

Patient Financial Services September 2020

*Angela McLain, MA, RHIA
Chief Compliance/Revenue Officer*

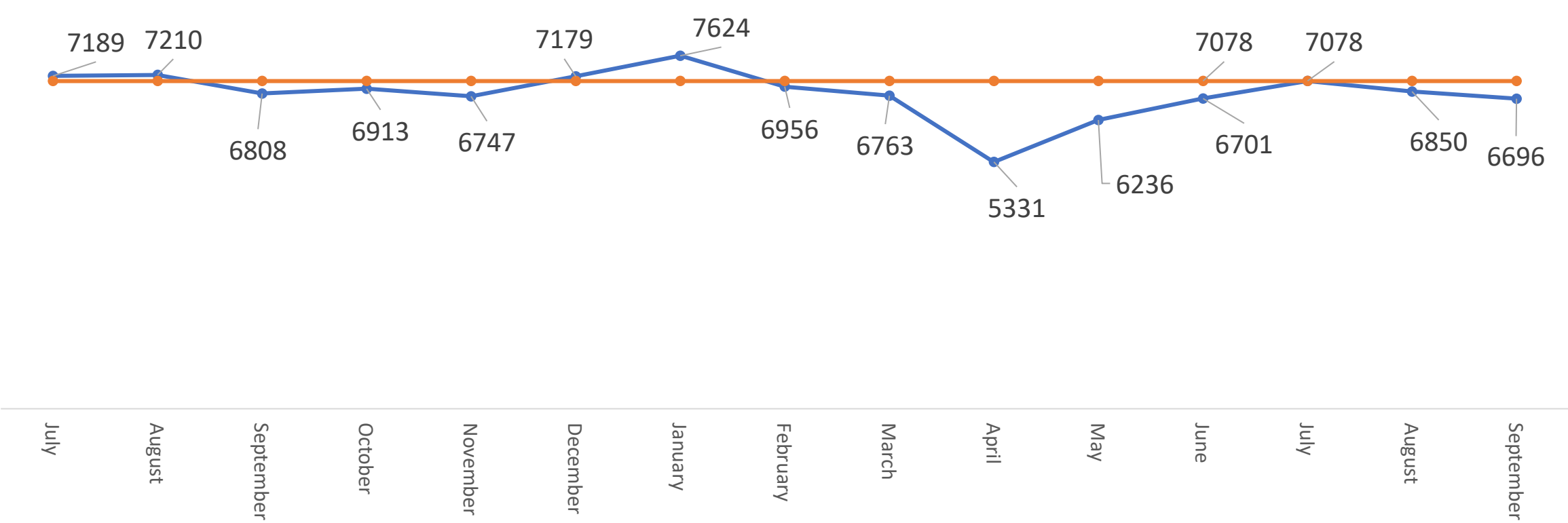


“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

Eastern Division Call Volume

Total Call Volume

● Transports ● Pre-Covid AVG FY20-AVG 7078

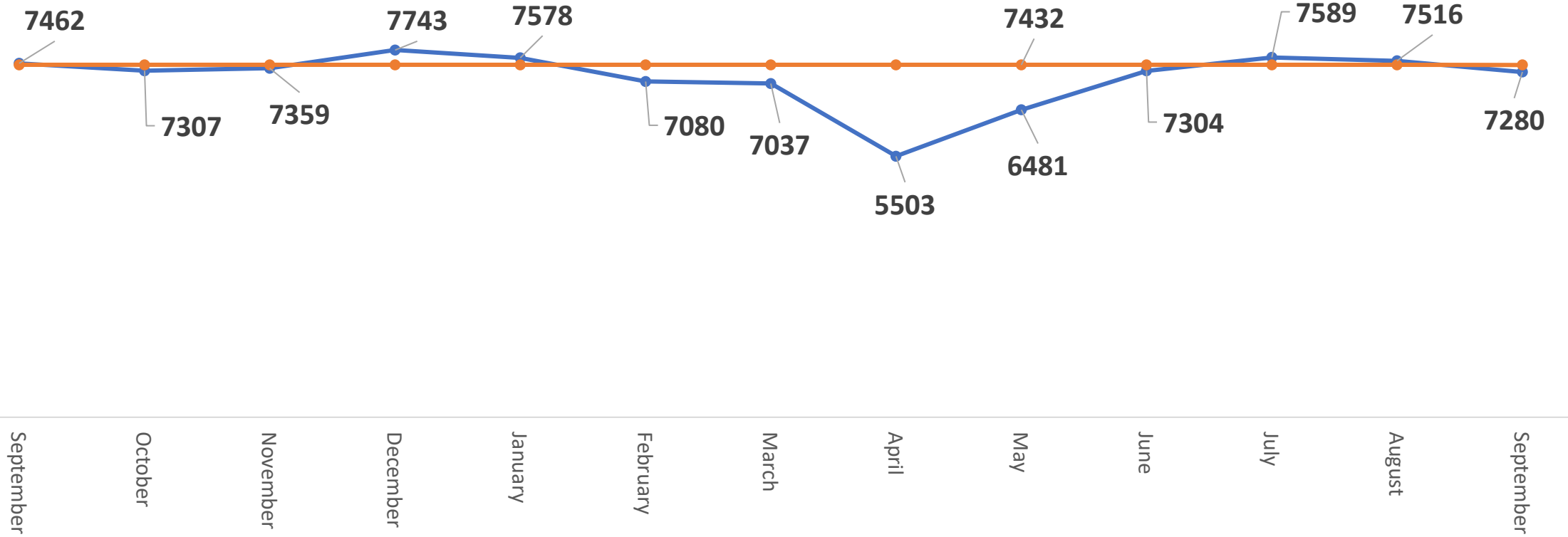


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Western Division Call Volume

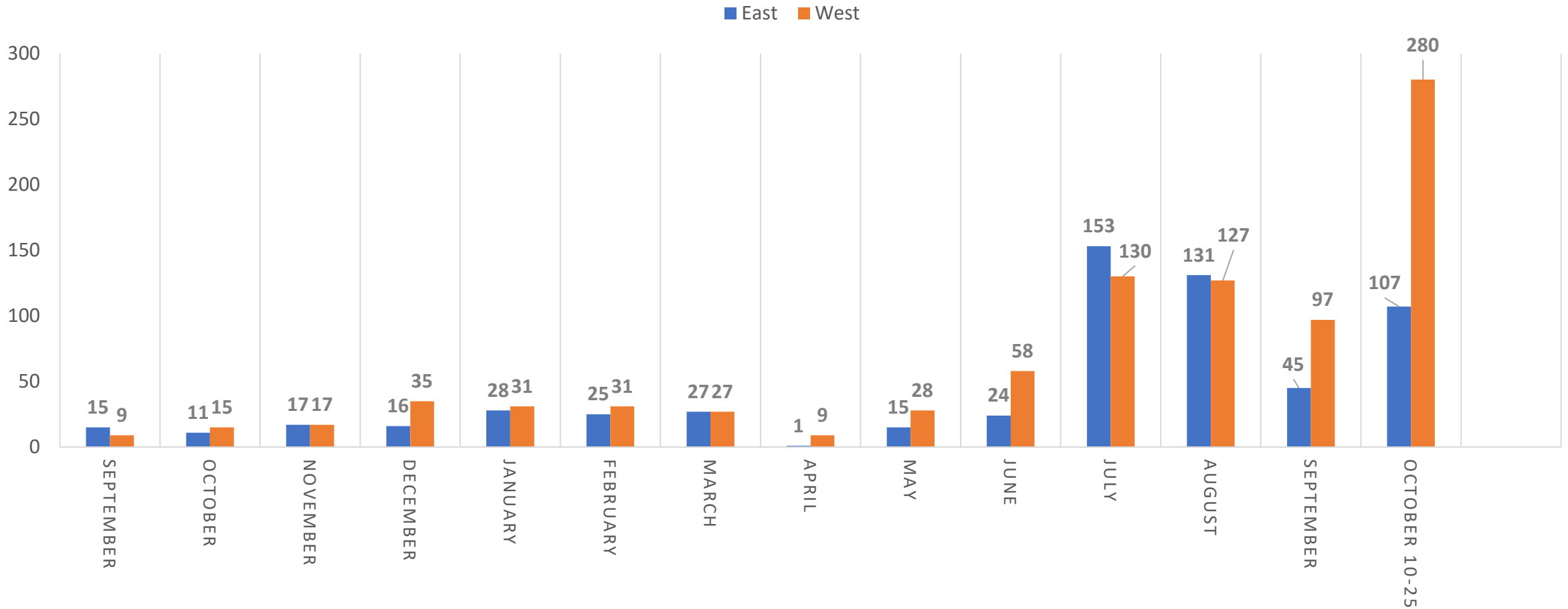
Total Call Volume

—●— Transports —●— Pre-Covid AVG FY20-AVG 7432



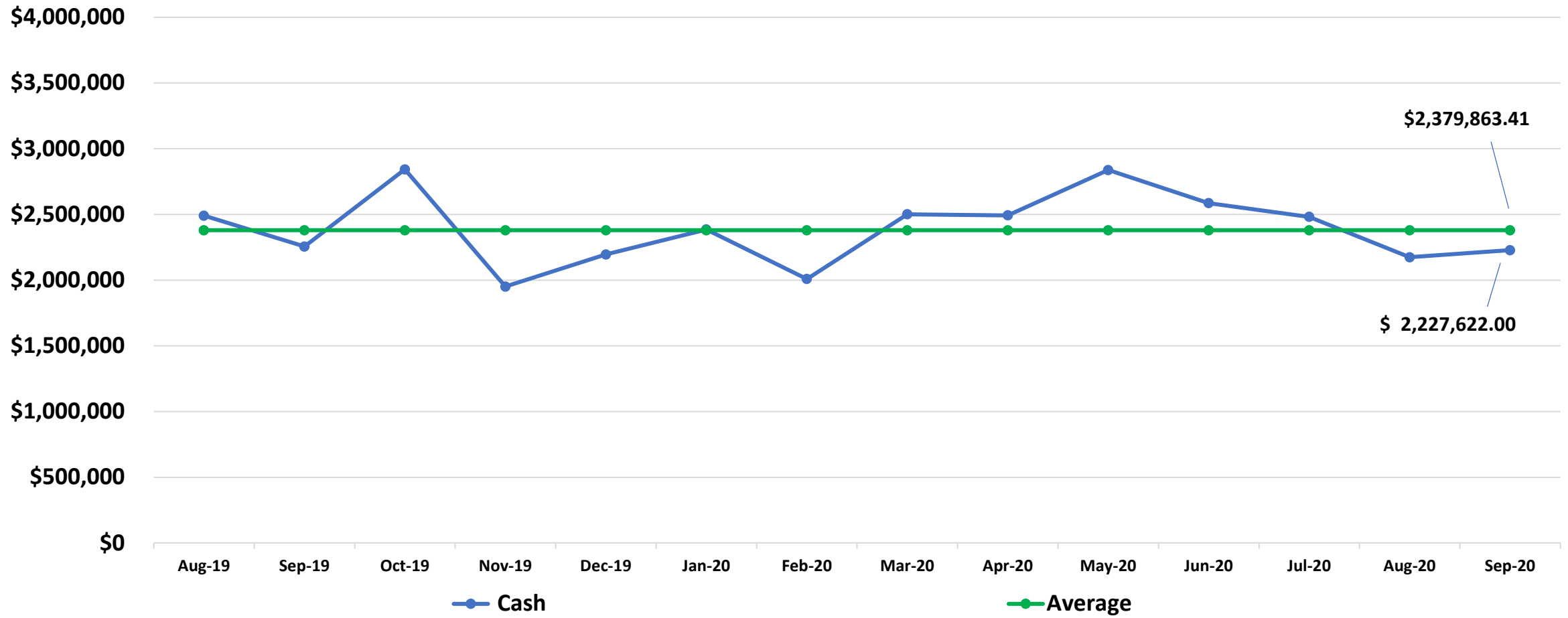
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Western and Eastern Division Mutual Aid Requested



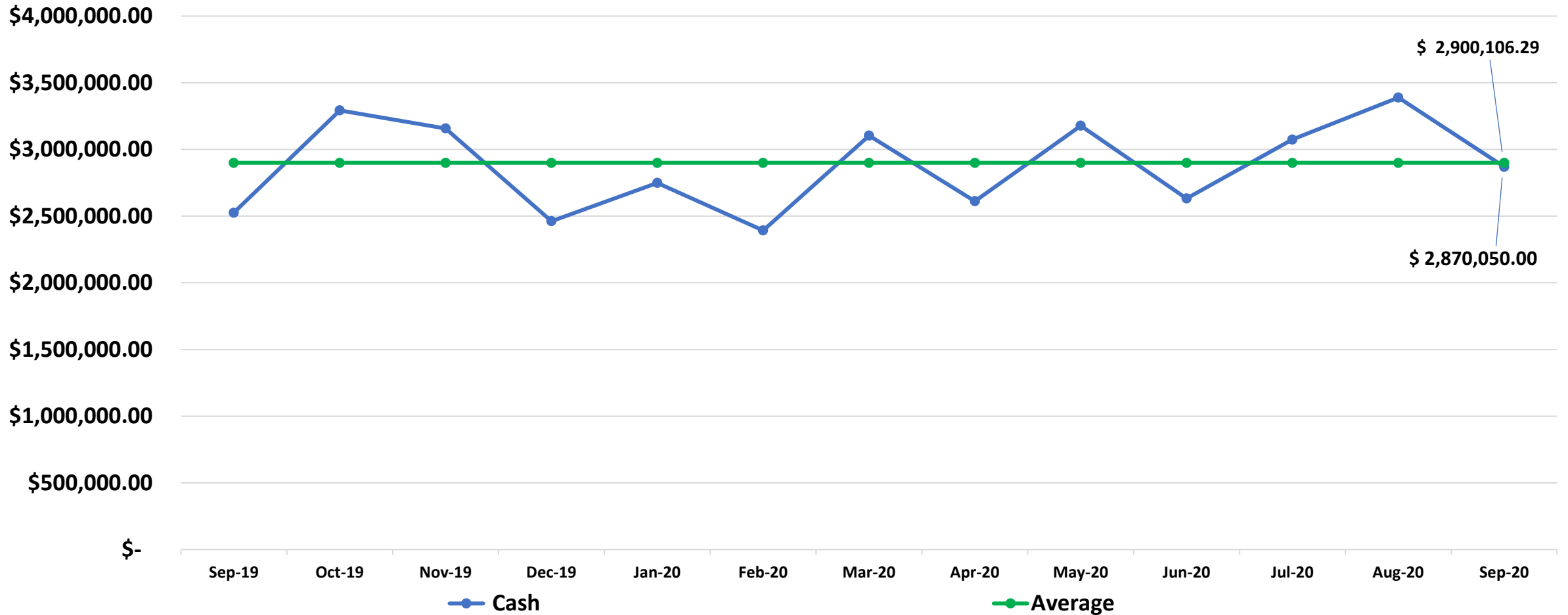
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Eastern Division Total Cash Collections



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Western Division Total Cash Collections



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