

Compliance Summary

From April 01, 2020 to April 30, 2020

Eastern Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	429	23	94%	907	3	99%	397	12	96%	5	0	100%
Tulsa 2	382	28	92%	751	3	99%	1	0	100%	0	0	N/A
Tulsa 3	468	22	95%	967	3	99%	403	18	95%	3	0	100%
Tulsa Total	1,279	73	94%	2,625	9	99%	801	30	96%	8	0	100%
Sand Springs	54	6		116	2	95%	1	0	100%	0	0	N/A
Jenks	24	6		44	0	91%	1	0	100%	0	0	N/A
Bixby	42	6		58	0	94%	1	0	100%	0	0	N/A
Total Non-Beneficiary	120	18		218	2	94%	3	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 8:22
Dispatched to On Scene: 7:54

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From April 01, 2020 to April 30, 2020

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	758	52	93%	1,354	4	99%	357	19	94%	7	1	85%
Oklahoma City 2	860	88	89%	1,317	14	98%	210	7	96%	0	0	N/A
Edmond	137	13	90%	217	6	97%	54	8	85%	0	0	N/A
Total OKC & Edmond	1,755	153	91%	2,888	24	99%	621	34	94%	7	1	85%
Mustang	34	6		31	1	89%	5	0	100%	0	0	N/A
The Village	21	3		31	0	94%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		5	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	57	9		67	1	91%	5	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 8:48
Dispatched to On Scene: 8:29

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
April 1, 2020 Year to April 30, 2020

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	429	23	94%
District 2	382	28	92%
District 3	468	22	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	758	52	93%
District 2	860	88	89%
Edmond	137	13	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

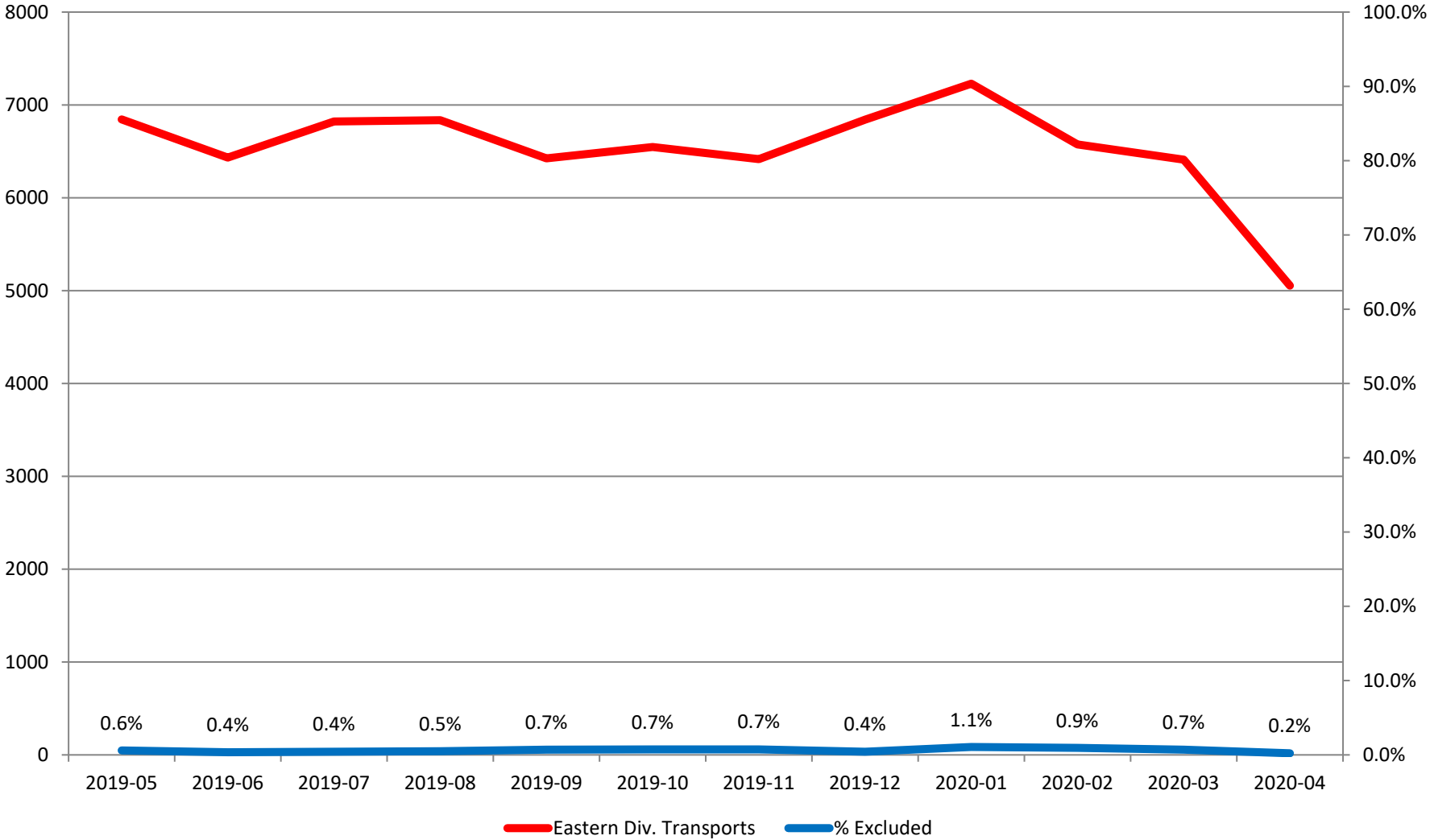
Response Time Exclusion Summary Report
 Three Months ending April, 2020

	Month Priority	2020-02				2020-03				2020-04			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other		1		1			2						
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		15	14			11	6			2	1		
Final Weather		19	4	8		13	9	3		4	2	2	
Eastern Exclusions Total		35	18	9	0	24	17	3	0	6	3	2	0
East Transports*		2099	3511	958	6	1850	3537	1009	16	1399	2843	804	8
East Late		141	65	80	0	139	58	89	1	91	11	30	0
East % of Transports		2%	1%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%
East Compliance**		93%	98%	91%	100%	92%	98%	91%	93%	93%	99%	96%	100%
East Compliance W/O Exclusions**		91%	97%	90%	100%	91%	97%	90%	93%	93%	99%	96%	100%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		8	3	1		14	5	4		3			
Final Weather		37	3			57	8			15			
Western Exclusions Total		45	6	1	0	71	13	4	0	18	0	0	0
West Transports*		2171	3727	928	12	2218	3732	860	13	1812	2955	626	7
West Late		247	68	151	0	242	84	171	0	162	25	34	1
West % of Transports		2%	0%	0%	0%	3%	0%	0%	0%	1%	0%	0%	0%
West Compliance**		88%	98%	83%	100%	89%	97%	80%	100%	91%	99%	94%	85%
West Compliance W/O Exclusions**		86%	98%	83%	100%	86%	97%	79%	100%	90%	99%	94%	85%

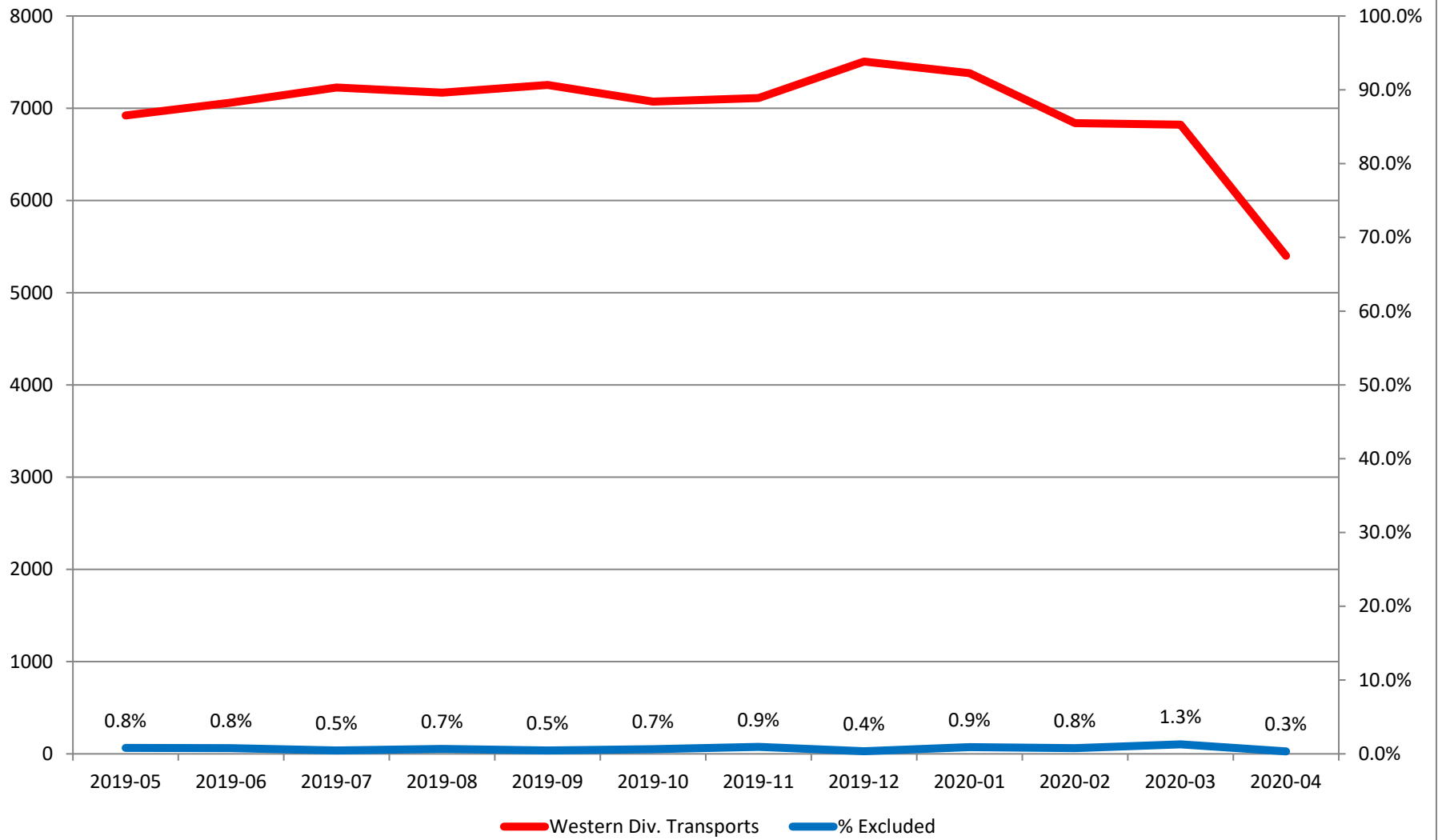
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

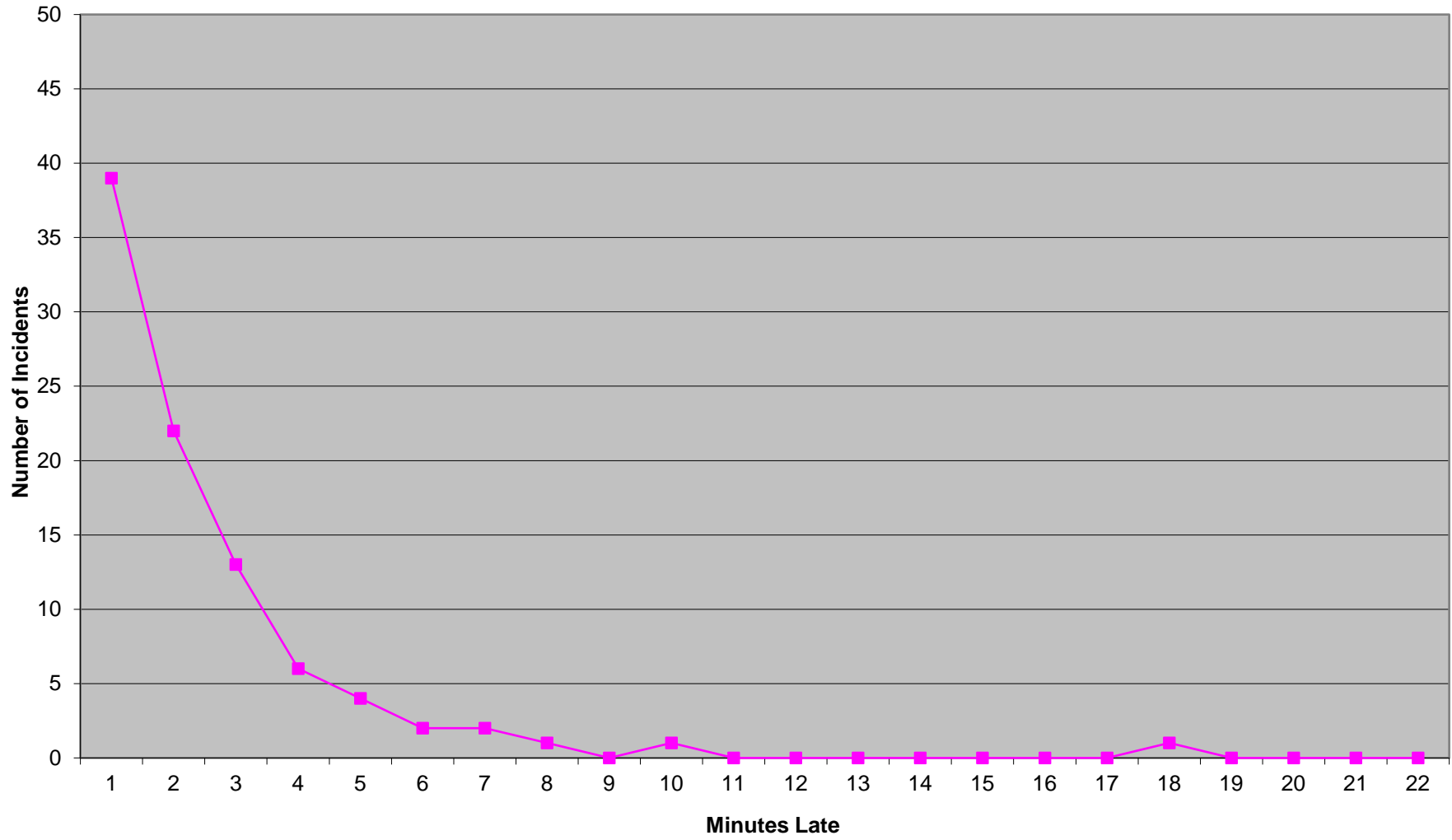
Eastern Division Response Time Exclusions Twelve Months ending April, 2020



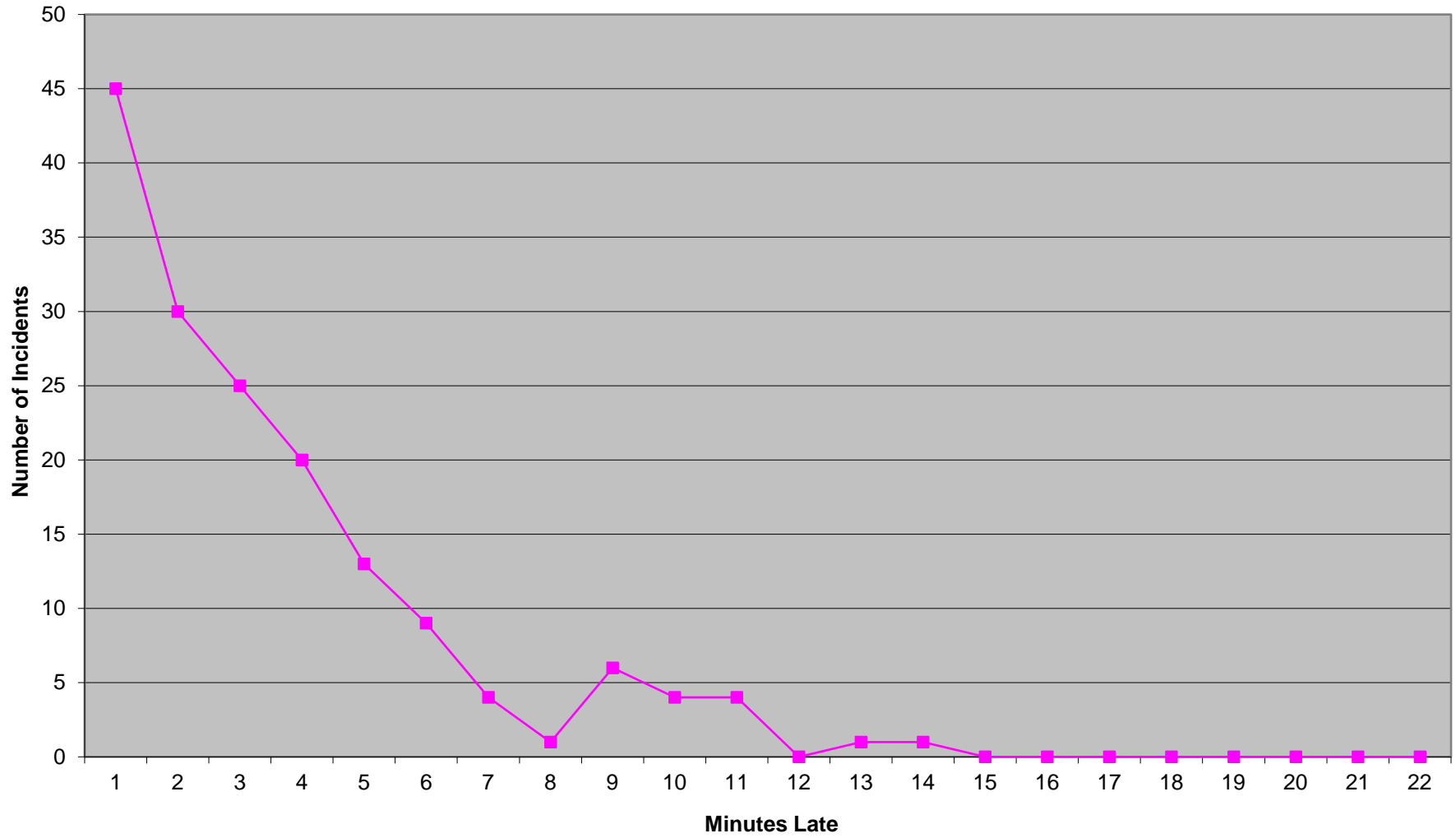
Western Division Response Time Exclusions Twelve Months ending April, 2020



Eastern Division Priority 1 Late Calls March 2020



Western Division Priority 1 Late Calls April 2020



Edmond Priority 1 Late Calls April 2020

