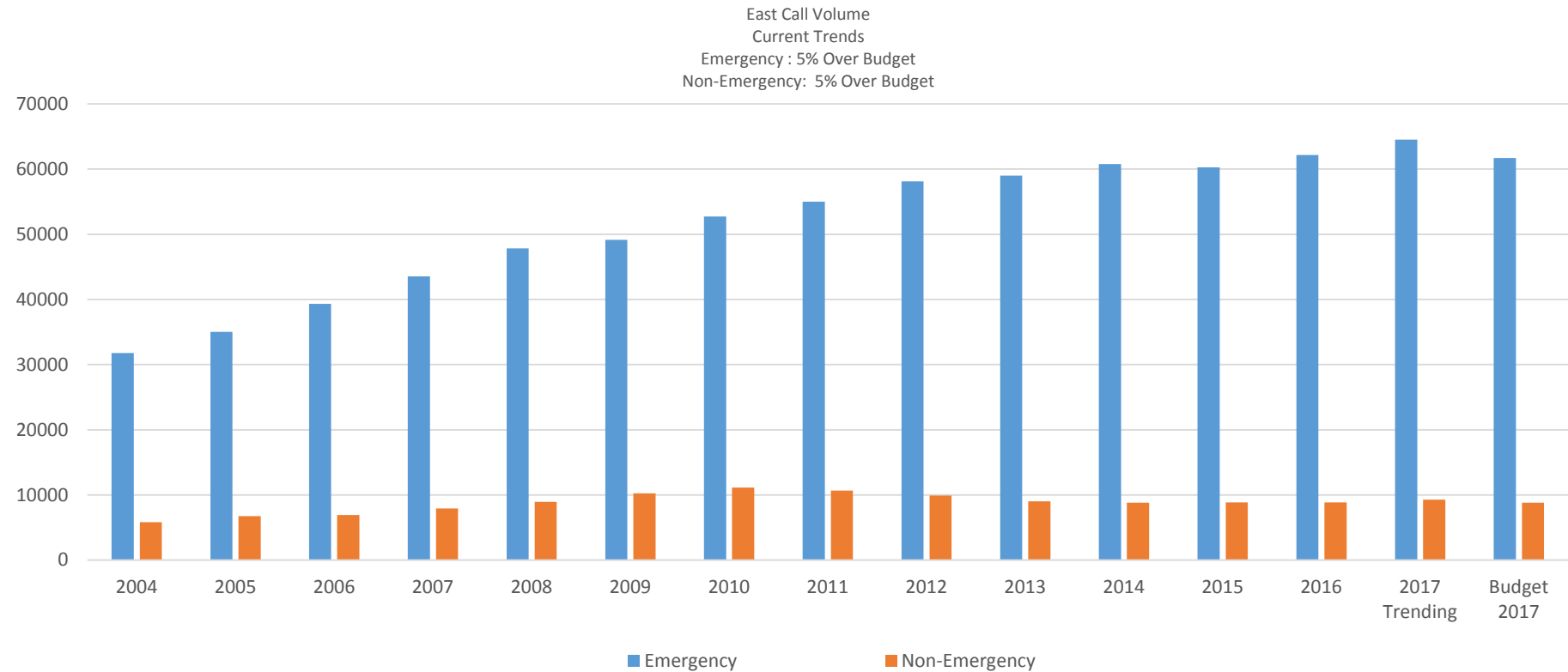


Patient Financial Services Outlook

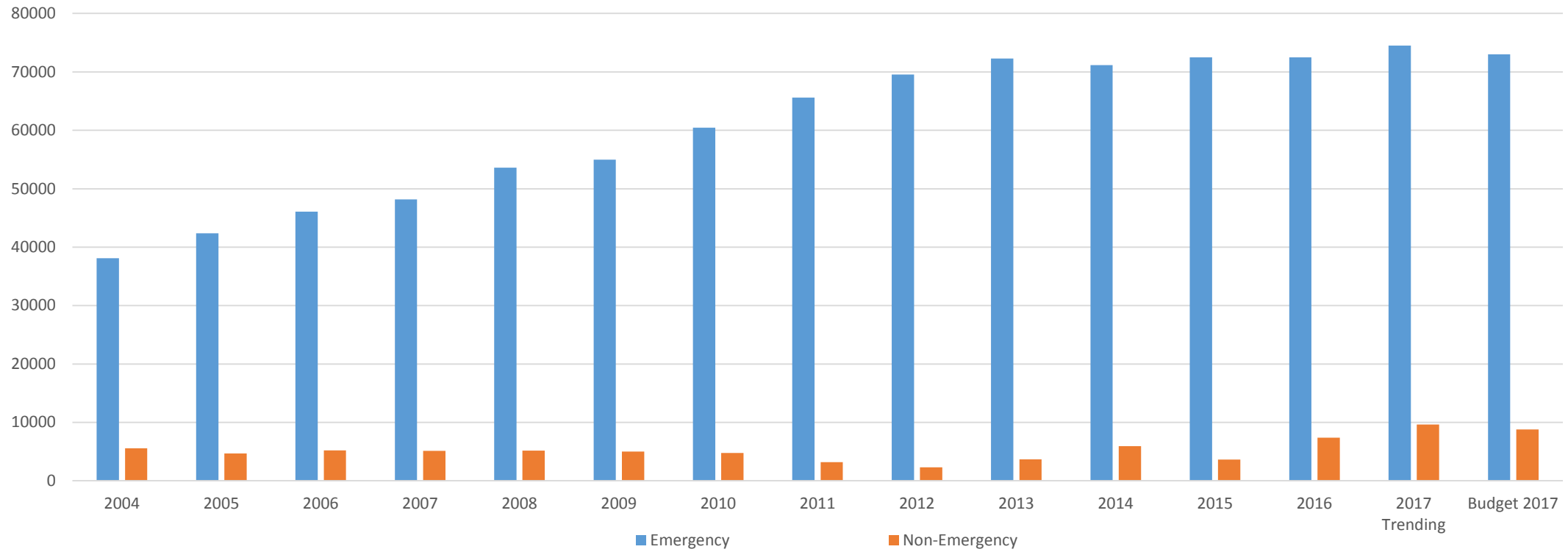
Angela Lehman, MA, RHIA

Eastern Division Call Volume



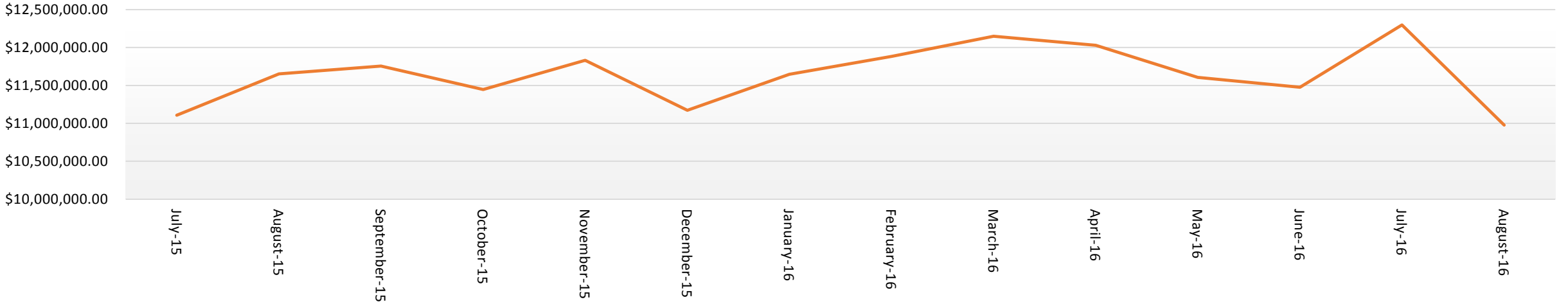
Western Division Call Volume

West Call Volume
Current Trends
Emergency : 2% Over Budget
Non-Emergency: 10% Over Budget

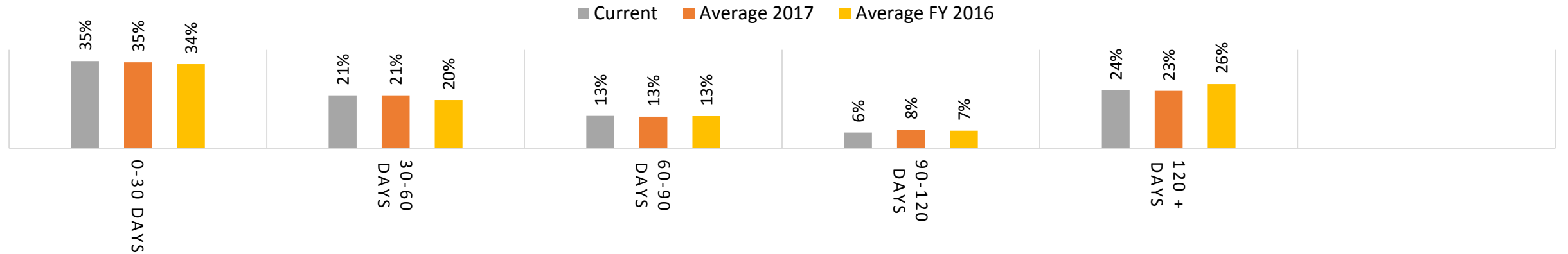


Eastern Division-Aging

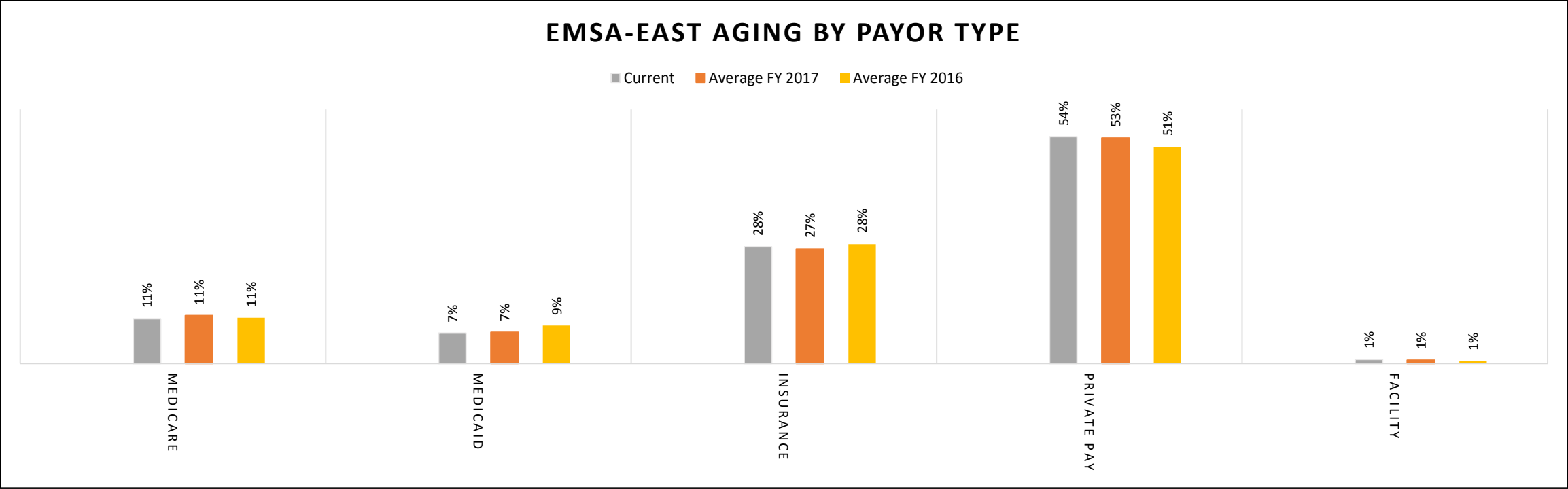
EMSA East Gross AR



EMSA-EAST AGING BY DATE OF SERVICE

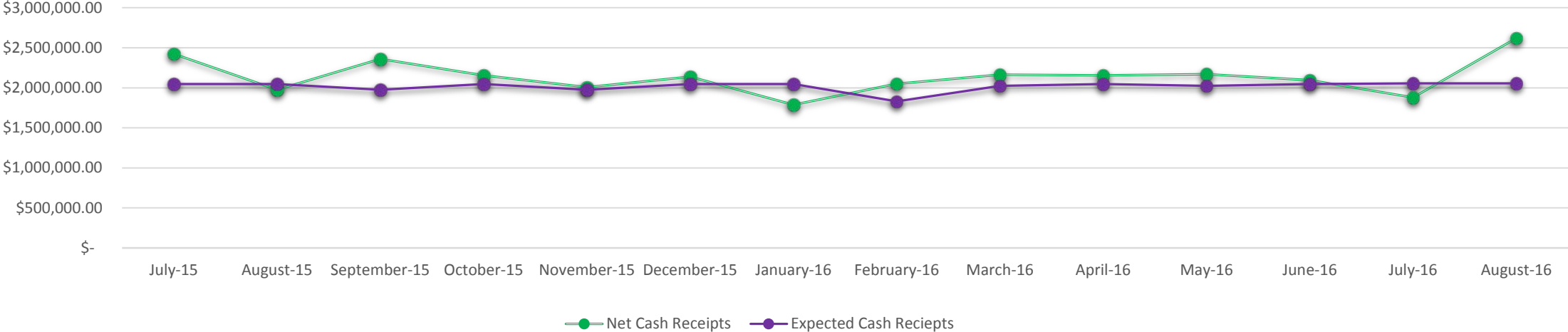


Eastern Division-Aging

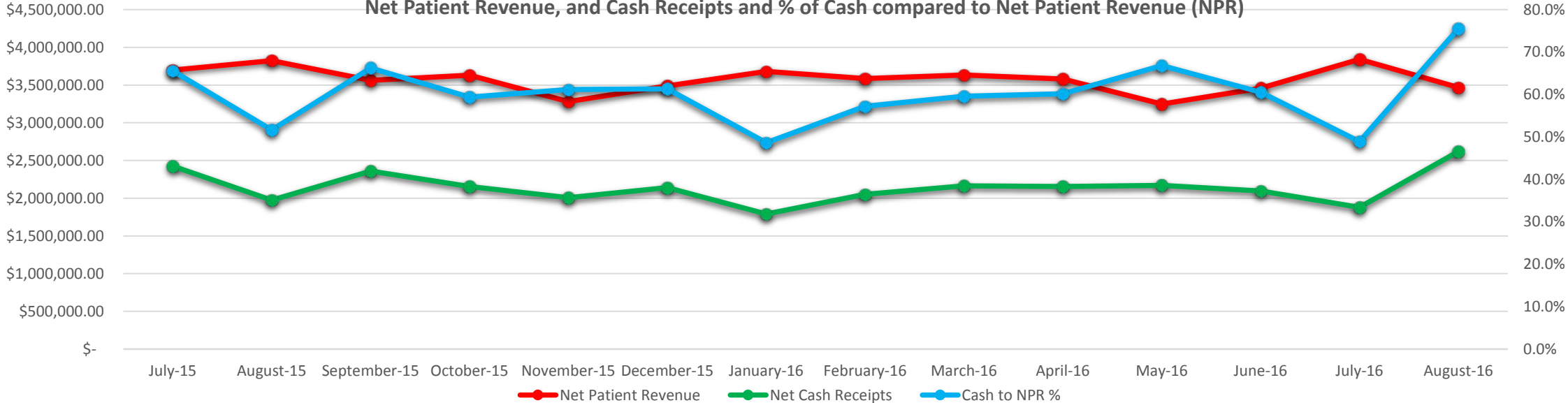


Eastern Division-**Revenue** and **Receipts**

EMSA East
Net Cash Receipts versus Expected Cash

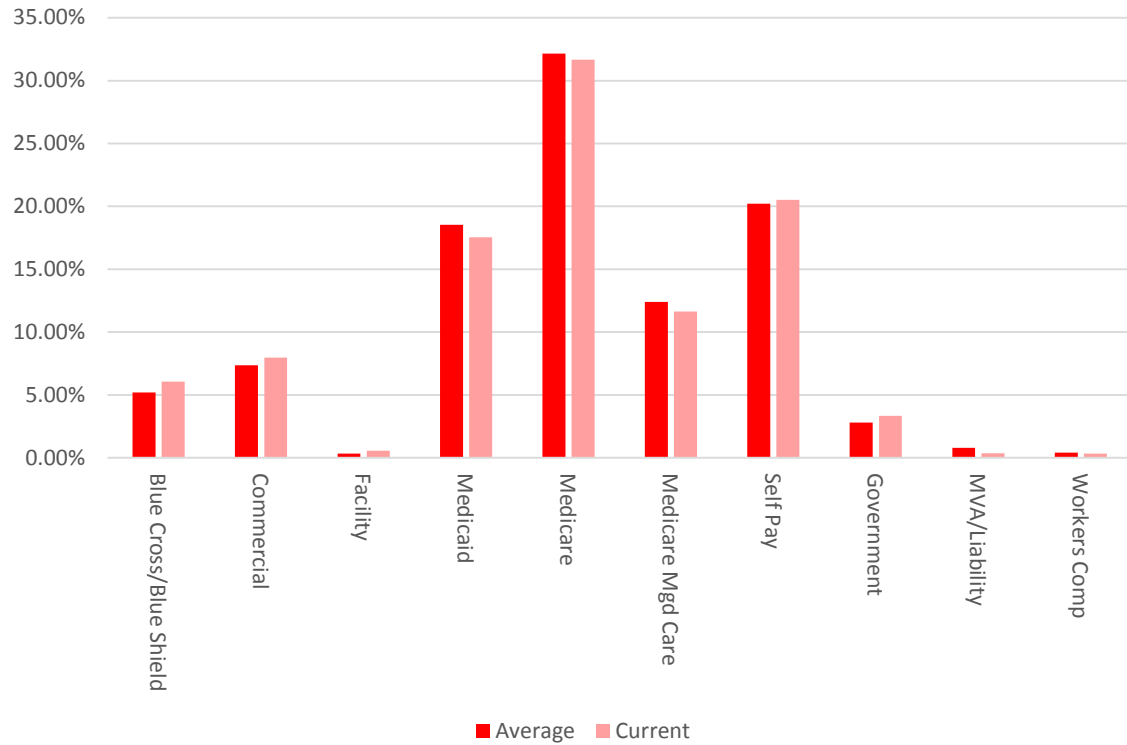


EMSA East
Net Patient Revenue, and Cash Receipts and % of Cash compared to Net Patient Revenue (NPR)

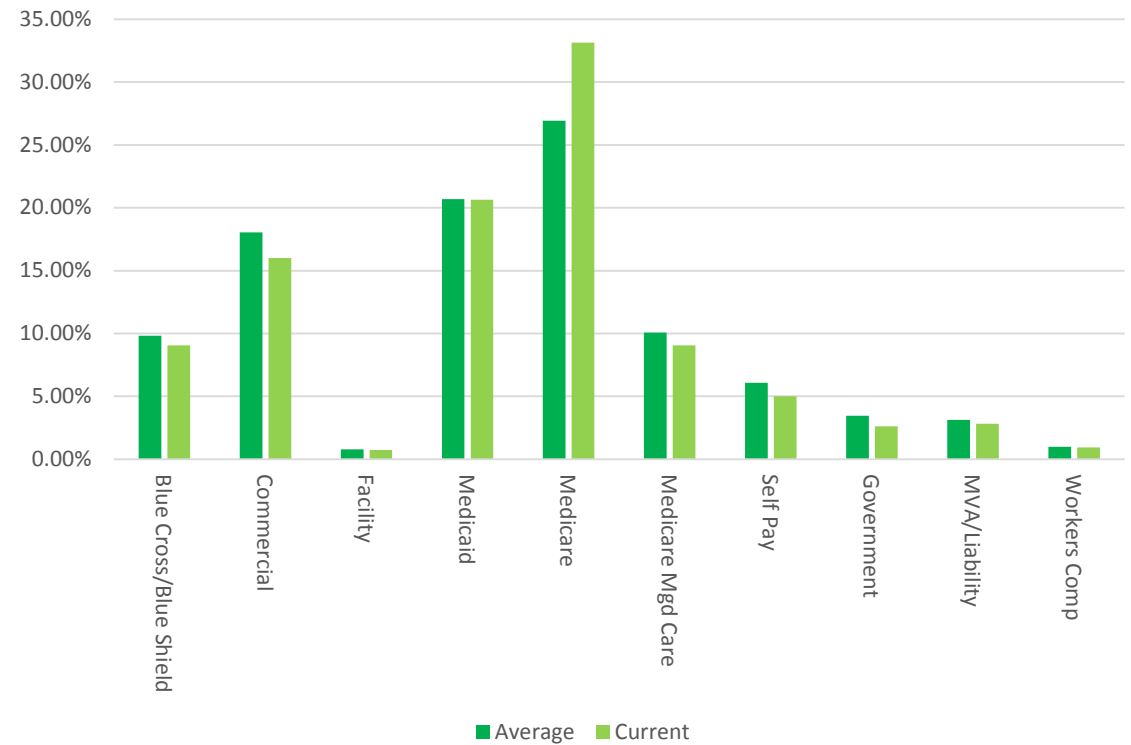


Eastern Division-**Revenue** and **Receipts**

EMSA East-Overall % of **Revenue** Per Payor Category
Average Compared to Current

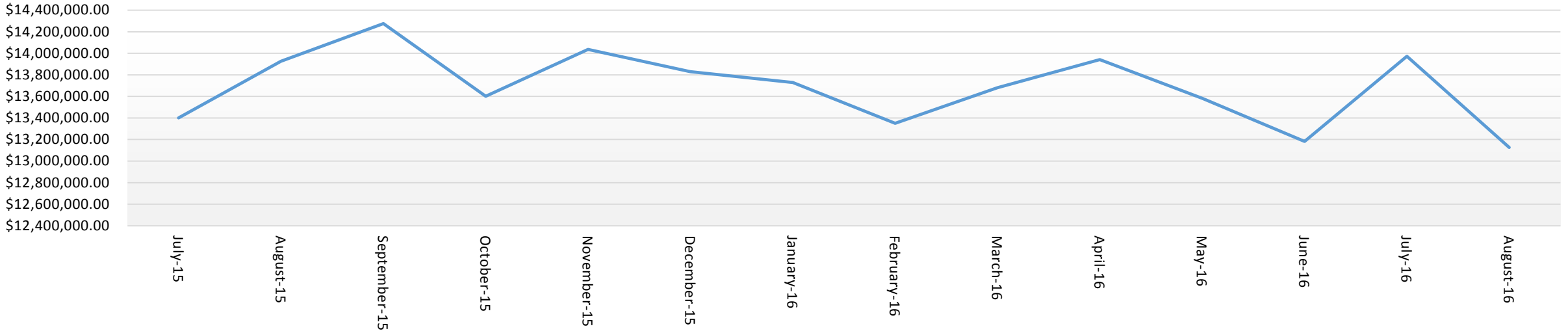


EMSA East-Overall % of **Cash** Per Payor Category
Average Compared to Current

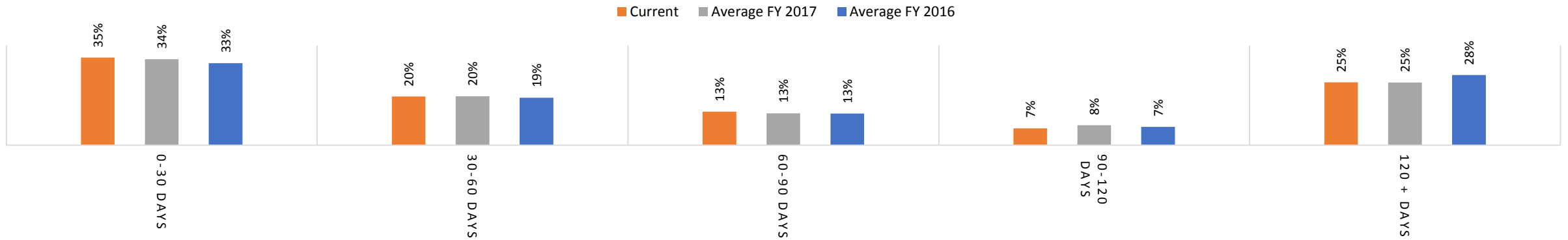


Western Division-Aging

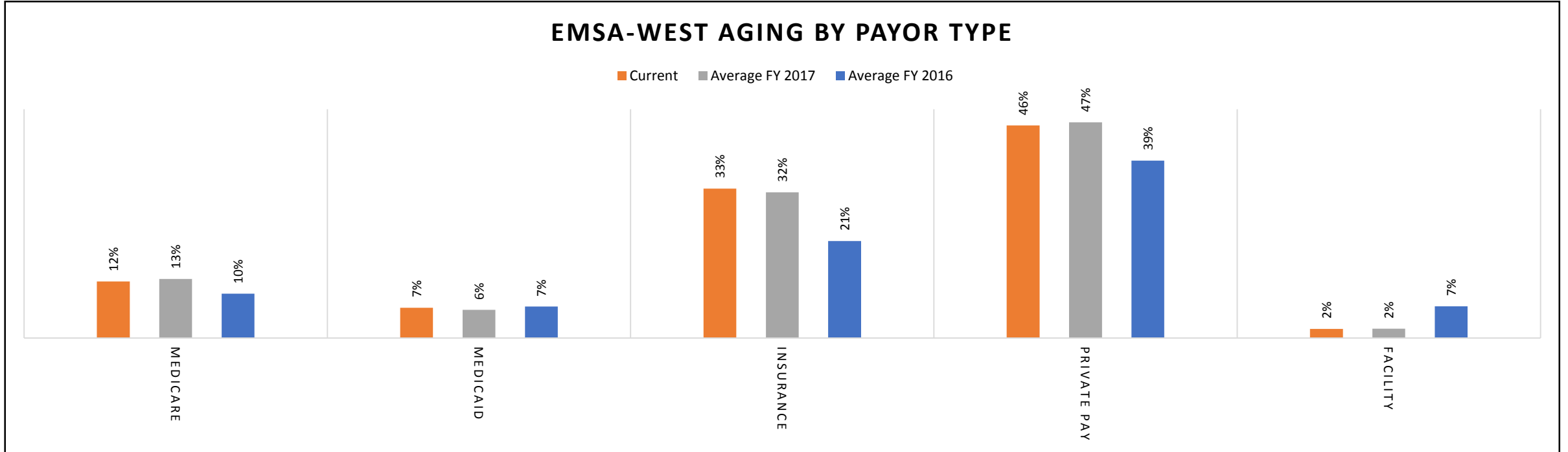
EMSA West Gross AR



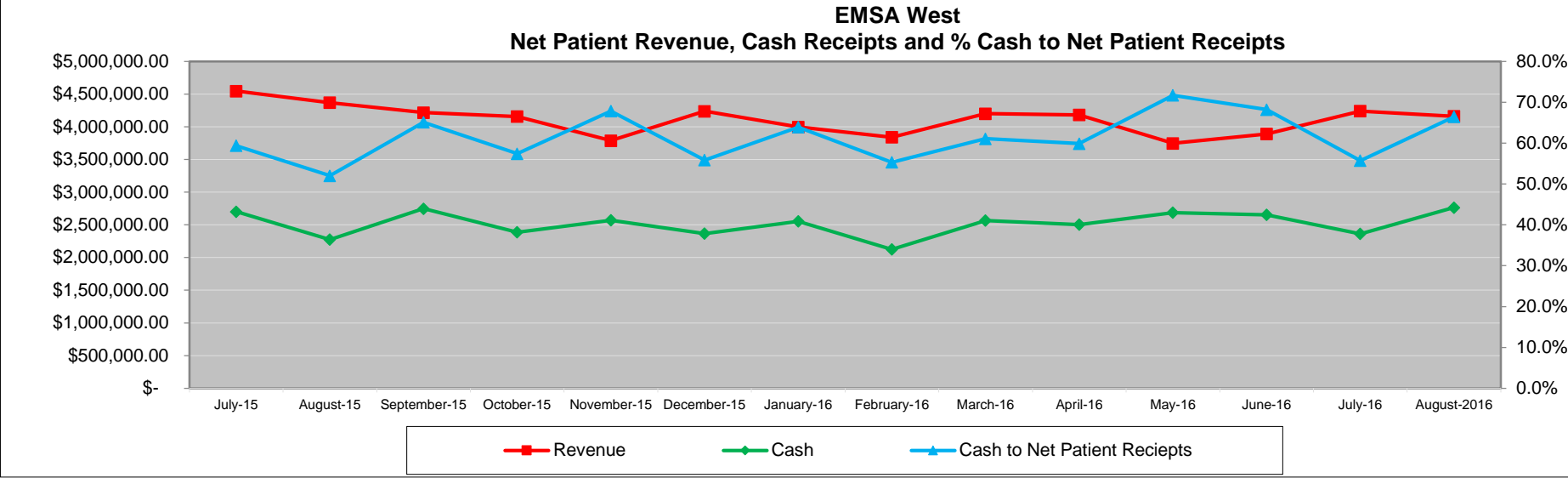
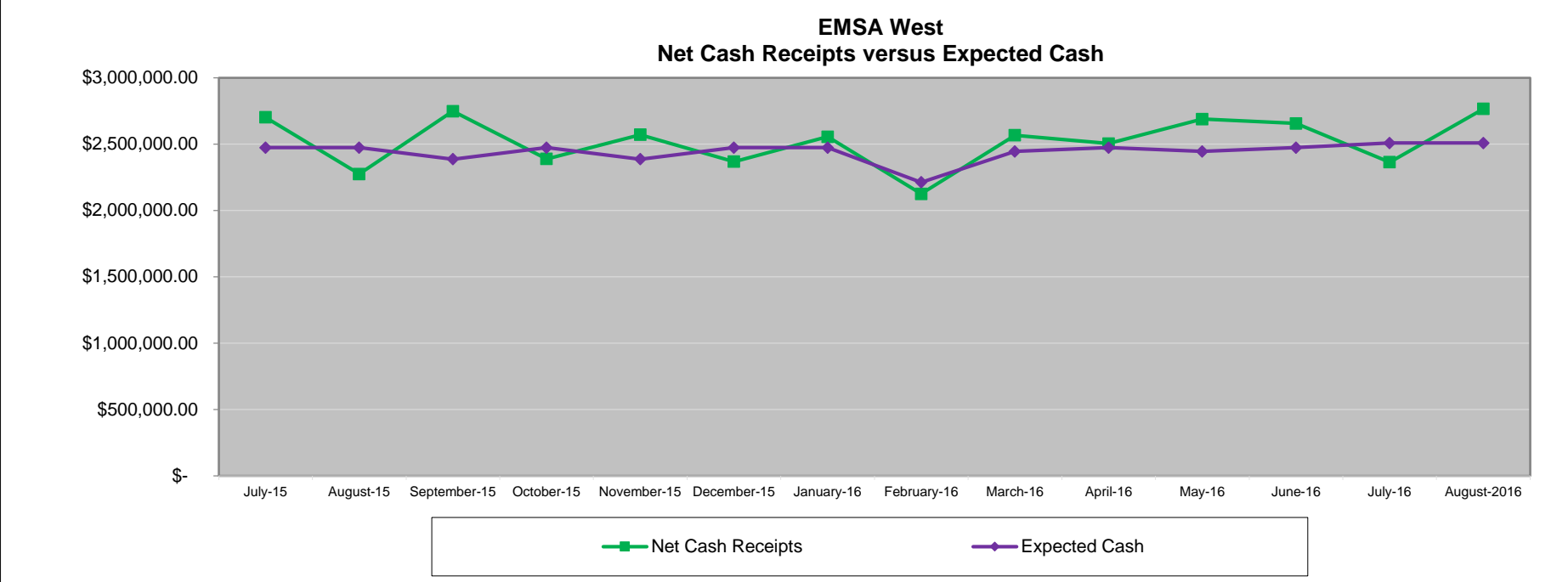
EMSA-WEST AGING BY DATE OF SERVICE



Western Division-Aging

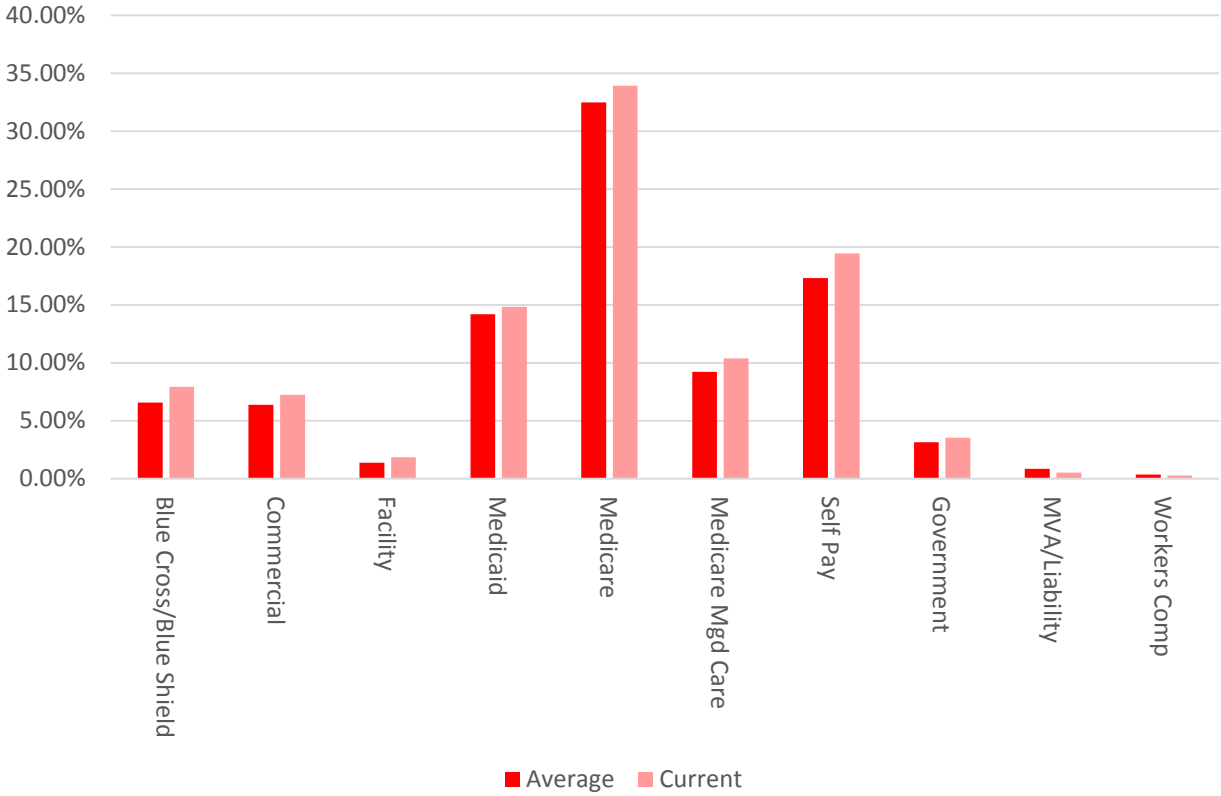


Western Division-**Revenue** and **Receipts**



Western Division-**Revenue** and **Receipts**

EMSA West-Overall % of **Revenue** Per Payor Category
Average Compared to Current



EMSA WEST-% of **Cash** Per Payor Category
Average Compared to Current

