

Operational Compliance Report

April 2020

Frank Gresh

Chief Information Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

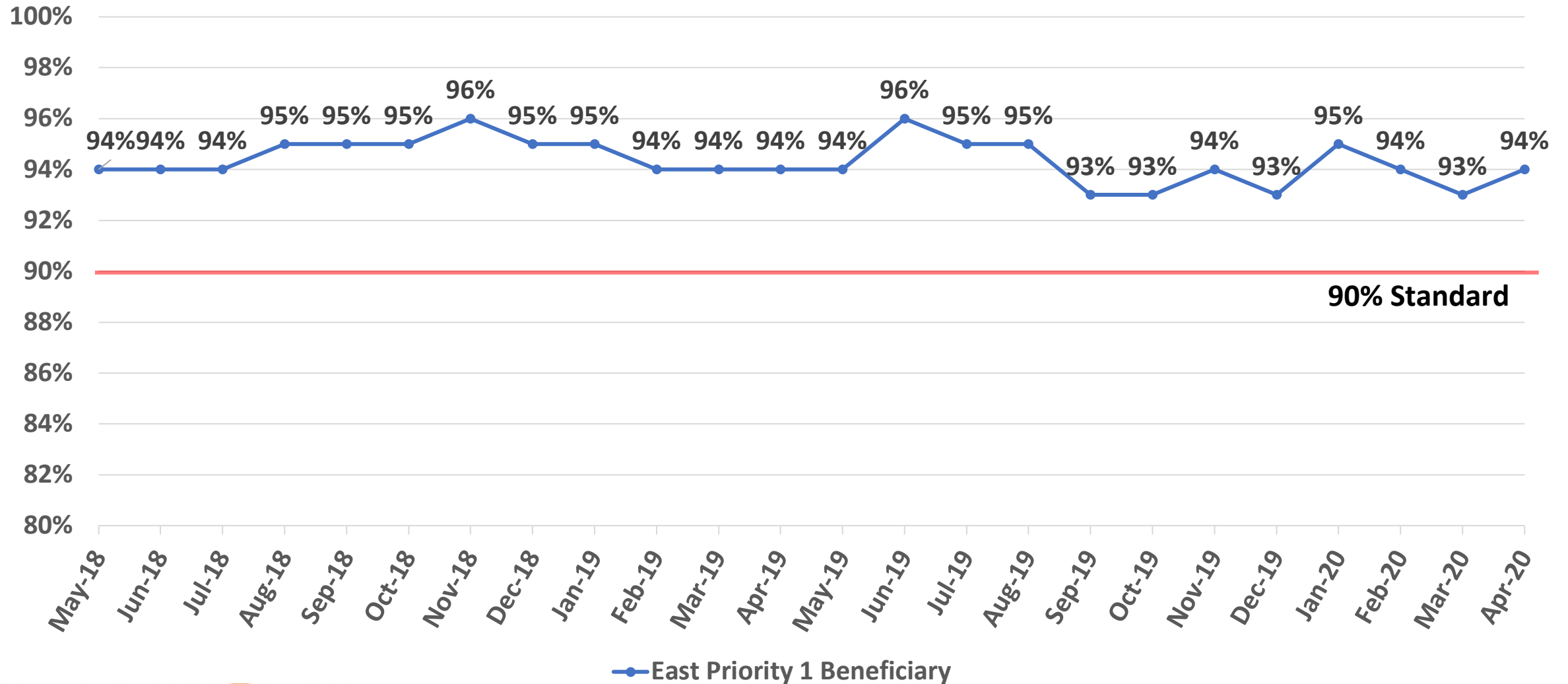
April 2020 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	94%	99%	96%	100%
East NB Total	Priority 1&2	94%	100%	N/A
West Ben. Total	91%	99%	94%	85% (7/1)
West NB Total	Priority 1&2	91%	100%	N/A



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East Beneficiary Response Time Compliance

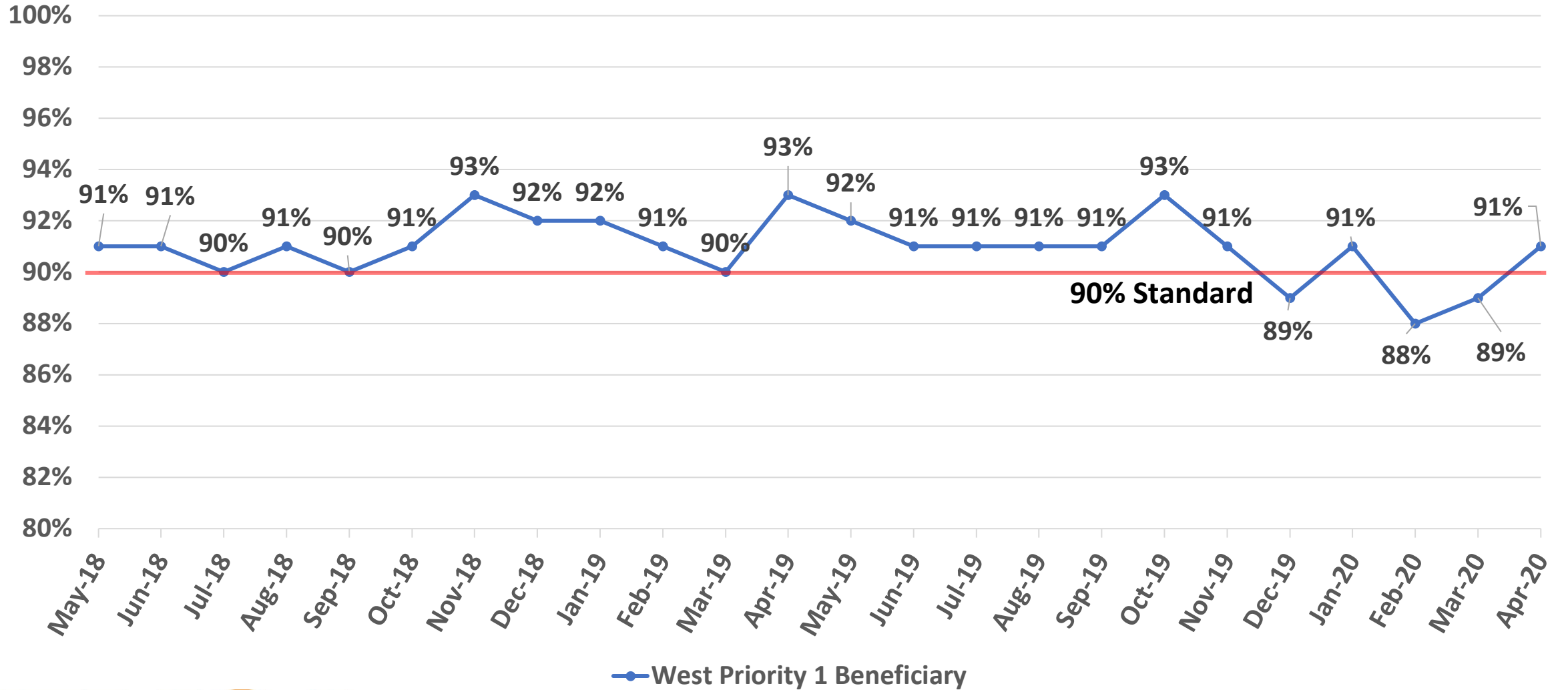


— East Priority 1 Beneficiary



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West Beneficiary Response Time Compliance



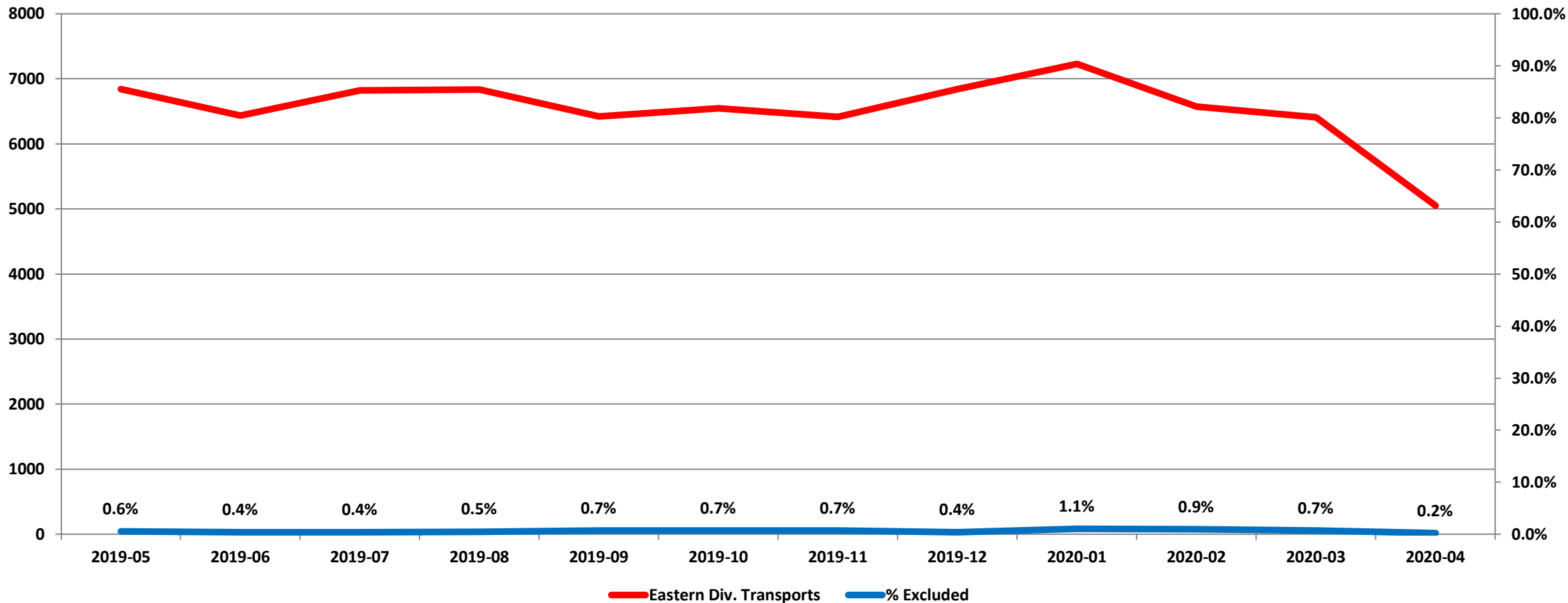
— West Priority 1 Beneficiary



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Exclusions

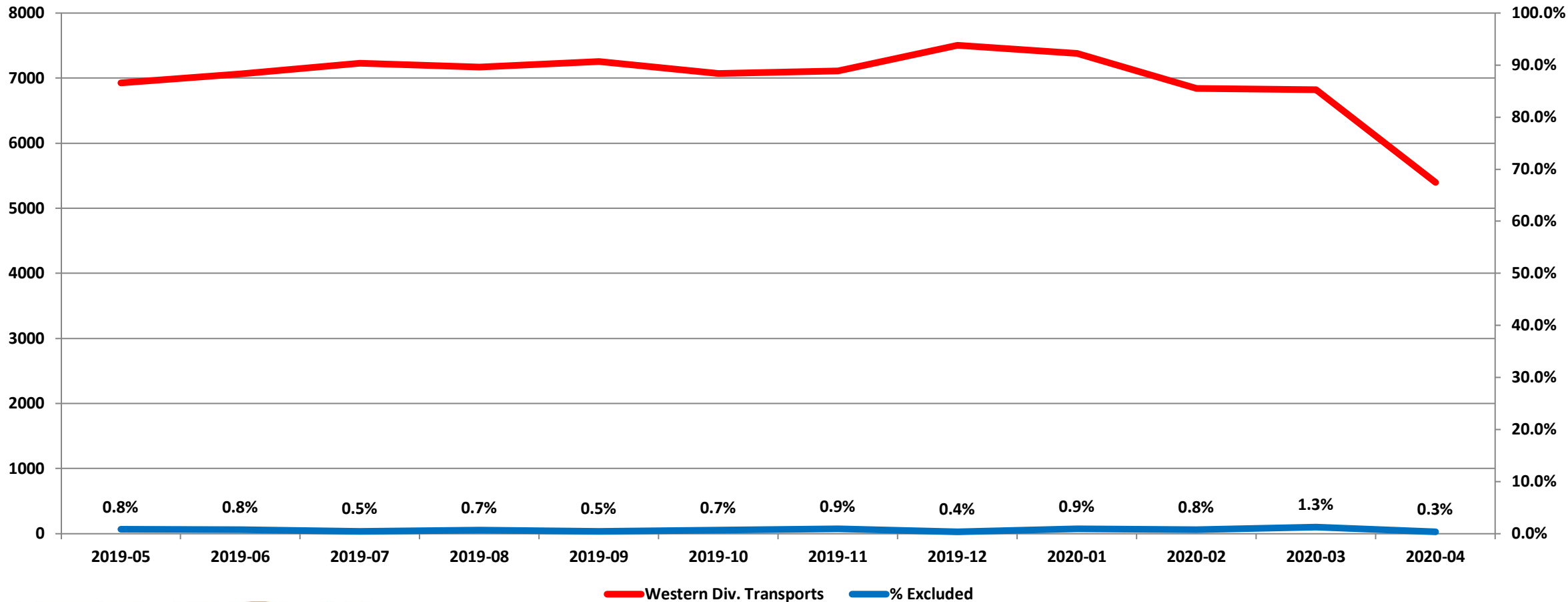
Eastern Division Response Time Exclusions Twelve Months ending April, 2020



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Exclusions

Western Division Response Time Exclusions Twelve Months ending April, 2020



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