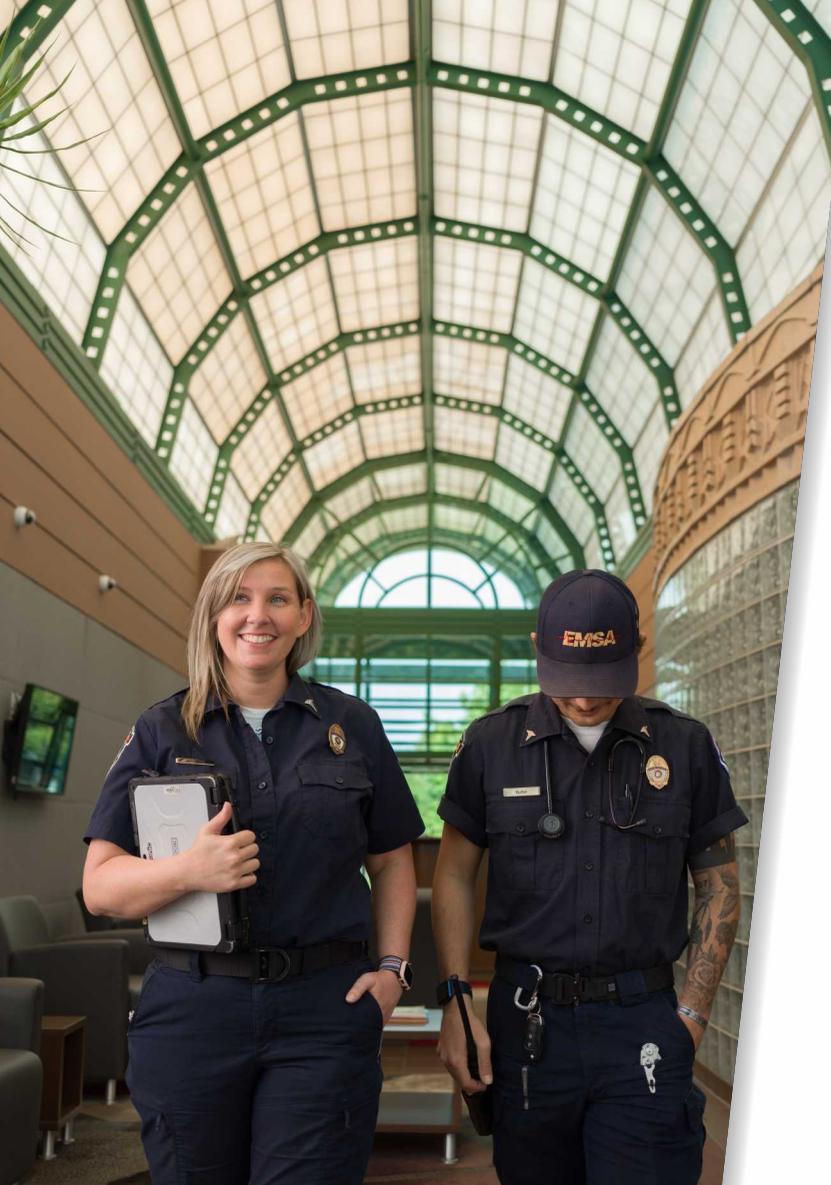


SETTING THE STANDARD

2022



ANNUAL
REPORT



About **EMSA**

EMERGENCY MEDICAL SERVICES AUTHORITY

Our History

The Emergency Medical Services Authority (EMSA) is Oklahoma's largest provider of pre-hospital emergency medical care. EMSA was established as a not-for-profit public trust authority in Tulsa in 1977. In 1990, Oklahoma City joined the EMSA system creating what is now known as EMSA's Western (Oklahoma City area) and Eastern (Tulsa area) Divisions.

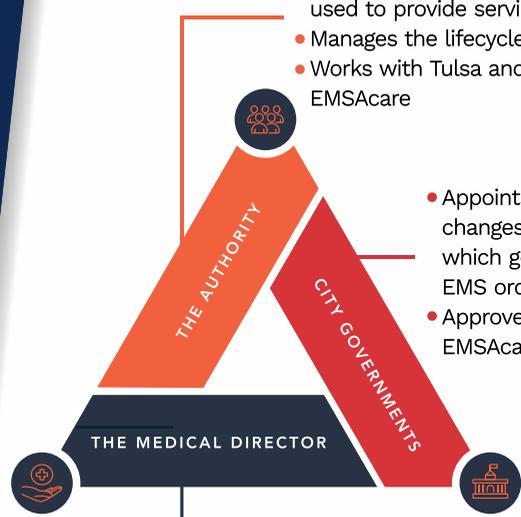
EMSA has long been recognized as a national EMS industry leader. EMSA values providing the highest quality clinical care, exceptional operational efficiency, and unmatched value for the patients and communities we serve.

How the EMSA System Works

EMSA is a public trust of the Tulsa and Oklahoma City governments. Overseen by an 11-member Board of Trustees, with eight of the 11 trustees appointed by the mayors of Tulsa and Oklahoma City, EMSA ensures patients receive the highest quality emergency medical service at the best possible price.

- Manages EMSA's operations and administration
- Owns ambulances and other capital equipment used to provide service
- Manages the lifecycle of the billing process
- Works with Tulsa and Oklahoma City to administer EMSAcare

- Appoints Trustees and approves any changes to the EMSA Trust Agreement, which governs EMSA operations and EMS ordinances
- Approves budget and manages the EMSAcare utility bill subscription program



- Provides independent medical oversight of the EMS system
- Oversees clinical credentialing and development of clinical protocols
- Responsible for clinical quality assurance, researches new treatment modalities and develops clinical benchmarks

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Want to learn more about EMSA?
Scan the code to watch an informational video

Letter from the **President and CEO**

As EMSA's President and Chief Executive Officer, it is my pleasure to present EMSA's 2023 Annual Report. It is a privilege to lead a team whose hard work brings EMSA's mission to life as we provide compassionate and clinically superior care to thousands of Oklahomans each day. Inside this report, you'll see in detail what makes EMSA one of the most efficient high-performance EMS agencies in America alongside profiles of some of the best EMS providers in our industry – men and women who wear the EMSA uniform.



Throughout this report, you will see references to “Setting the Standard.” In January of 2023, EMSA's Senior Leadership Team met to lay out our vision for the future. In defining our role as an EMS agency within the greater healthcare ecosystem, and as a leader within the EMS industry, we collectively agreed that it was our desire and obligation to think bigger and bolder as we set our sights on excellence in all things. From clinical care to education, reimbursement to response operations, every department and every team member owns a piece of EMSA's success. In every initiative and every interaction, it is our responsibility to “set the standard.”

Part of any organization's commitment to growth must include a commitment to continued improvement. In both our Western and Eastern Divisions, EMSA saw increases in response time compliance through the hard work of our operations teams in the face of ever-increasing call volume. We graduated more than 75 EMSA Advantage Trainees from our in-house EMT training program - increasing our workforce and elevating EMS as a lifelong profession. If you follow EMSA on social media, you may have noticed our improved online presence – increasing our social reach by a staggering 500%. Our Revenue Cycle Management Team continues to improve our cost collection metrics, and the Oklahoma Healthcare Authority has once again named EMSA the lowest cost EMS agency in the state.

This summer, EMSA underwent a site visit from the Commission on Accreditation of Ambulance Services (CAAS). CAAS is the industry recognized international independent Board of Accreditation for ambulance services, and as such sets comprehensive standards and establishes best practices for EMS operations across a continuum of key business functions. I am pleased to report that EMSA received full compliance and full three-year reaccreditation with a perfect score. EMSA also earned reaccreditation as a Dispatch Center of Excellence from the International Academy of Emergency Dispatch. These honors are a credit to the hard work of our more than 750 team members and our directors, managers, and senior leaders.

We ended 2023 proud of our accomplishments, and we have begun 2024 with an increased focus on “setting the standard” and a renewed dedication to EMSA's organizational values: Patient Centered, Team Focused, Fiscally Responsible, Highly Accountable. I would like to thank our Board of Trustees for their continued support of EMSA, our team, and our goals for the future as well as our beneficiary and non-beneficiary cities for supporting EMSA – your EMS service.

Sincerely,

Johna M. Easley
EMSA PRESIDENT AND CEO

Meet the **EMSA Board of Trustees**

Eight of the 11 members of the EMSA Board of Trustees are appointed by the Cities of Tulsa and Oklahoma City. One member represents the Tulsa-area suburbs and another represents the western division non-beneficiary jurisdictions. The medical director also has a position on the EMSA Board of Trustees.

Phil Lakin, Chairman
City Councilor, City of Tulsa

Allison Petersen
Legal Counsel, Integris Health

Michael Baker
Chief of the Tulsa Fire Department,
City of Tulsa

Jeffrey Goodloe, MD
Medical Director, Medical Control Board

Richard Kelley
Chief of the Oklahoma City Fire Department,
City of Oklahoma City

S. Shane Pate II
City Manager, City of Nichols Hills

Tammy Powell, Vice Chair
President,
SSM Health St. Anthony Hospital

Jan Slater
Faculty Instructor,
Oklahoma University School of
Community Medicine

R. Scott Vaughn
Chief Executive Officer,
Oklahoma Market Better Health Group

Bryan Wood
Retired Fire Chief, City of Bixby

Wiley Williams
Retired Deputy Municipal Counselor,
City of Oklahoma City

BUILDING OUR TEAM

JOIN EMSA

As Oklahoma's largest provider of pre-hospital care, EMSA is a model of excellence in the EMS industry and provides medics with incredible professional opportunities.

EMSA is a high-performance system that attracts extremely skilled, confident, compassionate caregivers able to excel in a busy urban environment.

Ready to join the team?
Scan the code!



EMSA IS ONE OF A KIND

When **EMT Mitch Baker** first joined EMSA, he was a constant presence around Oklahoma City's headquarters. He would stay for hours after his shift in the hopes of learning something new or understanding different techniques. He took advantage of the opportunity to learn, and to learn quickly, to avoid making any mistakes. What started out as a way for Mitch to grow professionally became his passion. He enjoys helping people and being there when they need it most. He is working toward his next career goal; to become a paramedic at EMSA.



Mitch Baker



This is the best job that I've had in my whole work experience. This has been a fantastic way for me to do something that I enjoy doing while helping others.



EMSA Education and Training

At EMSA, we are committed to best-in-industry education and training standards that ensure each EMSA EMT and Paramedic are ready to provide life-saving care on their very first day on the job.

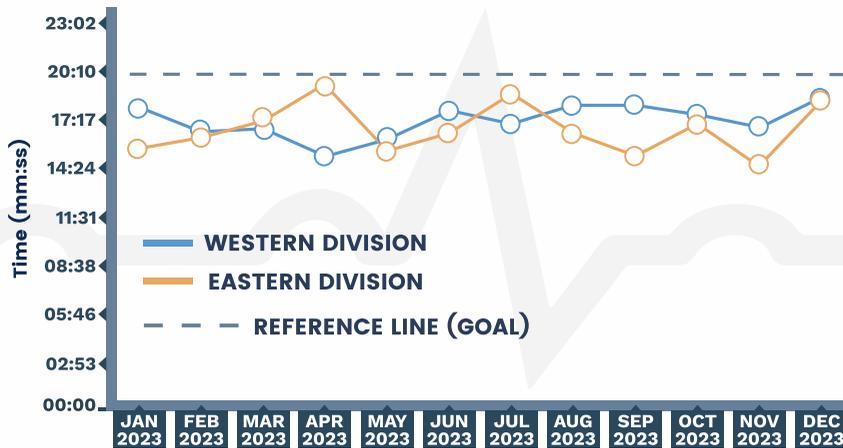
In 2023, EMSA's Clinical Services Team provided training to help more than 150 medics earn their credentialing from the independent Office of the Medical Director.

EMSA Advantage, EMSA's EMT training program in partnership with Oklahoma State University Fire Service Training, launched in 2022, completed its first full calendar year of trainings in 2023. **Look at the numbers:**

189 providers | **110 WESTERN DIVISION**
132 EMTs 57 Paramedics | **79 EASTERN DIVISION**

97 participants | **58 WESTERN DIVISION**
 Graduated in 2023 | **39 EASTERN DIVISION**

Average STEMI Scene Time

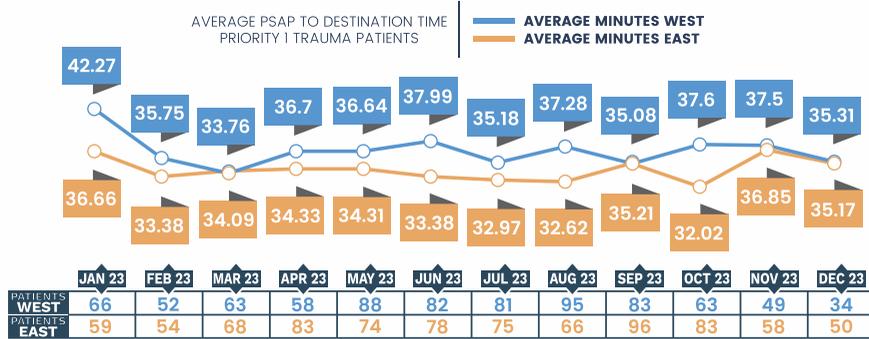


In both Tulsa and Oklahoma City in 2023, EMSA was below the national standard (20 minutes) for STEMI scene time. STEMI or ST-Segment Elevated Myocardial Infarction scene times are an important metric in the delivery of clinical care to patients who are suffering a heart attack.

These patients have a blockage in their blood vessels that supply their heart muscle with oxygen. Short scene times ensure patients get definitive care as quickly as possible to save the most amount of cardiac muscle as possible and prevent imminent death. EMSA medics can rapidly recognize and treat these patients and quickly notify the hospital about the patient's condition, so doctors are best equipped to provide life-saving cardiovascular care.

Trauma Report

Priority 1 trauma patients are the most critically injured and require definitive care at a trauma center within 60 minutes of injury for the best outcome.



Throughout 2023, EMSA has consistently delivered trauma patients to definitive care facilities in less than 60 minutes. On average, EMSA has provided this care to patients within

WEST: 37 MINUTES EAST: 35 MINUTES

of the 911 call. This outcome reflects the high-quality clinical training programs and continuing education opportunities that EMSA Paramedics and EMTs are required to complete.

WHATEVER IT TAKES

You can consider yourself lucky if you learn from **Kayla Stack** while pursuing a career with EMSA in Tulsa. Kayla has been with EMSA for 7 years and rose through the ranks to become a Field Operations Supervisor. In addition, she teaches the EMSA Advantage class. Her enthusiasm for the profession and approachability have made her a favorite among students. That passion is producing results including 100% of Kayla's last EMSA Advantage class passing their EMT exams. Outside of her work, Kayla enjoys helping a wide array of people and making a positive impact on their lives.



Kayla Stack



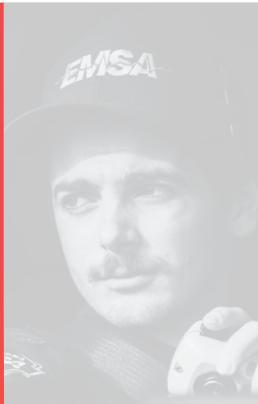
Teaching is a passion. I love to teach new people because it really starts with you.

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4 SETTING THE STANDARD

CLINICAL CARE

STRATEGIC PLAN



GOAL ONE

Clarify and expand the ways we measure and communicate EMSA's impact and value in our community.

GOAL TWO

Partner with EMSA's Office of the Medical Director and others in the healthcare system to advocate regulatory change and find innovative ways to get people the care they need to reduce unnecessary healthcare expenditures in our community.

GOAL THREE

Build a team culture that is innovative, inviting, and safe.

GOAL FOUR

Diversify our financial model to enhance EMSA's ability to provide exceptional care to our patients for years to come.

GOAL FIVE

Develop an engaged, informed, and resilient board that can be EMSA's champions in the community.



EMSA's Senior Leadership Team will work to create departmental action plans that align with the strategic plan. In 2024, EMSA will be unveiling Destination 2026, a campaign to increase employee awareness of strategic planning initiatives and encourage employee participation in meeting strategic objectives.



Economic Impact Report Summary

EMSA contributes
MORE THAN
\$200M

annually to Oklahoma's economy.



The contributions EMSA makes in the communities it serves go far beyond emergency medical services, as outlined by a recent study from the Thorberg Collectorate.

EMSA's contributions to Oklahoma's economy are driven by investment in workforce development. In response to the dramatic healthcare talent shortage in 2022, EMSA created **EMSA Advantage**, a paid training program to fill EMT (and ultimately, Paramedic) gaps in its workforce. Since its inception, **141 students have earned free tuition and certification**, and the opportunity for full-time employment at EMSA. EMSA also covers the cost for qualified EMSA EMTs to go to an in-house program to become a Paramedic.

EMSA Operations: Total Economic Impact			
	Employment*	Income	Output
EAST	550	\$40,362,560	\$90,578,820
WEST	714	\$33,434,370	\$111,550,592
TOTALS	1,264	\$73,796,930	\$202,129,412

Includes Direct, Indirect and Induced Employment

EMSA is contributing to the **\$1.7 million** of lifetime earnings for EMTs and **\$2.7 million** of lifetime earnings for Paramedics in the Eastern and Western divisions.

In addition to its workforce development investments, EMSA has had a direct economic impact with its production of health care services resulting in the direct, indirect and induced **employment of over 1,200 people**. Paired with its indirect economic impacts which begin with the first line of purchases by EMSA from local vendors, **EMSA generates a total economic impact of more than \$202 million in Oklahoma.**



GROWING THE BEST

While EMSA medics often have a lasting impact on patients' lives, **Stephane Corbet** has left her mark on the lives of other EMSA employees. Stephane has been with EMSA in Tulsa since 2007. She took a job in the communications department while attending school to become a Paramedic. After she saved a woman's life on a call, she realized her plans for the future had changed. She is a constant presence in the Communications Center and has trained dozens of dispatchers over her career. When not working, Stephane loves to spend time outdoors as well as spending time with her family, her various animals and tending to her garden.



Stephane Corbet



Dispatch is an important aspect of EMS. Those few seconds of CPR or the bleeding control that we get to do for those patients makes a difference.

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FY23 FINANCIALS



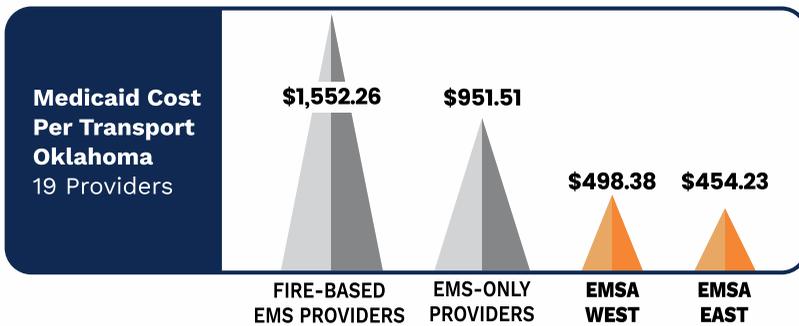
EMSA FY2023* Organizational Financial Summary

	Total Operating Revenue	Total Expenses (including depreciation)	Net Income	Total Transports*	Cost per Transport
EAST	\$48,279,306	\$41,669,559	\$6,609,747	90,837	\$440.47
WEST	\$55,611,316	\$52,932,395	\$2,678,921	102,497	\$501.94
	32.75% increase since FY22	27.8% increase since FY22			

*July 1, 2022-June 30, 2023

FY2023 Cost per Transport Data

EMSA is the lowest cost EMS provider in the State of Oklahoma according to FY2023 data produced by the Oklahoma Healthcare Authority. OHCA uses data provided by professional EMS services from across the state to give an unbiased account of how EMS services are using reimbursement tactics and operational efficacies to impact the cost per transport.



EMSA's budget, revenue and expenses are segregated between its Eastern Division and Western Division.

Why do we do this?

For several reasons, but most importantly, this allows EMSA to tie any EMSAcare fund distribution requests directly back to a Beneficiary City's specific operation.



Operating Expenses by Category

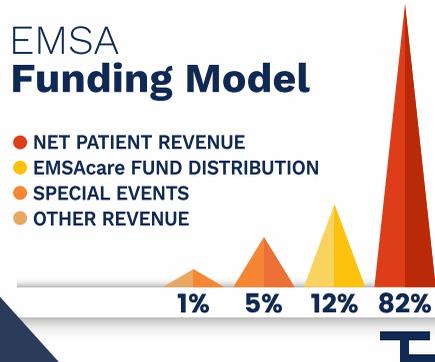
	Salary and Wages	Benefits and Training	Professional and Contracted Services	Supplies	Repairs and Maintenance	Utilities and Rent	Risk Management	Public Relations	Other Expenses	Total Operating Expense
EAST	\$25,055,480	\$5,171,440	\$1,898,108	\$3,424,595	\$1,495,552	\$694,814	\$895,594	\$95,121	\$1,280,045	\$40,010,751
WEST	\$33,672,051	\$5,123,085	\$2,109,359	\$5,285,288	\$1,735,437	\$860,937	\$1,034,037	\$103,316	\$1,523,967	\$51,447,478

MORE THAN
82%

of EMSA's operating revenue comes from patient revenue collected from private insurance, medicare, medicaid and patients who self-pay.

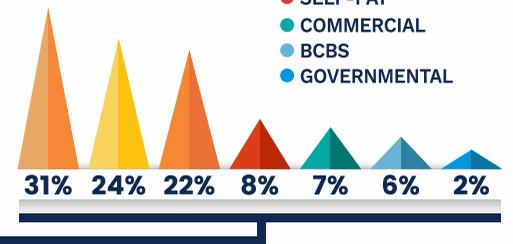
EMSA Funding Model

- NET PATIENT REVENUE
- EMSAcare FUND DISTRIBUTION
- SPECIAL EVENTS
- OTHER REVENUE



Revenue by Payor

- MEDICAID
- MEDICARE
- MEDICARE HMO
- SELF-PAY
- COMMERCIAL
- BCBS
- GOVERNMENTAL



	EAST	WEST	CONSOLIDATED
NET PATIENT REVENUE	\$39,784,519	\$45,394,035	\$85,178,554
EMSAcare FUND DISTRIBUTION	\$5,610,394	\$6,661,090	\$12,271,484
SPECIAL EVENTS	\$388,614	\$294,614	\$683,228
OTHER REVENUE	\$2,398,139	\$3,197,743	\$5,595,882
2023 OPERATING REVENUE	\$48,181,666	\$55,547,482	\$103,729,148

FY23 REVENUE CYCLE MANAGEMENT



Patient Business Services

The Patient Business Services Department at EMSA is responsible for ensuring that EMSA is appropriately reimbursed for services provided.

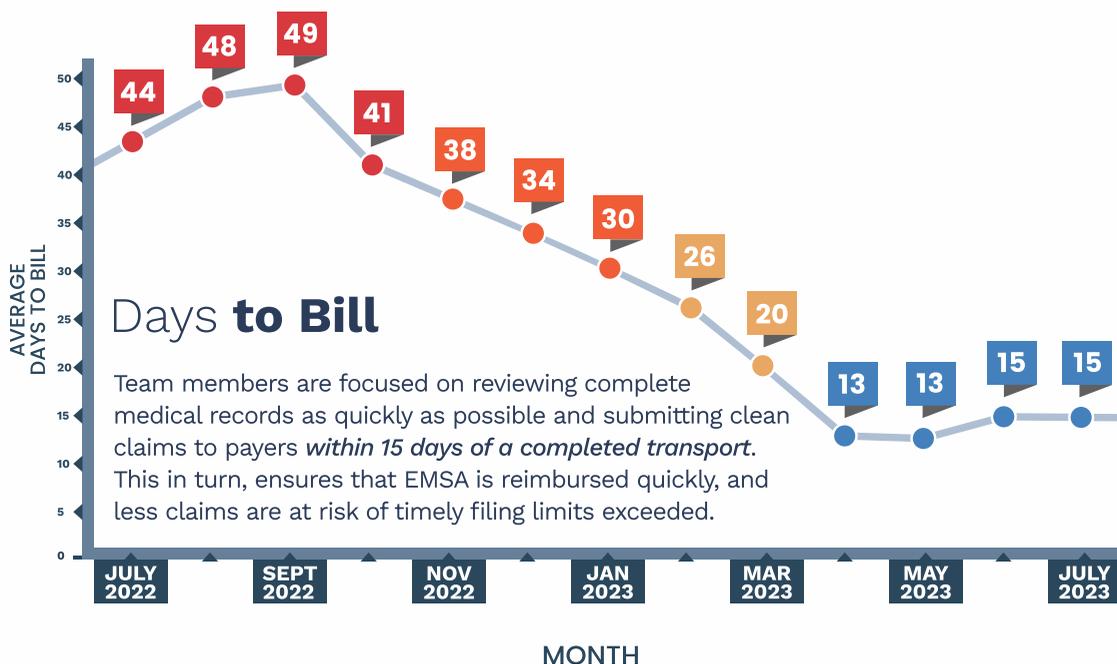
EMSA has

MORE THAN
 **40**

Patient Billing Services Team Members based in Tulsa and Oklahoma City who help our patients navigate the billing process with excellent customer service and compassion.

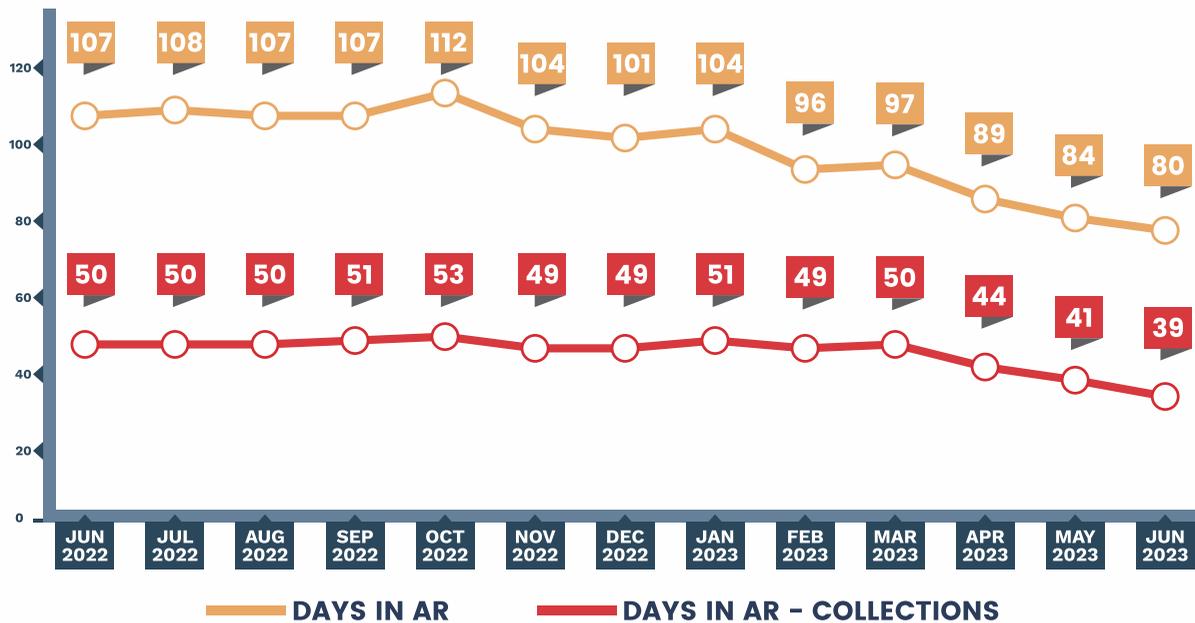
EMSA's in-house PBS team is essential in ensuring quality care extends through the patient financial experience.

EMSA's PBS team has made significant strides in reducing Days to Bill.



Days in AR shows on average, how quickly an organization receives payment for services rendered.

Effective claims monitoring and follow-up practices have been implemented by the PBS department to lower the Days in AR and enable EMSA to receive reimbursement faster.



FY23 Total EMSACare Membership Write-Offs
\$14,182,662

EMSACare write-offs in FY23 were lower than in FY22.

Why is that?

In FY23, the Patient Business Services Team was able to increase claims collections from all other payors before applying EMSACare membership benefits.

	Amount Written Off to EMSACare		
	EAST	WEST	CONSOLIDATED
FY21	\$11,006,892	\$11,661,603	\$22,668,495
FY22	\$9,504,233	\$9,880,945	\$19,385,178
FY23	\$6,759,003	\$7,423,659	\$14,182,662

Meet EMSA's **Director of Revenue Cycle Management**

Sonia directs all revenue cycle activities at EMSA and leads the Patient Business Services department.

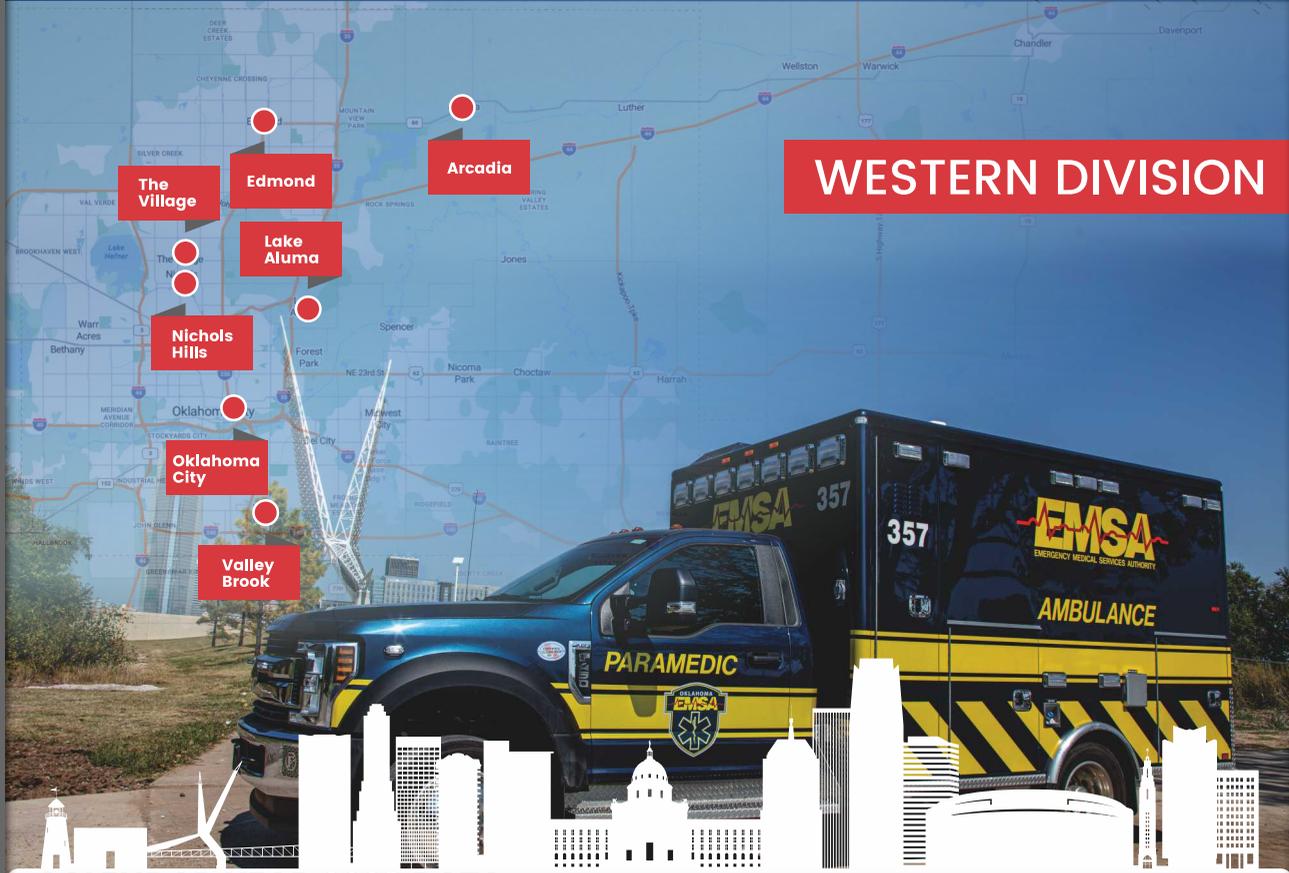
- By implementing efficient revenue cycle practices, Sonia ensures EMSA is appropriately and quickly reimbursed for care.
- When Sonia joined EMSA, she saw an opportunity to apply the tools and lessons she had learned in her career to EMSA whose values and vision aligned with hers.

Sonia **Coleman**, MBA



“ My proudest PBS accomplishment in FY23 is watching my team set and exceed goals. The strides we’ve made in the year I’ve been at EMSA are outstanding. I’m proud of my team and the work we do.

RESPONSE TIMES AND TRANSPORT VOLUME



WESTERN DIVISION

CALENDAR YEAR 2023 DATA



RESPONSE TIME STANDARD **PRIORITY 1 CALLS | 00:10:59**



RESPONSE TIME STANDARD **PRIORITY 2 CALLS | 00:24:59**

AVERAGE RESPONSE TIMES

MONTH	RESPONSES	TRANSPORTS	PRIORITY 1 LIFE THREATENING EMERGENCY	PRIORITY 2 NON-LIFE THREATENING EMERGENCY
JAN 2023	11,267	8,588	00:08:32	00:11:54
FEB 2023	10,637	8,222	00:08:20	00:11:37
MAR 2023	11,485	8,889	00:08:18	00:11:17
APR 2023	11,193	8,547	00:08:10	00:11:40
MAY 2023	11,967	9,062	00:08:16	00:12:12
JUN 2023	11,752	8,940	00:07:36	00:10:44
JUL 2023	12,333	9,496	00:07:47	00:11:03
AUG 2023	12,627	9,557	00:07:52	00:11:21
SEP 2023	11,882	9,160	00:07:52	00:11:25
OCT 2023	11,863	9,234	00:07:29	00:10:45
NOV 2023	11,536	9,063	00:07:50	00:11:39
DEC 2023	11,830	9,361	00:08:18	00:12:43
TOTALS	140,372	108,119	00:08:01	00:11:31

Tina Light has a lot to be thankful for in her life. She wouldn't have been alive to meet her fifth grandchild if it wasn't for two EMSA Paramedics. When Tina started feeling a pain in her chest, she knew something wasn't right. EMSA Paramedics Andrew Watson and Pala Lafrance rushed to her home and immediately recognized the signs of a heart attack. While in the ambulance, Tina stopped breathing and became unresponsive. Pala performed chest compressions and used a defibrillator to restart Tina's heart. Following her near-death experience, Tina met with the medics who saved her life.



Tina Light



Their training and obvious care for patients is what has me standing here today. I thank God for them every day.



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14



23

EASTERN DIVISION

RESPONSE TIMES AND TRANSPORT VOLUME



CALENDAR YEAR 2023 DATA

RESPONSE TIME STANDARD **PRIORITY 1 CALLS | 00:10:59** RESPONSE TIME STANDARD **PRIORITY 2 CALLS | 00:24:59**

AVERAGE RESPONSE TIMES

MONTH	RESPONSES	TRANSPORTS	PRIORITY 1 LIFE THREATENING EMERGENCY	PRIORITY 2 NON-LIFE THREATENING EMERGENCY
JAN 2023	10,424	7,677	00:07:21	00:11:29
FEB 2023	9,653	7,114	00:08:01	00:12:45
MAR 2023	10,665	7,782	00:07:30	00:11:25
APR 2023	10,141	7,189	00:07:37	00:11:50
MAY 2023	10,801	7,673	00:07:50	00:12:10
JUN 2023	11,334	7,811	00:08:37	00:15:14
JUL 2023	11,118	7,647	00:07:39	00:12:13
AUG 2023	11,246	8,019	00:08:23	00:14:24
SEP 2023	10,606	7,478	00:07:38	00:12:22
OCT 2023	10,771	7,810	00:07:31	00:12:25
NOV 2023	10,179	7,309	00:07:59	00:12:23
DEC 2023	10,563	7,816	00:07:19	00:11:47
TOTALS	127,501	91,325	00:07:48	00:12:34

EMSA dispatcher Lacey Brown picked up a 911 call where **Kelli Pringle** was going into labor, and quickly realized, it would not be an easy birth. She was showing signs of a prolapsed umbilical cord which meant the baby wasn't getting oxygen. Lacey walked Kelli through steps until Paramedic Lacey Shafer and EMT Paul Sheldon arrived. After rushing Kelli into the ambulance, **Tru Grace** was born, but she had no pulse and wasn't breathing. Lacey and Paul were able to get Tru's heart started, and today she is a happy and healthy 1-year-old. EMSA reunited with Tru and her mom to celebrate this little miracle's birthday.



Tru Grace & Kelli Pringle



It was a really scary situation so for them to make me feel safe in that situation meant everything.

623 | **35** | **50**

12 SETTING THE STANDARD

CELEBRATING OUR ACCOMPLISHMENTS



In April, EMSA President and Chief Executive Officer **Johna Easley** was named as one of **The Journal Record's Most Admired CEOs in Oklahoma.**

Johna was nominated for this honor by her Senior Leadership Team and EMSA Trustee Jan Slater. Ms. Slater wrote in her nomination letter, "In less than a year, under Johna's creative and nurturing leadership, EMSA has seen a transformation of staff morale and engagement; increased staffing in the most difficult labor market in years; greatly improved ambulance response times despite a 12% increase in demand for responses and transports and has received excellent satisfaction scores from both OKC and Tulsa residents. EMSA's future under Johna's leadership is truly promising."



In October, EMSA Chief Public Affairs Officer **Adam Paluka** was honored as the **2023 Public Relations Professional of the Year** by the Public Relations Society of America's Tulsa Chapter.

Adam was nominated by colleagues in the Tulsa PR and Communications community. In his nomination, colleagues said, "Throughout his tenure with EMSA, Adam has showcased consistent resiliency and adaptability to the frequent obstacles he and his organization have faced. When met with the impact and ensuing after-effects of the COVID-19 pandemic, internal leadership changes, and an often uncertain political landscape, Adam not only met these obstacles head-on but developed effectual communications solutions to thrive amidst them."

STRONGER TOGETHER

It's a small pin, but it has a big meaning. A ROSC pin is given to EMTs and Paramedics when a life is saved. EMSA Paramedics **Jonathan Mulenga** and **Jonah Summers** were called to a young patient in cardiac arrest. When they arrived at the scene, they were able to get the patient's heart beating again and save their life. As a result of their actions, they both received ROSC pins to symbolize the return of spontaneous circulation.



Jonathan Mulenga & Jonah Summers

Both recognized for exceptional clinical acumen, devotion to duty, leadership and service to community.





Paramedic
Zachary Zeiler
EMSA Eastern Division

**EMPLOYED AT EMSA
EASTERN DIVISION: Since 2020**

Zach spends his time away from EMSA with his finance Madelyn.

NOMINATED BY: EMT Ashlynn Gregory

“Even on high stress calls, Zach is always focused on the best way to provide patient care and advocacy. He is always diligent in practicing teamwork as a partner and with other agencies. I have never met a Paramedic more adamant about holding himself accountable,” Gregory wrote in her nomination.

EMSA Field Operations Supervisor David Yales said, “Zach is always eager to help out. He is well liked and respected by the team. He remains positive. He's always happy to assist and teach newer team members. He's coachable and honest.”



Prebilling Supervisor
Sharrie Barnes
EMSA Administration,
Patient Business Services

**EMPLOYED AT EMSA
EASTERN DIVISION:
Since 2014**

When not working at EMSA, Sharrie enjoys spending time with her family.

NOMINATED BY: EMSA Verifier Lori Yanez

“In the beginning of 2022 our ENTIRE management team left our department, abruptly, with no warning. It was pretty scary but Sharrie stepped up and took control and kept us all encouraged throughout the process. We fell behind, as some of our team members left us as well, but Sharrie advocated for our department for help, we got that help and as of today we are back 'on track' for our department goals of executing the billing cycle. I am so proud of her and thankful for leadership throughout this process,” Yanez said in her nomination.

Sharrie's Supervisor Sonia Coleman, EMSA Director of Revenue Cycle Management, said that Sharrie is always an advocate for our patients and works tirelessly to make sure they are taken care of after their transport to the hospital.

EMSA Advantage
Instructor
Michael Wilson
EMSA Western Division

**EMPLOYED AT EMSA
WESTERN DIVISION:
Since 2016**

Michael enjoys family activities when he is not working at EMSA.

**NOMINATED BY: David Gooshaw, Western Division
Clinical Services Manager**

“Michael's focus is taking individuals who have no EMS experience and mentors them through an EMT certification course. Mike takes his time and gives 100% to each one of the students. He makes himself available to them 24/7 during and after the course is completed. Michael also serves the community by working several street shifts on an ambulance on his weekends off,” Gooshaw said in his nomination.

Michael's Supervisor Tina Mathes, EMSA Director of Clinical Services, said that even after students have left Michael's classroom he continues to stay connected to them as a coach and a mentor. Day and night he makes sure they know he is their advocate at EMSA as long as they're a member of the team.

2023 STARS OF LIFE

AWARD RECIPIENTS





Tulsa Office

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Tulsa, OK 74106

(918) 596-3100

Oklahoma City Office

6205 S Sooner Rd
Oklahoma City, OK 73135

(405) 297-7100

SETTING
THE
STANDARD **2023**

www.EMSAonline.com | www.joinEMSA.com

Connect with us on social:     