

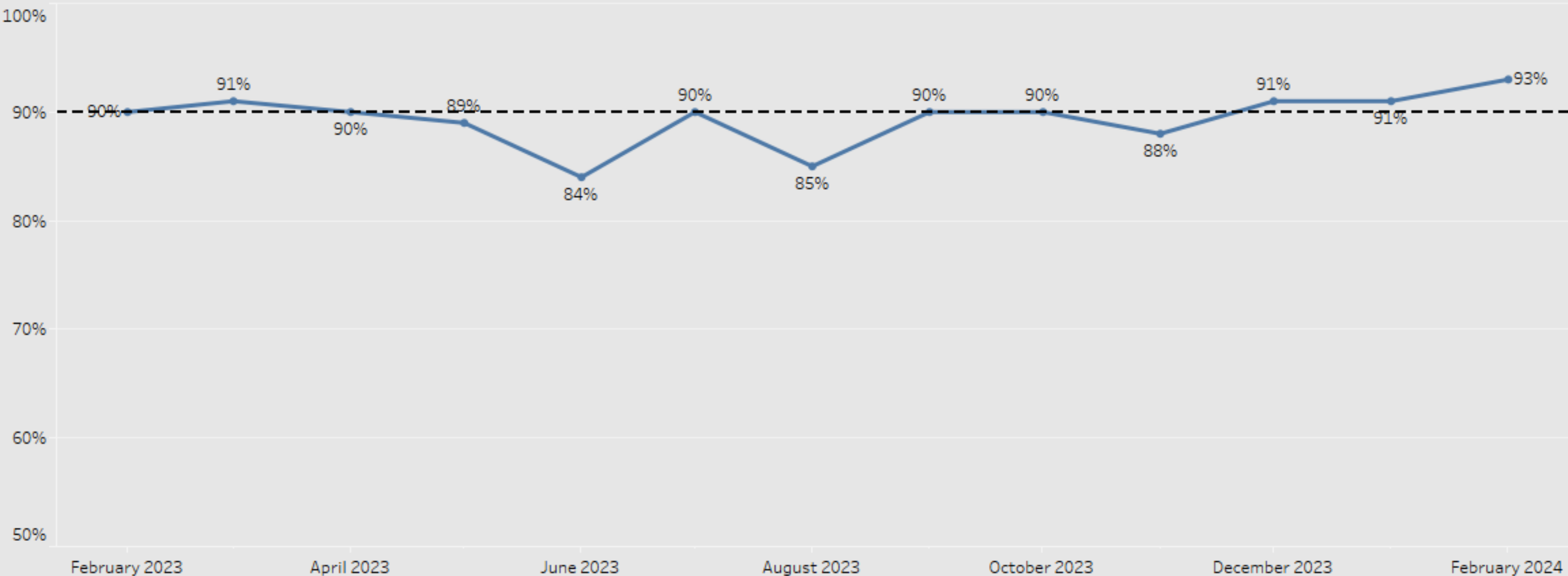
**Johna Easley**  
**President & CEO**

**Operational Compliance**  
**KPIs**  
**February 2024**



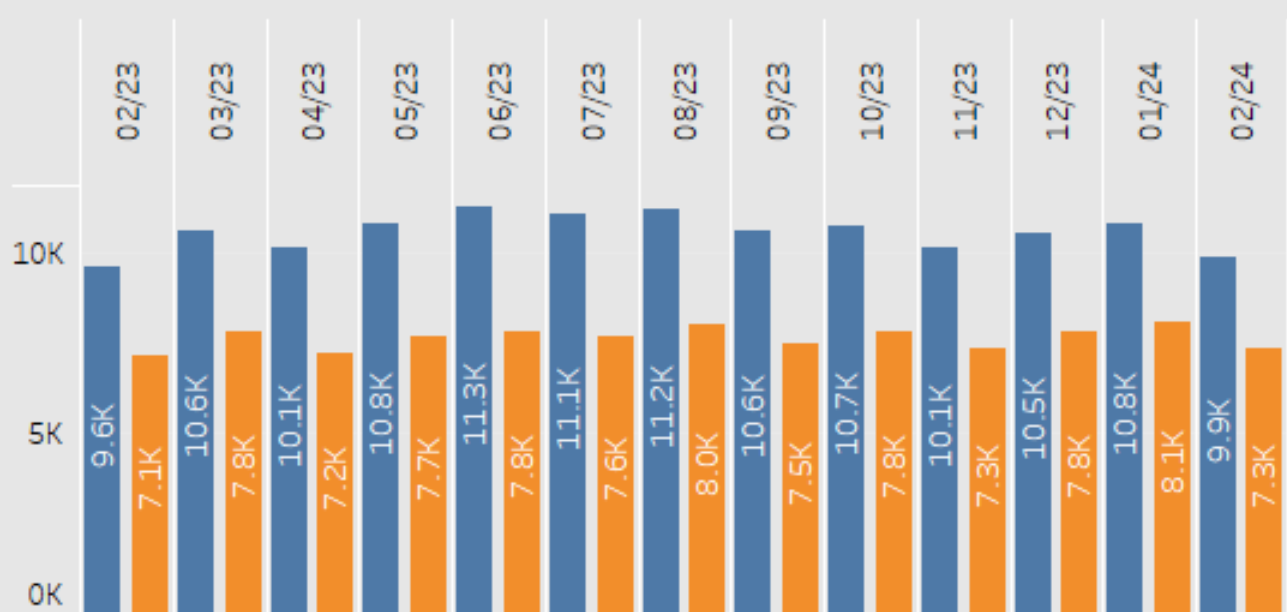
# Priority One Response Time Compliance Eastern Division

February 2024

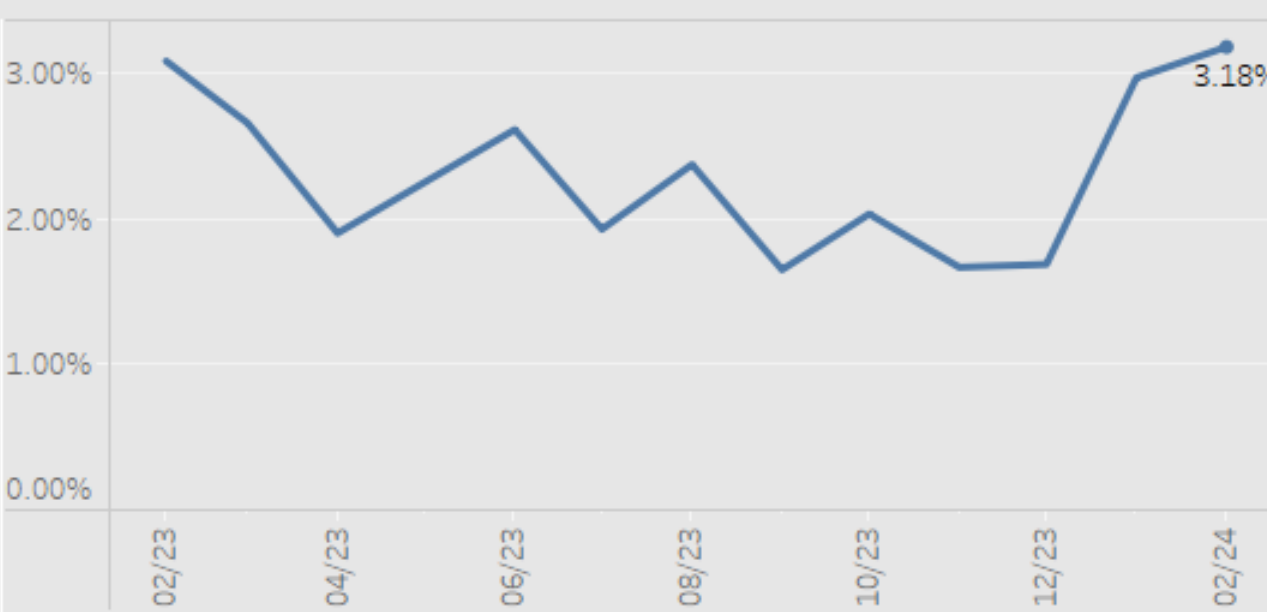


Tulsa saw a 4% decrease in transport volume growth compared to January 2024, ending the month with over 7300 transports. Tulsa saw a slight increase in bed delay hours, accounting for 3.18% of unit hours produced or 20.5 hours/day. Tulsa produced 86% of our scheduled unit hour goal for the month.

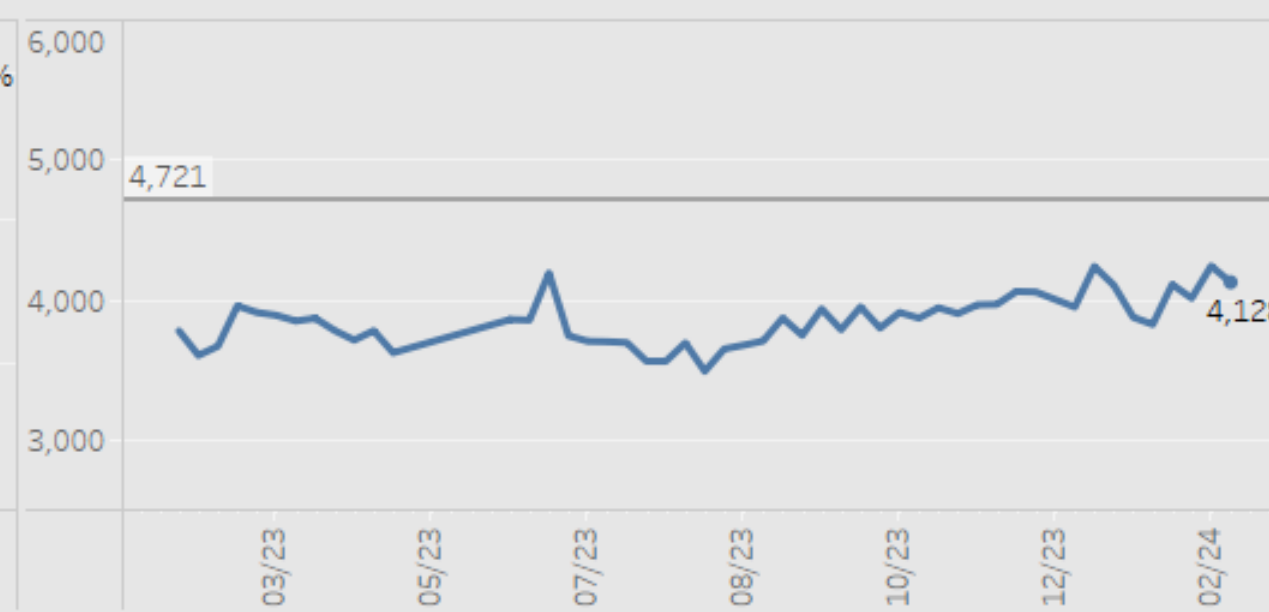
## Responses and Transports



## Percent of Unit Hours Lost to Bed Delay



## Unit Hours Produced

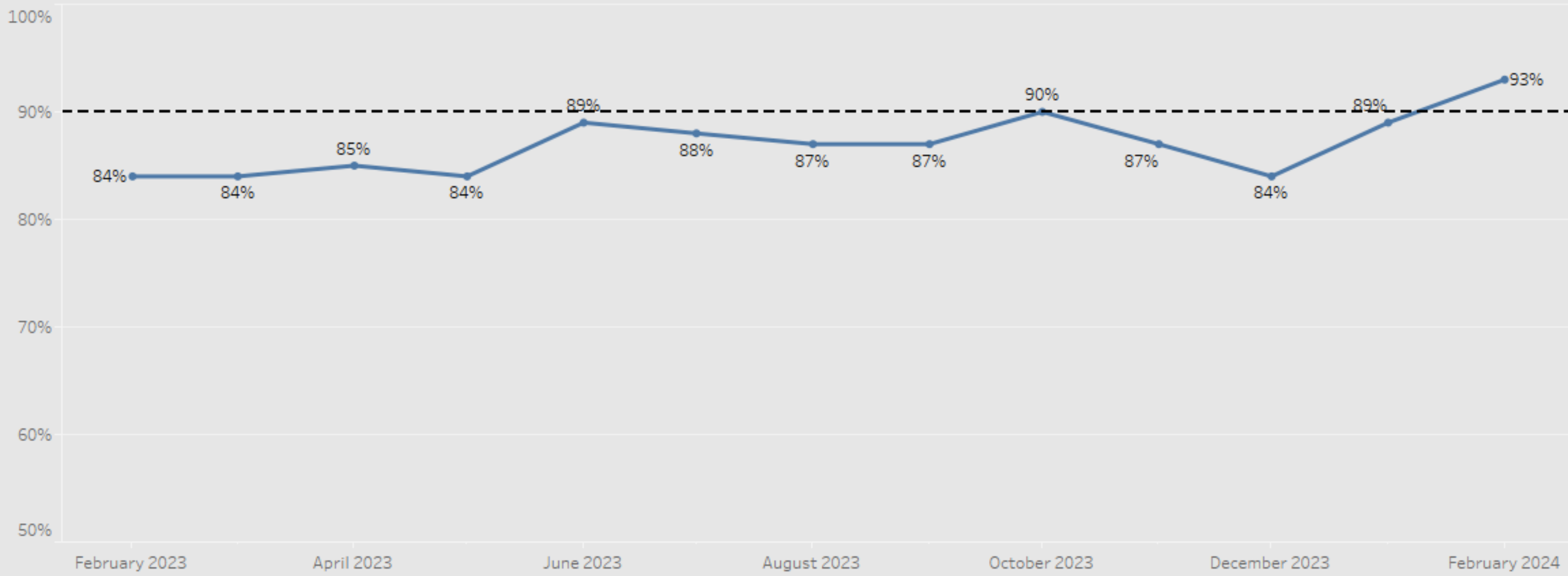


The compliance standard is 90%, as set by the EMS Ordinance



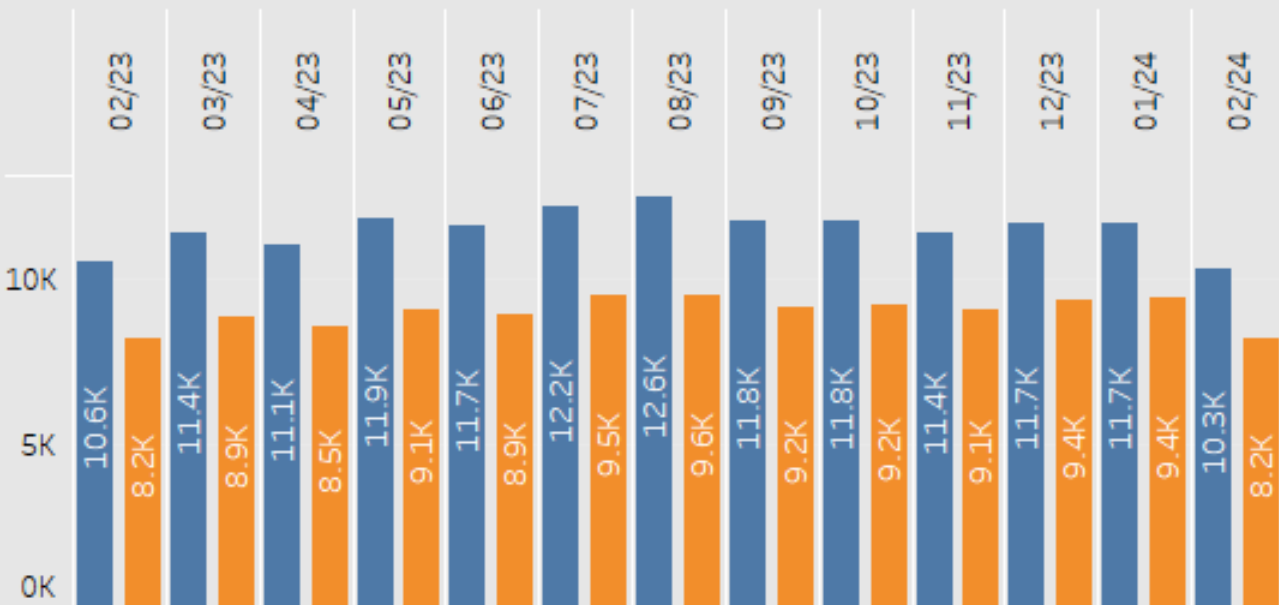
# Priority One Response Time Compliance Western Division

February 2024

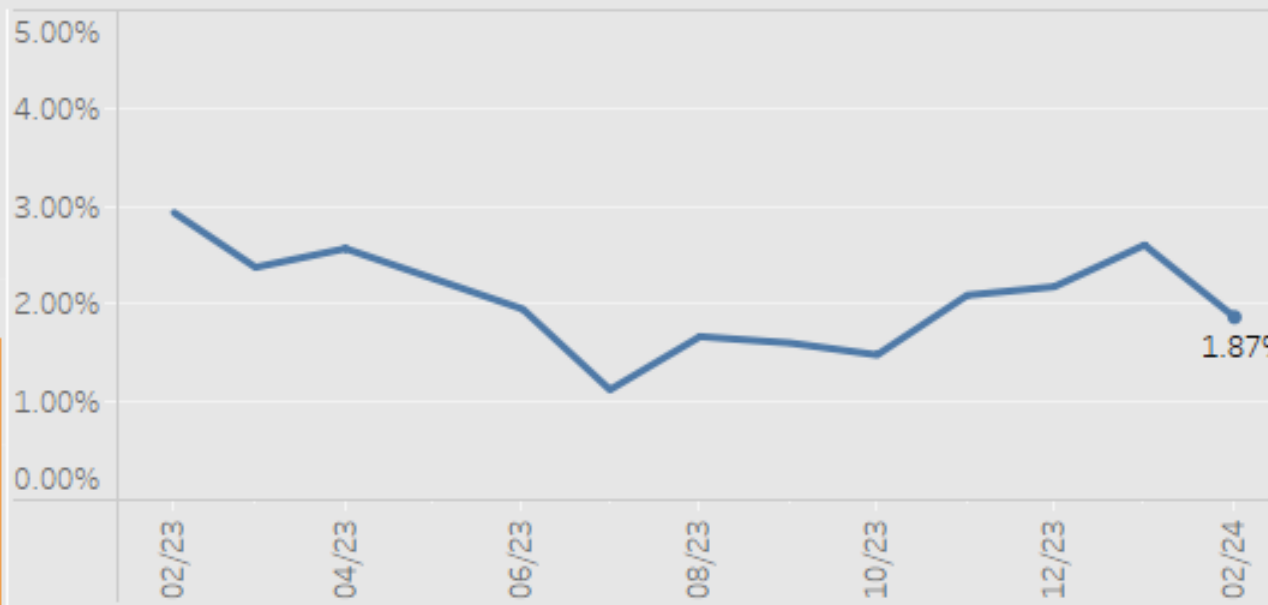


OKC saw a 7% decrease in transport volume from the previous month, ending the month with over 8200 transports. OKC saw a slight decrease in bed delay hours, accounting for 1.87% of unit hours produced or 14.5 hours/day. OKC produced 87% of our scheduled unit hour goal for the month

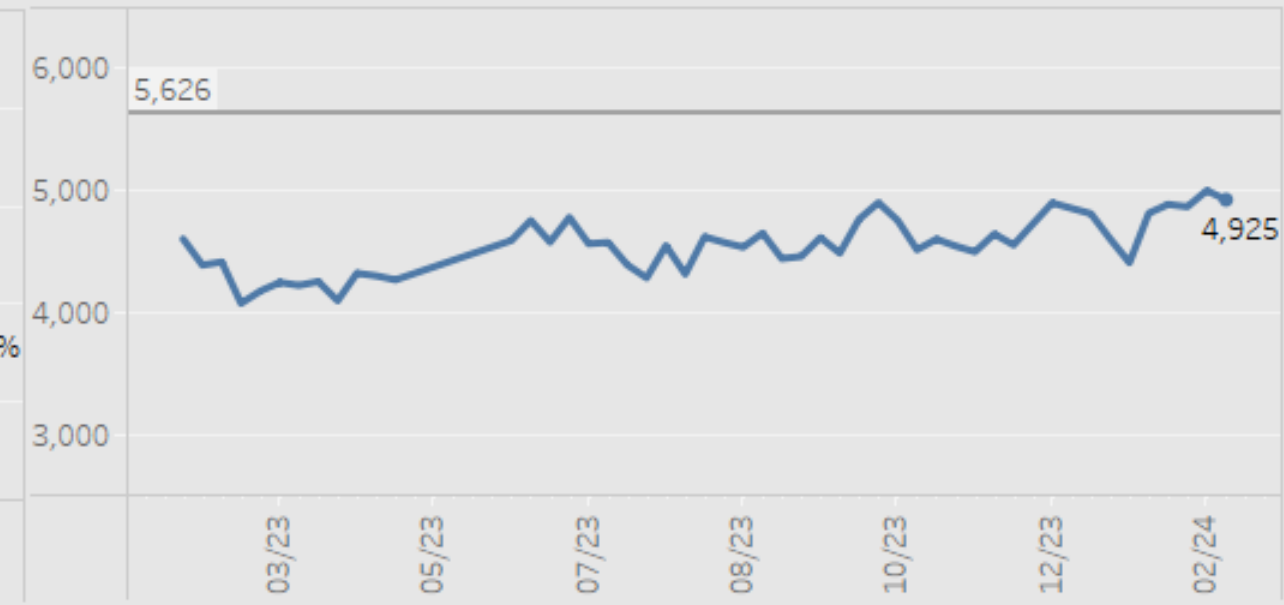
## Responses and Transports



## Percent of Unit Hours Lost to Bed Delay



## Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

		Compliance			
Division	Service Area	Priority			
		1	2	3	4
Eastern Division	Beneficiary	93%	96%	88%	100%
	Non-Beneficiary		82%	100%	N/A
Western Division	Beneficiary	93%	98%	92%	84% (13)
	Non-Beneficiary	84%	100%	N/A	100%