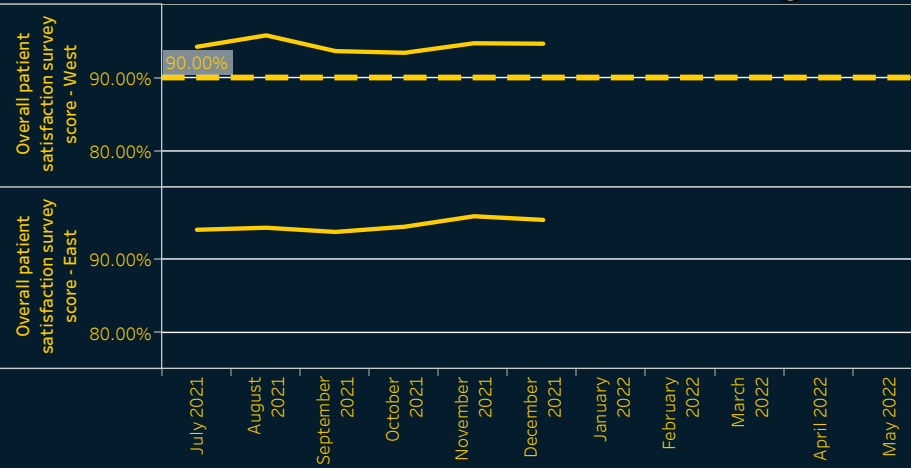


Key Performance Indicator Dashboard

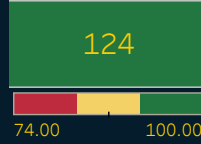


Overall patient satisfaction survey scores



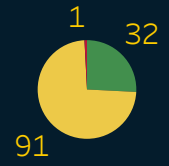
Media Hits

May 2022



Type of Media Hit

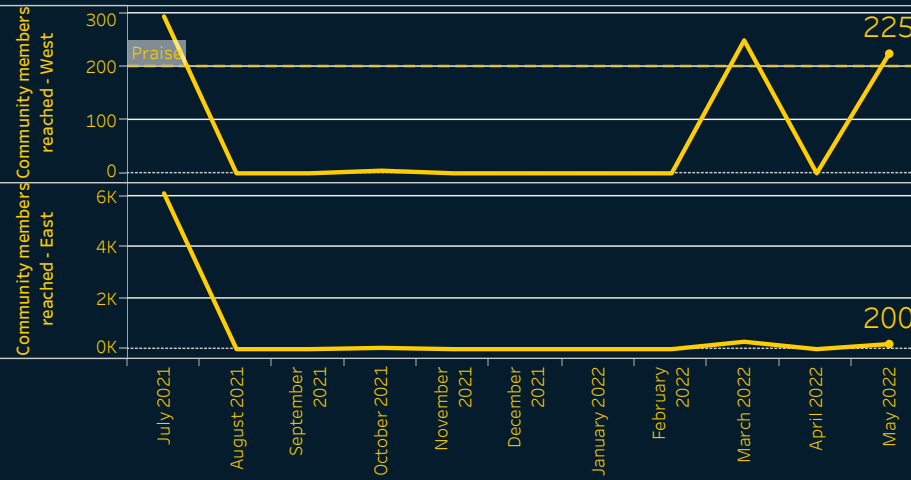
- Positive Media Hits
- Neutral Media Hits
- Negative Media Hits



Website and Social Media Performance

	May 2022	12 Month Average
Website visits	14,609	16,602
Social media impressions	53,667	113,053

Community Outreach



Technology

	May 2022	12 Month Average
Critical system downtime during working hours*	0	0.09
Sum of Lost unit hours due to IT issues - East	00:11:00	00:25:30
Sum of Lost unit hours due to IT issues - West	00:43:00	00:32:00