









President's Commentary

Johna Easley
President & CEO



EMSA Ongoing Initiatives

- EMSA Advantage Program Update
- City of Edmond Transition
- City of Oklahoma City Supplemental Service
- Organizational Performance Indicators
 - Response Time Compliance
 - Clinical Bundles X3 (ACS, Stroke, Sepsis)
 - Patient Satisfaction
 - Cash Collected
 - Cost Per Transport (Operating Expense Variance)











