

# Patient Financial Services Report

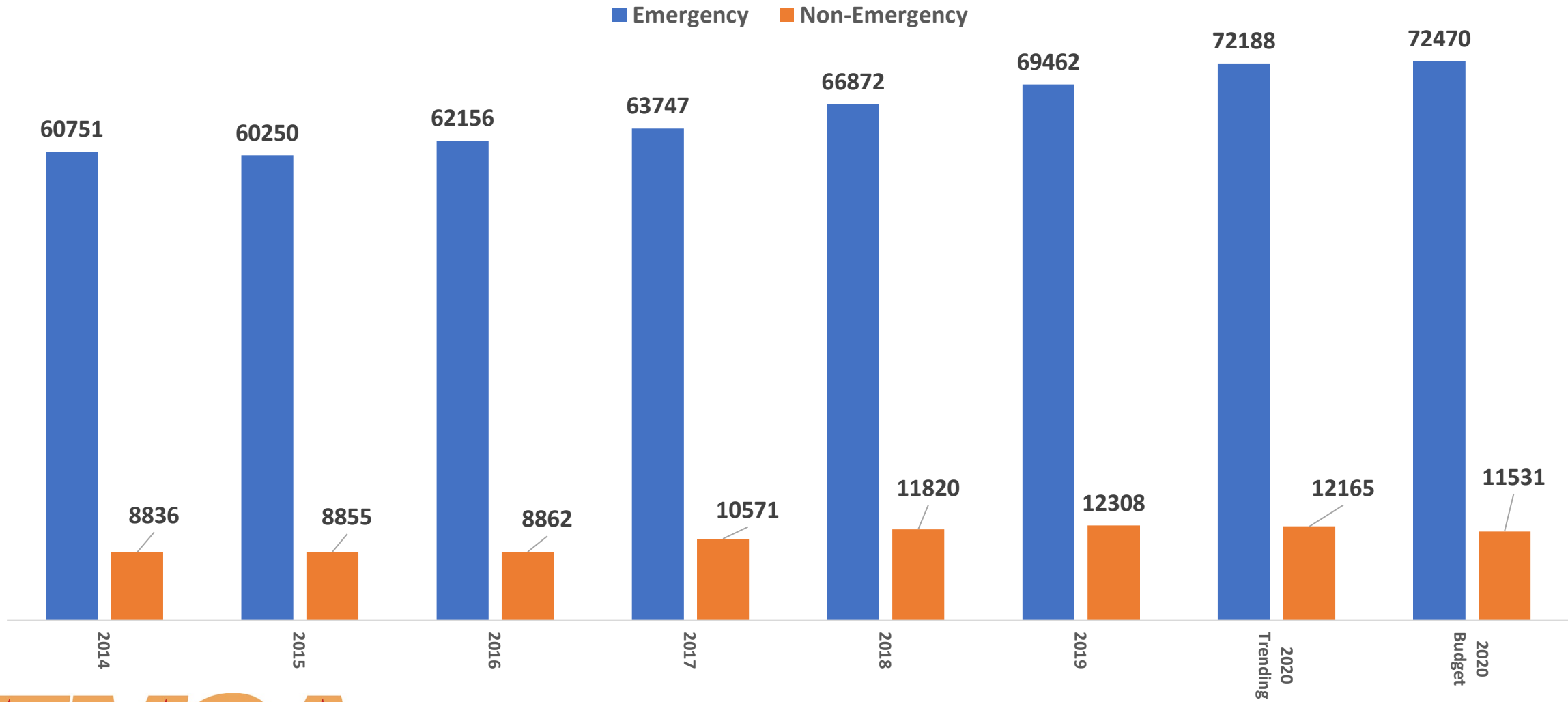
## March 2020

*Angela McLain-Johnson, MA, RHIA*  
*Chief Compliance/Revenue Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

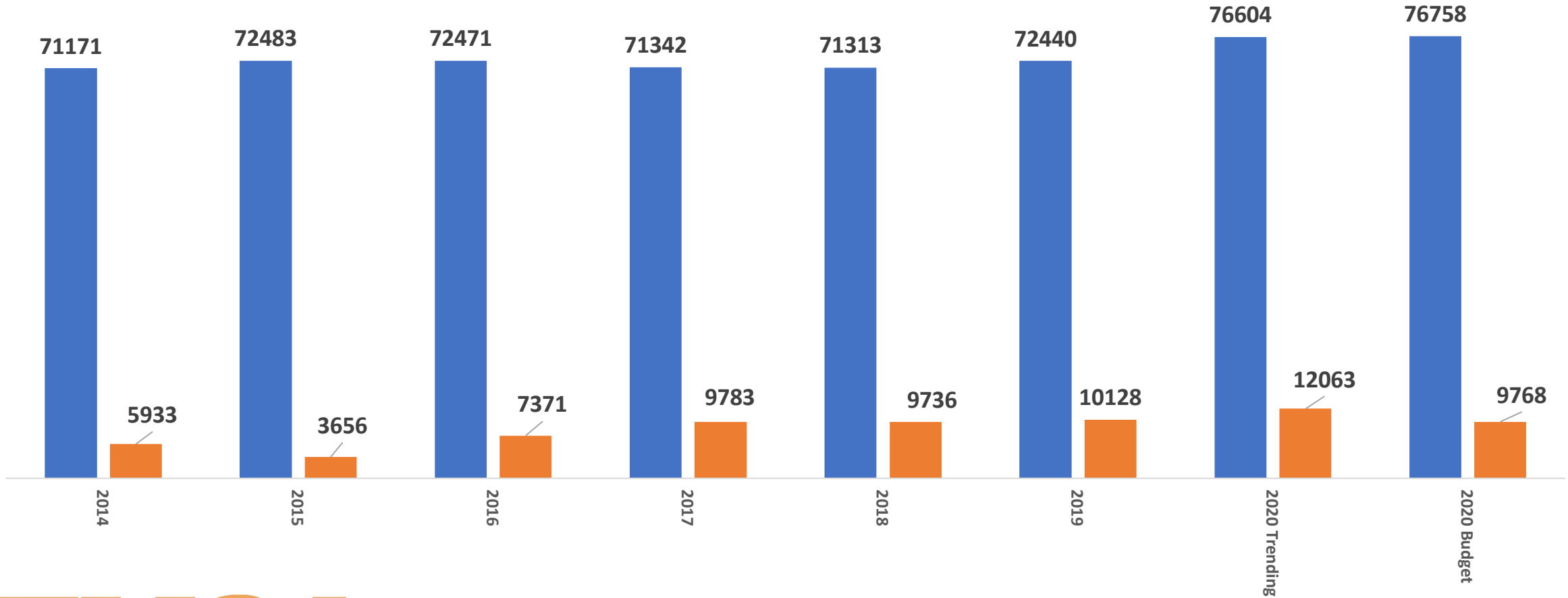
# Eastern Division Call Volume



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

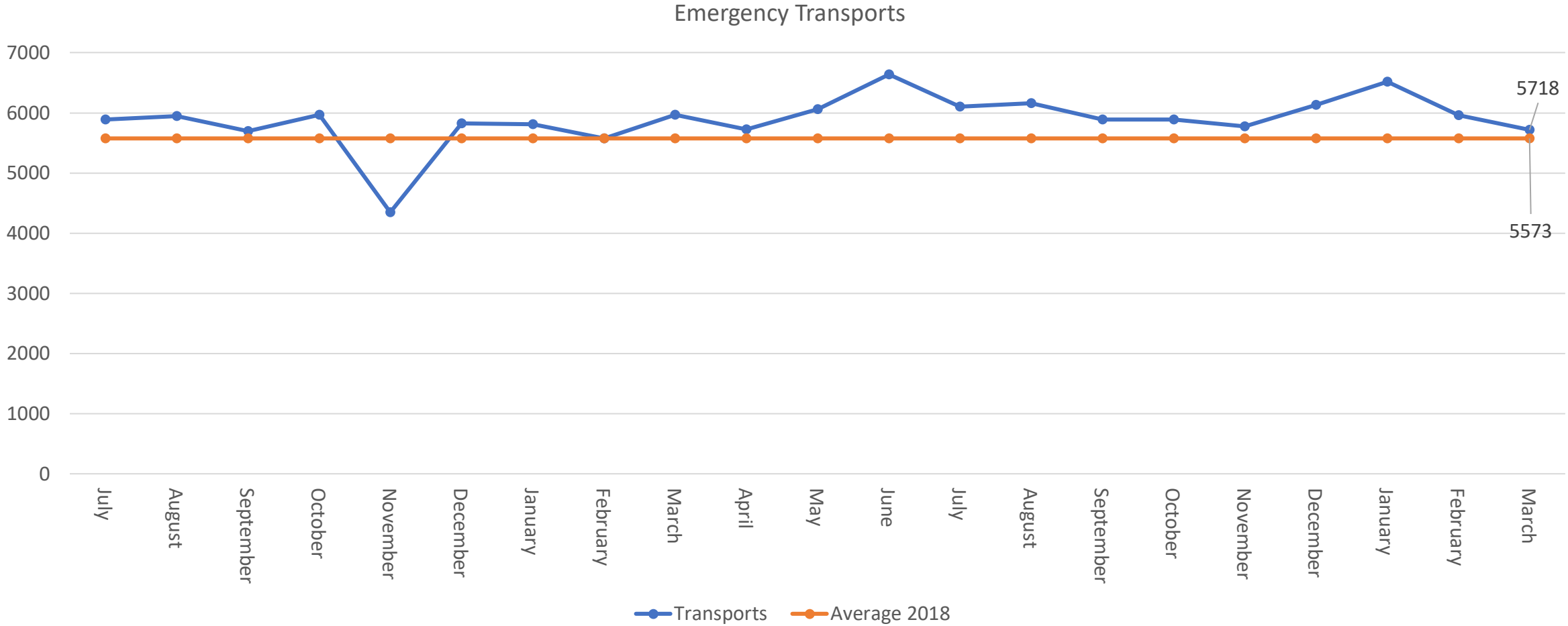
# Western Division Call Volume

■ Emergency ■ Non-Emergency



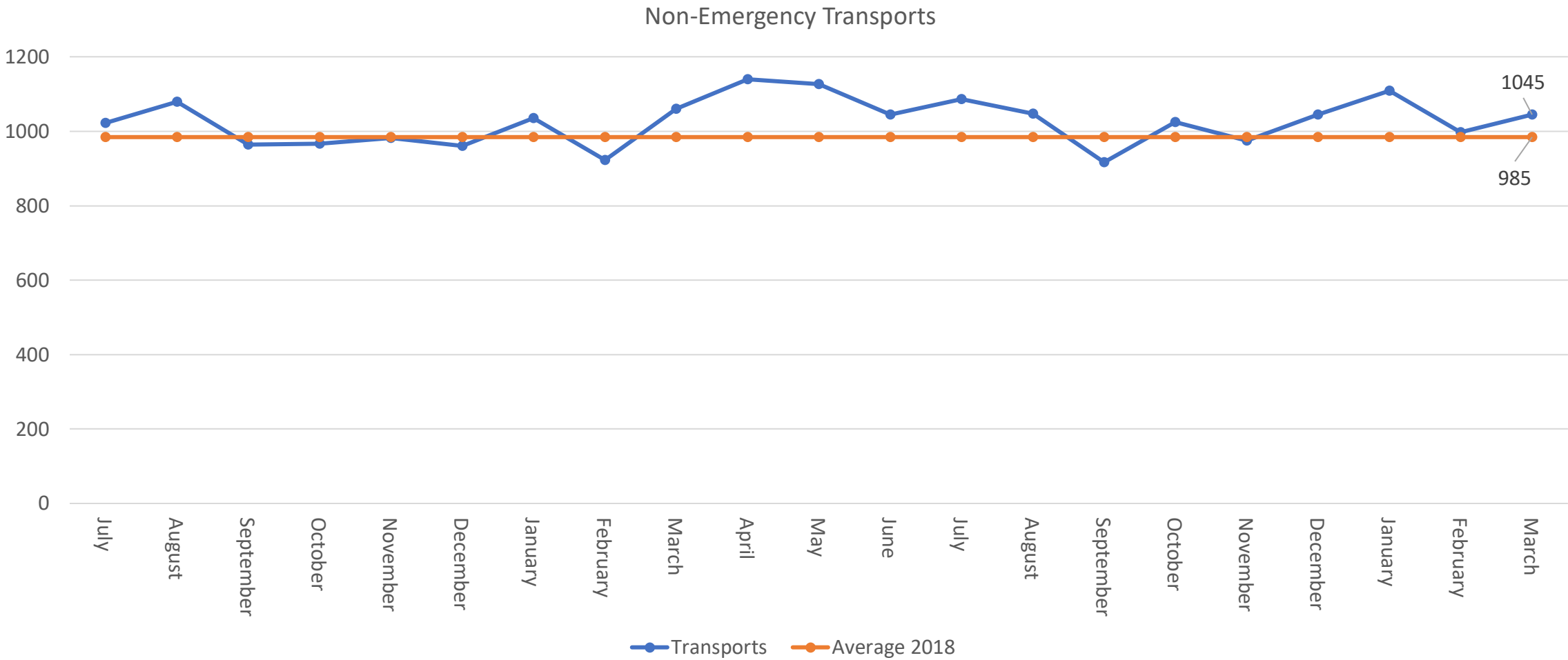
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# Eastern Division Call Volume



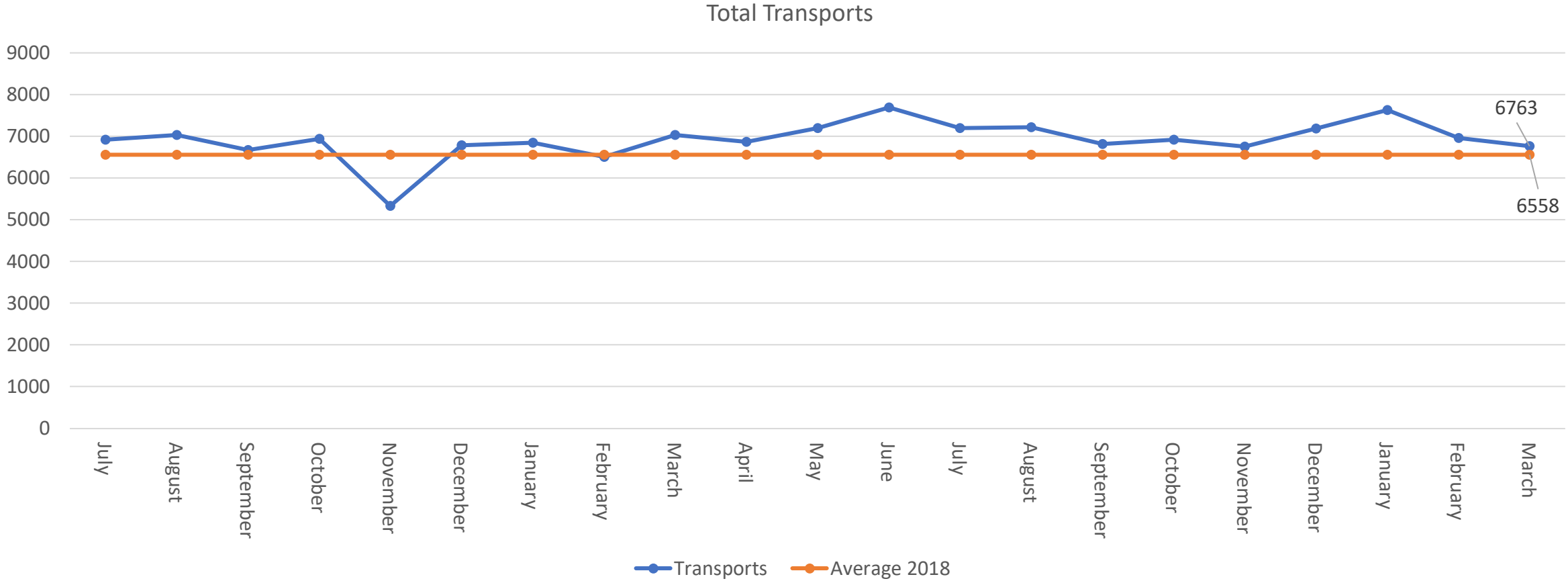
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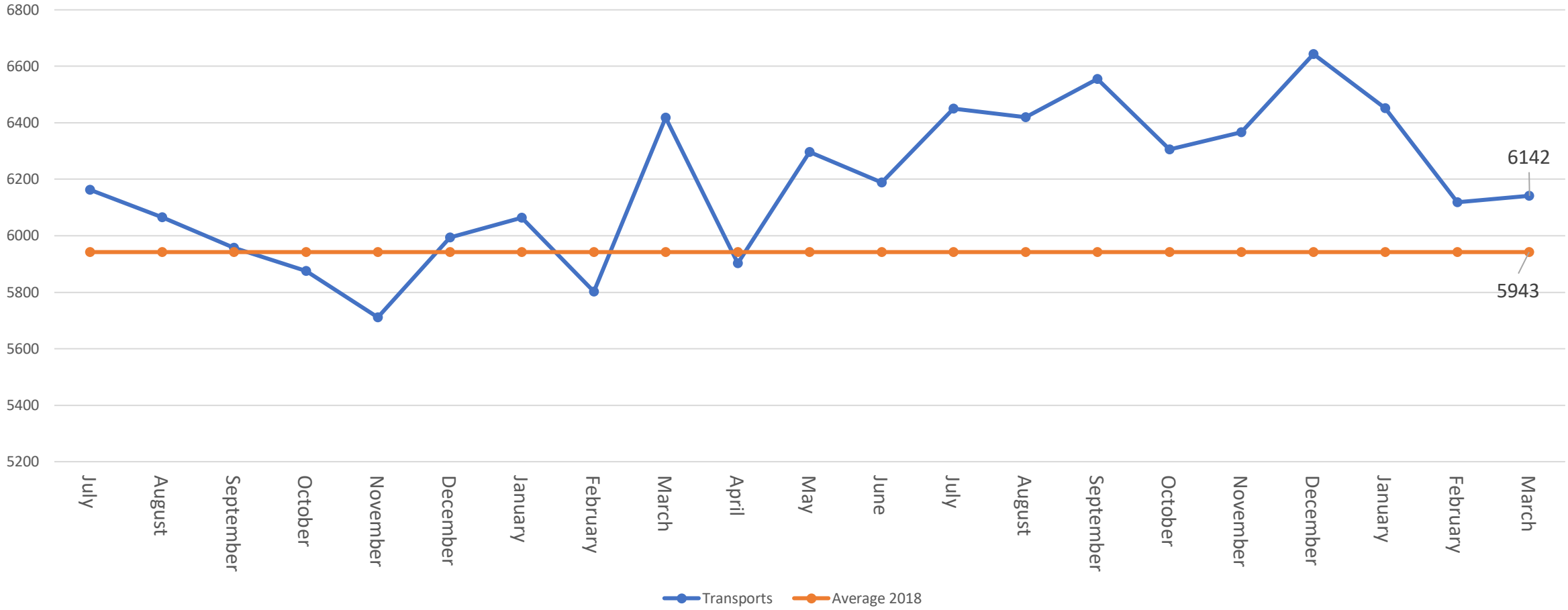
# Eastern Division Call Volume



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# Western Division Call Volume

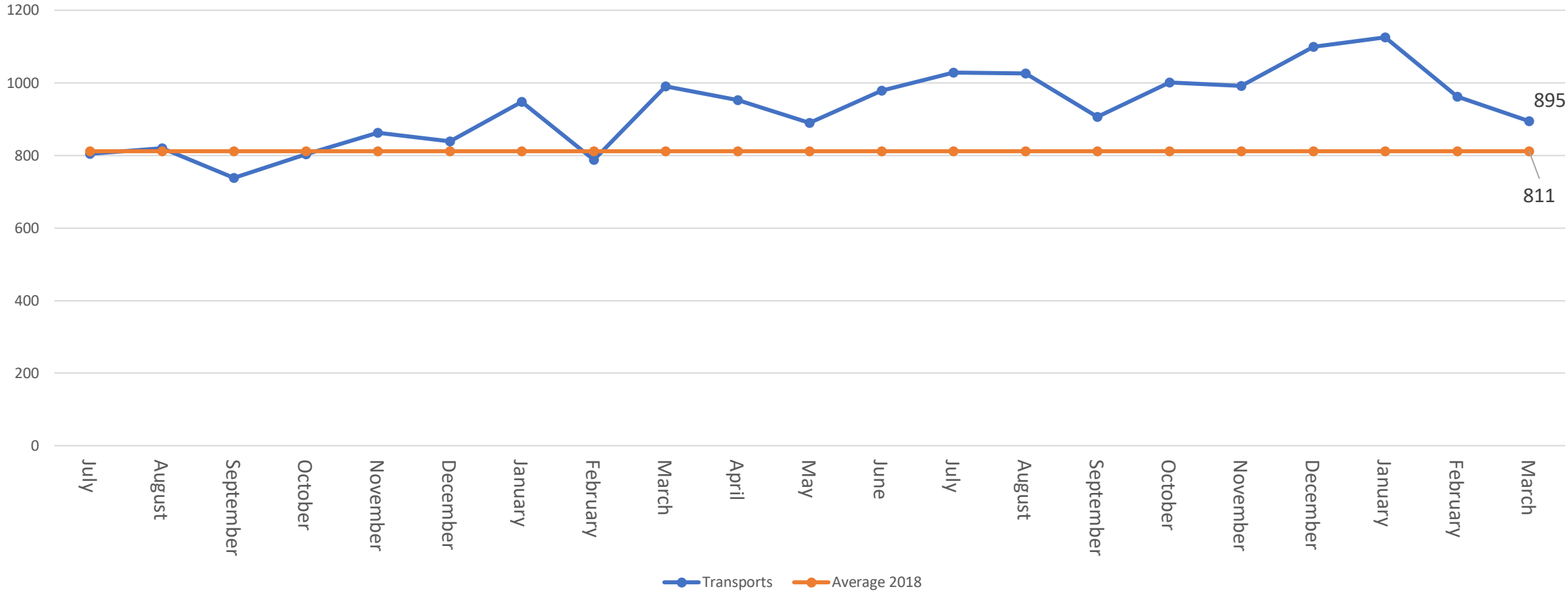
Emergency Transports



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# Western Division Call Volume

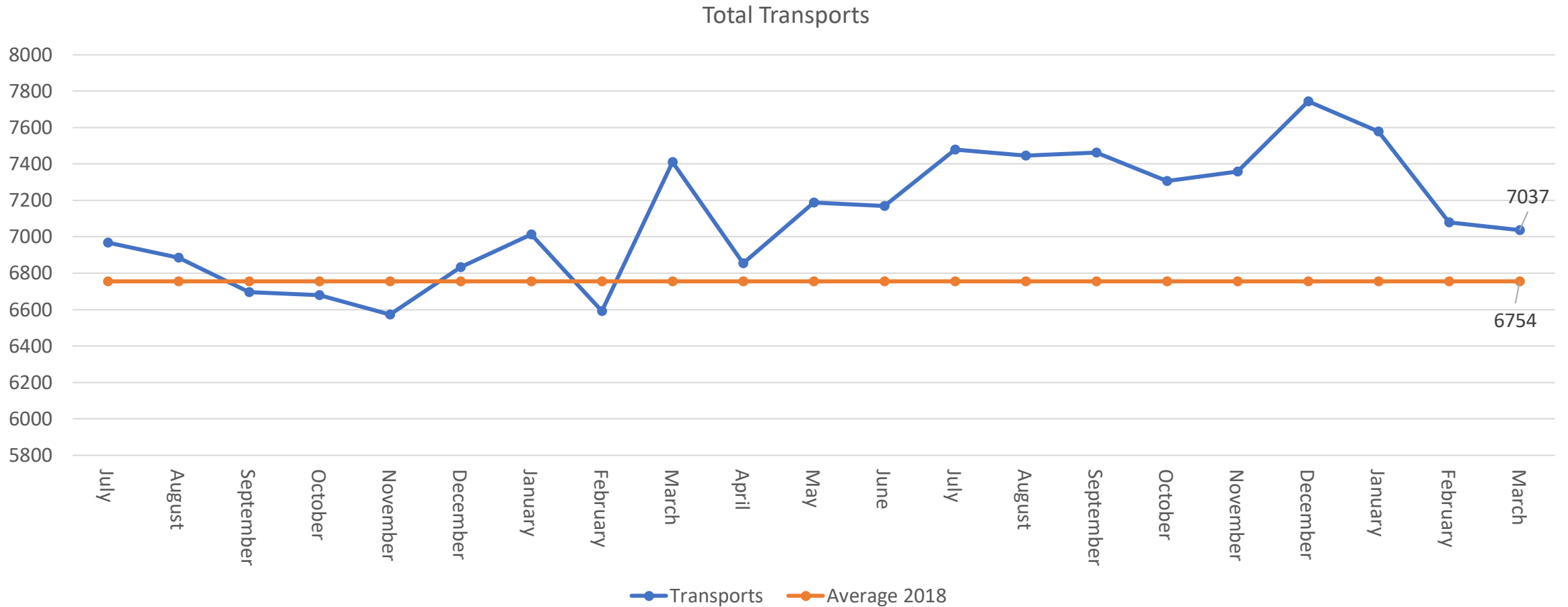
Non-Emergency Transports



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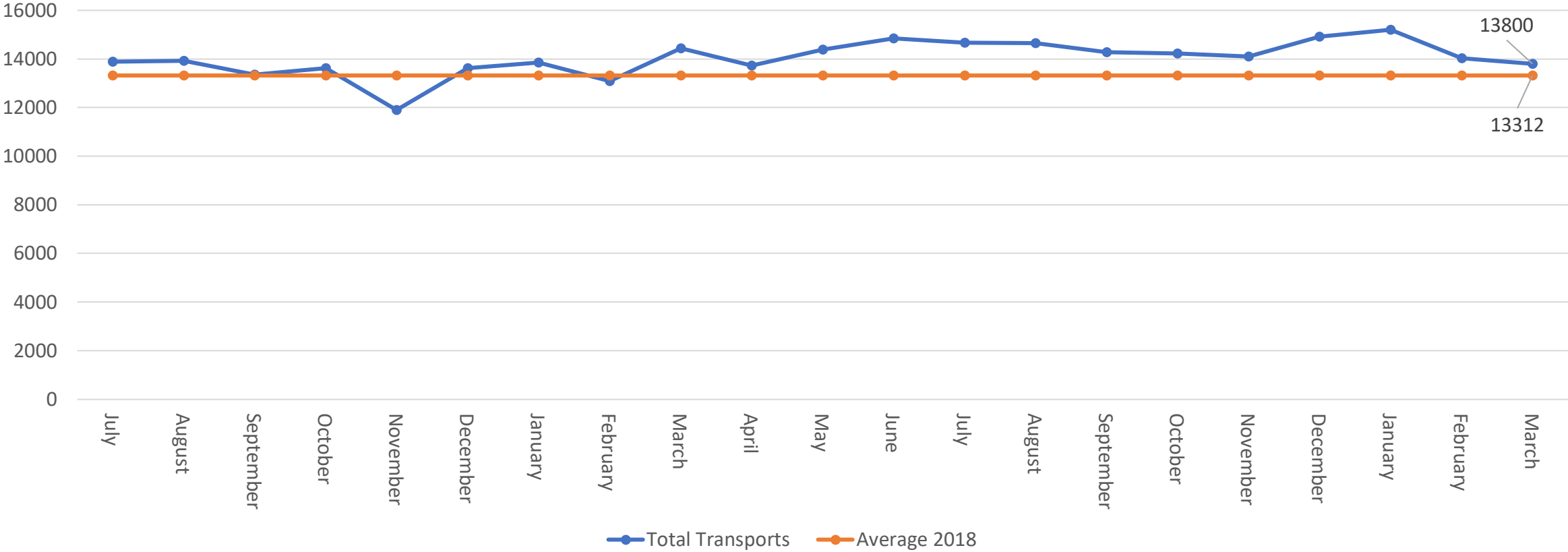
# Western Division Call Volume



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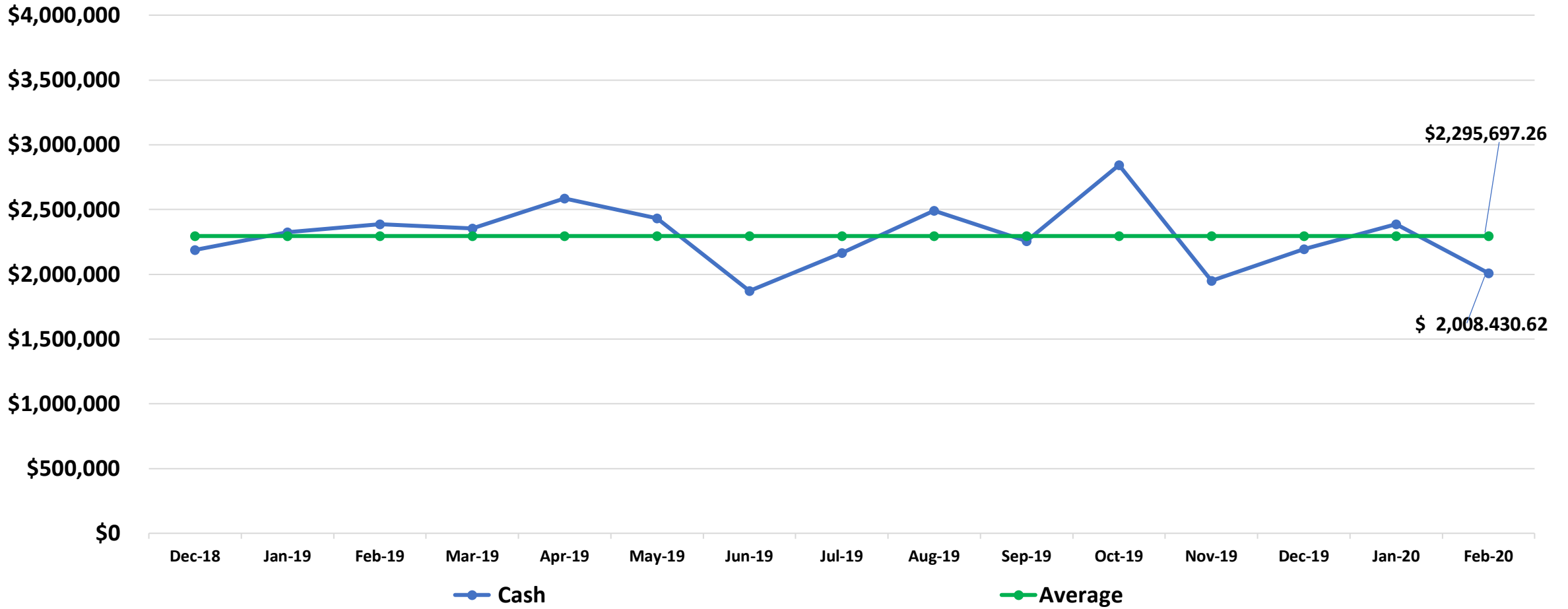
# Combined Call Volume

Eastern and Western  
Total Transports



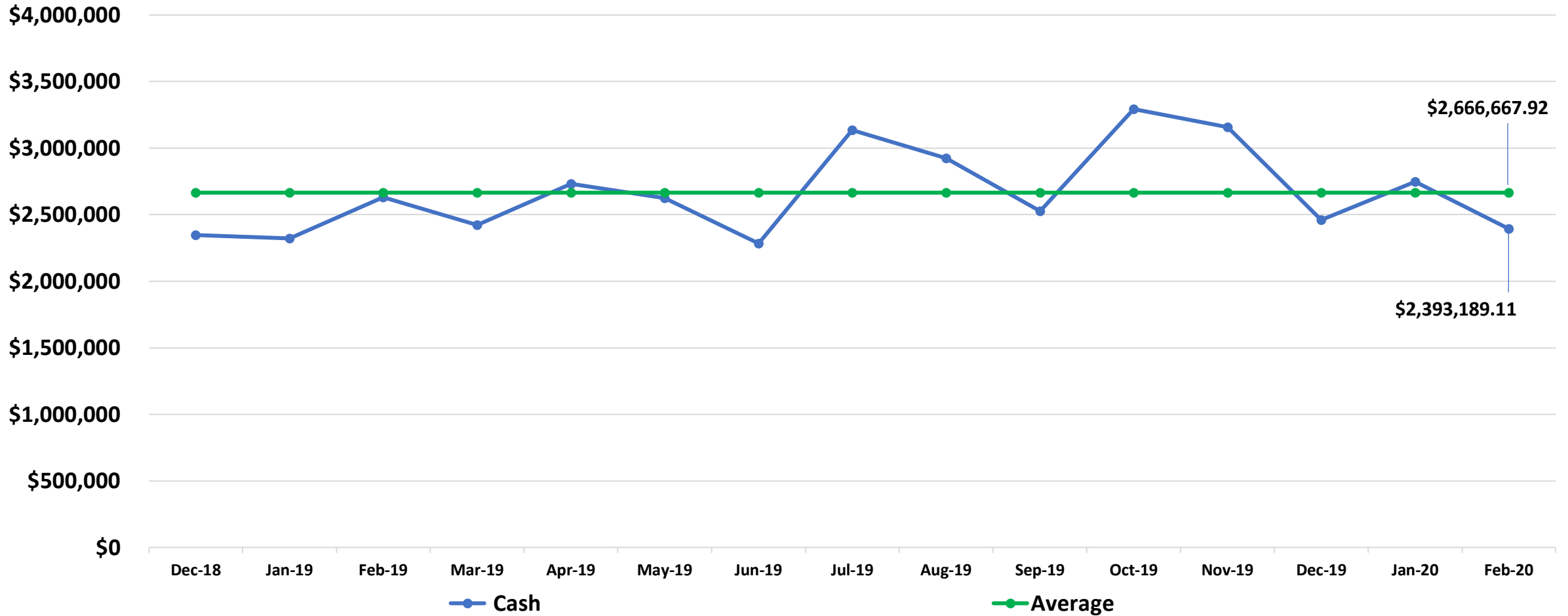
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# Eastern Division Total Cash Collections



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