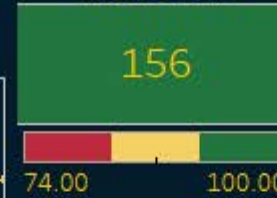


Key Performance Indicator Dashboard



Media Hits

August 2022



Type of Media Hit

- Positive Media Hits
- Neutral Media Hits
- Negative Media Hits



Website and Social Media Performance

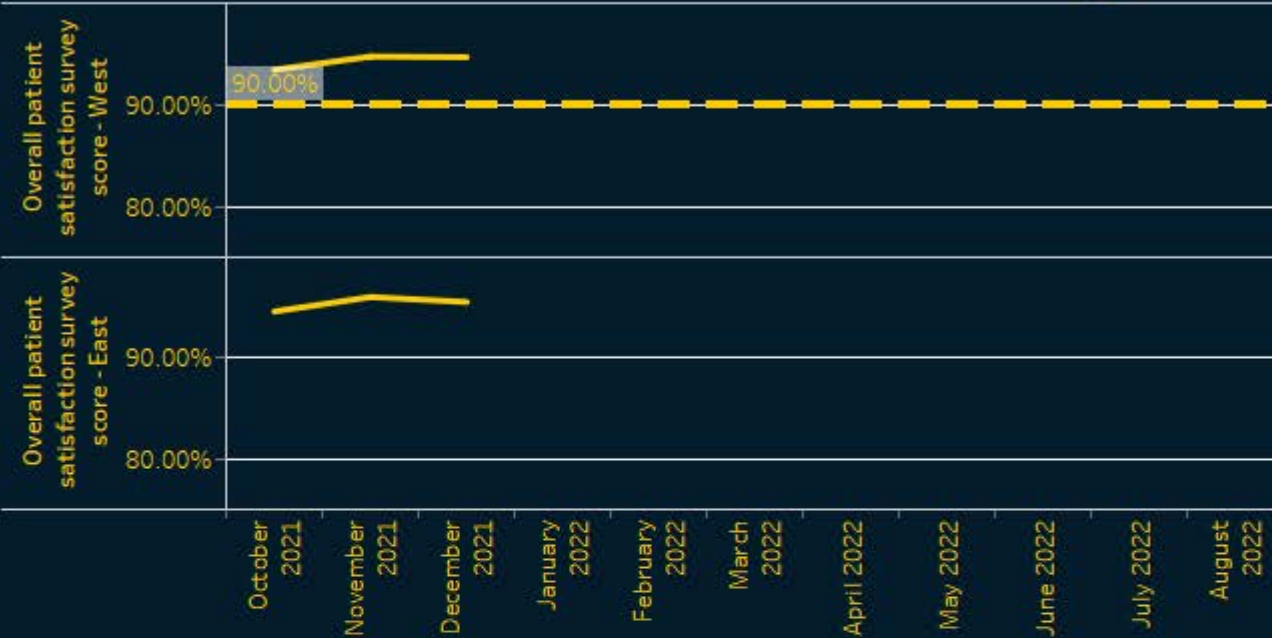


	August 2022	12 Month Average
Website visits	12,556	12,984
Social media impressions	215,873	52,582

Technology

	August 2022	12 Month Average
Critical system downtime during working hours*	0	0.09
Sum of Lost unit hours due to IT issues - East	00:00:00	00:23:44
Sum of Lost unit hours due to IT issues - West	00:55:00	00:33:16

Overall patient satisfaction survey scores



Community Outreach

