

Compliance Summary

From October 01, 2019 to October 31, 2019

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	564	37	93%	1,113	18	98%	503	31	93%	2	0	100%
Tulsa 2	479	42	91%	887	13	98%	10	0	100%	0	0	N/A
Tulsa 3	698	37	94%	1,395	26	98%	501	30	94%	1	0	100%
Tulsa Total	1,741	116	93%	3,395	57	98%	1,014	61	93%	3	0	100%
Sand Springs	67	15		133	3	91%	0	0	N/A	0	0	N/A
Jenks	36	6		54	1	92%	0	0	N/A	0	0	N/A
Bixby	38	7		67	5	88%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	141	28		254	9	90%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:32

Dispatched to On Scene: 8:52

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From October 01, 2019 to October 31, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	905	42	95%	1,774	18	98%	563	25	95%	21	3	85%
Oklahoma City 2	1,073	81	92%	1,708	26	98%	298	13	95%	5	0	100%
Edmond	183	21	88%	301	6	98%	74	8	89%	0	0	N/A
Total OKC & Edmond	2,161	144	93%	3,783	50	98%	935	46	95%	26	3	88%
Mustang	42	6		55	4	89%	11	0	100%	0	0	N/A
The Village	18	4		31	0	91%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		9	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	62	10		95	4	91%	11	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:09

Dispatched to On Scene: 8:47

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
October 01, 2019 Year to October 31, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	564	37	93%
District 2	479	42	91%
District 3	698	37	94%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	905	42	95%
District 2	1073	81	92%
Edmond	183	21	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

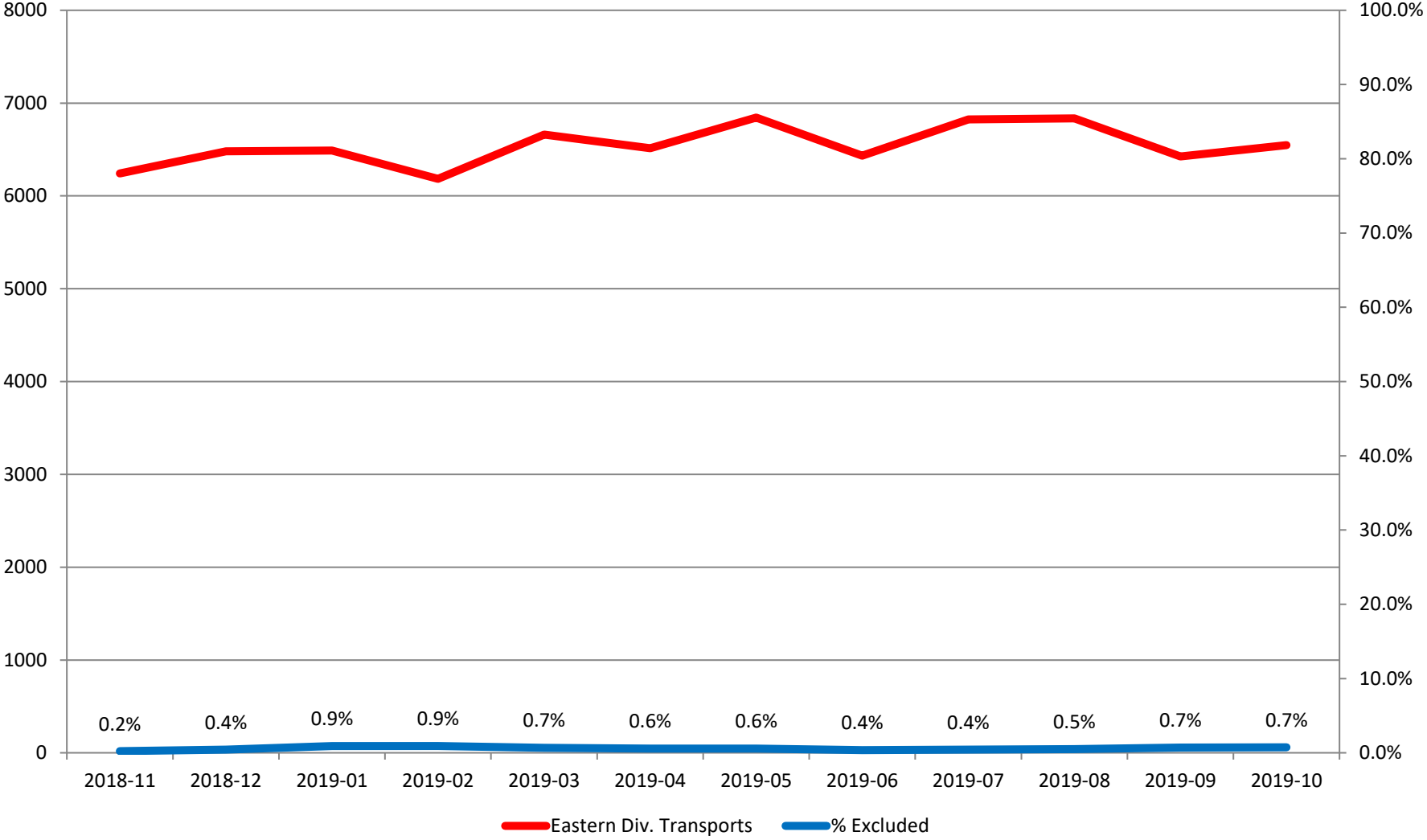
Response Time Exclusion Summary Report
 Three Months ending October, 2019

Month Priority	2019-08				2019-09				2019-10			
	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other	2	3										
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	9	6	1		17	17	1		8	10		
Final Weather	9	1	3		8	2	1		21	3	6	
Eastern Exclusions Total	20	10	4	0	25	19	2	0	29	13	6	0
East Transports*	1987	3813	1016	19	1954	3564	894	12	1882	3649	1014	3
East Late	107	40	40	1	136	54	76	0	144	66	61	0
East % of Transports	1%	0%	0%	0%	1%	1%	0%	0%	2%	0%	1%	0%
East Compliance**	94%	98%	96%	94%	93%	98%	91%	100%	92%	98%	93%	100%
East Compliance W/O Exclusions**	93%	98%	95%	94%	91%	97%	91%	100%	90%	97%	93%	100%
Western Division												
Western Division												
Final Other												
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	18	13	1		21	3	2		7	8		
Final Weather	15	1			7	1			23	8		
Western Exclusions Total	33	14	1	0	28	4	2	0	30	16	0	0
West Transports*	2236	3945	982	24	2345	4021	868	17	2223	3878	946	26
West Late	203	59	43	1	216	53	79	0	154	54	46	3
West % of Transports	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%
West Compliance**	90%	98%	95%	95%	90%	98%	90%	100%	93%	98%	95%	88%
West Compliance W/O Exclusions**	89%	98%	95%	95%	89%	98%	90%	100%	91%	98%	95%	88%

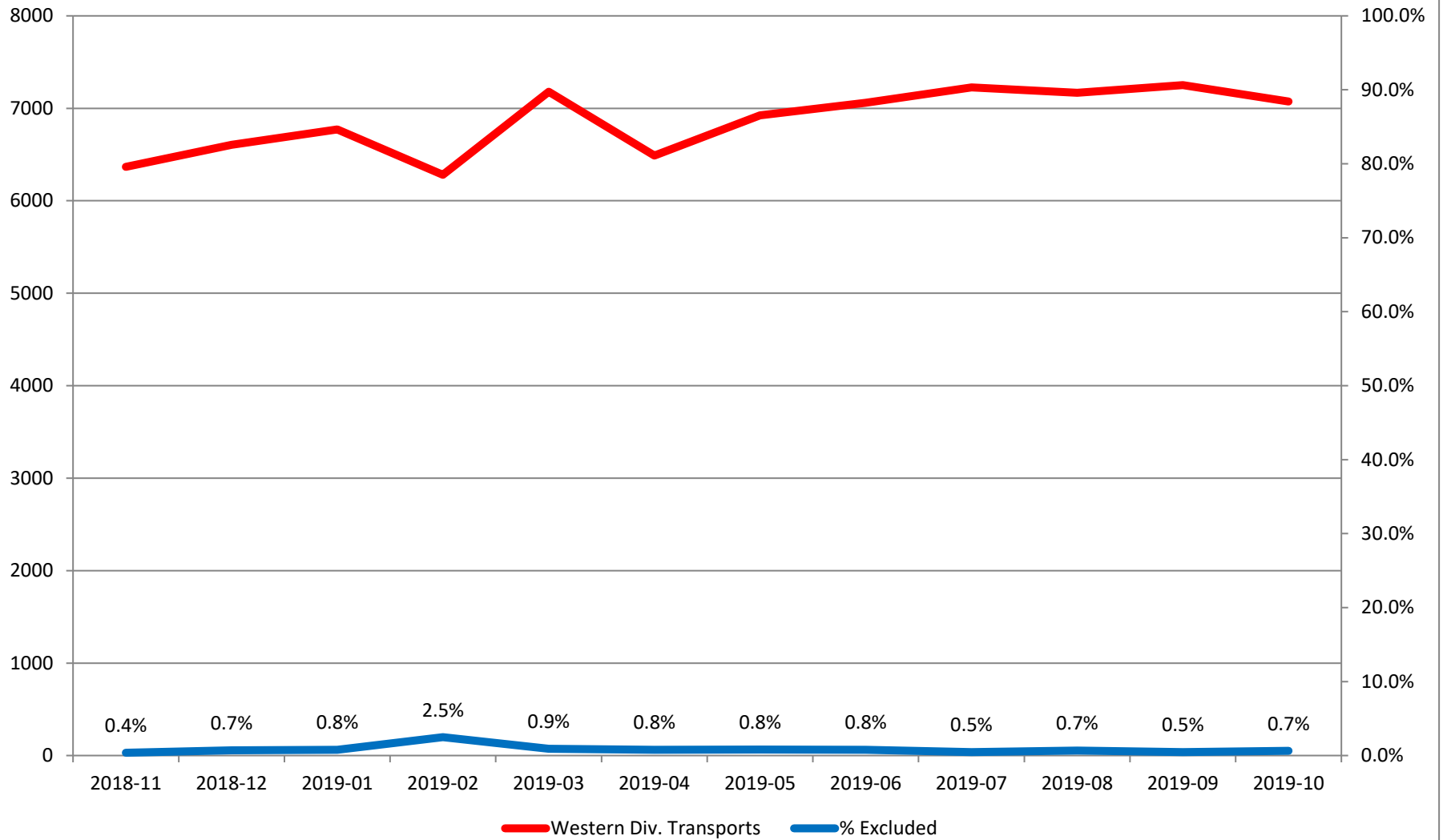
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

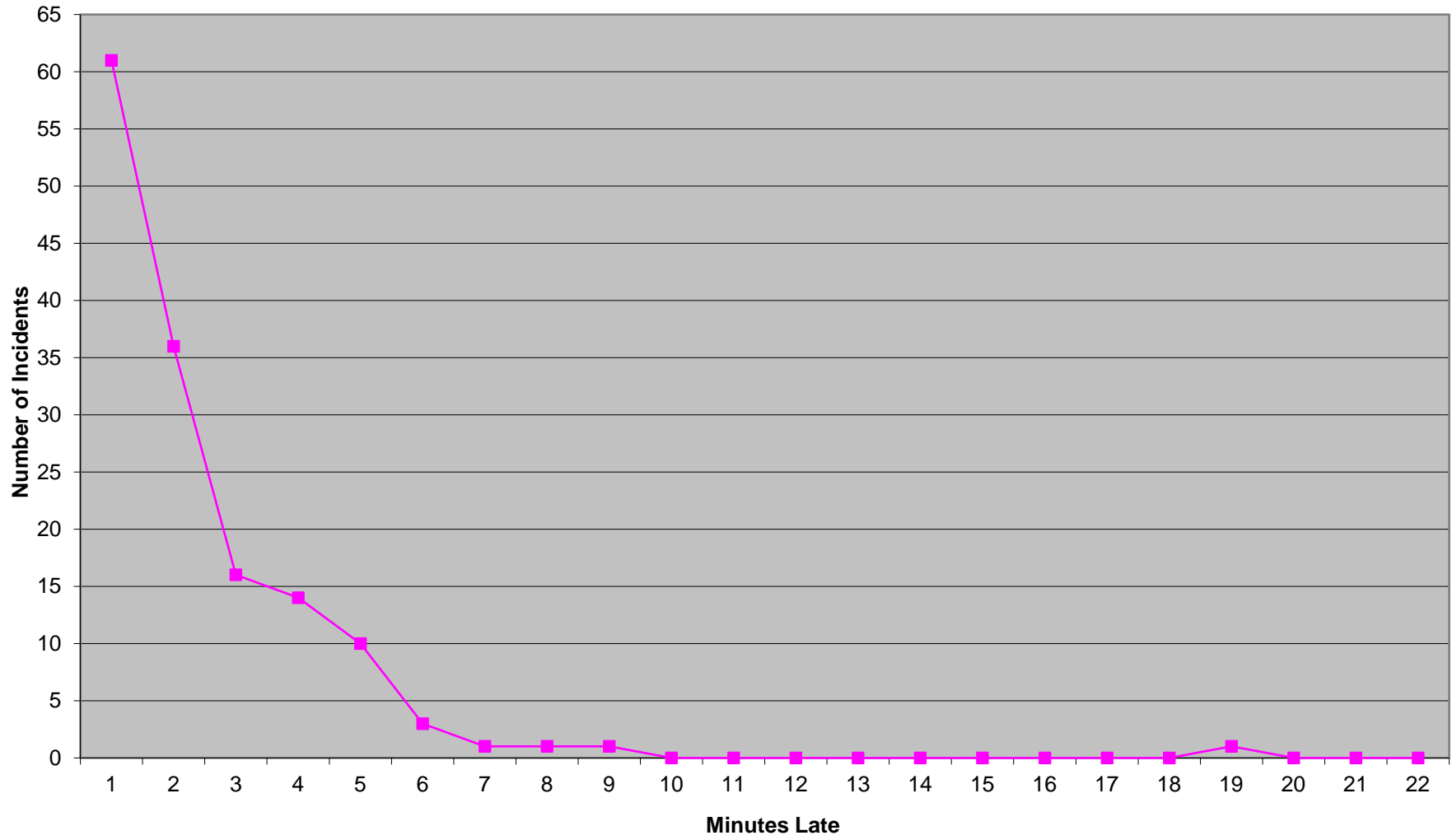
Eastern Division Response Time Exclusions Twelve Months ending October, 2019



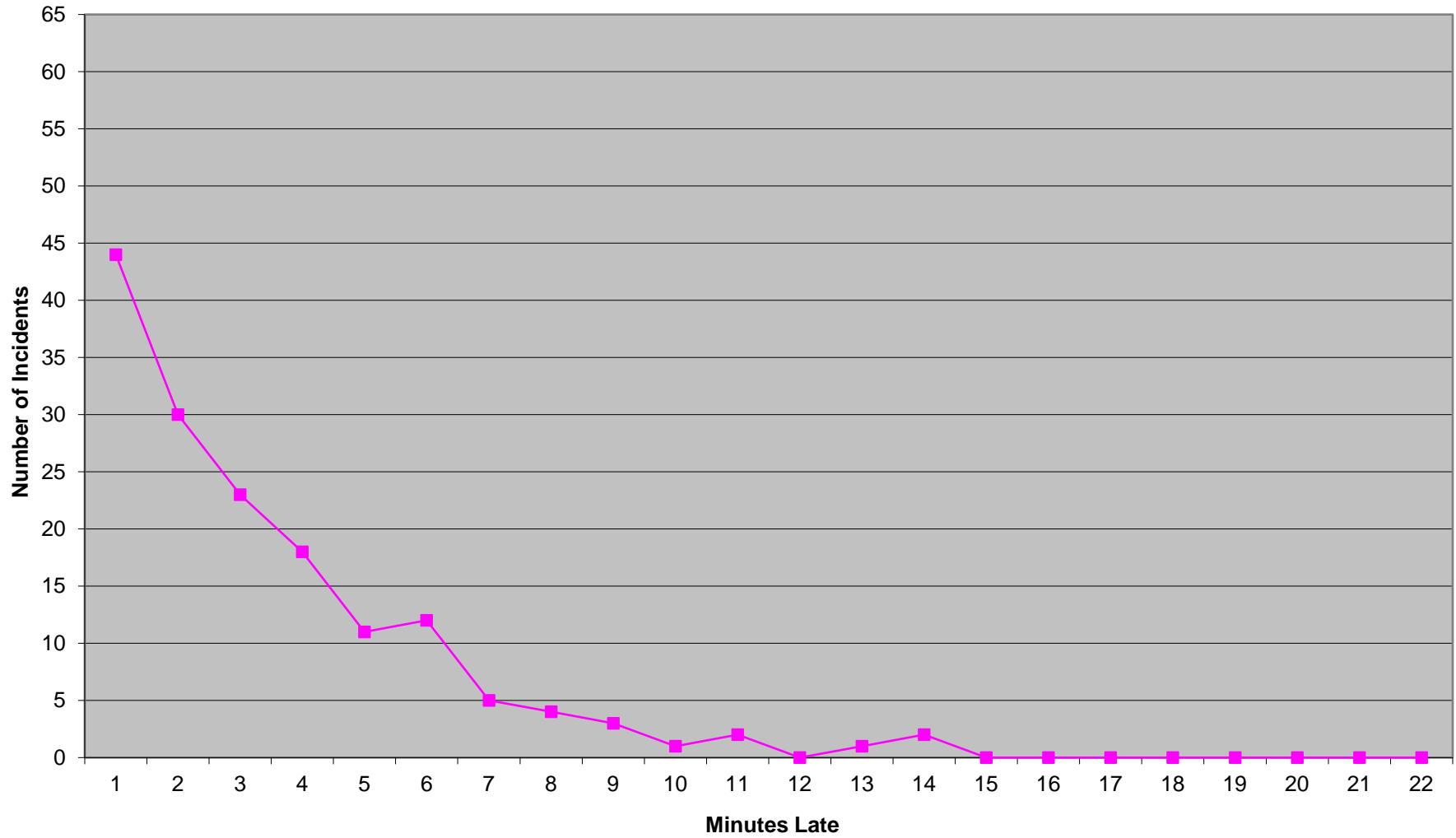
Western Division Response Time Exclusions Twelve Months ending October, 2019



Eastern Division Priority 1 Late Calls October 2019



Western Division Priority 1 Late Calls October 2019



Edmond Priority 1 Late Calls October 2019

