

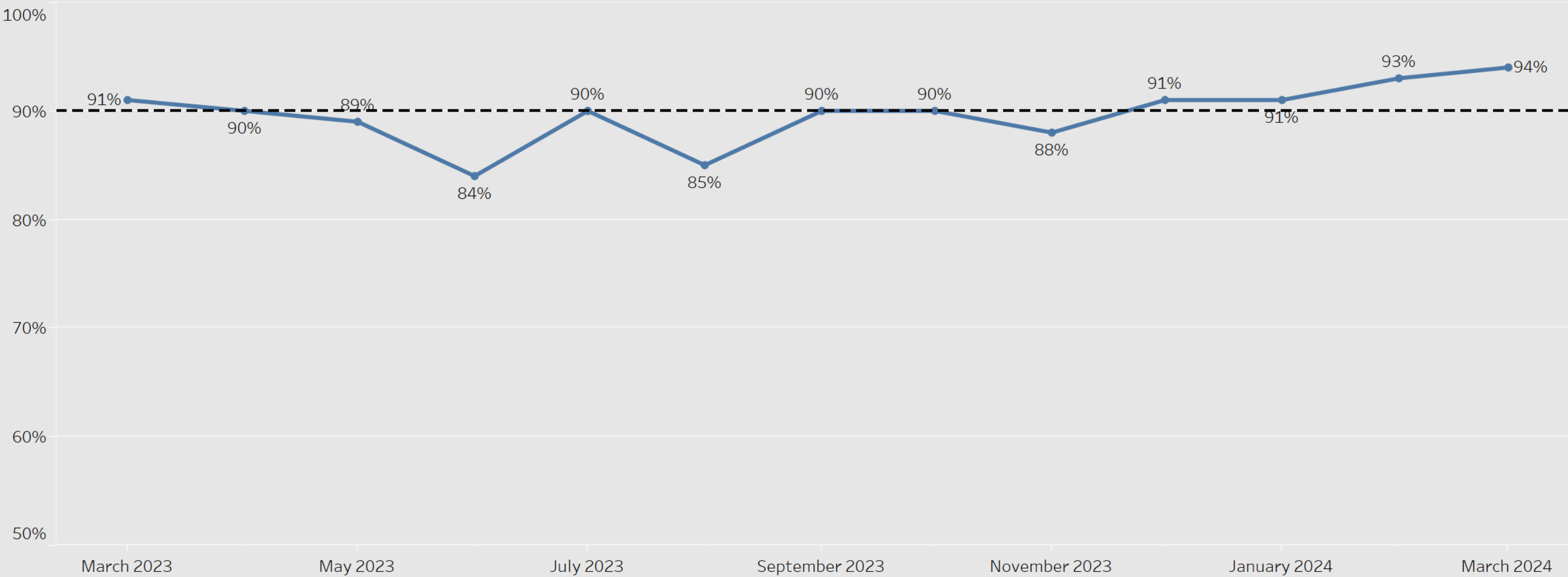
**Johna Easley**  
**President & CEO**

**Operational Compliance**  
**KPIs**  
**March 2024**



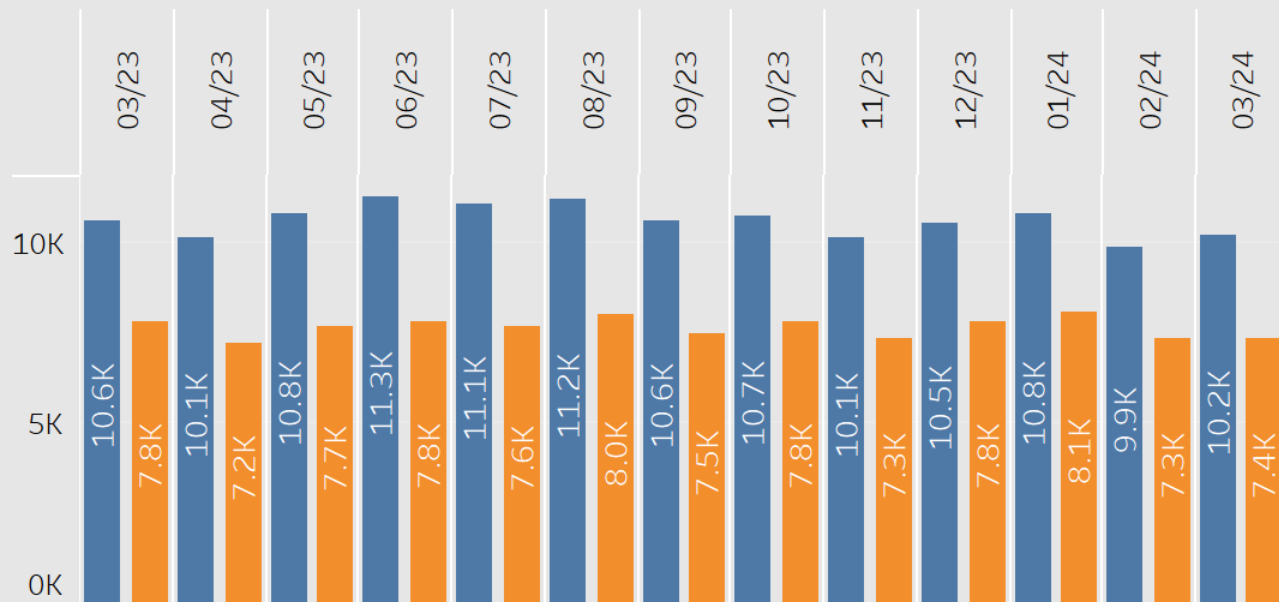
# Priority One Response Time Compliance Eastern Division

March 2024

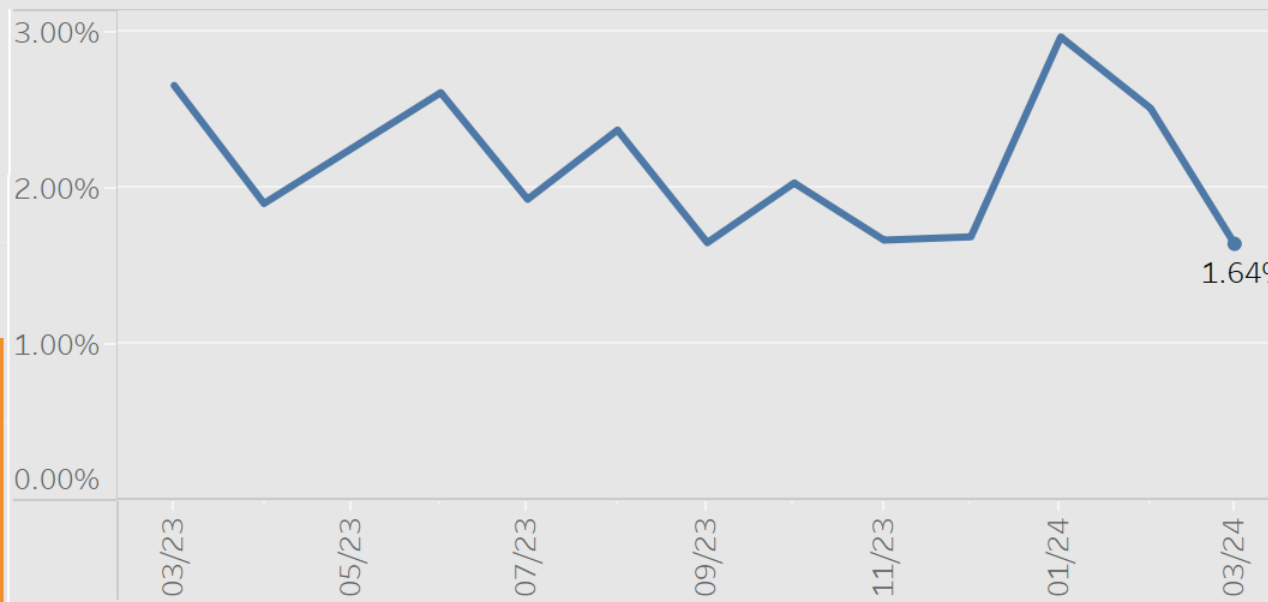


Tulsa saw a decrease of 1% in transport volume compared to the previous month, ending March with over 7,400 transports. Bed delay decreased in March, accounting for 1.64% of all unit hours produced or 11.52 hours/day. Tulsa was able to produce 87% of its unit hour goal for March

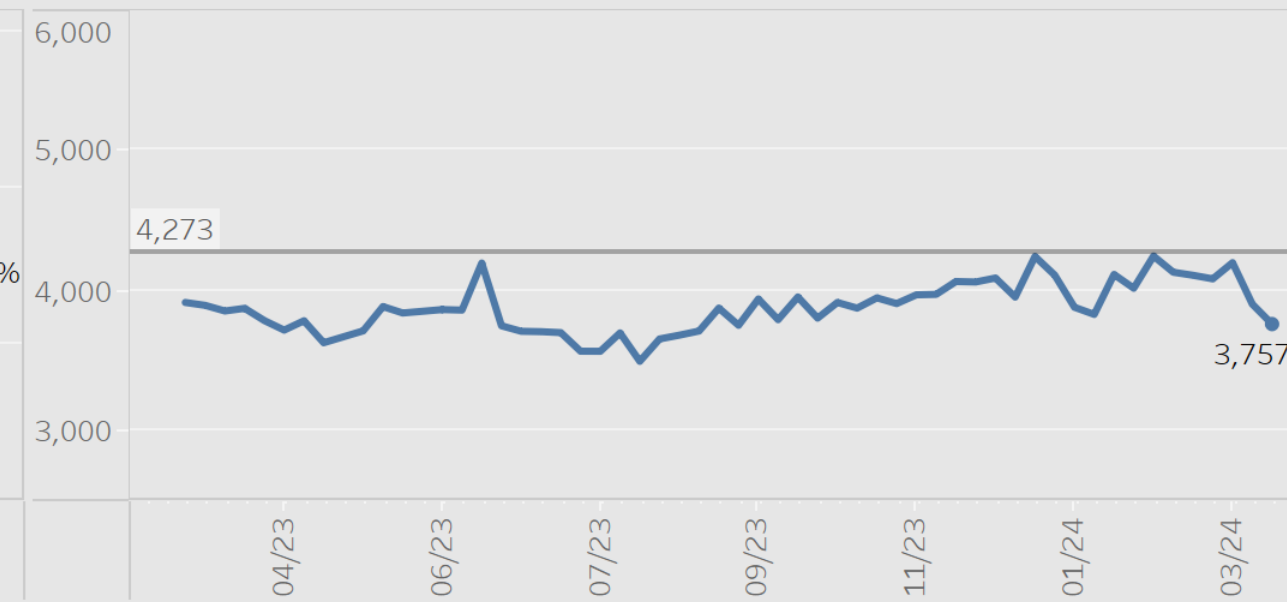
## Responses and Transports



## Percent of Unit Hours Lost to Bed Delay



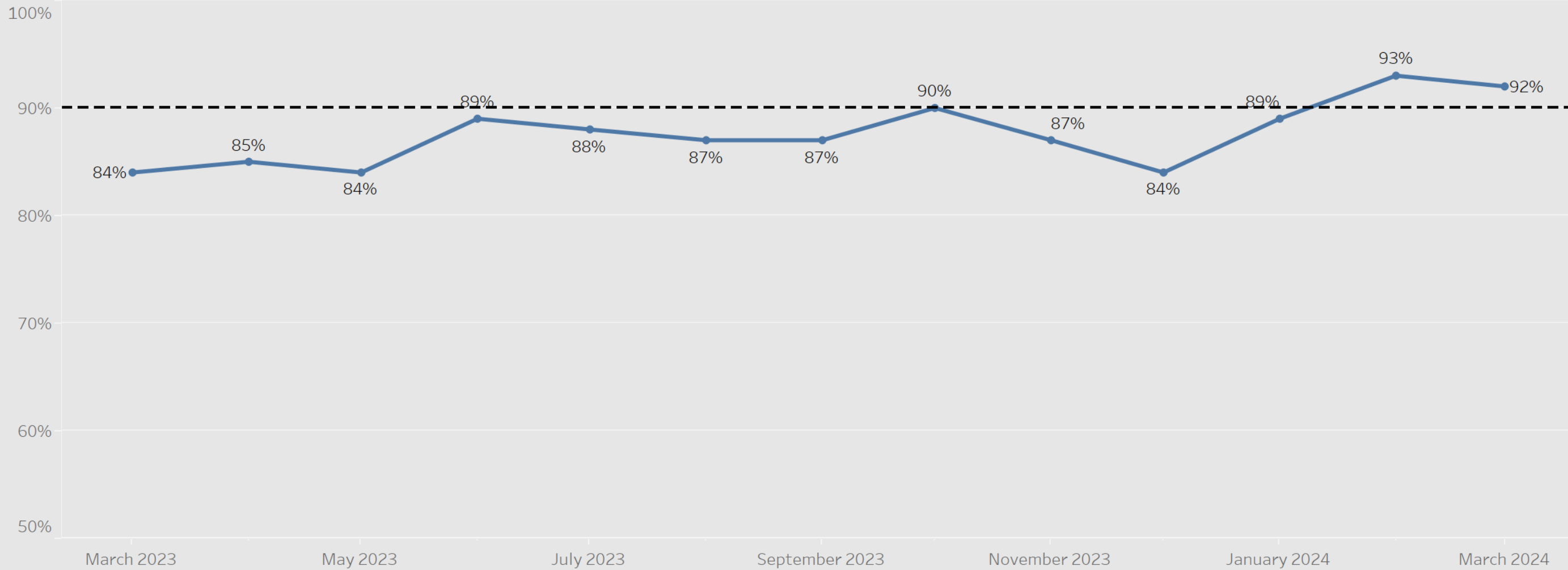
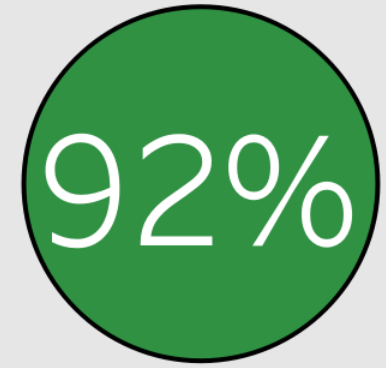
## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

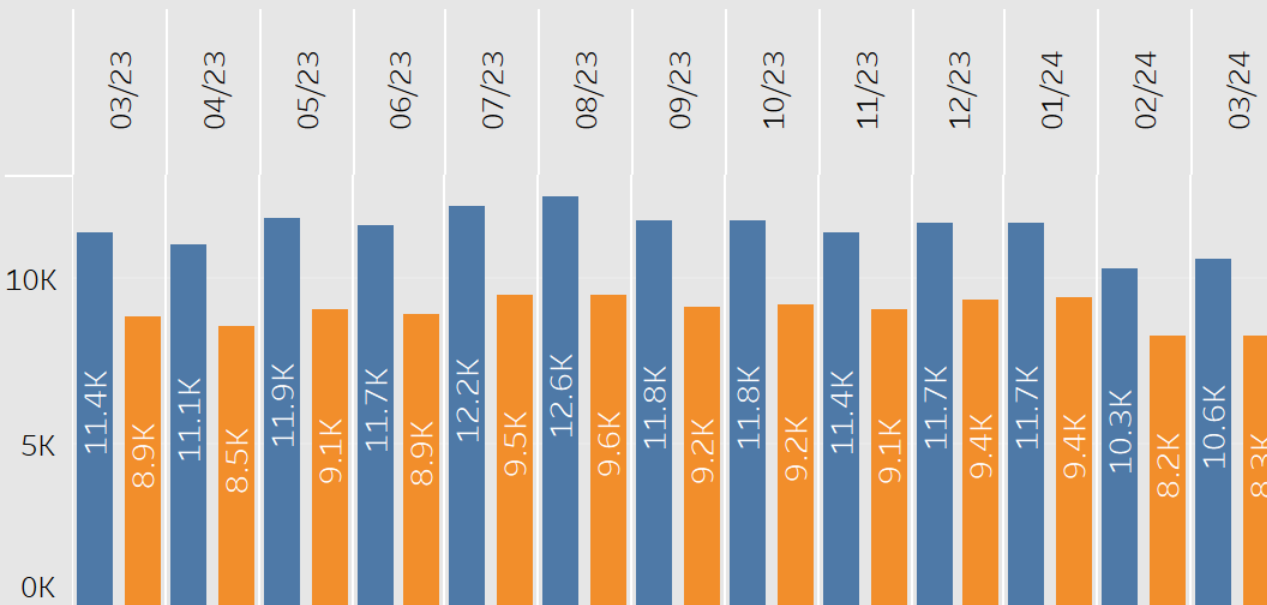
# Priority One Response Time Compliance Western Division

March 2024

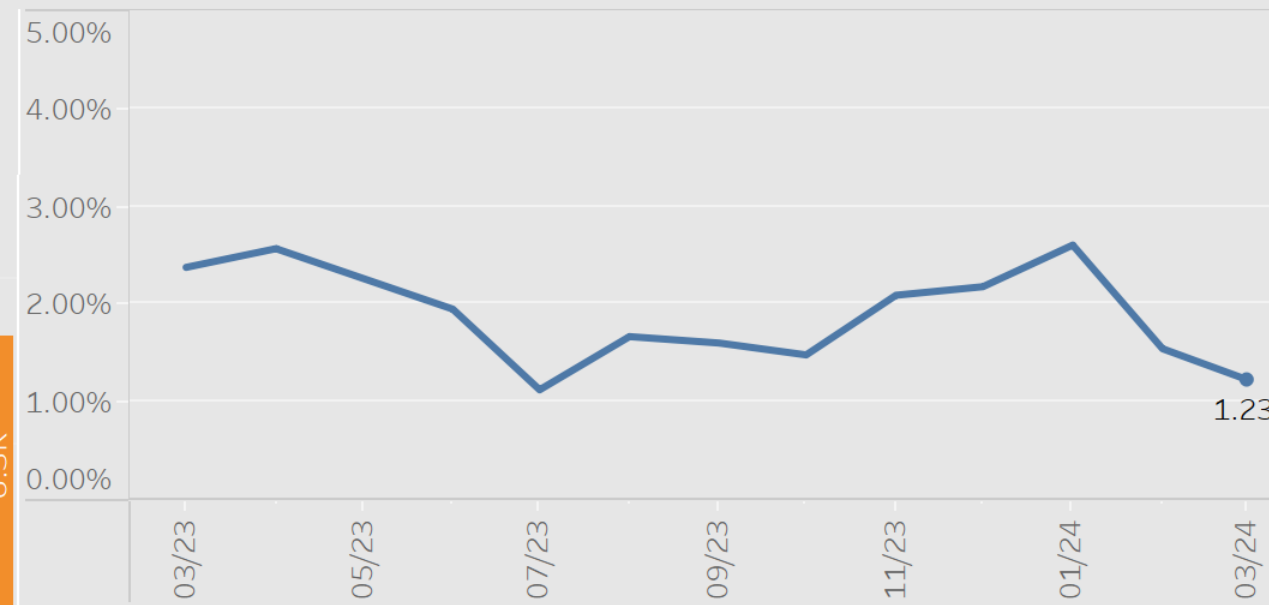


OKC saw a 1% increase in volume growth from the previous month, ending March with over 8,300 transports. Bed delay decreased in March, accounting for 1.23% of all unit hours produced or 10.67 hours/day. Oklahoma City was able to produce 85% of its unit hour goal for March.

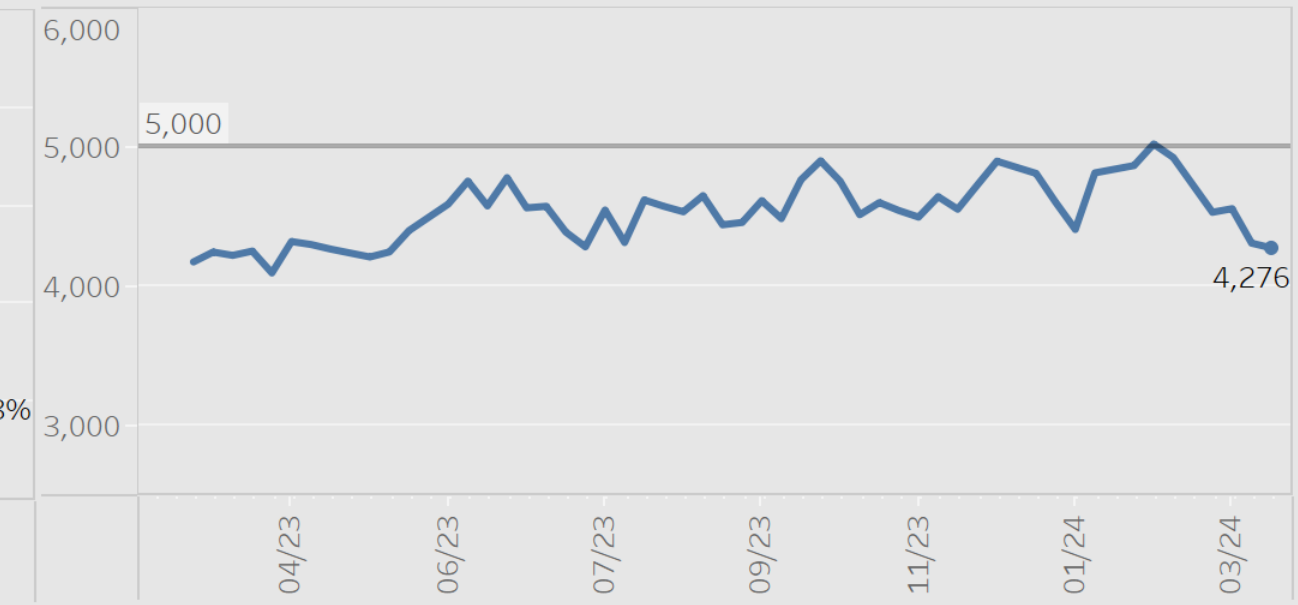
## Responses and Transports



## Percent of Unit Hours Lost to Bed Delay



## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

		Compliance			
Division	Service Area	Priority			
		1	2	3	4
Eastern Division	Beneficiary	94%	97%	80%	92%
	Non-Beneficiary	N/A	87%	100%	N/A
Western Division	Beneficiary	91%	97%	89%	78% (14)
	Non-Beneficiary	94%	100%	N/A	N/A