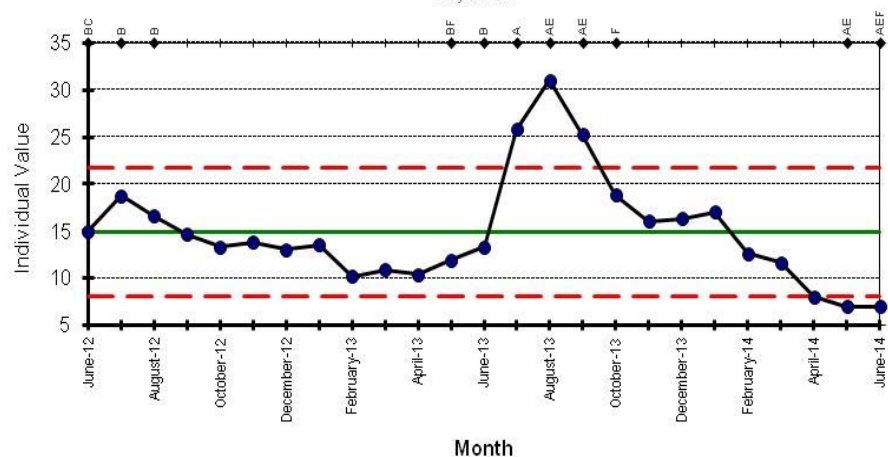


Patient Financial Services
Key Performance Indicators
June 2014

DAYS TO BILL **DAYS TO PAYMENT**

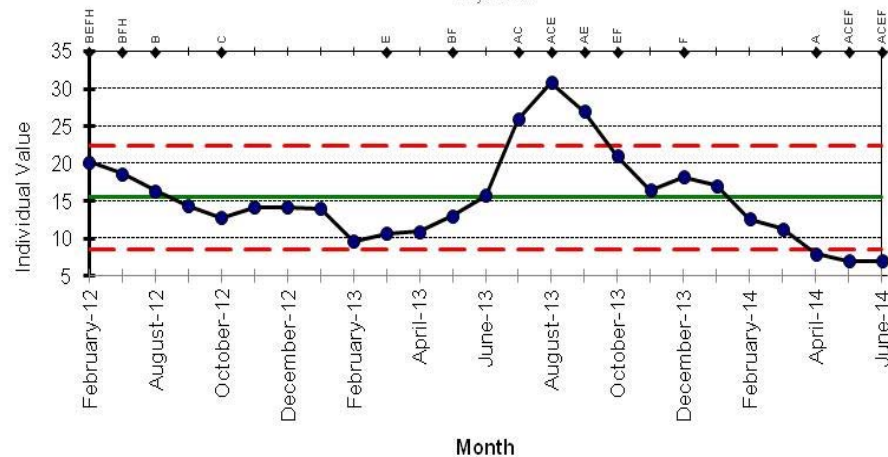
Eastern Division

Days to Bill



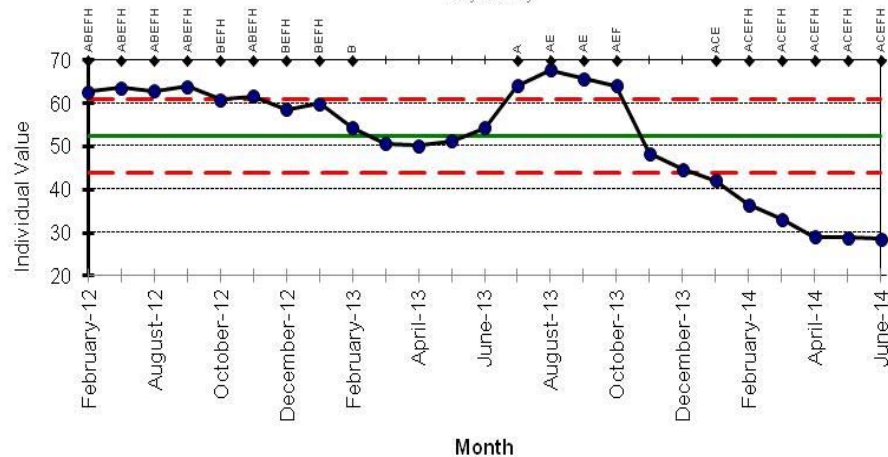
Western Division

Days to Bill



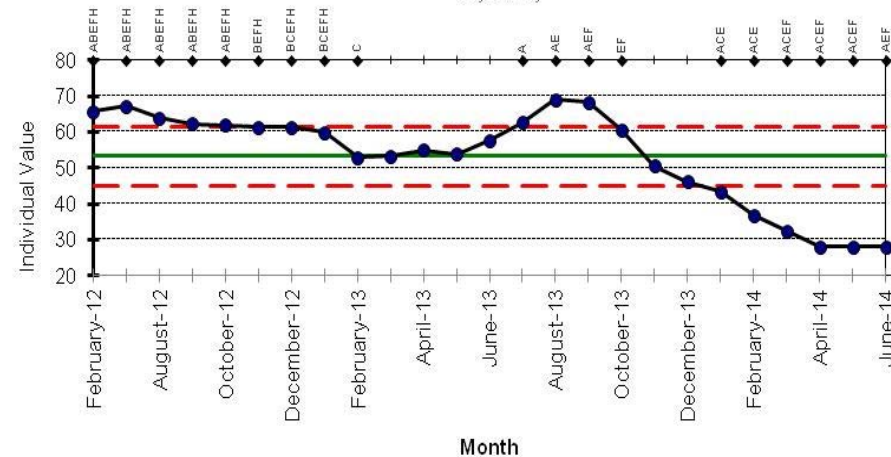
Eastern Division

Days to Pay



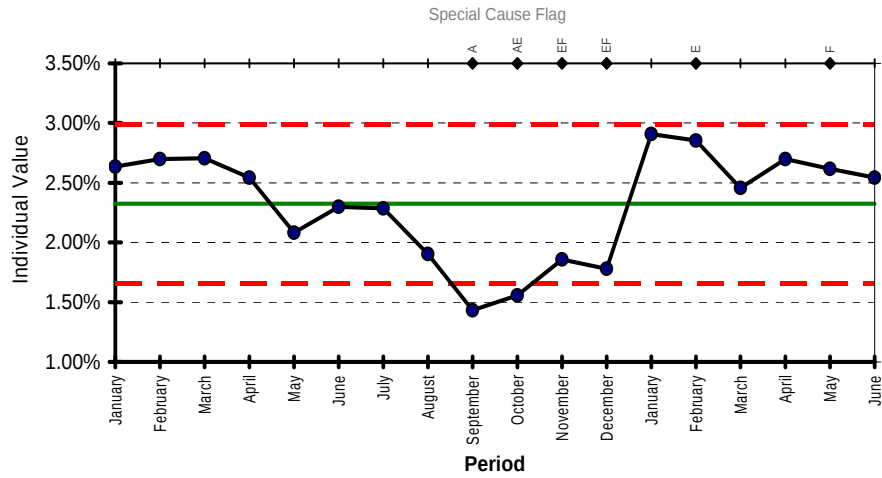
Western Division

Days to Pay

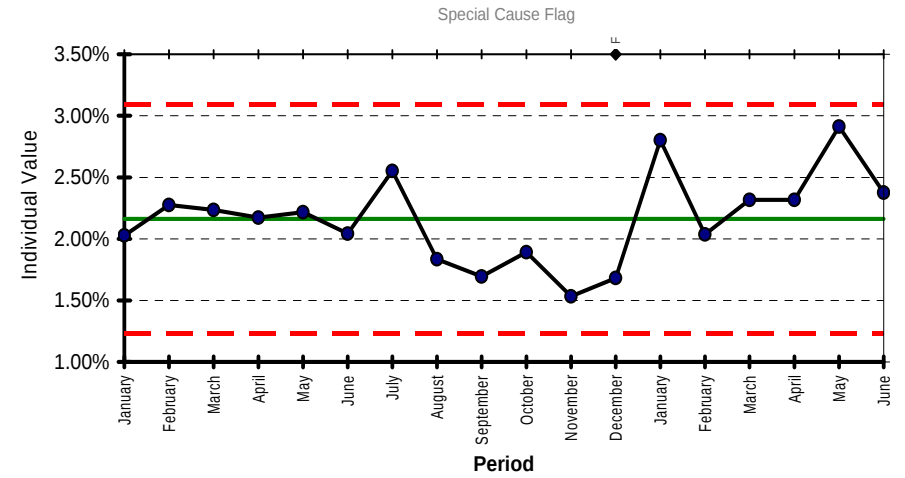


Levels of Service

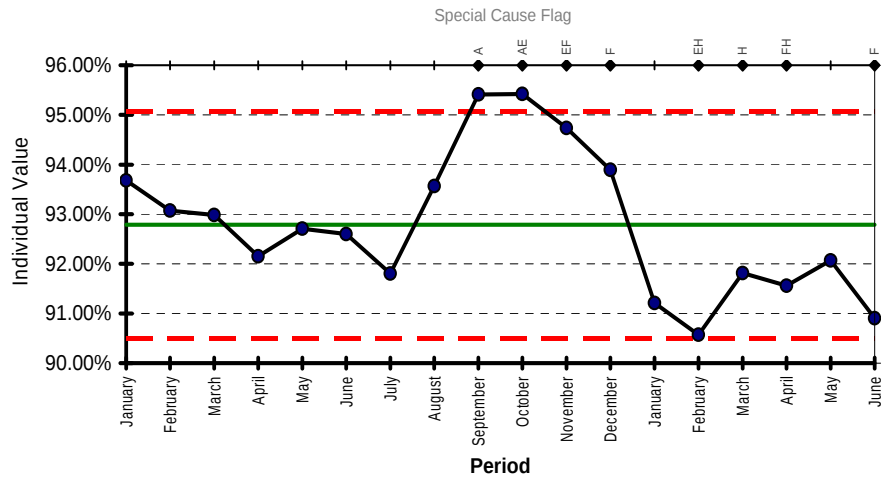
SCT/ALS2-EAST



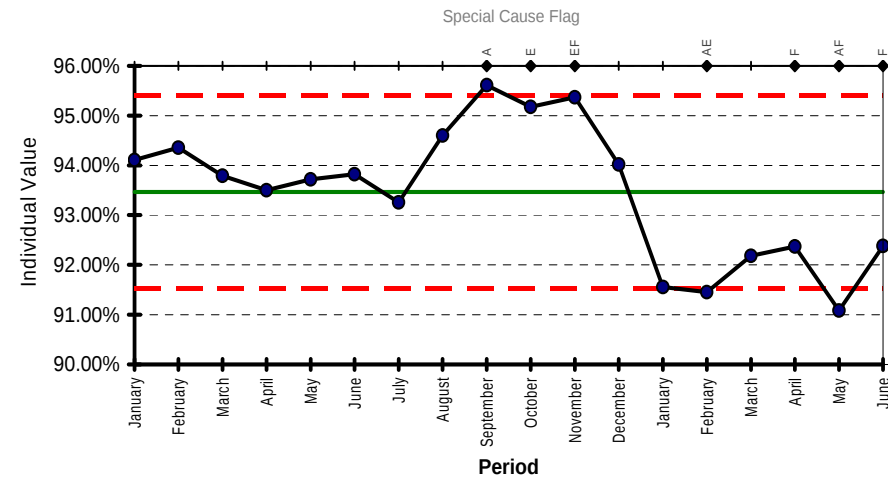
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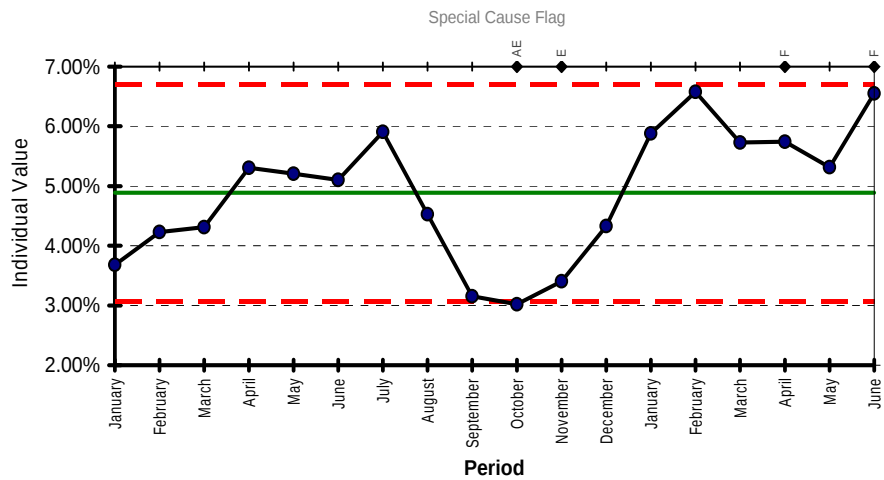
ALS Emergency-EAST



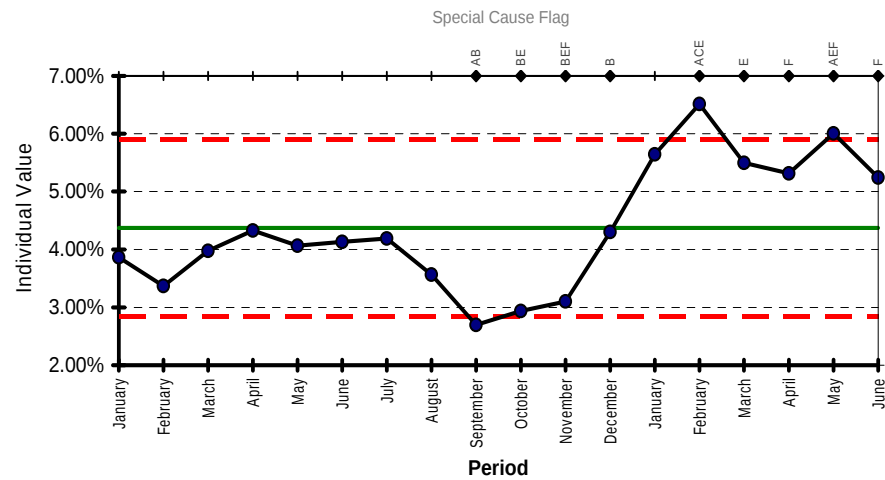
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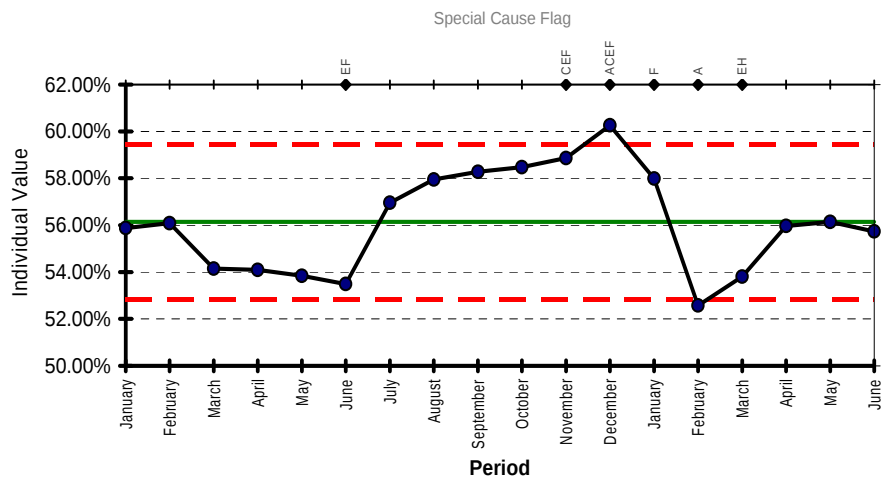
BLS Emergency-EAST



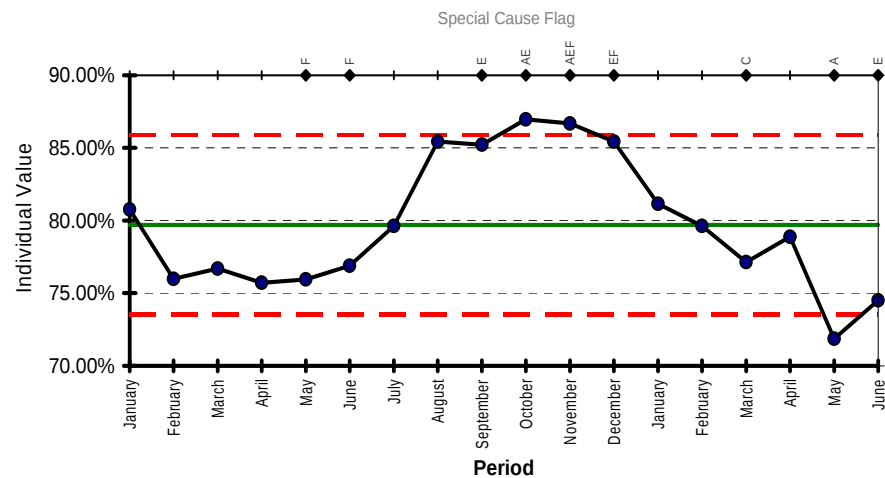
BLS Emergency-WEST



ALS Non-Emergency-EAST

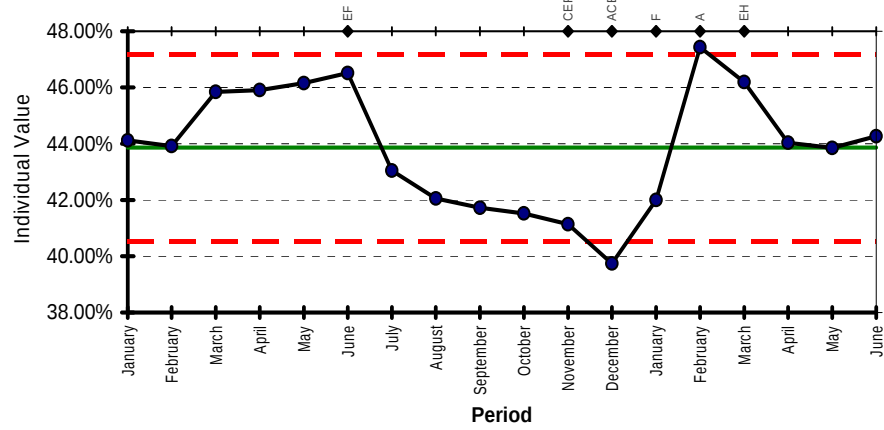


ALS Non-Emergency-WEST



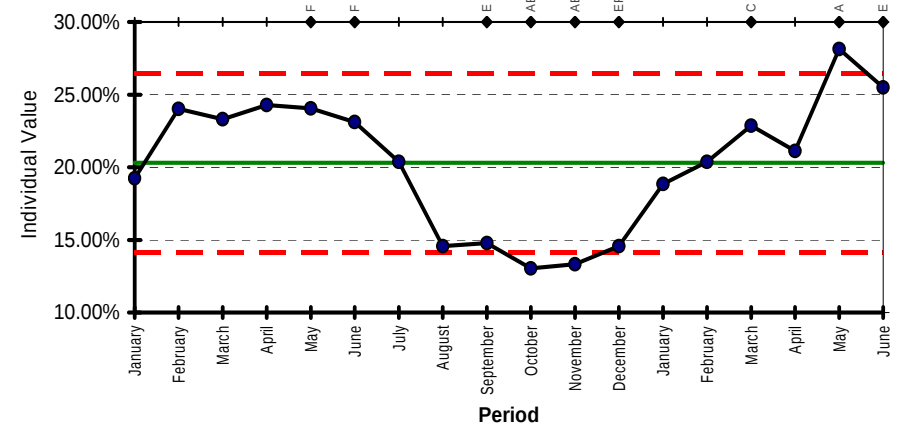
BLS Non Emergency-EAST

Special Cause Flag



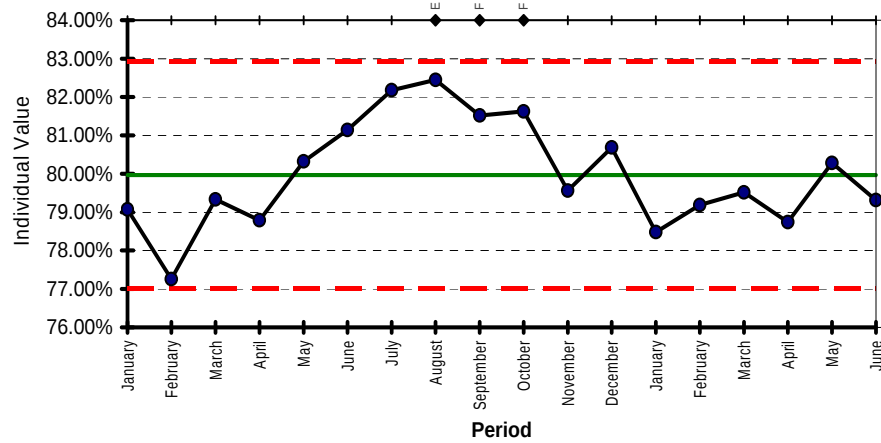
BLS Non Emergency-WEST

Special Cause Flag



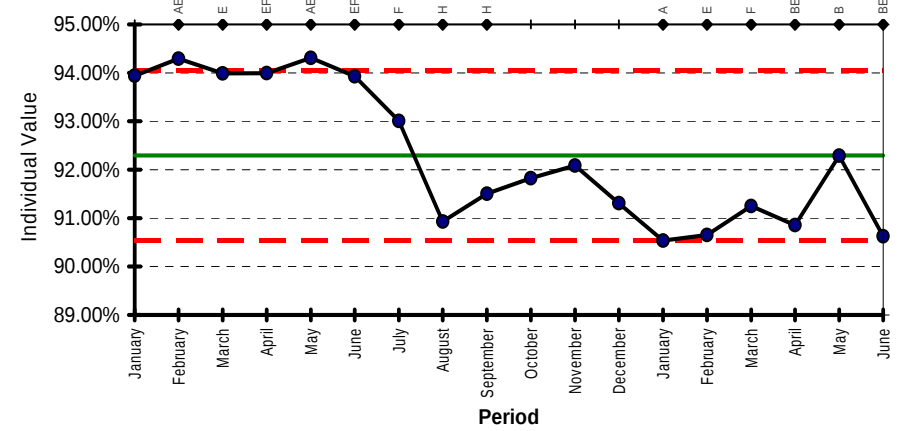
Emergency-EAST

Special Cause Flag

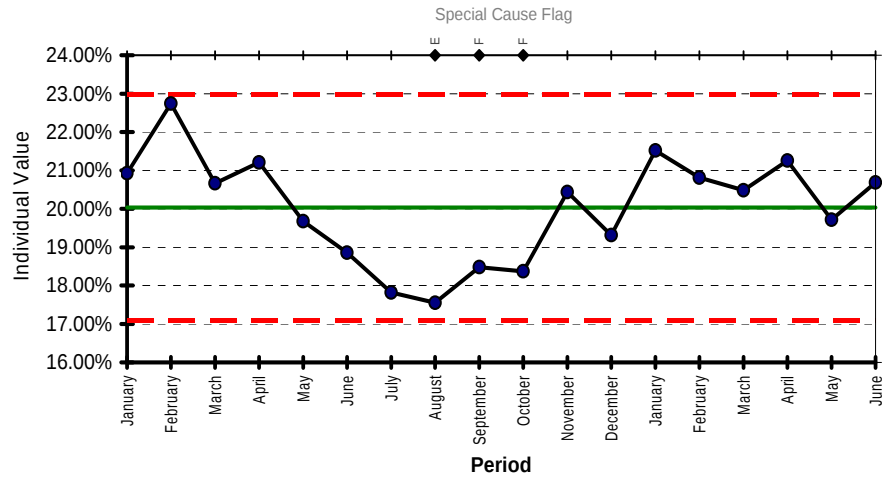


Emergency-WEST

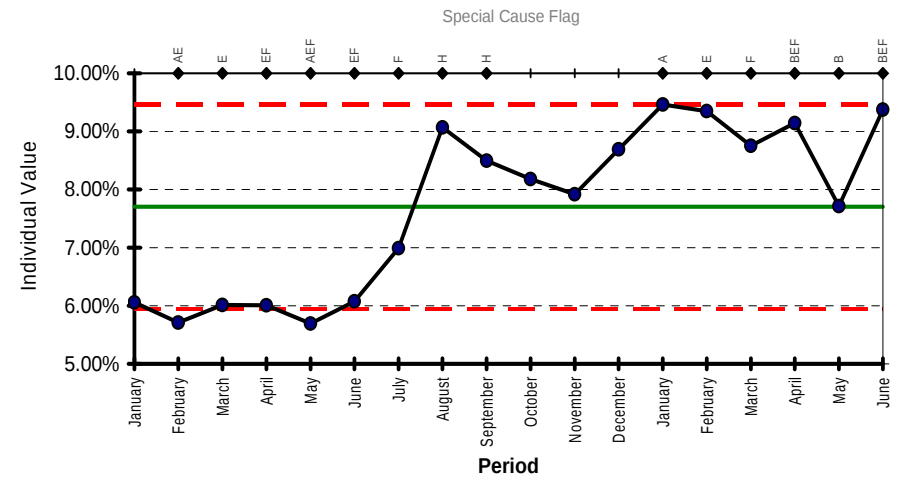
Special Cause Flag



Non-Emergency-EAST

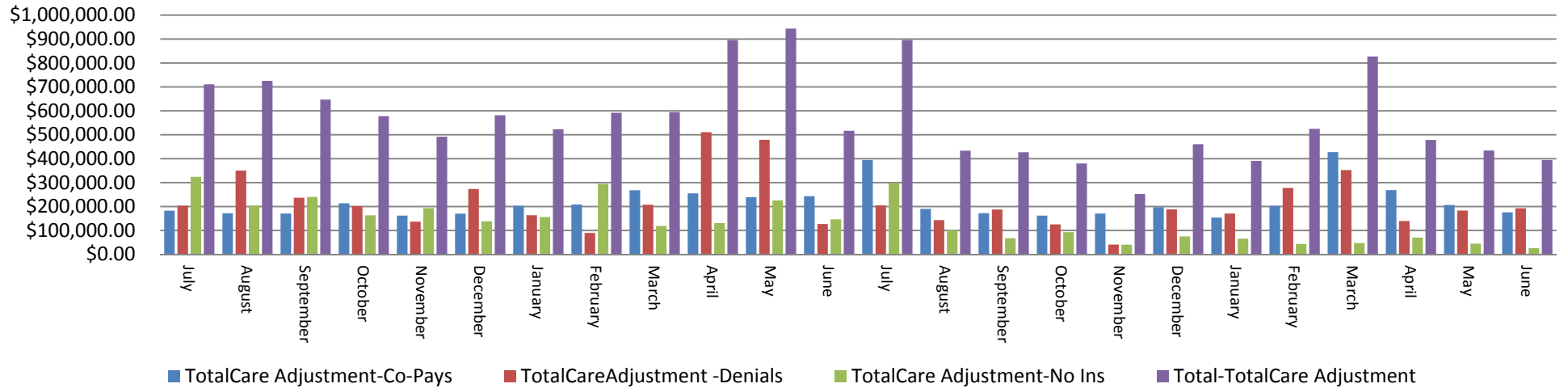


Non-Emergency-WEST



TOTALCARE ADJUSTMENTS

TotalCare Adjustments West



TotalCare Adjustments East

