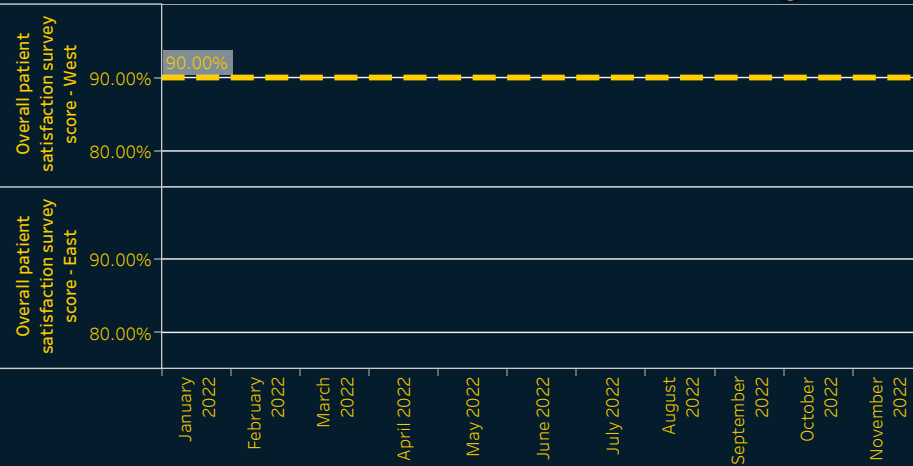


Key Performance Indicator Dashboard

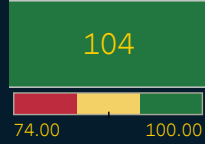


Overall patient satisfaction survey scores



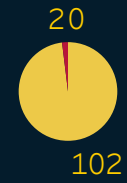
Media Hits

November 2022



Type of Media Hit

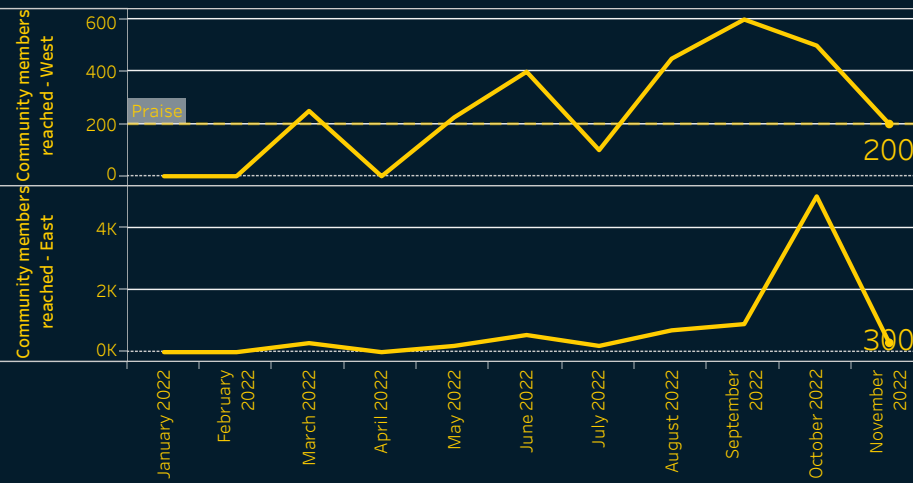
- Positive Media Hits
- Neutral Media Hits
- Negative Media Hits



Website and Social Media Performance

	November 2022	12 Month Average
Website visits	9,026	11,892
Social media impressions	25,876	74,057

Community Outreach



Technology

	November 2022	12 Month Average
Critical system downtime during working hours*	0	0.00
Sum of Lost unit hours due to IT issues - East	00:55:00	00:26:38
Sum of Lost unit hours due to IT issues - West	02:24:00	00:44:27