

**Johna Easley**  
**President & CEO**

**Operational Compliance**

**KPIs**

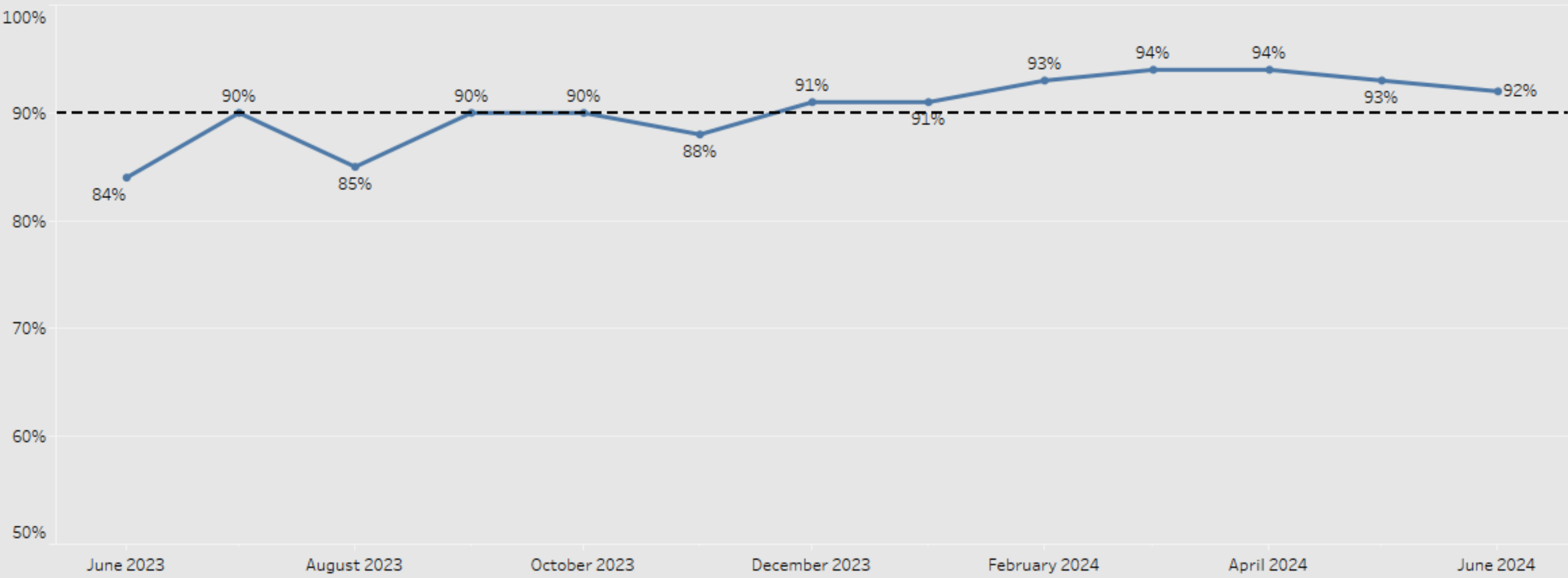
**June 2024**



# Priority One Response Time Compliance Eastern Division

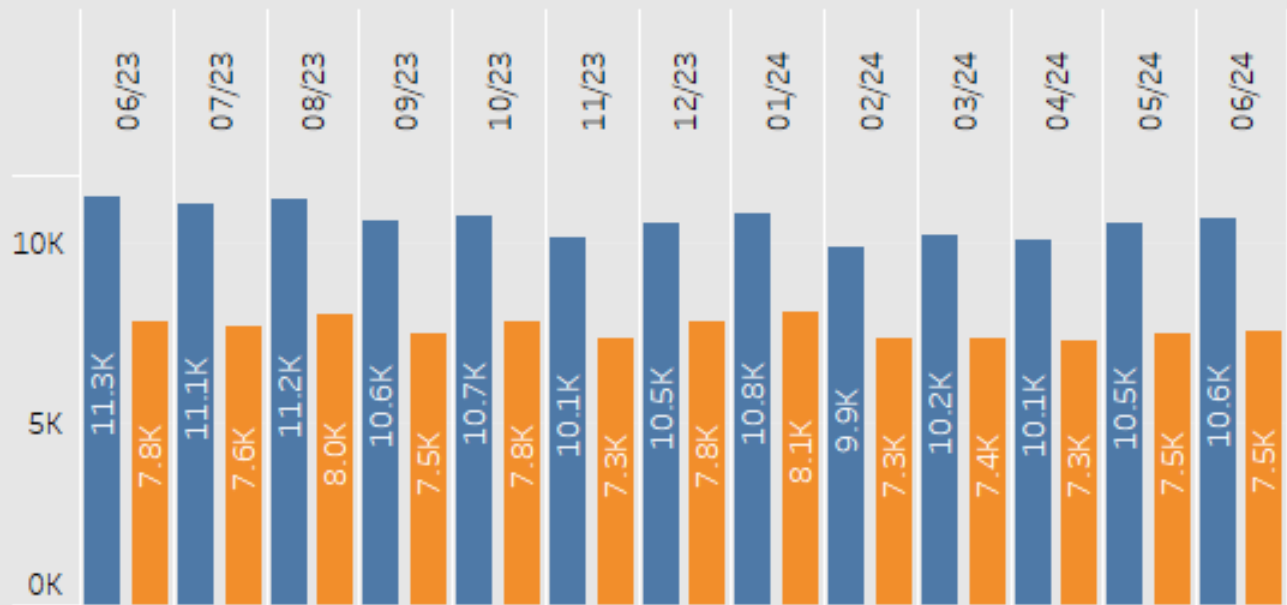
June 2024

92%

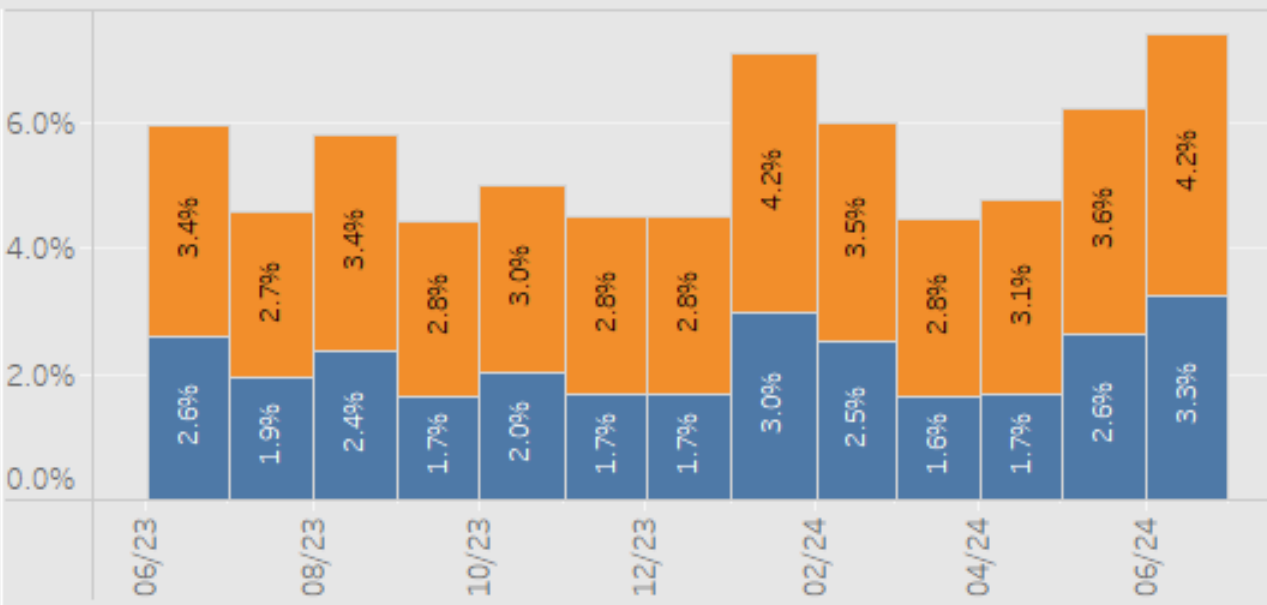


Tulsa's transport volume increased 1% from the previous month, ending June with over 7,500 transports. Bed delay in Tulsa increased from the previous month, accounting for 21 hours/day or 3% of all unit hours produced. Tulsa was able to produce 81% of its unit hour goal for the month of June.

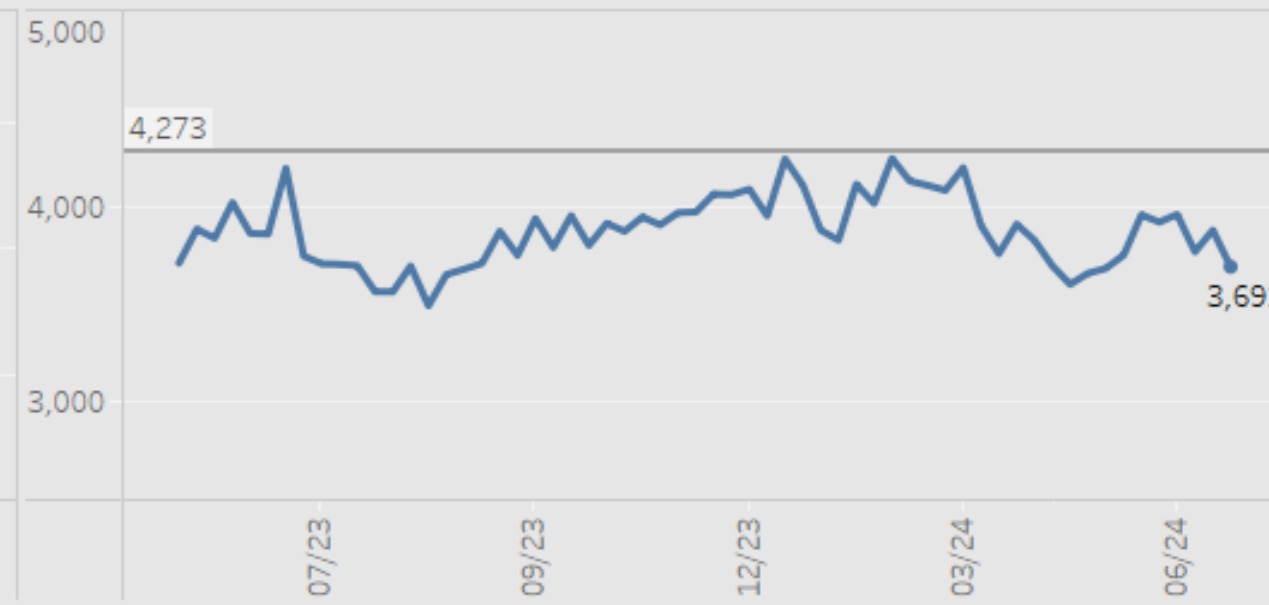
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced



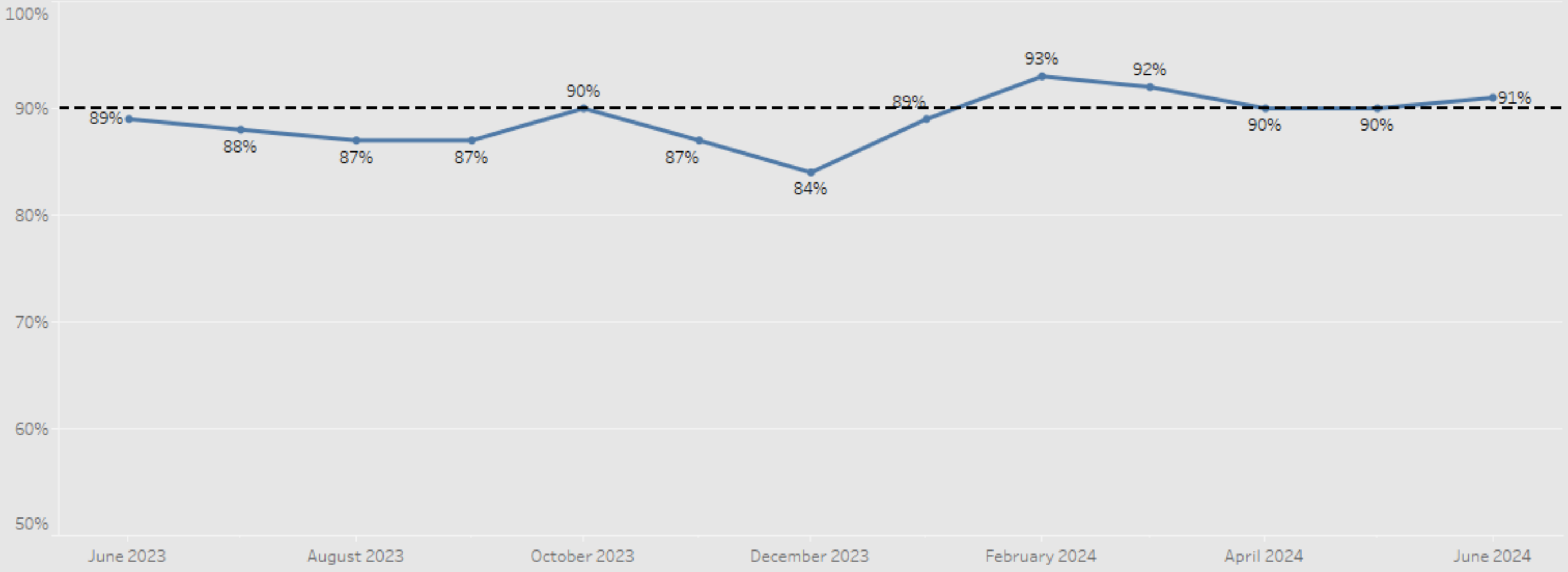
The compliance standard is 90%, as set by the EMS Ordinance



# Priority One Response Time Compliance Western Division EMSA

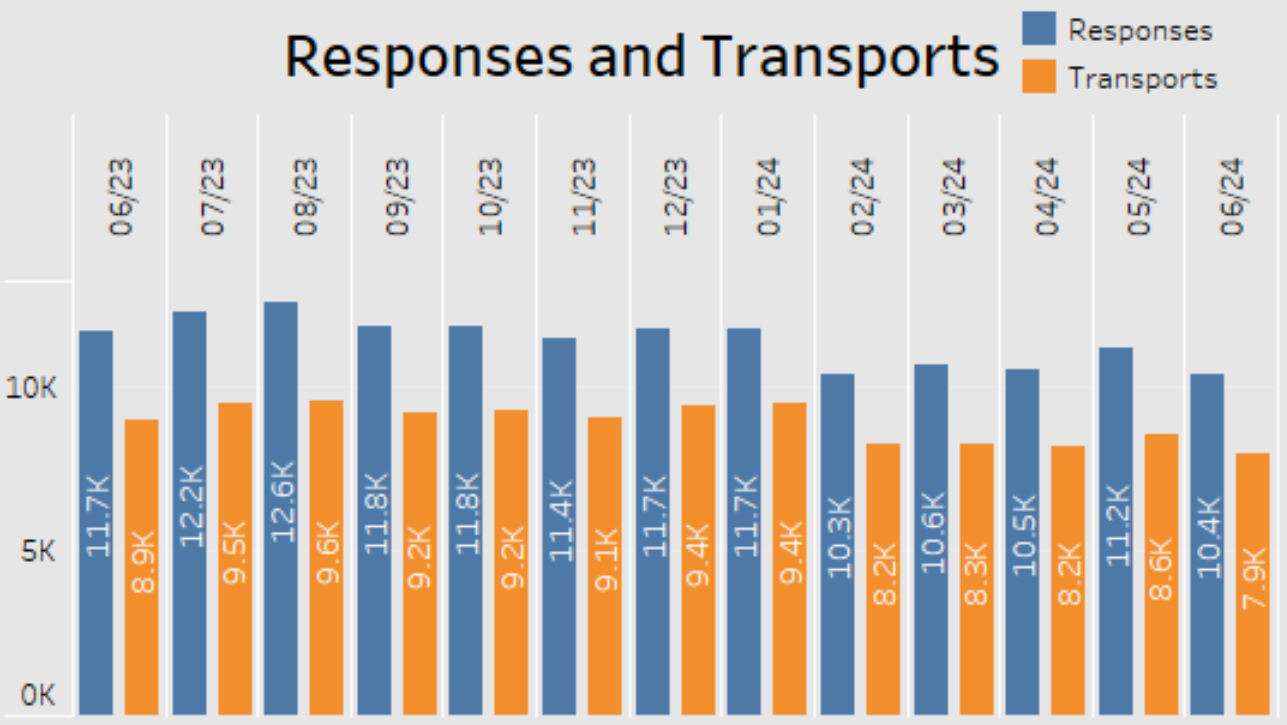
June 2024

91%

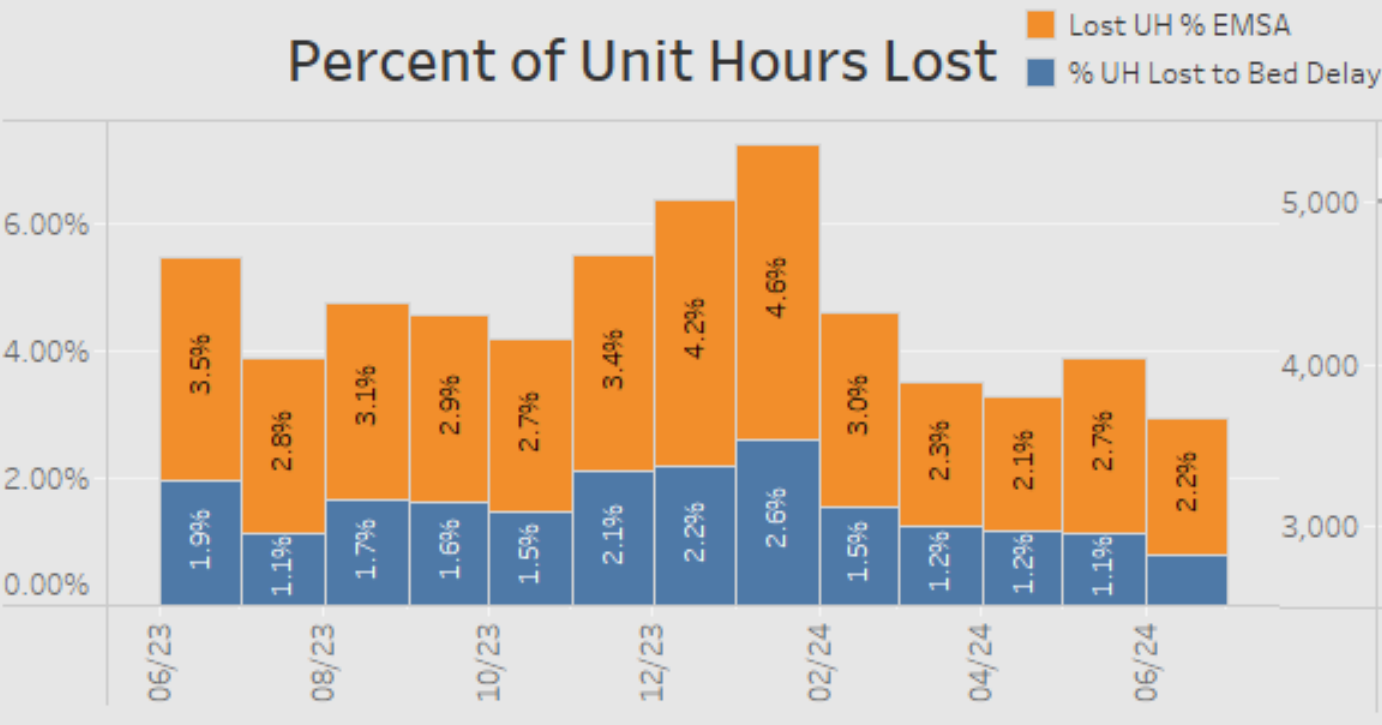


Oklahoma City EMSA transported over 7,900 patients for the month of June, resulting in a 9% decrease from the previous month. This decrease is the result of lower than anticipated transport volume and the launch of OKC Fire Department's transport operations. Bed delay accounted for 1% of total unit hours produced, or 6.7 hours/day. Oklahoma City EMSA was able to produce 81% of its unit hour goal for the month of June.

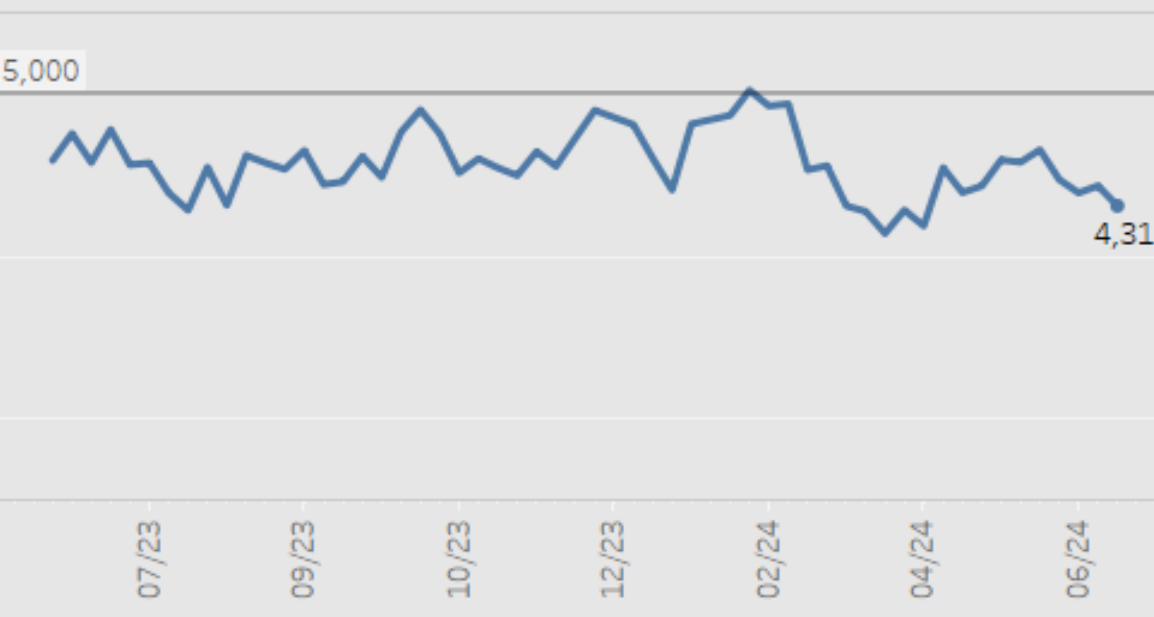
## Responses and Transports



## Percent of Unit Hours Lost



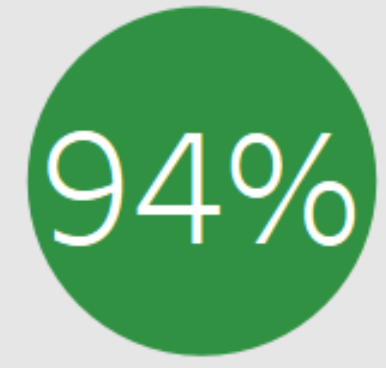
## Unit Hours Produced



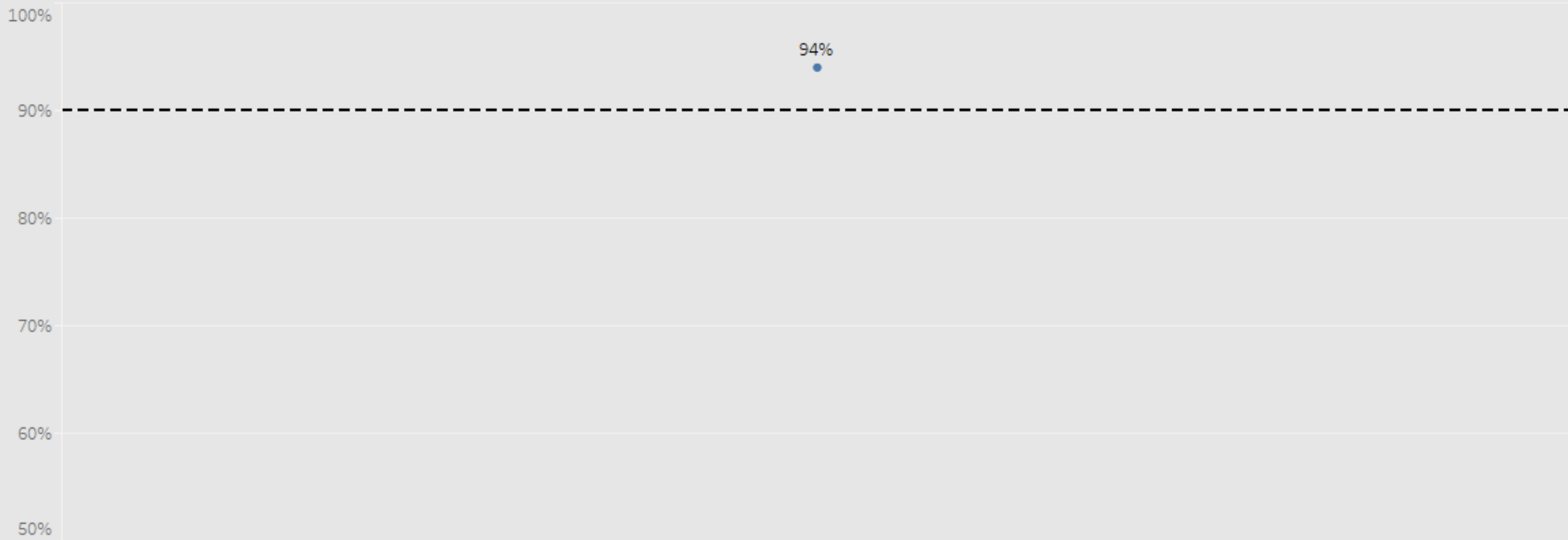
The compliance standard is 90%, as set by the EMS Ordinance

# Priority One Response Time Compliance Western Division OKCFD

June 2024



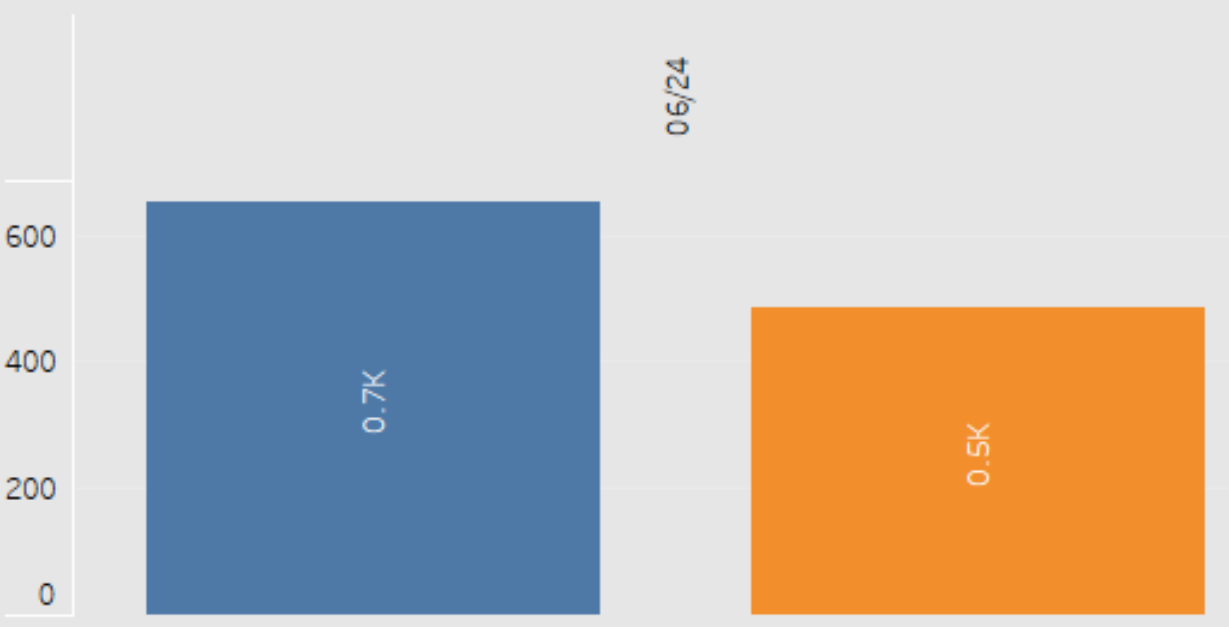
Oklahoma City Fire Department transported almost 500 patients for the month of June and achieved 94% Priority 1 response time compliance. The Oklahoma City Fire Department produced 46% of its contractual obligation of 605 unit hours.



2024

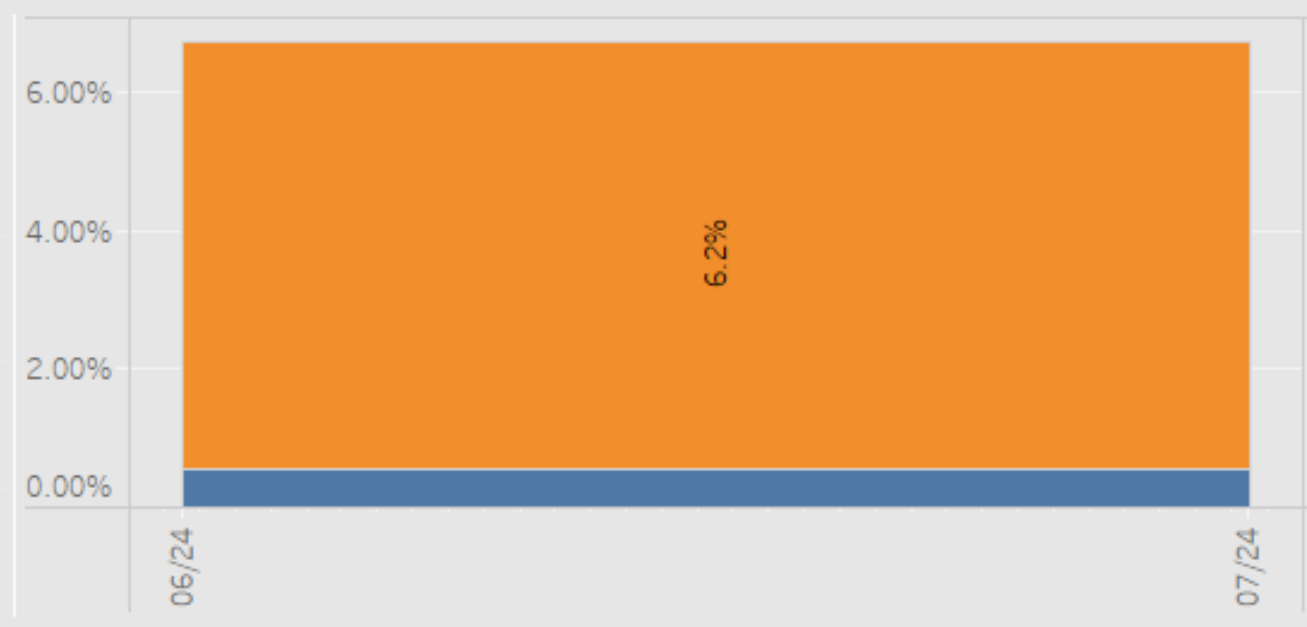
## Responses and Transports

- Responses
- Transports

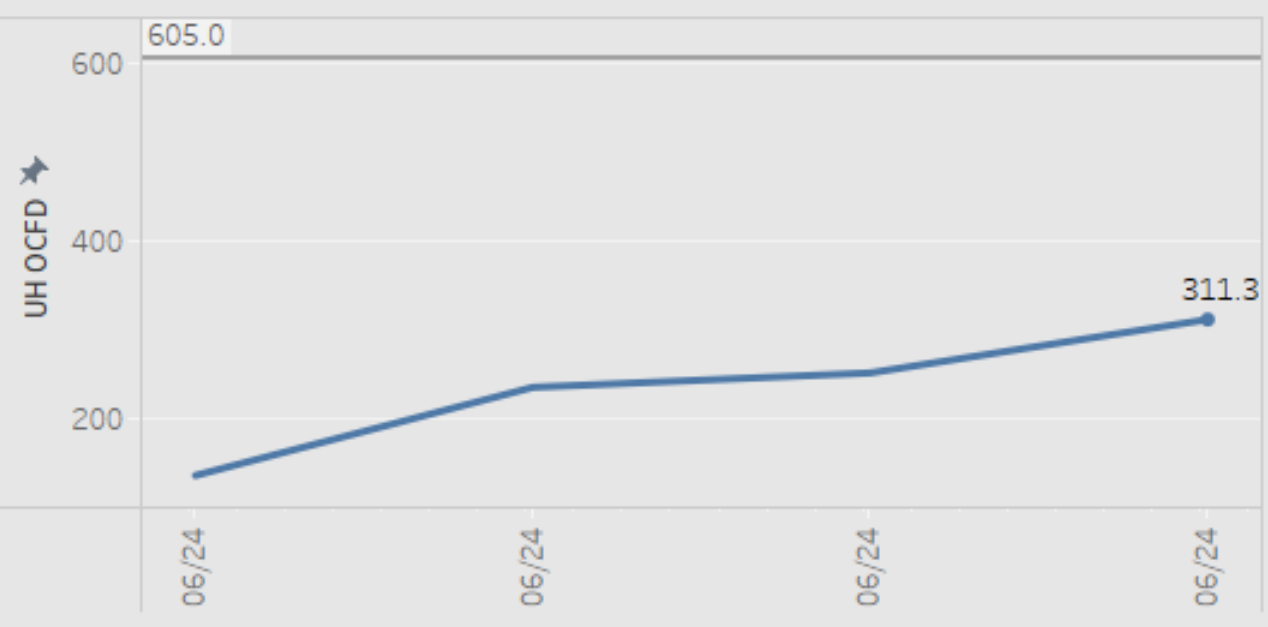


## Percent of Unit Hours Lost

- Lost UH % OCFD
- % UH Lost to Bed Delay OCFD



## Unit Hours Produced

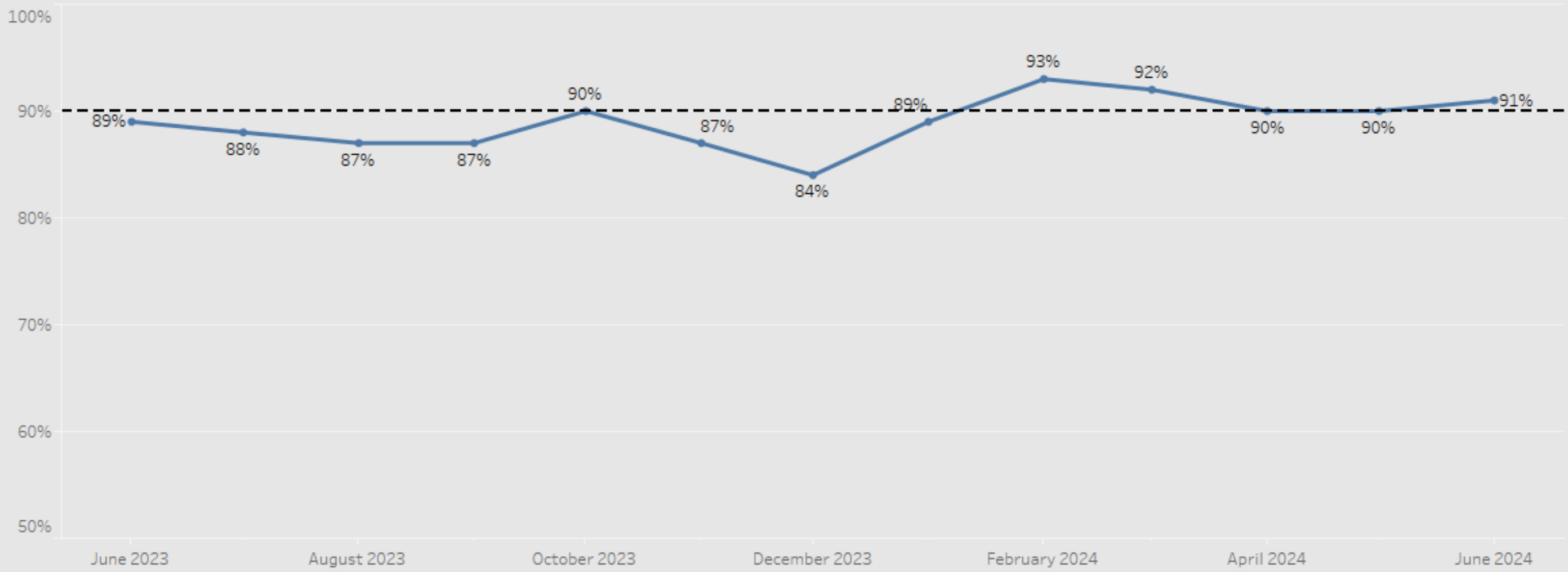


The compliance standard is 90%, as set by the EMS Ordinance

# Priority One Response Time Compliance Western Division System

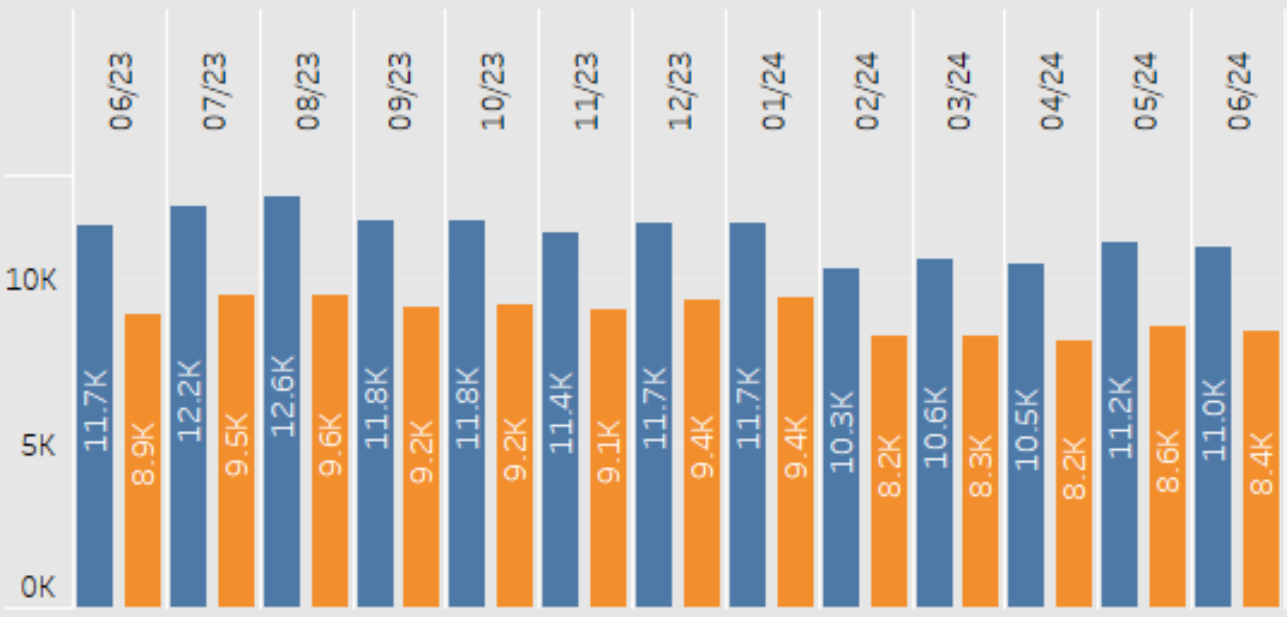
June 2024

91%

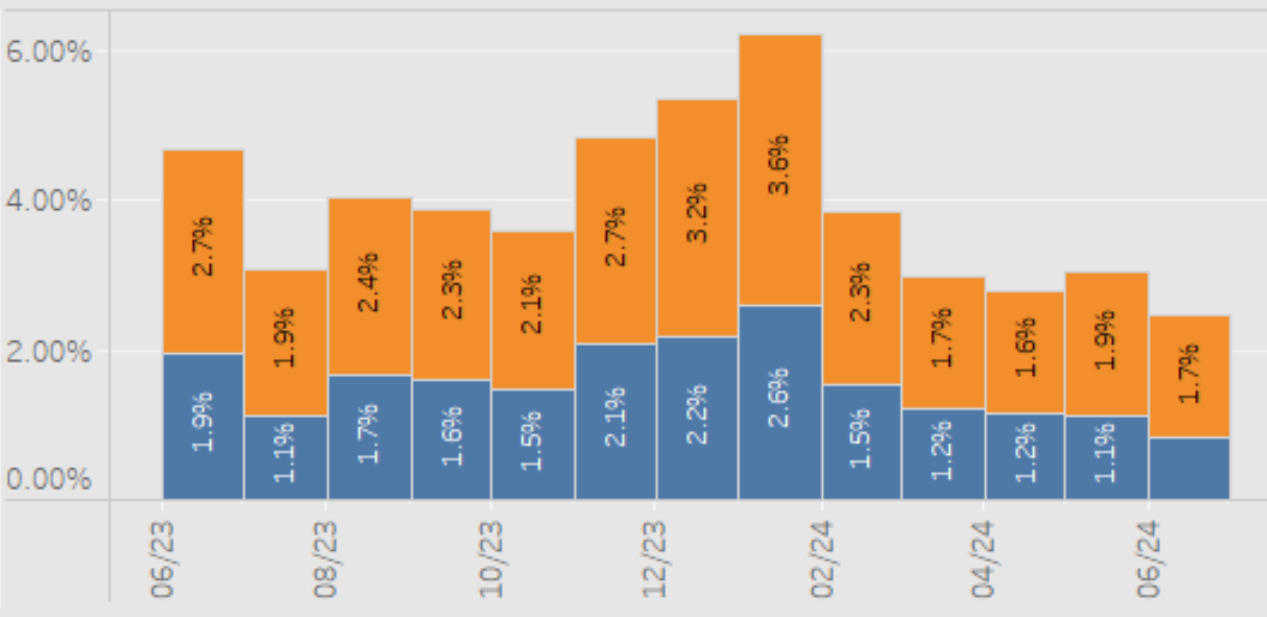


Overall, the transport volume in the Western Division decreased by 2% from the previous month, ending June with over 8,400 total transports. Bed delay accounted for 6.7 hours/day, or 1% of all unit hours produced. EMSA and OKCFD combined unit hour production was 81% of the goal for the month of June.

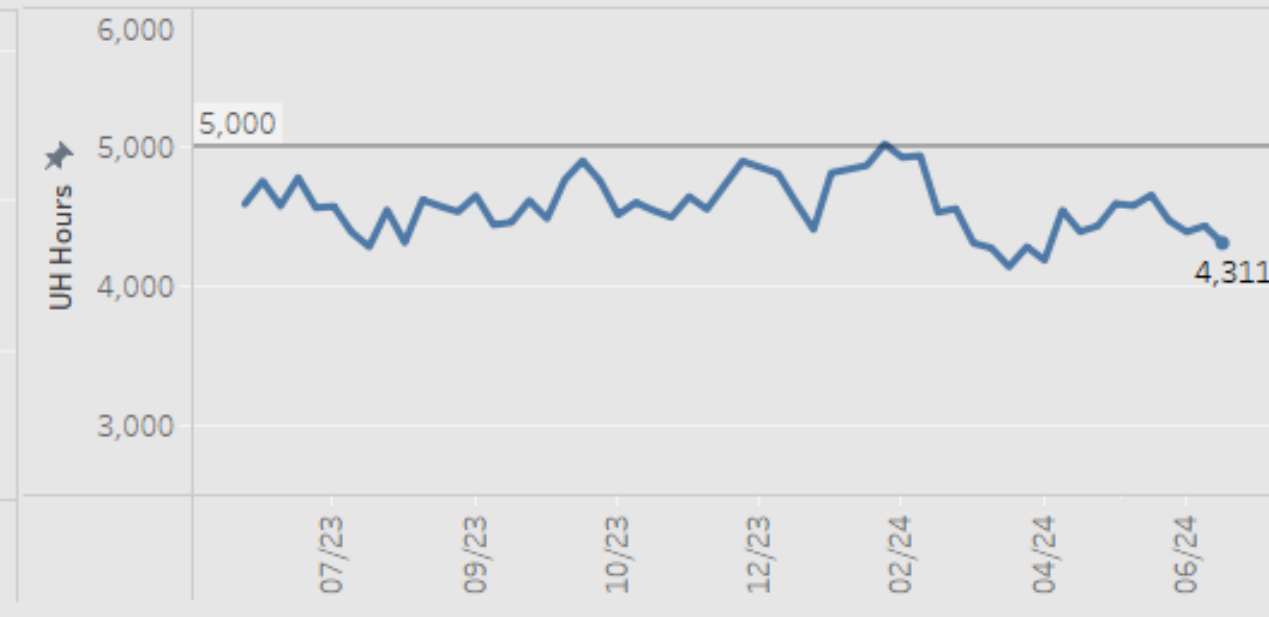
## Responses and Transports



## Percent of Unit Hours Lost



## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

| Division         | Service Area    | June Compliance |      |            |
|------------------|-----------------|-----------------|------|------------|
|                  |                 | 1               | 2    | Priority 3 |
| Eastern Division | Beneficiary     | 92%             | 95%  | 86%        |
|                  | Non-Beneficiary | N/A             | 86%  | N/A        |
| Western Division | Beneficiary     | 91%             | 98%  | 91%        |
|                  | Non-Beneficiary | 92%             | 100% | N/A        |