

Patient Financial Services Report

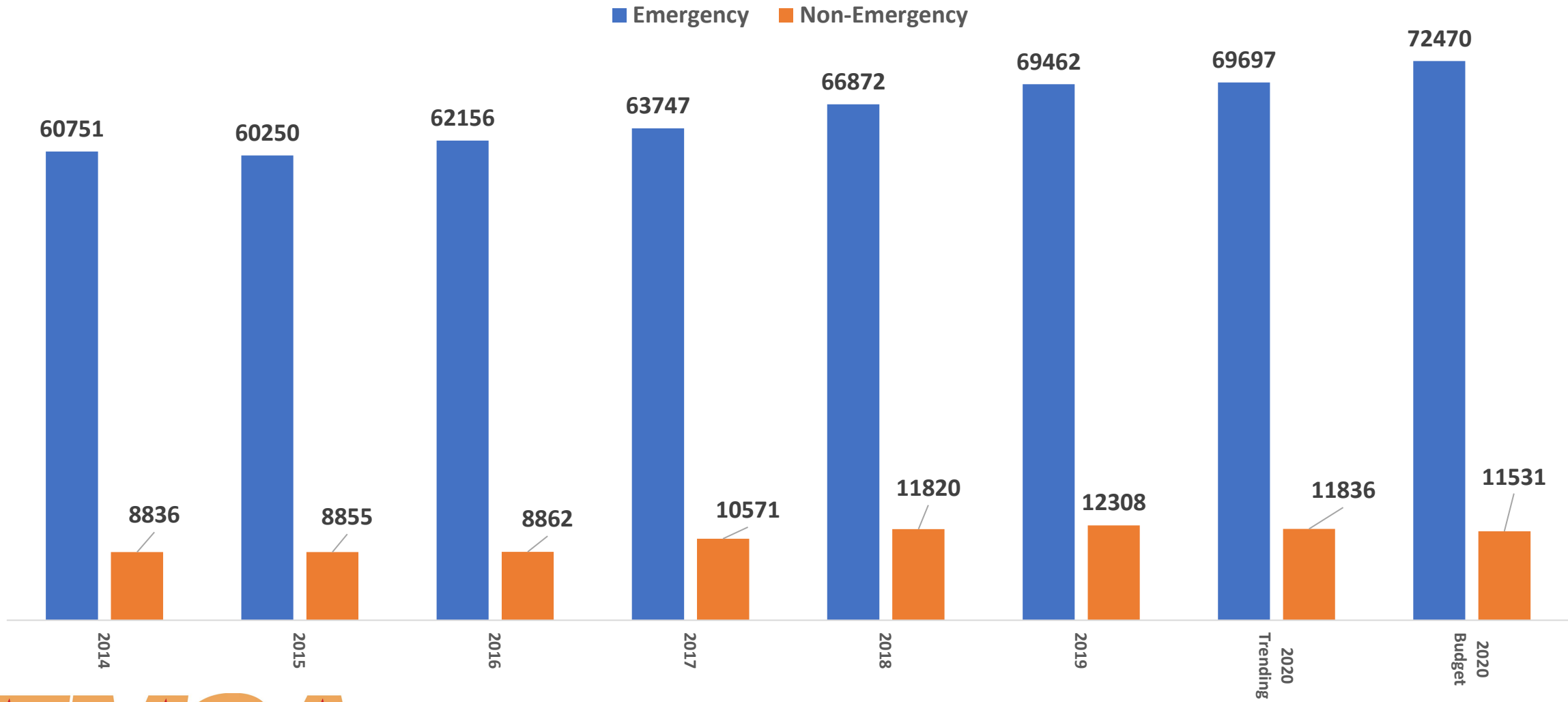
June 2020

Angela McLain-Johnson, MA, RHIA
Chief Compliance/Revenue Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

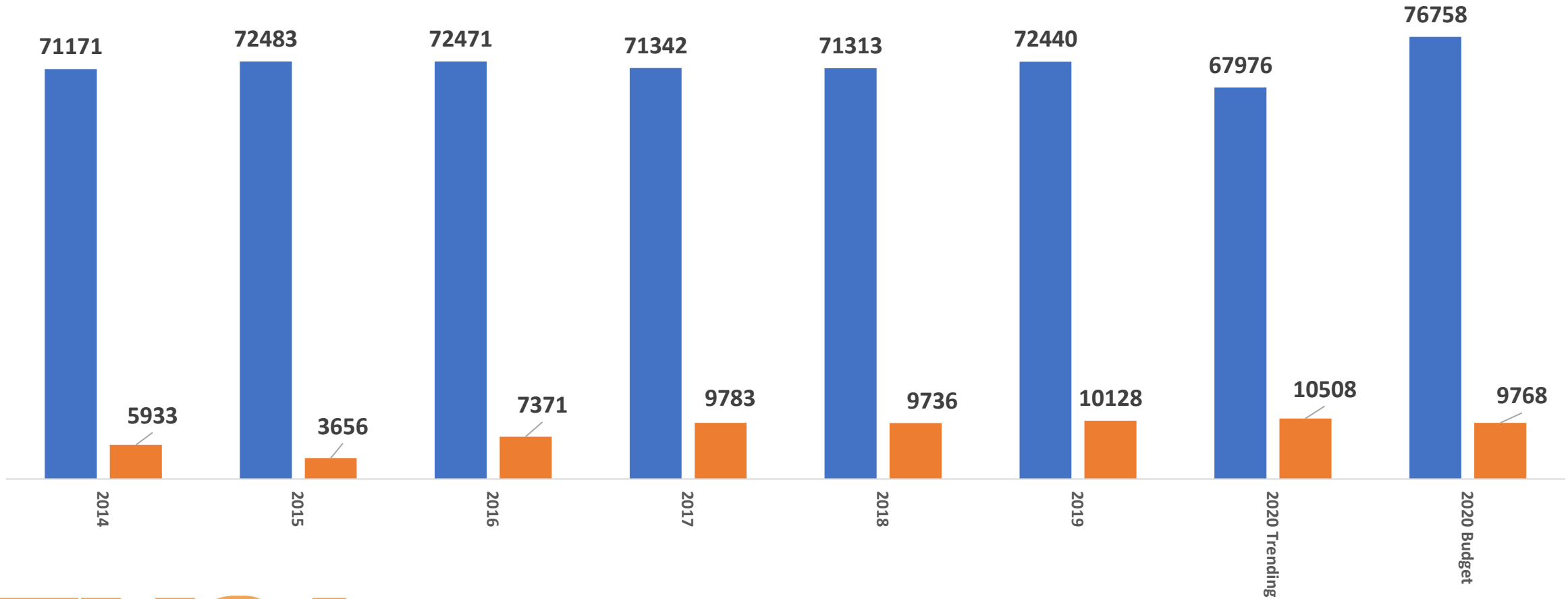
Eastern Division Call Volume



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

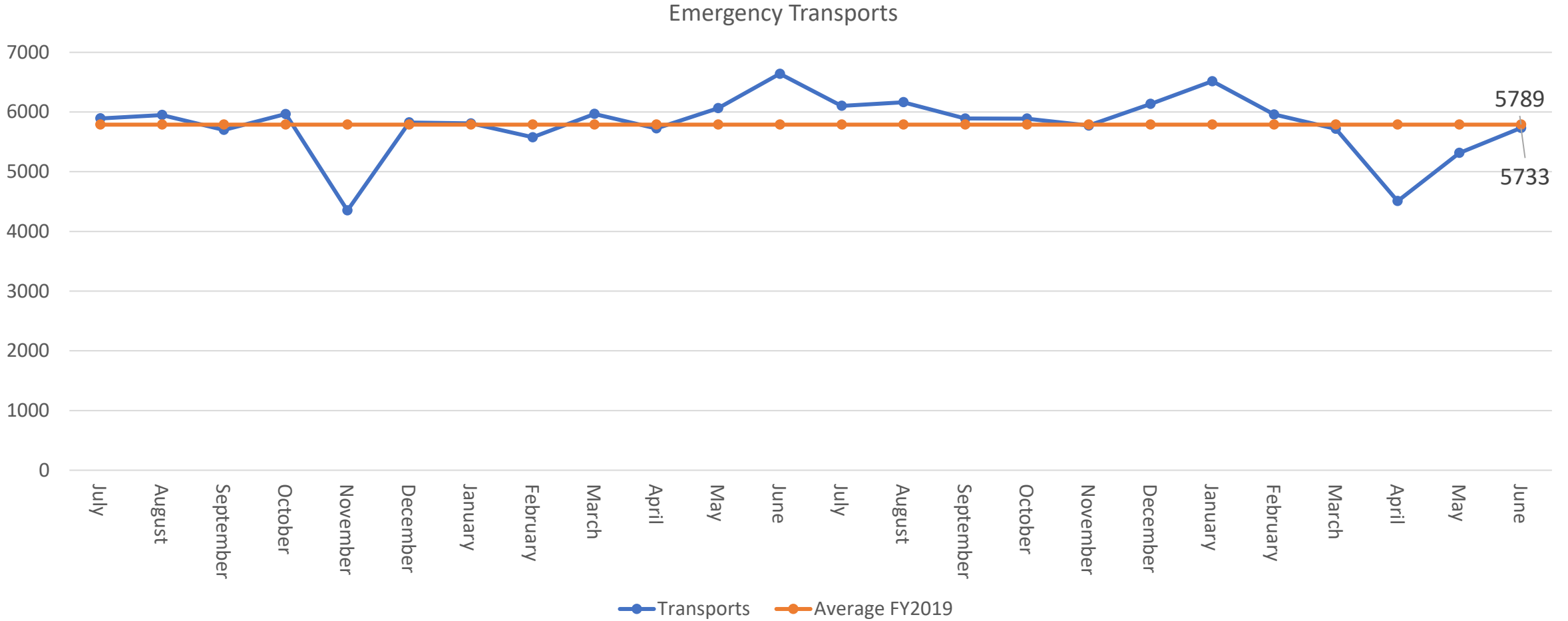
Western Division Call Volume

■ Emergency ■ Non-Emergency



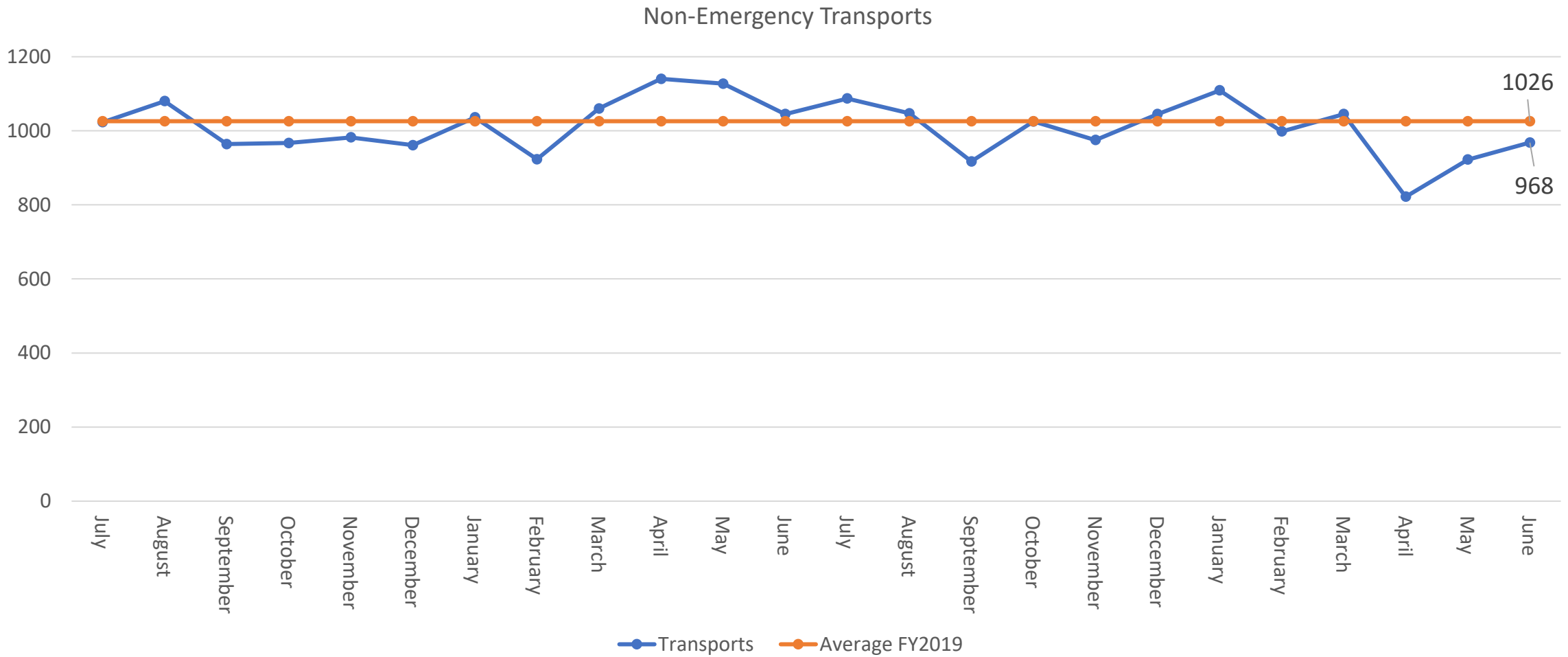
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Eastern Division Call Volume



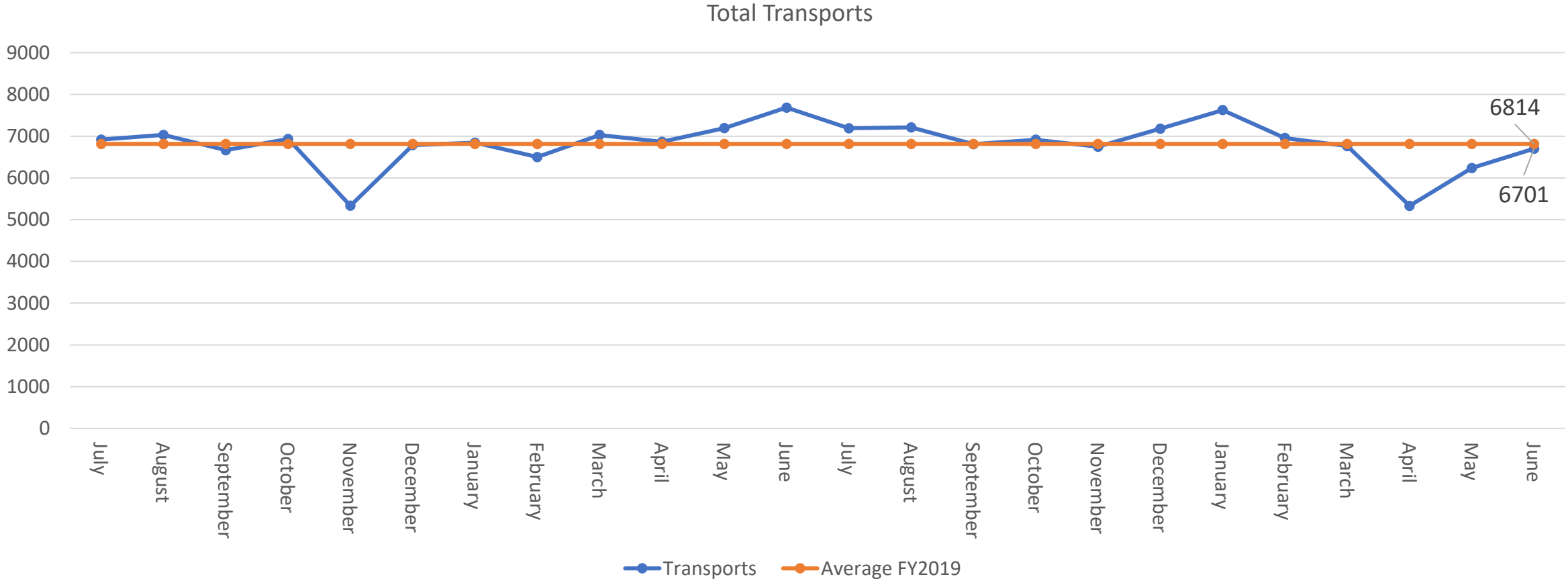
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Eastern Division Call Volume



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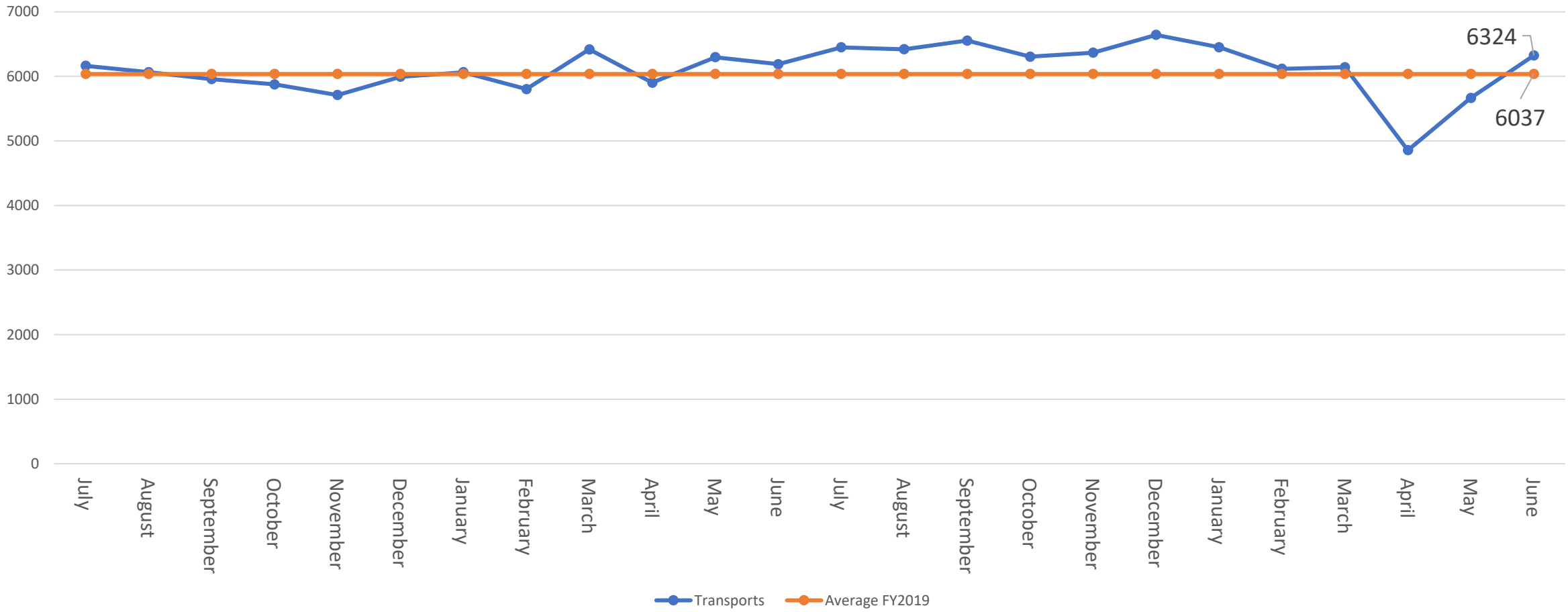
Eastern Division Call Volume



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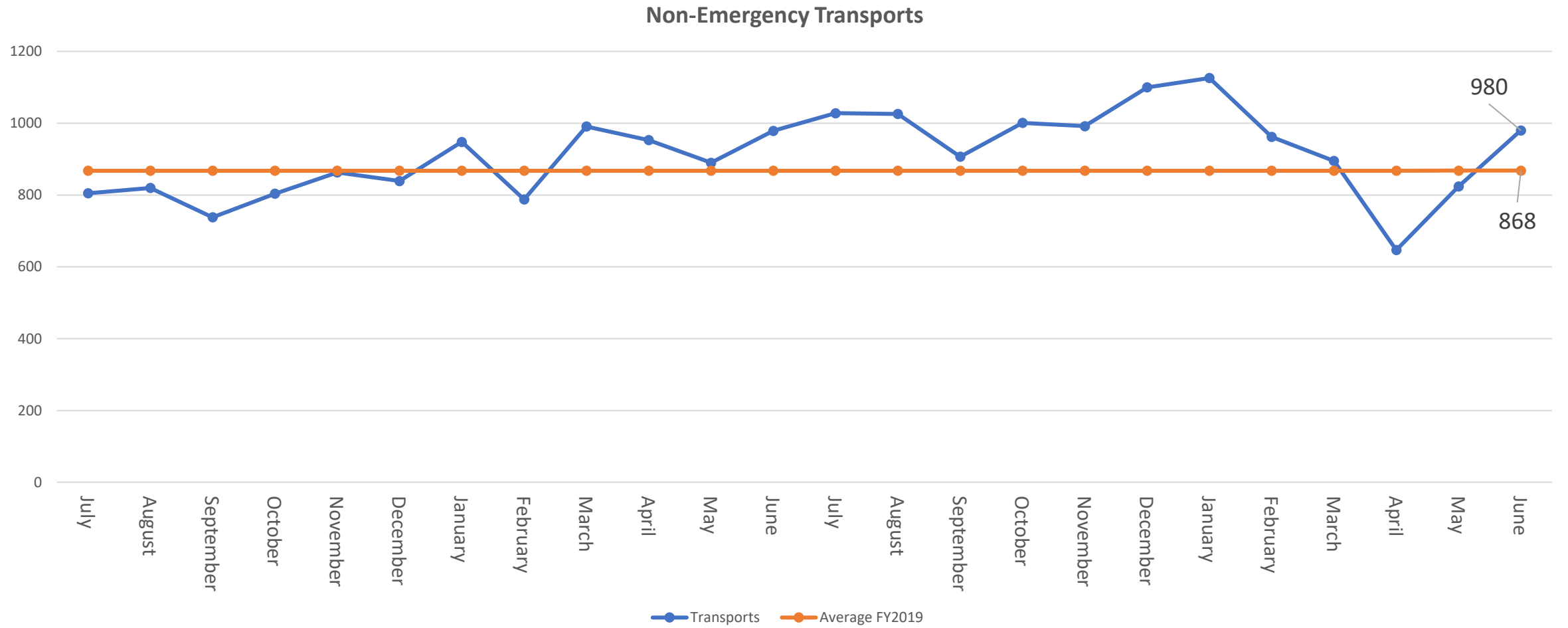
Western Division Call Volume

Emergency Transports



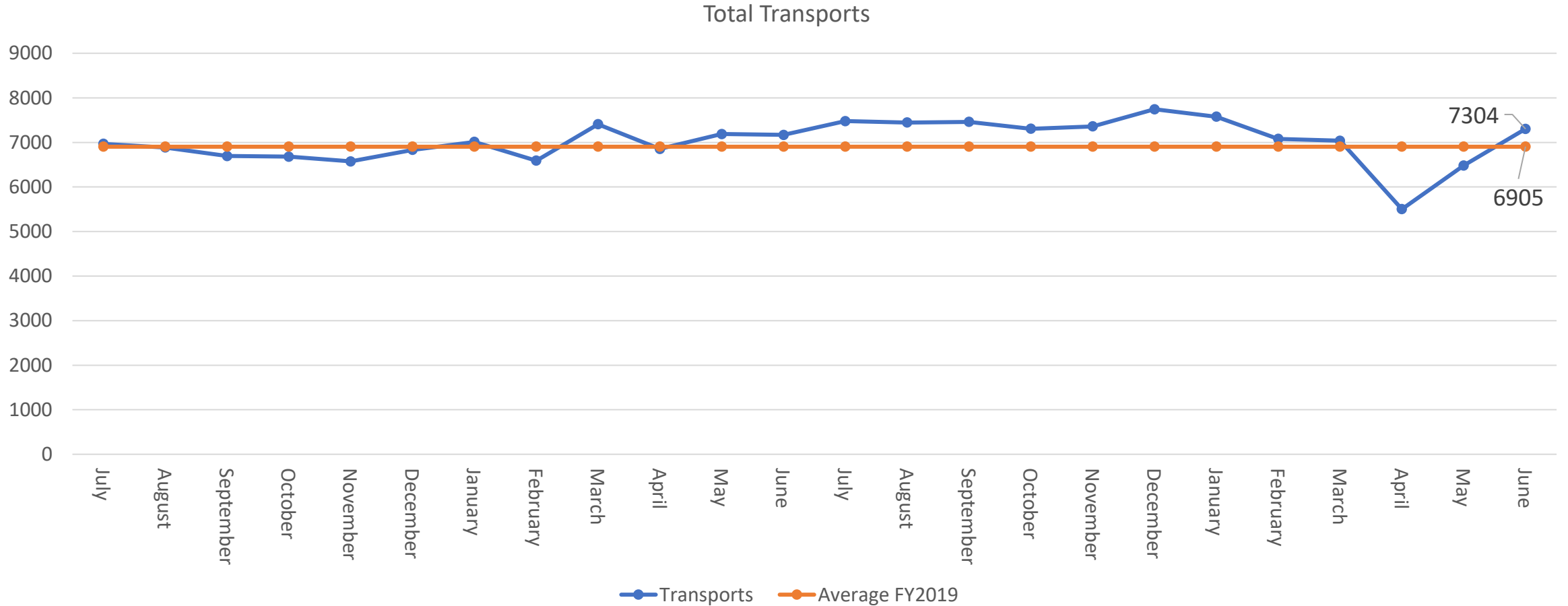
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Western Division Call Volume



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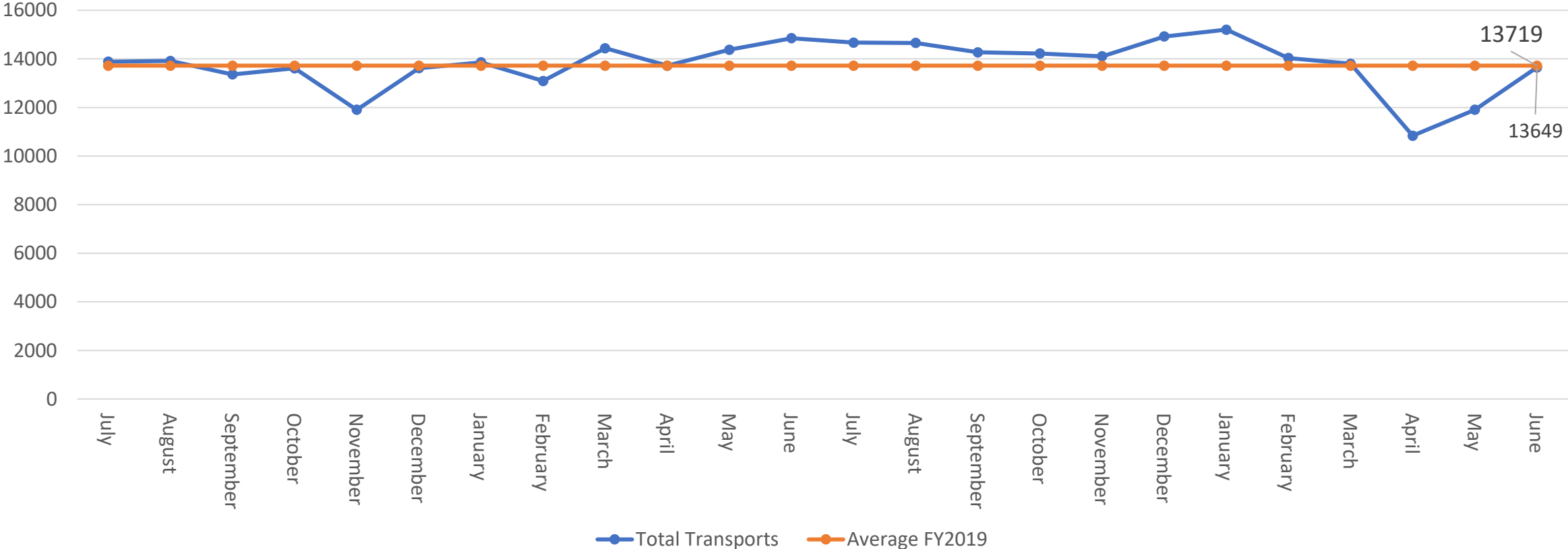
Western Division Call Volume



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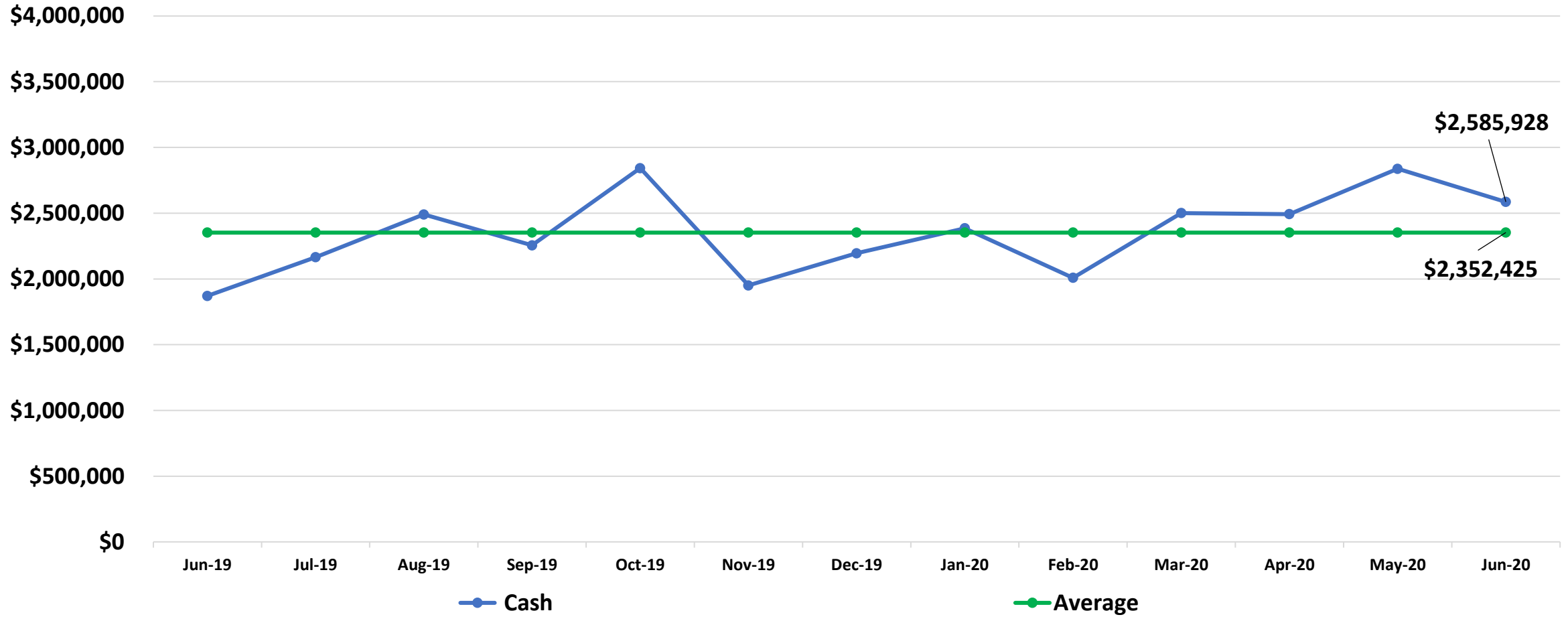
Combined Call Volume

Eastern and Western
Total Transports



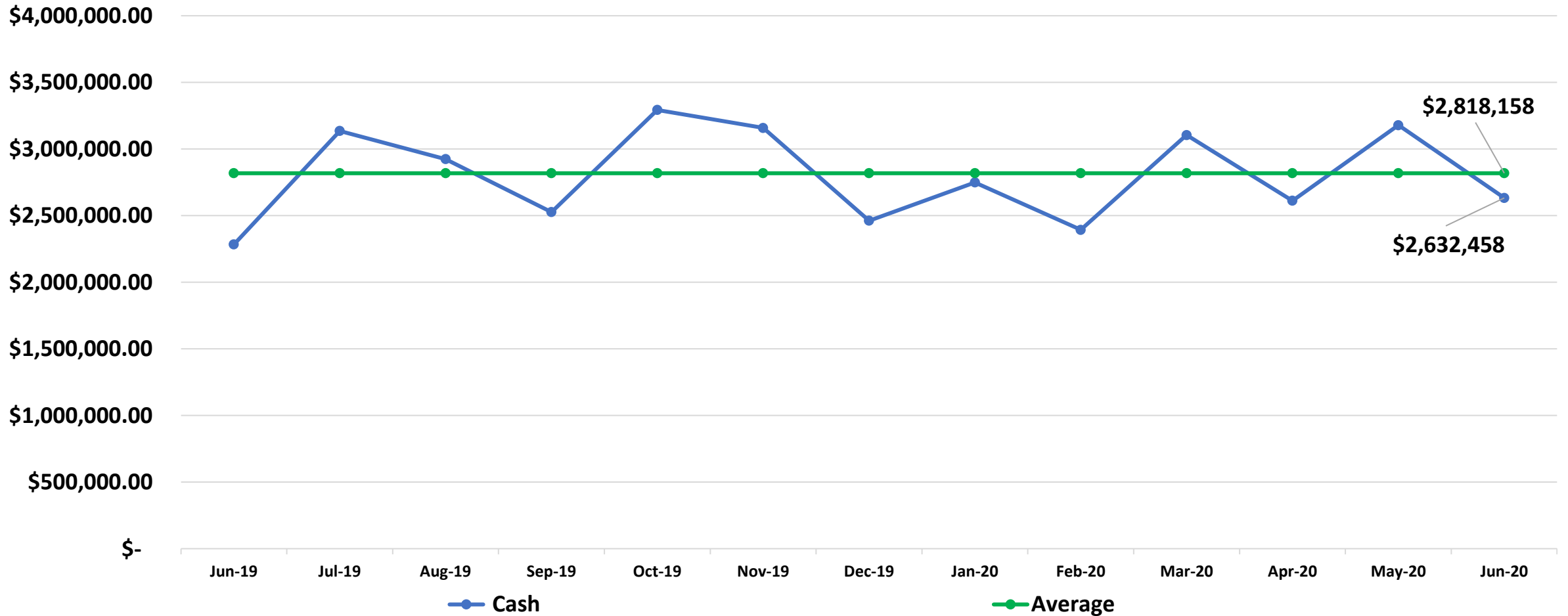
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Eastern Division Total Cash Collections



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Western Division Total Cash Collections



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