

Compliance Summary

October 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	430	46	89%	762	14	98%	382	32	91%	0	0	N/A
Tulsa 2	413	35	91%	703	14	98%	8	0	100%	0	0	N/A
Tulsa 3	572	44	92%	1,017	29	97%	360	28	92%	0	0	N/A
Tulsa Total	1,415	125	91%	2,482	57	97%	750	60	92%	0	0	
Sand Springs	54	4		97	10	90%	0	0	N/A	0	0	N/A
Jenks	17	1		42	1	96%	0	0	N/A	0	0	N/A
Bixby	43	0		51	2	97%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	114	5		190	13	94%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:44

Dispatched to On Scene: 6:14

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

October 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	837	65	92%	1,354	37	97%	98	4	95%	1	0	100%
Oklahoma City 2	798	94	88%	1,275	43	96%	118	12	89%	0	0	N/A
Edmond	122	9	92%	164	5	96%	35	7	80%	0	0	N/A
Total OKC & Edmond	1,757	168	90%	2,793	85	96%	251	23	90%	1	0	100%
Warr Acres	34	1		38	0	98%	0	0	N/A	0	0	N/A
Bethany	69	20		114	3	87%	0	0	N/A	0	0	N/A
Mustang	23	6		50	3	87%	0	0	N/A	0	0	N/A
The Village	22	1		43	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	5	0		11	0	100%	0	0	N/A	0	0	N/A
Yukon	65	9		64	4	89%	36	5	86%	1	0	100%
Total Non-Beneficiary	218	37		320	10	91%	36	5	86%	1	0	100%
Piedmont	6			8			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 7:00

Dispatched to On Scene: 6:26

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

October 2012

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	430	46	89%
District 2	413	35	91%
District 3	572	44	92%

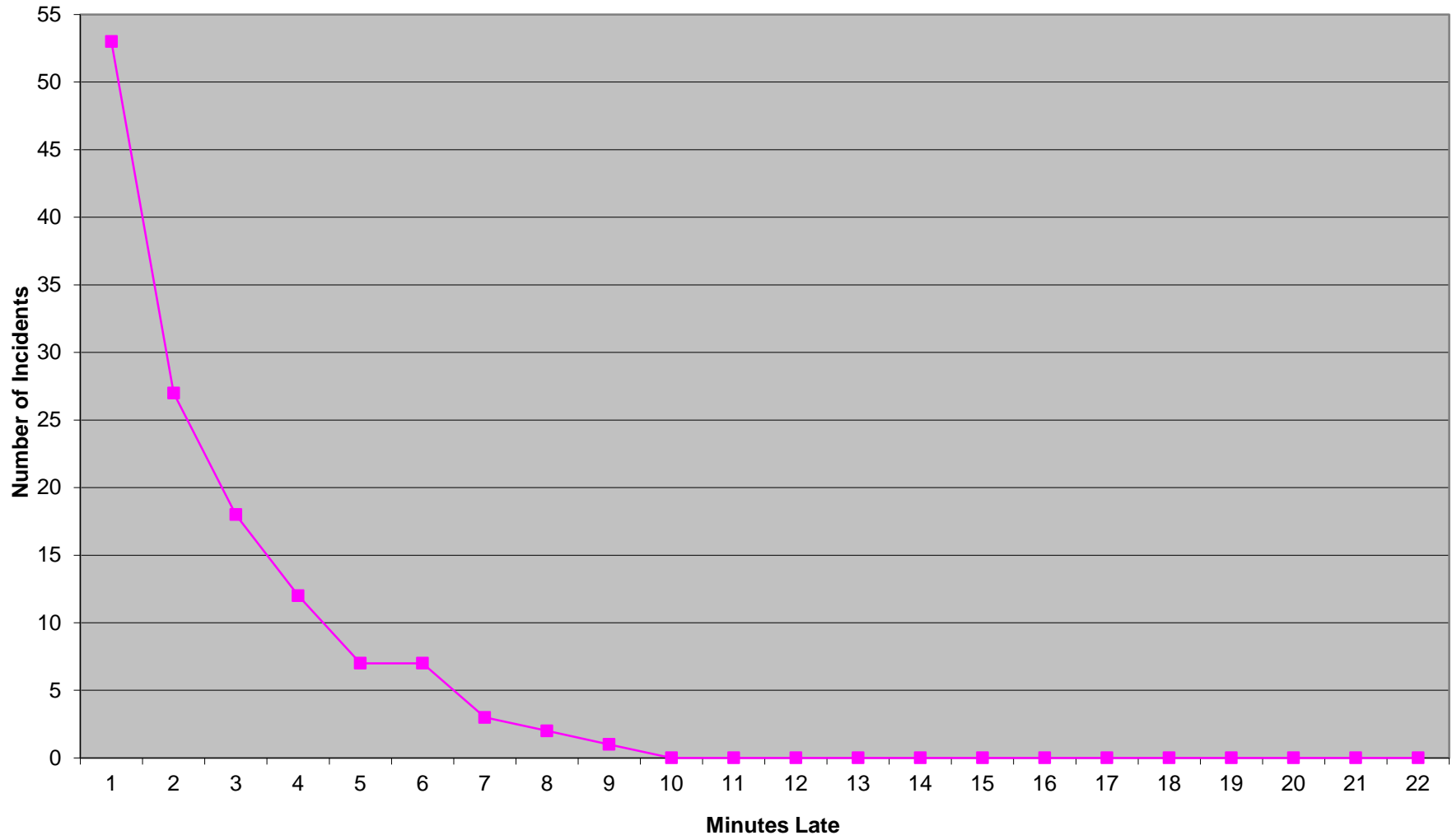
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

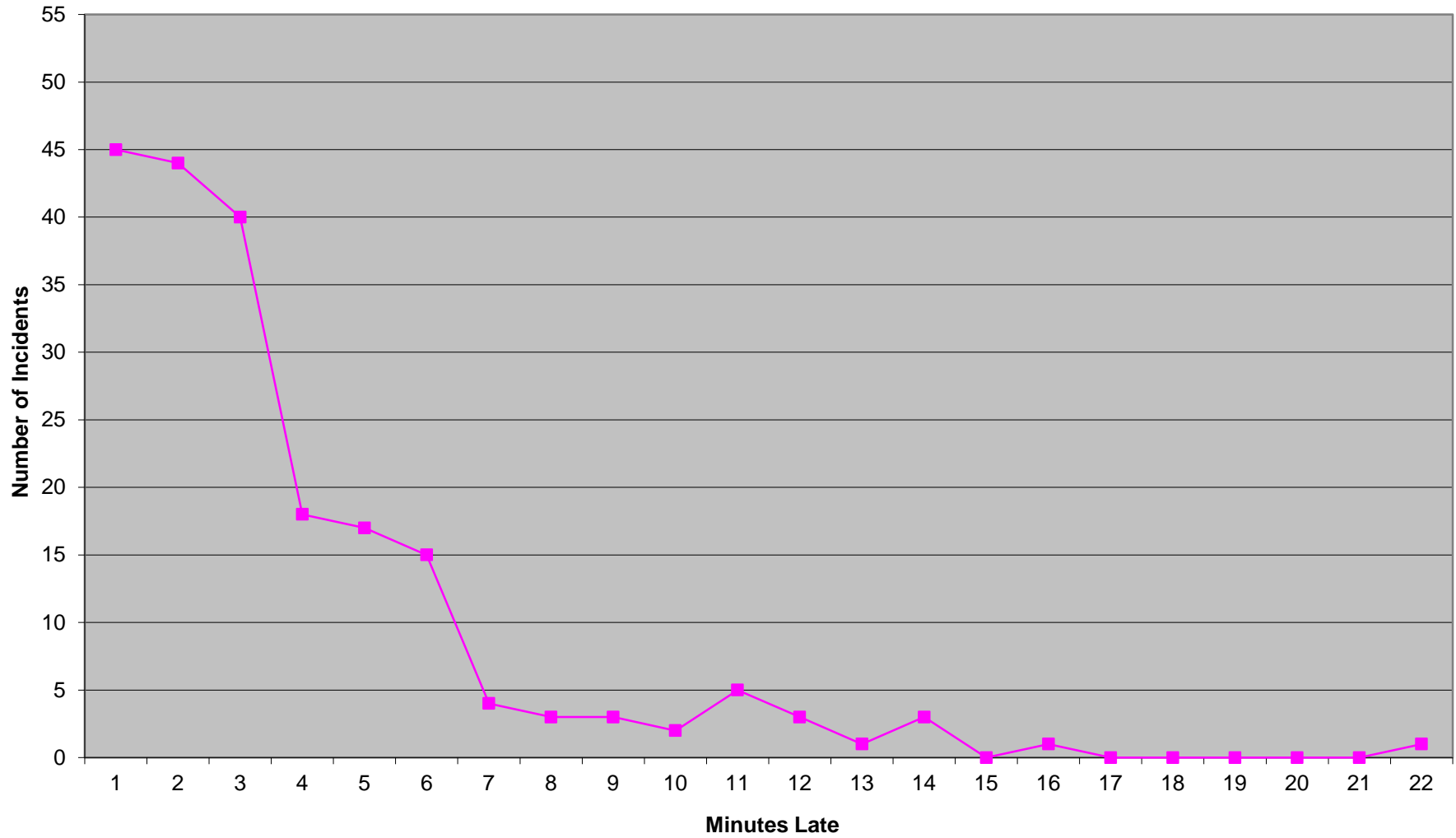
	Priority 1		
	Inc.	Late	%
District 1	837	65	92%
District 2	798	94	88%
Edmond	122	9	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls October 2012



Western Division Priority 1 Late Calls October 2012



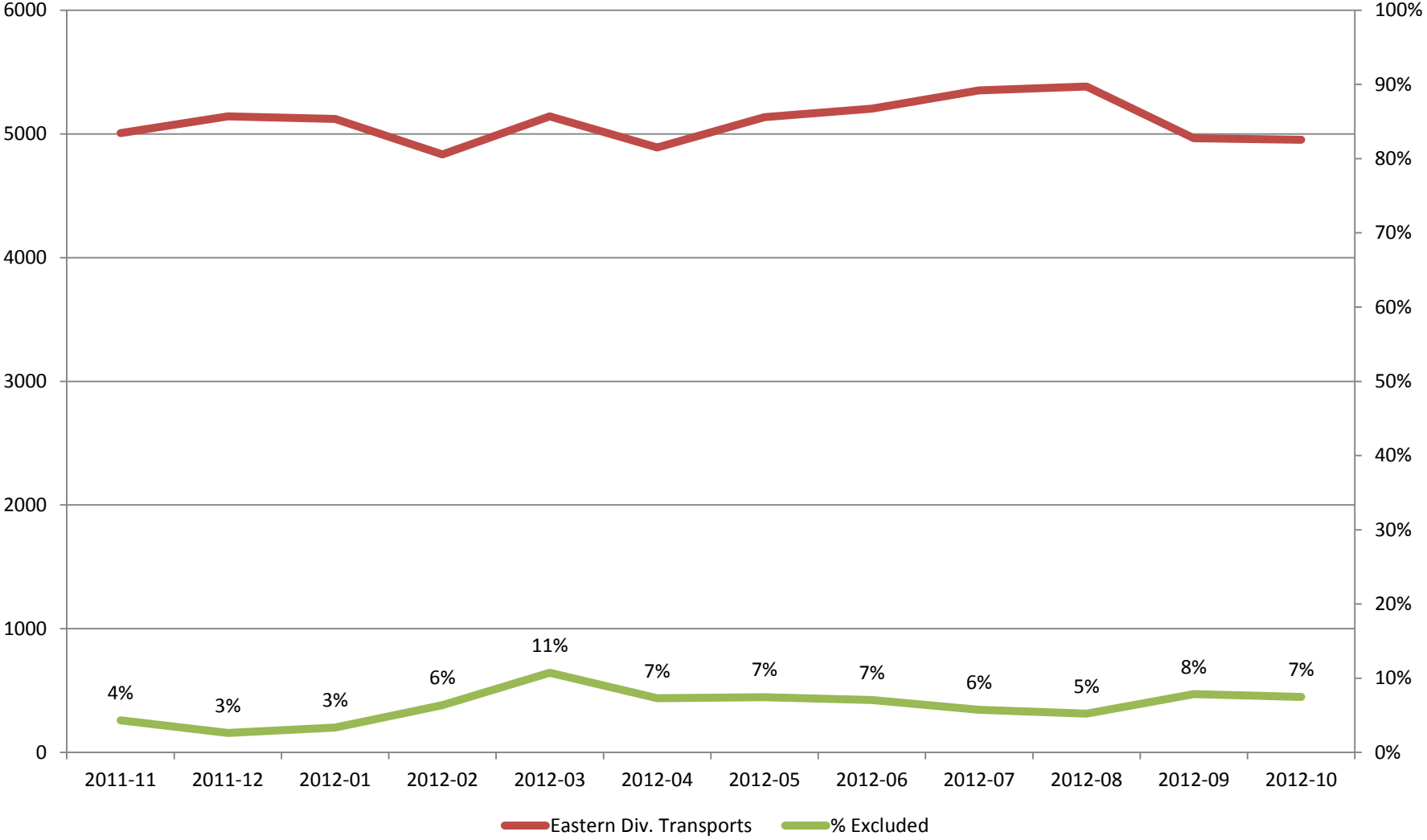
Response Time Exclusion Summary Report
Three Months ending October 2012

	Month Priority	2012-08				2012-09				2012-10			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other										1			
Final Other Interfacility Transfer		3				4				1			
Final System Overload		167	108	2		211	164			176	166	26	
Final Weather		1				4	3	4					
Eastern Exclusions Total		171	108	2	0	219	167	4	0	178	166	26	0
East Transports*		1623	2977	779	4	1546	2714	701	4	1530	2672	750	0
East Late		121	42	39	1	129	49	43	0	131	70	60	0
East % of Transports		11%	4%	0%	0%	14%	6%	1%	0%	12%	6%	3%	N/A
East Compliance**		92%	98%	94%	75%	91%	98%	93%	100%	91%	97%	92%	N/A
East Compliance W/O Exclusions**		83%	95%	94%	75%	80%	92%	93%	100%	81%	91%	88%	N/A
Western Division													
Final Other						1				3			
Final Other Interfacility Transfer		5				4				3			
Final System Overload		275	157	1		362	202	9		382	191	4	
Final Weather		2	1			13	3	1		6	2		
Western Exclusions Total		282	158	1	0	380	205	10	0	394	193	4	0
West Transports*		2021	3356	260	1	1848	3154	280	1	1978	3113	287	2
West Late		173	83	20	0	176	77	29	0	208	95	28	0
West % of Transports		14%	5%	0%	0%	21%	6%	4%	0%	20%	6%	1%	0%
West Compliance**		91%	97%	92%	100%	90%	97%	89%	100%	89%	96%	90%	100%
West Compliance W/O Exclusions**		80%	93%	91%	100%	75%	91%	86%	100%	74%	91%	89%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Three Months ending October, 2012



Western Division Response Time Exclusions Three Months ending October, 2012

