

Compliance Summary

February 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	472	33	93%	792	11	98%	368	14	96%	2	0	100%
Tulsa 2	404	29	92%	591	7	98%	6	0	100%	1	1	0%
Tulsa 3	557	53	90%	938	16	98%	378	22	94%	5	2	60%
Tulsa Total	1,433	115	91%	2,321	34	98%	752	36	95%	8	3	62%
Sand Springs	64	3		107	9	92%	0	0	N/A	0	0	N/A
Jenks	15	1		42	4	91%	1	0	100%	0	0	N/A
Bixby	39	3		45	1	95%	1	1	0%	0	0	N/A
Total Non-Beneficiary	118	7		194	14	93%	2	1	50%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:34

Dispatched to On Scene: 6:03

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

February 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	802	63	92%	1,247	26	97%	72	14	80%	0	0	N/A
Oklahoma City 2	900	101	88%	1,180	38	96%	136	23	83%	0	0	N/A
Edmond	148	15	89%	144	3	97%	30	6	80%	0	0	N/A
Total OKC & Edmond	1,850	179	90%	2,571	67	97%	238	43	81%	0	0	N/A
Warr Acres	29	2		46	0	97%	0	0	N/A	0	0	N/A
Bethany	54	10		96	2	92%	0	0	N/A	0	0	N/A
Mustang	26	5		36	4	85%	0	0	N/A	0	0	N/A
The Village	30	4		47	0	94%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		4	0	100%	0	0	N/A	0	0	N/A
Yukon	52	5		62	1	94%	18	2	88%	0	0	N/A
Total Non-Beneficiary	194	26		291	7	93%	18	2	88%	0	0	N/A
Piedmont	5			5			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:45

Dispatched to On Scene: 6:09

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

February 2012

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	472	33	93%
District 2	404	29	92%
District 3	557	53	90%

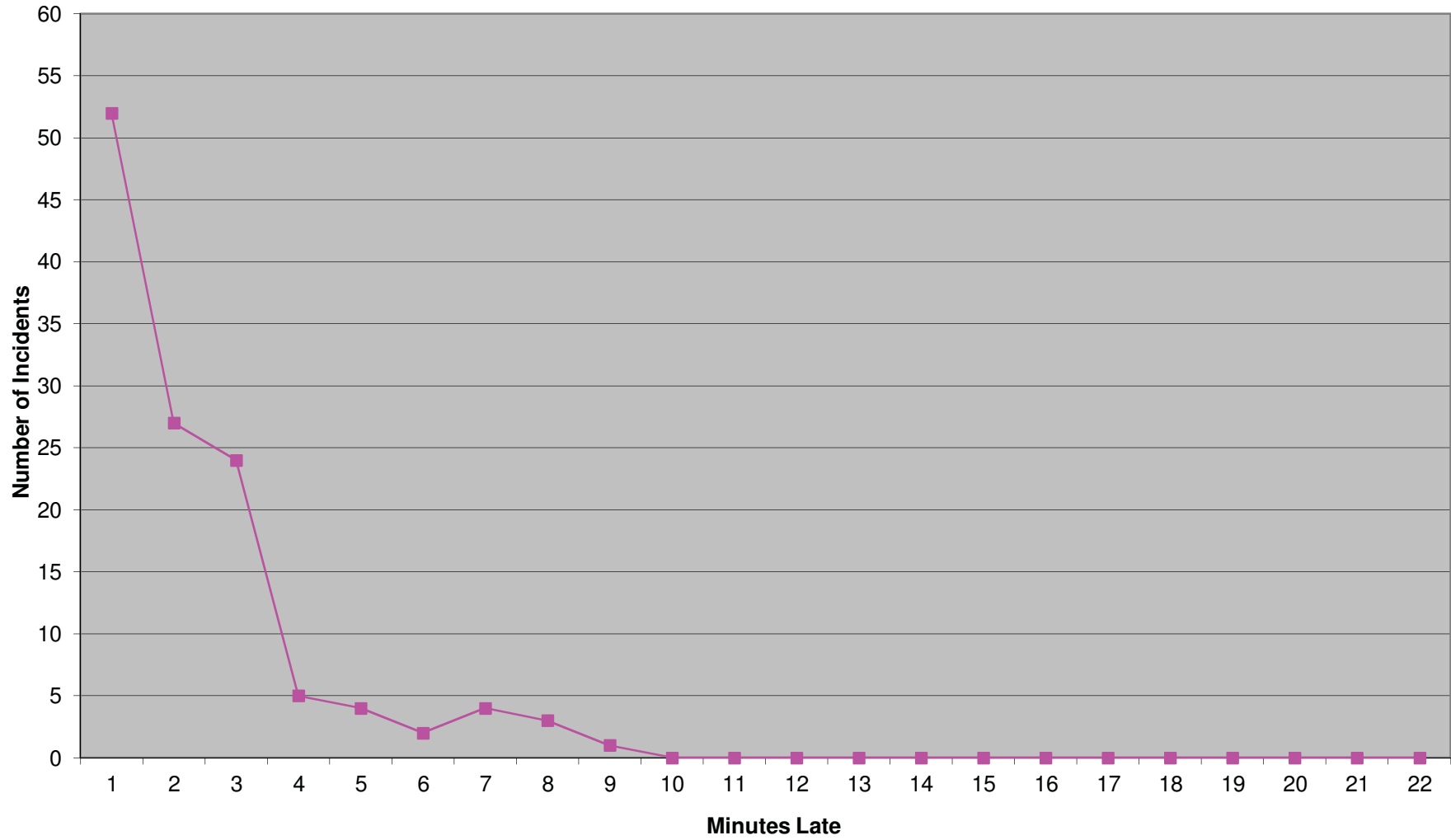
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

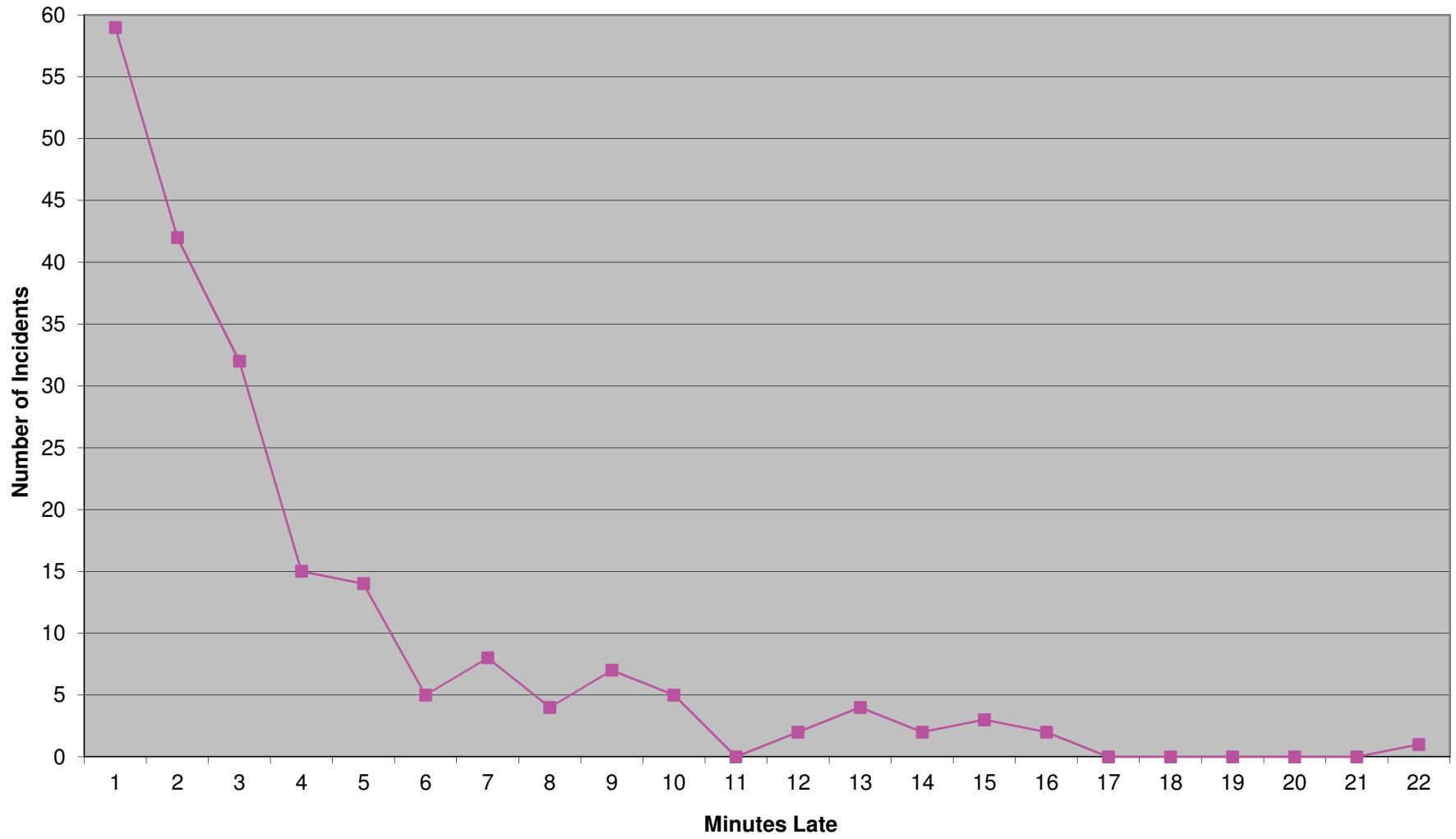
	Priority 1		
	Inc.	Late	%
District 1	802	63	92%
District 2	900	101	88%
Edmond	148	15	89%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
February 2012**



Western Division Priority 1 Late Calls February 2012



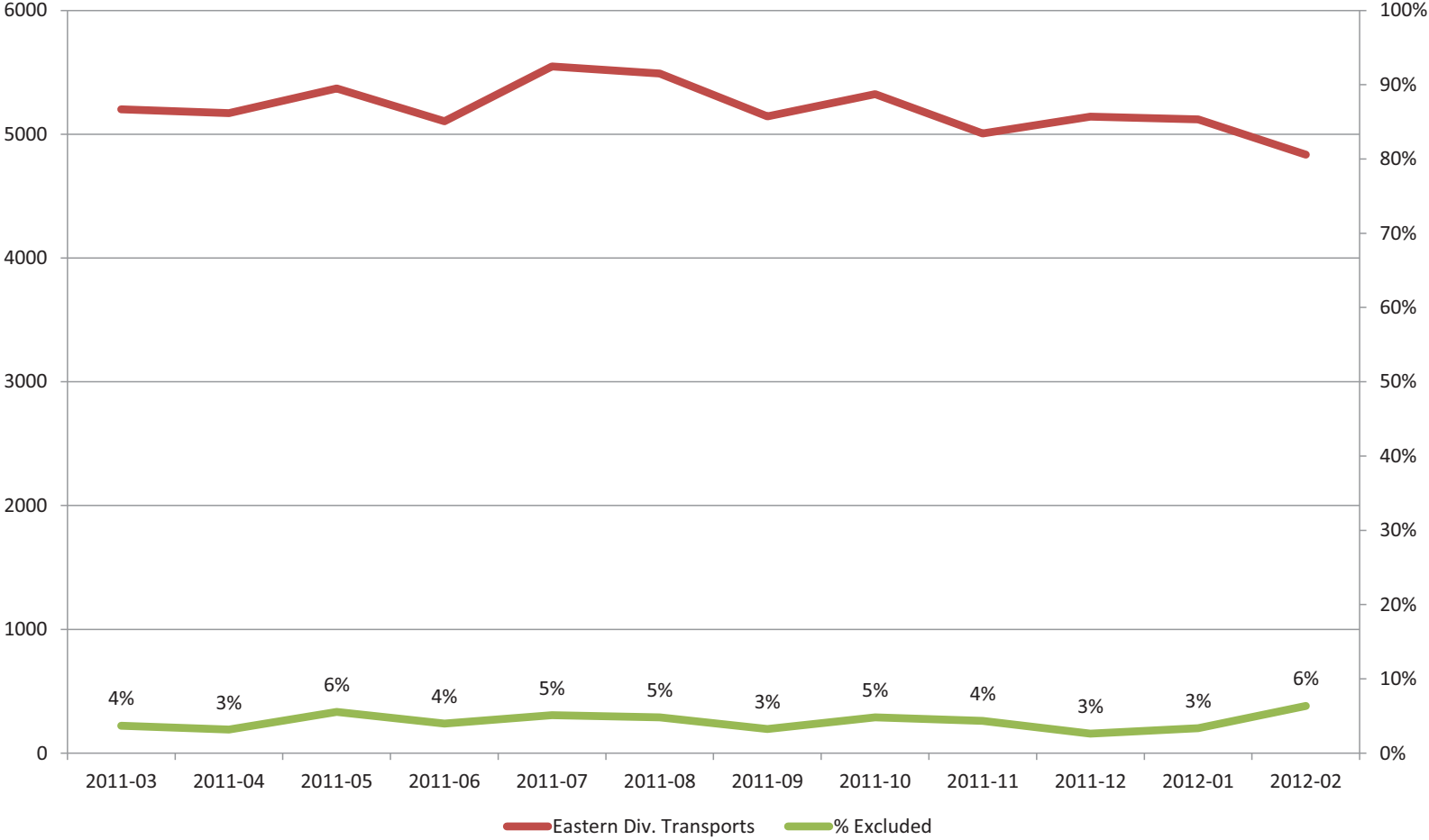
Response Time Exclusion Summary Report
 Three Months ending February 2012

	Month Priority	2011-12				2012-01				2012-02			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer					1								
Final System Overload		74	58		96	71			164	127	2		
Final Weather		0	3		2	1			9	5	0		
Eastern Exclusions Total		74	61	0	0	99	72	0	0	173	132	2	0
East Transports*		1558	2589	859	1	1617	2648	853	3	1553	2515	755	11
East Late		110	42	16	0	102	46	18	0	124	48	37	0
East % of Transports		5%	2%	0%	0%	6%	3%	0%	0%	11%	5%	0%	0%
East Compliance**		92%	98%	98%	100%	93%	98%	97%	100%	92%	98%	95%	100%
East Compliance W/O Exclusions**		88%	96%	98%	100%	88%	95%	97%	100%	82%	93%	94%	100%
<hr/>													
	Month Priority	2011-12				2012-01				2012-02			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Interfacility Transfer		4				6							
Final System Overload		149	61	3		185	86			266	125	13	
Final Weather		14	10	1		1	2			51	25	4	
Western Exclusions Total		167	71	4	0	192	88	0	0	317	150	17	0
West Transports*		2063	3026	210	2	2139	3079	221	2	2049	2862	256	0
West Late		173	57	22	0	189	74	34	0	210	74	45	0
West % of Transports		8%	2%	2%	0%	9%	3%	0%	0%	15%	5%	7%	N/A
West Compliance**		91%	98%	89%	100%	91%	97%	84%	100%	89%	97%	82%	N/A
West Compliance W/O Exclusions**		84%	95%	87%	100%	83%	94%	84%	100%	77%	92%	77%	N/A

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on scene and out of service area runs resulting in a transport are not in this number

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions 12 Months ending February, 2012



Western Division Response Time Exclusions 12 Months ending February, 2012

