

Compliance Summary

From November 01, 2020 to November 30, 2020

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	500	51	89%	1,041	17	98%	433	58	86%	2	1	50%
Tulsa 2	395	31	92%	815	30	96%	7	0	100%	0	0	N/A
Tulsa 3	646	57	91%	1,321	56	95%	494	83	83%	4	1	75%
Tulsa Total	1,541	139	90%	3,177	103	96%	934	141	84%	6	2	66%
Sand Springs	58	12		154	7	91%	0	0	N/A	0	0	N/A
Jenks	41	7		50	5	86%	0	0	N/A	0	0	N/A
Bixby	42	13		71	9	80%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	141	32		275	21	87%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 10:13

Dispatched to On Scene: 9:17

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From November 01, 2020 to November 30, 2020

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	971	245	74%	1,671	163	90%	682	283	58%	11	2	81%
Oklahoma City 2	1,114	408	63%	1,783	259	85%	423	201	52%	5	0	100%
Edmond	185	68	63%	310	70	77%	117	74	36%	2	0	100%
Total OKC & Edmond	2,270	721	68%	3,764	492	86%	1,222	558	54%	18	2	88%
Mustang	55	32		64	27	50%	12	7	41%	0	0	N/A
The Village	38	9		44	4	84%	0	0	N/A	0	0	N/A
Nichols Hills	6	3		7	1	69%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	99	44		115	32	64%	12	7	41%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 14:13

Dispatched to On Scene: 12:18

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
November 01, 2020 Year to November 30, 2020

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	500	51	89%
District 2	395	31	92%
District 3	646	57	91%

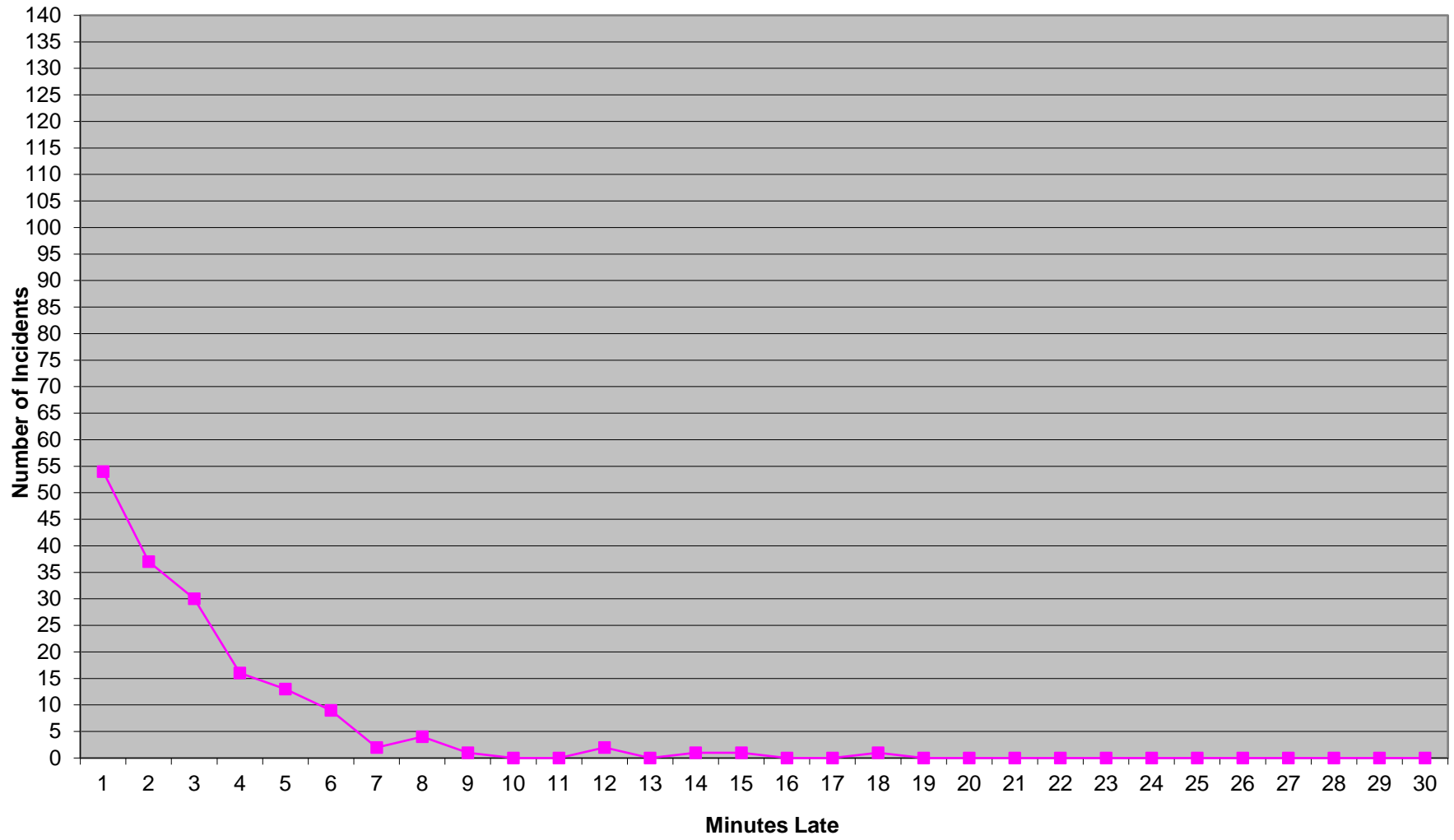
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

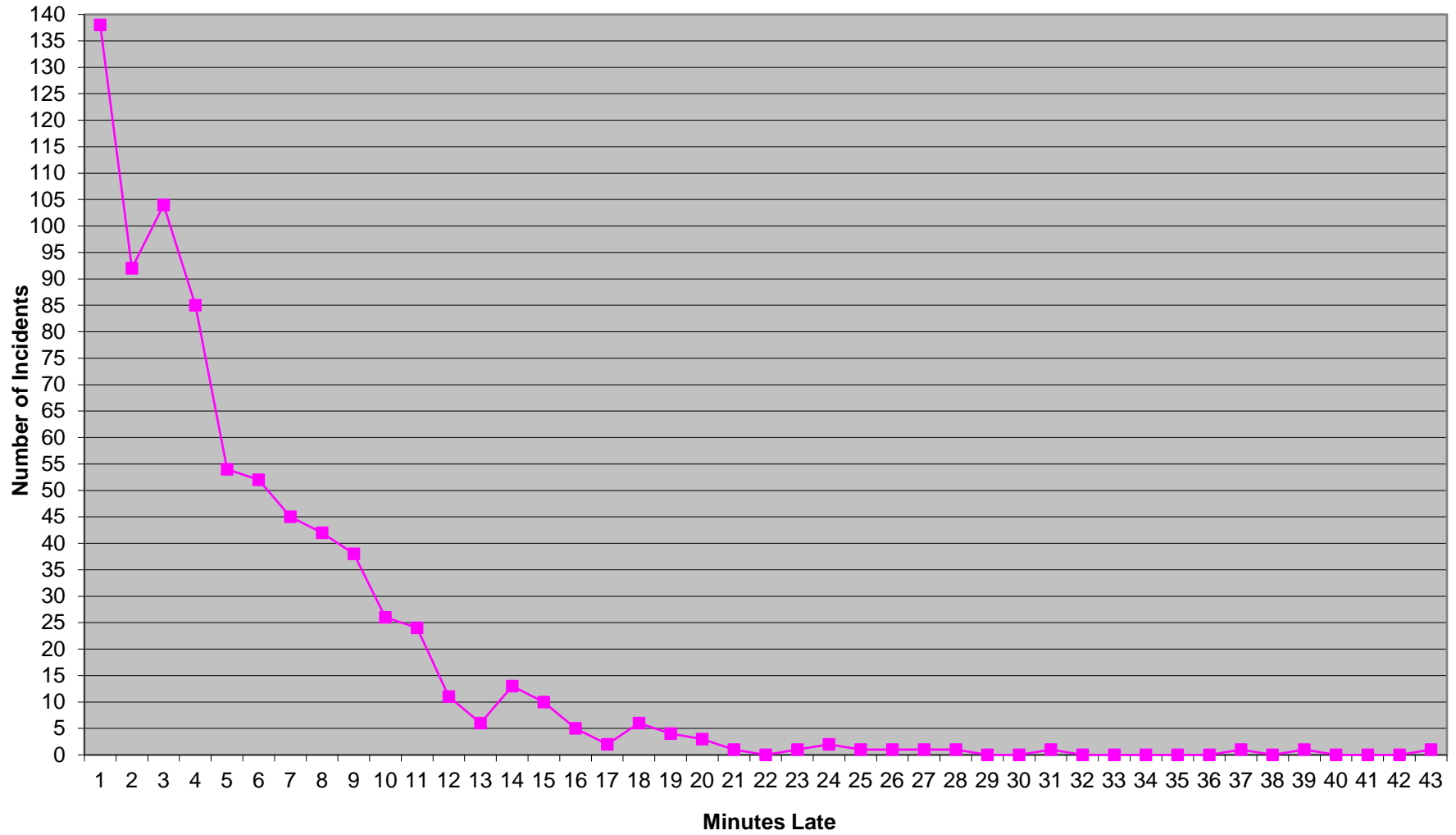
	Priority 1		
	Inc.	Late	%
District 1	971	245	74%
District 2	1114	408	63%
Edmond	185	68	63%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

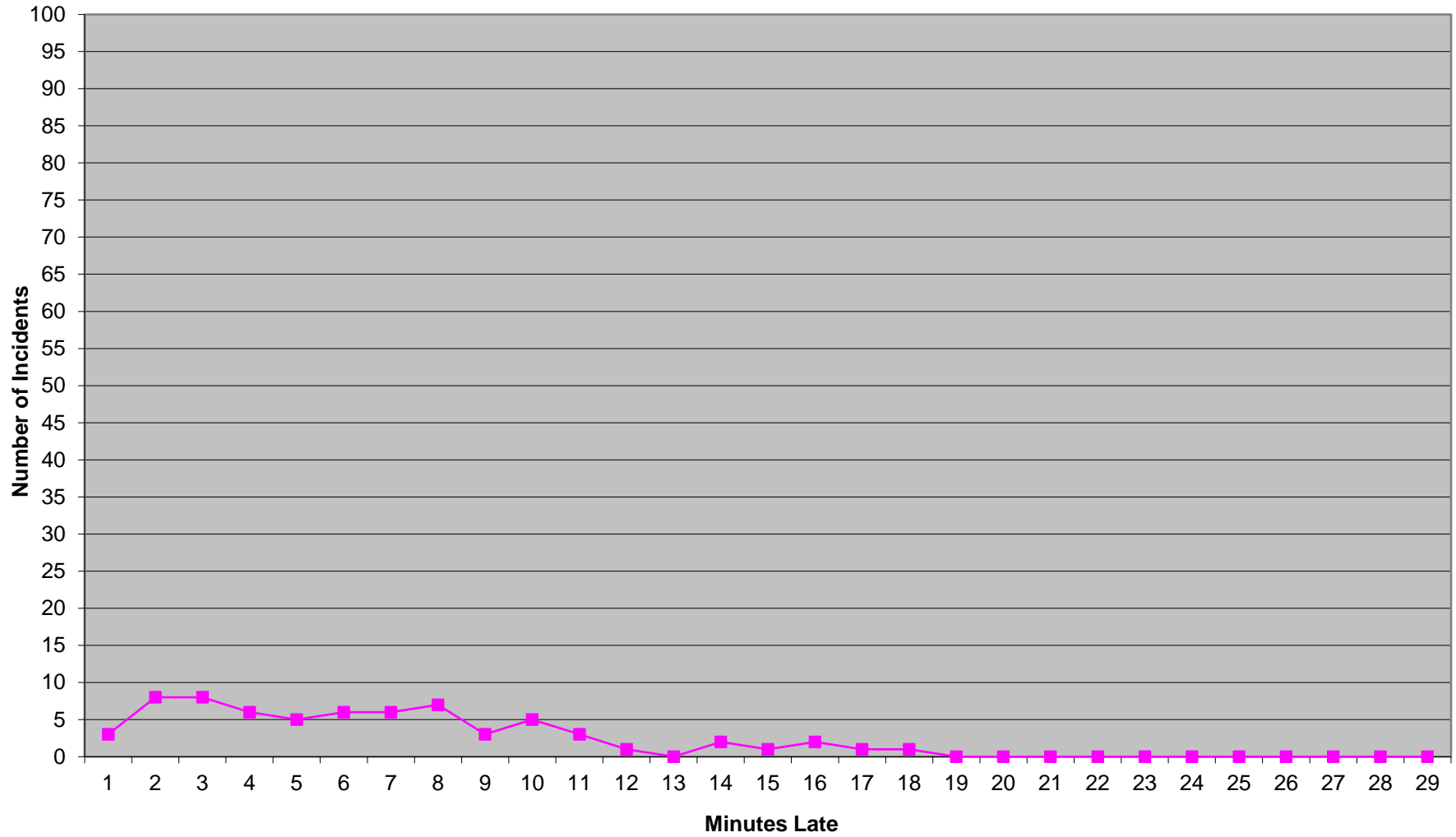
Eastern Division Priority 1 Late Calls November 2020



Western Division Priority 1 Late Calls November 2020



Edmond Priority 1 Late Calls November 2020



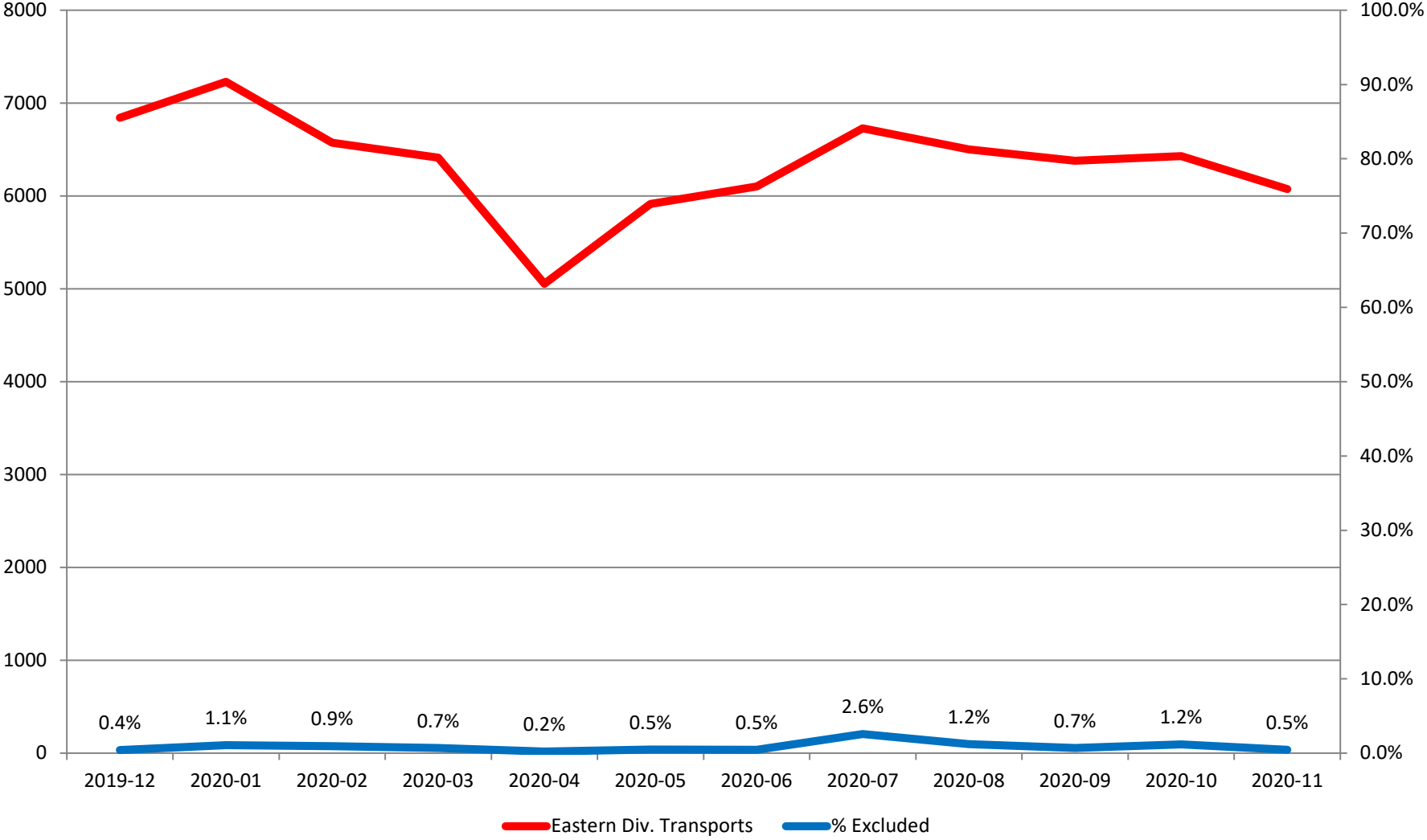
Response Time Exclusion Summary Report
 Three Months ending November, 2020

	Month Priority	2020-09				2020-10				2020-11			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other		1											
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		17	16			17	21	13		8	14		
Final Weather		5	3	2		19	3	3		6			
Eastern Exclusions Total		23	19	2	0	36	24	16	0	14	14	0	0
East Transports*		1748	3603	1002	26	1755	3629	1018	28	1682	3452	934	6
East Late		145	71	110	2	181	106	216	2	171	103	141	2
East % of Transports		1%	1%	0%	0%	2%	1%	2%	0%	1%	0%	0%	0%
East Compliance**		91%	98%	89%	92%	89%	97%	78%	92%	89%	97%	84%	66%
East Compliance W/O Exclusions**		90%	97%	88%	92%	87%	96%	77%	92%	89%	96%	84%	66%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		38	21	4		73	22	4		114	80	13	
Final Weather		28				156	137	66		23	7	0	
Western Exclusions Total		66	21	4	0	229	159	70	0	137	87	13	0
West Transports*		2156	3880	1056	12	2251	3944	1040	27	2369	3879	1234	18
West Late		453	182	322	5	557	343	354	3	765	524	565	2
West % of Transports		3%	1%	0%	0%	10%	4%	7%	0%	6%	2%	1%	0%
West Compliance**		78%	95%	69%	58%	75%	91%	65%	88%	67%	86%	54%	88%
West Compliance W/O Exclusions**		76%	94%	69%	58%	68%	87%	61%	88%	64%	84%	53%	88%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending November, 2020



Western Division Response Time Exclusions Twelve Months ending November, 2020

