

Compliance Summary

From December 01, 2019 to December 31, 2019

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	639	37	94%	1,169	9	99%	519	29	94%	4	0	100%
Tulsa 2	528	30	94%	853	13	98%	7	0	100%	0	0	N/A
Tulsa 3	803	58	92%	1,383	28	97%	498	24	95%	5	0	100%
Tulsa Total	1,970	125	93%	3,405	50	98%	1,024	53	94%	9	0	100%
Sand Springs	75	11		133	3	93%	0	0	N/A	0	0	N/A
Jenks	49	9		78	3	90%	1	0	100%	0	0	N/A
Bixby	37	5		59	4	90%	1	0	100%	0	0	N/A
Total Non-Beneficiary	161	25		270	10	91%	2	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:19

Dispatched to On Scene: 8:37

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From December 01, 2019 to December 31, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	961	85	91%	1,870	32	98%	630	86	86%	13	0	100%
Oklahoma City 2	1,149	134	88%	1,782	43	97%	334	38	88%	1	0	100%
Edmond	193	25	87%	296	13	95%	85	13	84%	0	0	N/A
Total OKC & Edmond	2,303	244	89%	3,948	88	97%	1,049	137	86%	14	0	100%
Mustang	28	4		52	5	88%	13	6	53%	0	0	N/A
The Village	33	0		53	2	97%	0	0	N/A	0	0	N/A
Nichols Hills	7	2		6	0	84%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	68	6		111	7	92%	13	6	53%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:42

Dispatched to On Scene: 9:12

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
December 1, 2019 Year to December 31, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	639	37	94%
District 2	528	30	94%
District 3	803	58	92%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	961	85	91%
District 2	1149	134	88%
Edmond	193	25	87%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

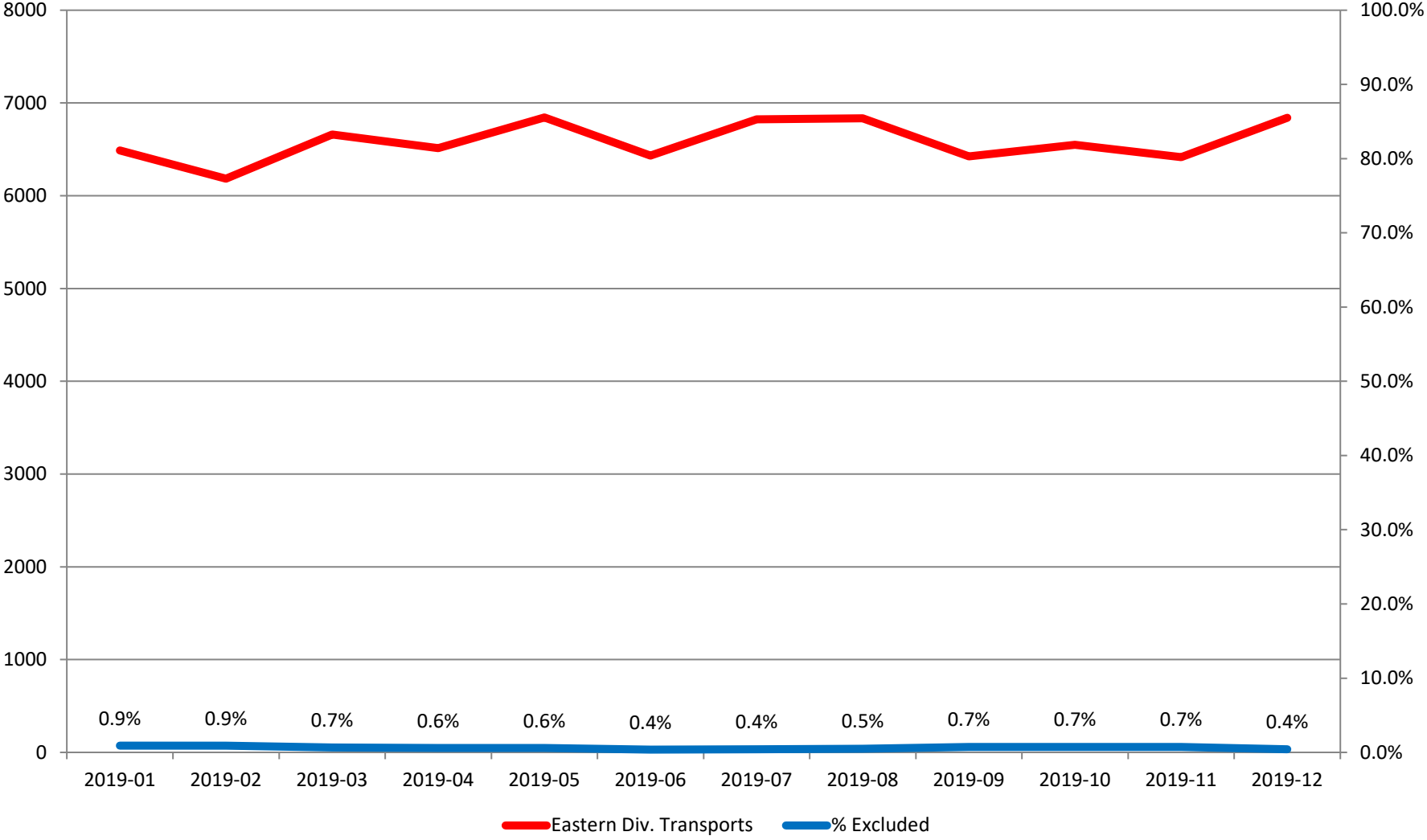
Response Time Exclusion Summary Report
 Three Months ending December, 2019

	Month Priority	2019-10				2019-11				2019-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		8	10			12	10	4		1			
Final Weather		21	3	6		17	4	1		7	18	3	
Eastern Exclusions Total		29	13	6	0	29	14	5	0	8	18	3	0
East Transports*		1882	3649	1014	3	1930	3526	956	5	2131	3675	1026	9
East Late		144	66	61	0	119	45	55	0	150	60	53	0
East % of Transports		2%	0%	1%	0%	2%	0%	1%	0%	0%	0%	0%	0%
East Compliance**		92%	98%	93%	100%	93%	98%	94%	100%	92%	98%	94%	100%
East Compliance W/O Exclusions**		90%	97%	93%	100%	92%	98%	93%	100%	92%	97%	94%	100%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		7	8			14	9	5		3			
Final Weather		23	8			34	5	0		17	5	3	
Western Exclusions Total		30	16	0	0	48	14	5	0	20	5	3	0
West Transports*		2223	3878	946	26	2166	3992	942	12	2371	4059	1062	14
West Late		154	54	46	3	195	53	80	1	250	95	143	0
West % of Transports		1%	0%	0%	0%	2%	0%	1%	0%	1%	0%	0%	0%
West Compliance**		93%	98%	95%	88%	90%	98%	91%	91%	89%	97%	86%	100%
West Compliance W/O Exclusions**		91%	98%	95%	88%	89%	98%	91%	91%	88%	97%	86%	100%

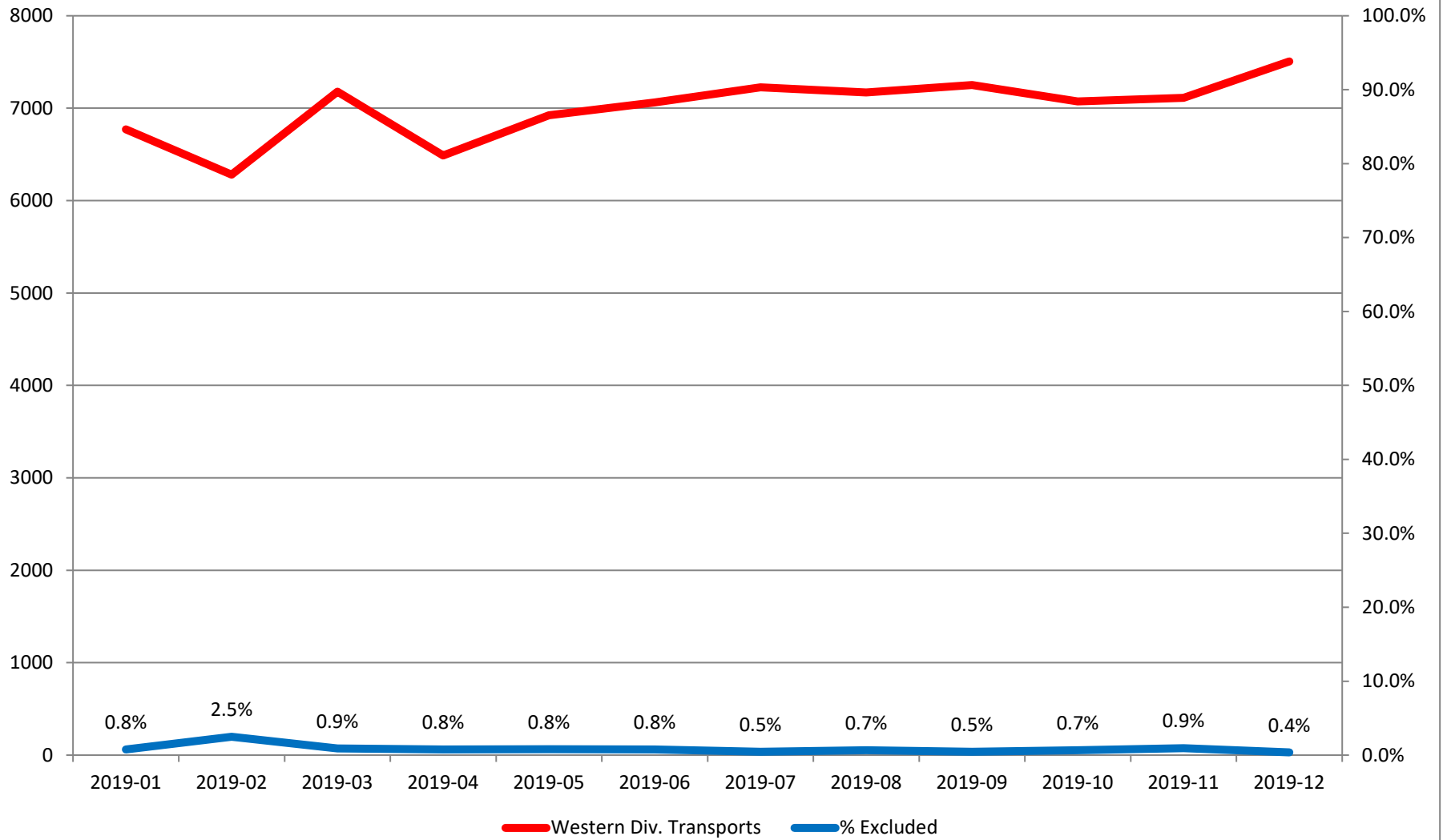
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

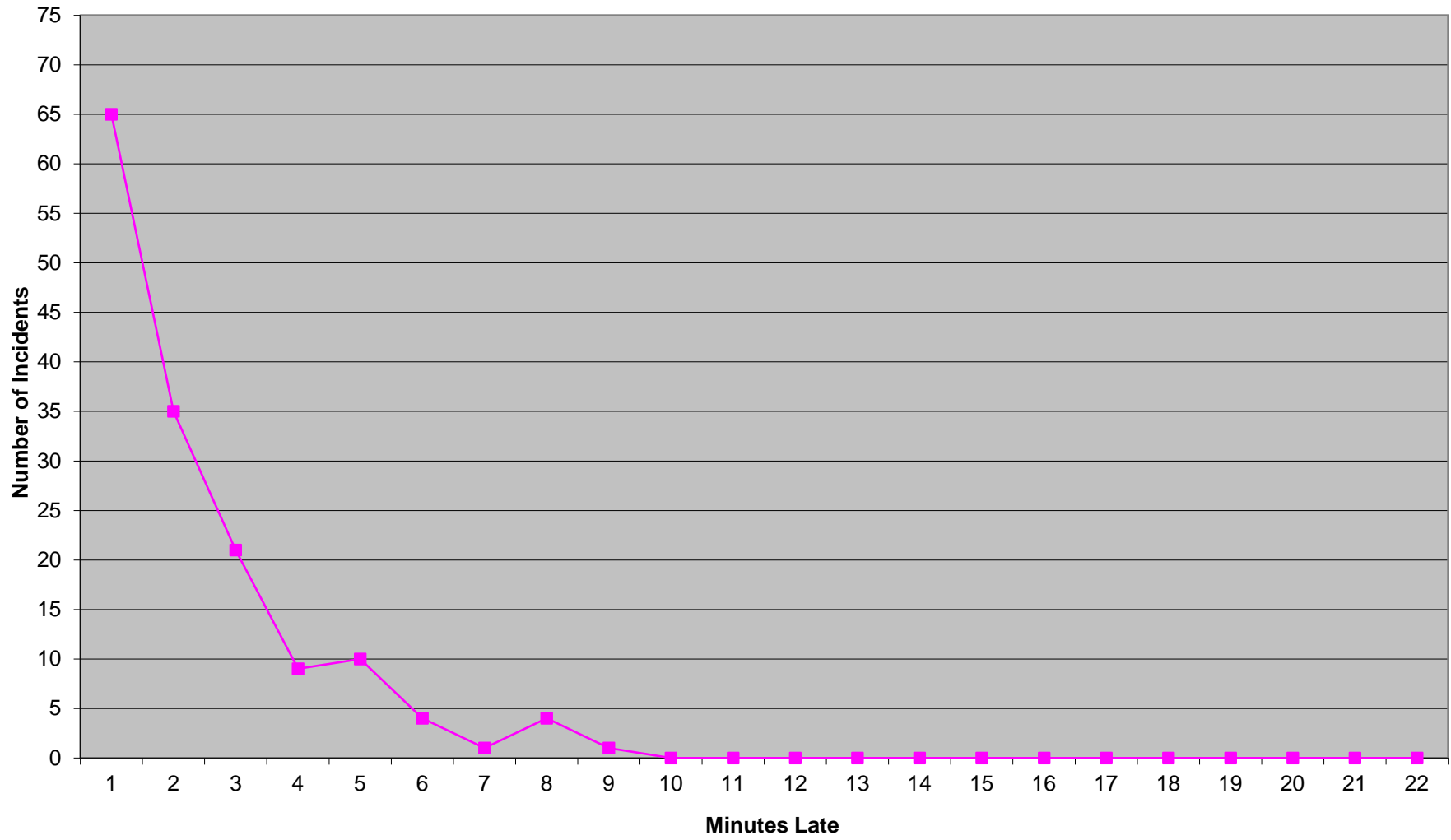
Eastern Division Response Time Exclusions Twelve Months ending December, 2019



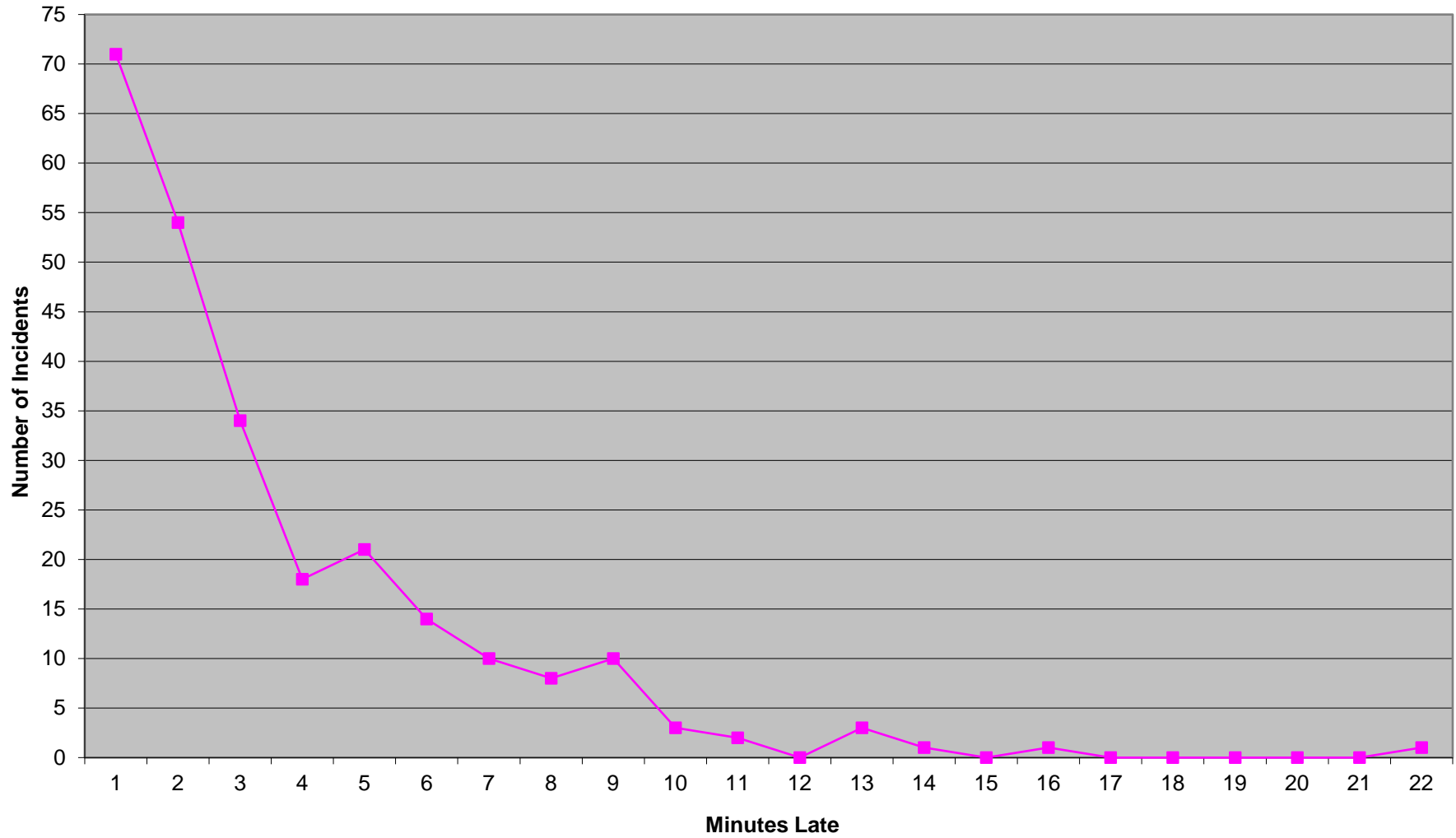
Western Division Response Time Exclusions Twelve Months ending December, 2019



Eastern Division Priority 1 Late Calls December 2019



Western Division Priority 1 Late Calls December 2019



Edmond Priority 1 Late Calls December 2019

