

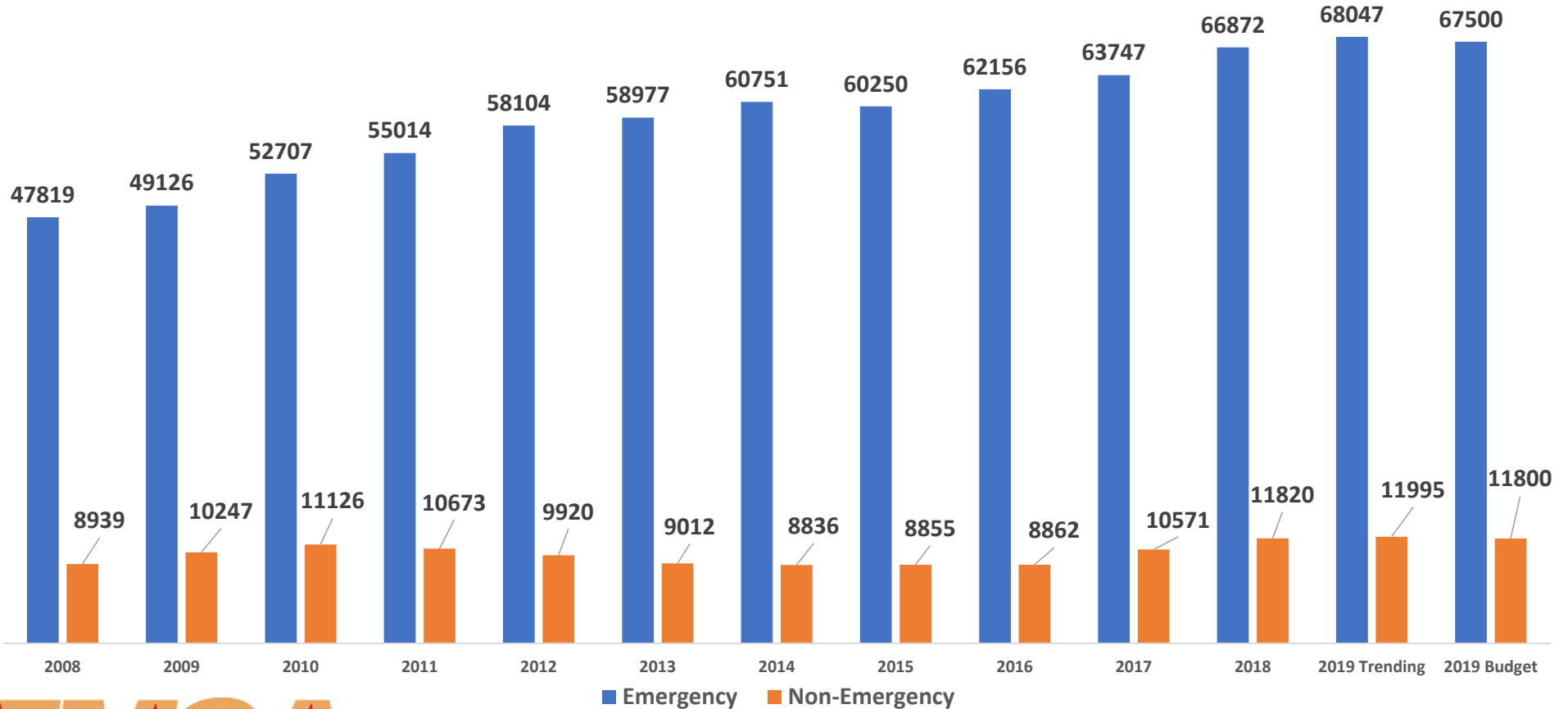
Patient Financial Services Report March 2019

*Angela McLain, MA, RHIA
Chief Compliance/Revenue Officer*



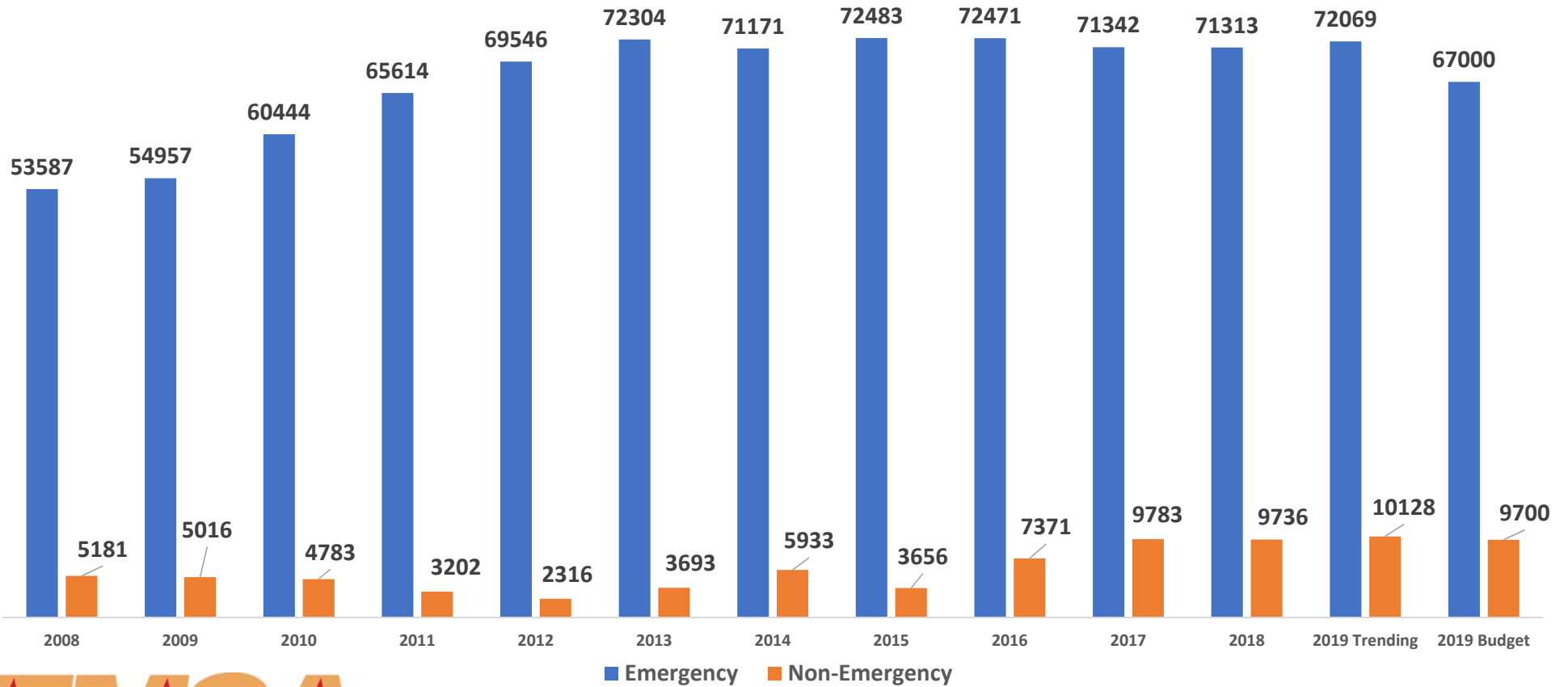
“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

Eastern Division Call Volume



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

Western Division Call Volume

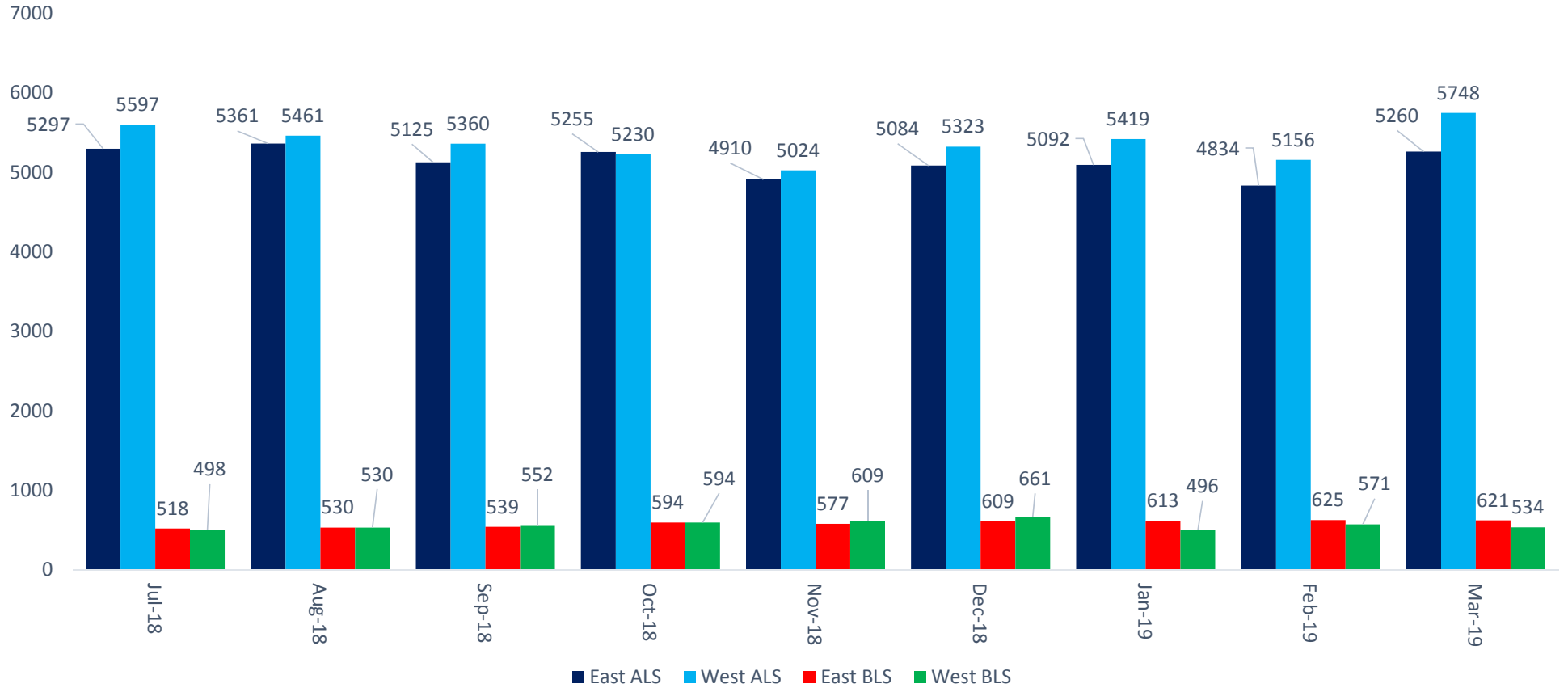


■ Emergency ■ Non-Emergency



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Emergency Call Type

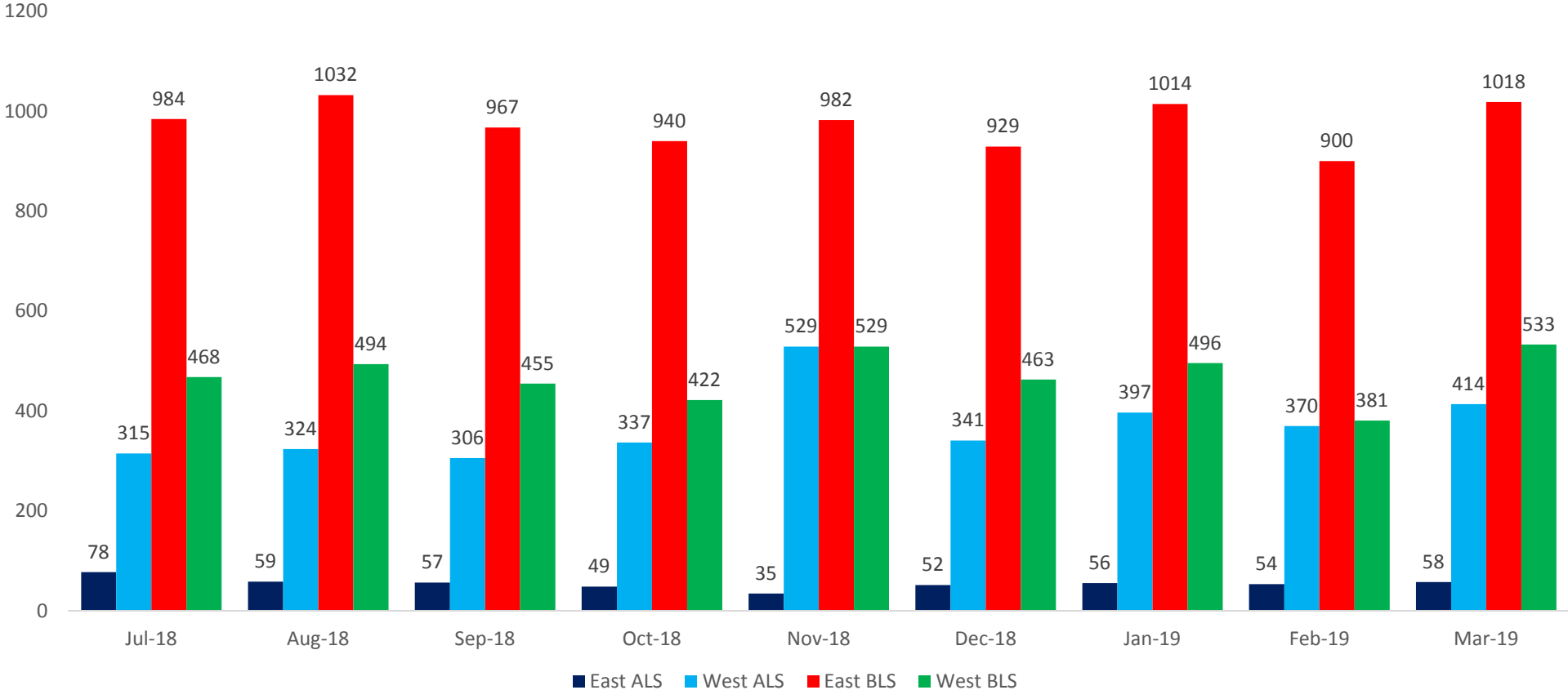


■ East ALS ■ West ALS ■ East BLS ■ West BLS



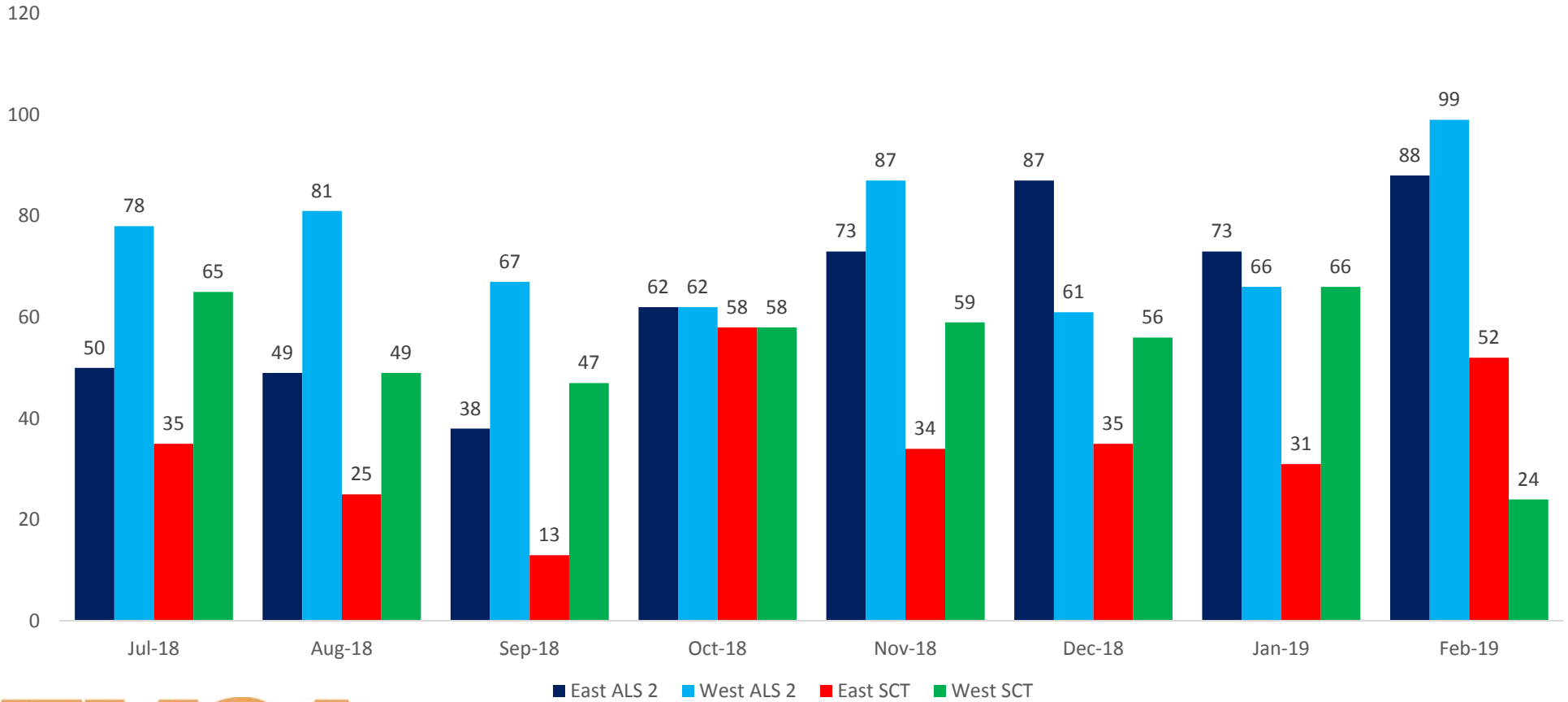
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Non-Emergency Call Type



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Higher Level Of Service Calls



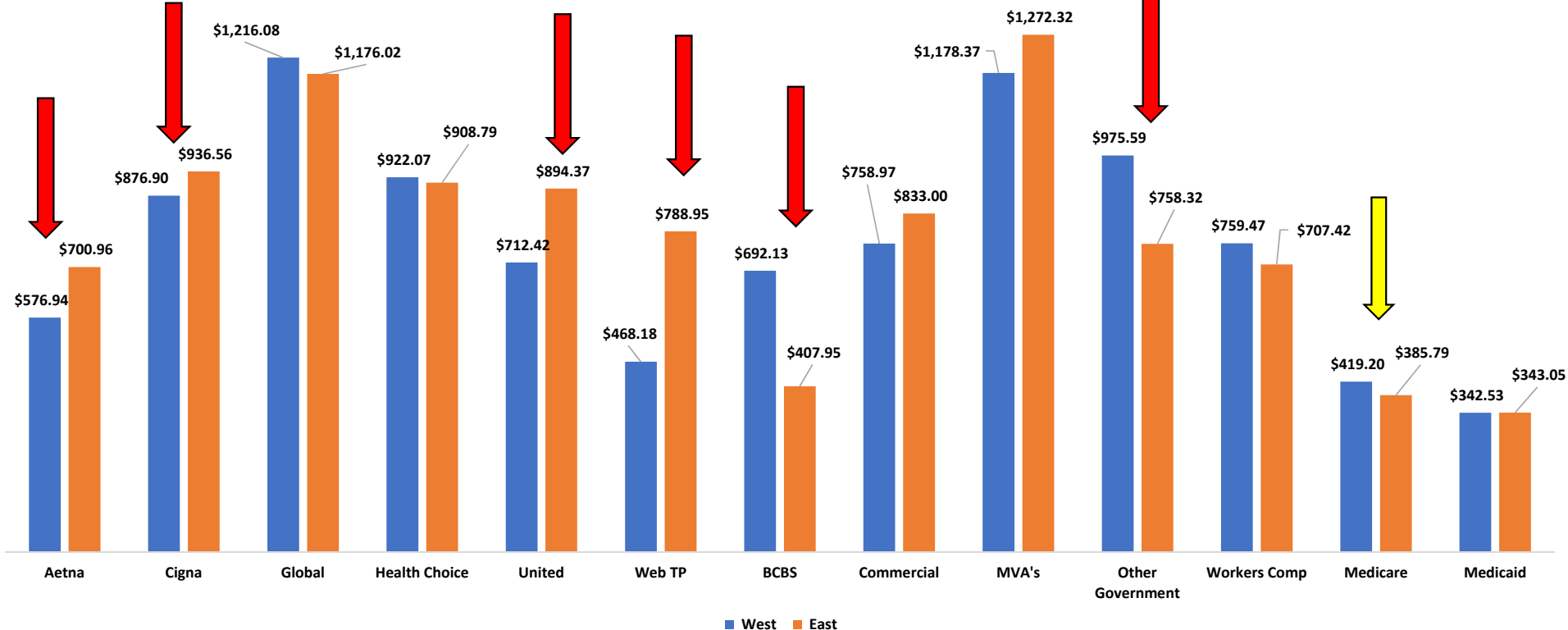
■ East ALS 2 ■ West ALS 2 ■ East SCT ■ West SCT



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Payments By Payor

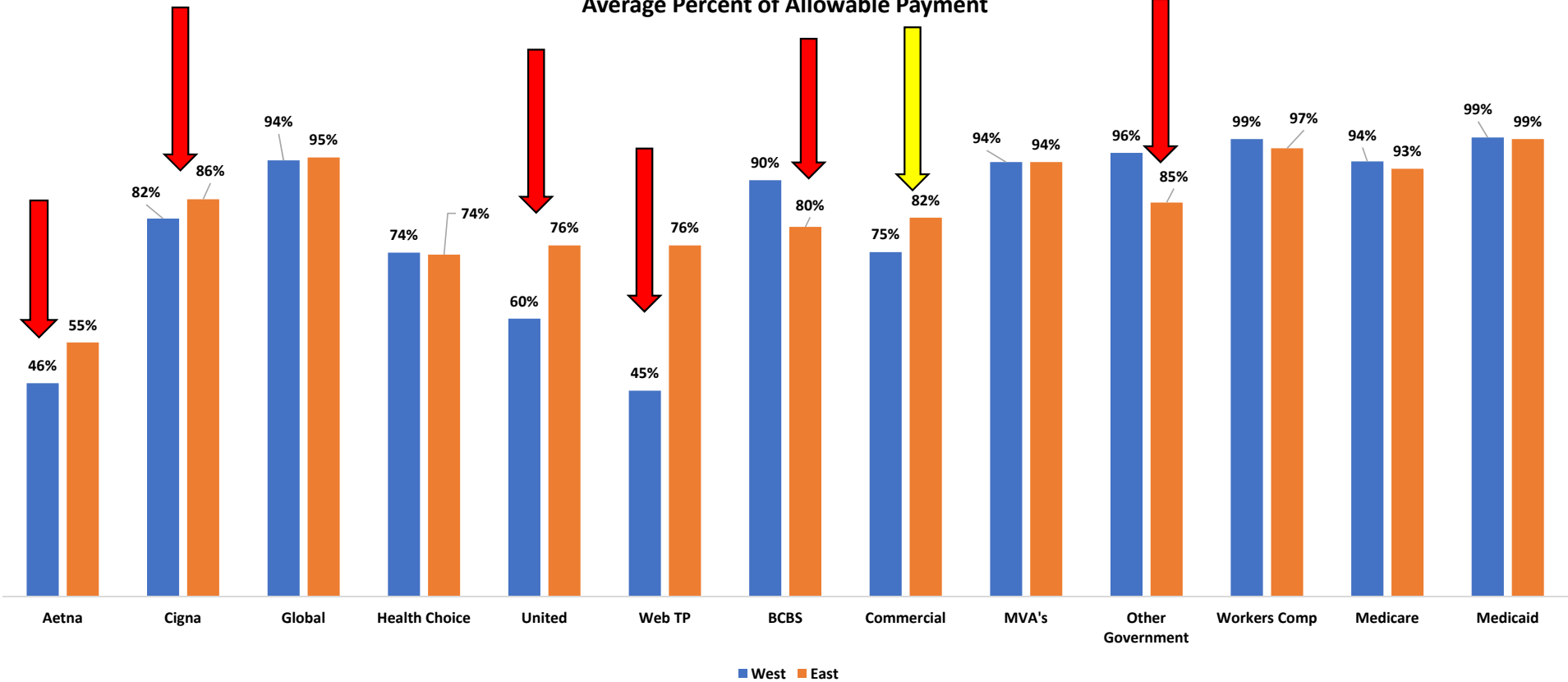
Average Dollar Paid Per Transport
(Does not include Secondary or Patient Payment)



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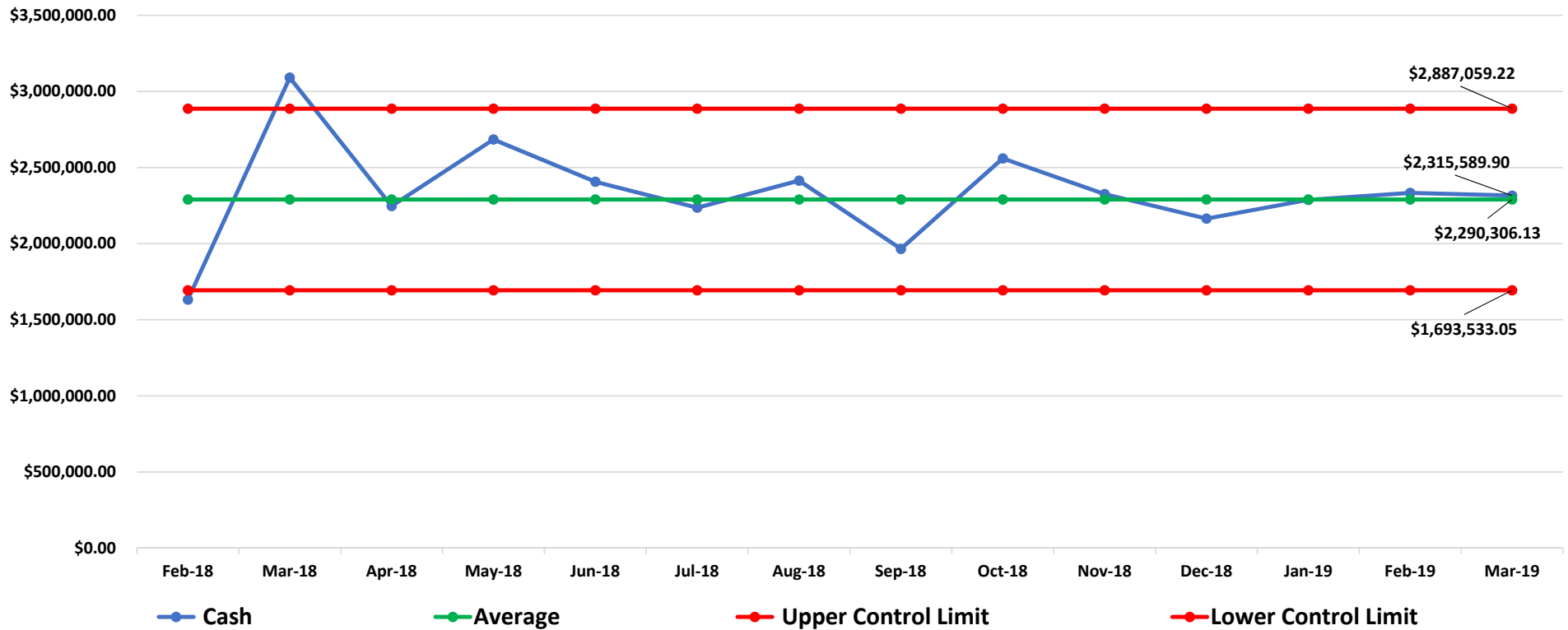
Payments By Payor

Average Percent of Allowable Payment



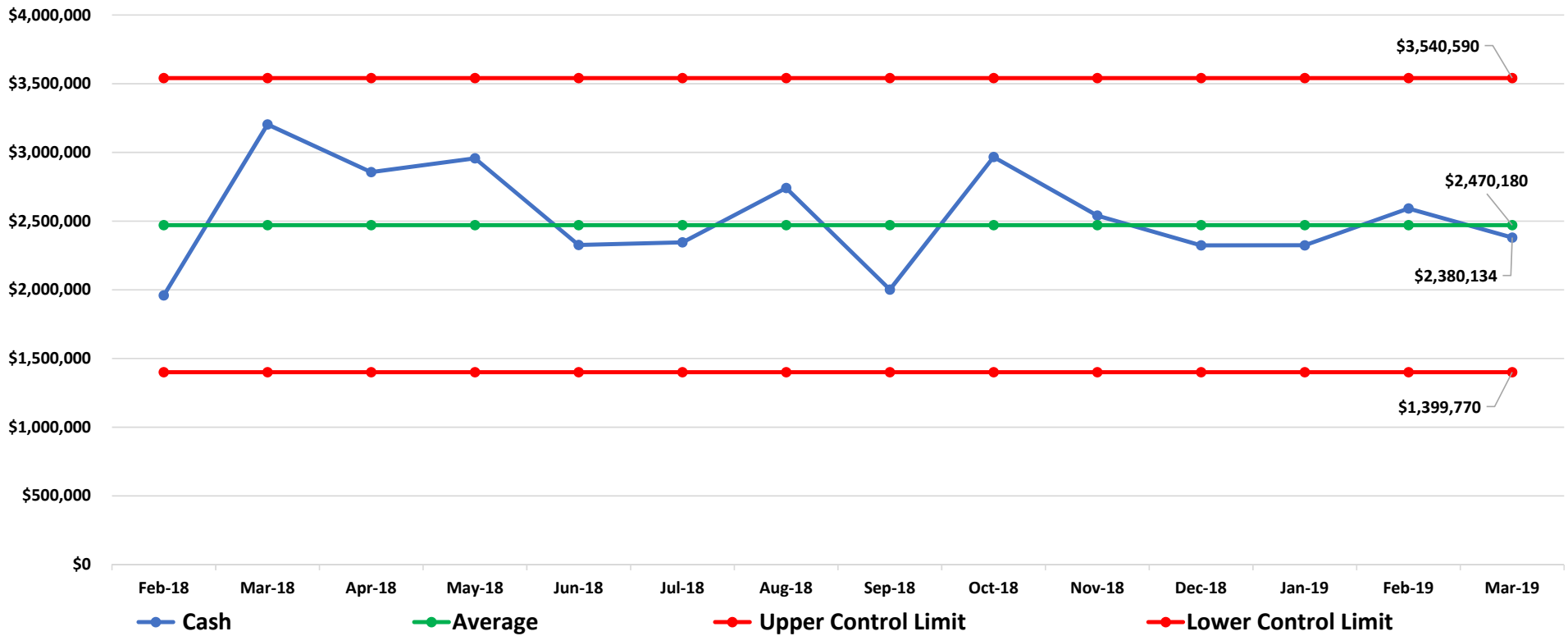
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Eastern Division Total Cash Collections



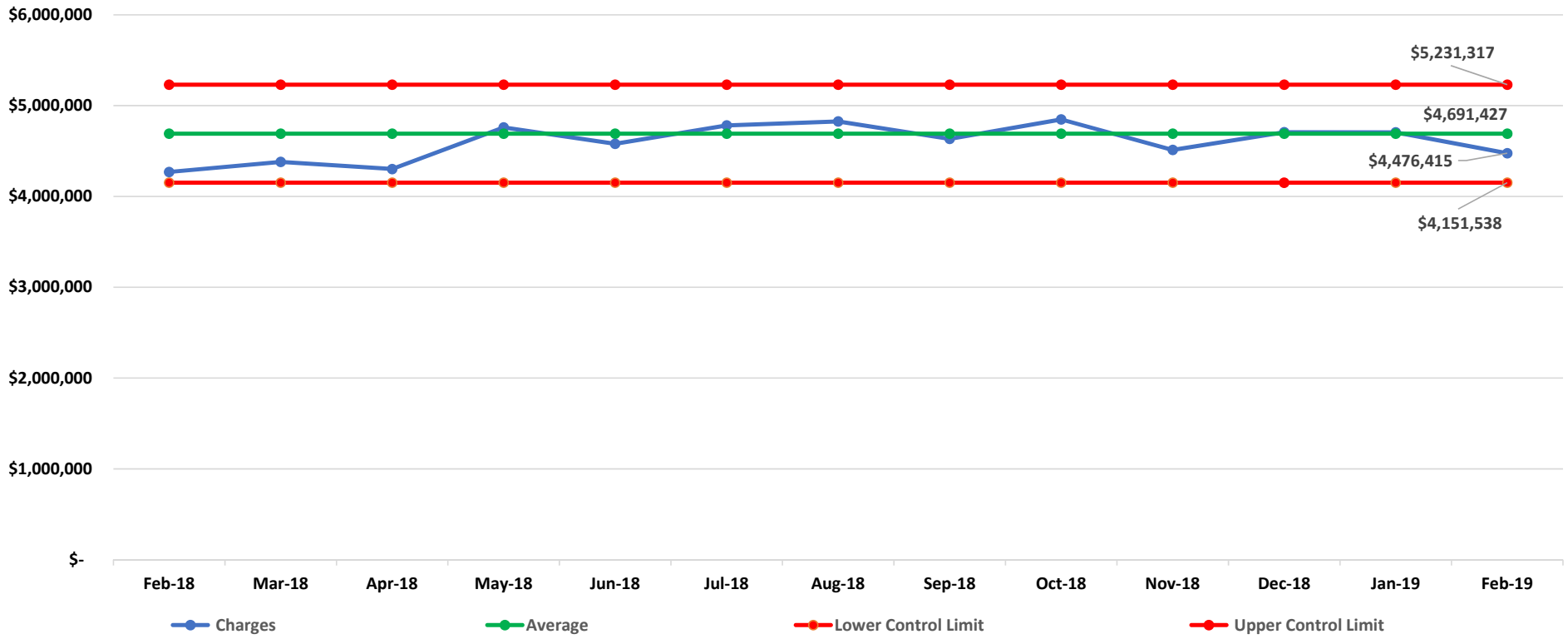
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Western Division Total Cash Collections



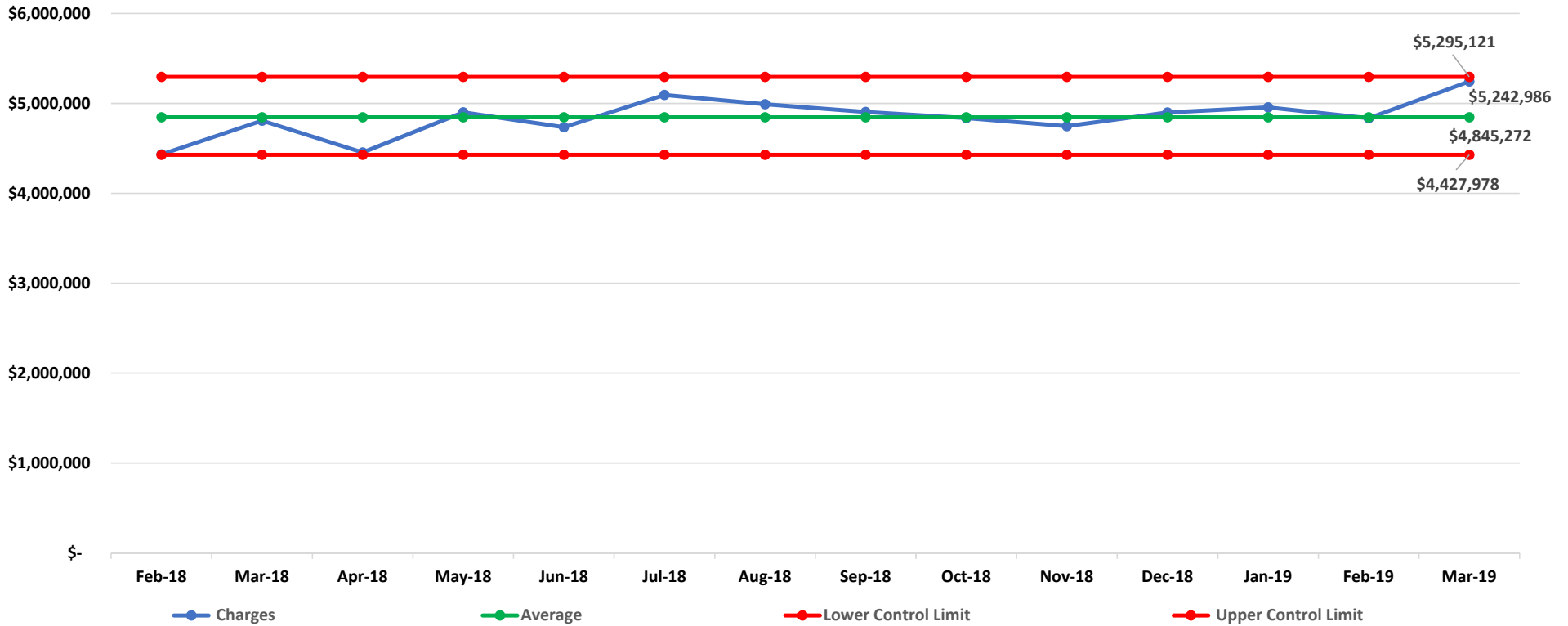
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Eastern Division Total Charges



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Western Division Total Charges



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