

# Compliance Summary

January 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	515	48	90%	791	15	98%	407	47	88%	1	0	100%
Tulsa 2	436	29	93%	662	12	98%	15	1	93%	1	1	0%
Tulsa 3	655	50	92%	1,008	23	97%	380	37	90%	1	0	100%
Tulsa Total	1,606	127	92%	2,461	50	97%	802	85	89%	3	1	66%
Sand Springs	57	6		99	10	89%	0	0	N/A	0	0	N/A
Jenks	32	1		43	3	94%	0	0	N/A	0	0	N/A
Bixby	39	2		50	2	95%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	128	9		192	15	92%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:57

Dispatched to On Scene: 6:27

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

January 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	964	75	92%	1,407	26	98%	110	7	93%	1	0	100%
Oklahoma City 2	938	94	89%	1,330	27	97%	164	18	89%	2	0	100%
Edmond	137	11	91%	206	3	98%	38	5	86%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,039</b>	<b>180</b>	<b>91%</b>	<b>2,943</b>	<b>56</b>	<b>98%</b>	<b>312</b>	<b>30</b>	<b>90%</b>	<b>3</b>	<b>0</b>	<b>100%</b>
Warr Acres	31	0		45	1	98%	0	0	N/A	0	0	N/A
Bethany	74	9		117	1	94%	0	0	N/A	0	0	N/A
Mustang	30	4		42	1	93%	0	0	N/A	0	0	N/A
The Village	28	0		53	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	4	1		5	0	88%	0	0	N/A	0	0	N/A
Yukon	57	9		83	4	90%	24	4	83%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>224</b>	<b>23</b>		<b>345</b>	<b>7</b>	<b>94%</b>	<b>24</b>	<b>4</b>	<b>83%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	3			9			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:14

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

January 2013

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	515	48	90%
District 2	436	29	93%
District 3	655	50	92%

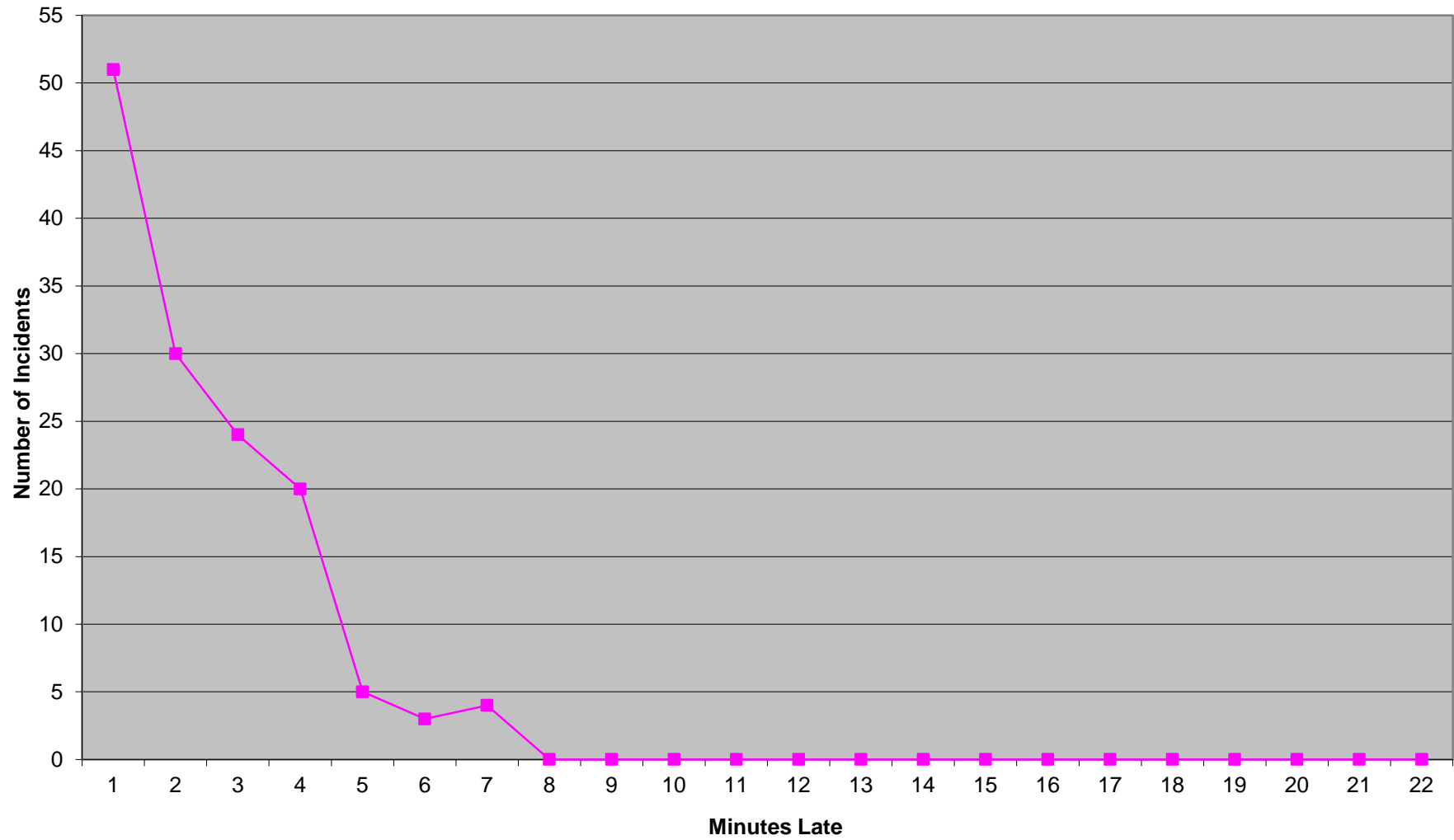
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

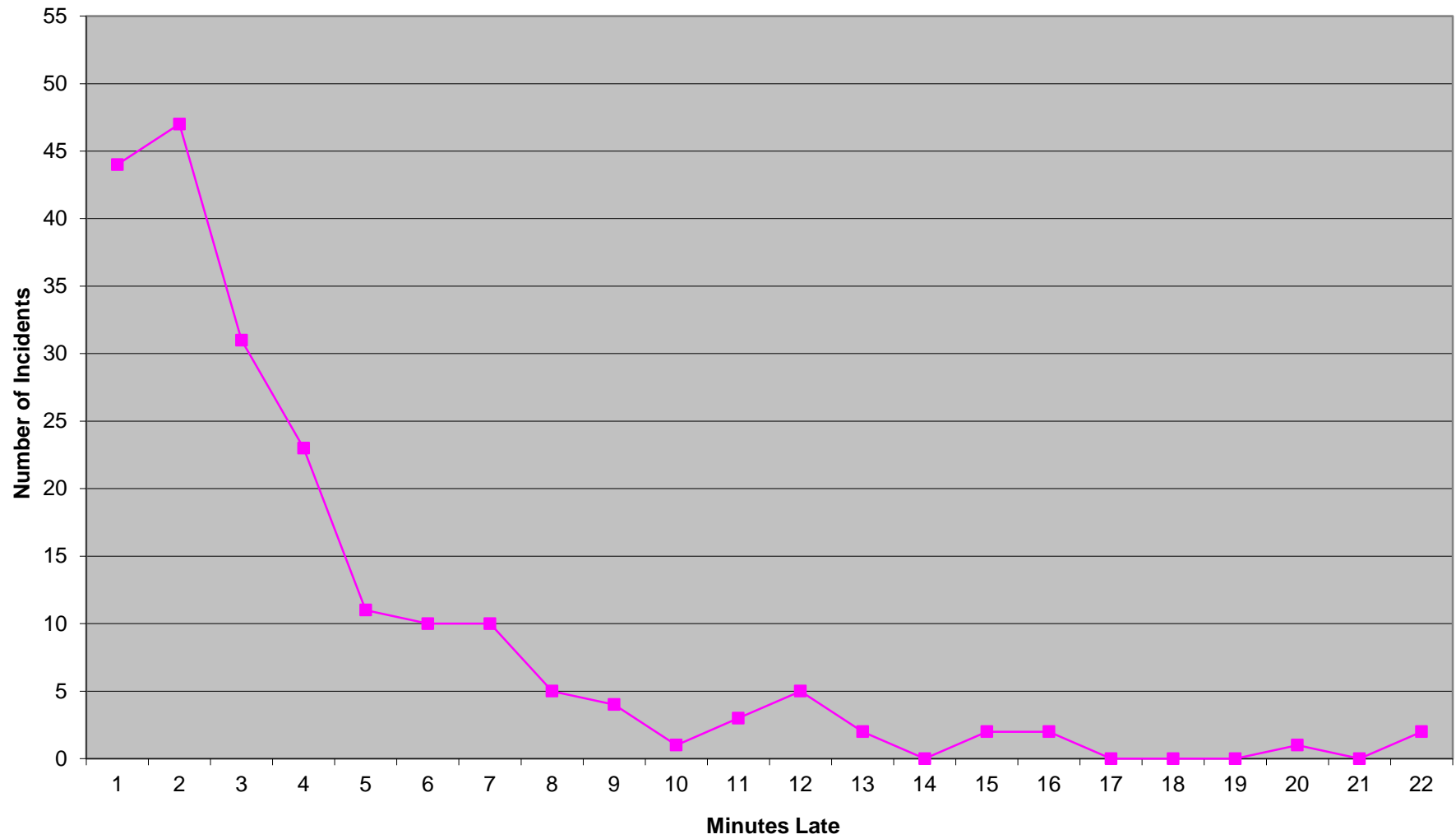
	Priority 1		
	Inc.	Late	%
District 1	964	75	92%
District 2	938	94	89%
Edmond	137	11	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls  
January 2013**



**Western Division Priority 1 Late Calls  
January 2013**



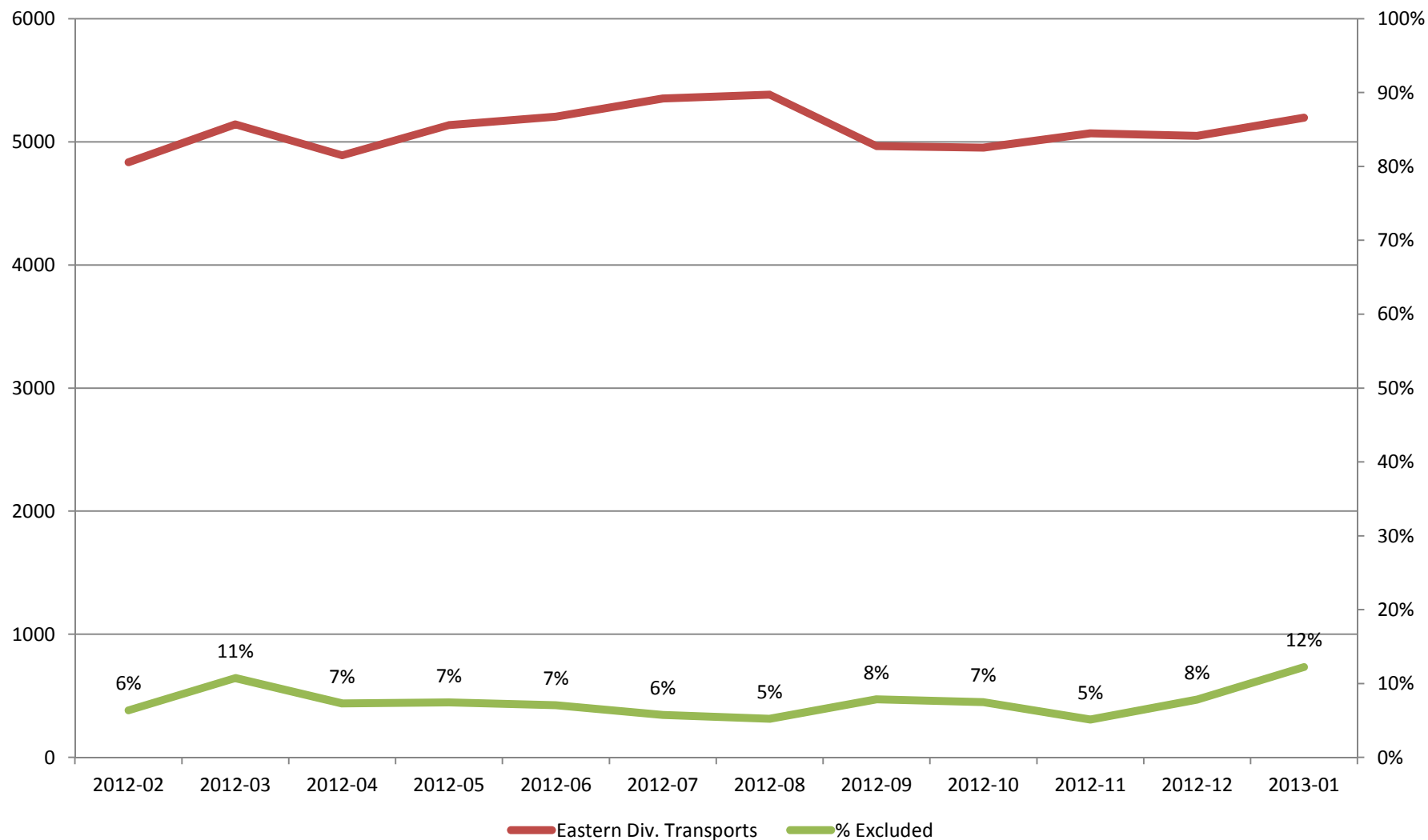
**Response Time Exclusion Summary Report**  
**Three Months ending January 2013**

	Month Priority	2012-11				2012-12				2013-01			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer		7								3			
Final System Overload		158	81	7	1	214	172	9	0	324	251	52	
Final Weather		4	2	0	0					2		3	
Eastern Exclusions Total		169	83	7	1	214	172	9	0	329	251	55	0
East Transports*		1586	2732	745	5	1656	2688	703	2	1737	2653	802	3
East Late		144	62	42	1	139	71	53	1	139	65	85	1
East % of Transports		11%	3%	1%	0%	13%	6%	1%	0%	19%	9%	7%	0%
East Compliance**		90%	97%	94%	80%	91%	97%	92%	50%	91%	97%	89%	66%
East Compliance W/O Exclusions**		82%	94%	93%	66%	81%	91%	91%	50%	77%	89%	83%	66%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

## Eastern Division Response Time Exclusions Twelve Months ending January, 2013



## Western Division Response Time Exclusions Twelve Months ending January, 2013

