

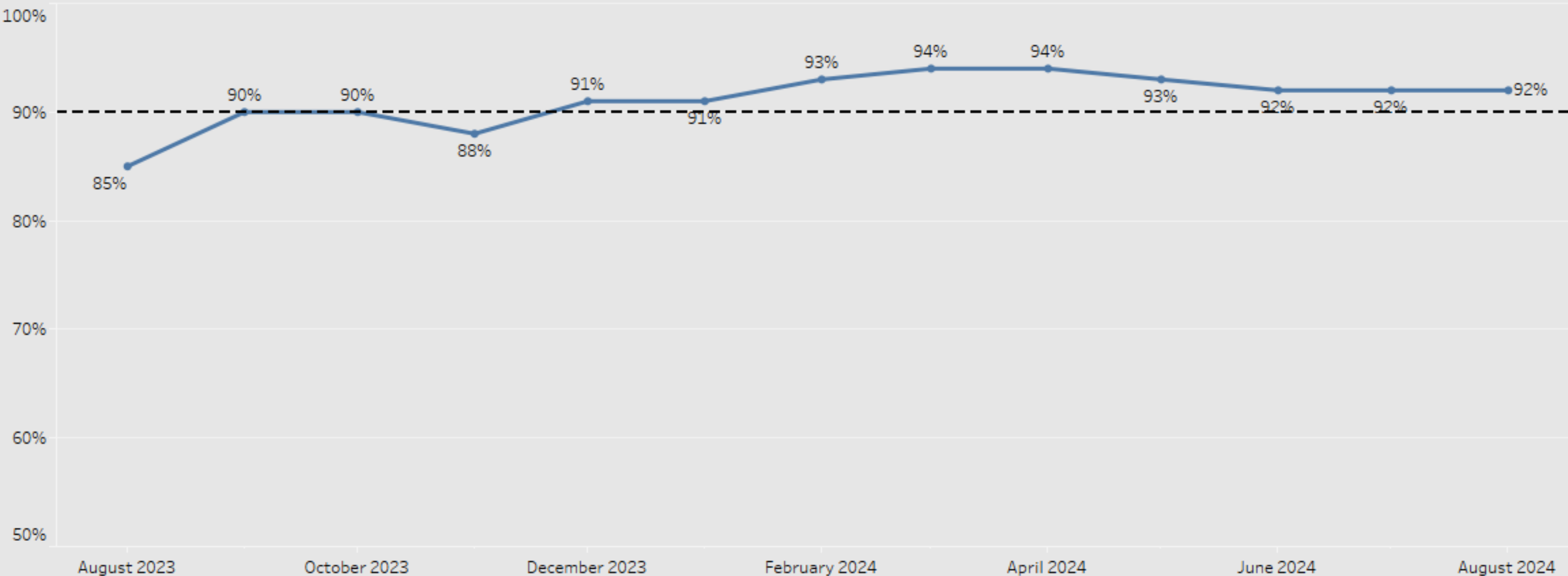
Johna Easley
President & CEO

Operational Compliance
KPIs
August 2024



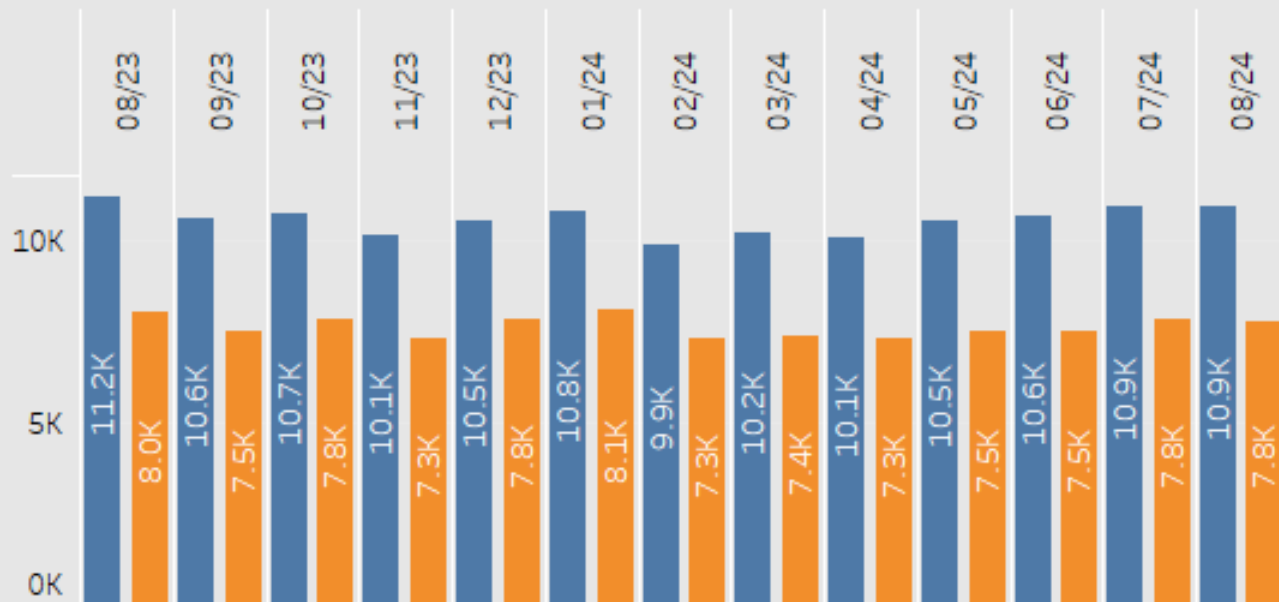
Priority One Response Time Compliance Eastern Division

August 2024

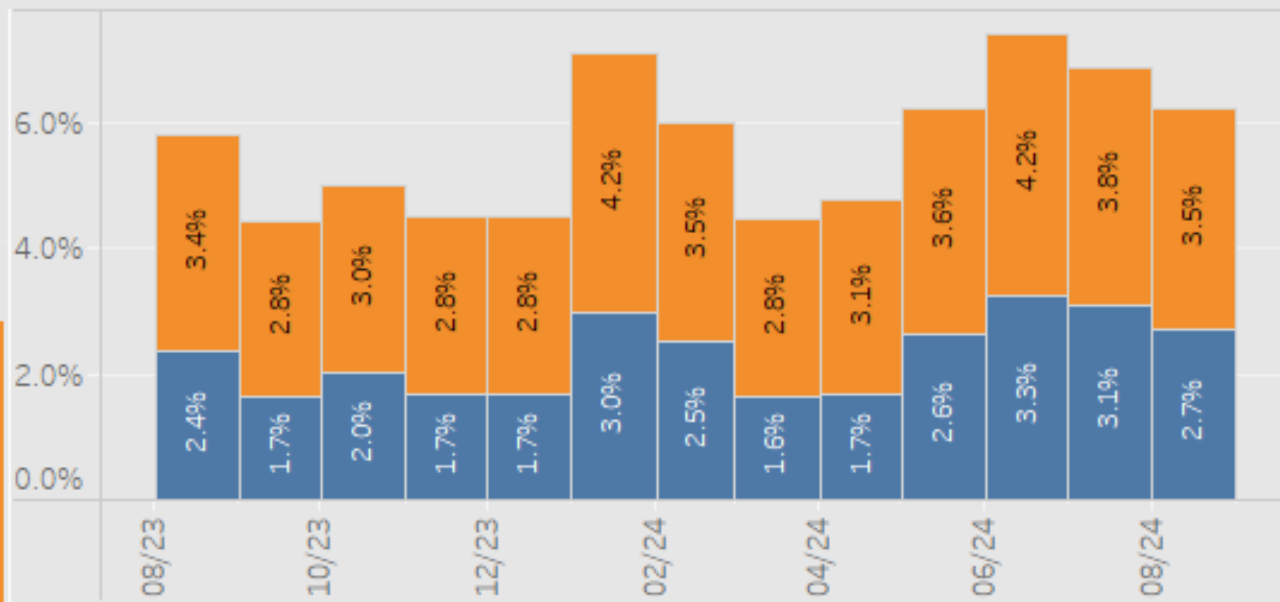


Tulsa's transport volume decreased 0.5%, ending the month of August with over 7,700 transports. Bed delay in Tulsa accounted for 3.2% of total unit hours produced, or 14.6 hours/day. Tulsa was able to produce 80% of its unit hour goal for the month of August.

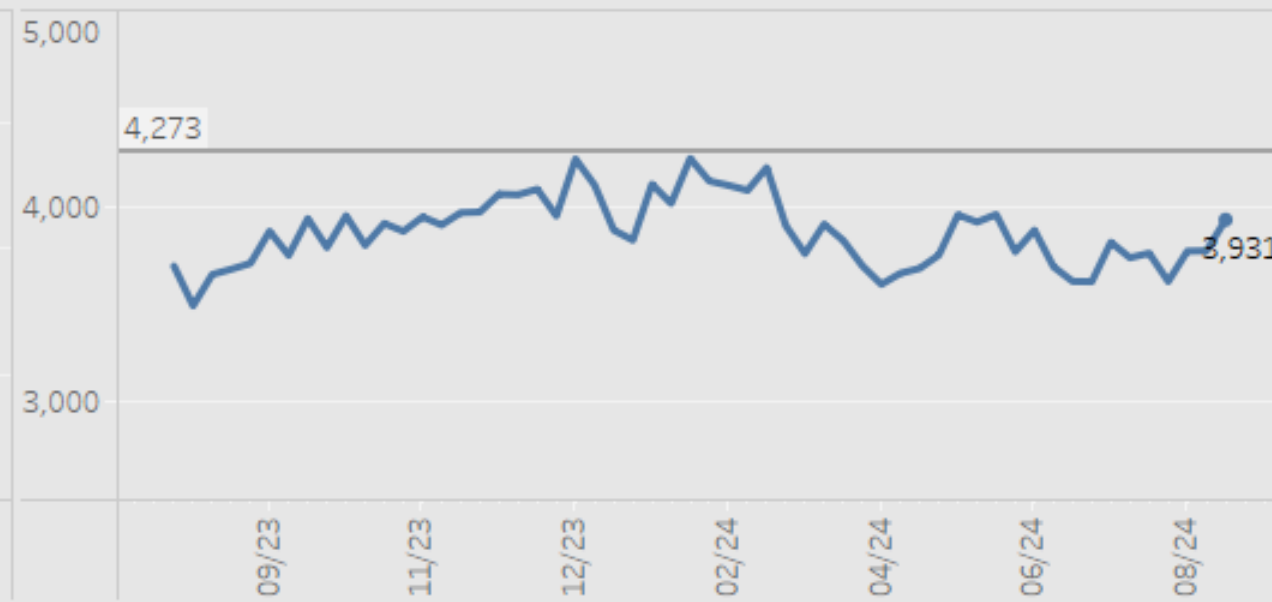
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced

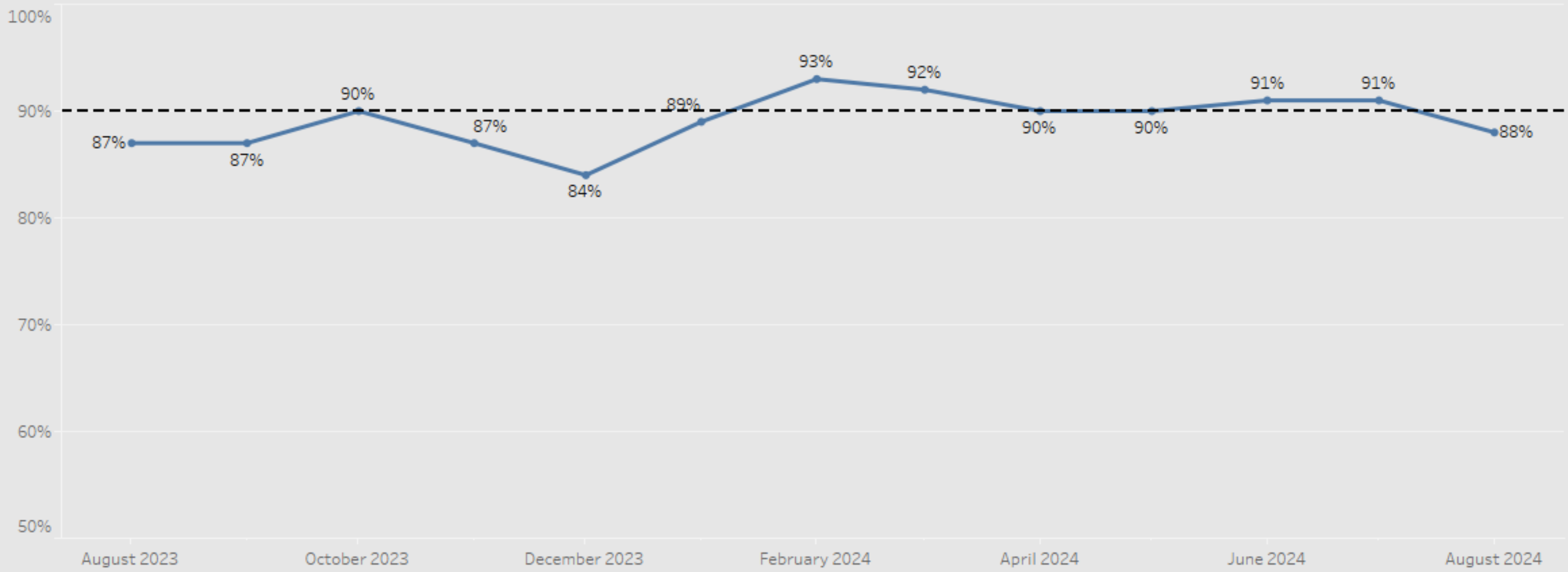


The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division System

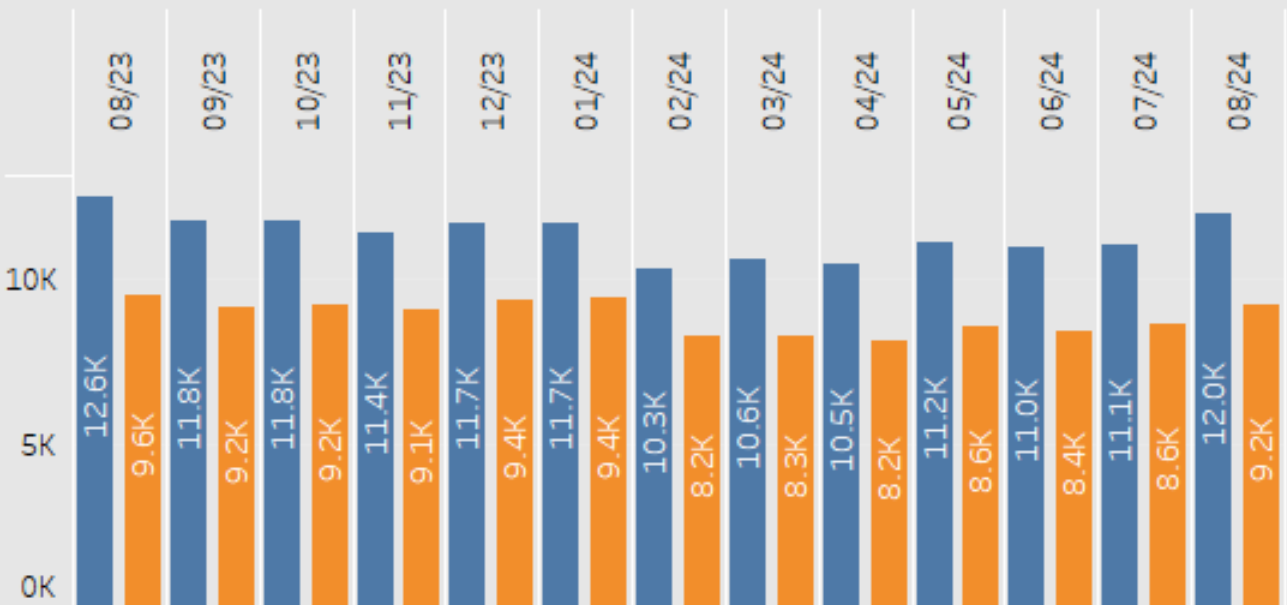
August 2024

88%

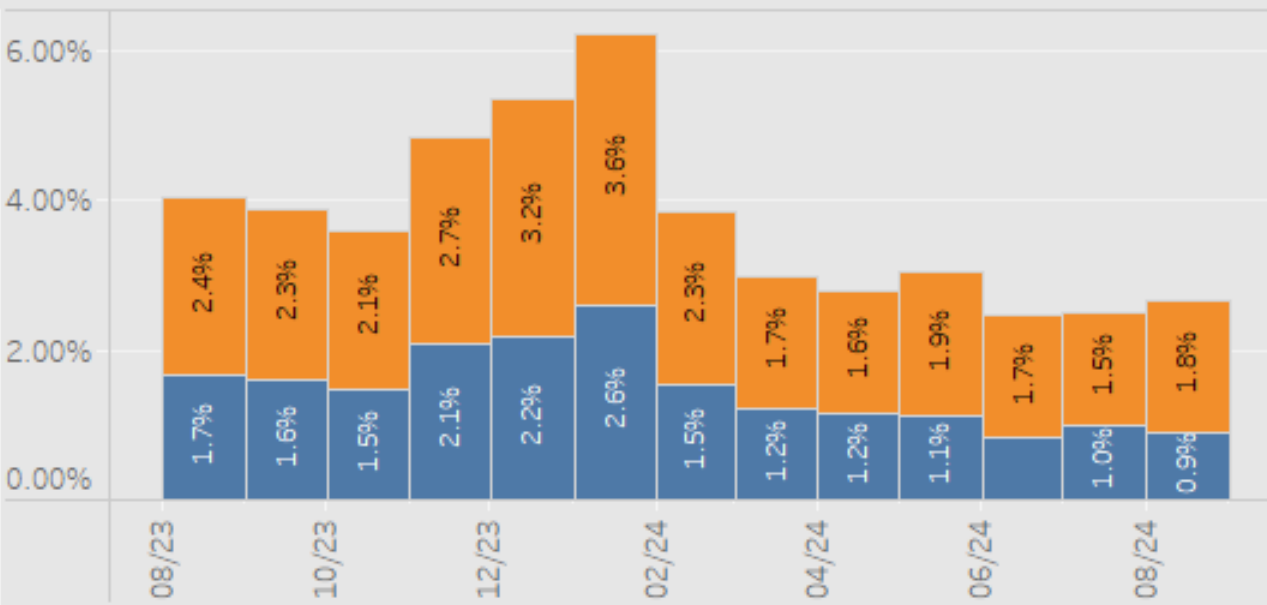


Overall, the Western Division transport volume increased 7% from July, ending with over 9,200 total transports. Bed Delay accounted for 1.1% of total unit hours produced, with an impact of 7.2 hours/day. EMSA and OKCFD combined unit hour production was 80% of the goal for the month of August.

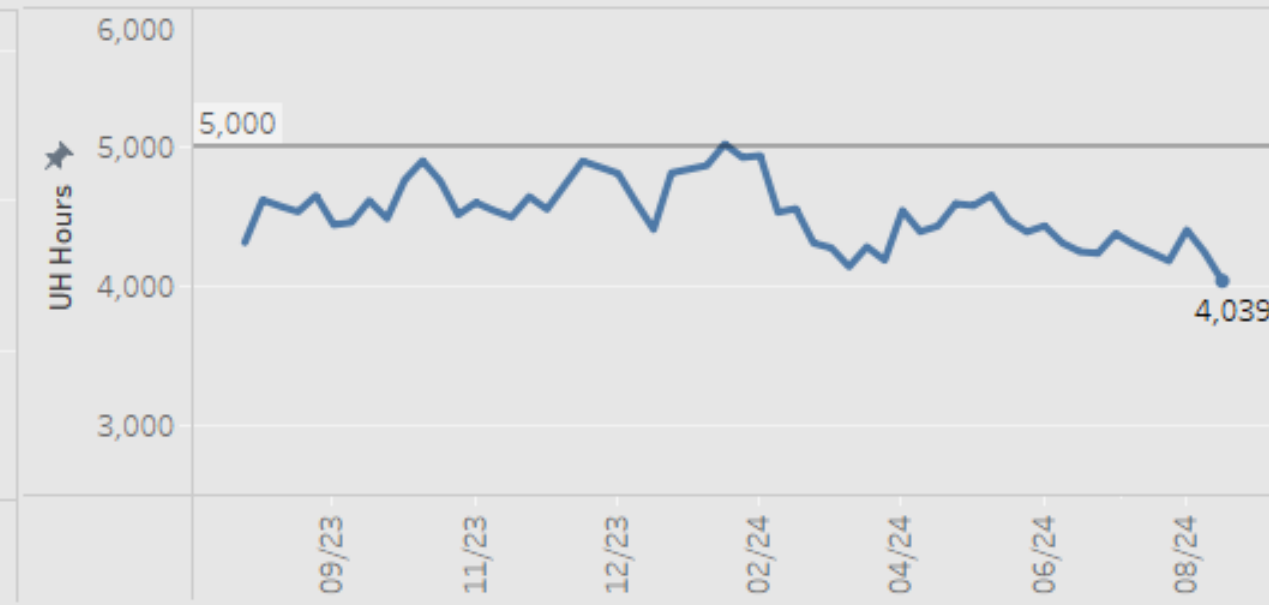
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced

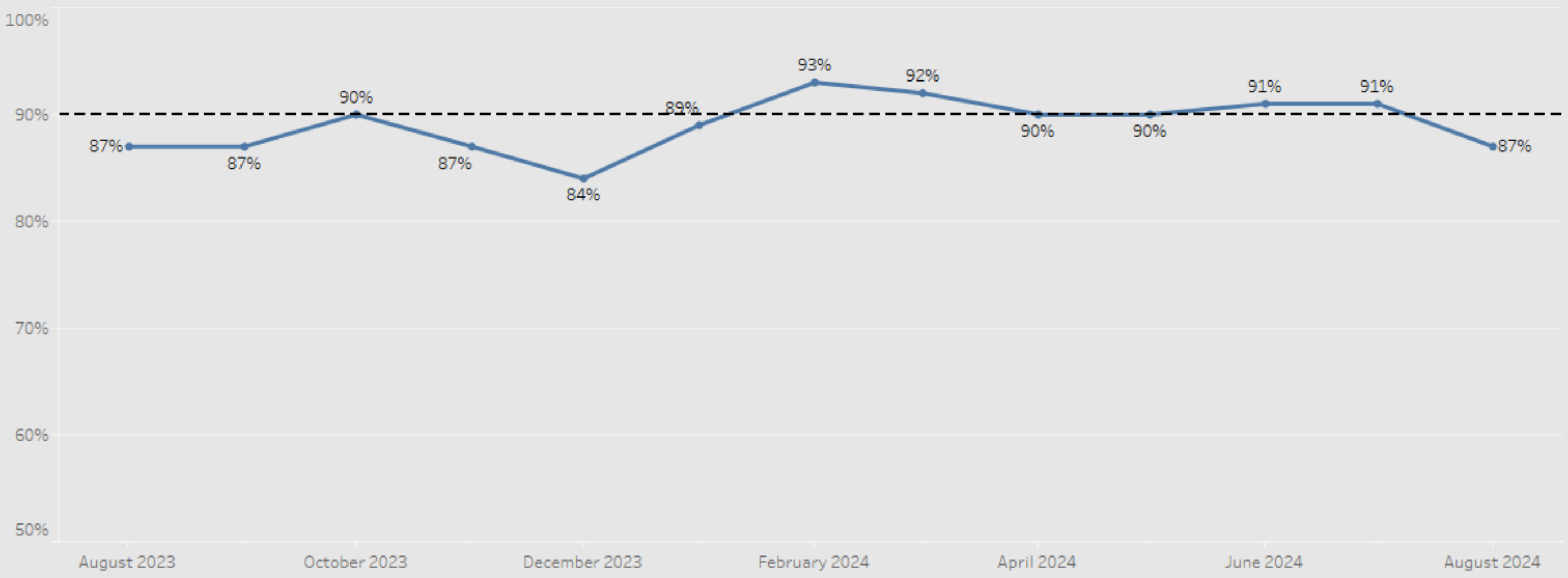


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Priority One Response Time Compliance Western Division EMSA

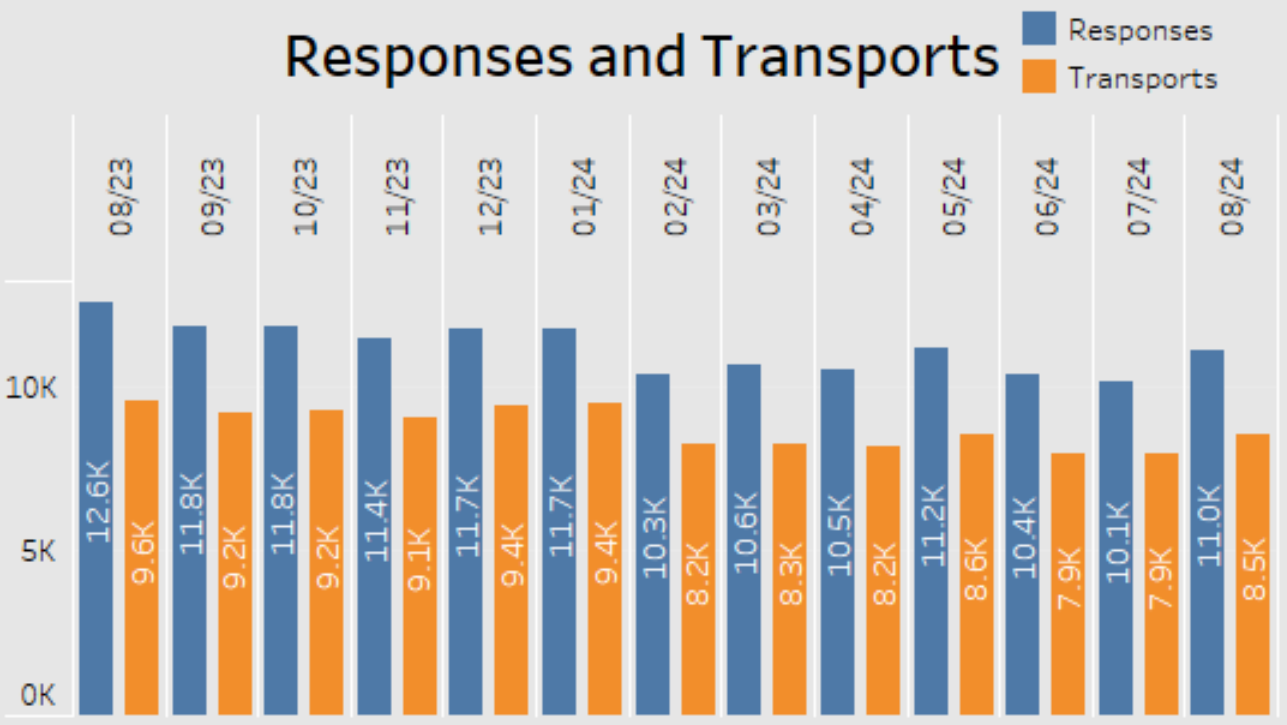
August 2024

87%

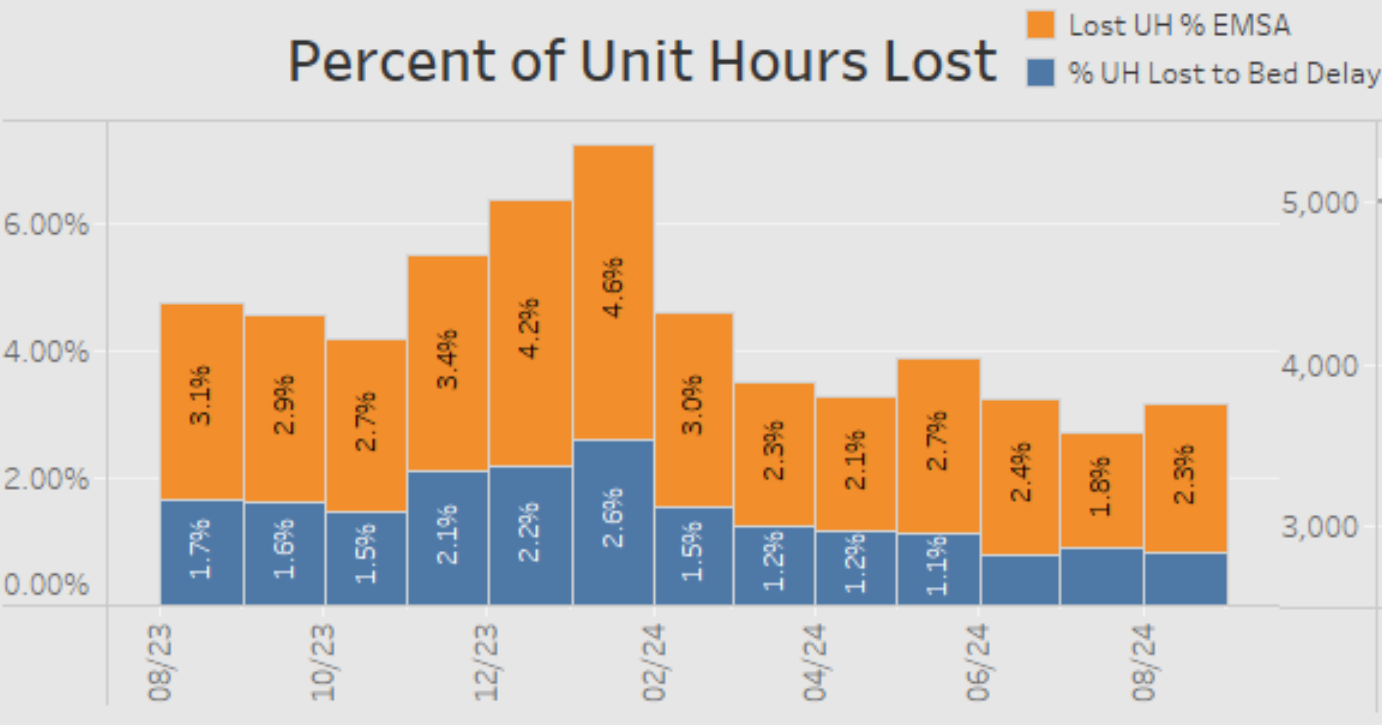


EMSA Western Division transported over 8,500 patients in August, a 6% increase from the previous month. This increase in volume is attributed to normal seasonality and increased outside temperatures. Bed delay accounted for 1.1% of total unit hours produced, or 7.2 hours/day. Oklahoma City EMSA was able to produce 79% of its unit hour goal for the month of August.

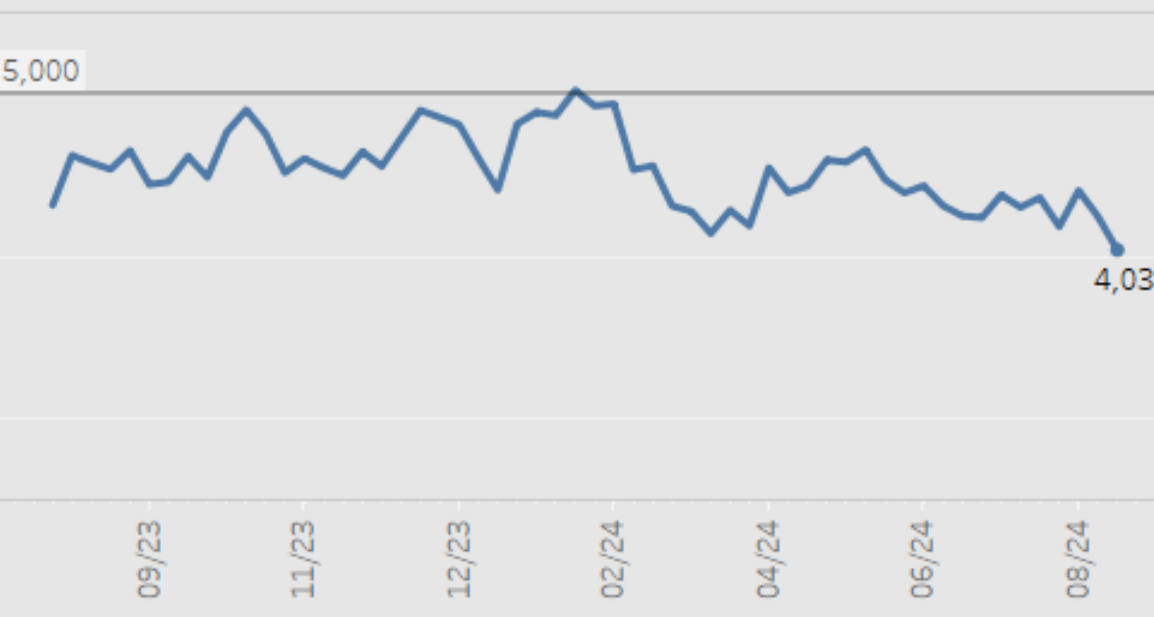
Responses and Transports



Percent of Unit Hours Lost



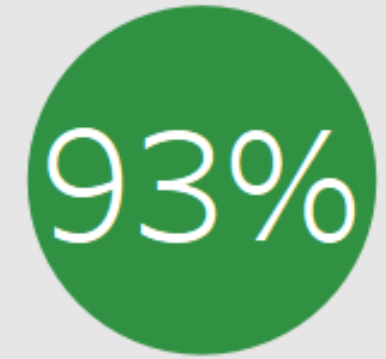
Unit Hours Produced



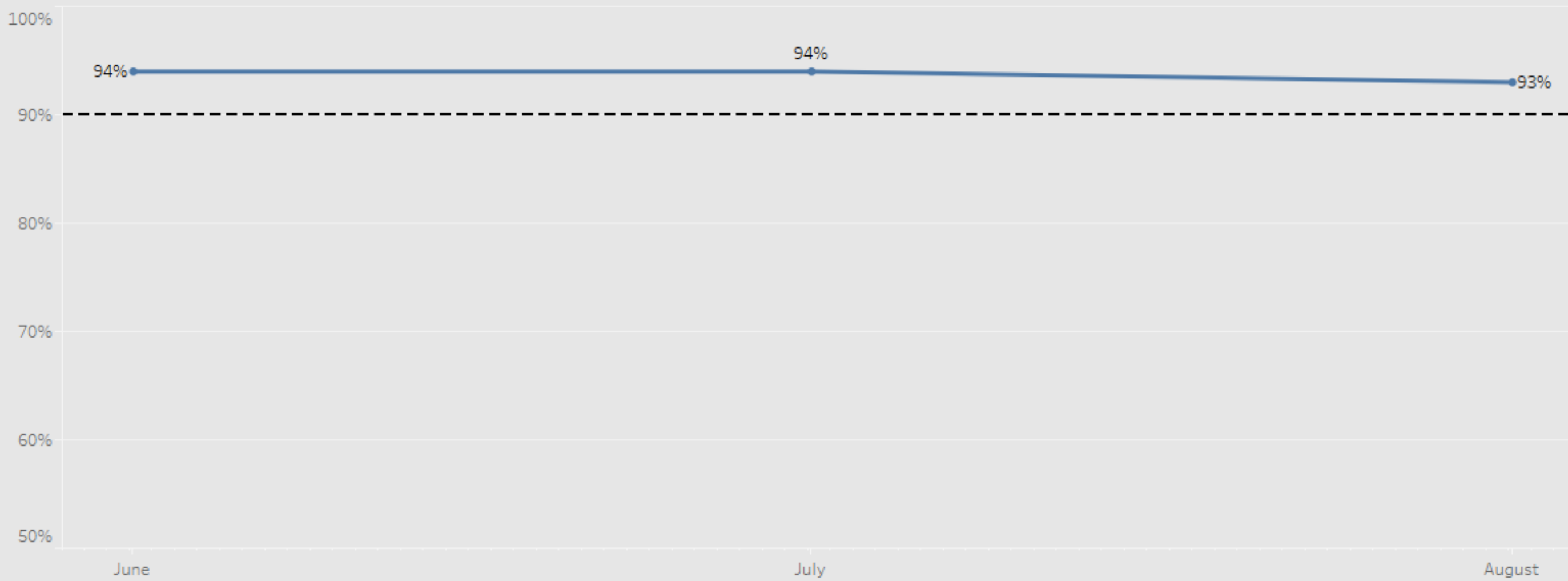
The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division OKCFD

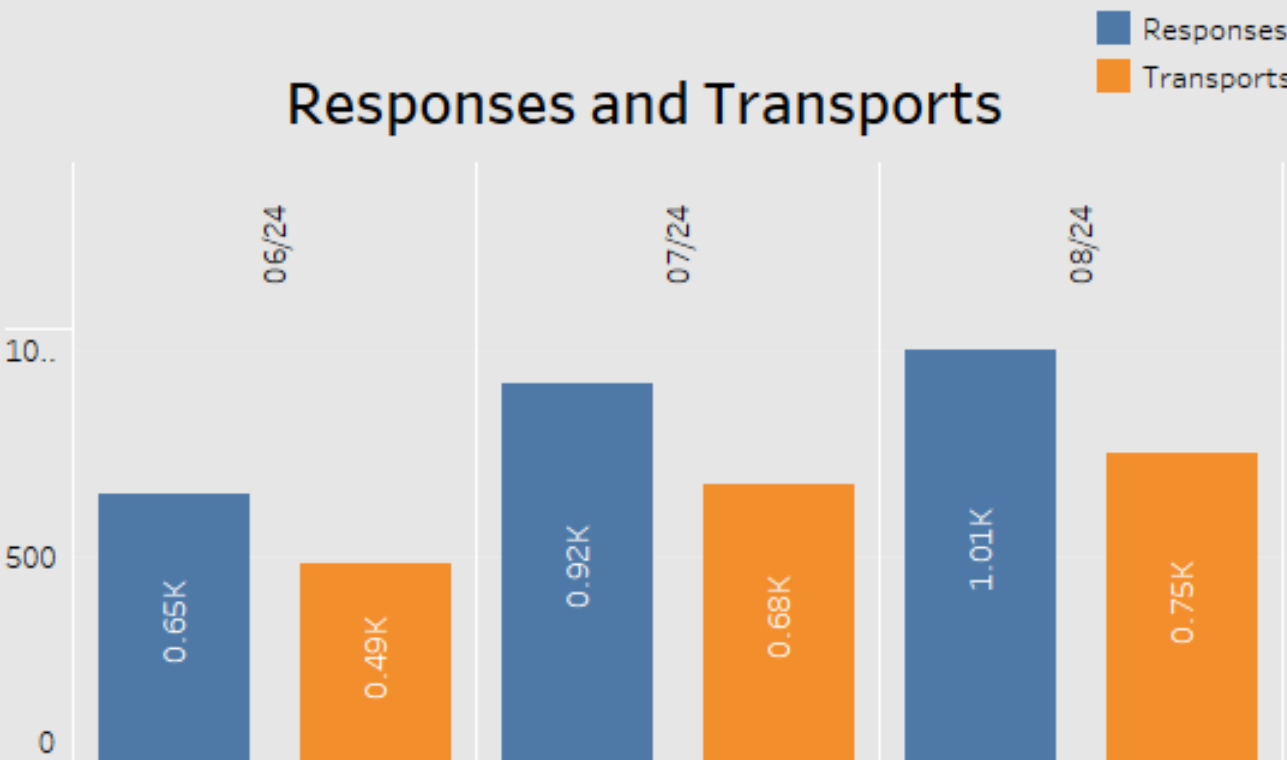
August 2024



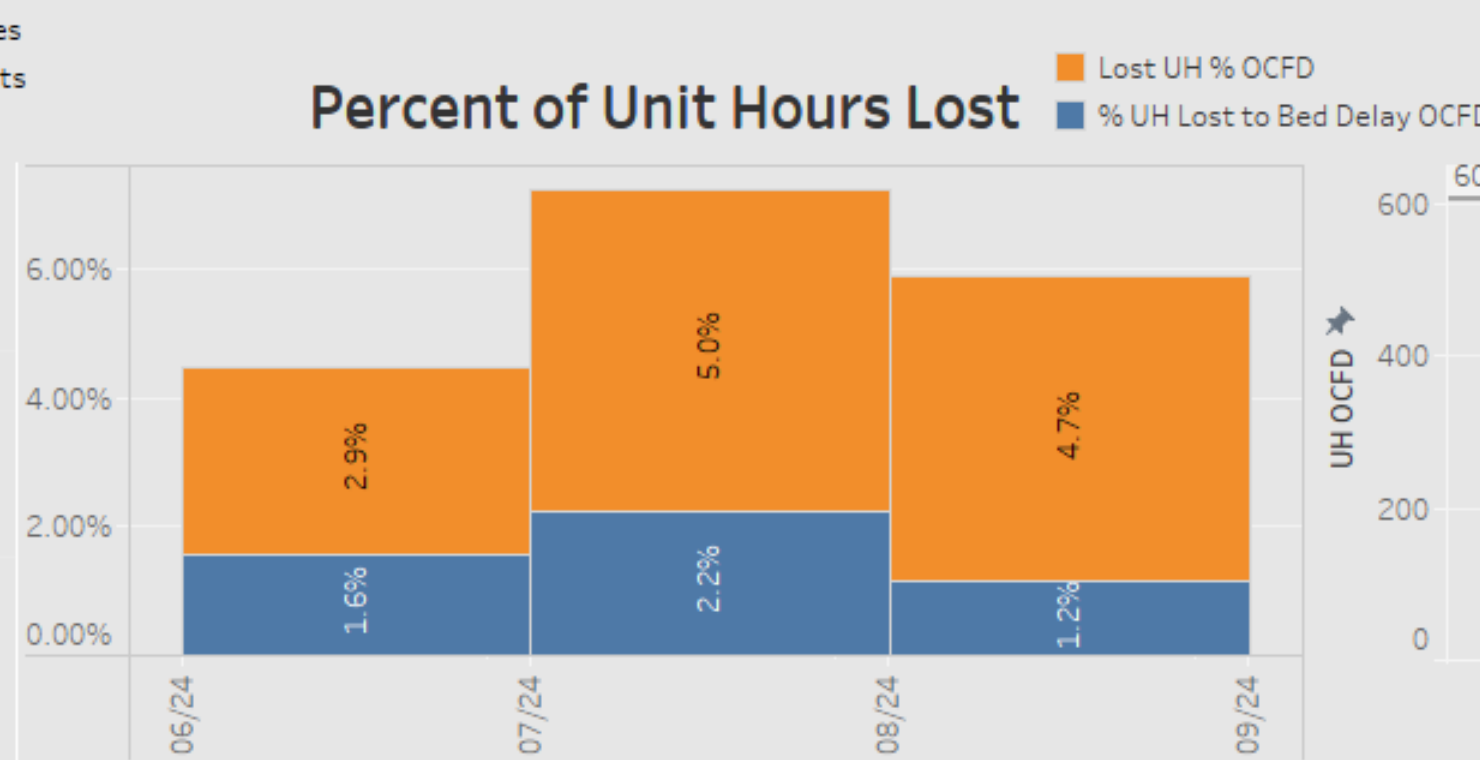
Oklahoma City Fire Department transported 751 patients for the month of August and achieved 93% Priority 1 response time compliance. The Oklahoma City Fire Department produced 53% of its contractual obligation of 605 unit hours.



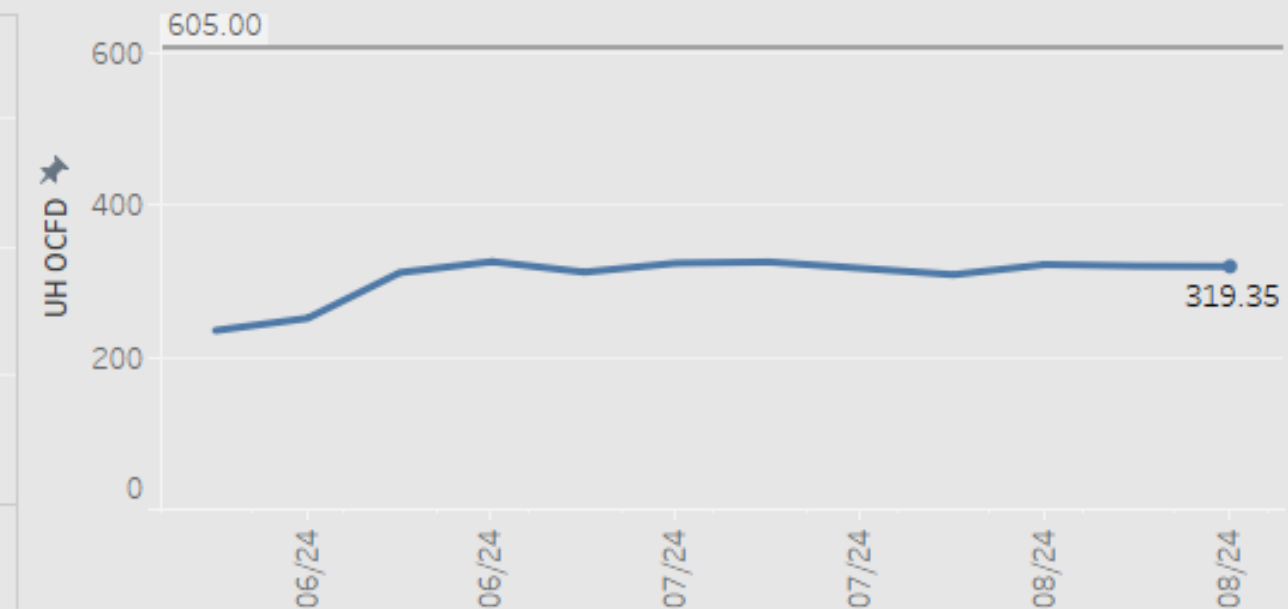
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

		August 2024 Compliance			
Division	Service Area	1	2	Priority 3	4
Eastern Division	Beneficiary	92%	96%	93%	95%
	Non-Beneficiary	N/A	80%	N/A	N/A
Western Division	Beneficiary	88%	96%	85%	84%
	Non-Beneficiary	87%	90%	N/A	N/A