

EMSA



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

Operational Compliance Report

July 2023

Johna Easley
President & CEO



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

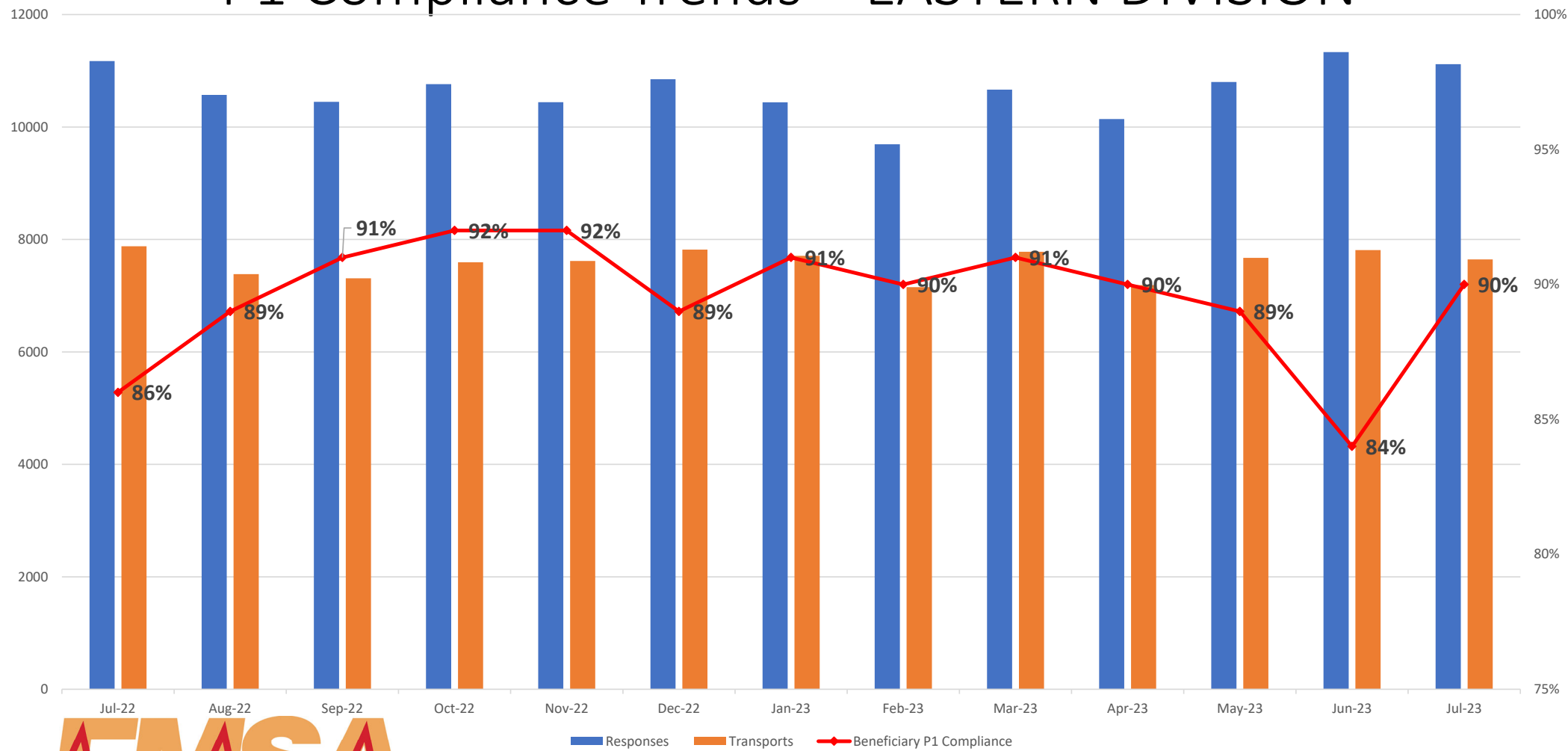
July 2023 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	90%	94%	73%	100%
East NB Total	Priority 1&2	76%	N/A	100%
West Ben. Total	88%	97%	81%	60% (2/5)
West NB Total	79%	91%	78%	100%



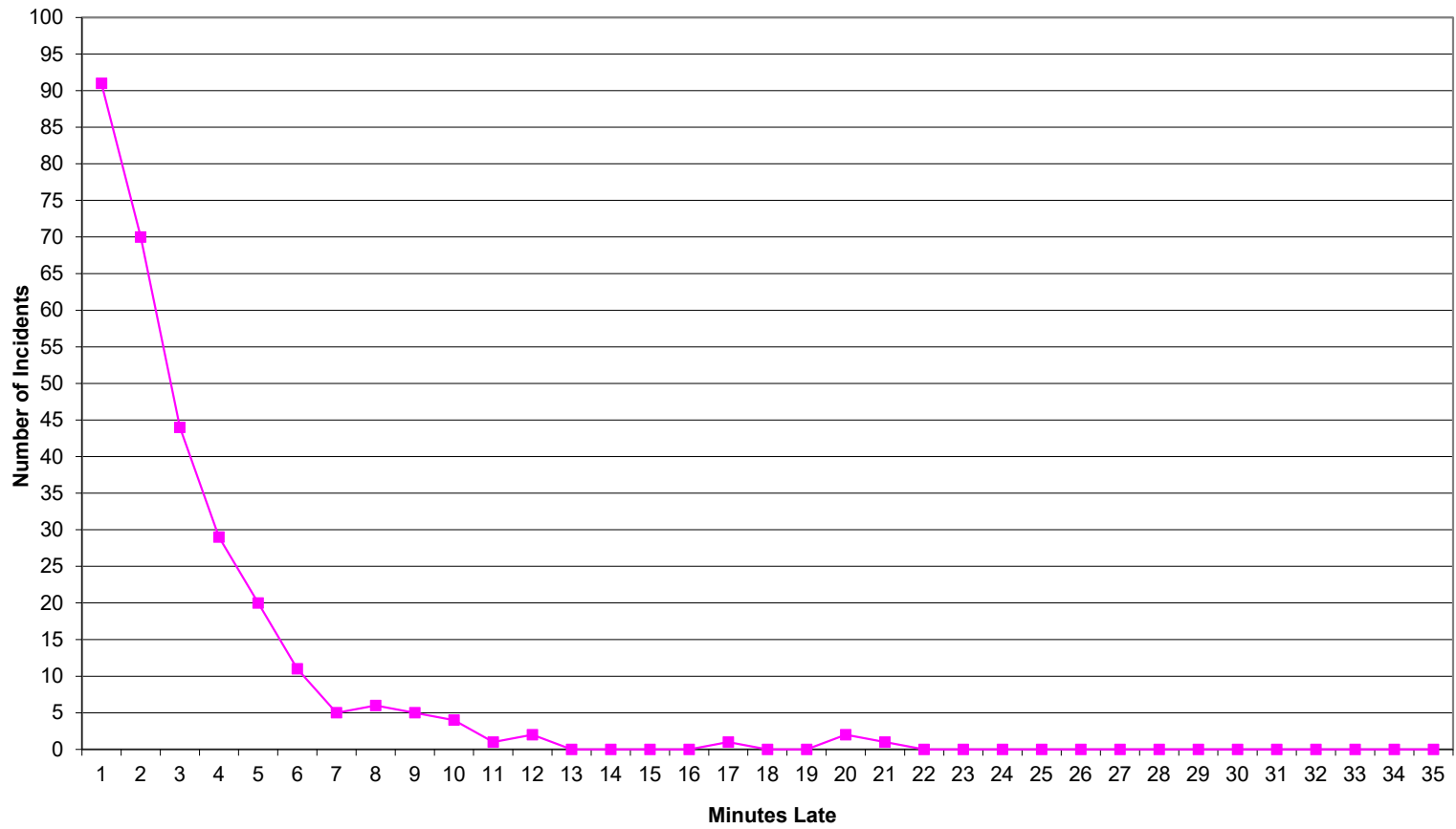
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P1 Compliance Trends – EASTERN DIVISION



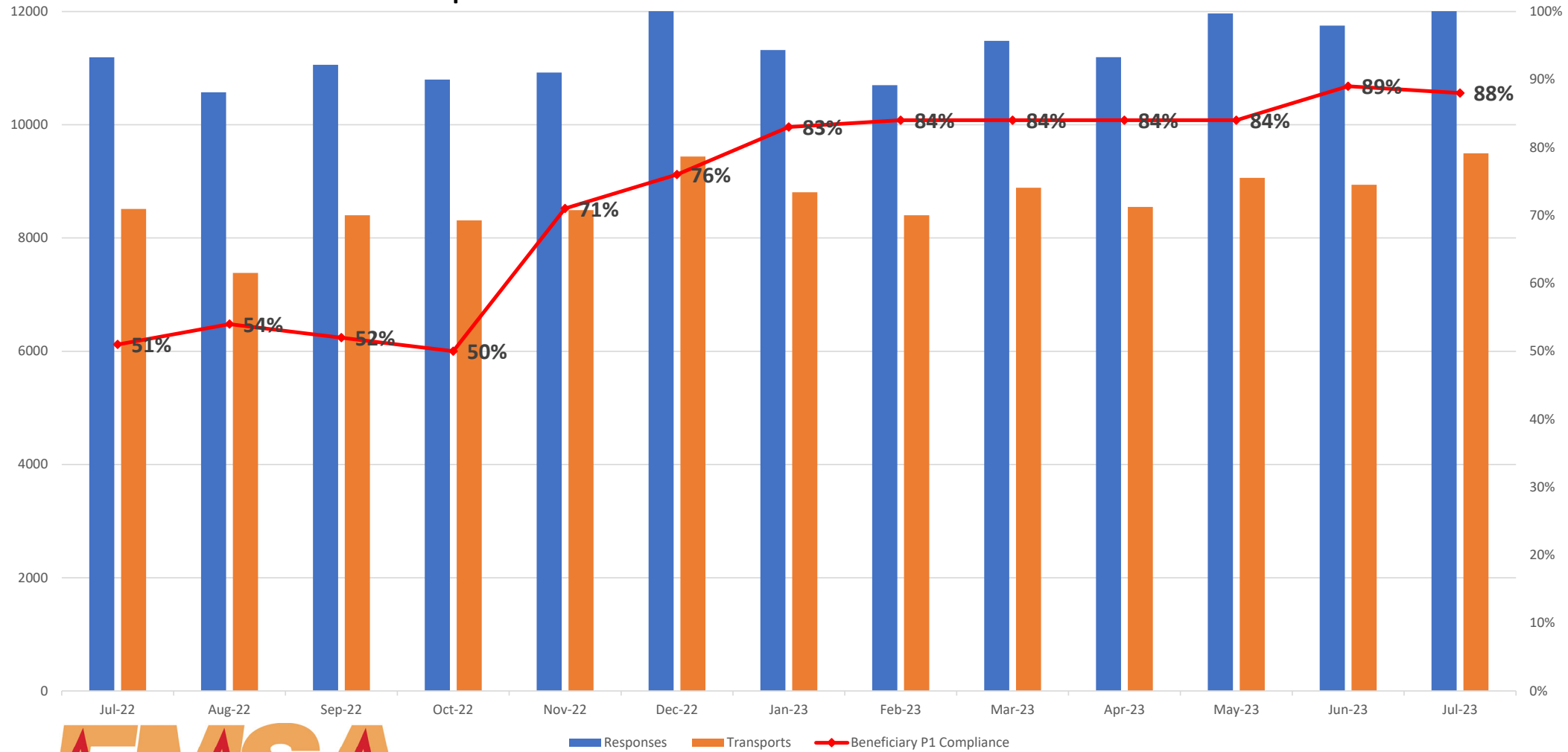
■ Responses ■ Transports ◆ Beneficiary P1 Compliance

Eastern Division Priority 1 Late Calls July 2023



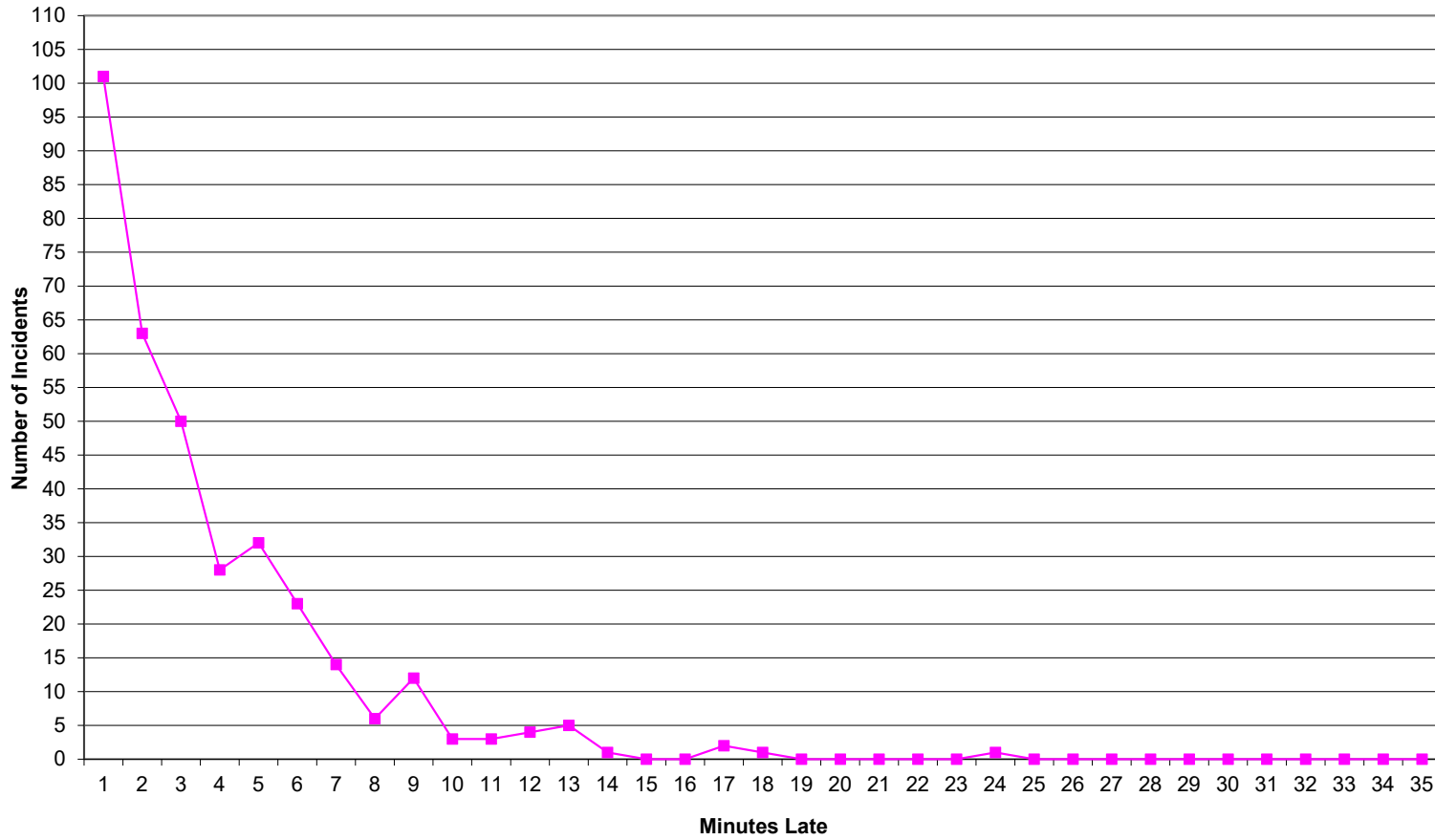
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P1 Compliance Trends – WESTERN DIVISION



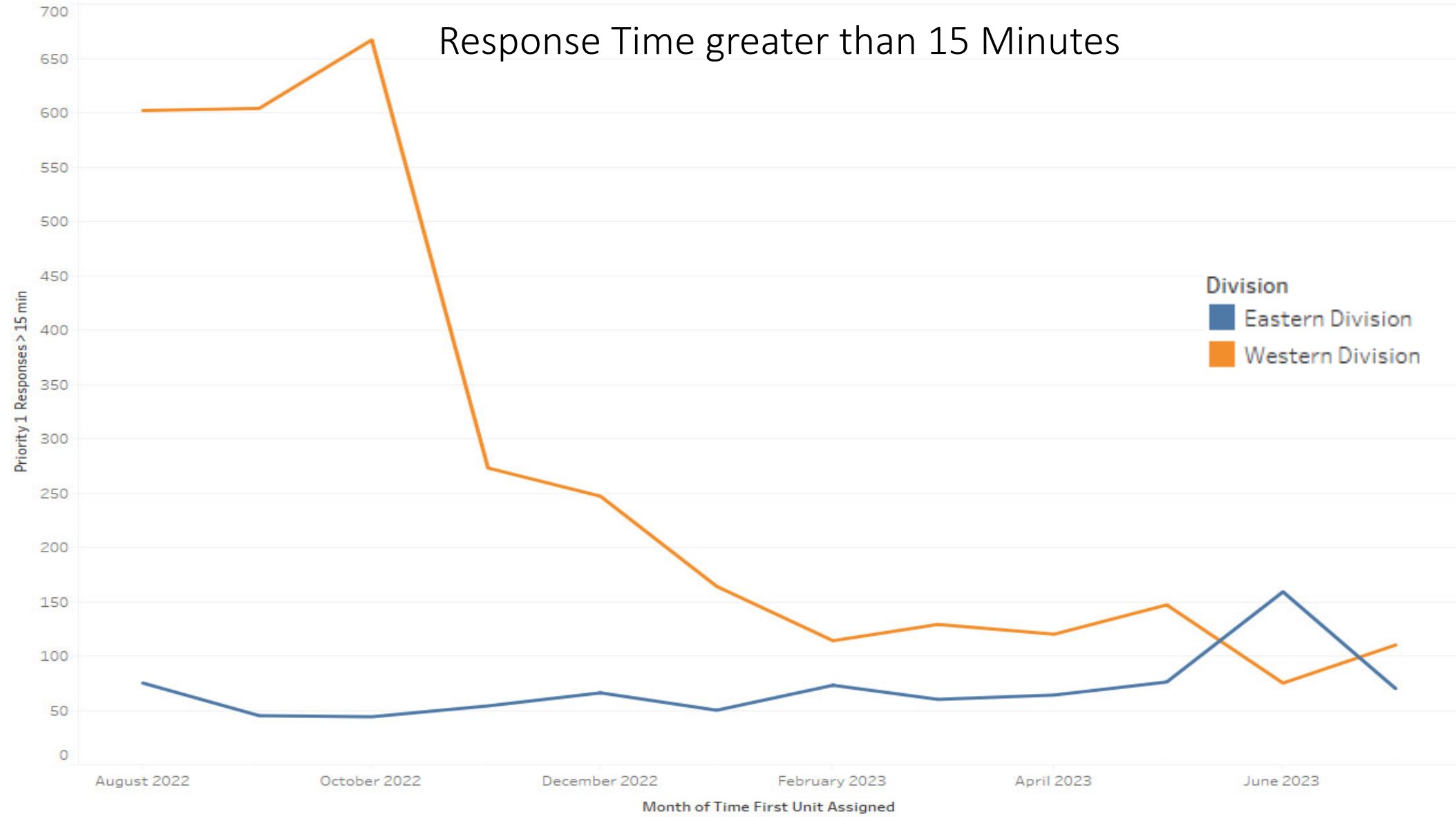
■ Responses ■ Transports ● Beneficiary P1 Compliance

Western Division Priority 1 Late Calls July 2023

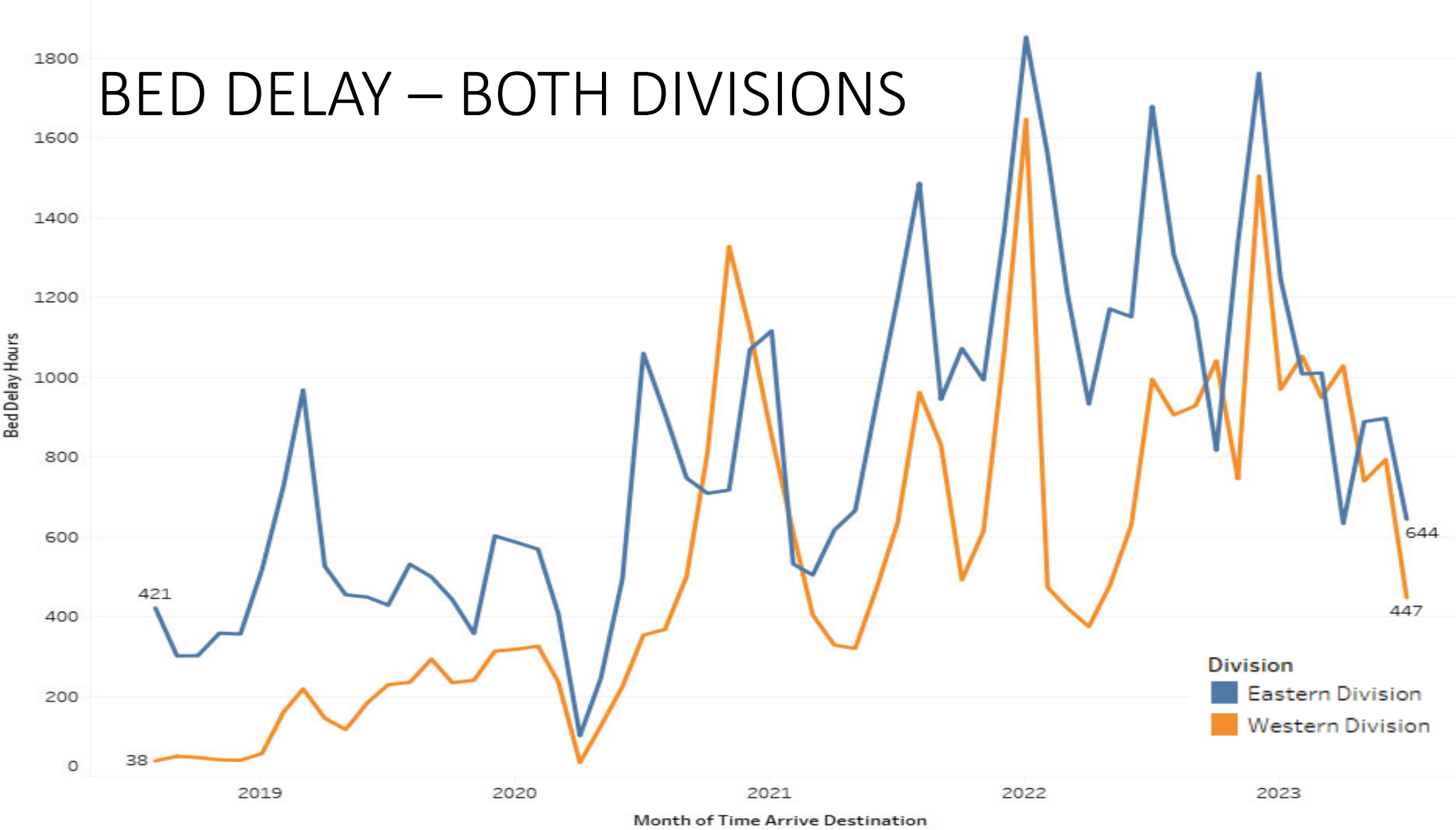


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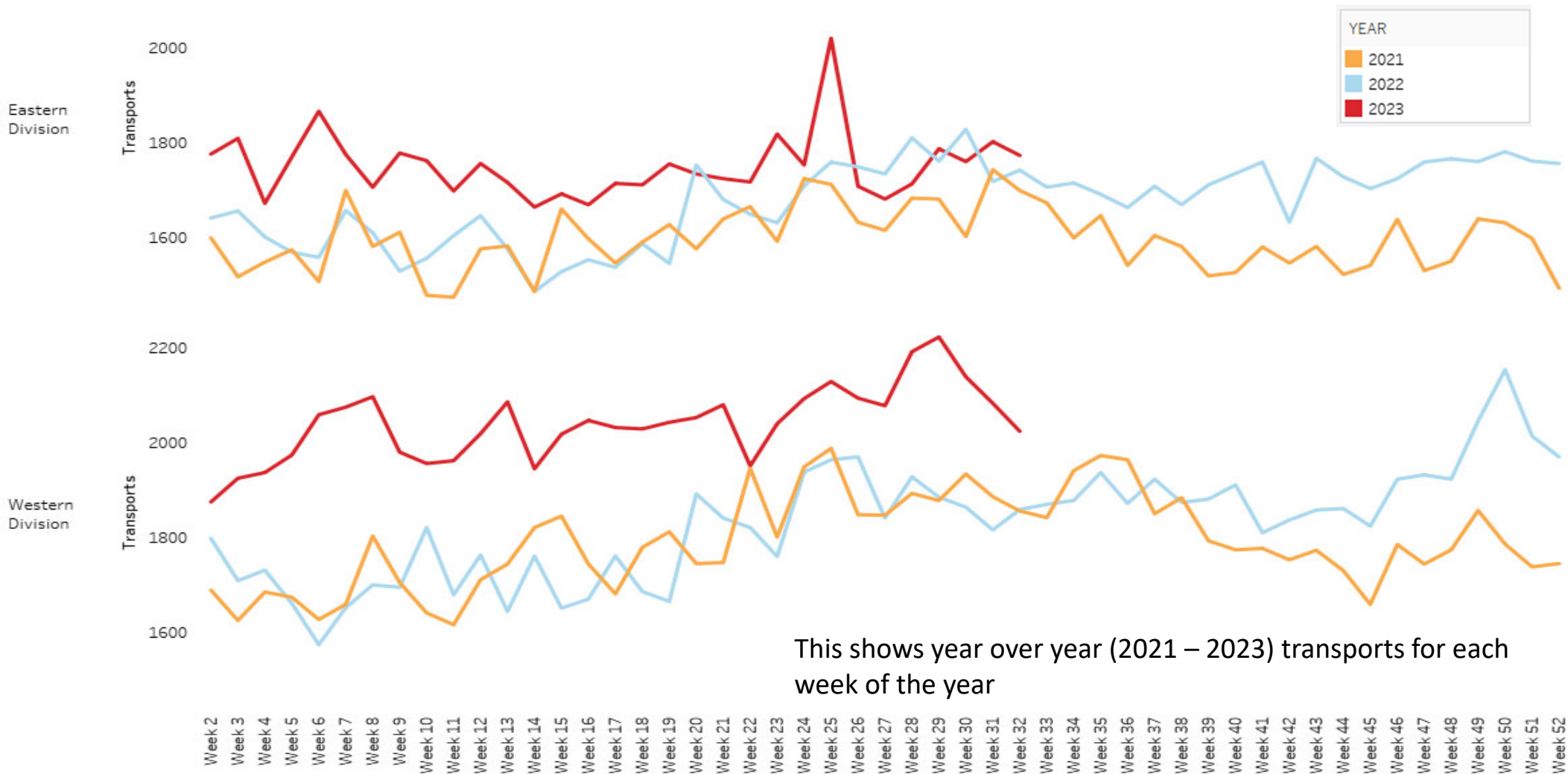
Response Time greater than 15 Minutes



BED DELAY – BOTH DIVISIONS

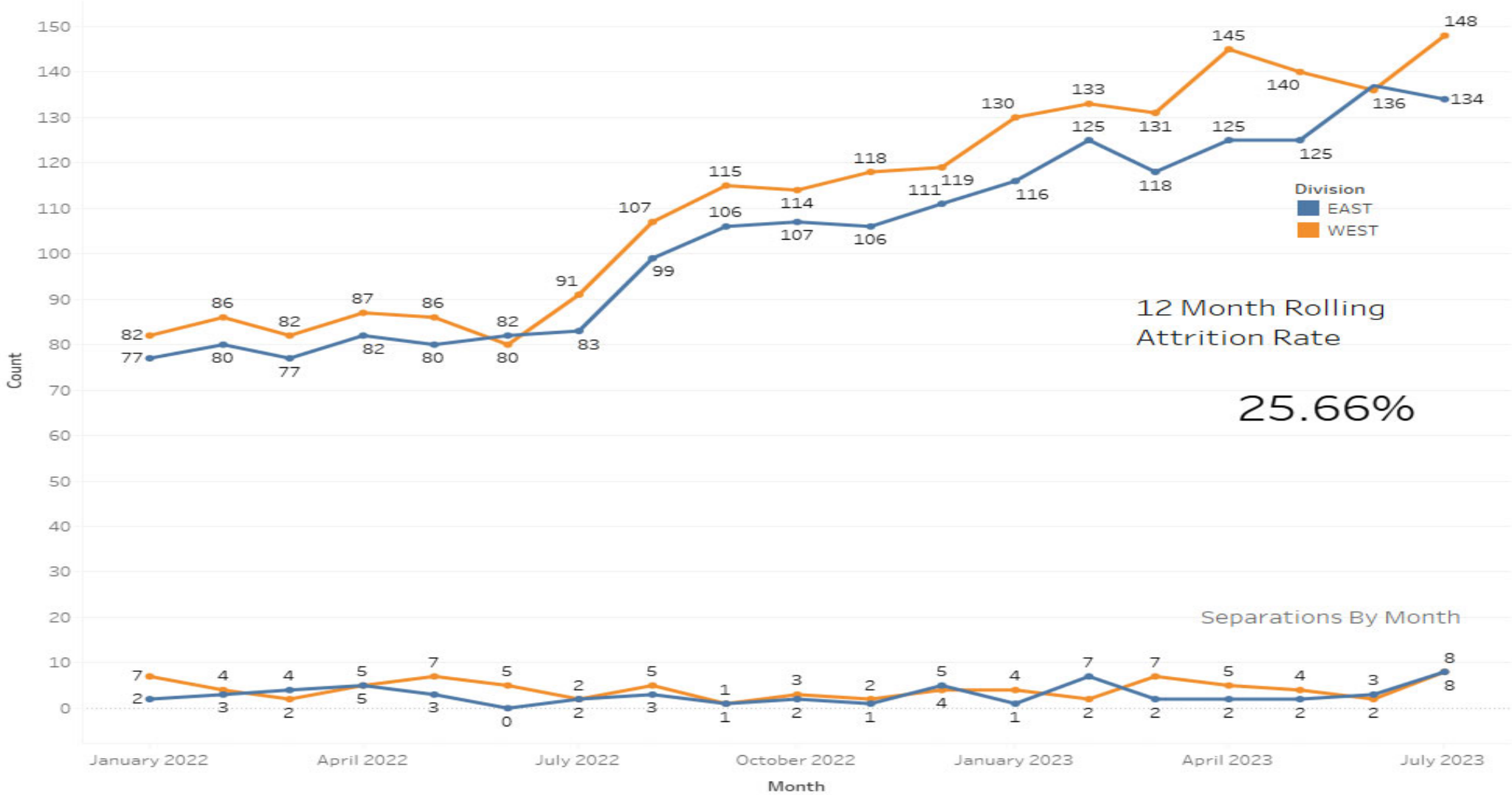


Year over Year Volume – Both Divisions

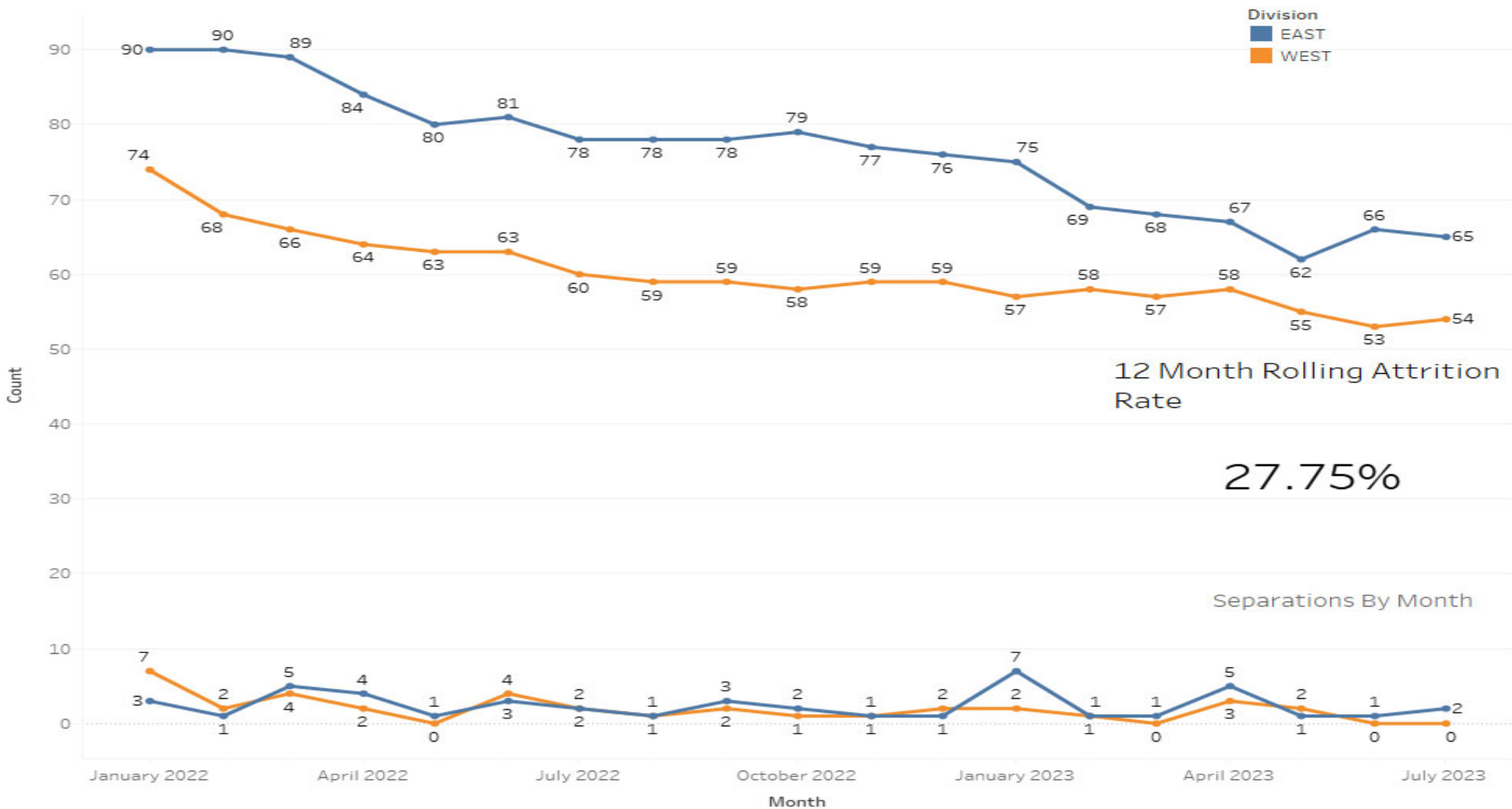


This shows year over year (2021 – 2023) transports for each week of the year

EMT Headcount Over Time



Paramedic Headcount over time



Headcount Dashboard



		FT Goal	Full Time	PT	Headcount Percent
EAST	911 - EMT	89	111	5	128%
	Communications	23	18	0	78%
	IFT - EMT	16	2	2	19%
	Logistics	22	28	0	127%
	Paramedic	75	63	14	93%
	Total		225	222	21
WEST	911 - EMT	98	118	17	129%
	Communications	23	17	0	74%
	IFT - EMT	20	2	2	15%
	Logistics	22	23	5	116%
	Paramedic	80	54	7	72%
	Total		243	214	31
Grand Total		468	436	52	99%



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Financial Update July 2023

Lora Conger
Chief Financial Officer



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