

# Compliance Summary

August 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	477	43	90%	951	13	98%	388	18	95%	1	0	100%
Tulsa 2	418	24	94%	779	8	98%	9	0	100%	0	0	N/A
Tulsa 3	606	42	93%	1,041	18	98%	381	21	94%	2	0	100%
<b>Tulsa Total</b>	<b>1,501</b>	<b>109</b>	<b>92%</b>	<b>2,771</b>	<b>39</b>	<b>98%</b>	<b>778</b>	<b>39</b>	<b>94%</b>	<b>3</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>53</b>	<b>5</b>		<b>111</b>	<b>2</b>	<b>95%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>1</b>	<b>1</b>	<b>0%</b>
<b>Jenks</b>	<b>25</b>	<b>2</b>		<b>46</b>	<b>1</b>	<b>95%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>41</b>	<b>2</b>		<b>49</b>	<b>0</b>	<b>97%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>119</b>	<b>9</b>		<b>206</b>	<b>3</b>	<b>96%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>0%</b>

Average Response Time Priority 1 & 2

Received to On Scene: 6:30

Dispatched to On Scene: 6:01

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

August 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	882	59	93%	1,479	30	97%	93	5	94%	1	0	100%
Oklahoma City 2	798	69	91%	1,364	34	97%	102	9	91%	0	0	N/A
Edmond	129	13	89%	178	7	96%	37	3	91%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,809</b>	<b>141</b>	<b>92%</b>	<b>3,021</b>	<b>71</b>	<b>97%</b>	<b>232</b>	<b>17</b>	<b>92%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Warr Acres	24	0		53	0	100%	0	0	N/A	0	0	N/A
Bethany	58	11		109	3	91%	0	0	N/A	0	0	N/A
Mustang	35	5		30	6	83%	0	0	N/A	0	0	N/A
The Village	31	4		53	1	94%	0	0	N/A	0	0	N/A
Nichols Hills	4	1		6	0	90%	0	0	N/A	0	0	N/A
Yukon	55	6		84	2	94%	28	3	89%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>207</b>	<b>27</b>		<b>335</b>	<b>12</b>	<b>92%</b>	<b>28</b>	<b>3</b>	<b>89%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	1			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:17

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

August 2012

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	477	43	90%
District 2	418	24	94%
District 3	606	42	93%

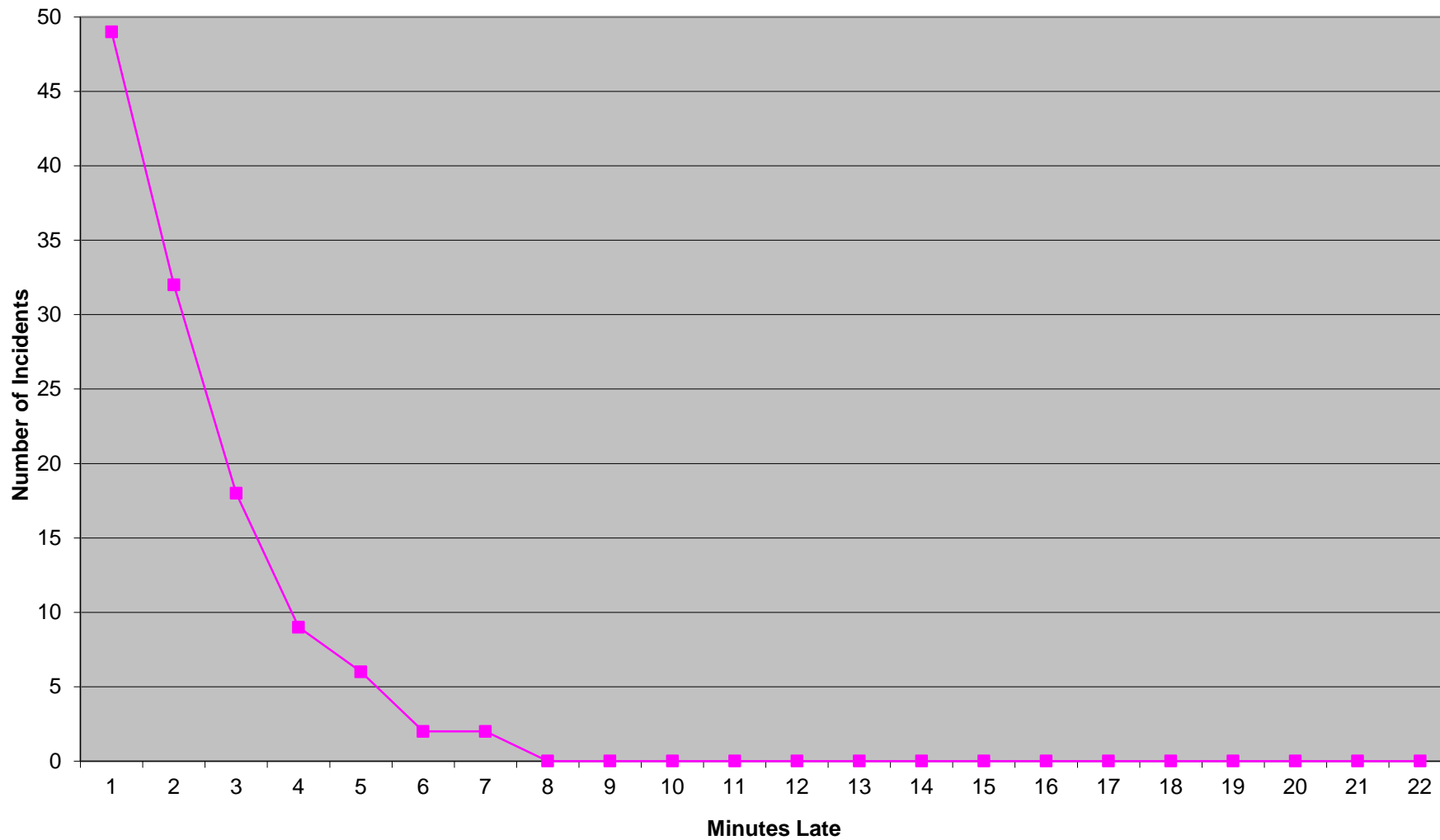
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

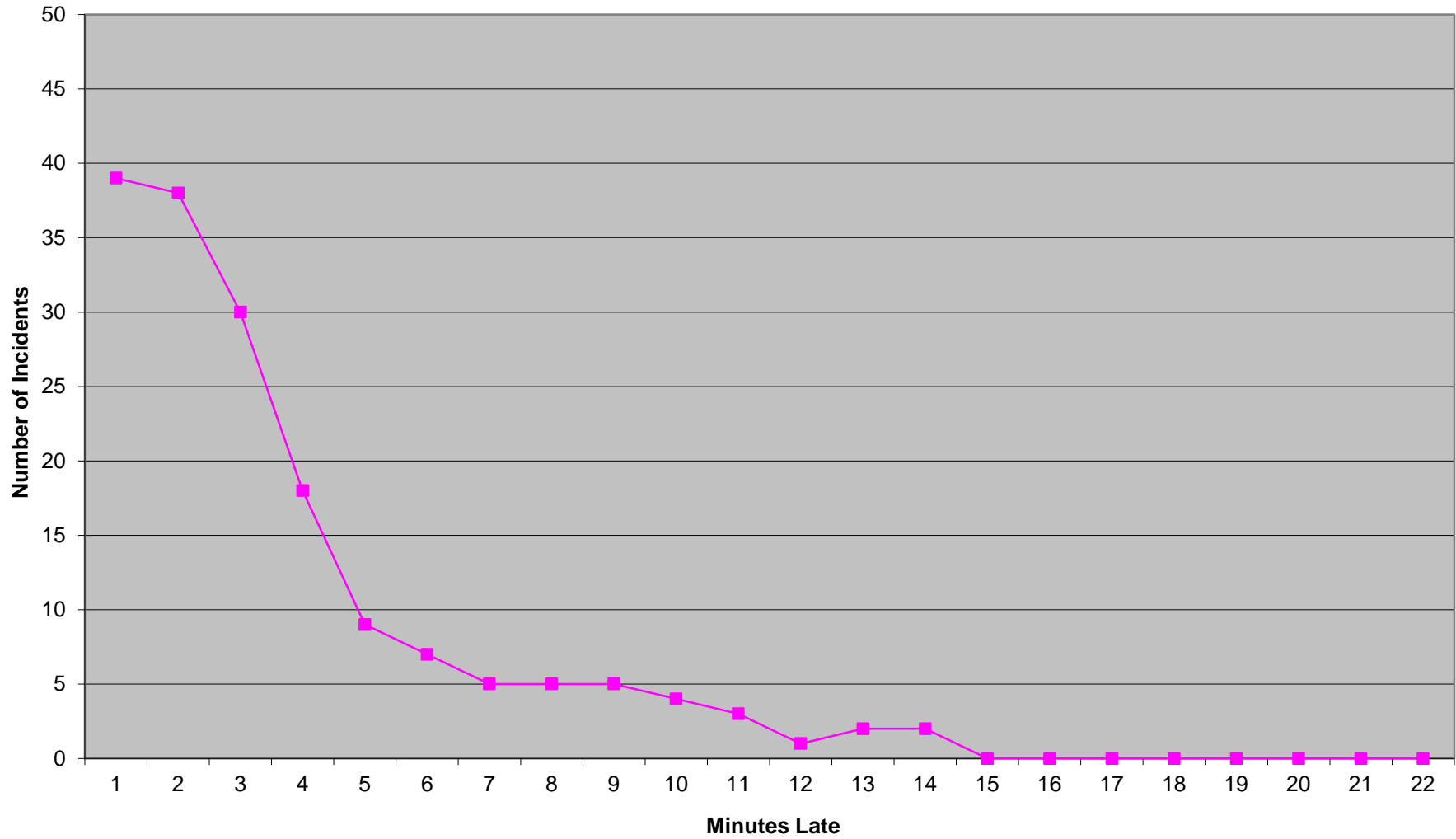
	Priority 1		
	Inc.	Late	%
District 1	882	59	93%
District 2	798	69	91%
Edmond	129	13	89%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls August 2012



### Western Division Priority 1 Late Calls August 2012



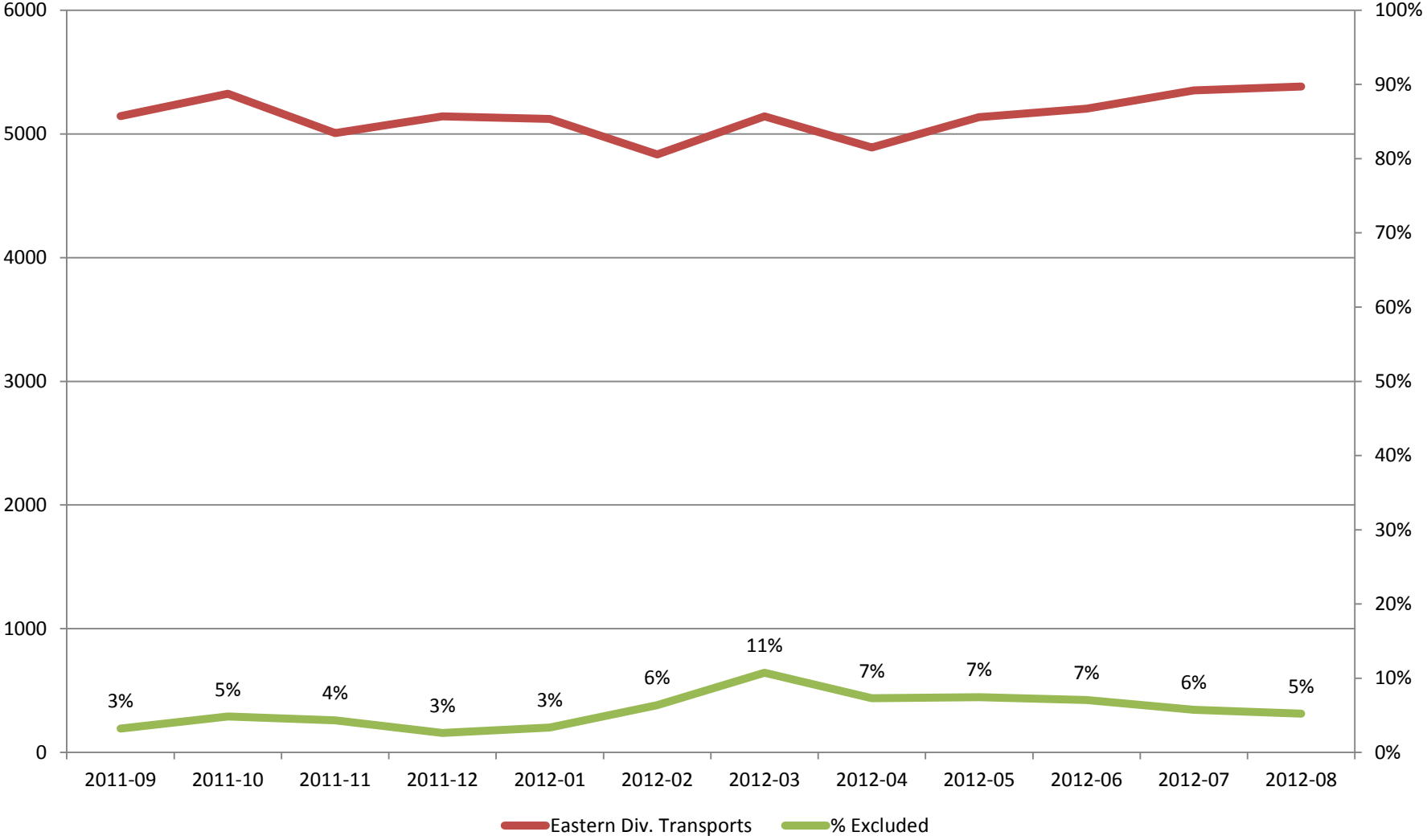
**Response Time Exclusion Summary Report**  
**Three Months ending August 2012**

	Month Priority	2012-06				2012-07				2012-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		1	2	6									
Final Other Interfacility Transfer		2			1				3				
Final System Overload		205	148		182	124			167	108	2		
Final Weather		4				1			1				
<b>Eastern Exclusions Total</b>		<b>212</b>	<b>150</b>	<b>6</b>	<b>0</b>	<b>183</b>	<b>125</b>	<b>0</b>	<b>0</b>	<b>171</b>	<b>108</b>	<b>2</b>	<b>0</b>
<b>East Transports*</b>		1621	2799	782	2	1670	2891	782	9	1623	2977	779	4
<b>East Late</b>		99	31	46	0	114	41	33	0	121	42	39	1
<b>East % of Transports</b>		13%	5%	1%	0%	11%	4%	0%	0%	11%	4%	0%	0%
<b>East Compliance**</b>		93%	98%	94%	100%	93%	98%	95%	100%	92%	98%	94%	75%
<b>East Compliance W/O Exclusions**</b>		83%	93%	93%	100%	83%	94%	95%	100%	83%	95%	94%	75%
<hr/>													
	Month Priority	2012-06				2012-07				2012-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other		2		1									
Final Other Interfacility Transfer		4			5				5				
Final System Overload		241	134	3	259	115			275	157	1		
Final Weather		8	2	1					2	1			
<b>Western Exclusions Total</b>		<b>255</b>	<b>136</b>	<b>5</b>	<b>0</b>	<b>264</b>	<b>115</b>	<b>0</b>	<b>0</b>	<b>282</b>	<b>158</b>	<b>1</b>	<b>0</b>
<b>West Transports*</b>		1950	3149	218	0	1991	3406	251	1	2021	3356	260	1
<b>West Late</b>		187	77	6	0	164	71	10	0	173	83	20	0
<b>West % of Transports</b>		13%	4%	2%	N/A	13%	3%	0%	0%	14%	5%	0%	0%
<b>West Compliance**</b>		90%	97%	97%	N/A	91%	97%	96%	100%	91%	97%	92%	100%
<b>West Compliance W/O Exclusions**</b>		79%	93%	95%	N/A	81%	94%	96%	100%	80%	93%	91%	100%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Three Months ending August, 2012



## Western Division Response Time Exclusions Three Months ending August, 2012

