

Compliance Summary

From September 01, 2020 to September 30, 2020

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	510	29	94%	1,125	14	98%	479	42	91%	19	1	94%
Tulsa 2	458	37	91%	904	15	98%	9	0	100%	0	0	N/A
Tulsa 3	629	47	92%	1,339	33	97%	514	68	86%	6	1	83%
Tulsa Total	1,597	113	92%	3,368	62	98%	1,002	110	89%	25	2	92%
Sand Springs	70	19		105	3	87%	0	0	N/A	1	0	100%
Jenks	32	5		55	0	94%	0	0	N/A	0	0	N/A
Bixby	49	8		75	6	88%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	151	32		235	9	89%	0	0	N/A	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 9:48

Dispatched to On Scene: 9:01

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From September 01, 2020 to September 30, 2020

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	902	139	84%	1,782	43	97%	537	135	74%	10	4	60%
Oklahoma City 2	1,032	250	75%	1,703	103	93%	414	138	66%	2	1	50%
Edmond	161	39	75%	297	30	89%	99	47	52%	0	0	N/A
Total OKC & Edmond	2,095	428	79%	3,782	176	95%	1,050	320	69%	12	5	58%
Mustang	37	19		46	4	72%	5	2	60%	0	0	N/A
The Village	20	3		43	2	92%	0	0	N/A	0	0	N/A
Nichols Hills	4	3		9	0	76%	1	0	100%	0	0	N/A
Total Non-Beneficiary	61	25		98	6	80%	6	2	66%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 11:30
 Dispatched to On Scene: 10:37

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
September 01,2020 Year to September 30, 2020

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	510	29	94%
District 2	458	37	91%
District 3	629	47	92%

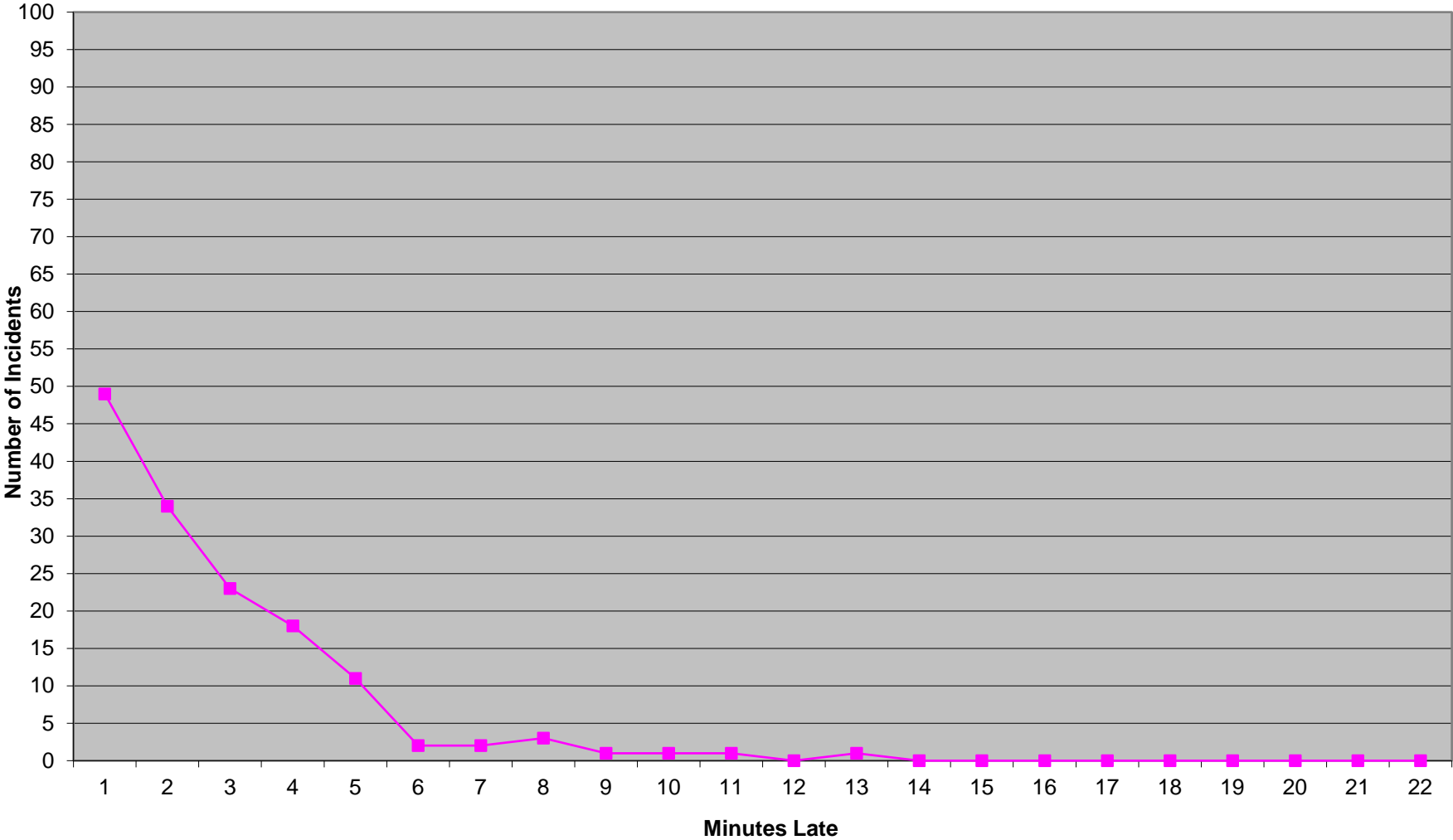
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

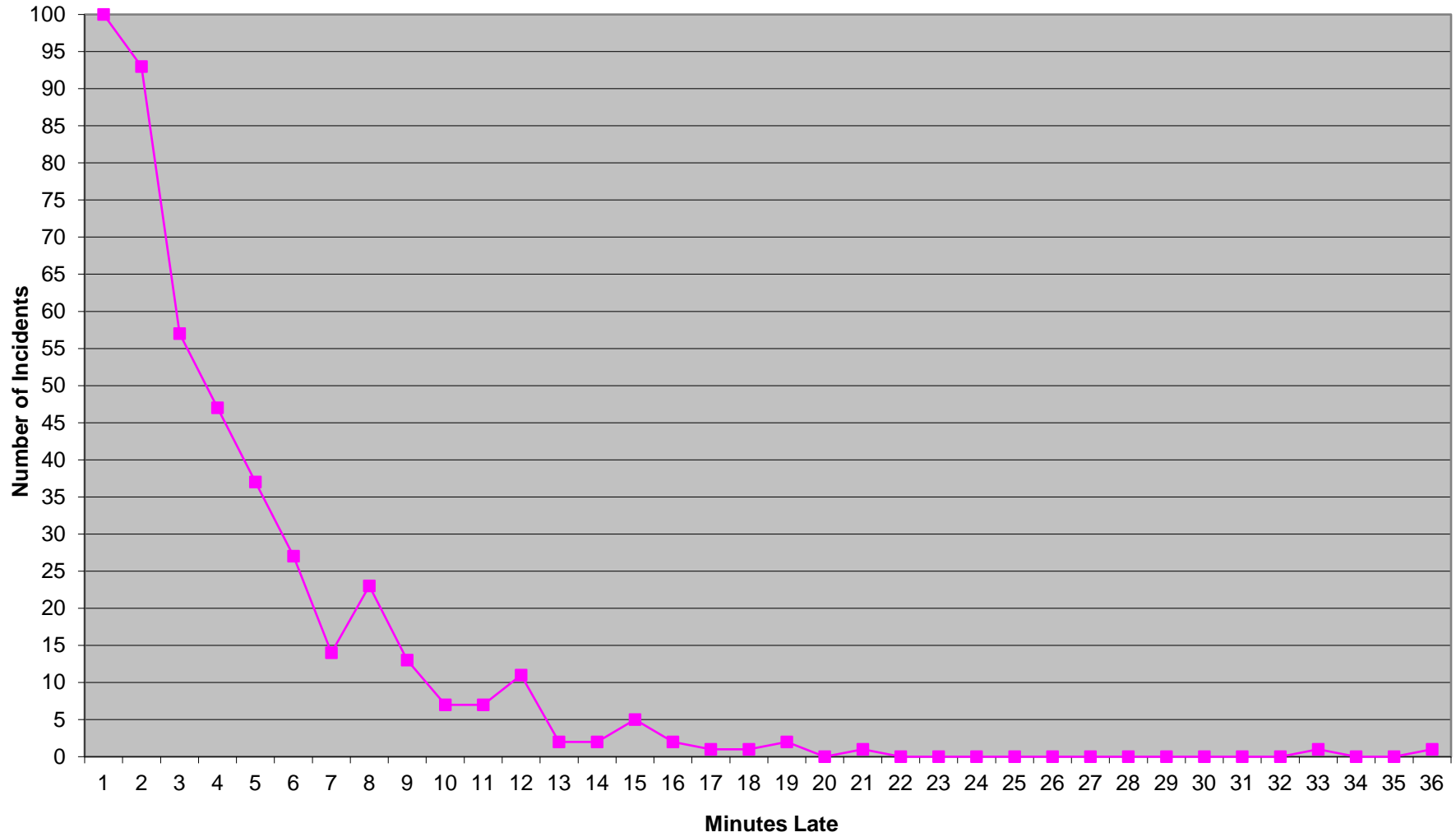
	Priority 1		
	Inc.	Late	%
District 1	902	139	84%
District 2	1032	250	75%
Edmond	161	39	75%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

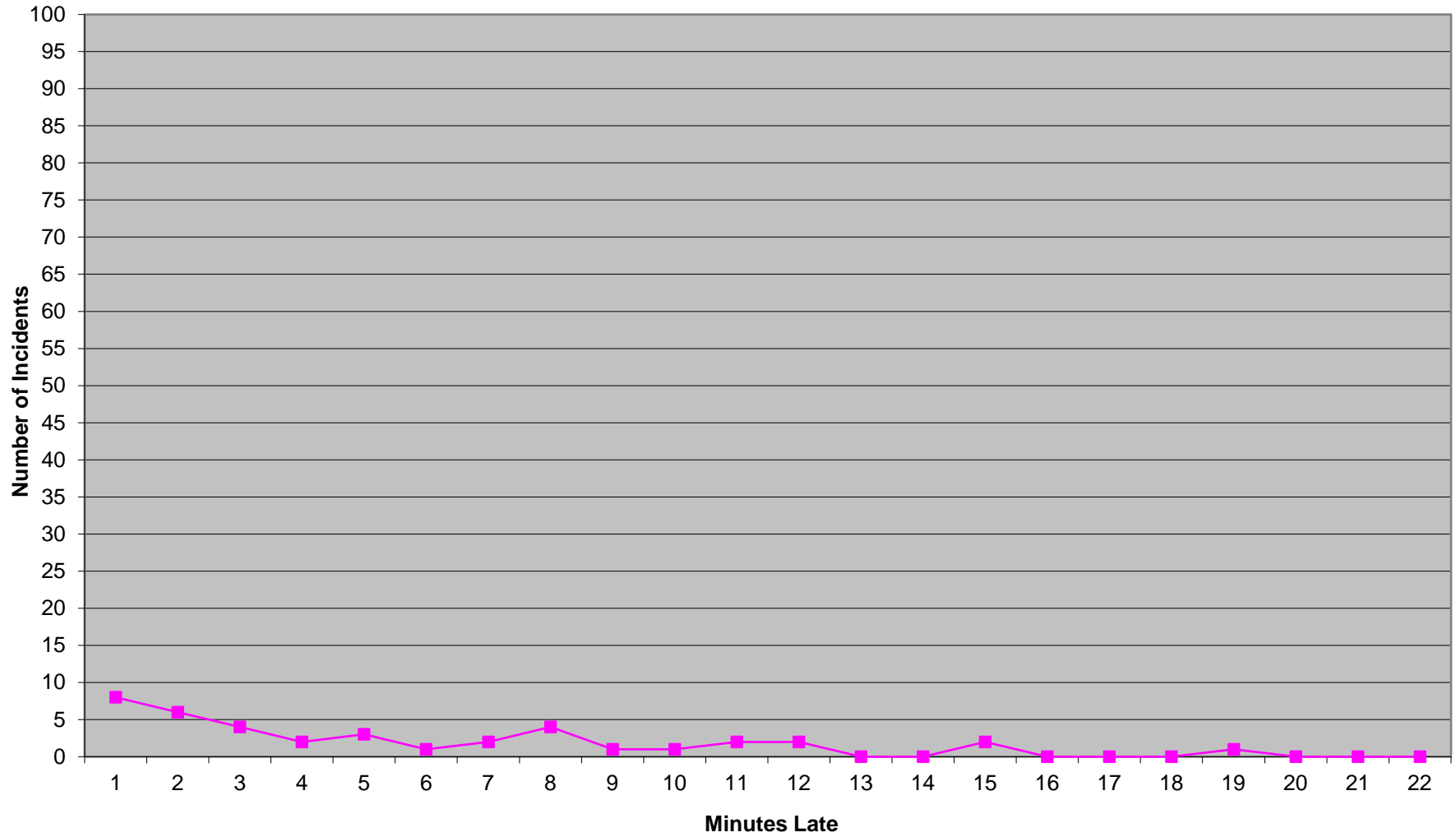
**Eastern Division Priority 1 Late Calls
September 2020**



Western Division Priority 1 Late Calls September 2020



Edmond Priority 1 Late Calls September 2020



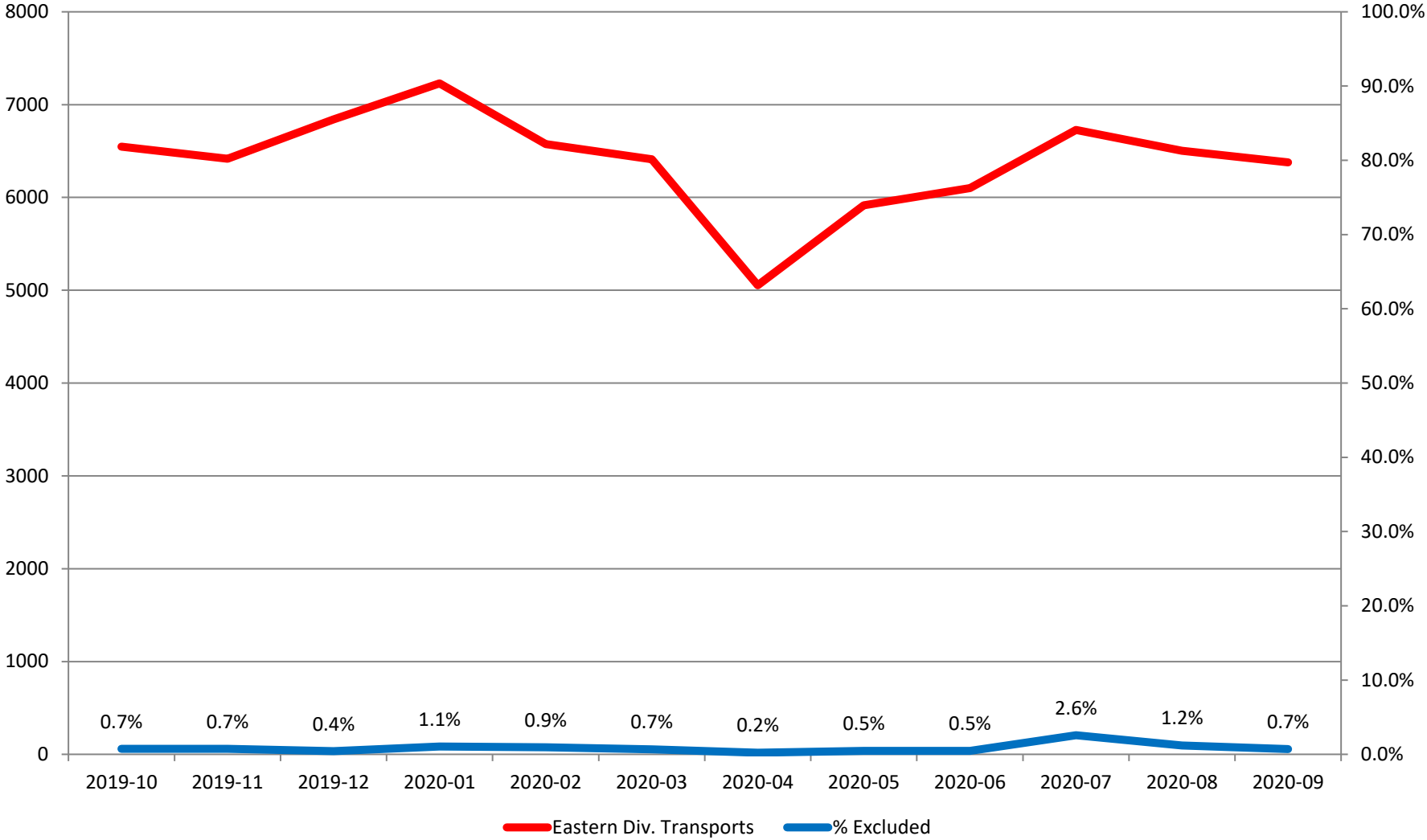
Response Time Exclusion Summary Report
 Three Months ending September, 2020

	Month Priority	2020-07				2020-08				2020-09			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other		2				4				1			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		62	43	22		32	25	4		17	16		
Final Weather		24	16	4		7	5	1		5	3	2	
Eastern Exclusions Total		88	59	26	0	43	30	5	0	23	19	2	0
East Transports*		1782	4007	922	17	1825	3767	898	12	1748	3603	1002	26
East Late		204	167	231	1	190	154	173	2	145	71	110	2
East % of Transports		5%	1%	3%	0%	2%	1%	1%	0%	1%	1%	0%	0%
East Compliance**		88%	95%	74%	94%	89%	95%	80%	83%	91%	98%	89%	92%
East Compliance W/O Exclusions**		84%	94%	72%	94%	87%	95%	80%	83%	90%	97%	88%	92%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		14	22	2		16	15			38	21	4	
Final Weather		23	6			0	2			28			
Western Exclusions Total		37	28	2	0	16	17	0	0	66	21	4	0
West Transports*		2286	4088	1036	18	2225	4126	1013	16	2156	3880	1056	12
West Late		493	229	401	4	538	285	354	4	453	182	322	5
West % of Transports		2%	1%	0%	0%	1%	0%	0%	0%	3%	1%	0%	0%
West Compliance**		78%	94%	61%	77%	75%	93%	65%	75%	78%	95%	69%	58%
West Compliance W/O Exclusions**		77%	93%	61%	77%	75%	92%	65%	75%	76%	94%	69%	58%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending September, 2020



Western Division Response Time Exclusions Twelve Months ending September, 2020

