

Compliance Summary

From April 01, 2017 to April 30, 2017

Eastern Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 533 | 48 | 90% | 1,034 | 5 | 99% | 470 | 31 | 93% | 2 | 0 | 100% |
| Tulsa 2 | 435 | 27 | 93% | 767 | 6 | 99% | 9 | 0 | 100% | 5 | 1 | 80% |
| Tulsa 3 | 581 | 44 | 92% | 1,103 | 18 | 98% | 424 | 24 | 94% | 9 | 1 | 88% |
| Tulsa Total | 1,549 | 119 | 92% | 2,904 | 29 | 99% | 903 | 55 | 93% | 16 | 2 | 87% |
| Sand Springs | 50 | 11 | | 118 | 2 | 92% | 0 | 0 | N/A | 1 | 0 | 100% |
| Jenks | 28 | 5 | | 52 | 0 | 93% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bixby | 49 | 6 | | 77 | 2 | 93% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 127 | 22 | | 247 | 4 | 93% | 0 | 0 | N/A | 1 | 0 | 100% |

Average Response Time Priority 1 & 2

Received to On Scene: 9:29
Dispatched to On Scene: 8:48

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From April 01, 2017 to April 30, 2017

Western Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 906 | 57 | 93% | 1,518 | 14 | 99% | 440 | 11 | 97% | 7 | 1 | 85% |
| Oklahoma City 2 | 909 | 88 | 90% | 1,352 | 22 | 98% | 288 | 21 | 92% | 2 | 0 | 100% |
| Edmond | 162 | 17 | 89% | 246 | 5 | 97% | 54 | 7 | 87% | 0 | 0 | N/A |
| Total OKC & Edmond | 1,977 | 162 | 91% | 3,116 | 41 | 98% | 782 | 39 | 95% | 9 | 1 | 88% |
| Warr Acres | 18 | 1 | | 37 | 0 | 98% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bethany | 54 | 7 | | 109 | 1 | 95% | 0 | 0 | N/A | 0 | 0 | N/A |
| Mustang | 30 | 9 | | 51 | 3 | 85% | 18 | 1 | 94% | 0 | 0 | N/A |
| The Village | 18 | 1 | | 46 | 1 | 96% | 0 | 0 | N/A | 0 | 0 | N/A |
| Nichols Hills | 9 | 0 | | 6 | 0 | 100% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 129 | 18 | | 249 | 5 | 93% | 18 | 1 | 94% | 0 | 0 | N/A |
| Piedmont | 8 | | | 5 | | | 0 | | | 0 | | |

Average Response Time Priority 1 & 2

Received to On Scene: 9:29

Dispatched to On Scene: 9:02

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
April 1, 2017 to April 30, 2017

Eastern Division
Non-discrimination

| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 533 | 48 | 90% |
| District 2 | 435 | 27 | 93% |
| District 3 | 581 | 44 | 92% |

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 906 | 57 | 93% |
| District 2 | 909 | 88 | 90% |
| Edmond | 162 | 17 | 89% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

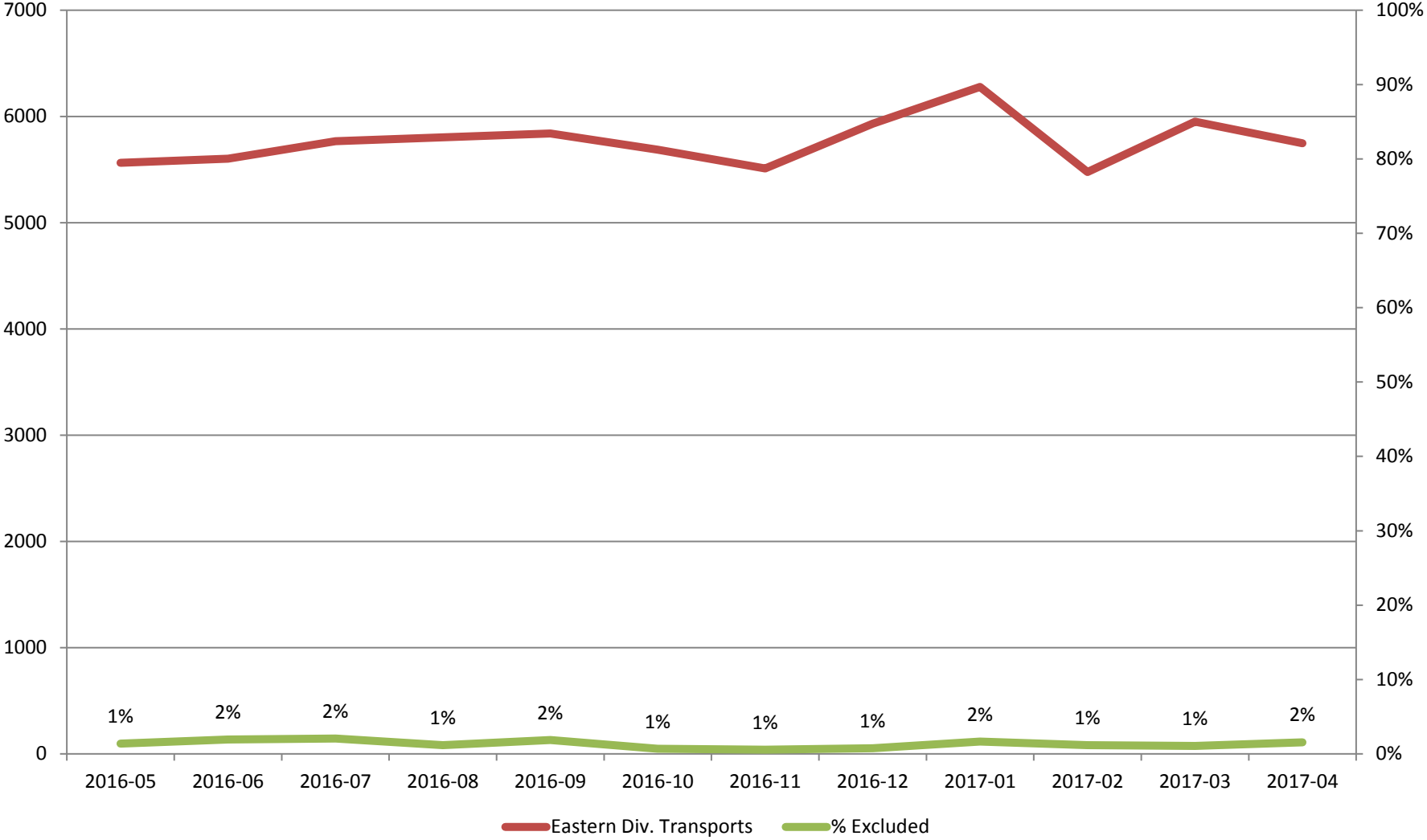
Response Time Exclusion Summary Report
 Three Months ending April, 2017

| | Month Priority | 2017-02 | | | | 2017-03 | | | | 2017-04 | | | |
|---|-------------------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | 3 | 2 | 1 | | 2 | 1 | | | 1 | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 36 | 9 | 5 | | 38 | 13 | 7 | | 26 | 16 | 4 | |
| Final Weather | | 5 | 4 | | | 3 | | | | 27 | 11 | 5 | |
| Eastern Exclusions Total | | 44 | 15 | 6 | 0 | 43 | 14 | 7 | 0 | 54 | 27 | 9 | 0 |
| East Transports* | | 1783 | 2874 | 794 | 26 | 1888 | 3172 | 879 | 13 | 1676 | 3151 | 903 | 17 |
| East Late | | 120 | 32 | 61 | 0 | 137 | 36 | 51 | 1 | 141 | 33 | 55 | 2 |
| East % of Transports | | 2% | 1% | 1% | 0% | 2% | 0% | 1% | 0% | 3% | 1% | 1% | 0% |
| East Compliance** | | 93% | 98% | 92% | 100% | 92% | 98% | 94% | 92% | 91% | 98% | 93% | 88% |
| East Compliance W/O Exclusions** | | 91% | 98% | 91% | 100% | 90% | 98% | 93% | 92% | 88% | 98% | 92% | 88% |
| Western Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 44 | 21 | 2 | | 11 | 3 | 1 | | 17 | 8 | | |
| Final Weather | | 25 | 11 | 1 | | 4 | 2 | | | 27 | 5 | 1 | |
| Western Exclusions Total | | 69 | 32 | 3 | 0 | 15 | 5 | 1 | 0 | 44 | 13 | 1 | 0 |
| West Transports* | | 2212 | 3376 | 776 | 8 | 2294 | 3398 | 832 | 9 | 2106 | 3365 | 800 | 9 |
| West Late | | 228 | 56 | 43 | 1 | 207 | 47 | 18 | 1 | 180 | 46 | 40 | 1 |
| West % of Transports | | 3% | 1% | 0% | 0% | 1% | 0% | 0% | 0% | 2% | 0% | 0% | 0% |
| West Compliance** | | 89% | 98% | 94% | 87% | 90% | 98% | 97% | 88% | 91% | 98% | 95% | 88% |
| West Compliance W/O Exclusions** | | 86% | 97% | 94% | 87% | 90% | 98% | 97% | 88% | 89% | 98% | 94% | 88% |

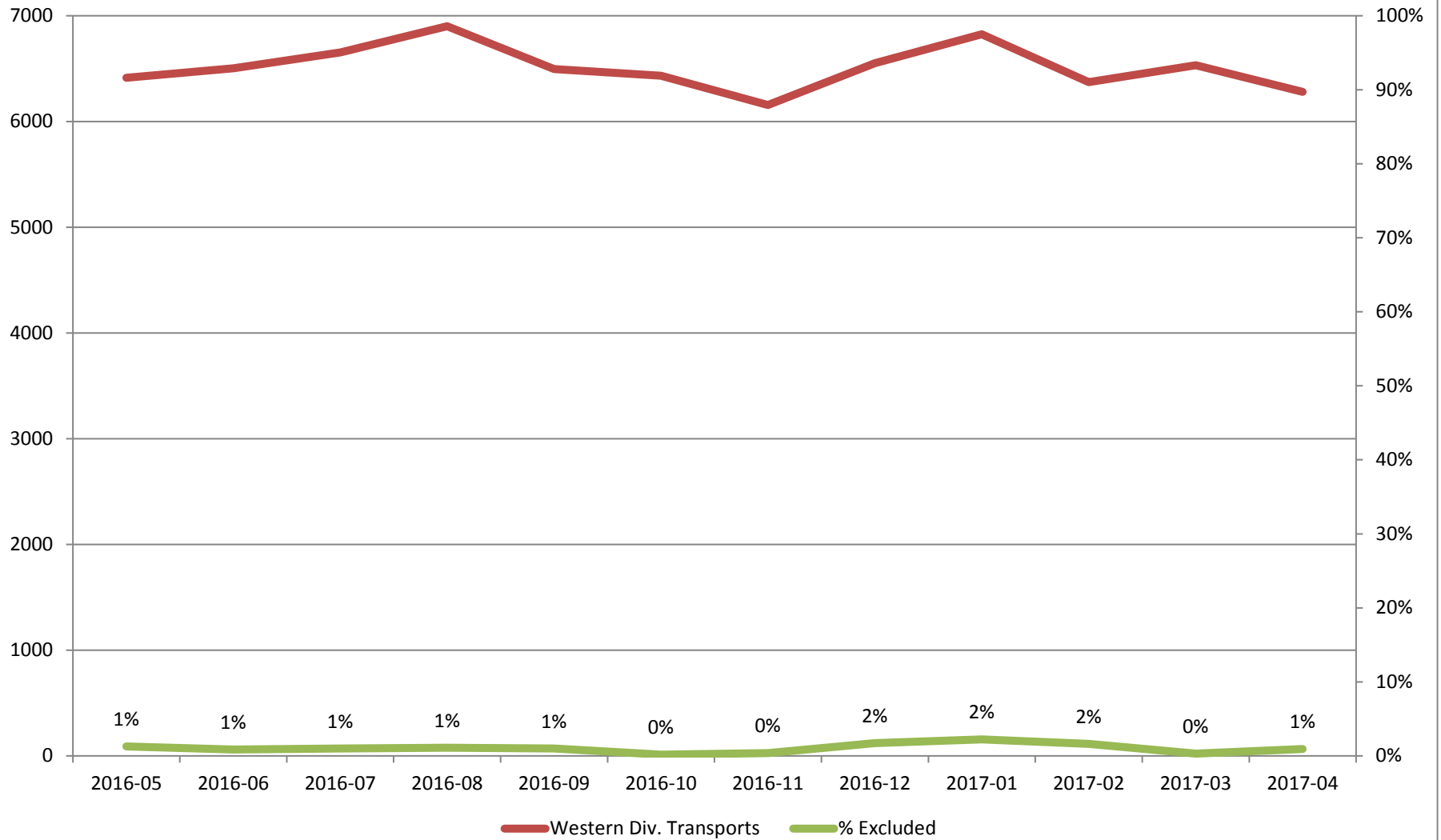
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

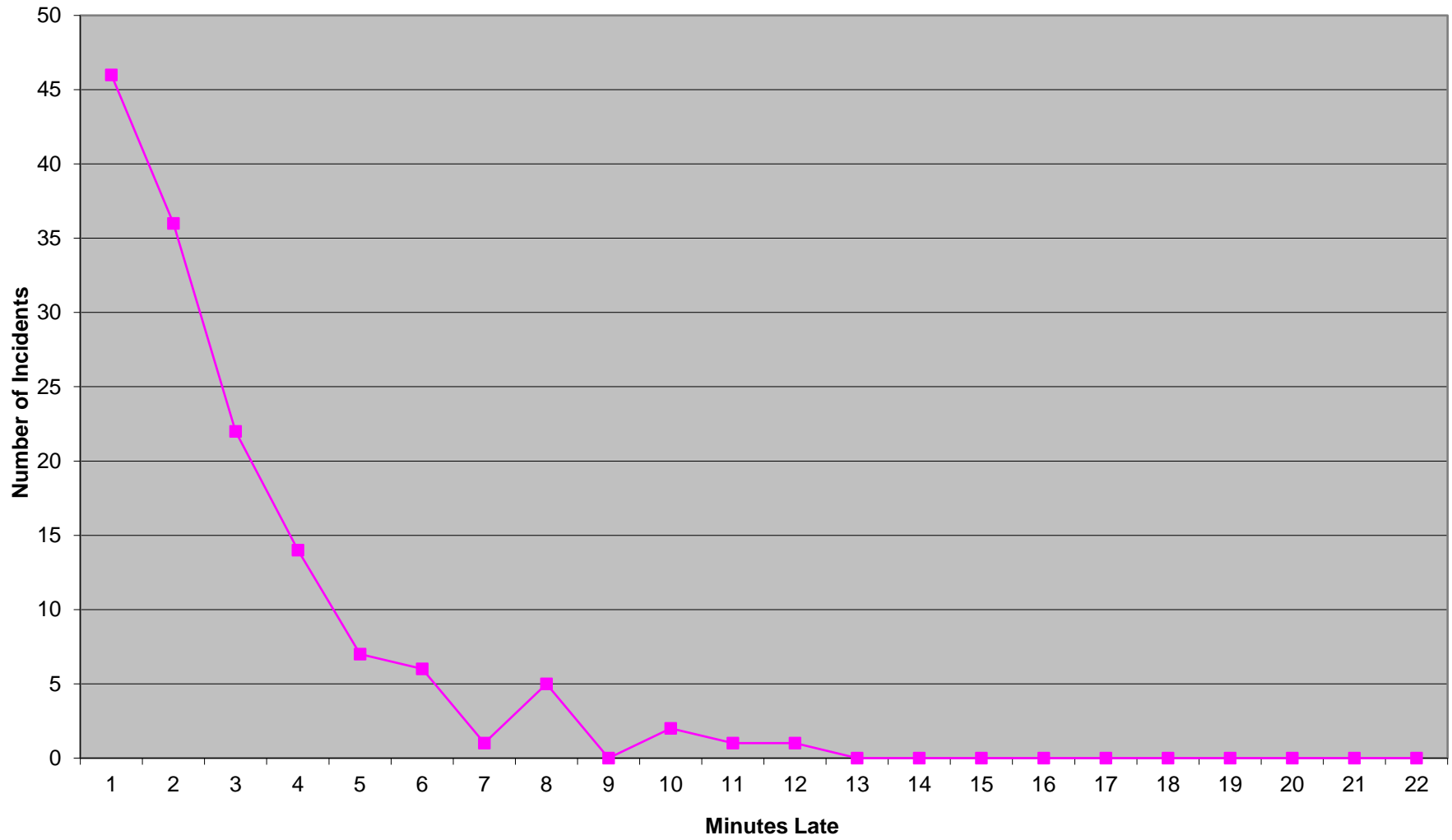
Eastern Division Response Time Exclusions Twelve Months ending April, 2017



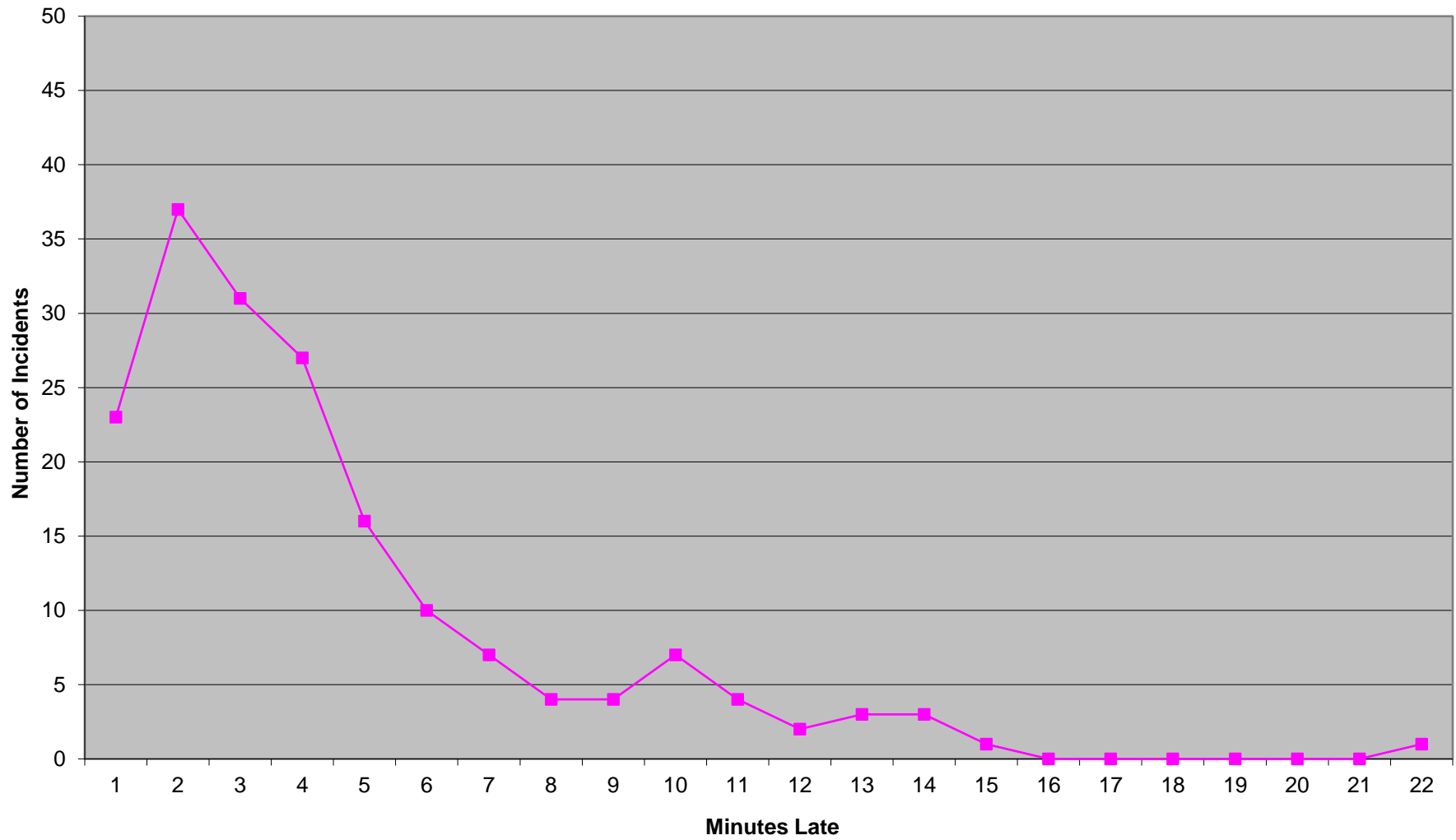
Western Division Response Time Exclusions Twelve Months ending April, 2017



Eastern Division Priority 1 Late Calls April 2017



Western Division Priority 1 Late Calls April 2017



Edmond Priority 1 Late Calls April 2017

