

Operational Compliance Report

September 2021

Frank Gresh

Chief Information Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

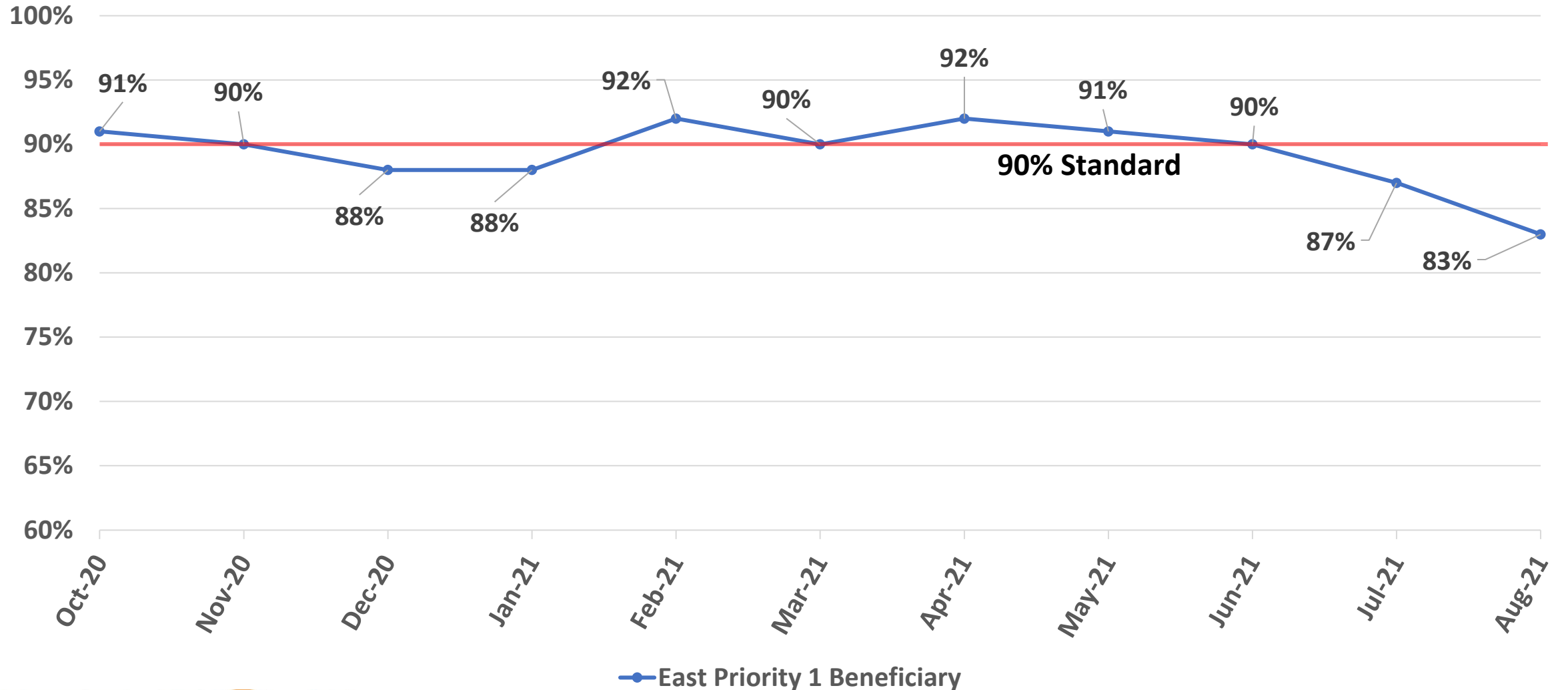
September 2021 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	84%	87%	75%	80%
East NB Total	Priority 1&2	70%	100%	0%
West Ben. Total	54%	75%	54%	20%
West NB Total	Priority 1&2	45%	18%	N/A



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East Beneficiary Response Time Compliance

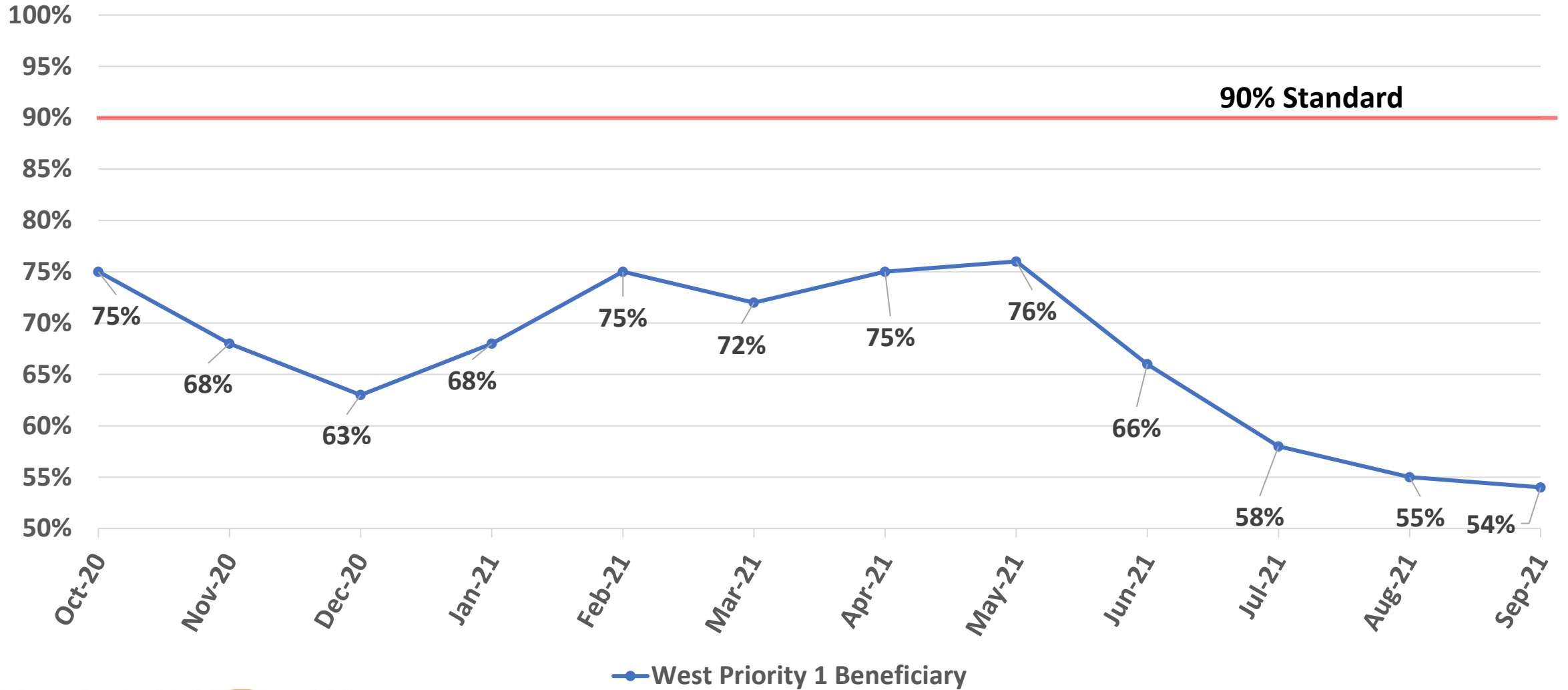


— East Priority 1 Beneficiary



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West Beneficiary Response Time Compliance



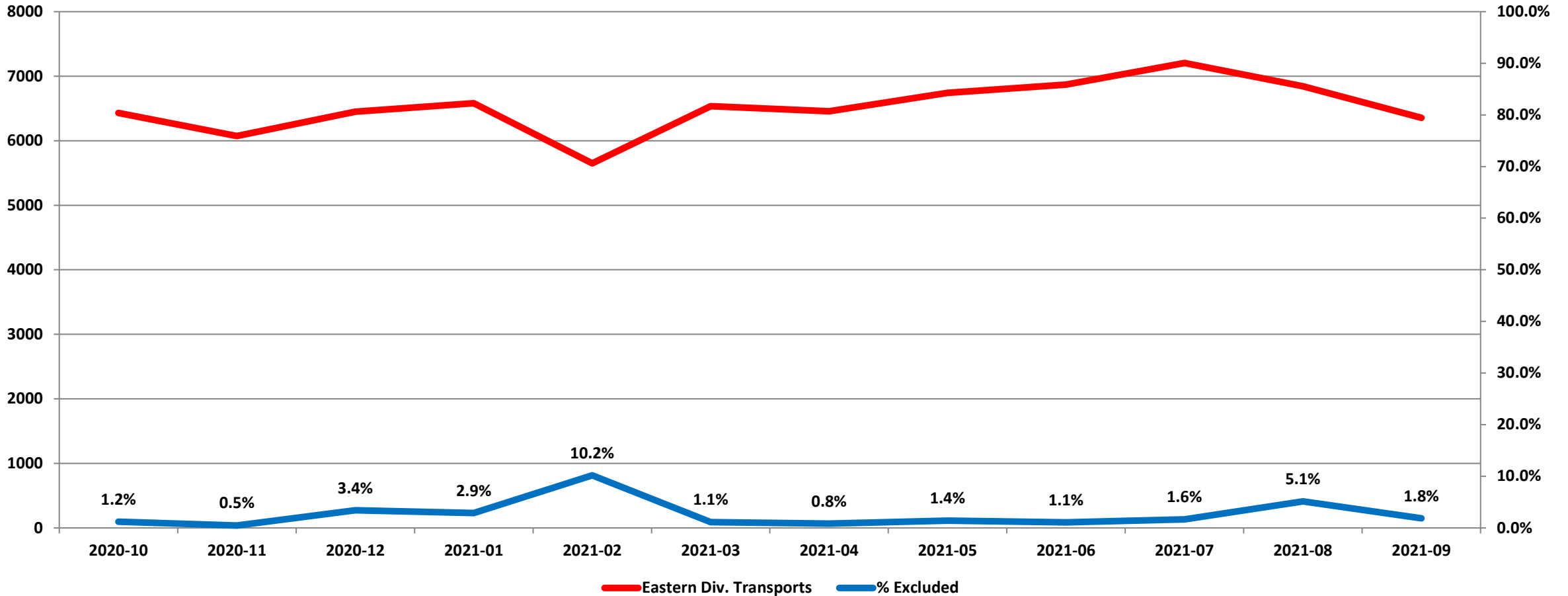
— West Priority 1 Beneficiary



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Exclusions

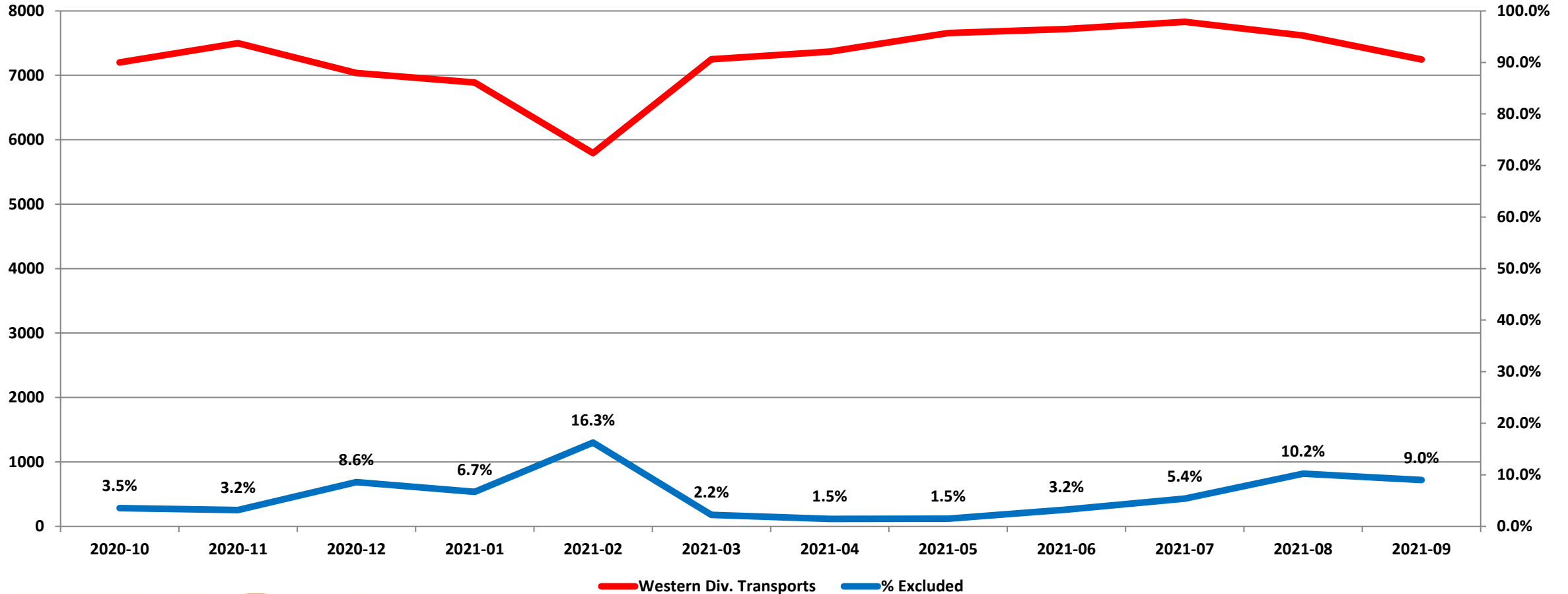
Eastern Division Response Time Exclusions Twelve Months ending September, 2021



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Exclusions

Western Division Response Time Exclusions Twelve Months ending September, 2021



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