

# Patient Financial Services

## November 2020

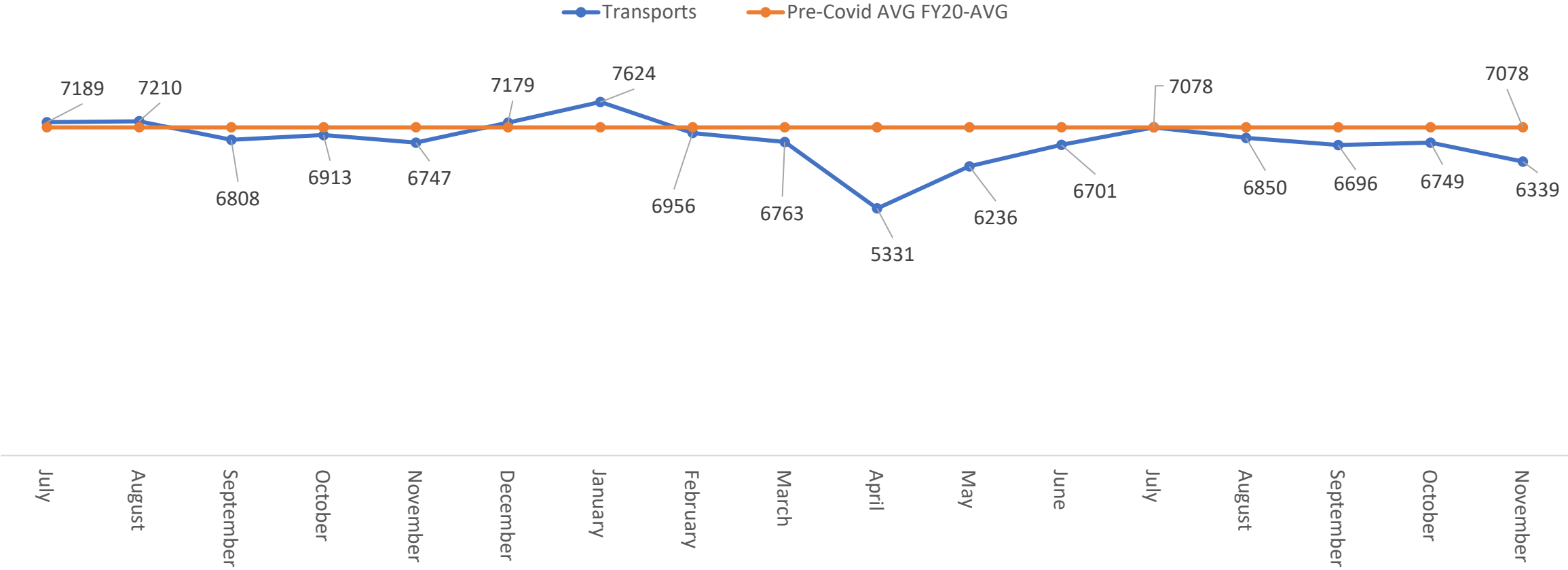
*Angela McLain-Johnson, MA, RHIA*  
*Chief Compliance/Revenue Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Eastern Division Call Volume

Total Call Volume

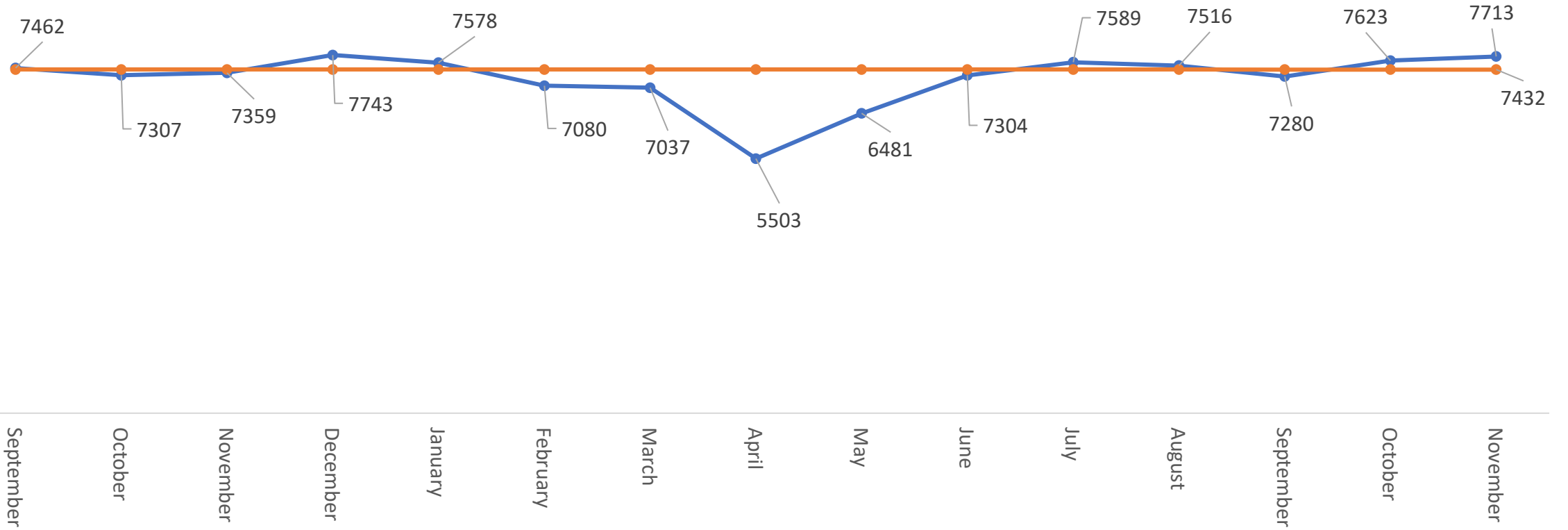


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# Western Division Call Volume

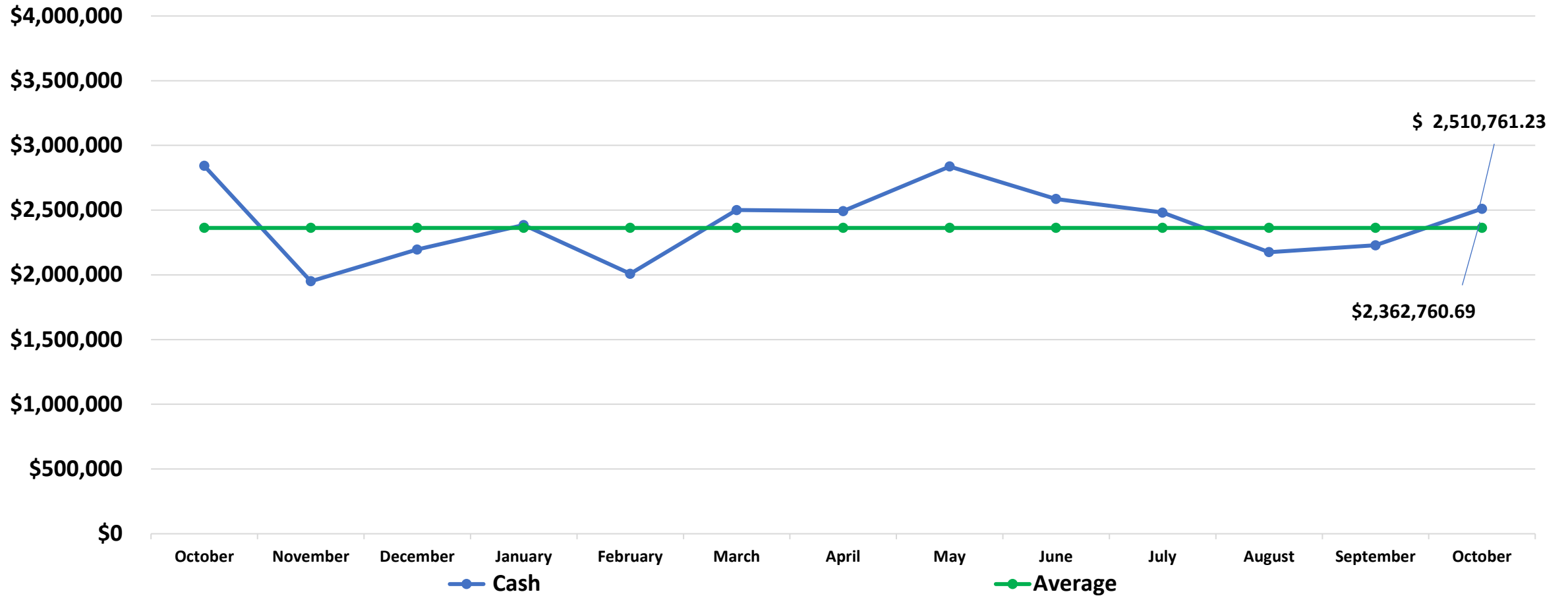
Total Call Volume

● Transports ● Pre-Covid AVG FY20-AVG



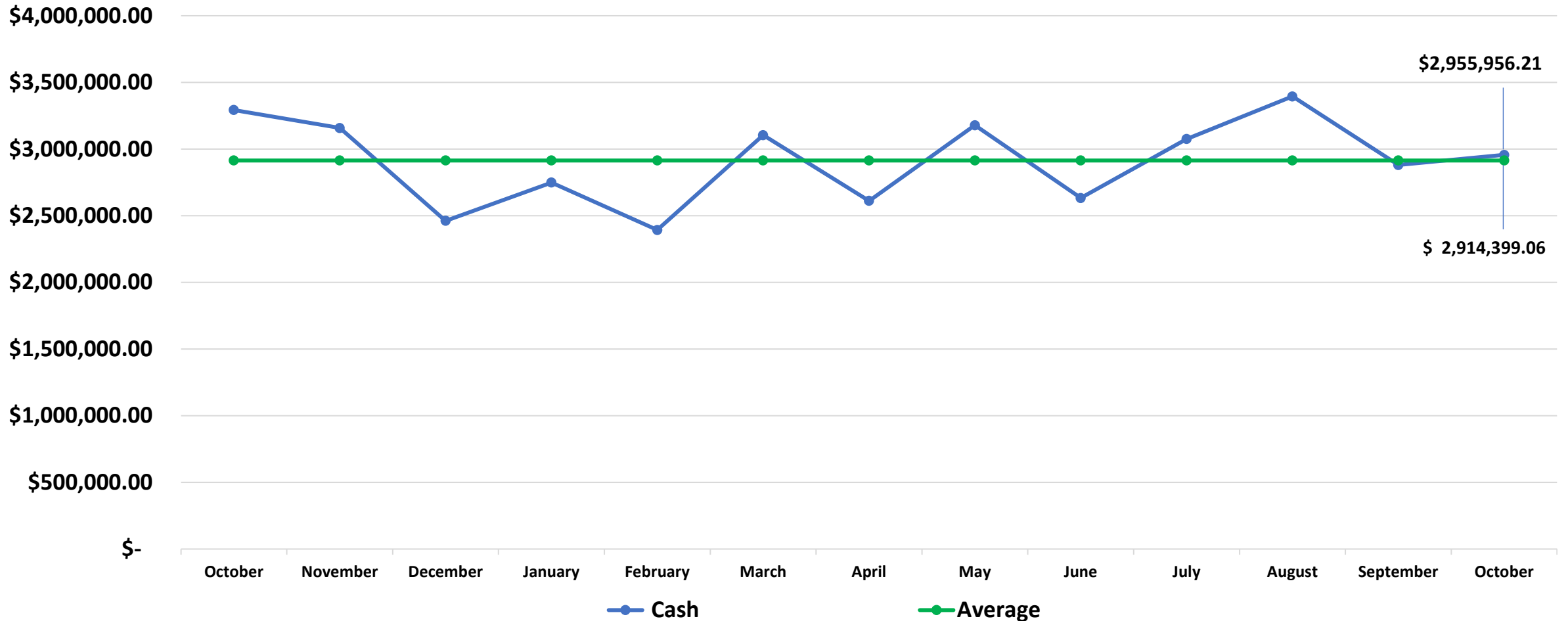
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# Eastern Division Total Cash Collections



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