

Operational Compliance Report

November 2020

Frank Gresh

Chief Information Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

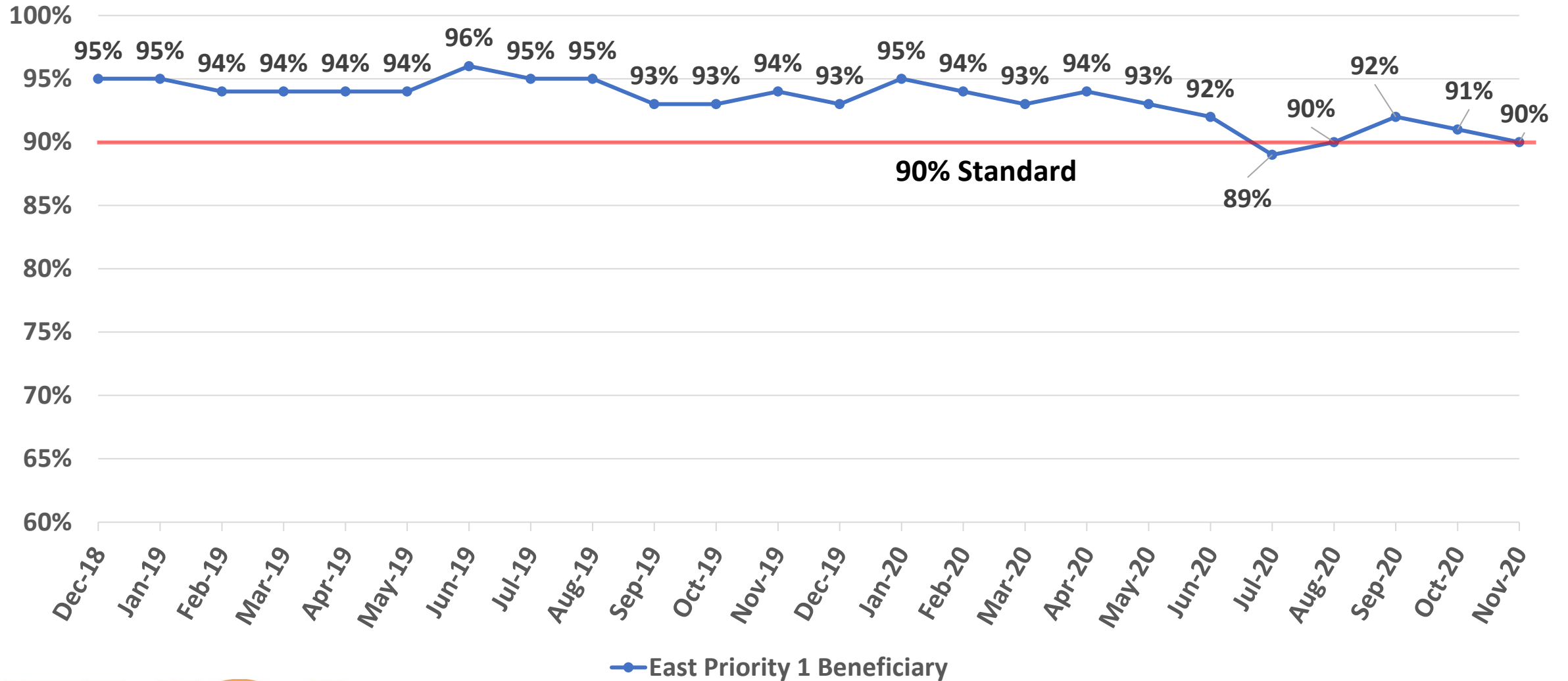
November 2020 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	90%	96%	84%	66%
East NB Total	Priority 1&2	87%	N/A	N/A
West Ben. Total	68%	86%	54%	88%
West NB Total	Priority 1&2	64%	41%	N/A



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East Beneficiary Response Time Compliance

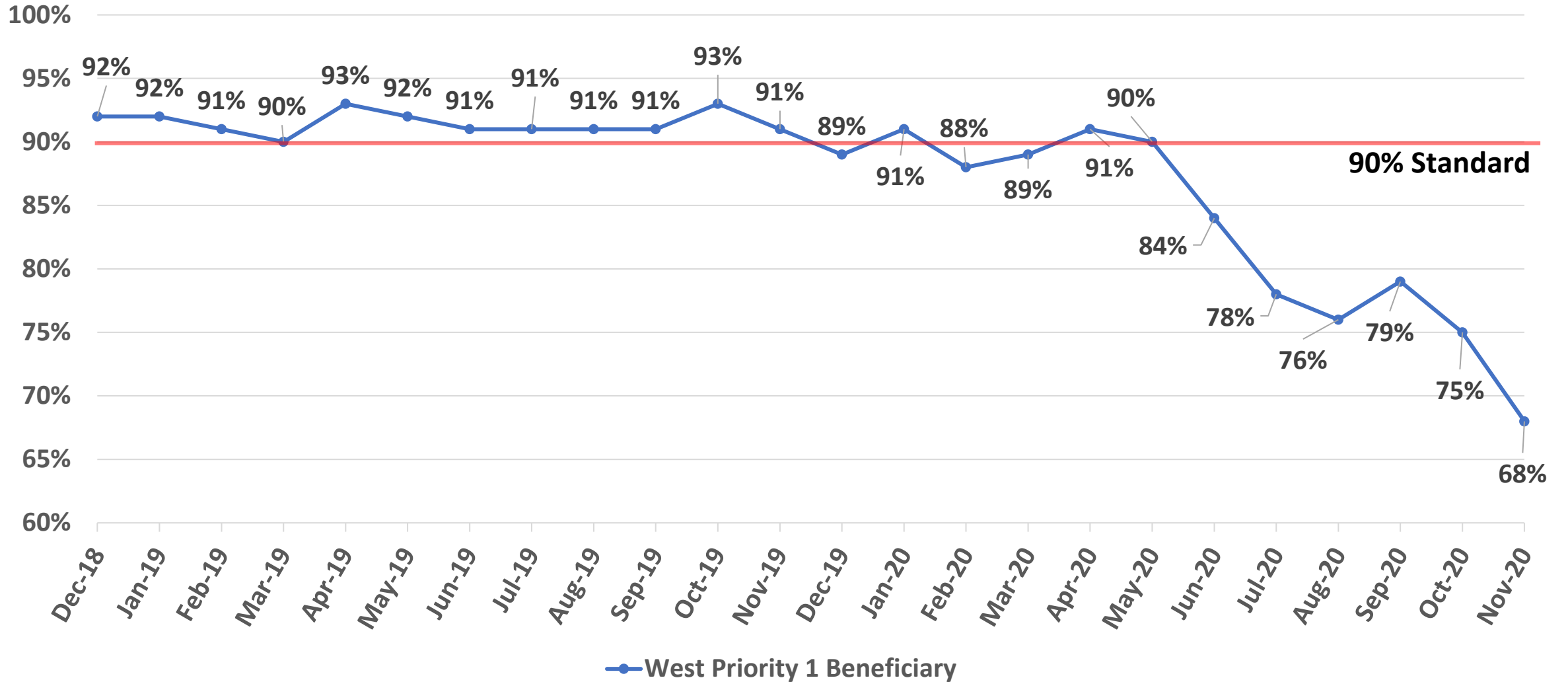


— East Priority 1 Beneficiary



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West Beneficiary Response Time Compliance



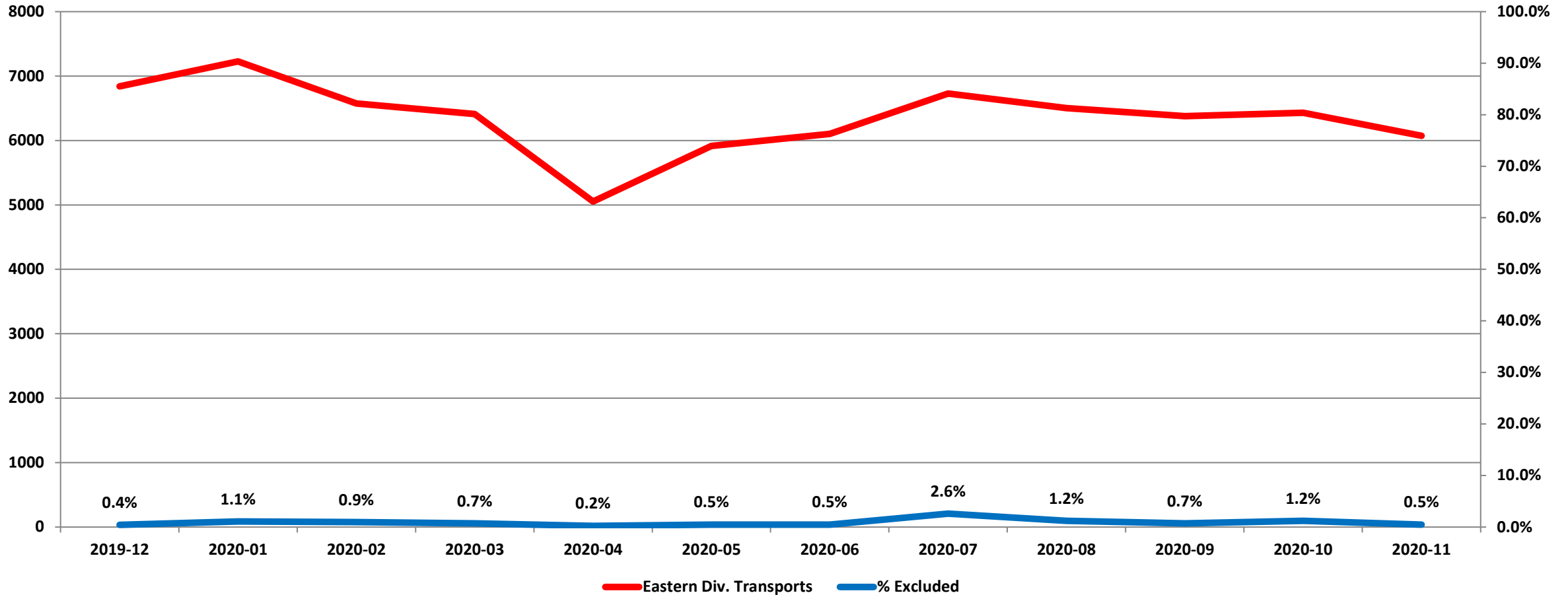
— West Priority 1 Beneficiary



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Exclusions

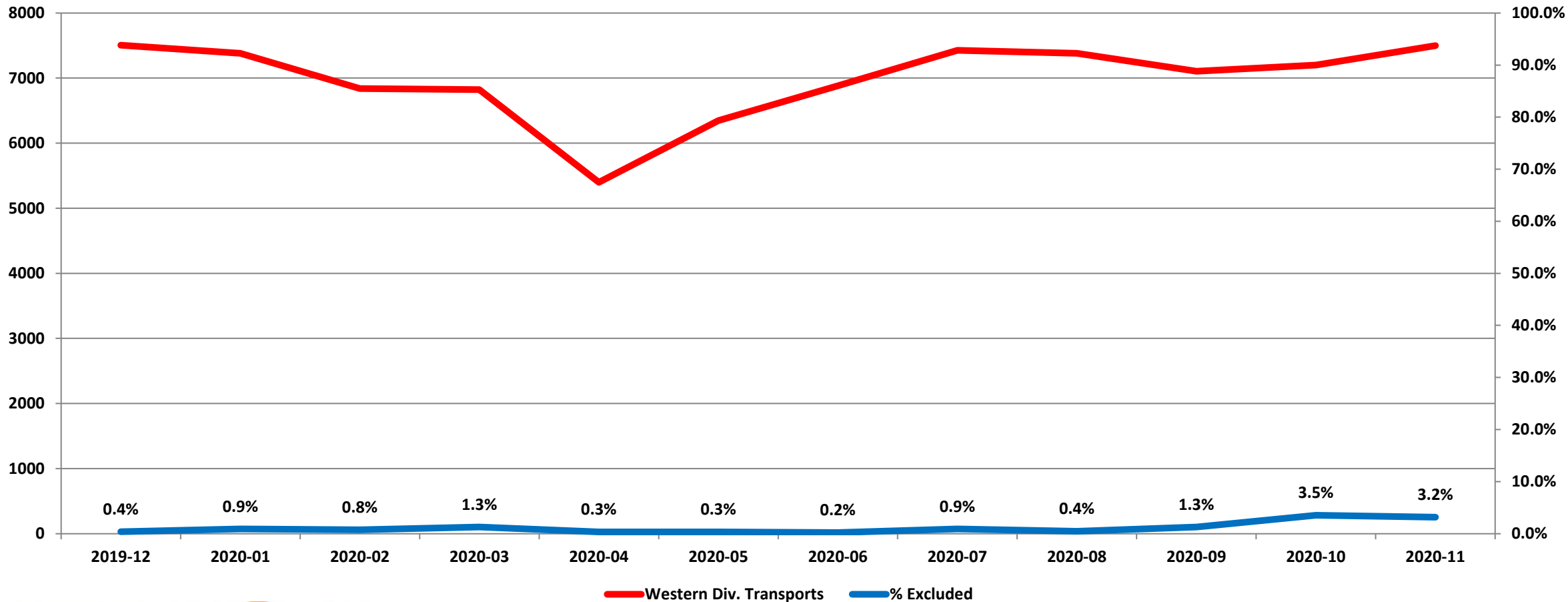
Eastern Division Response Time Exclusions Twelve Months ending November, 2020



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Exclusions

Western Division Response Time Exclusions Twelve Months ending November, 2020



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