

# Patient Financial Services Report

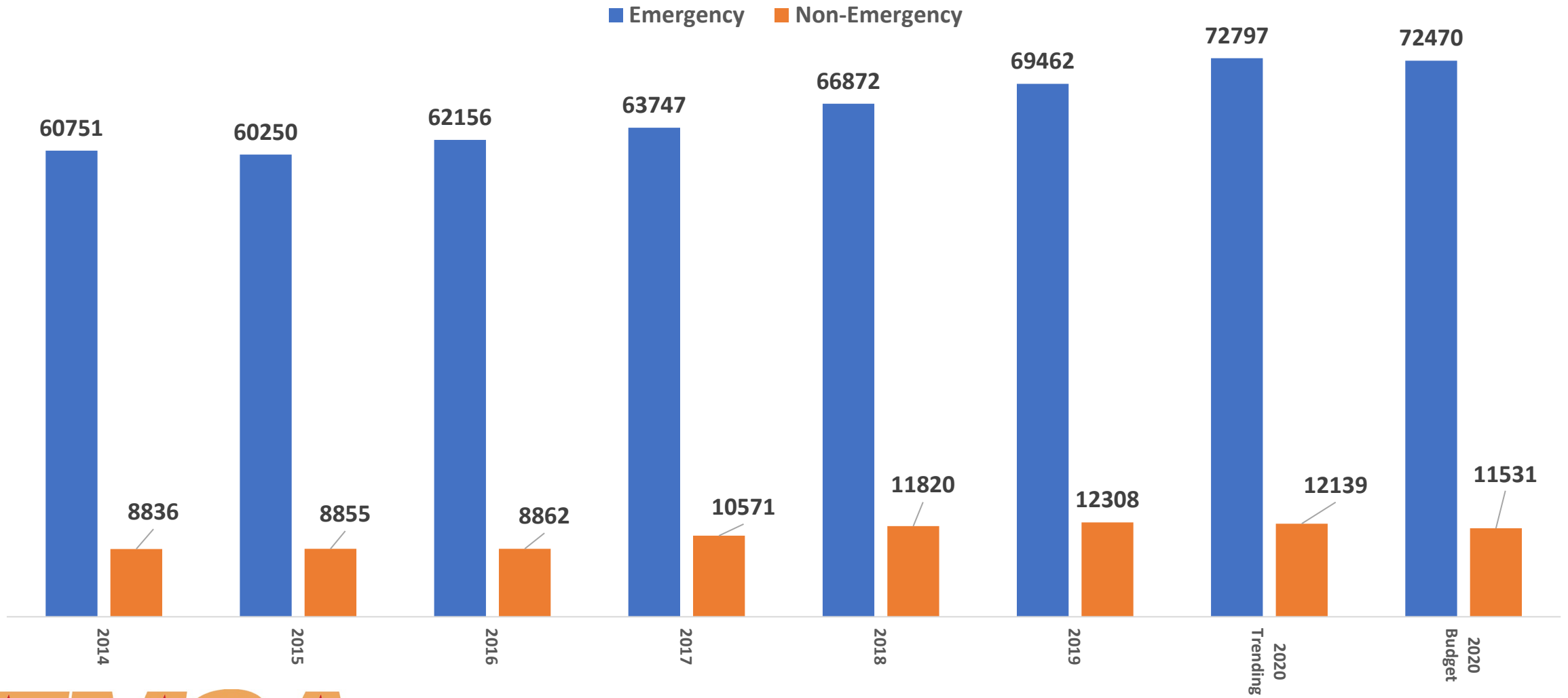
## February 2020

*Angela McLain-Johnson, MA, RHIA*  
*Chief Compliance/Revenue Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

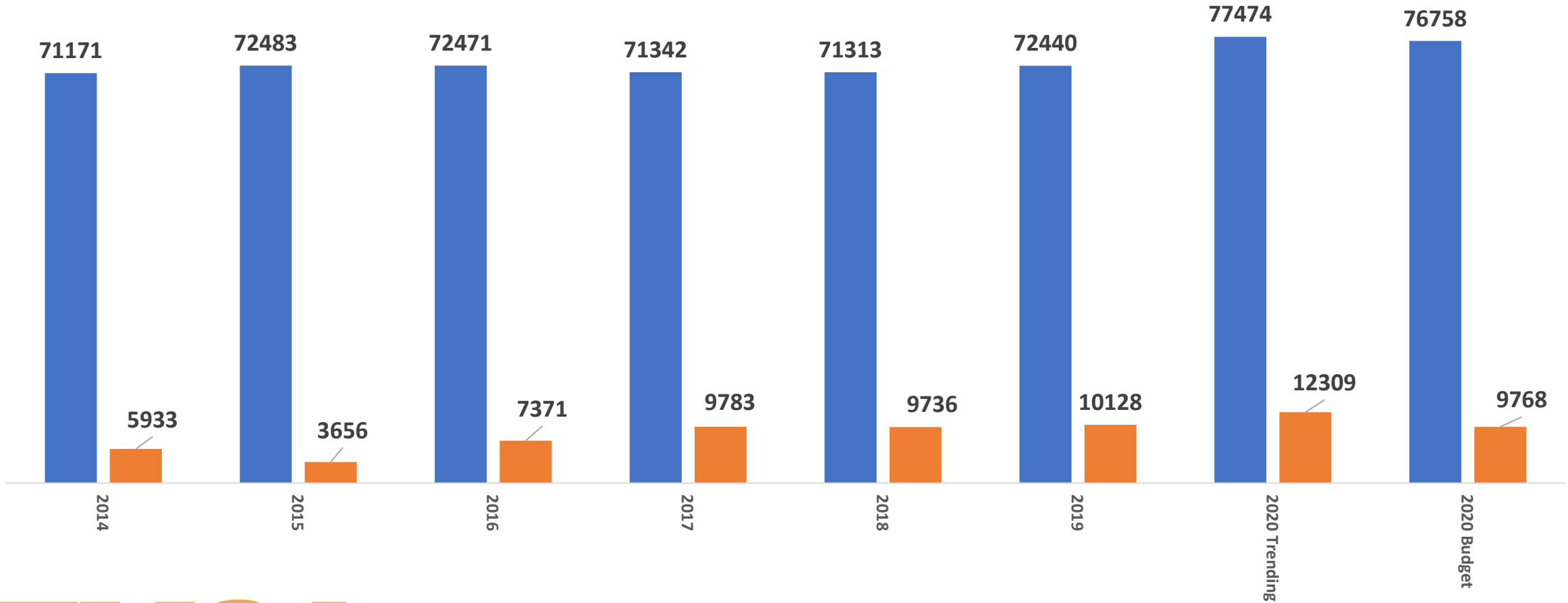
# Eastern Division Call Volume



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Western Division Call Volume

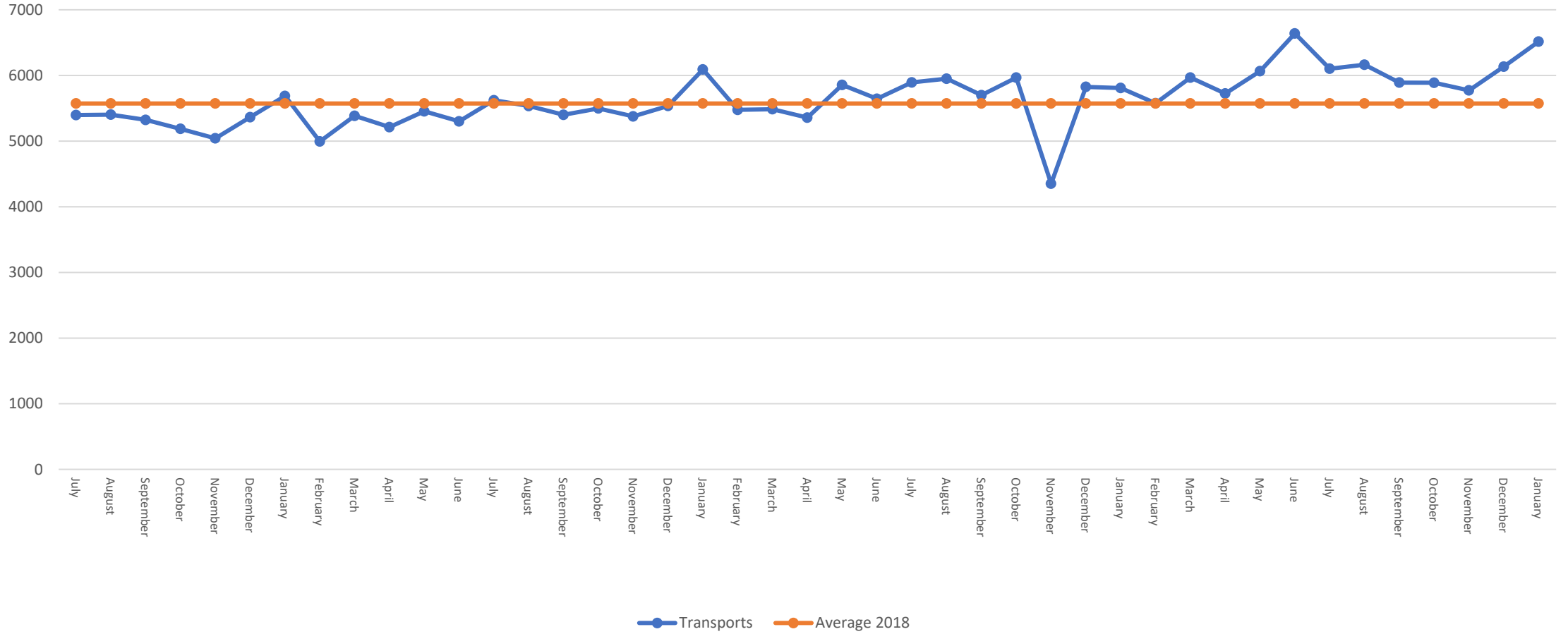
■ Emergency ■ Non-Emergency



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# Eastern Division Call Volume

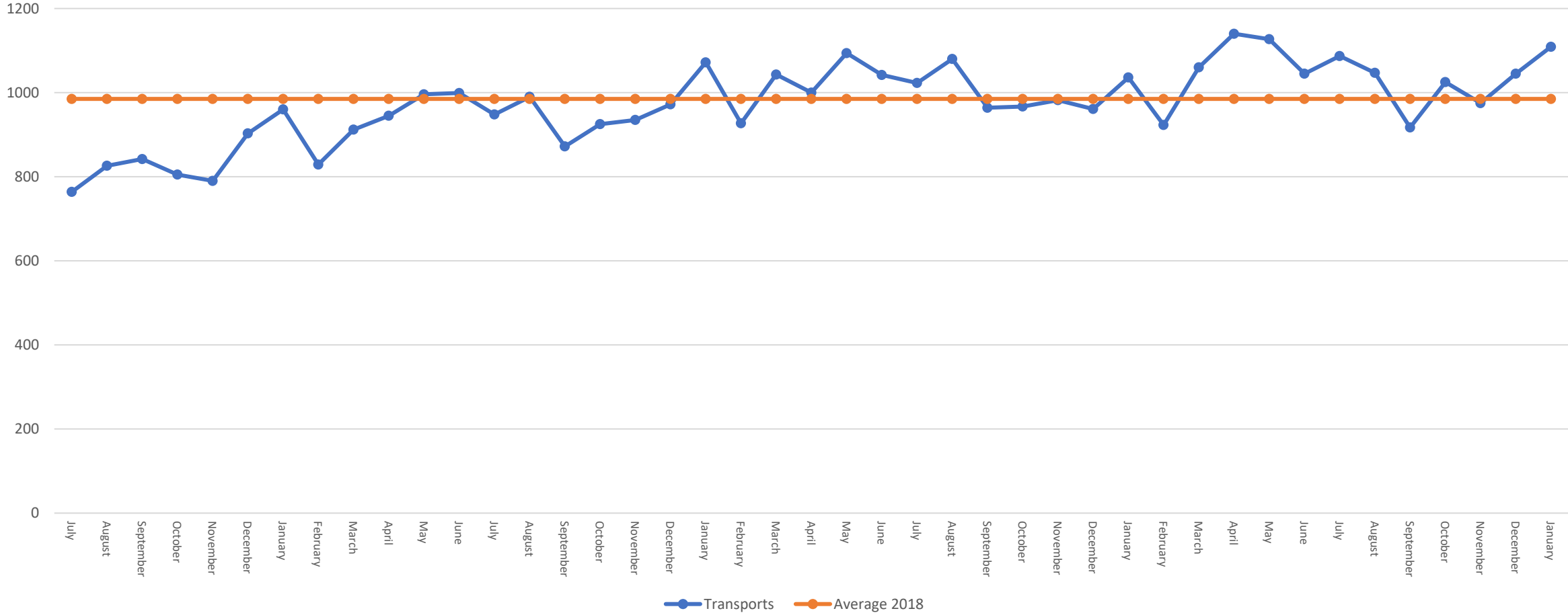
Emergency Transports



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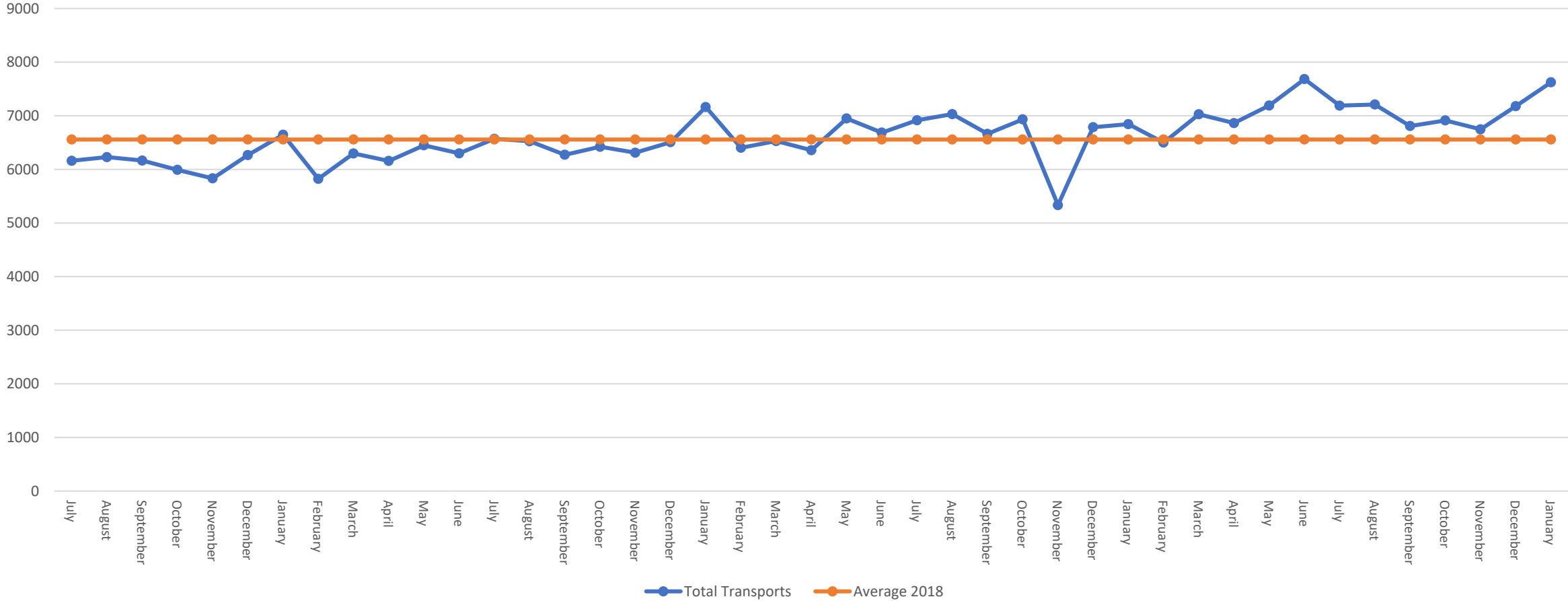
Non-Emergency Transports



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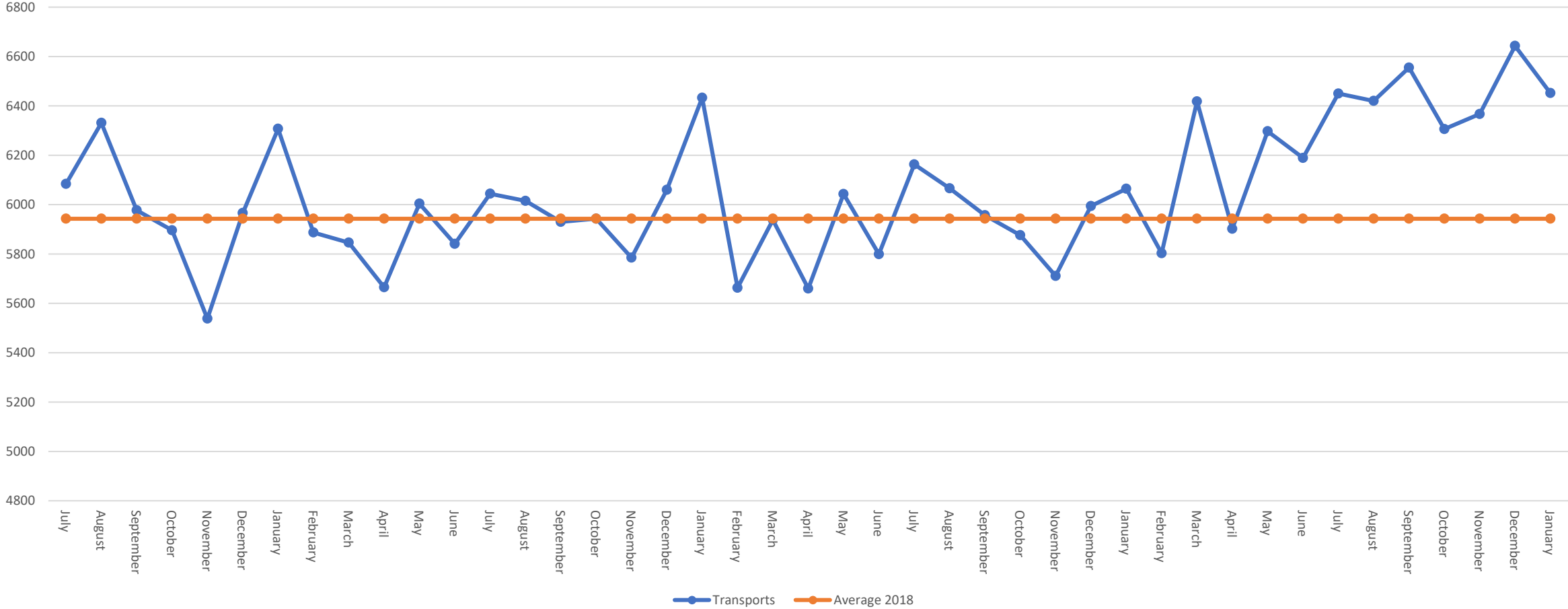
Total Transports



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# Western Division Call Volume

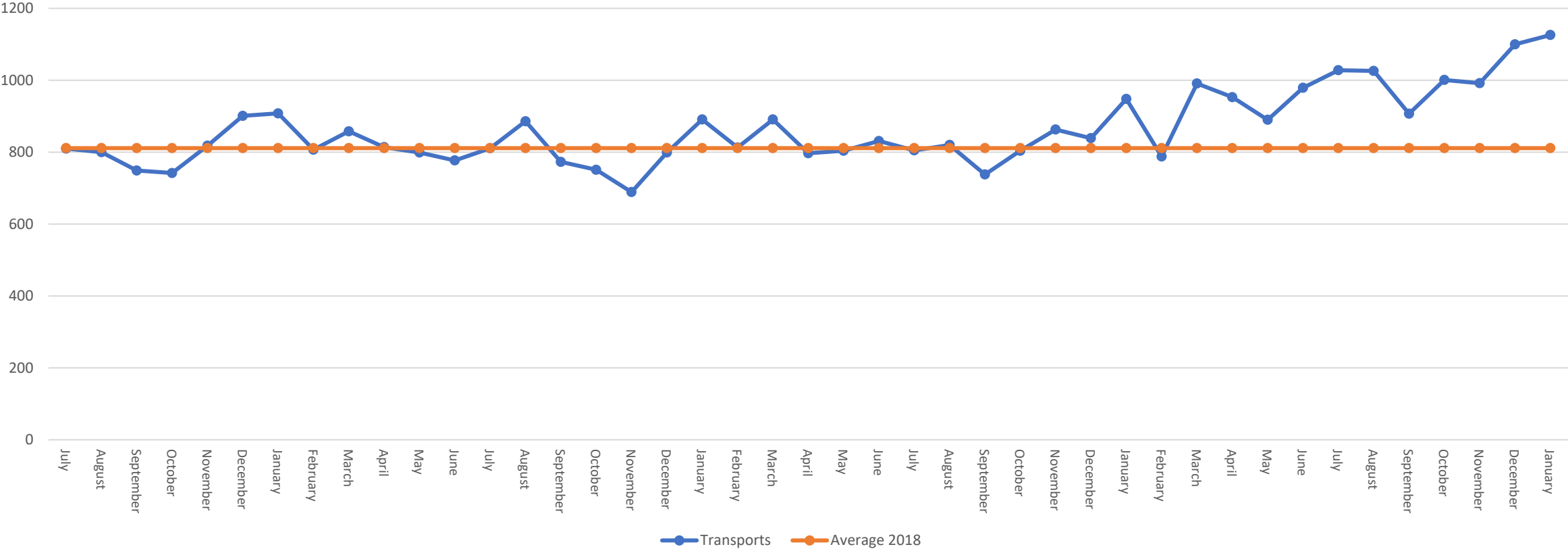
Emergency Transports



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# Western Division Call Volume

Non-Emergency

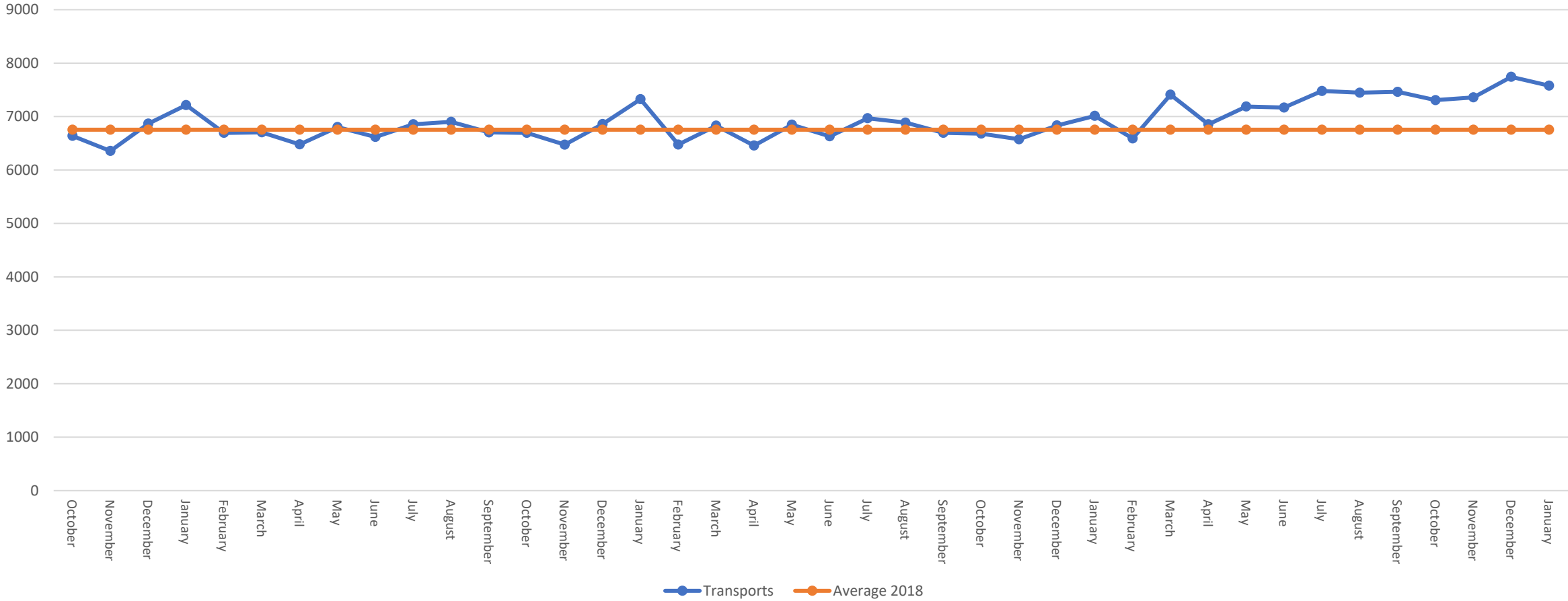


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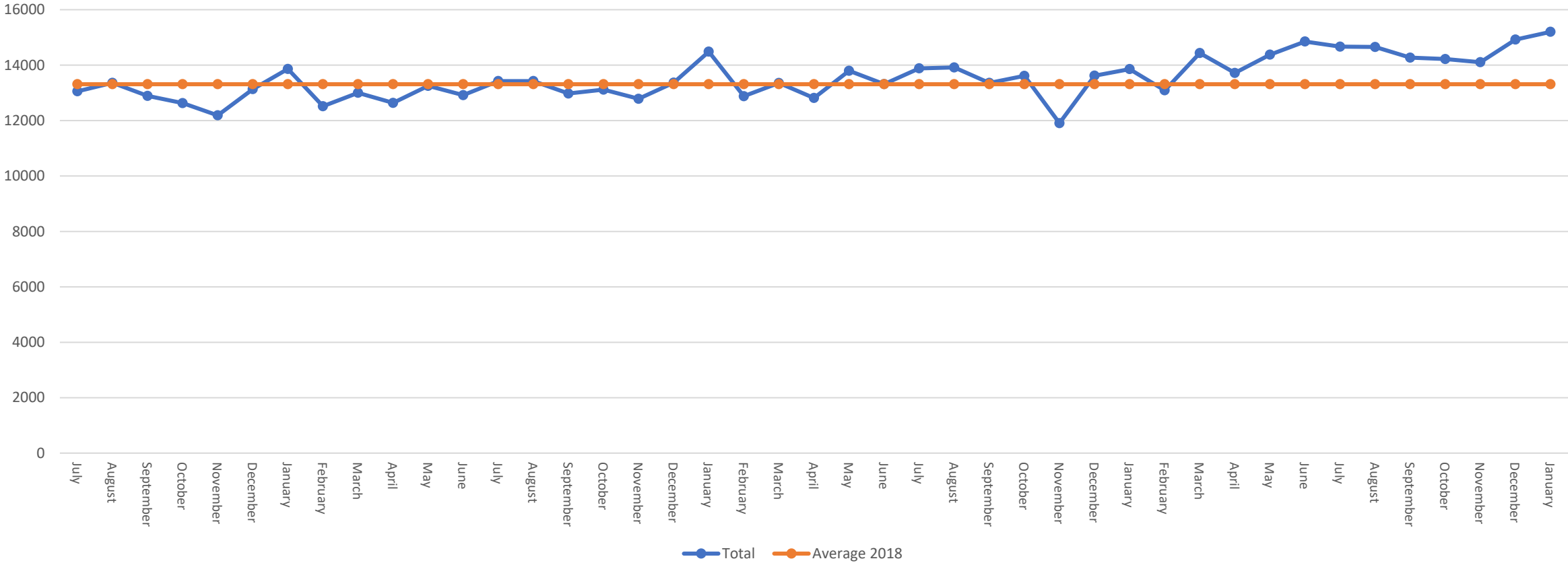
Total Transport



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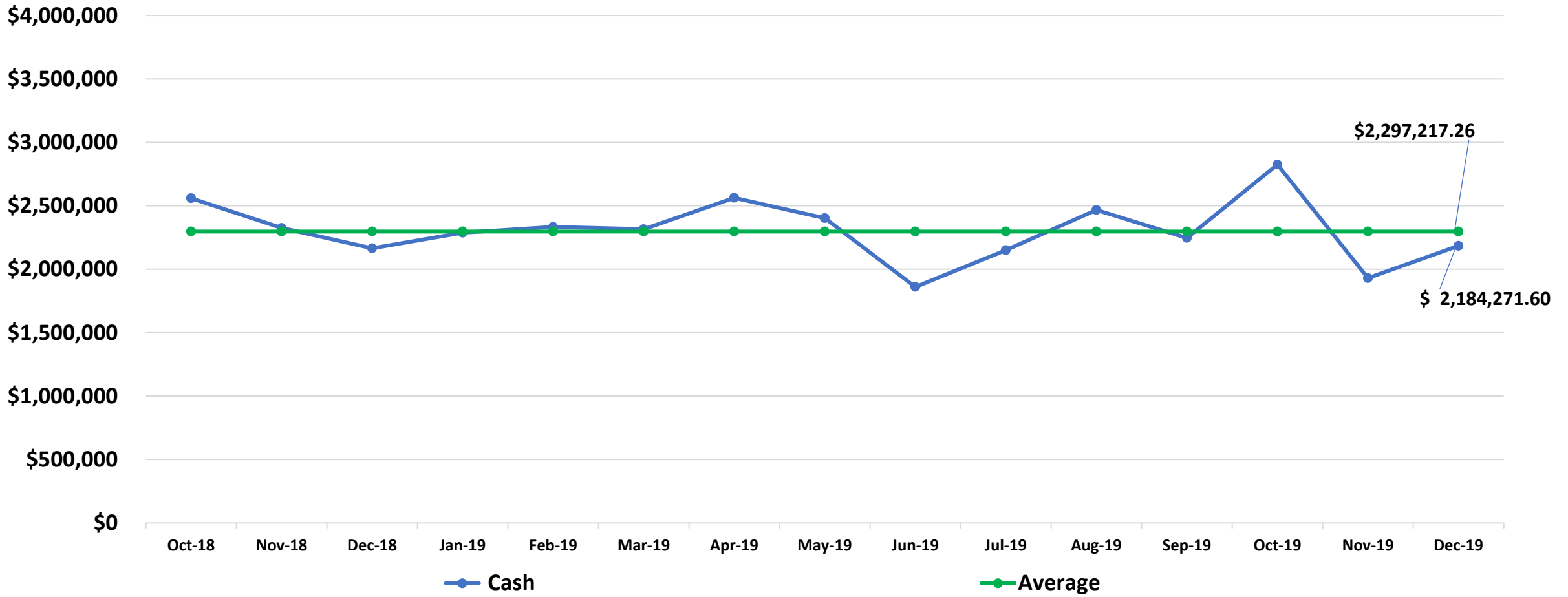
# Western Division Call Volume

Both Divisions-Overall Transports



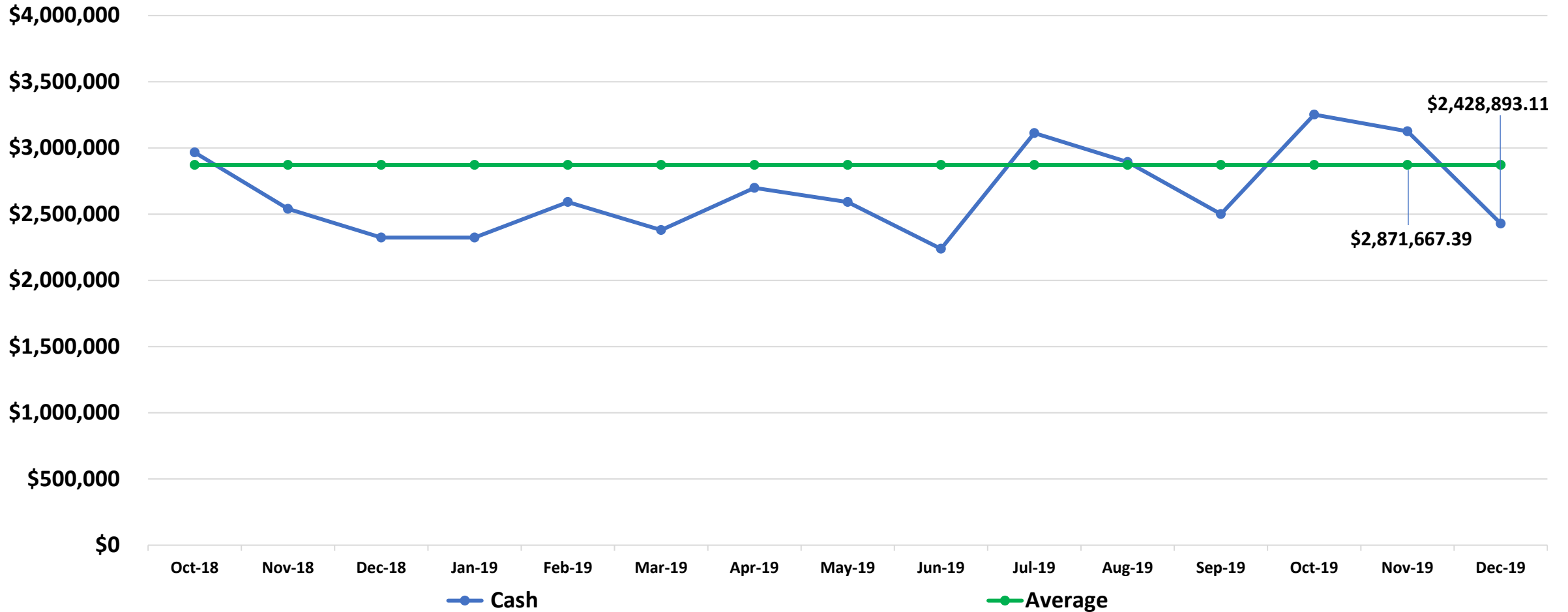
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# Eastern Division Total Cash Collections



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