



**EMSA**

**BOARD OF  
TRUSTEES  
MEETING**

**August 2024**

**Johna Easley  
President & CEO**

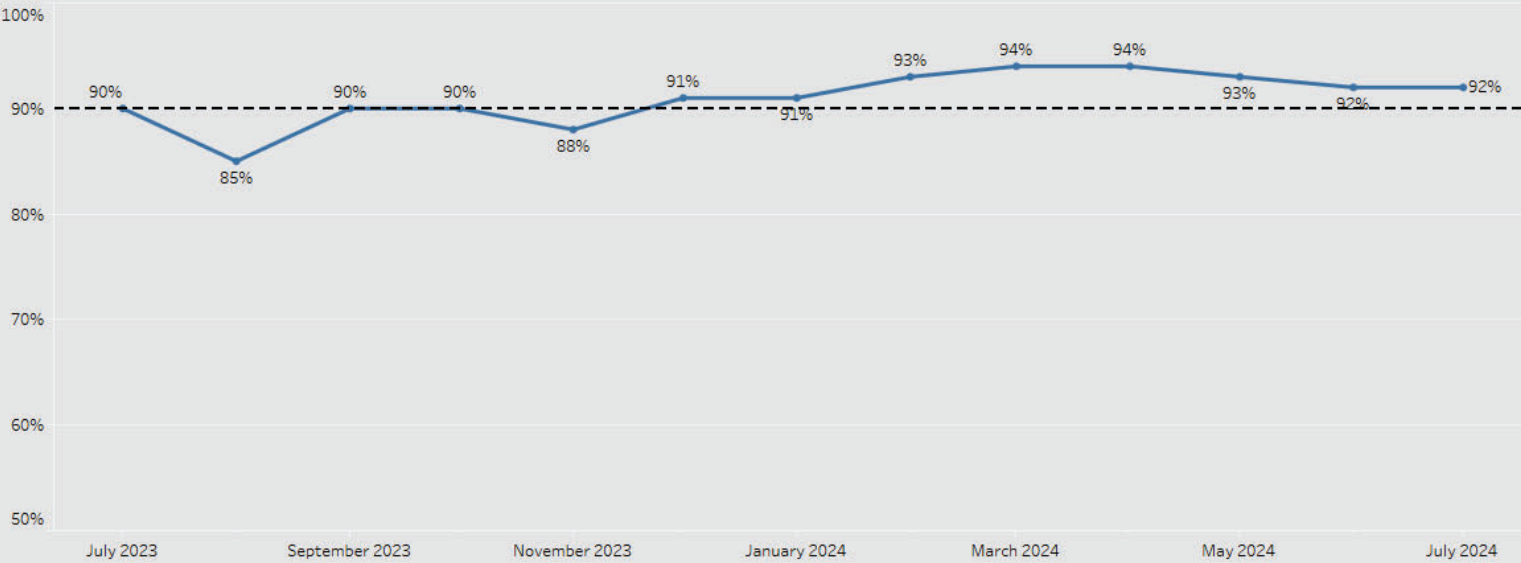
**Operational Compliance  
KPIs  
August 2024**



# Priority One Response Time Compliance Eastern Division

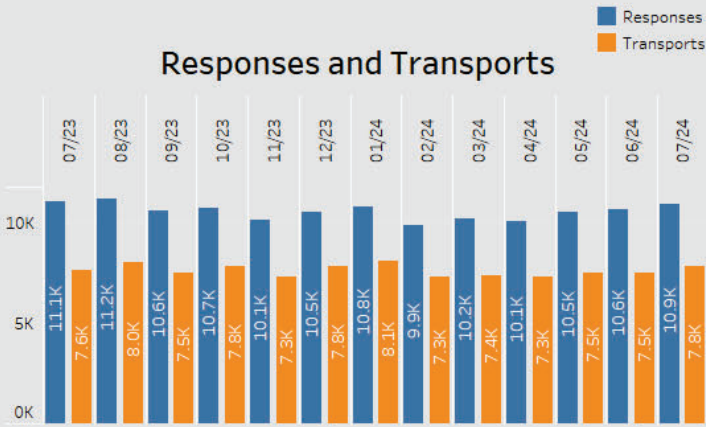
July 2024

92%

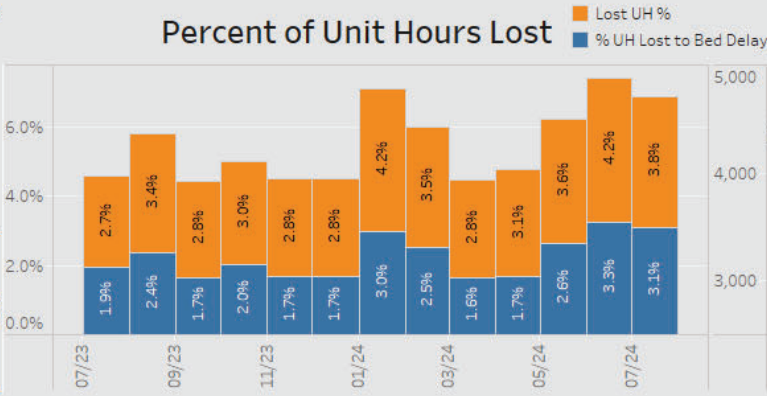


Tulsa's transport volume increased 3%, ending the month of July with over 7,700 transports. Bed delay in Tulsa accounted for 3.7% of total unit hours produced, or 19.9 hours/day. Tulsa was able to produce 78% of its unit hour goal for the month of July.

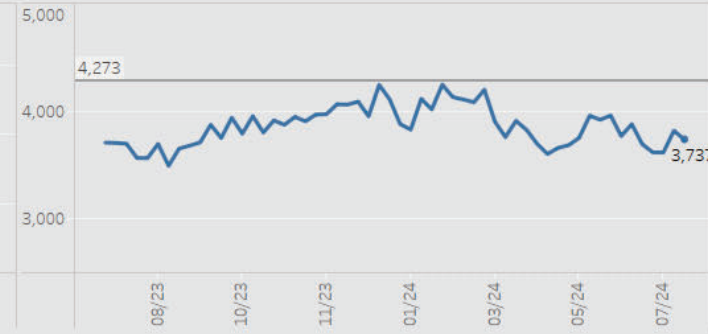
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced

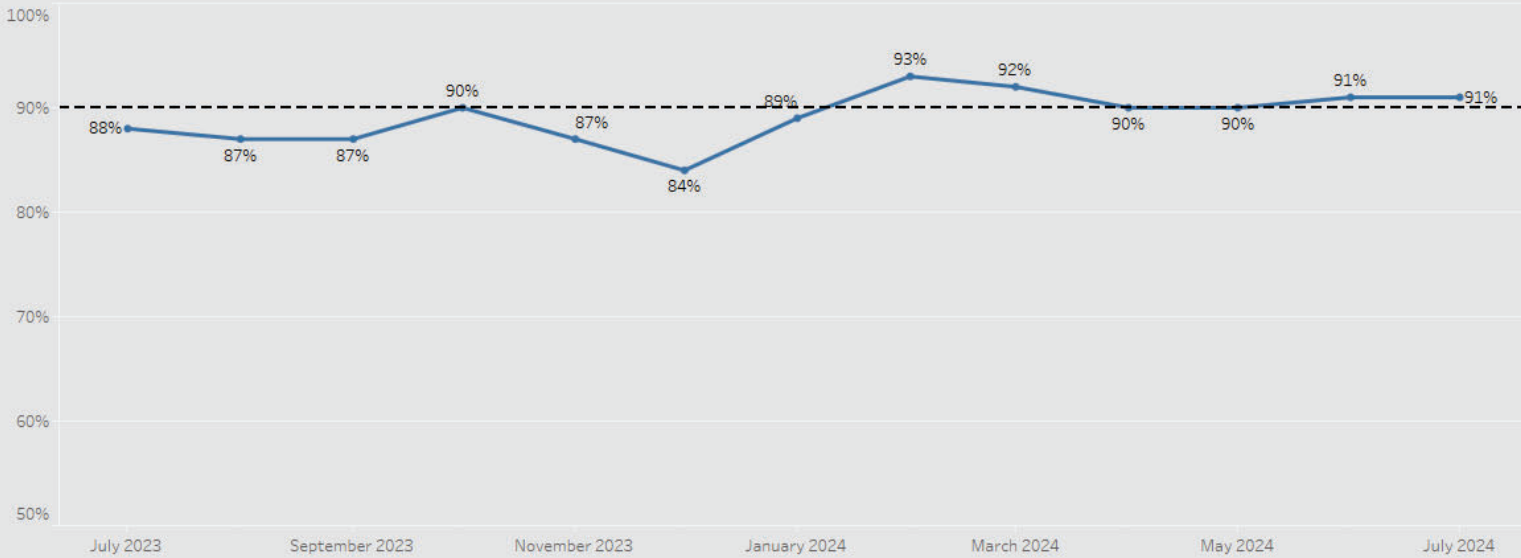


The compliance standard is 90%, as set by the EMS Ordinance

# Priority One Response Time Compliance Western Division System

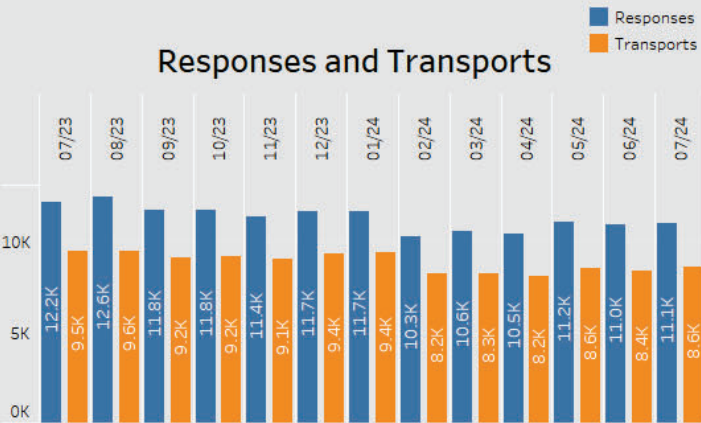
July 2024

91%

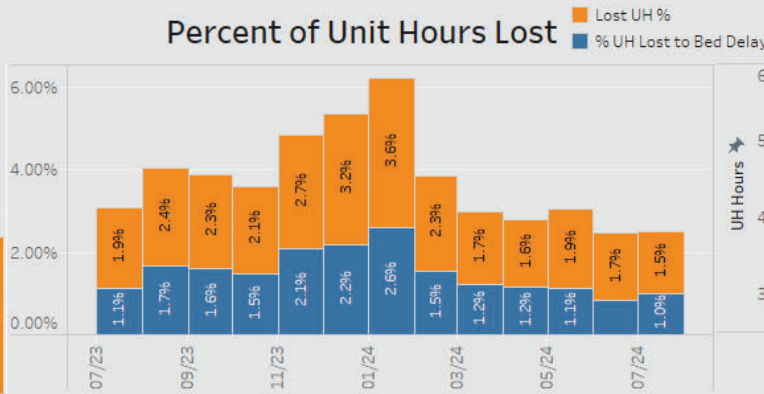


Overall, the Western Division transport volume increased 2% for the month of July, ending with over 8,600 total transports. Bed Delay accounted for 1.1% of total unit hours produced, with an impact of 7.7 hours/day. EMSA and OKCFD combined unit hour production was 77% of the goal for the month of July.

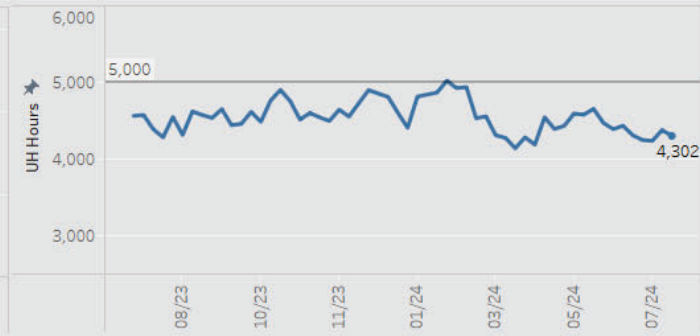
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced

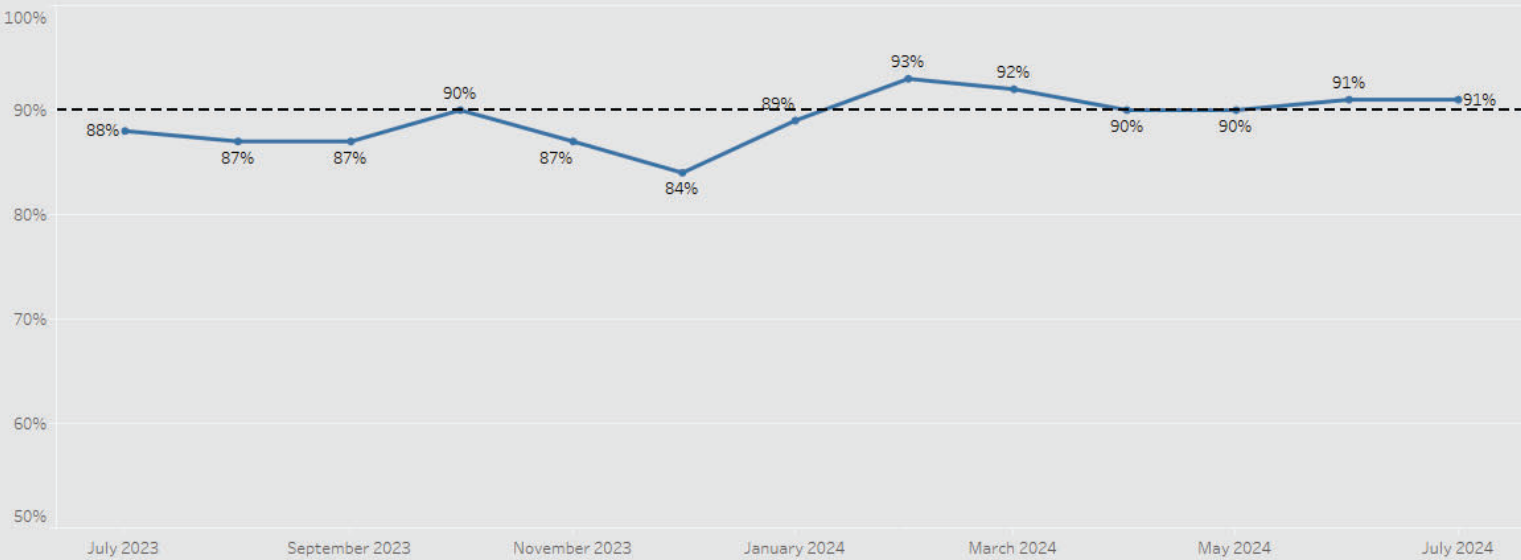


The compliance standard is 90%, as set by the EMS Ordinance

# Priority One Response Time Compliance Western Division EMSA

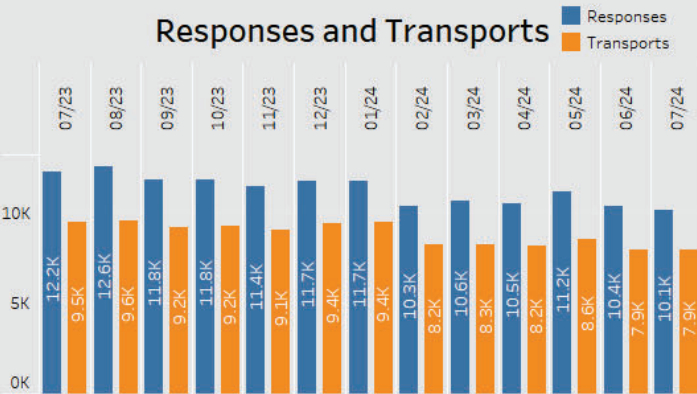
July 2024

91%

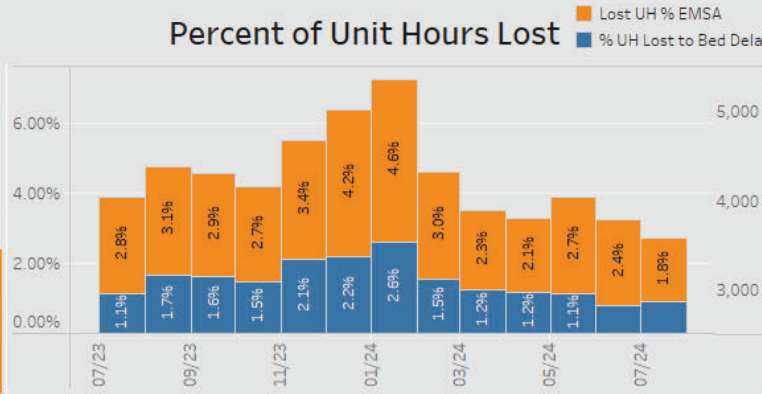


EMSA's Western Division transported over 7,900 patients for the month of July, resulting in a 1% increase from the previous month. This increase in volume is attributed to weather and outside temperatures. Bed delay accounted for 1.2% of total unit hours produced, or 7.7 hours/day. EMSA's Western Division was able to produce 75% of its unit hour goal for the month of July.

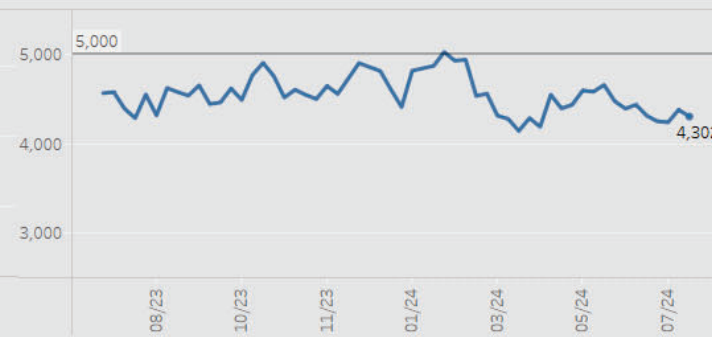
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

# Priority One Response Time Compliance Western Division OKCFD

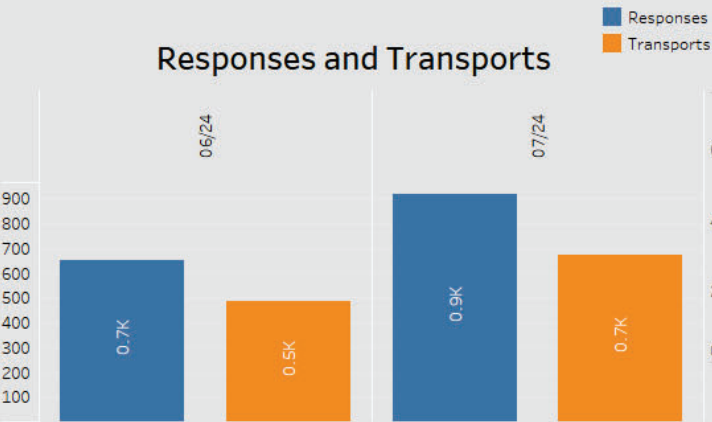
July 2024



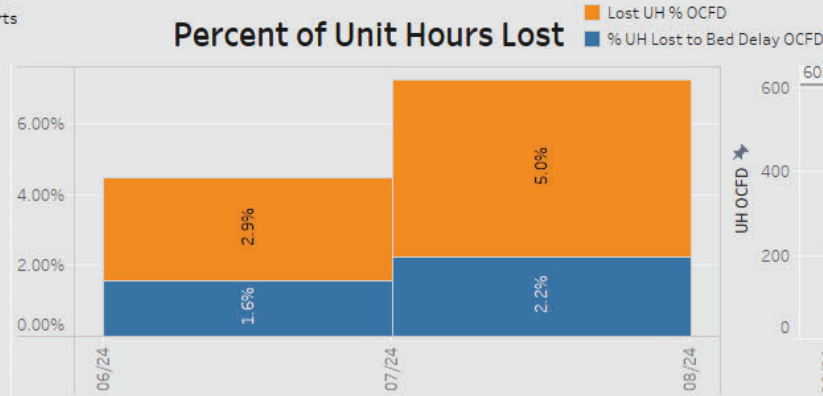
Oklahoma City Fire Department transported 675 patients for the month of July and achieved 94% Priority 1 response time compliance. The Oklahoma City Fire Department produced 53% of its contractual obligation of 605 unit hours.



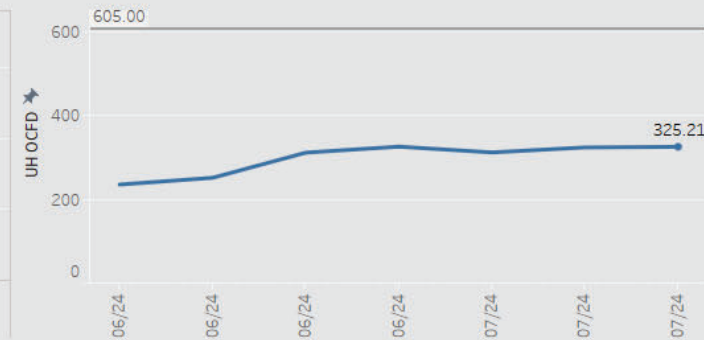
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

| July 2024 Compliance |     |      |            |         |
|----------------------|-----|------|------------|---------|
| Service Area         | 1   | 2    | Priority 3 | 4       |
| Beneficiary          | 92% | 95%  | 85%        | 95%     |
| Non-Beneficiary      | N/A | 83%  | N/A        | N/A     |
| Beneficiary          | 91% | 97%  | 93%        | 60%(10) |
| Non-Beneficiary      | 90% | 100% | N/A        | N/A     |



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