

Operational Compliance Report

March 2020

Frank Gresh

Chief Information Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

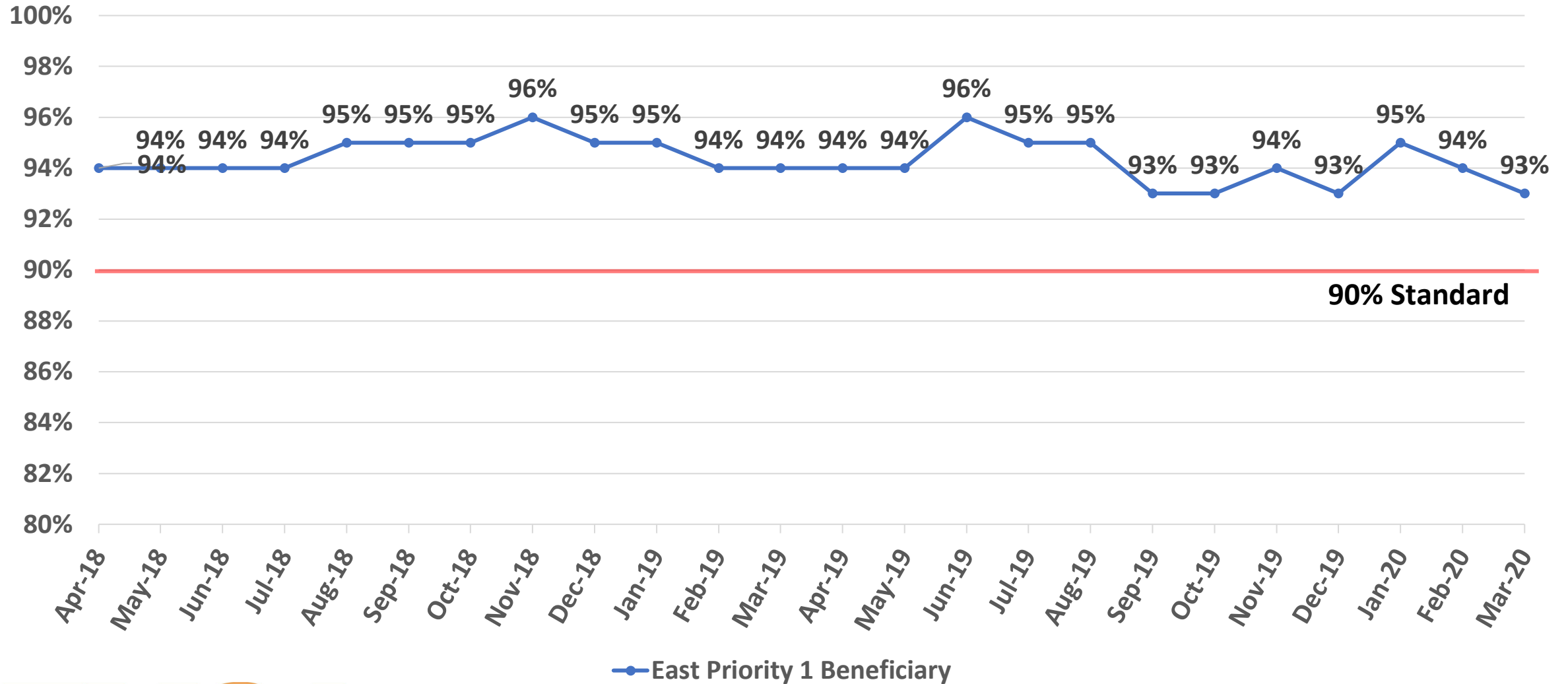
March 2020 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	93%	98%	91%	93%
East NB Total	Priority 1&2	89%	100%	N/A
West Ben. Total	89%	97%	80%	100%
West NB Total	Priority 1&2	90%	66% (9/3)	N/A



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East Beneficiary Response Time Compliance

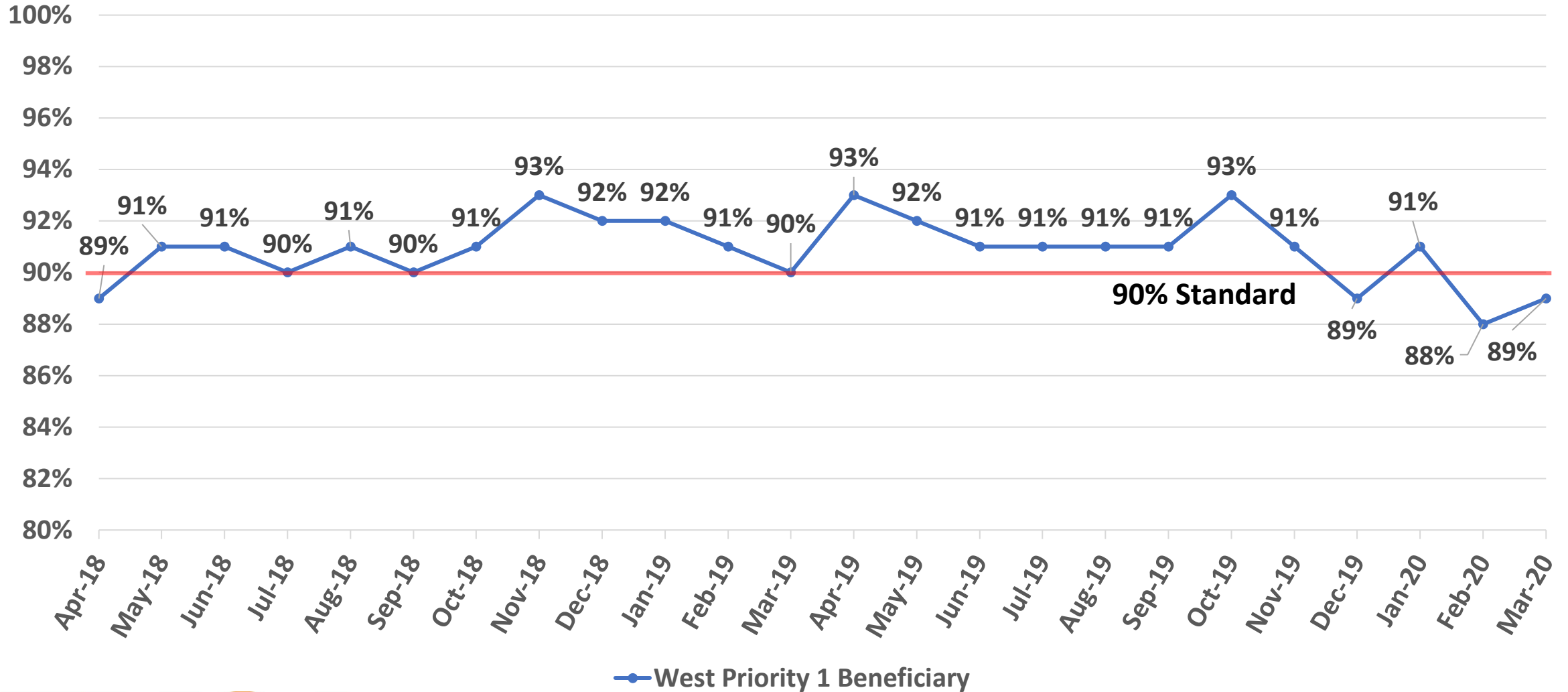


— East Priority 1 Beneficiary



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West Beneficiary Response Time Compliance



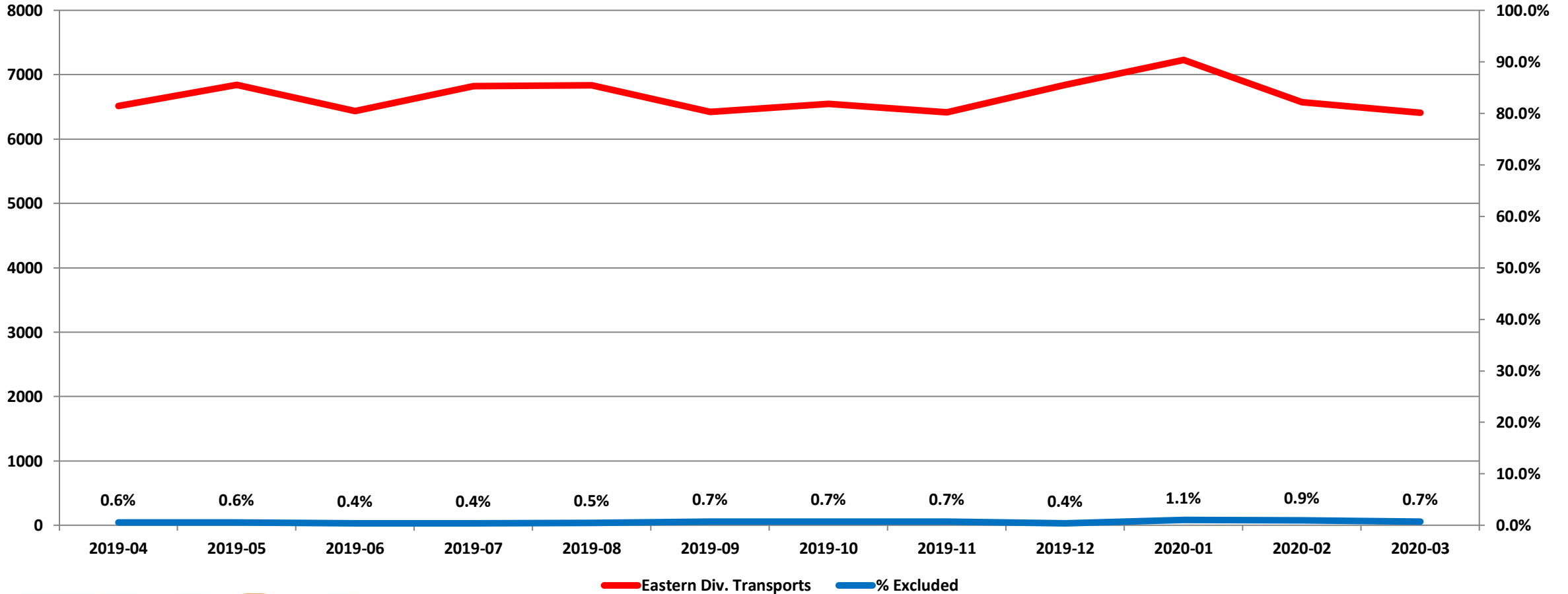
— West Priority 1 Beneficiary



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Exclusions

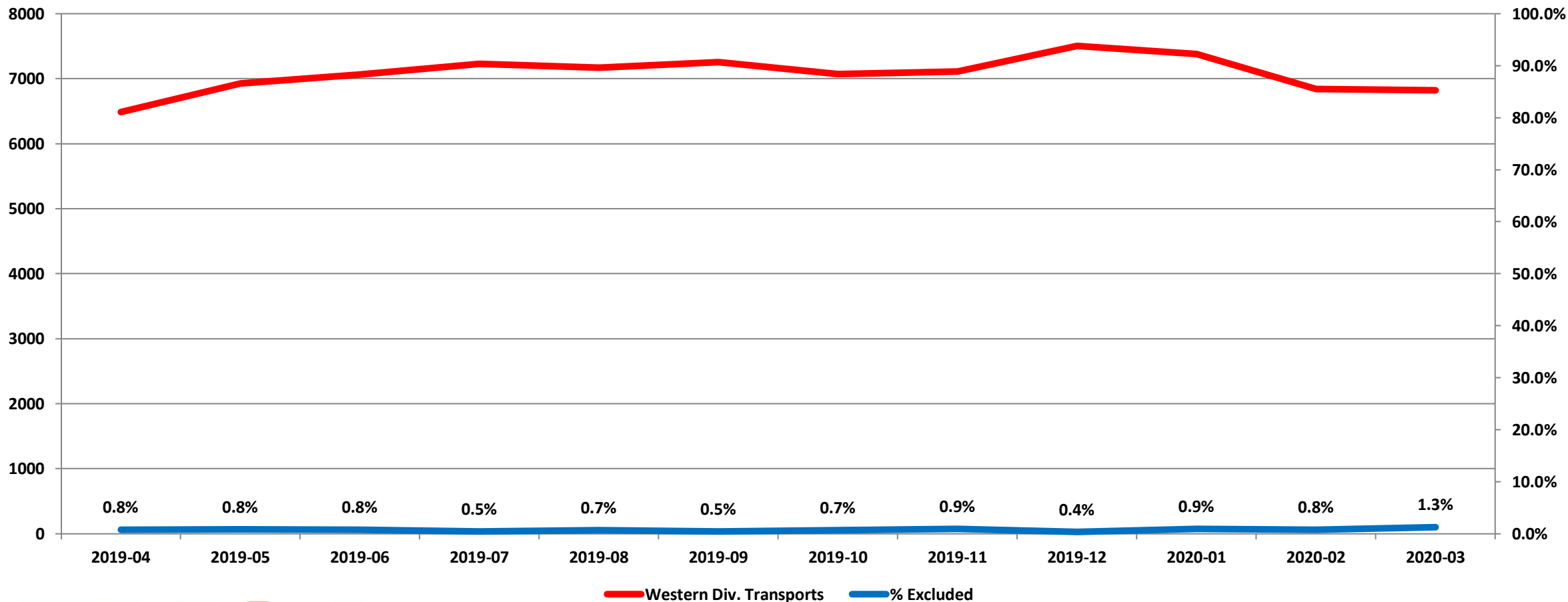
Eastern Division Response Time Exclusions Twelve Months ending March, 2020



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Exclusions

Western Division Response Time Exclusions Twelve Months ending March, 2020



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