

Compliance Summary

From January 01, 2019 to January 31, 2019

Eastern Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	590	23	96%	1,110	6	99%	495	24	95%	1	0	100%
Tulsa 2	490	24	95%	858	14	98%	23	0	100%	0	0	N/A
Tulsa 3	661	30	95%	1,300	18	98%	492	17	96%	7	1	85%
Tulsa Total	1,741	77	95%	3,268	38	98%	1,010	41	95%	8	1	87%
Sand Springs	80	11		147	4	93%	1	0	100%	1	0	100%
Jenks	33	3		88	1	96%	0	0	N/A	1	0	100%
Bixby	42	4		68	4	92%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	155	18		303	9	94%	1	0	100%	2	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 8:57

Dispatched to On Scene: 8:19

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From January 01, 2019 to January 31, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	971	63	93%	1,618	6	99%	544	6	98%	41	4	90%
Oklahoma City 2	1,067	93	91%	1,553	14	99%	263	5	98%	3	0	100%
Edmond	159	14	91%	283	3	98%	63	4	93%	0	0	N/A
Total OKC & Edmond	2,197	170	92%	3,454	23	99%	870	15	98%	44	4	90%
Mustang	41	5		53	2	92%	19	2	89%	0	0	N/A
The Village	21	2		66	1	96%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		5	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	64	7		124	3	94%	19	2	89%	0	0	N/A
Piedmont	4			7			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 8:59

Dispatched to On Scene: 8:32

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
January 1, 2019 Year to January 31, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	590	23	96%
District 2	490	24	95%
District 3	661	30	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	971	63	93%
District 2	1067	93	91%
Edmond	159	14	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

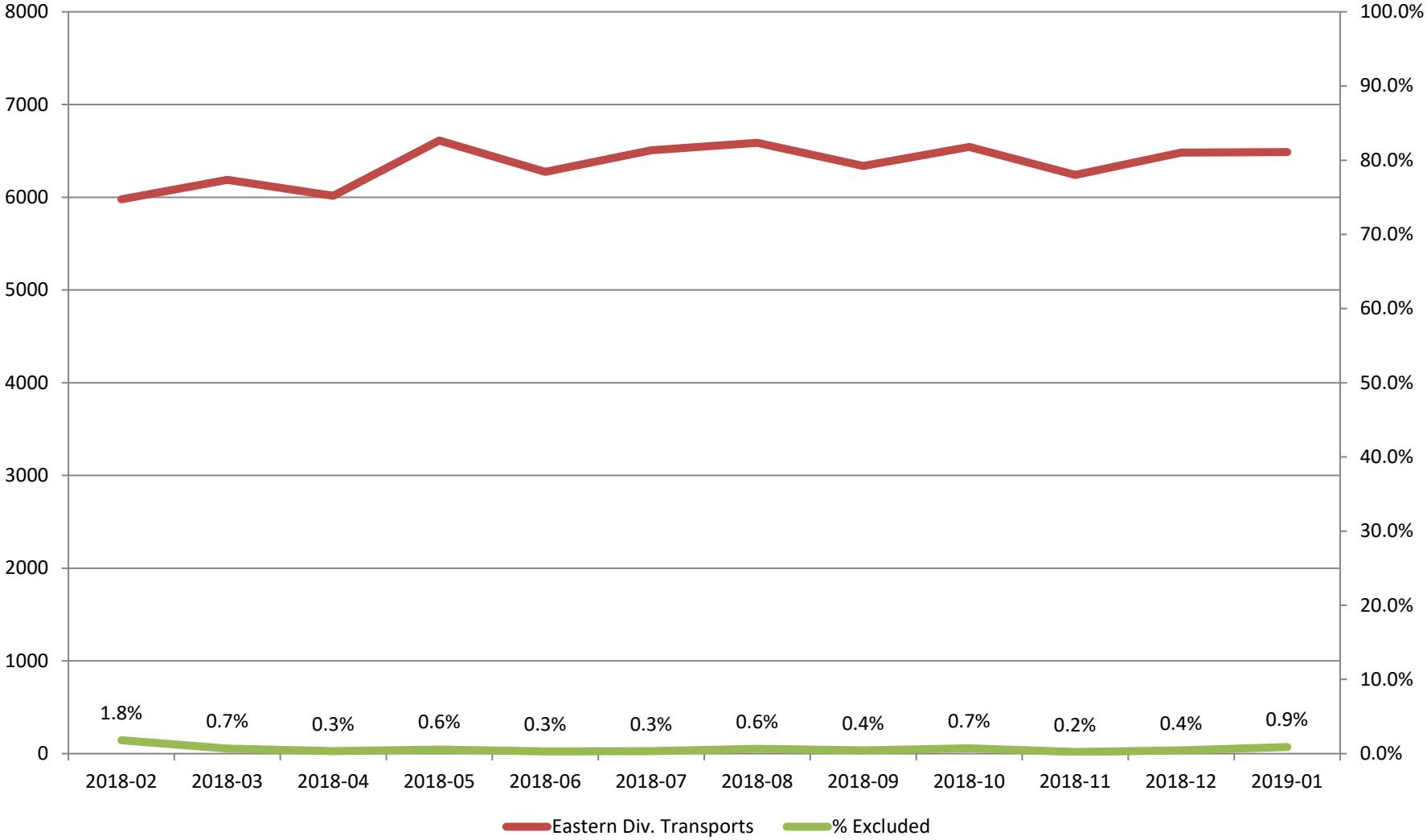
Response Time Exclusion Summary Report
 Three Months ending January, 2019

	Month Priority	2018-11				2018-12				2019-01			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other			1			1							
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		5	3			10	7			22	18	10	
Final Weather		4		1		8	1	1		9			
Eastern Exclusions Total		9	4	1	0	19	8	1	0	31	18	10	0
East Transports*		1851	3428	950	12	1910	3618	932	22	1896	3571	1011	10
East Late		86	28	52	1	96	28	40	2	95	47	41	1
East % of Transports		0%	0%	0%	0%	1%	0%	0%	0%	2%	1%	1%	0%
East Compliance**		95%	99%	94%	91%	94%	99%	95%	90%	94%	98%	95%	90%
East Compliance W/O Exclusions**		94%	99%	94%	91%	94%	99%	95%	90%	93%	98%	95%	90%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		13	1	2		14	8	2		18	4		
Final Weather		8				21	1			23	8		
Western Exclusions Total		21	1	2	0	35	9	2	0	41	12	0	0
West Transports*		2180	3342	830	16	2290	3501	794	21	2261	3578	889	44
West Late		144	28	17	3	175	33	30	1	177	26	17	4
West % of Transports		1%	0%	0%	0%	2%	0%	0%	0%	2%	0%	0%	0%
West Compliance**		93%	99%	97%	81%	92%	99%	96%	95%	92%	99%	98%	90%
West Compliance W/O Exclusions**		92%	99%	97%	81%	90%	98%	95%	95%	90%	98%	98%	90%

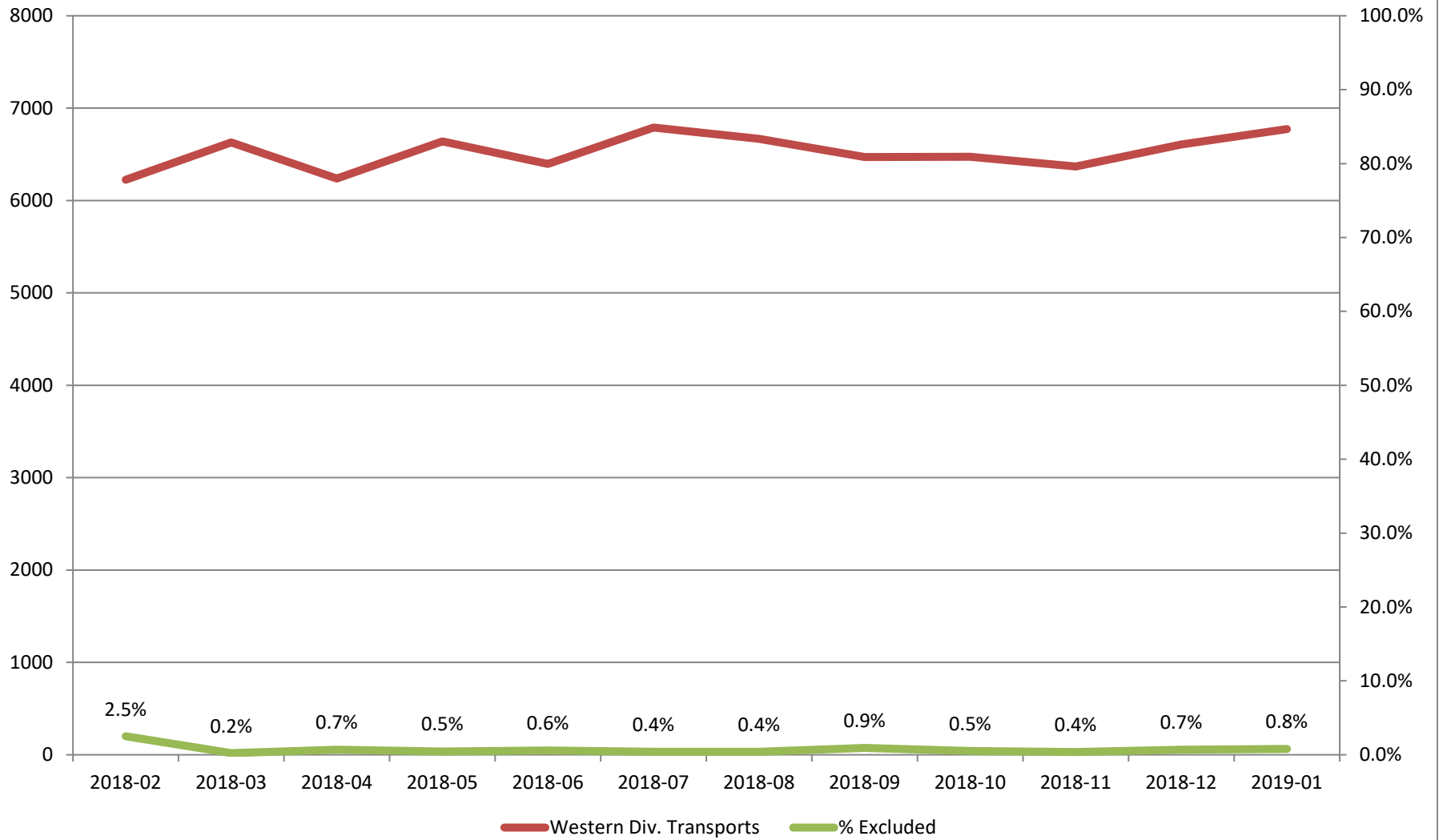
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

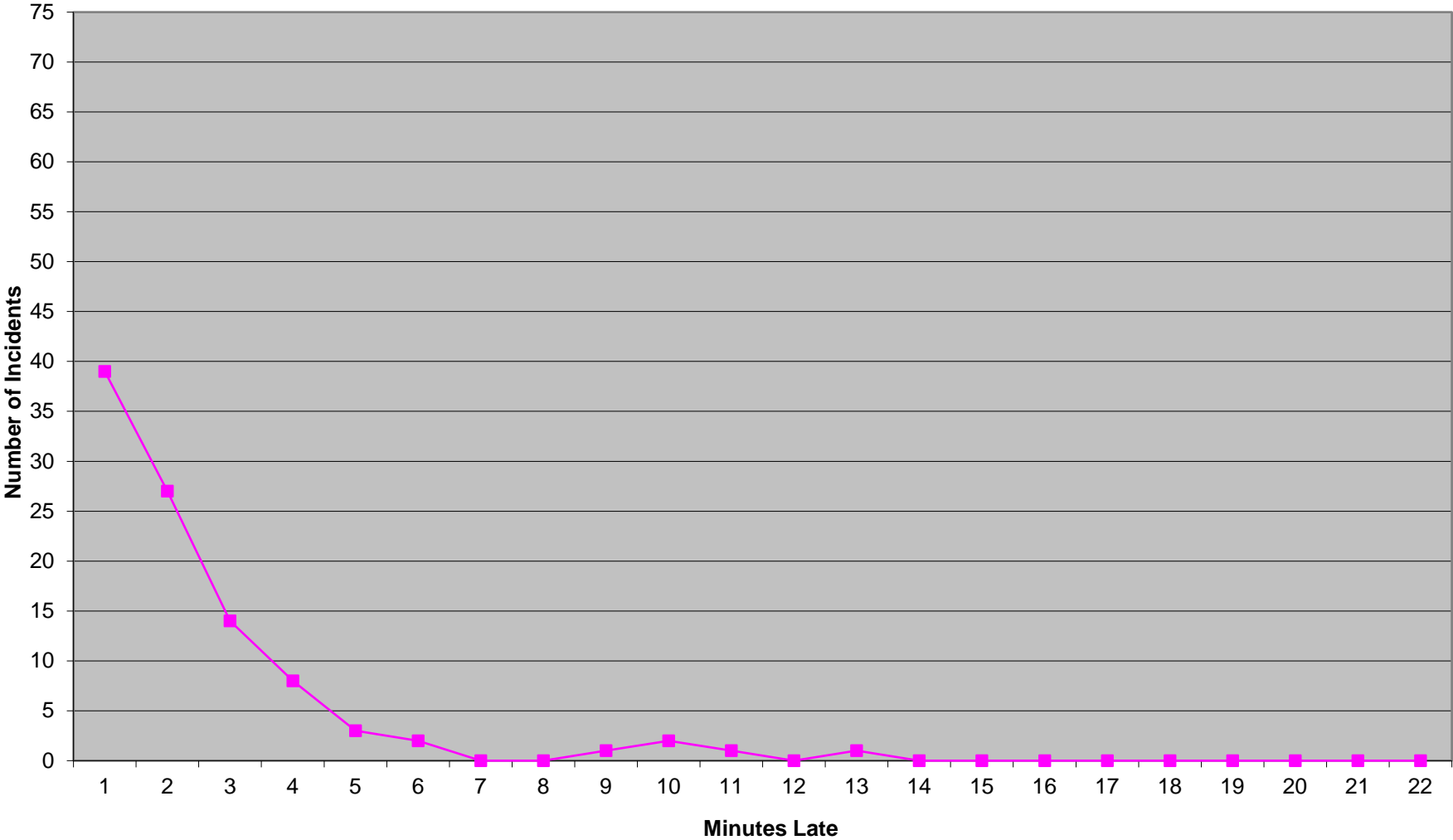
Eastern Division Response Time Exclusions Twelve Months ending January, 2019



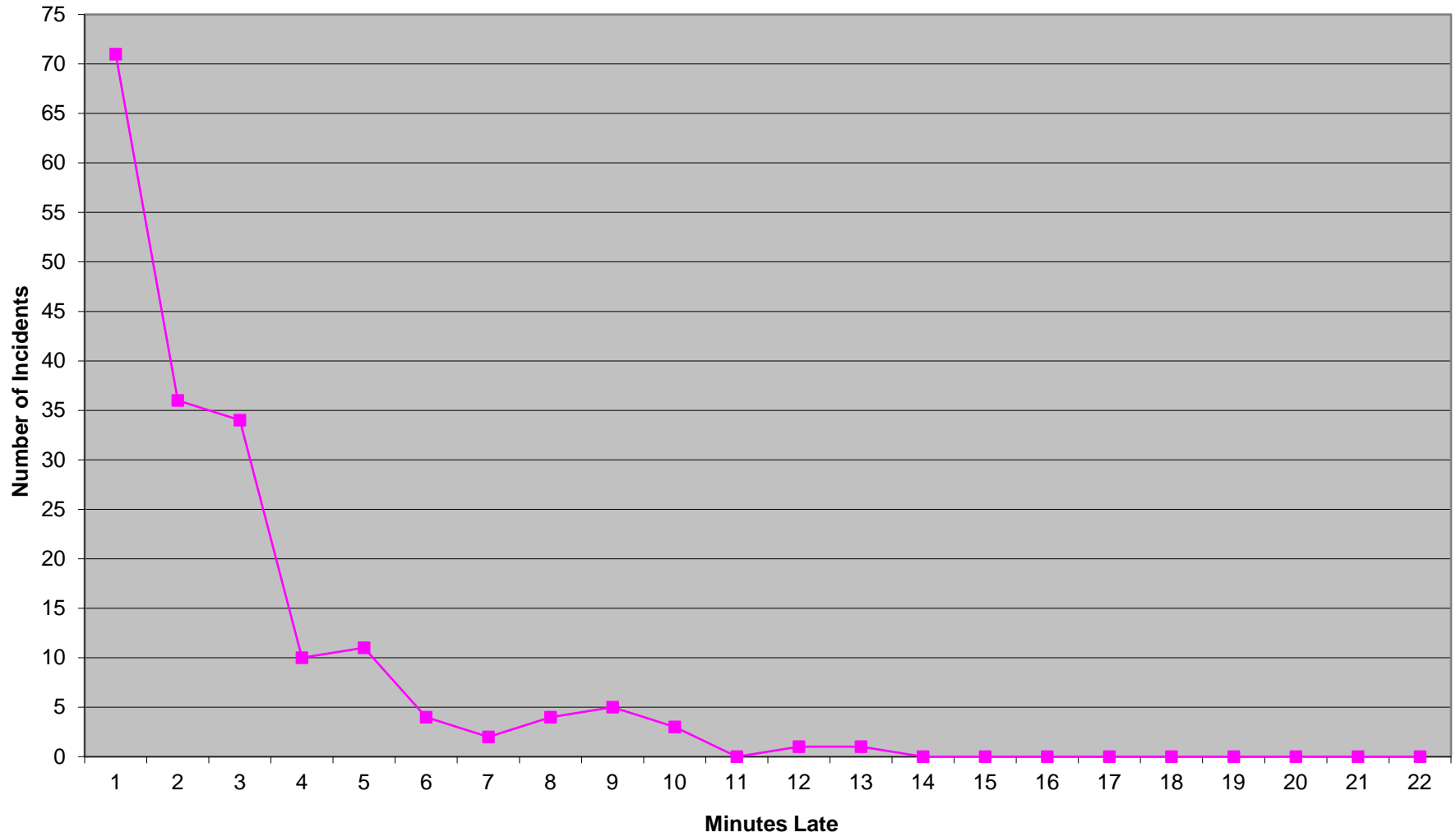
Western Division Response Time Exclusions Twelve Months ending January, 2019



**Eastern Division Priority 1 Late Calls
January 2019**



Western Division Priority 1 Late Calls January 2019



Edmond Priority 1 Late Calls January 2019

