

Compliance Summary

September 2012

Eastern Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|------------------------------|--------------|------------|------------|--------------|-----------|-------------|------------|-----------|-------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 454 | 37 | 91% | 841 | 12 | 98% | 347 | 17 | 95% | 1 | 0 | 100% |
| Tulsa 2 | 425 | 34 | 92% | 734 | 13 | 98% | 10 | 0 | 100% | 1 | 0 | 100% |
| Tulsa 3 | 549 | 49 | 91% | 946 | 16 | 98% | 343 | 26 | 92% | 2 | 0 | 100% |
| Tulsa Total | 1,428 | 120 | 91% | 2,521 | 41 | 98% | 700 | 43 | 93% | 4 | 0 | 100% |
| Sand Springs | 56 | 4 | | 96 | 4 | 94% | 0 | 0 | N/A | 0 | 0 | N/A |
| Jenks | 19 | 1 | | 42 | 4 | 91% | 1 | 0 | 100% | 0 | 0 | N/A |
| Bixby | 39 | 0 | | 55 | 0 | 100% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 114 | 5 | | 193 | 8 | 95% | 1 | 0 | 100% | 0 | 0 | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 6:38

Dispatched to On Scene: 6:09

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2012

Western Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 769 | 63 | 91% | 1,387 | 29 | 97% | 95 | 9 | 90% | 1 | 0 | 100% |
| Oklahoma City 2 | 781 | 67 | 91% | 1,291 | 38 | 97% | 121 | 11 | 90% | 0 | 0 | N/A |
| Edmond | 98 | 20 | 79% | 194 | 6 | 96% | 27 | 3 | 88% | 0 | 0 | N/A |
| Total OKC & Edmond | 1,648 | 150 | 90% | 2,872 | 73 | 97% | 243 | 23 | 90% | 1 | 0 | 100% |
| Warr Acres | 28 | 3 | | 36 | 0 | 95% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bethany | 56 | 9 | | 94 | 1 | 93% | 0 | 0 | N/A | 0 | 0 | N/A |
| Mustang | 24 | 3 | | 32 | 1 | 92% | 0 | 0 | N/A | 0 | 0 | N/A |
| The Village | 22 | 2 | | 45 | 0 | 97% | 0 | 0 | N/A | 0 | 0 | N/A |
| Nichols Hills | 3 | 0 | | 5 | 0 | 100% | 0 | 0 | N/A | 0 | 0 | N/A |
| Yukon | 63 | 6 | | 70 | 2 | 93% | 37 | 6 | 83% | 0 | 0 | N/A |
| Total Non-Beneficiary | 196 | 23 | | 282 | 4 | 94% | 37 | 6 | 83% | 0 | 0 | N/A |
| Piedmont | 4 | | | 5 | | | 0 | | | 0 | | |

Average Response Time Priority 1 & 2

Received to On Scene: 6:54

Dispatched to On Scene: 6:22

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2012

Eastern Division Non-discrimination

| | Priority 1 | | |
|------------|------------|------|-----|
| | Inc. | Late | % |
| District 1 | 454 | 37 | 91% |
| District 2 | 425 | 34 | 92% |
| District 3 | 549 | 49 | 91% |

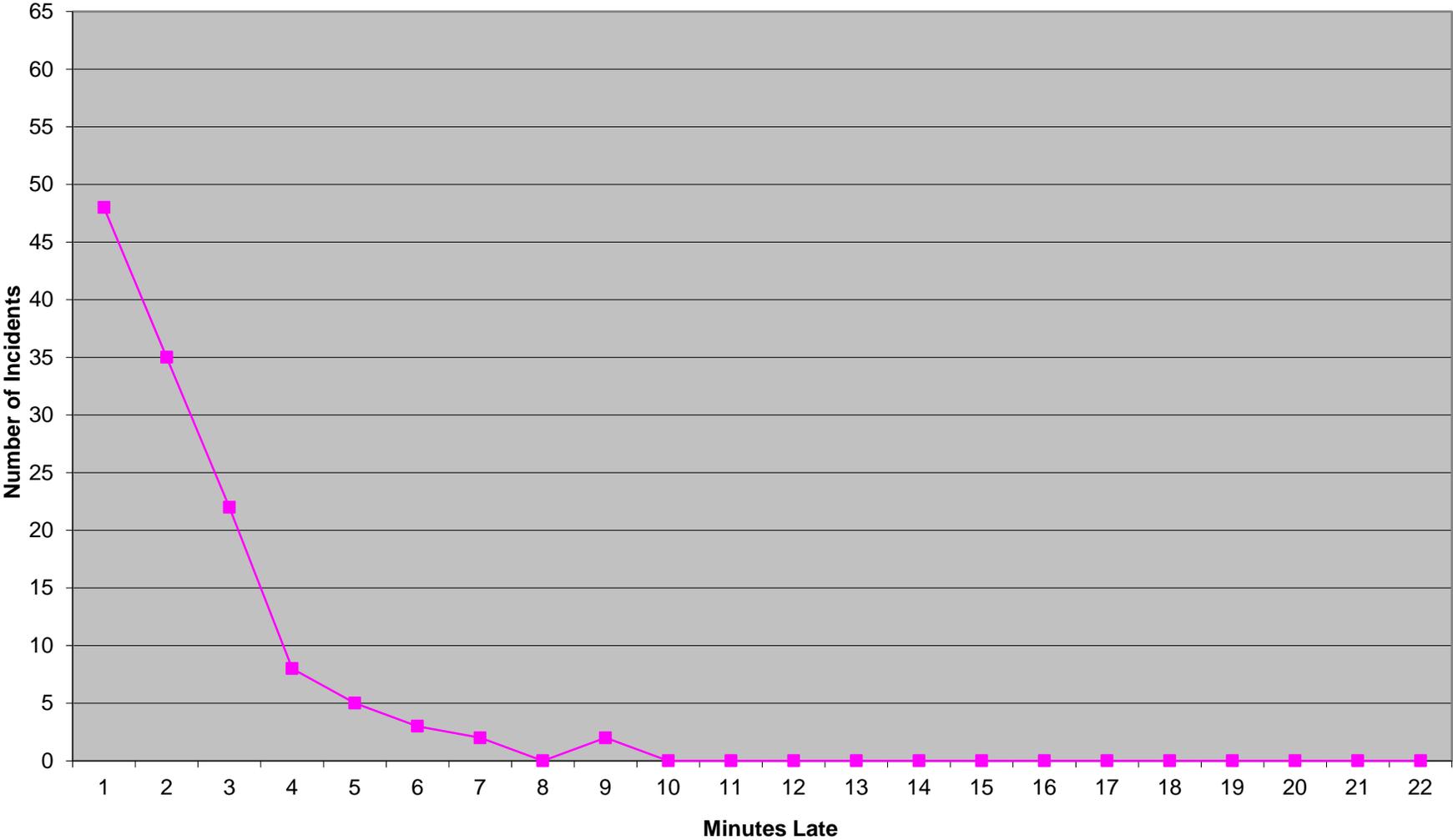
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

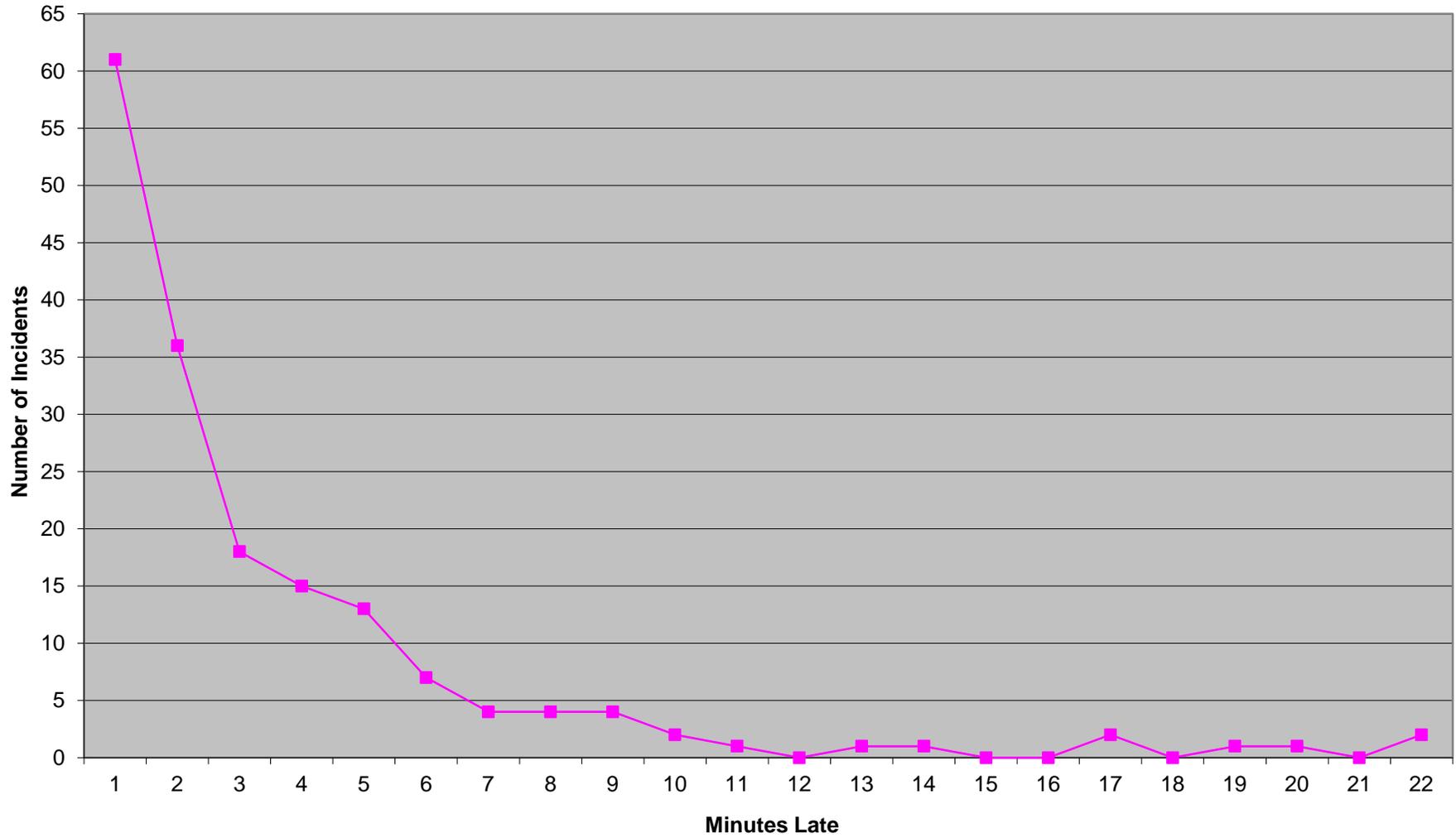
| | Priority 1 | | |
|------------|------------|------|-----|
| | Inc. | Late | % |
| District 1 | 769 | 63 | 91% |
| District 2 | 781 | 67 | 91% |
| Edmond | 98 | 20 | 79% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls September 2012



Western Division Priority 1 Late Calls September 2012



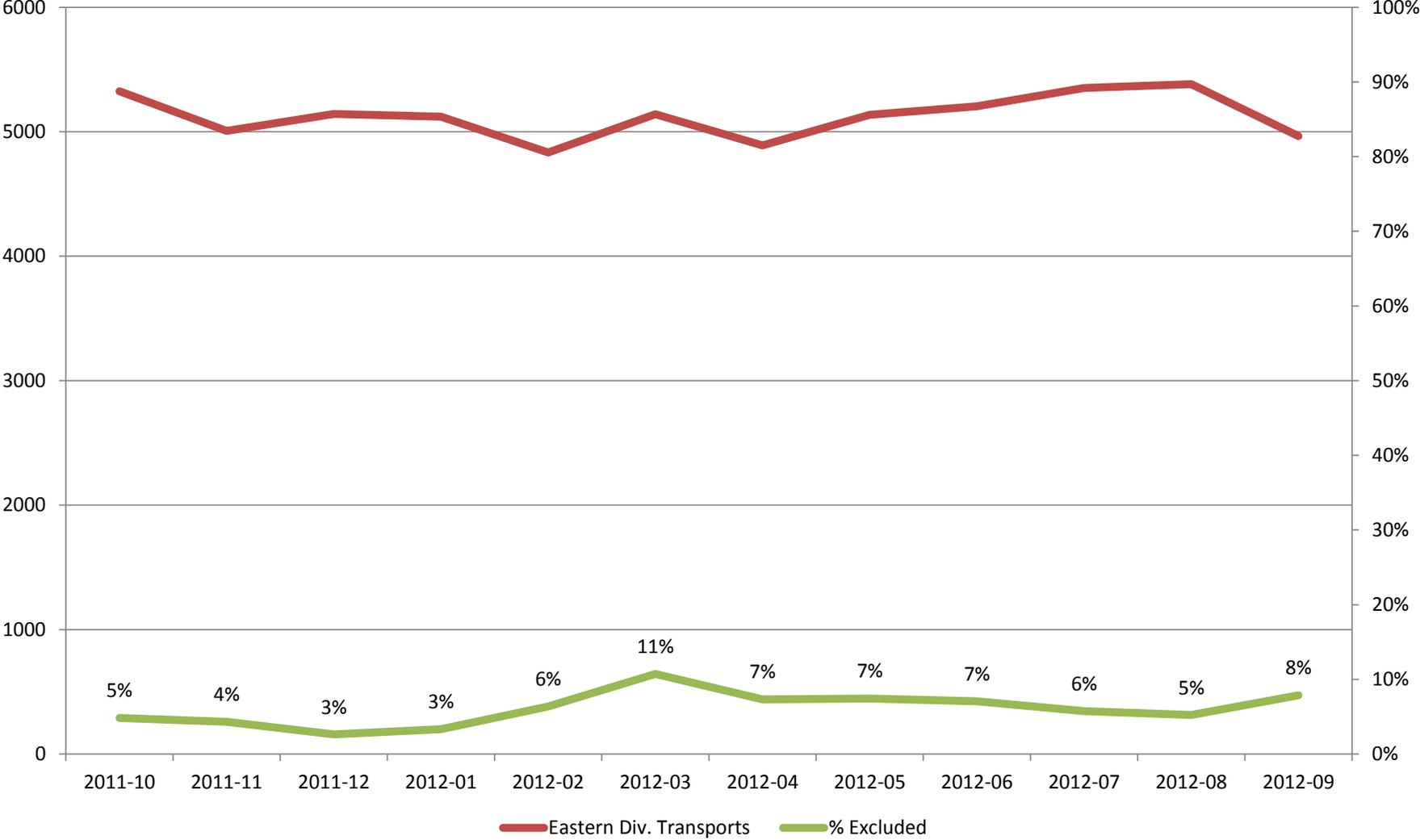
Response Time Exclusion Summary Report
Three Months ending September 2012

| | Month Priority | 2012-07 | | | | 2012-08 | | | | 2012-09 | | | |
|---|-------------------|------------|------------|----------|----------|------------|------------|----------|----------|------------|------------|-----------|----------|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | 1 | | | | 3 | | | | 4 | | | |
| Final System Overload | | 182 | 124 | | | 167 | 108 | 2 | | 211 | 164 | | |
| Final Weather | | | 1 | | | 1 | | | | 4 | 3 | 4 | |
| Eastern Exclusions Total | | 183 | 125 | 0 | 0 | 171 | 108 | 2 | 0 | 219 | 167 | 4 | 0 |
| East Transports* | | | | | | | | | | | | | |
| | | 1670 | 2891 | 782 | 9 | 1623 | 2977 | 779 | 4 | 1546 | 2714 | 701 | 4 |
| East Late | | | | | | | | | | | | | |
| | | 114 | 41 | 33 | 0 | 121 | 42 | 39 | 1 | 129 | 49 | 43 | 0 |
| East % of Transports | | | | | | | | | | | | | |
| | | 11% | 4% | 0% | 0% | 11% | 4% | 0% | 0% | 14% | 6% | 1% | 0% |
| East Compliance** | | | | | | | | | | | | | |
| | | 93% | 98% | 95% | 100% | 92% | 98% | 94% | 75% | 91% | 98% | 93% | 100% |
| East Compliance W/O Exclusions** | | | | | | | | | | | | | |
| | | 83% | 94% | 95% | 100% | 83% | 95% | 94% | 75% | 80% | 92% | 93% | 100% |
| Western Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | 1 | | | |
| Final Other Interfacility Transfer | | 5 | | | | 5 | | | | 4 | | | |
| Final System Overload | | 259 | 115 | | | 275 | 157 | 1 | | 362 | 202 | 9 | |
| Final Weather | | | | | | 2 | 1 | | | 13 | 3 | 1 | |
| Western Exclusions Total | | 264 | 115 | 0 | 0 | 282 | 158 | 1 | 0 | 380 | 205 | 10 | 0 |
| West Transports* | | | | | | | | | | | | | |
| | | 1991 | 3406 | 251 | 1 | 2021 | 3356 | 260 | 1 | 1848 | 3154 | 280 | 1 |
| West Late | | | | | | | | | | | | | |
| | | 164 | 71 | 10 | 0 | 173 | 83 | 20 | 0 | 176 | 77 | 29 | 0 |
| West % of Transports | | | | | | | | | | | | | |
| | | 13% | 3% | 0% | 0% | 14% | 5% | 0% | 0% | 21% | 6% | 4% | 0% |
| West Compliance** | | | | | | | | | | | | | |
| | | 91% | 97% | 96% | 100% | 91% | 97% | 92% | 100% | 90% | 97% | 89% | 100% |
| West Compliance W/O Exclusions** | | | | | | | | | | | | | |
| | | 81% | 94% | 96% | 100% | 80% | 93% | 91% | 100% | 75% | 91% | 86% | 100% |

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Three Months ending September, 2012



Western Division Response Time Exclusions Three Months ending September, 2012

