

# EMSA



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Operational Compliance Report

## April 2023

*Johna Easley*

*President & CEO*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

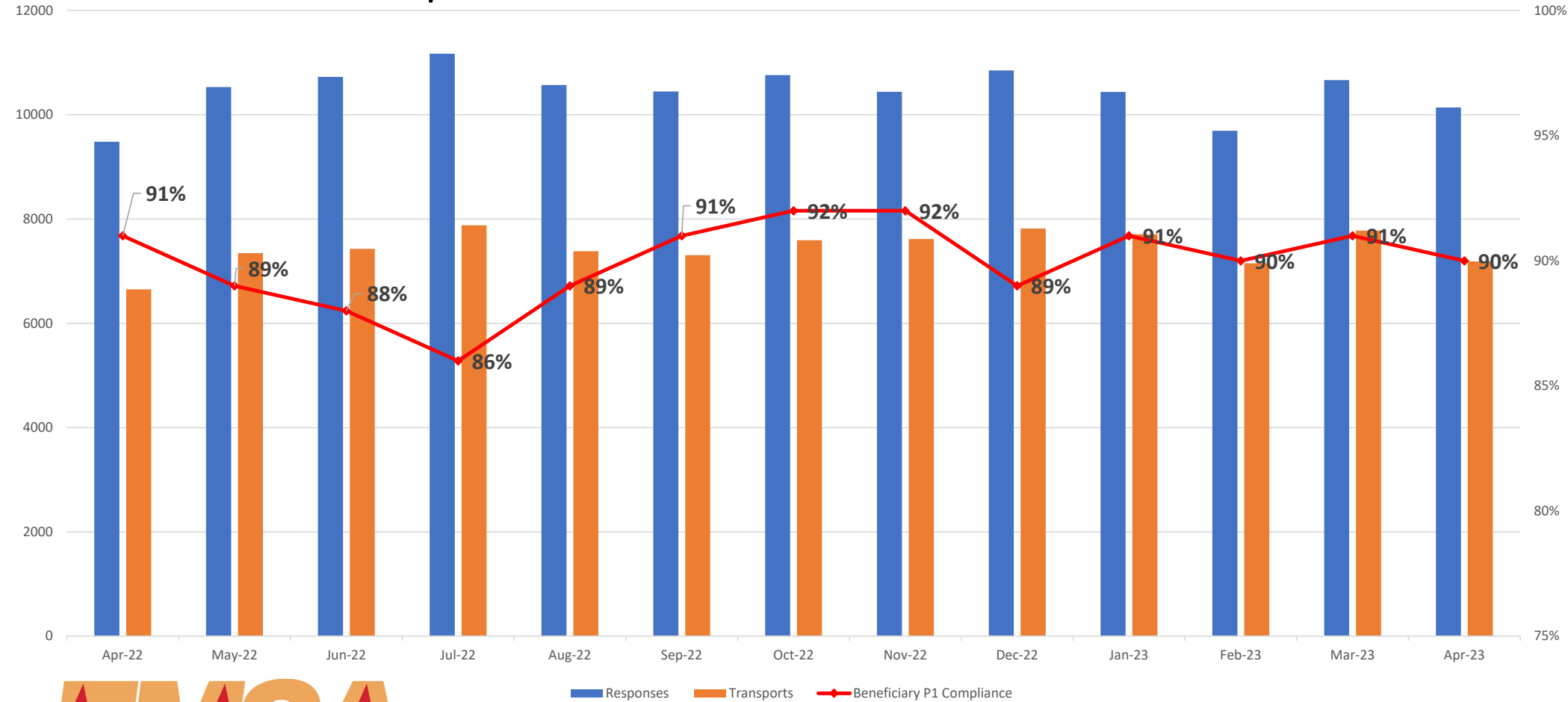
## April 2023 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	90%	95%	89%	81%
East NB Total	Priority 1&2	80%	100%	100%
West Ben. Total	84%	96%	81%	100%
West NB Total	78%	87%	70%	N/A



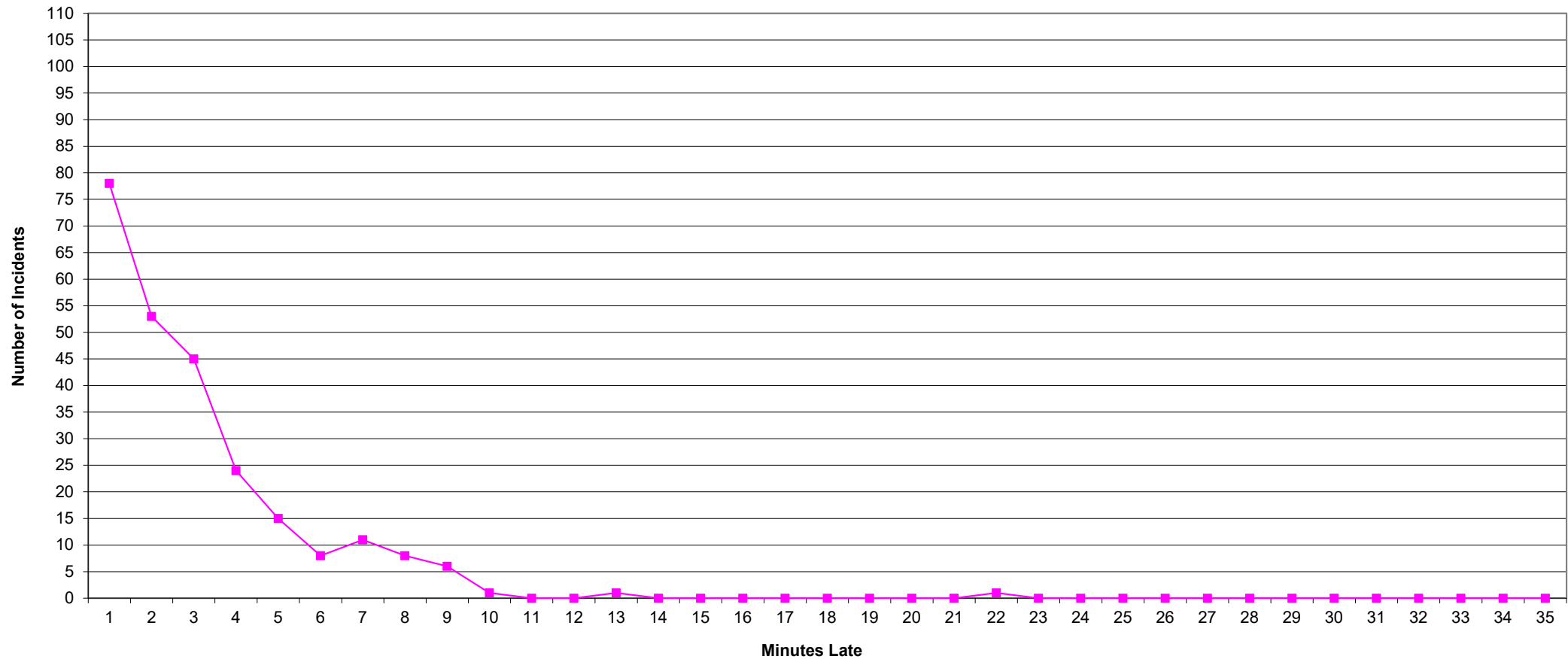
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# P1 Compliance Trends – EASTERN DIVISION



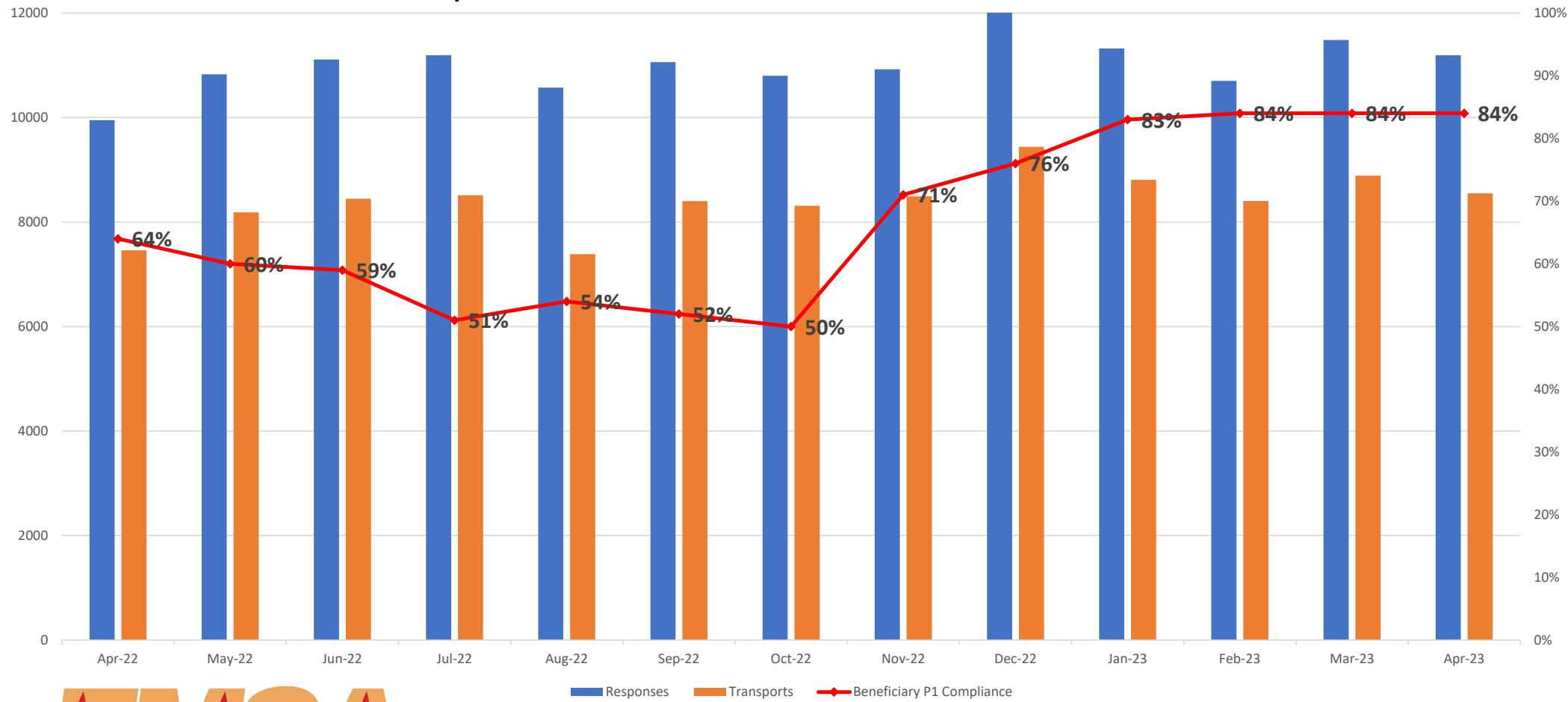
■ Responses   ■ Transports   ● Beneficiary P1 Compliance

### Eastern Division Priority 1 Late Calls April 2023



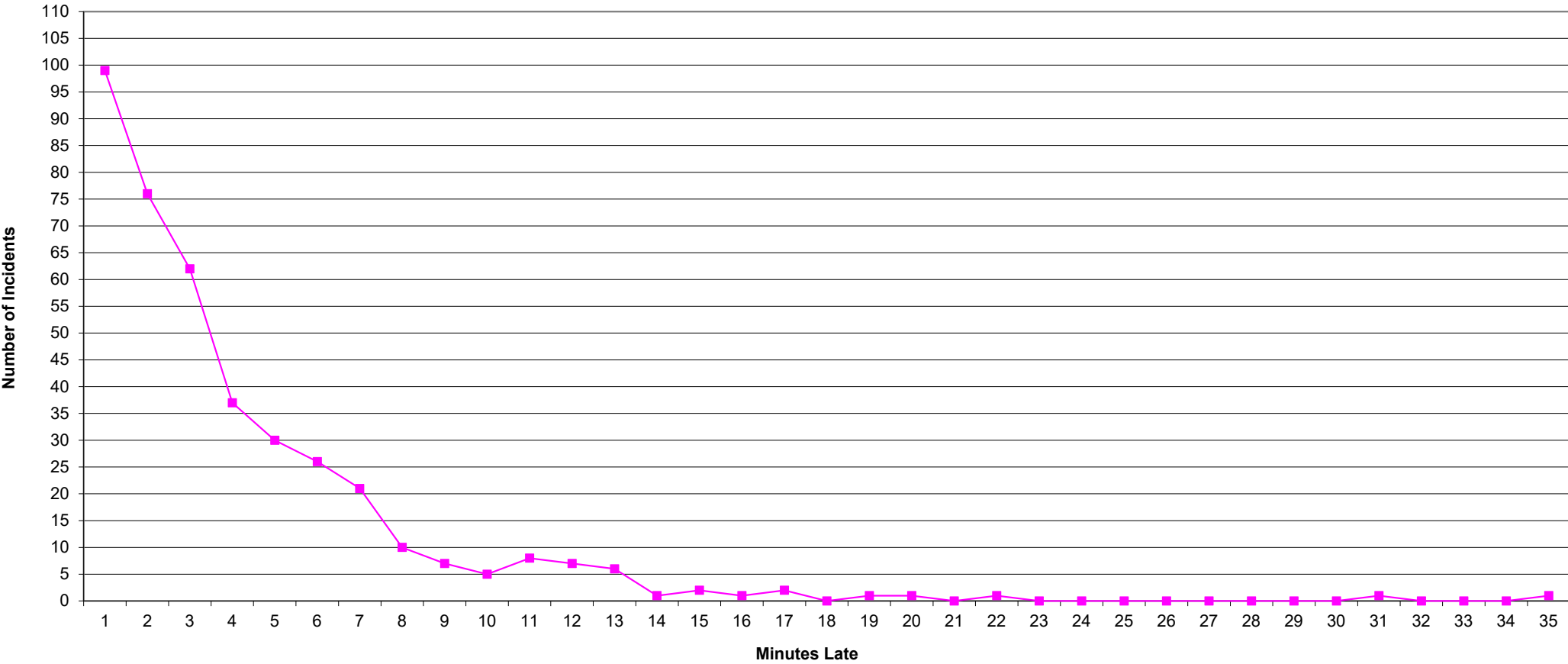
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# P1 Compliance Trends – WESTERN DIVISION



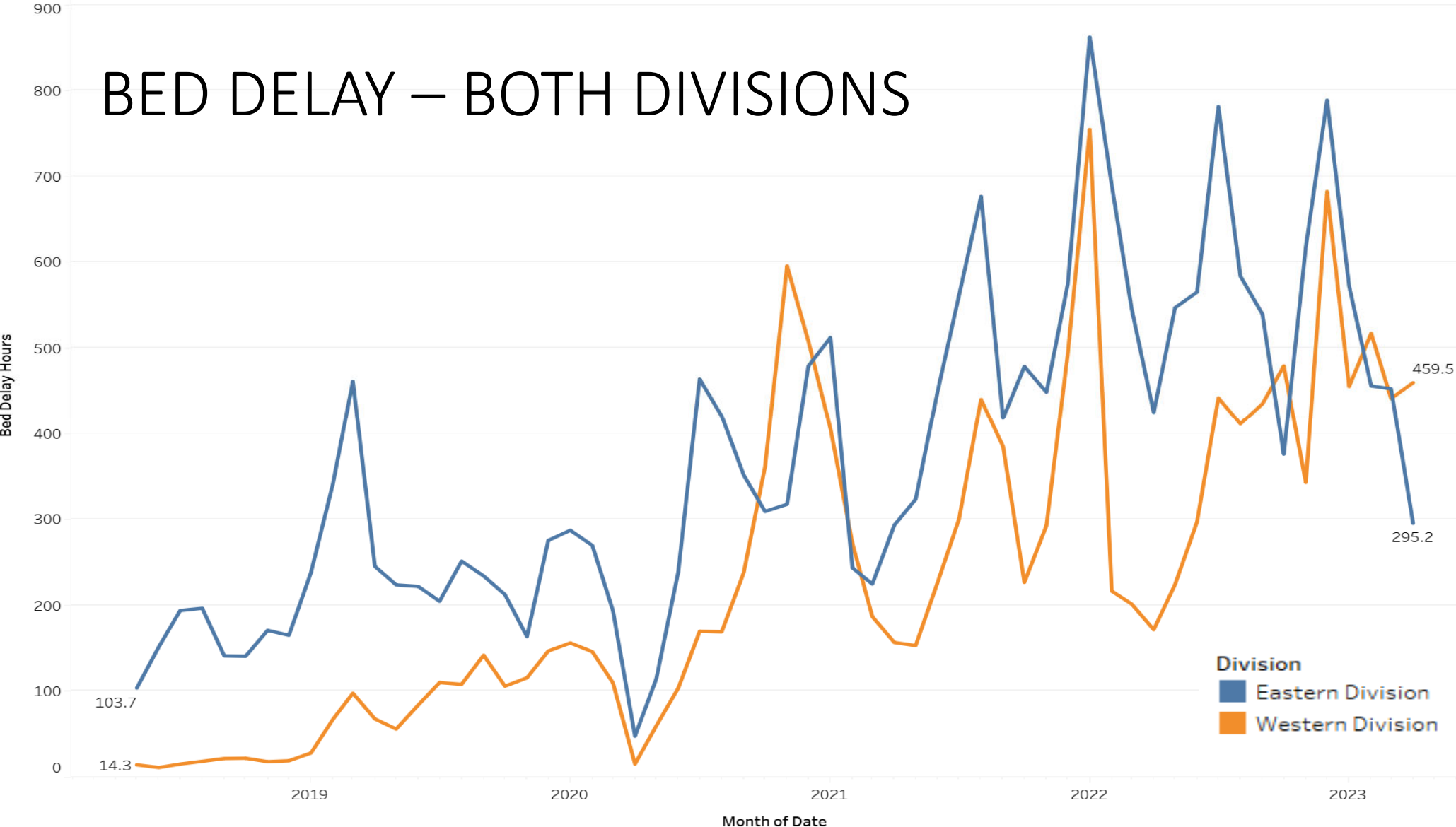
■ Responses   ■ Transports   —◆ Beneficiary P1 Compliance

**Western Division Priority 1 Late Calls  
April 2023**



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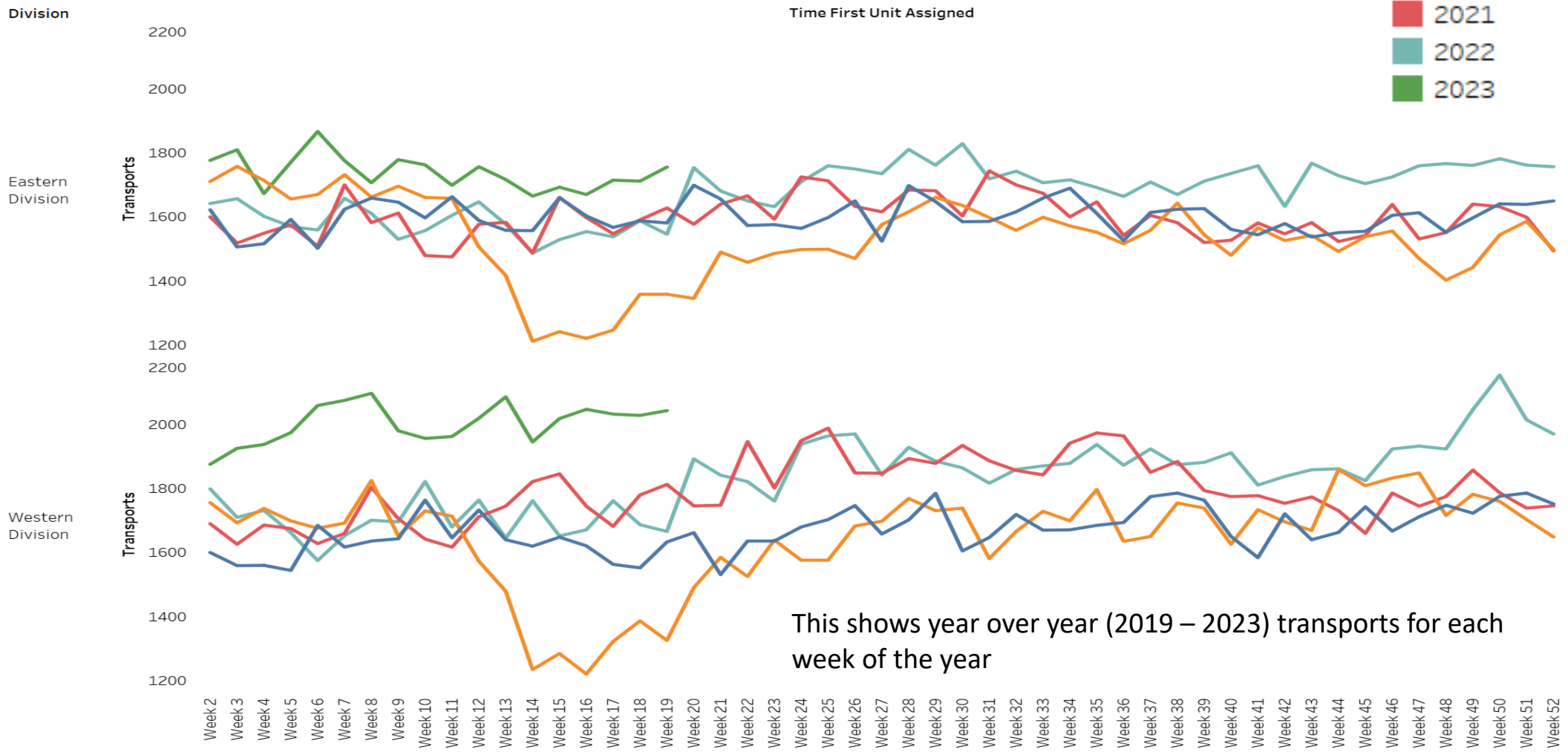
# BED DELAY – BOTH DIVISIONS





# Year over Year Volume – Both Divisions

- 2019
- 2020
- 2021
- 2022
- 2023

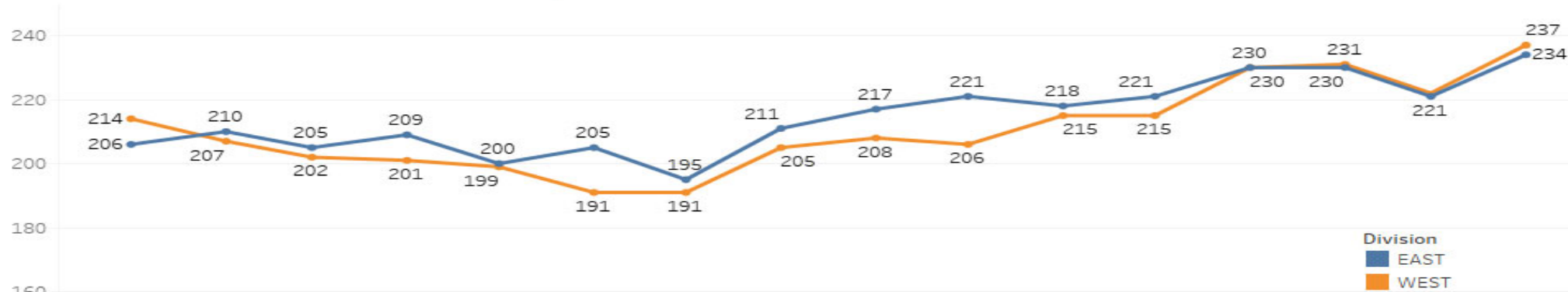


# Headcount Dashboard



		FT Goal	Full Time	PT	Headcount Percent
EAST	911 - EMT	89	104	7	121%
	Communications	23	19	0	83%
	IFT - EMT	16	3	2	25%
	Logistics	22	24	1	111%
	Paramedic	75	64	15	95%
	<b>Total</b>		<b>225</b>	<b>214</b>	<b>25</b>
WEST	911 - EMT	98	96	14	105%
	Communications	23	16	1	72%
	IFT - EMT	20	2	1	13%
	Logistics	22	24	5	120%
	Paramedic	80	54	8	73%
	<b>Total</b>		<b>243</b>	<b>192</b>	<b>29</b>
<b>Grand Total</b>		<b>468</b>	<b>406</b>	<b>54</b>	<b>93%</b>

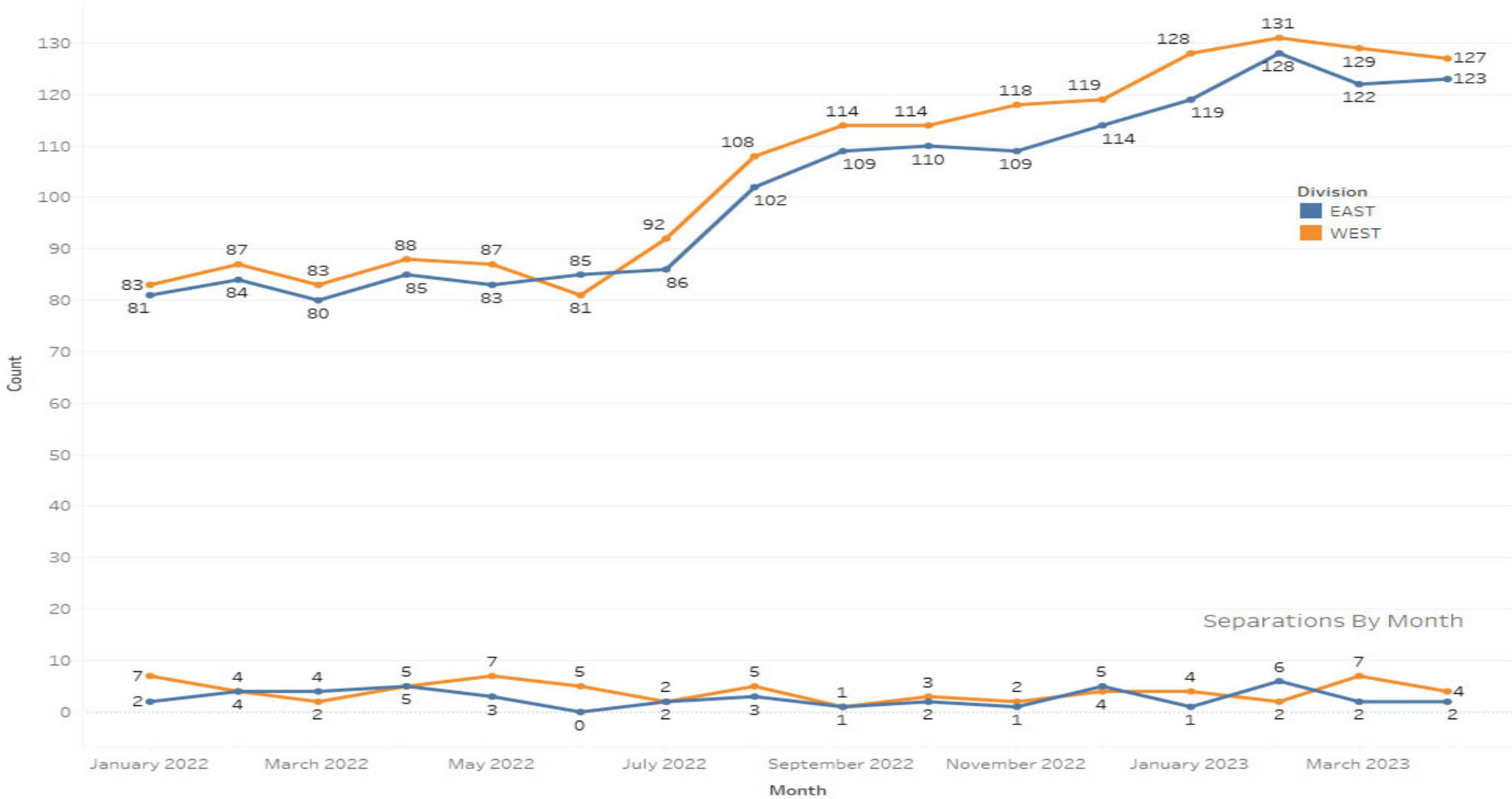
### EMT/Paramedic Headcount Over Time



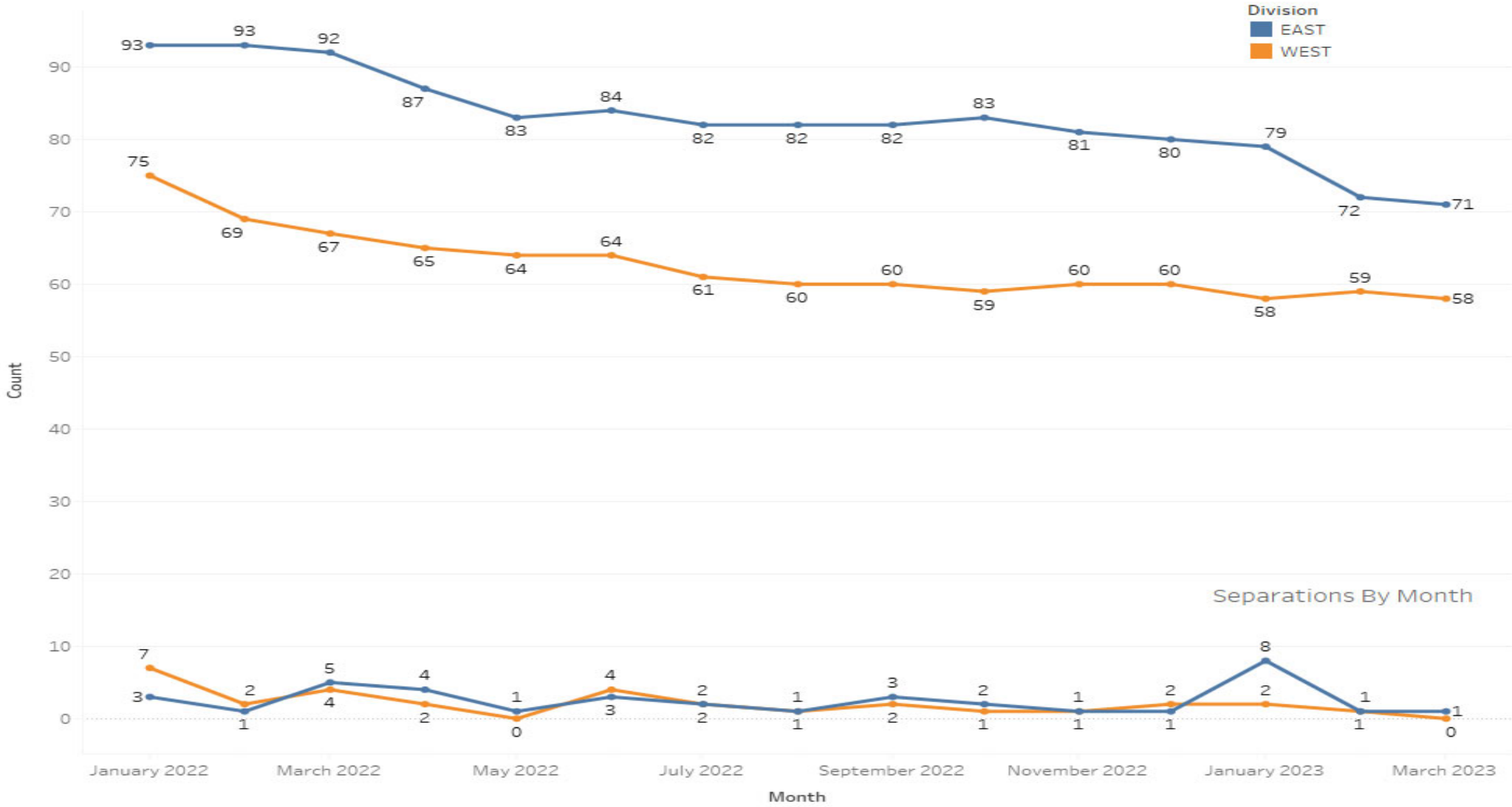
### Separations By Month



## EMT Headcount Over Time



### Paramedic Headcount over time



### Separations By Month





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