

# EMSA

EMERGENCY MEDICAL SERVICES AUTHORITY



**Reducing pain and suffering by providing superior and compassionate service.**



# Honors and Awards

Oklahoma State Regents for Higher Education's Regents Business Partnership Excellence Award – recognizing EMSA's partnership with Redlands Community College

International Assoc. of Business Communicators-Tulsa Chapter four Bronze Quill Award of Excellence and one Award of Merit – recognizing EMSA's excellence in marketing and public relations campaigns

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# Community Connections Panel

- Ongoing two-way connection with key stakeholders
- Feedback and inform
- 12-person panel, meet twice
  - Patients, family members, general public, nonprofit agencies, nursing homes, public officials, medics
- East – late April/early May
- West – late May/early June
- Complementary to patient satisfaction surveys and topline city surveys

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