%	0%	1%	0%	0%	0%	2%	1%	1%	0%
<b>East Compliance**</b>		90%	97%	88%	71%	93%	98%	95%	80%	93%	98%	91%	80%
<b>East Compliance W/O Exclusions**</b>		88%	97%	86%	71%	92%	98%	95%	80%	92%	98%	90%	80%
<hr/>													
	Month Priority	2014-10				2014-11				2014-12			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		33	14	4	0	23	16	4		62	20	4	
Final Weather		24	9	9	0	44	25	7		69	14	11	
<b>Western Exclusions Total</b>		<b>57</b>	<b>23</b>	<b>13</b>	<b>0</b>	<b>67</b>	<b>41</b>	<b>11</b>	<b>0</b>	<b>131</b>	<b>34</b>	<b>15</b>	<b>0</b>
<b>West Transports*</b>		2150	3401	505	3	2030	3447	464	2	2264	3515	524	8
<b>West Late</b>		233	92	34	0	224	75	32	0	253	80	48	0
<b>West % of Transports</b>		3%	1%	3%	0%	3%	1%	2%	0%	6%	1%	3%	0%
<b>West Compliance**</b>		89%	97%	93%	100%	88%	97%	93%	100%	88%	97%	90%	100%
<b>West Compliance W/O Exclusions**</b>		86%	96%	90%	100%	86%	96%	90%	100%	83%	96%	88%	100%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Twelve Months ending December, 2014



## Western Division Response Time Exclusions Twelve Months ending December, 2014

