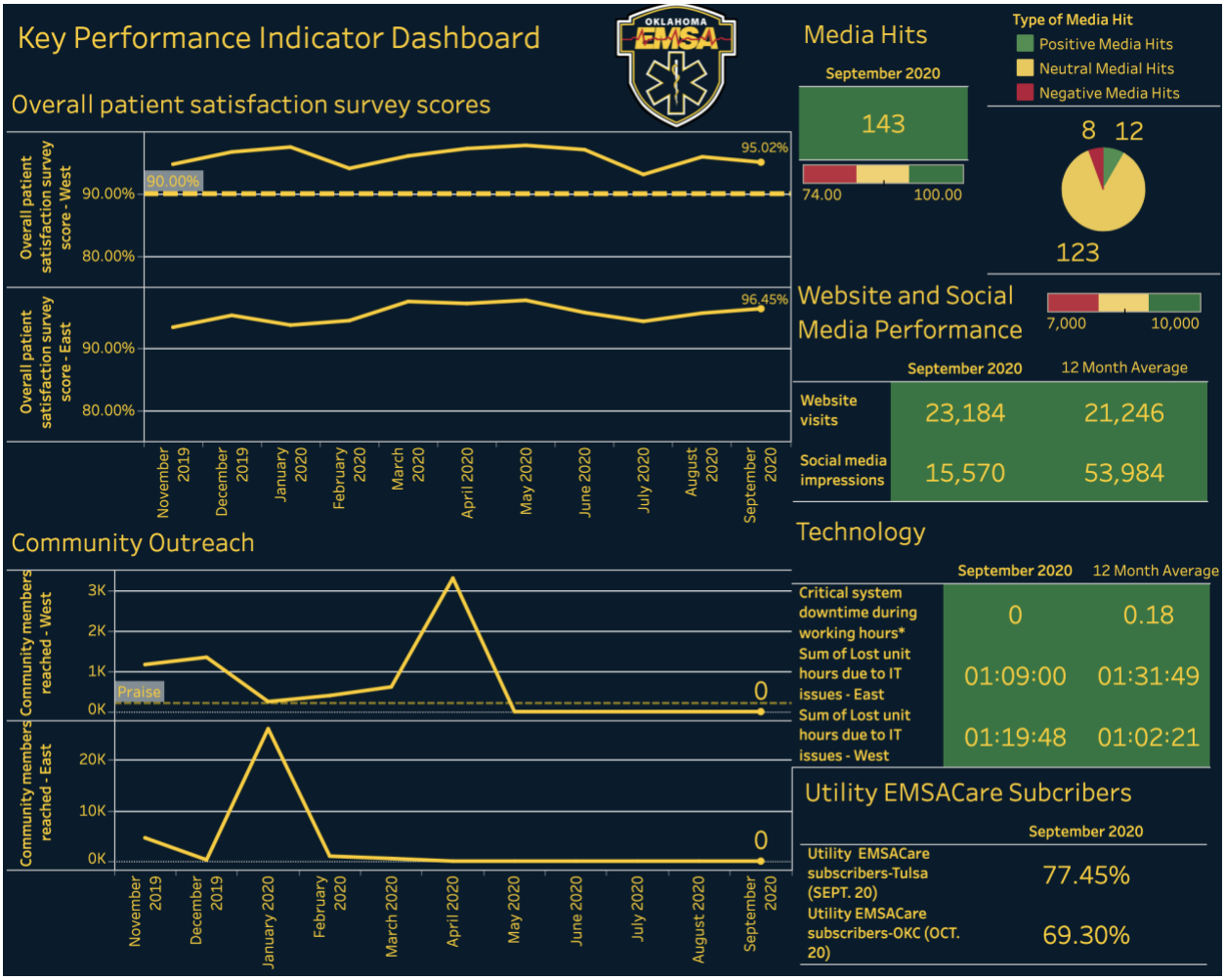September 2020 KPI Dashboard