

President's Commentary

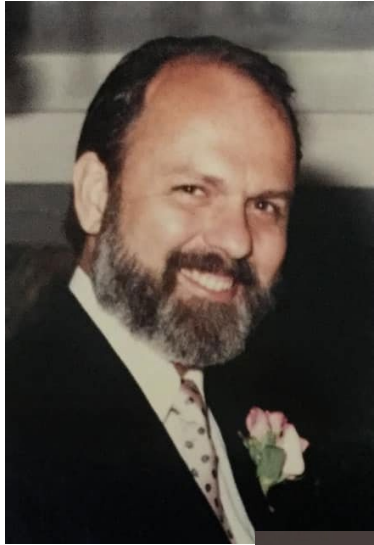
Jim Winham

Chief Executive Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

In Memoriam – Jack Stout (1944 – 2020)



- Post-Graduate program at OU in Tulsa to develop systems-based approach to EMS
- Helped develop the EMSA system in Tulsa in 1977
- Suggested to Oklahoma City officials to become part of the EMSA system in 1989
- Responsible for many advancements in EMS worldwide

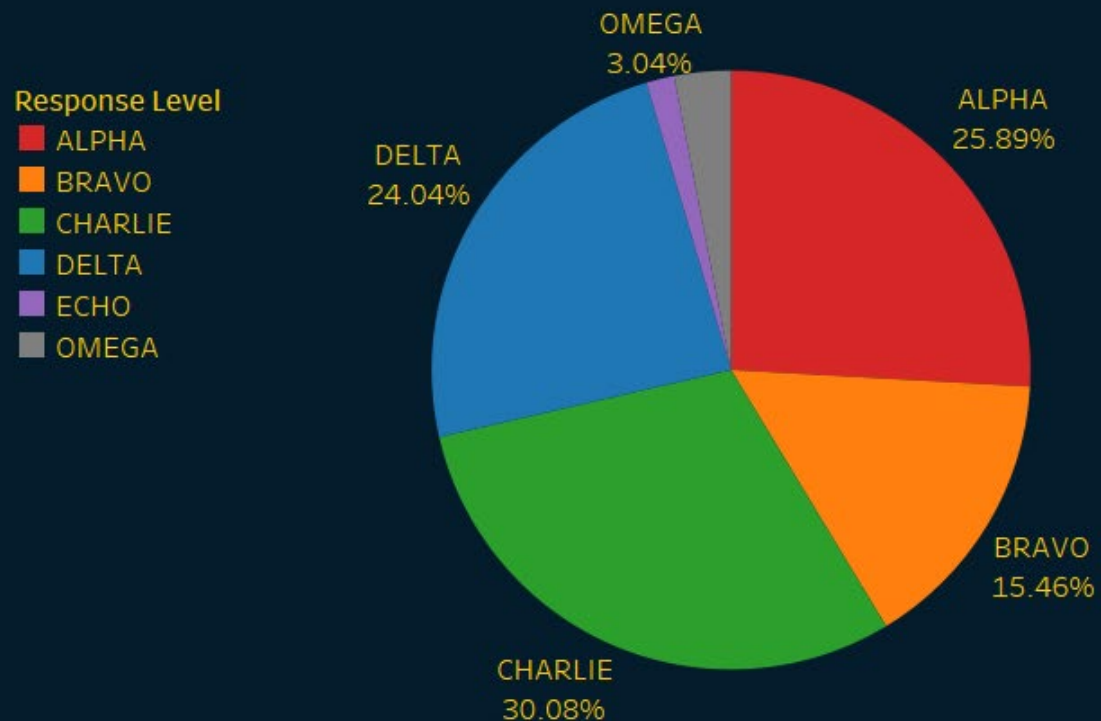


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Response Analysis by Response Level January 2020 - June 2020 Western Division



Percent of Transport Volume



Percent of Responses Resulting in Transport

ALPHA	81.48%
BRAVO	49.34%
CHARLIE	84.23%
DELTA	75.02%
ECHO	62.63%
OMEGA	68.94%

Percent of Patients Transported with RLS

ALPHA	1.72%
BRAVO	3.98%
CHARLIE	8.92%
DELTA	16.16%
ECHO	41.18%
OMEGA	2.33%