

Compliance Summary

From February 01, 2020 to February 29, 2020

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	644	36	94%	1,122	16	98%	455	40	91%	2	0	100%
Tulsa 2	503	41	91%	829	15	98%	13	0	100%	0	0	N/A
Tulsa 3	770	36	95%	1,318	26	98%	488	40	91%	4	0	100%
Tulsa Total	1,917	113	94%	3,269	57	98%	956	80	91%	6	0	100%
Sand Springs	89	20		114	2	89%	0	0	N/A	0	0	N/A
Jenks	43	3		60	1	96%	1	0	100%	0	0	N/A
Bixby	50	5		68	5	91%	1	0	100%	0	0	N/A
Total Non-Beneficiary	182	28		242	8	91%	2	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:23

Dispatched to On Scene: 8:41

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From February 01, 2020 to February 29, 2020

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	914	81	91%	1,701	18	98%	521	78	85%	12	0	100%
Oklahoma City 2	1,015	127	87%	1,661	29	98%	294	47	84%	0	0	N/A
Edmond	178	24	86%	265	16	93%	103	24	76%	0	0	N/A
Total OKC & Edmond	2,107	232	88%	3,627	63	98%	918	149	83%	12	0	100%
Mustang	34	10		52	4	83%	10	2	80%	0	0	N/A
The Village	25	4		37	1	91%	0	0	N/A	0	0	N/A
Nichols Hills	5	1		11	0	93%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	64	15		100	5	87%	10	2	80%	0	0	N/A
Piedmont	1			0			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:42

Dispatched to On Scene: 9:17

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
February 01, 2020 to February 29, 2020

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	644	36	94%
District 2	503	41	91%
District 3	770	36	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	914	81	91%
District 2	1015	127	87%
Edmond	178	24	86%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

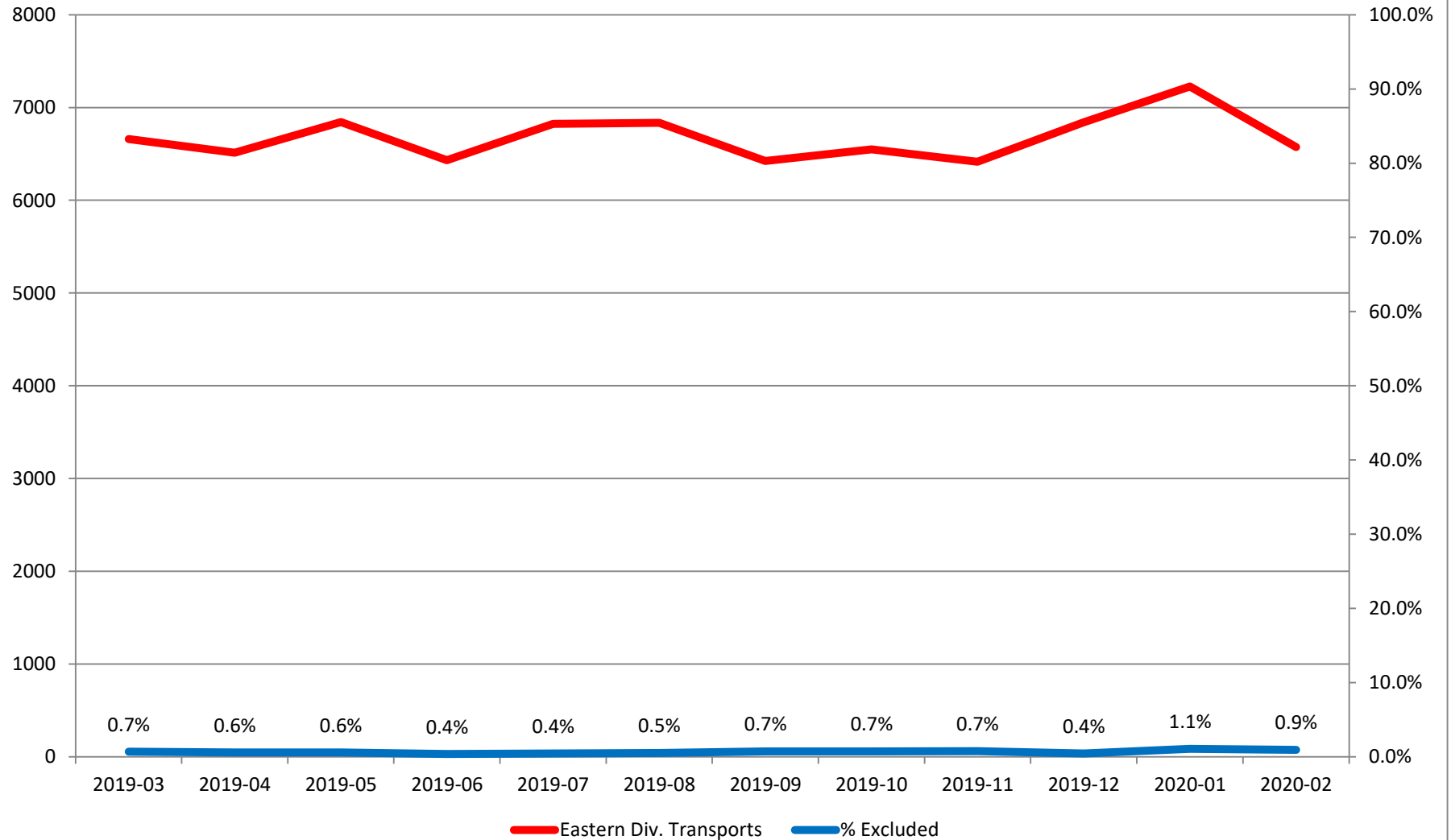
Response Time Exclusion Summary Report
 Three Months ending February, 2020

	Month Priority	2019-12				2020-01				2020-02			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other										1		1	
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		1			14	10	5		15	14			
Final Weather		7	18	3	20	22	5	1	19	4	8		
Eastern Exclusions Total		8	18	3	0	34	32	10	1	35	18	9	0
East Transports*		2131	3675	1026	9	2242	3888	1083	16	2099	3511	958	6
East Late		150	60	53	0	120	47	41	0	141	65	80	0
East % of Transports		0%	0%	0%	0%	2%	1%	1%	6%	2%	1%	1%	0%
East Compliance**		92%	98%	94%	100%	94%	98%	96%	100%	93%	98%	91%	100%
East Compliance W/O Exclusions**		92%	97%	94%	100%	93%	97%	95%	94%	91%	97%	90%	100%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		3			13	2	3		8	3	1		
Final Weather		17	5	3	39	10			37	3			
Western Exclusions Total		20	5	3	0	52	12	3	0	45	6	1	0
West Transports*		2371	4059	1062	14	2242	4026	1094	18	2171	3727	928	12
West Late		250	95	143	0	199	53	116	1	247	68	151	0
West % of Transports		1%	0%	0%	0%	2%	0%	0%	0%	2%	0%	0%	0%
West Compliance**		89%	97%	86%	100%	91%	98%	89%	94%	88%	98%	83%	100%
West Compliance W/O Exclusions**		88%	97%	86%	100%	89%	98%	89%	94%	86%	98%	83%	100%

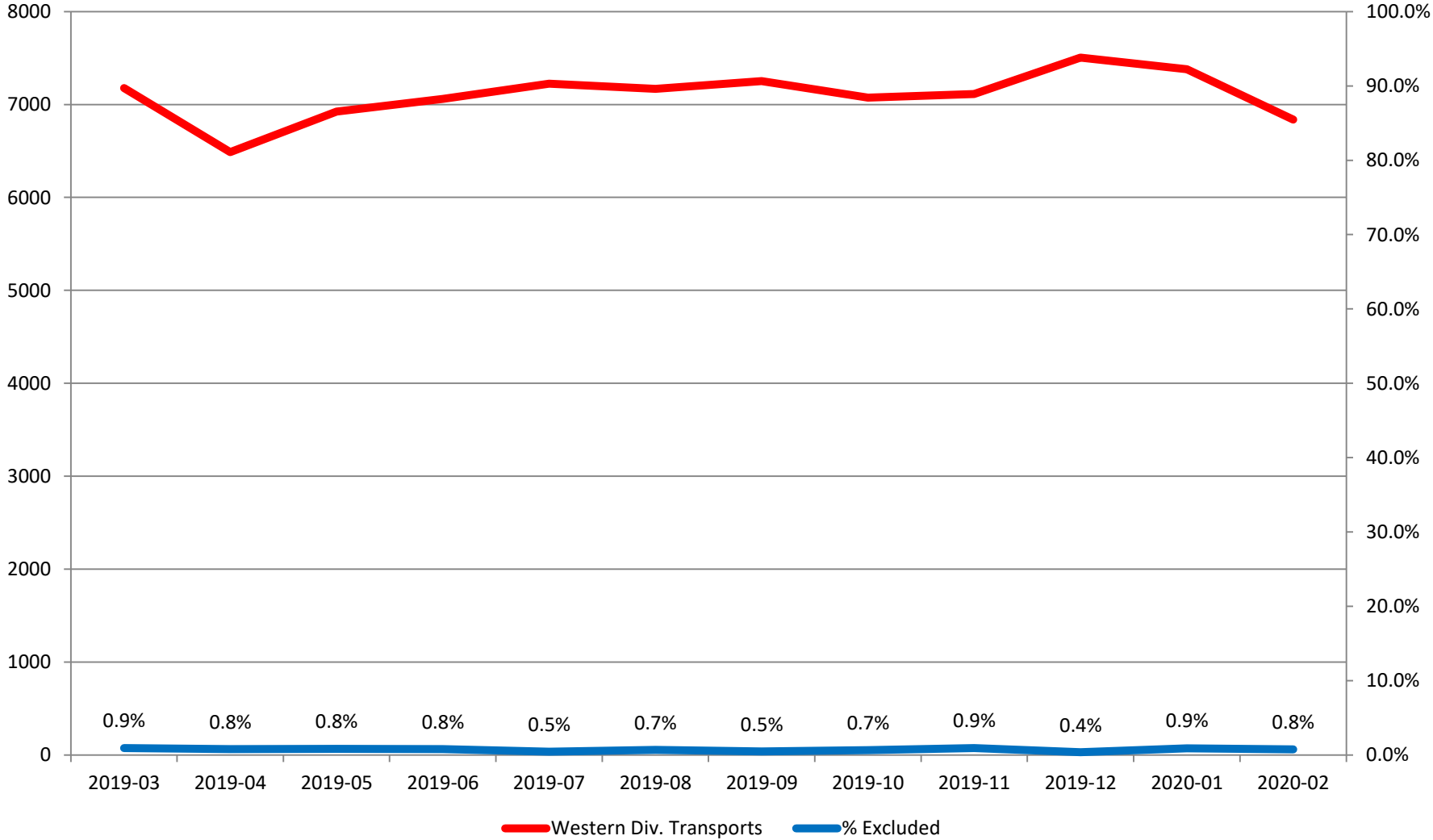
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

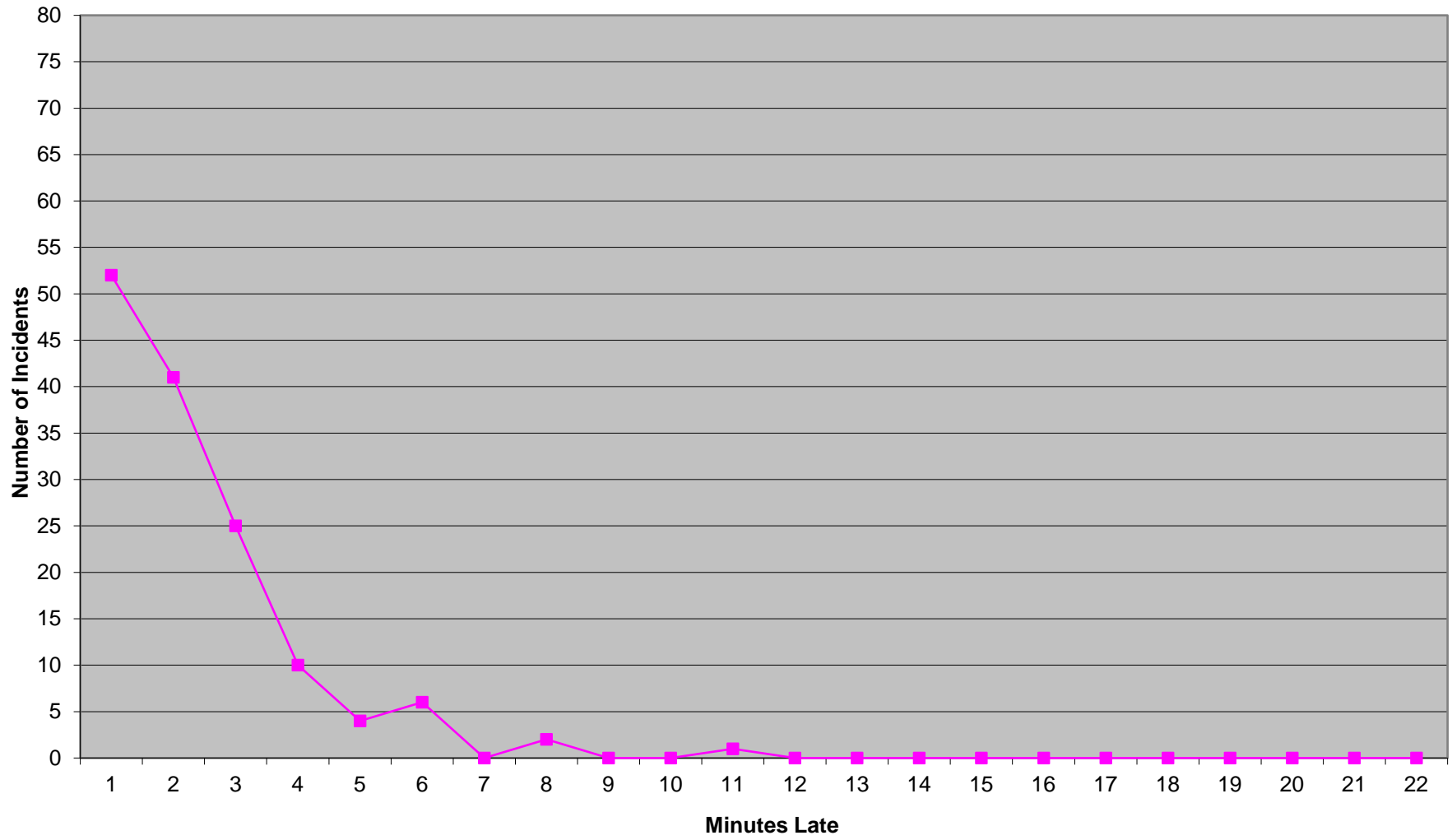
Eastern Division Response Time Exclusions Twelve Months ending February, 2020



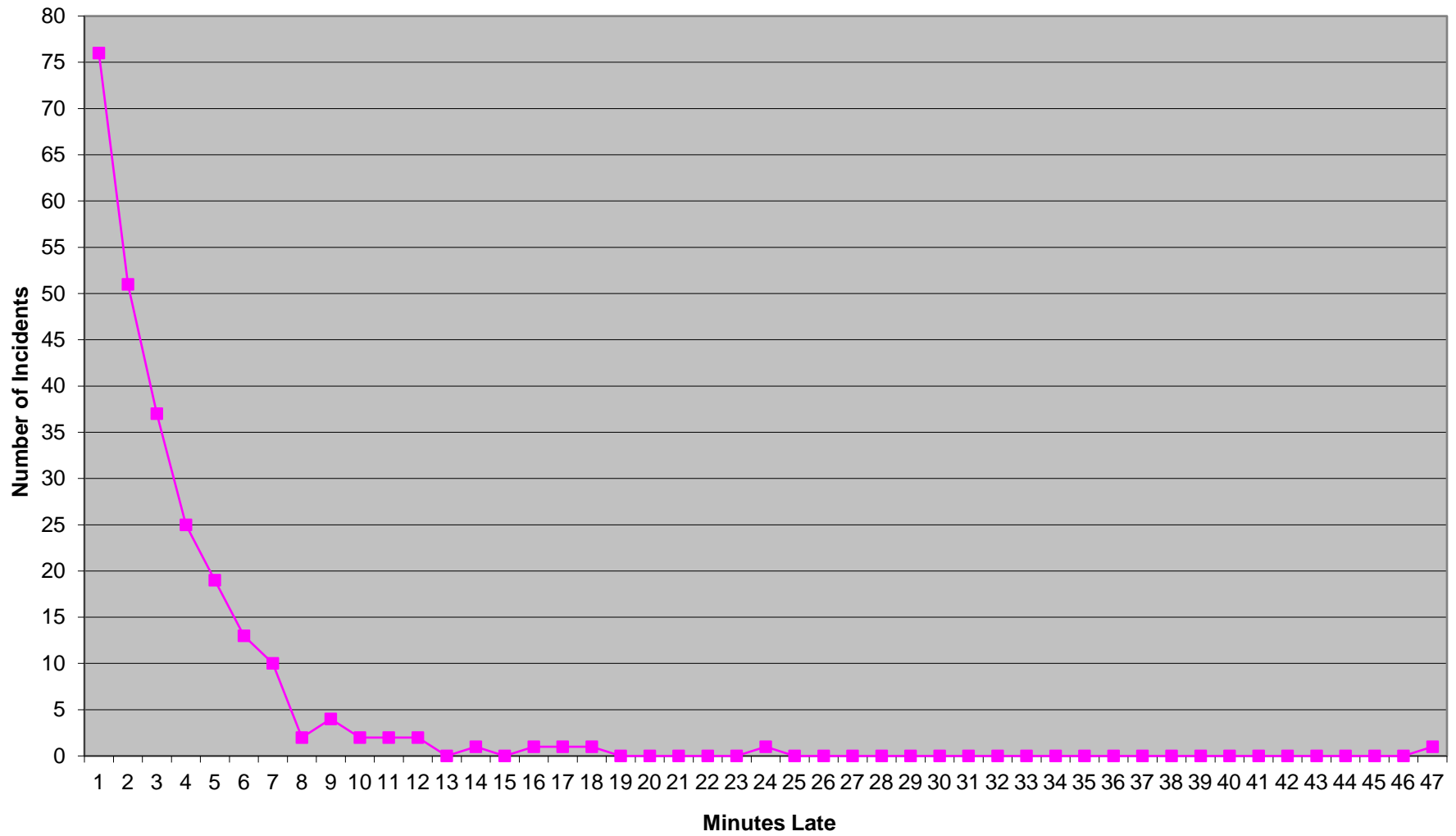
Western Division Response Time Exclusions Twelve Months ending February, 2020



Eastern Division Priority 1 Late Calls February 2020



Western Division Priority 1 Late Calls February 2020



Edmond Priority 1 Late Calls February 2020

