

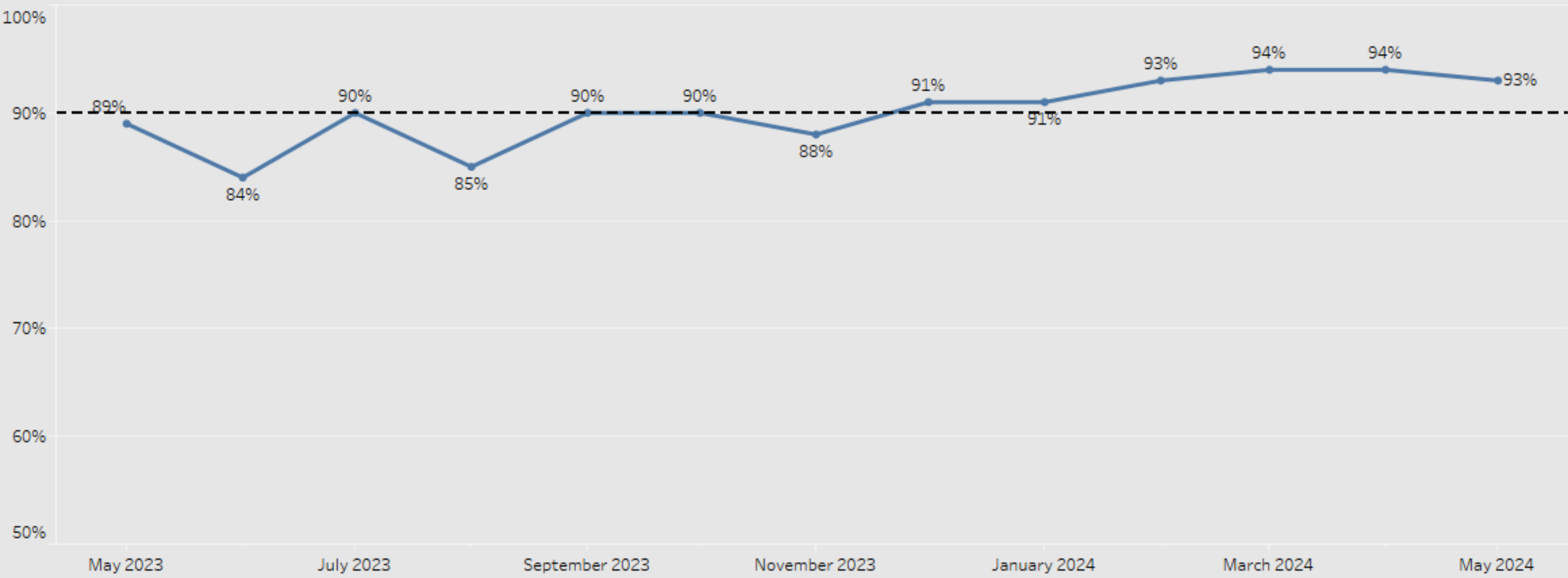
Johna Easley
President & CEO

Operational Compliance
KPIs
May 2024



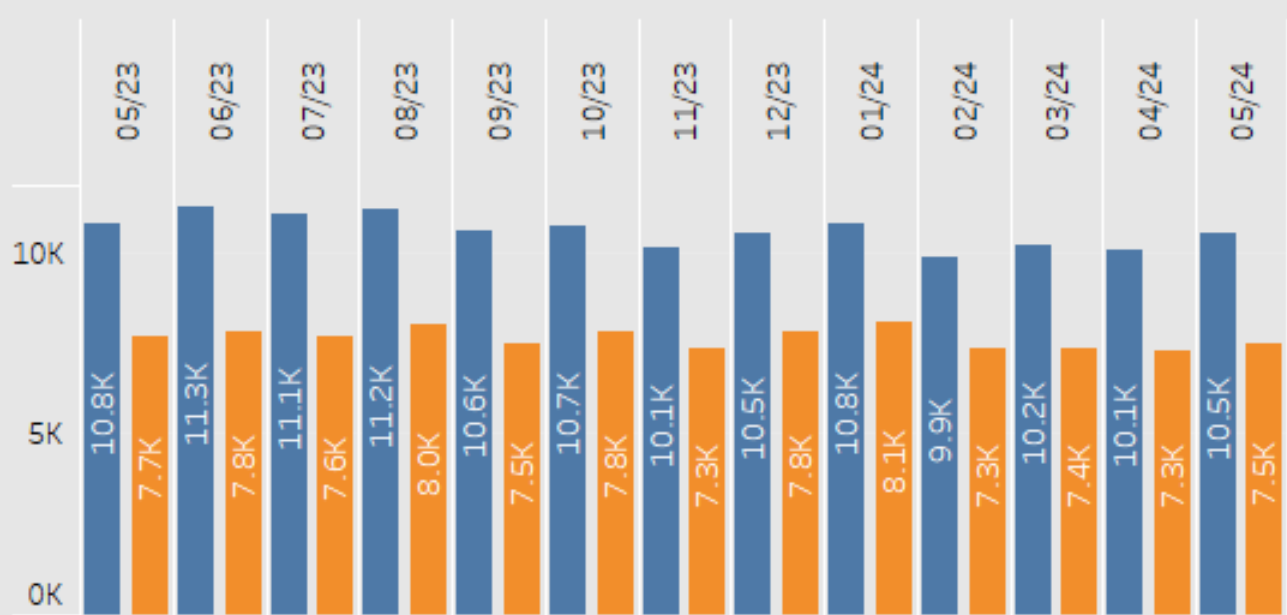
Priority One Response Time Compliance Eastern Division

May 2024

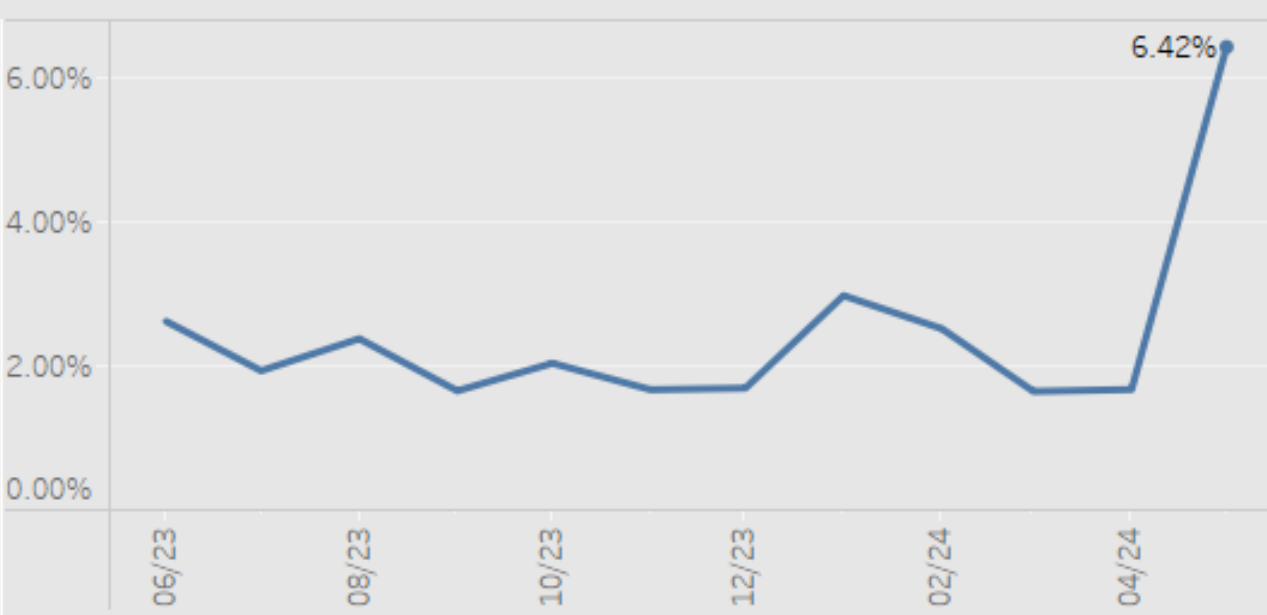


Tulsa's transport volume increased 3% from the previous month, ending May with over 7,500 transports. Bed delay in Tulsa dramatically increased from the previous month, accounting for 16.9 hours/day or 6.42% of all unit hours produced. Tulsa was able to produce 86% of it's unit hour goal for the month of May.

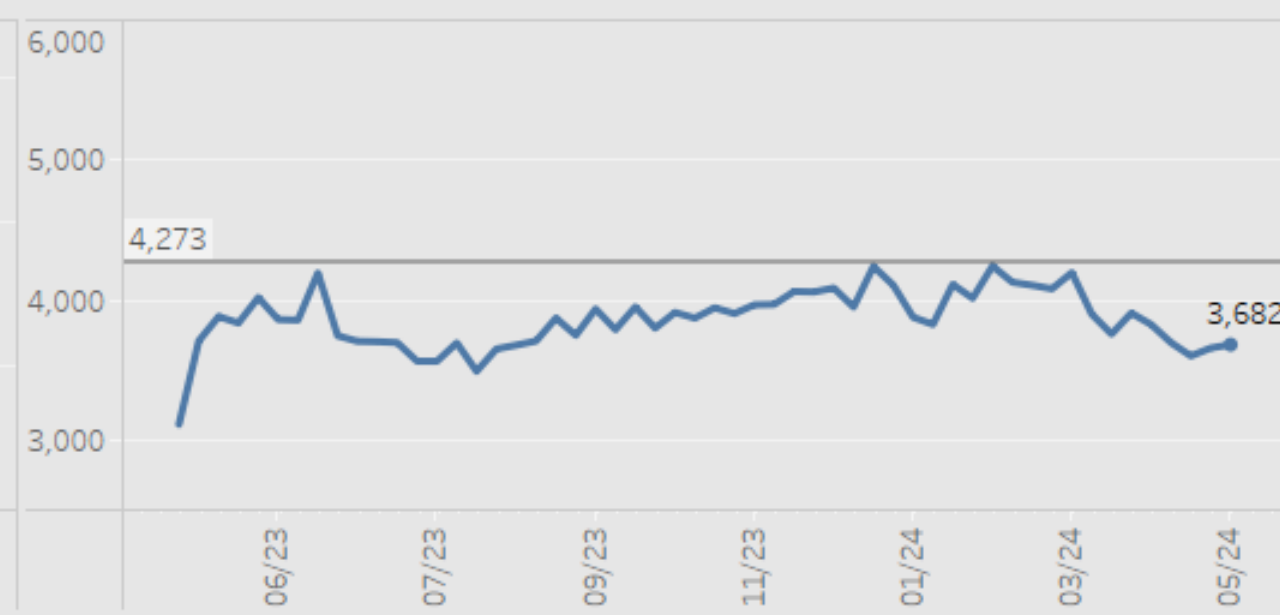
Responses and Transports



Percent of Unit Hours Lost to Bed Delay



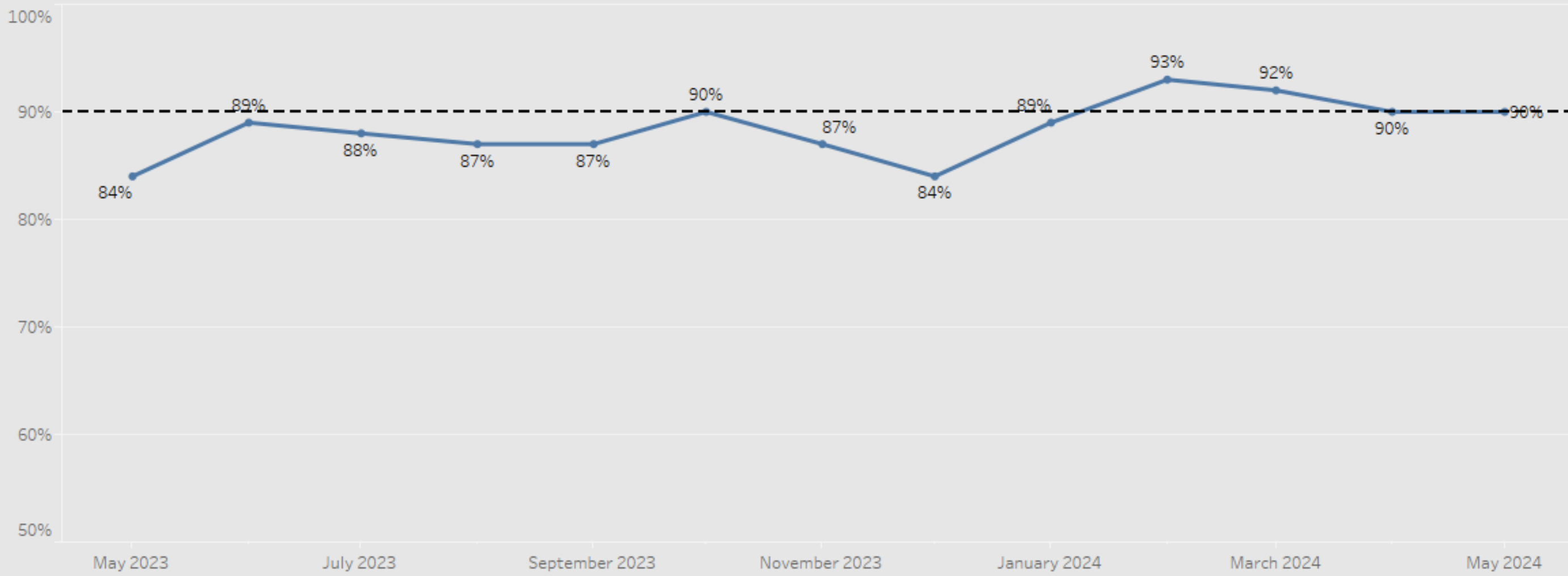
Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

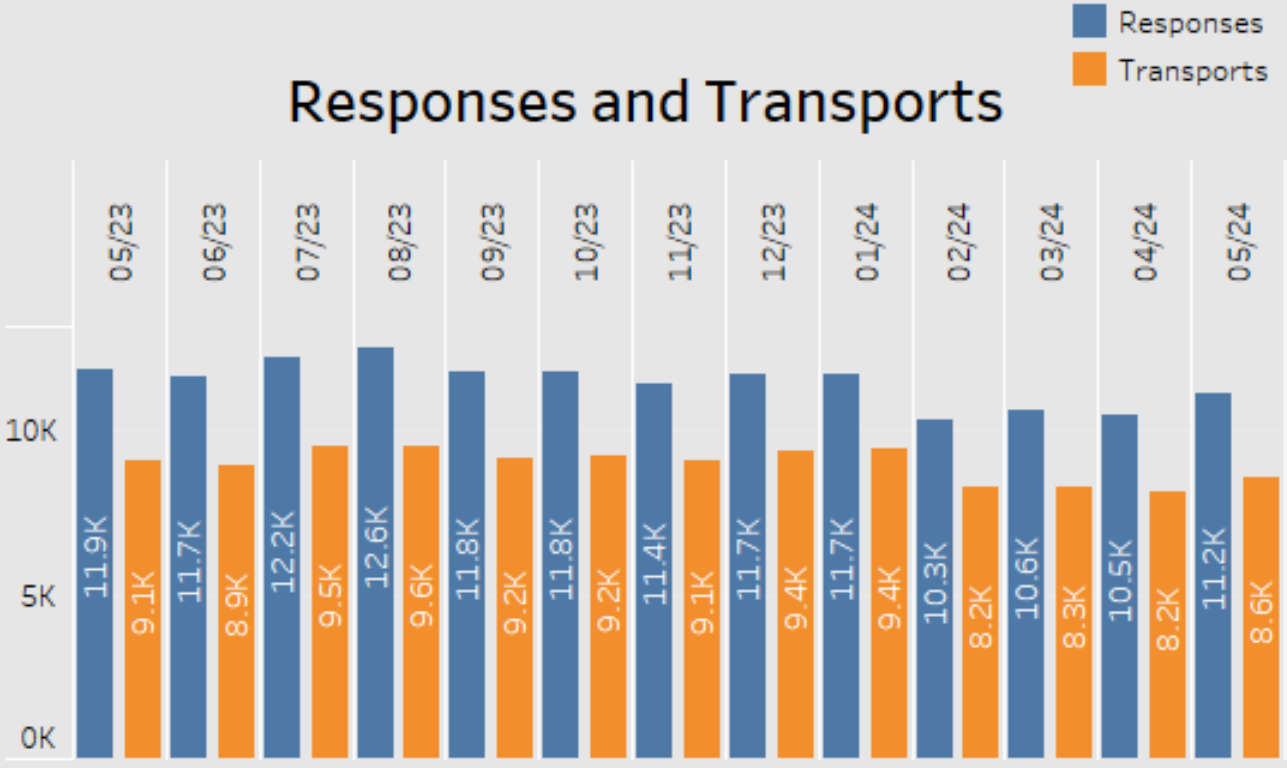
Priority One Response Time Compliance Western Division

May 2024

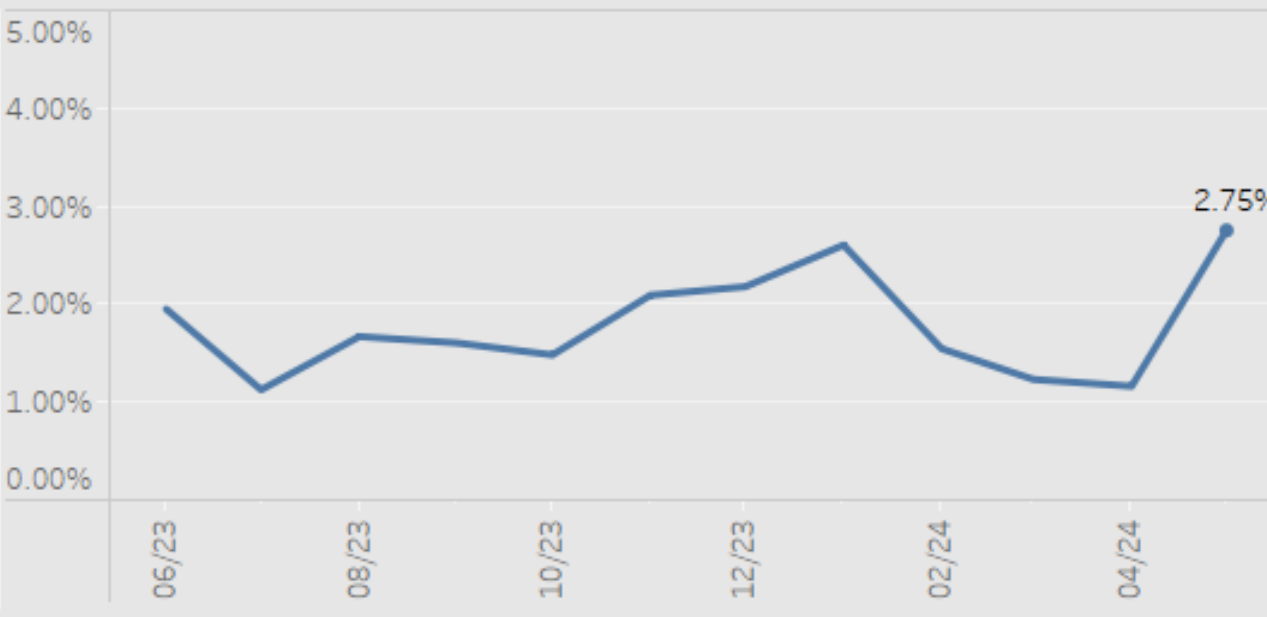


Oklahoma City's transport volume increased 5% from the previous month, ending May with over 8,600 total transports. Bed delay accounted for 9.22 hours/day, or 2.75% of all unit hours produced. Oklahoma City was able to produce 88% of it's unit hour goal for the month of May.

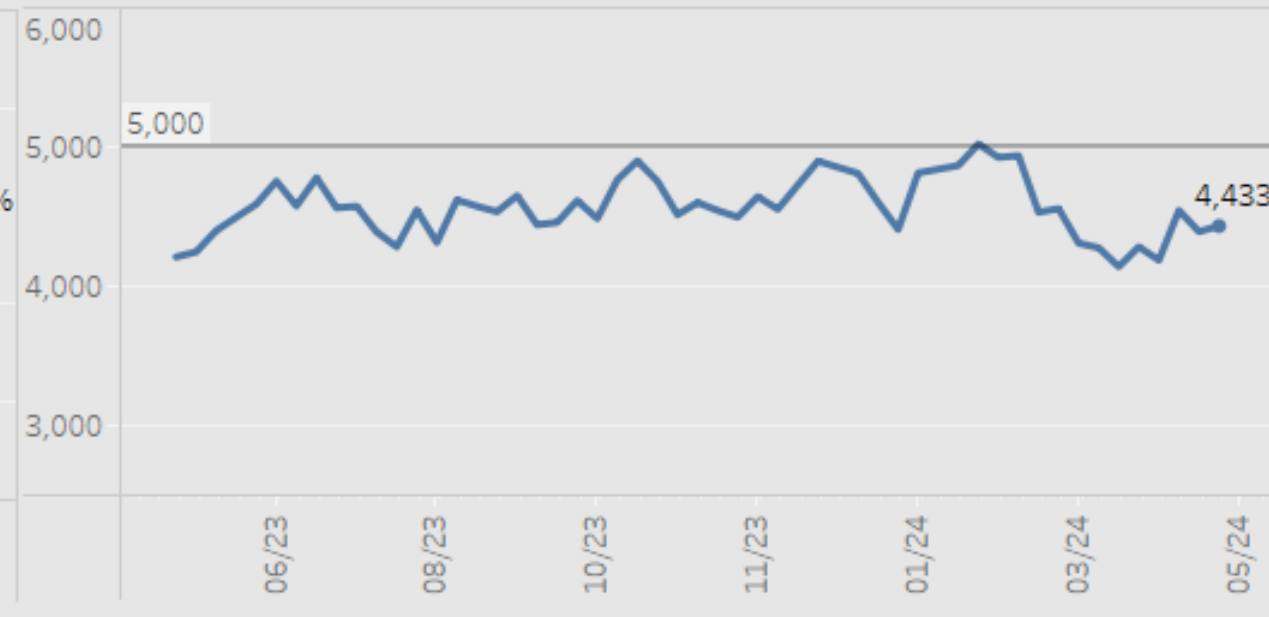
Responses and Transports



Percent of Unit Hours Lost to Bed Delay



Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

		May 2024 Compliance			
Division	Service Area	1	2	Priority 3	4
Eastern Division	Beneficiary	93%	95%	91%	100%
	Non-Beneficiary	N/A	85%	N/A	100%
Western Division	Beneficiary	90%	96%	92%	91%
	Non-Beneficiary	92%	100%	N/A	N/A