

# Key Performance Indicators October 2022

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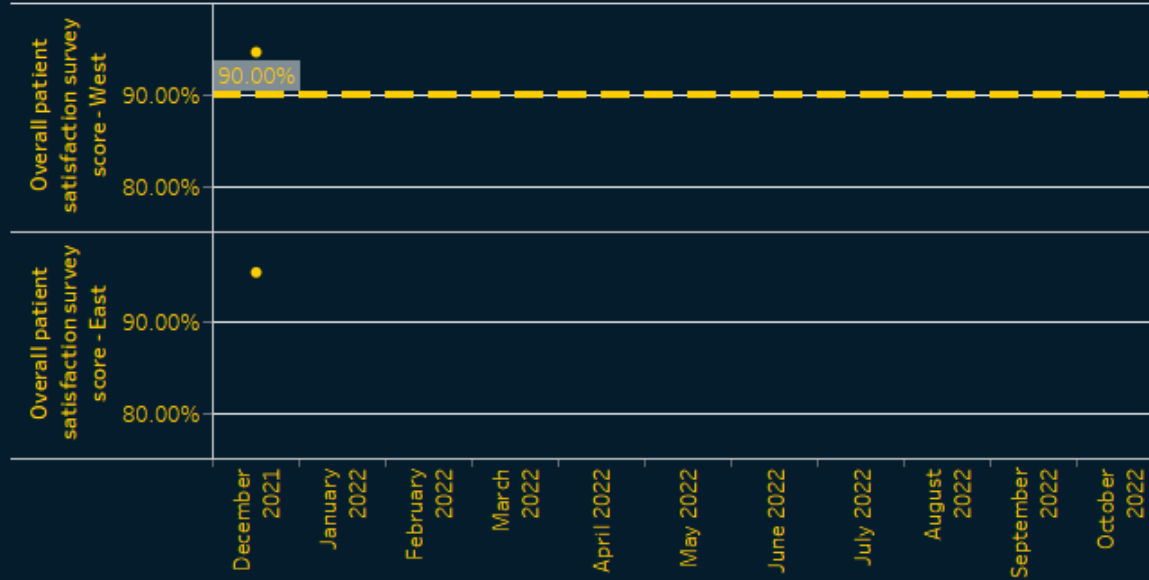


**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

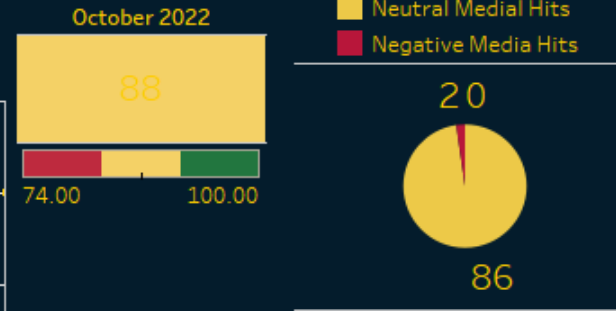
# Key Performance Indicator Dashboard



## Overall patient satisfaction survey scores



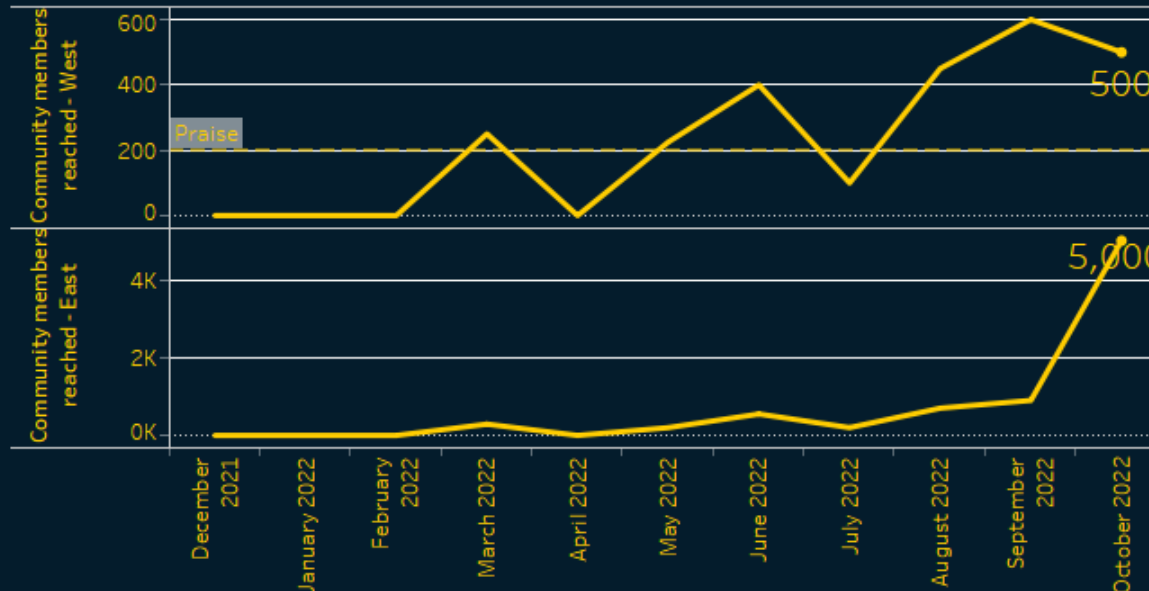
## Media Hits



## Website and Social Media Performance

	October 2022	12 Month Average
Website visits	8,129	12,698
Social media impressions	27,087	73,196

## Community Outreach



## Technology

	October 2022	12 Month Average
Critical system downtime during working hours*	0	0.00
Sum of Lost unit hours due to IT issues - East	00:18:00	00:24:05
Sum of Lost unit hours due to IT issues - West	00:33:00	00:38:38