

Compliance Summary

From November 01, 2019 to November 30, 2019

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	583	39	93%	1,109	7	99%	466	26	94%	3	0	100%
Tulsa 2	508	30	94%	848	6	99%	13	0	100%	0	0	N/A
Tulsa 3	702	31	95%	1,323	24	98%	477	29	93%	2	0	100%
Tulsa Total	1,793	100	94%	3,280	37	98%	956	55	94%	5	0	100%
Sand Springs	71	12		110	4	91%	0	0	N/A	0	0	N/A
Jenks	29	4		69	1	94%	0	0	N/A	0	0	N/A
Bixby	37	3		67	3	94%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	137	19		246	8	92%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:14

Dispatched to On Scene: 8:38

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From November 01, 2019 to November 30, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	895	63	92%	1,817	7	99%	508	37	92%	8	1	87%
Oklahoma City 2	1,036	106	89%	1,748	33	98%	355	28	92%	4	0	100%
Edmond	175	17	90%	315	9	97%	64	14	78%	0	0	N/A
Total OKC & Edmond	2,106	186	91%	3,880	49	98%	927	79	91%	12	1	91%
Mustang	33	8		62	4	87%	15	1	93%	0	0	N/A
The Village	20	1		43	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	7	0		7	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	60	9		112	4	92%	15	1	93%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:18
 Dispatched to On Scene: 8:59

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
November 01, 2019 Year to November 30, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	583	39	93%
District 2	508	30	94%
District 3	702	31	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	895	63	92%
District 2	1036	106	89%
Edmond	175	17	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

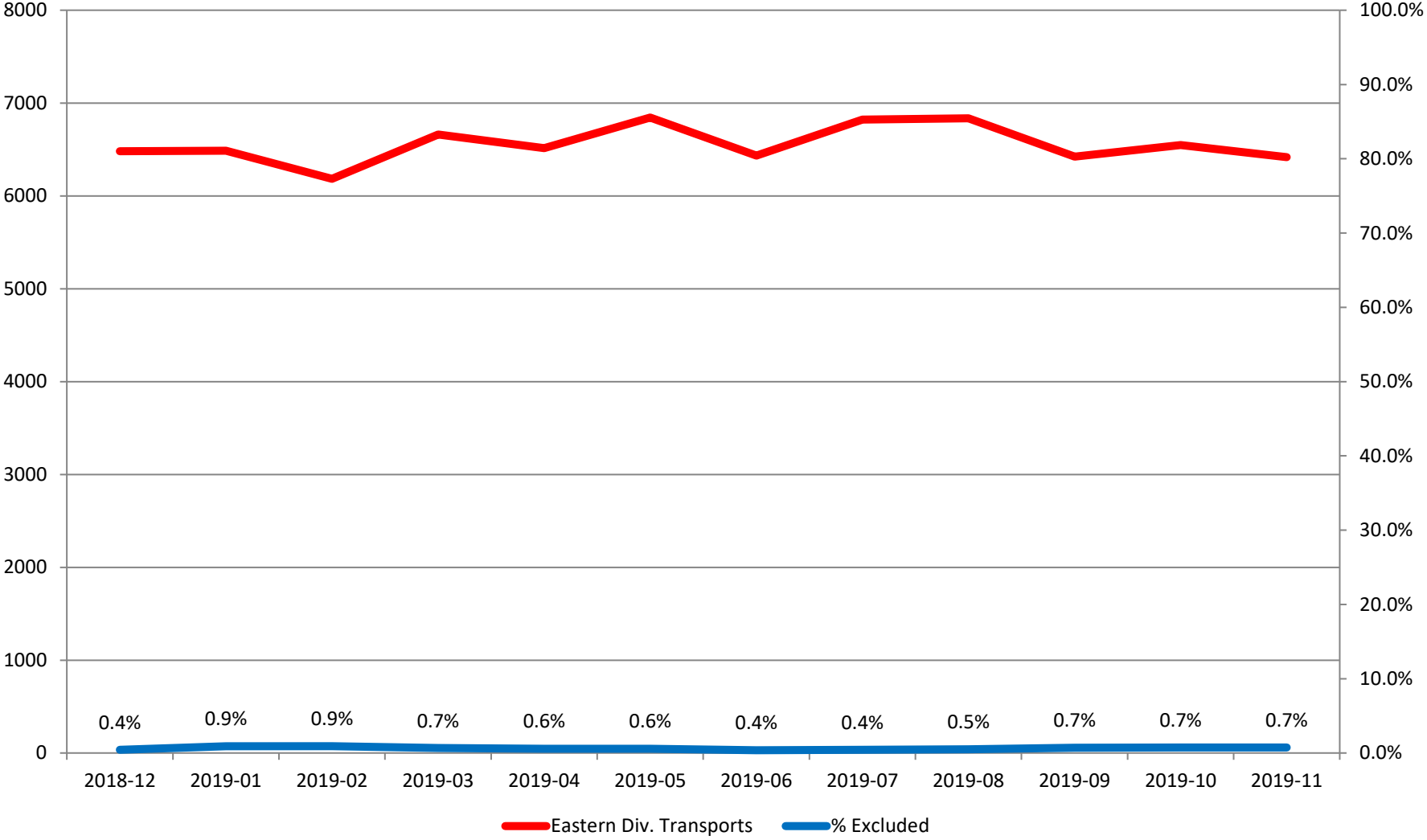
Response Time Exclusion Summary Report
 Three Months ending November, 2019

	Month Priority	2019-09				2019-10				2019-11			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		17	17	1		8	10			12	10	4	
Final Weather		8	2	1		21	3	6		17	4	1	
Eastern Exclusions Total		25	19	2	0	29	13	6	0	29	14	5	0
East Transports*		1954	3564	894	12	1882	3649	1014	3	1930	3526	956	5
East Late		136	54	76	0	144	66	61	0	119	45	55	0
East % of Transports		1%	1%	0%	0%	2%	0%	1%	0%	2%	0%	1%	0%
East Compliance**		93%	98%	91%	100%	92%	98%	93%	100%	93%	98%	94%	100%
East Compliance W/O Exclusions**		91%	97%	91%	100%	90%	97%	93%	100%	92%	98%	93%	100%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		21	3	2		7	8			14	9	5	
Final Weather		7	1			23	8			34	5	0	
Western Exclusions Total		28	4	2	0	30	16	0	0	48	14	5	0
West Transports*		2345	4021	868	17	2223	3878	946	26	2166	3992	942	12
West Late		216	53	79	0	154	54	46	3	195	53	80	1
West % of Transports		1%	0%	0%	0%	1%	0%	0%	0%	2%	0%	1%	0%
West Compliance**		90%	98%	90%	100%	93%	98%	95%	88%	90%	98%	91%	91%
West Compliance W/O Exclusions**		89%	98%	90%	100%	91%	98%	95%	88%	89%	98%	91%	91%

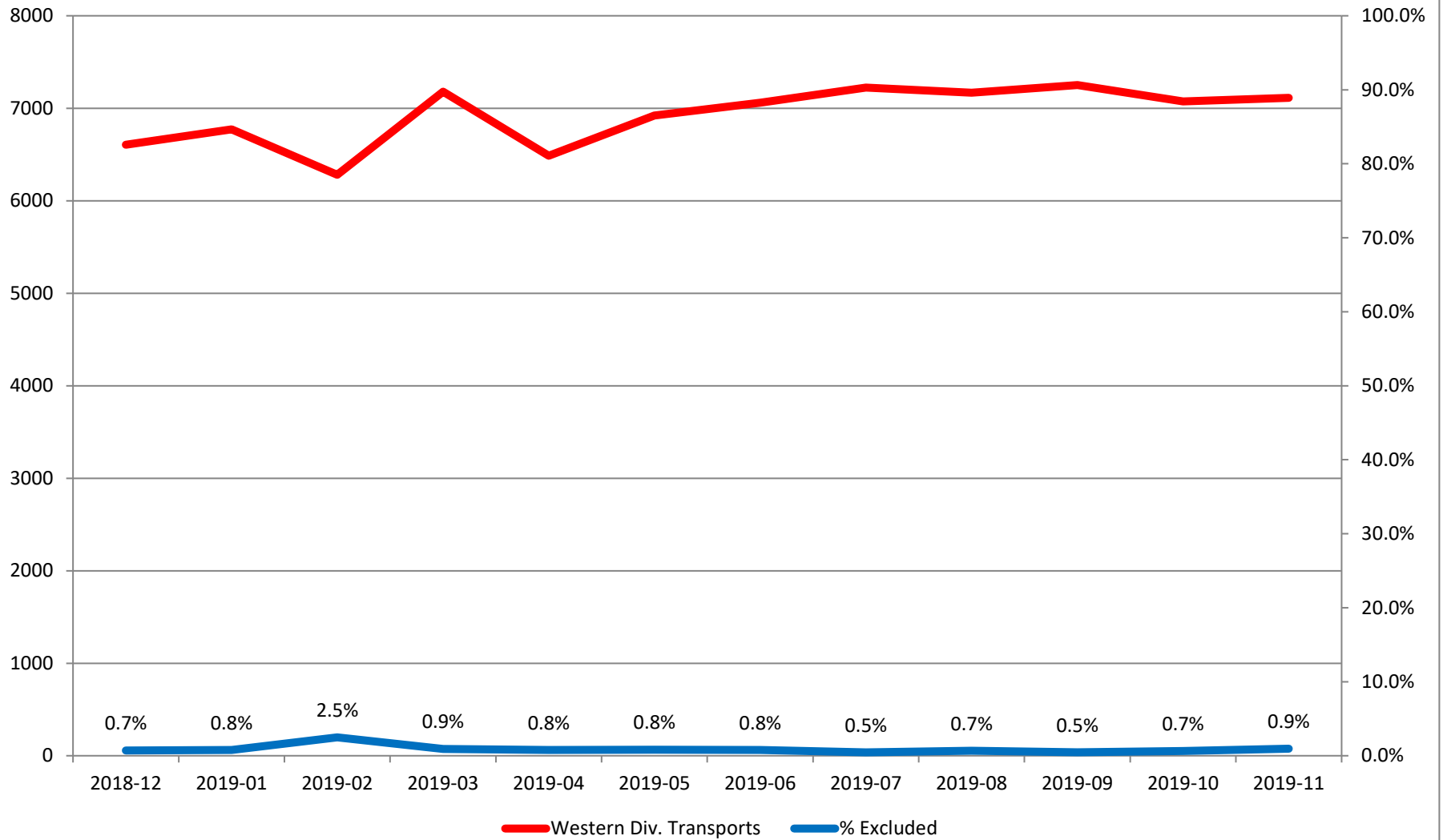
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

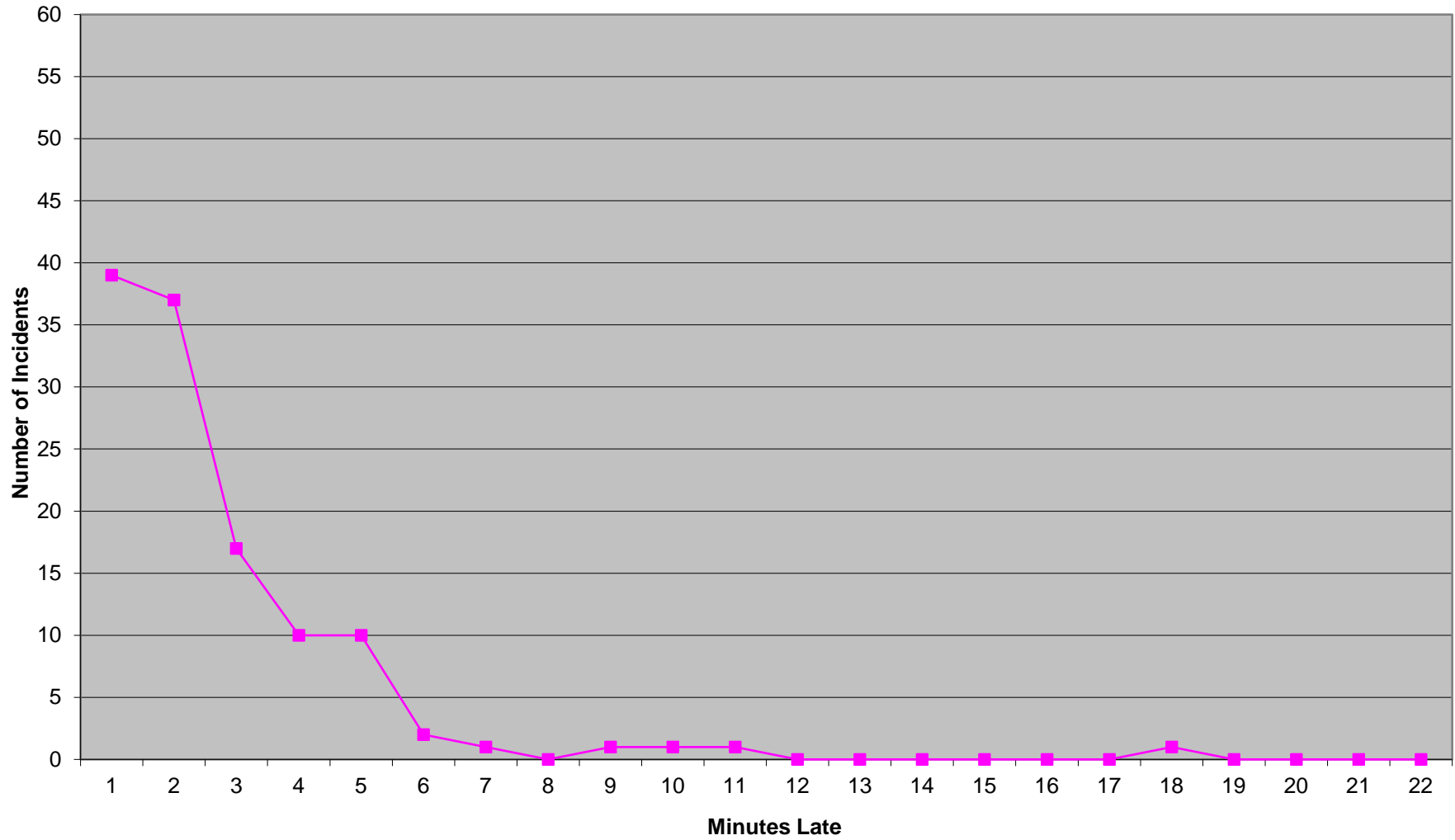
Eastern Division Response Time Exclusions Twelve Months ending November, 2019



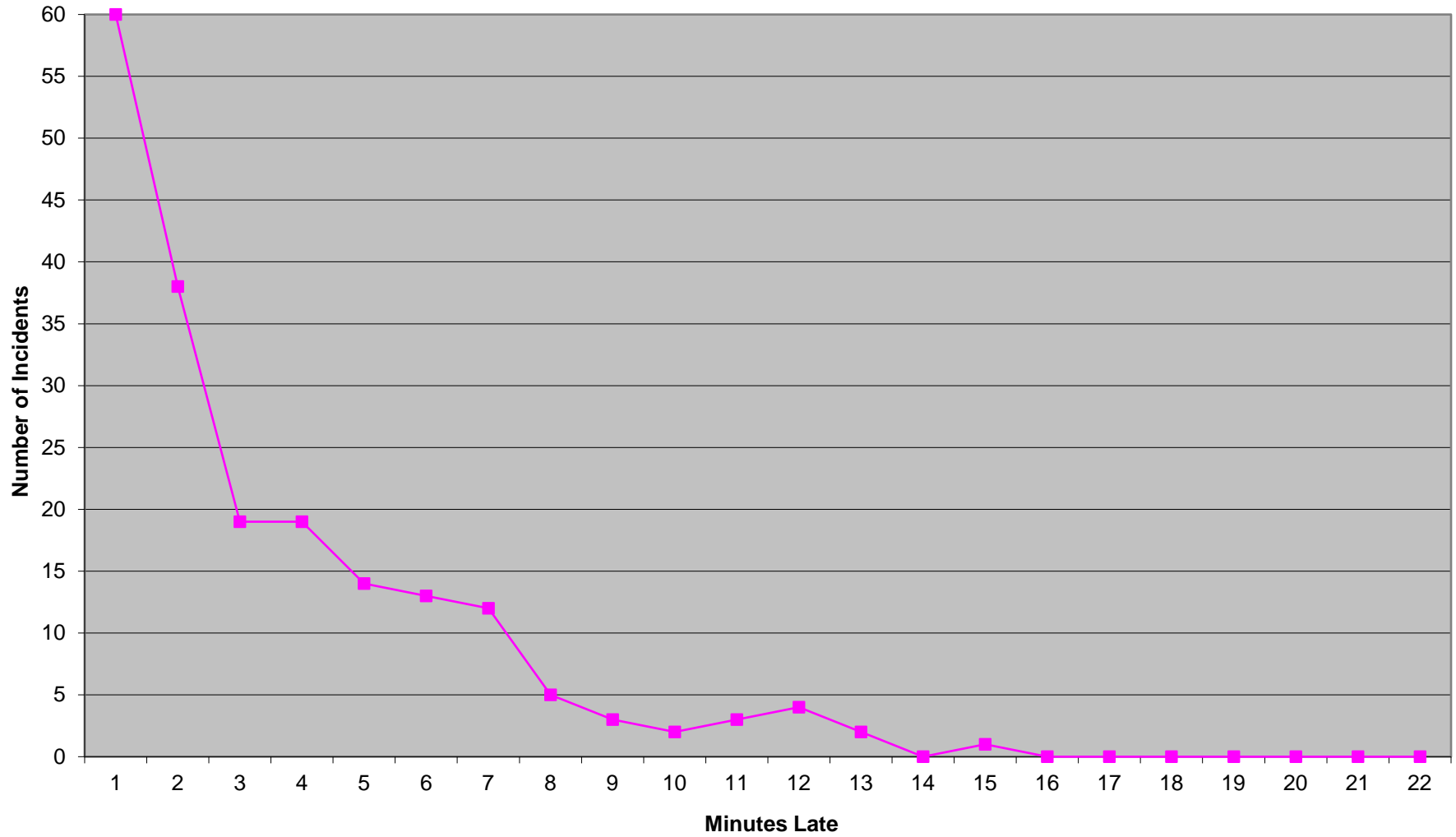
Western Division Response Time Exclusions Twelve Months ending November, 2019



Eastern Division Priority 1 Late Calls November 2019



Western Division Priority 1 Late Calls November 2019



Edmond Priority 1 Late Calls November 2019

