

Compliance Summary

From February 01, 2021 to February 28, 2021

Eastern Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|------------|-------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 447 | 31 | 93% | 982 | 30 | 96% | 449 | 60 | 86% | 4 | 1 | 75% |
| Tulsa 2 | 400 | 28 | 93% | 817 | 25 | 96% | 28 | 0 | 100% | 6 | 0 | 100% |
| Tulsa 3 | 558 | 45 | 91% | 1,168 | 39 | 96% | 448 | 74 | 83% | 14 | 0 | 100% |
| Tulsa Total | 1,405 | 104 | 92% | 2,967 | 94 | 96% | 925 | 134 | 85% | 24 | 1 | 95% |
| Sand Springs | 54 | 16 | | 108 | 8 | 85% | 1 | 0 | 100% | 1 | 0 | 100% |
| Jenks | 21 | 5 | | 57 | 3 | 89% | 1 | 0 | 100% | 0 | 0 | N/A |
| Bixby | 27 | 6 | | 59 | 9 | 82% | 1 | 0 | 100% | 0 | 0 | N/A |
| Total Non-Beneficiary | 102 | 27 | | 224 | 20 | 85% | 3 | 0 | 100% | 1 | 0 | 100% |

Average Response Time Priority 1 & 2

Received to On Scene: 10:59

Dispatched to On Scene: 9:57

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From February 01, 2021 to February 28, 2021

Western Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|------------|------------|------------|------------|------------|------------|----------|------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 762 | 149 | 80% | 1,382 | 82 | 94% | 479 | 132 | 72% | 7 | 1 | 85% |
| Oklahoma City 2 | 814 | 212 | 73% | 1,460 | 130 | 91% | 323 | 95 | 70% | 5 | 0 | 100% |
| Edmond | 148 | 56 | 62% | 226 | 42 | 81% | 61 | 23 | 62% | 0 | 0 | N/A |
| Total OKC & Edmond | 1,724 | 417 | 75% | 3,068 | 254 | 91% | 863 | 250 | 71% | 12 | 1 | 91% |
| Mustang | 20 | 14 | | 44 | 5 | 70% | 4 | 3 | 25% | 0 | 0 | N/A |
| The Village | 20 | 4 | | 25 | 1 | 88% | 1 | 0 | 100% | 0 | 0 | N/A |
| Nichols Hills | 3 | 0 | | 8 | 2 | 81% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 43 | 18 | | 77 | 8 | 78% | 5 | 3 | 40% | 0 | 0 | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 13:13
Dispatched to On Scene: 11:33

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
February 01, 2021 Year to February 28, 2021

Eastern Division
Non-discrimination

| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 447 | 31 | 93% |
| District 2 | 400 | 28 | 93% |
| District 3 | 558 | 45 | 91% |

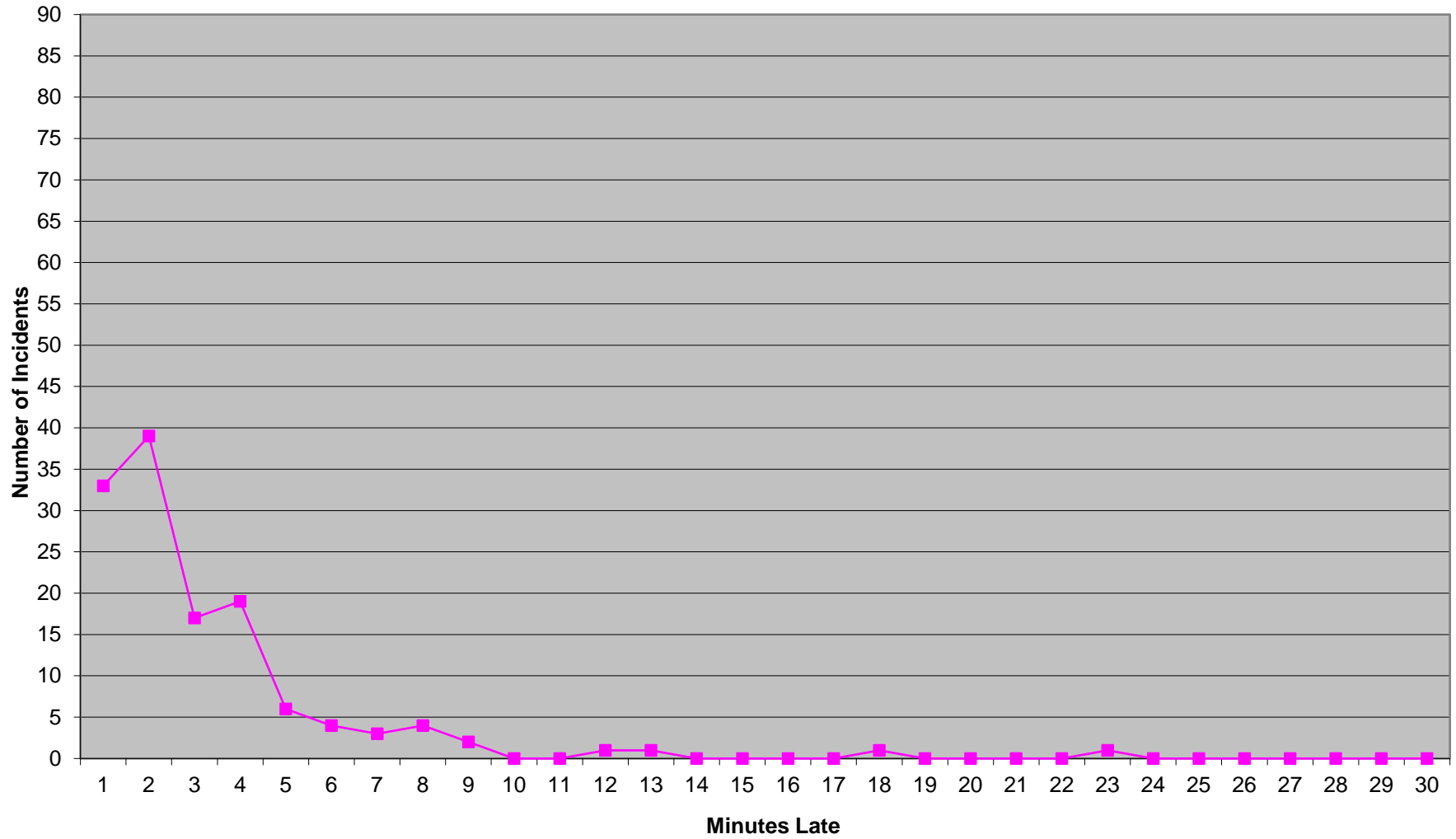
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

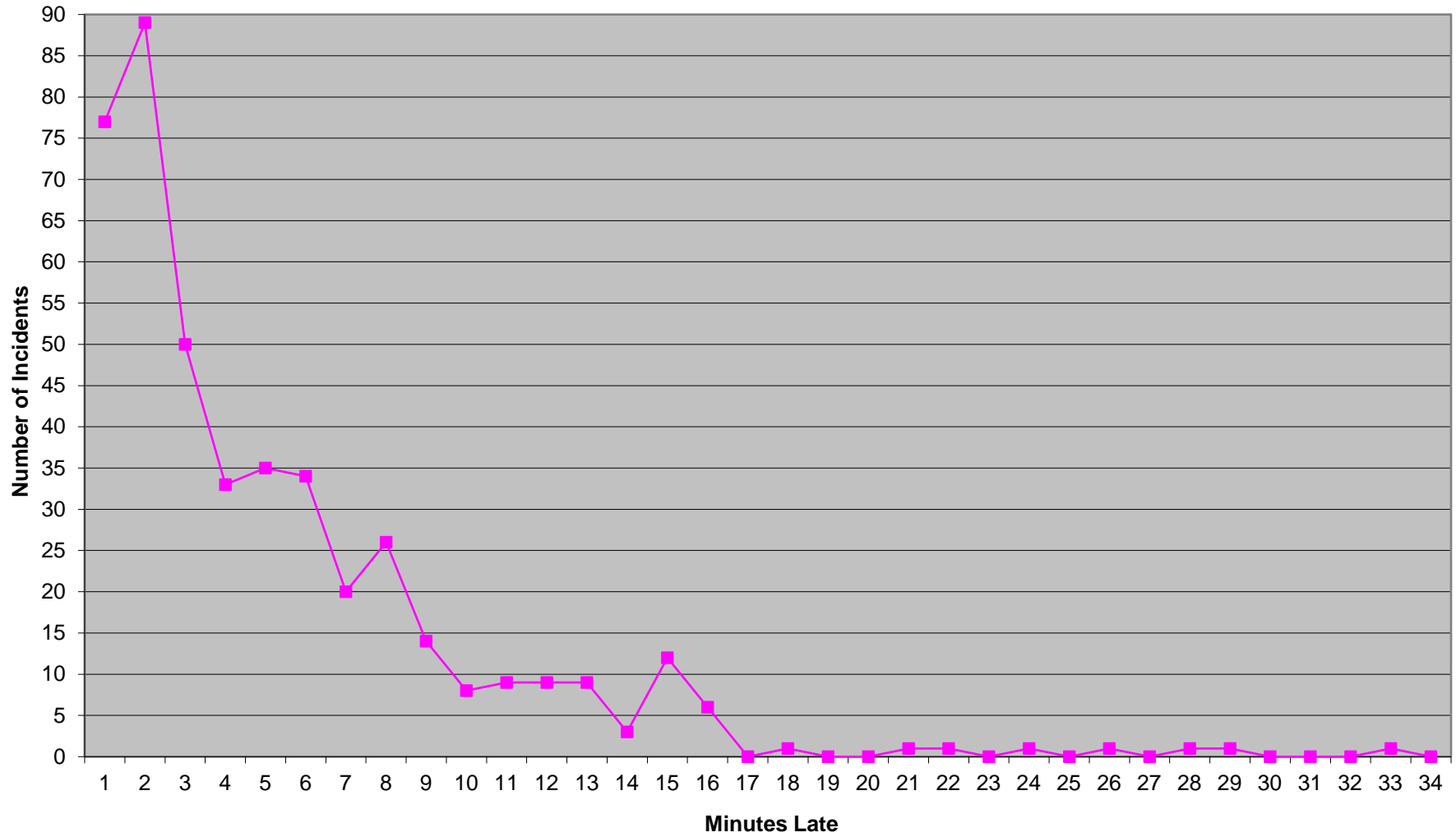
| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 762 | 149 | 80% |
| District 2 | 814 | 212 | 73% |
| Edmond | 148 | 56 | 62% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

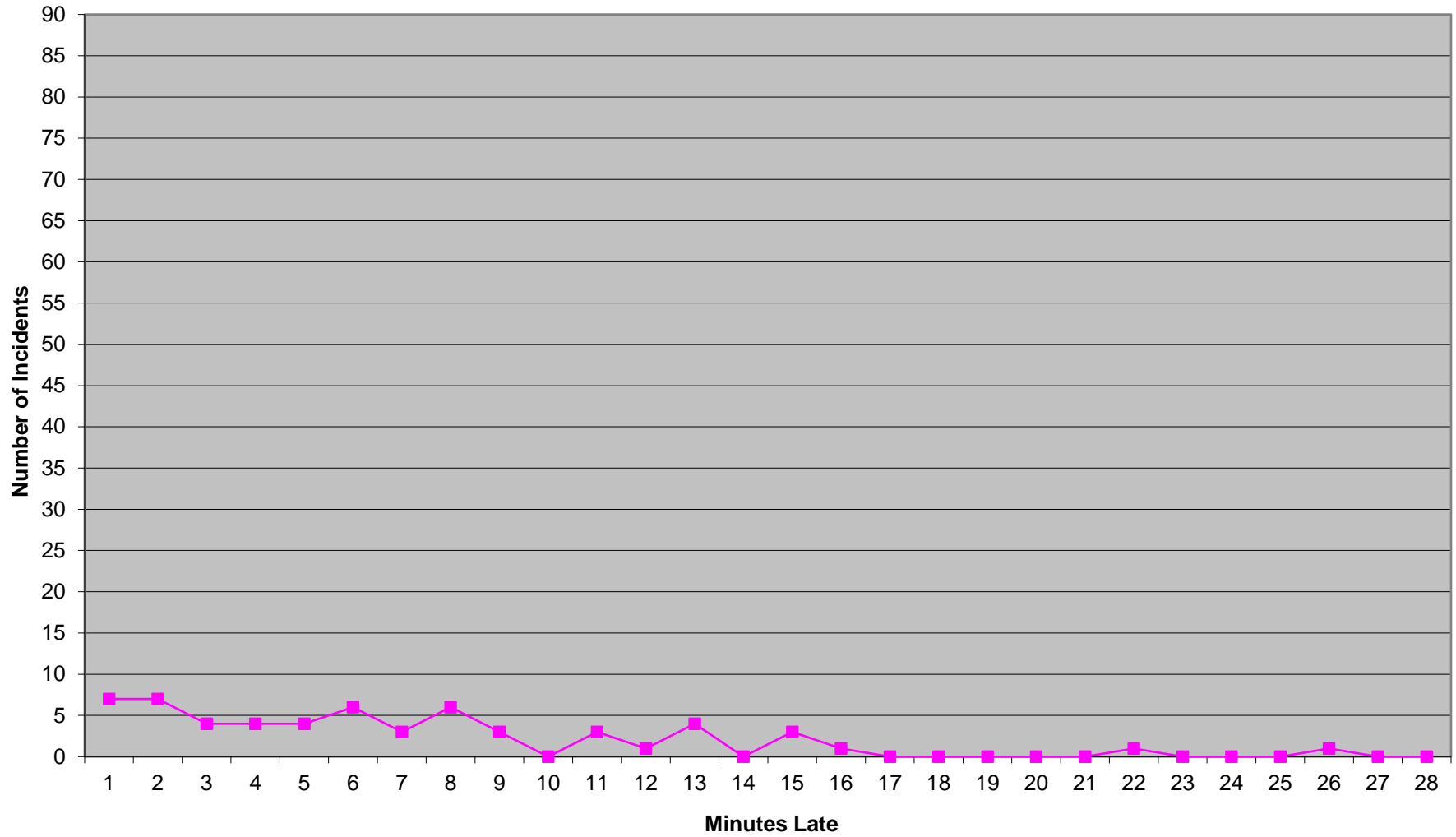
Eastern Division Priority 1 Late Calls February 2021



Western Division Priority 1 Late Calls February 2021



Edmond Priority 1 Late Calls February 2021



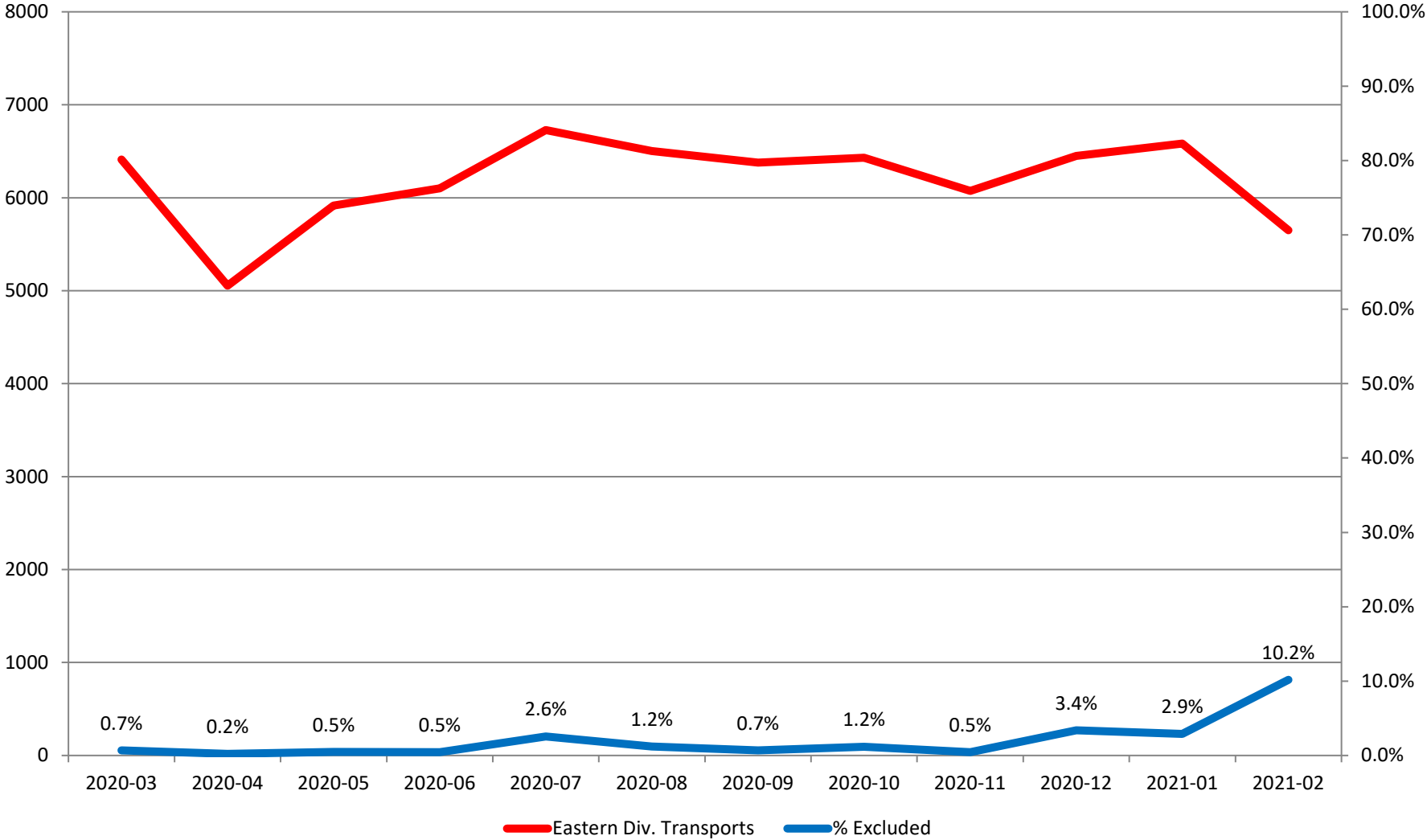
Response Time Exclusion Summary Report
 Three Months ending February, 2021

| | Month Priority | 2020-12 | | | | 2021-01 | | | | 2021-02 | | | |
|---|-------------------|------------|------------|-----------|----------|------------|------------|-----------|----------|------------|------------|------------|----------|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 26 | 62 | 7 | | 40 | 76 | 11 | | 21 | 24 | 17 | |
| Final Weather | | 53 | 54 | 17 | | 16 | 9 | 38 | | 181 | 249 | 80 | 3 |
| Eastern Exclusions Total | | 79 | 116 | 24 | 0 | 56 | 85 | 49 | 0 | 202 | 273 | 97 | 3 |
| East Transports* | | 1941 | 3449 | 1050 | 11 | 1935 | 3573 | 1051 | 23 | 1507 | 3191 | 928 | 25 |
| East Late | | 240 | 213 | 275 | 1 | 265 | 221 | 322 | 4 | 131 | 114 | 134 | 1 |
| East % of Transports | | 4% | 3% | 2% | 0% | 3% | 2% | 5% | 0% | 13% | 9% | 10% | 12% |
| East Compliance** | | 87% | 93% | 73% | 90% | 86% | 93% | 69% | 82% | 91% | 96% | 85% | 96% |
| East Compliance W/O Exclusions** | | 84% | 90% | 72% | 90% | 83% | 91% | 66% | 82% | 80% | 88% | 77% | 85% |
| Western Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 208 | 196 | 50 | | 165 | 176 | 49 | | 127 | 88 | 45 | 1 |
| Final Weather | | 94 | 54 | 0 | | 53 | 17 | 0 | | 304 | 293 | 84 | 0 |
| Western Exclusions Total | | 302 | 250 | 50 | 0 | 218 | 193 | 49 | 0 | 431 | 381 | 129 | 1 |
| West Transports* | | 2421 | 3485 | 1117 | 13 | 2385 | 3422 | 1072 | 9 | 1767 | 3145 | 868 | 12 |
| West Late | | 892 | 683 | 585 | 4 | 754 | 464 | 382 | 0 | 435 | 262 | 253 | 1 |
| West % of Transports | | 12% | 7% | 4% | 0% | 9% | 6% | 5% | 0% | 24% | 12% | 15% | 0% |
| West Compliance** | | 63% | 80% | 47% | 69% | 68% | 86% | 64% | 100% | 75% | 91% | 70% | 91% |
| West Compliance W/O Exclusions** | | 56% | 75% | 45% | 69% | 62% | 81% | 61% | 100% | 60% | 81% | 61% | 84% |

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending February, 2021



Western Division Response Time Exclusions Twelve Months ending February, 2021

