

# Compliance Summary

From July 01, 2019 to July 31, 2019

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	663	26	96%	1,169	5	99%	540	20	96%	1	0	100%
Tulsa 2	520	23	95%	966	7	99%	11	0	100%	2	0	100%
Tulsa 3	707	34	95%	1,290	13	98%	509	23	95%	6	1	83%
<b>Tulsa Total</b>	<b>1,890</b>	<b>83</b>	<b>95%</b>	<b>3,425</b>	<b>25</b>	<b>99%</b>	<b>1,060</b>	<b>43</b>	<b>95%</b>	<b>9</b>	<b>1</b>	<b>88%</b>
Sand Springs	88	16		135	1	92%	0	0	N/A	3	1	66%
Jenks	36	7		63	1	91%	0	0	N/A	0	0	N/A
Bixby	46	6		68	4	91%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>170</b>	<b>29</b>		<b>266</b>	<b>6</b>	<b>91%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>3</b>	<b>1</b>	<b>66%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 8:50**

**Dispatched to On Scene: 8:15**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From July 01, 2019 to July 31, 2019

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	977	61	93%	1,812	15	99%	581	32	94%	26	2	92%
Oklahoma City 2	1,081	107	90%	1,722	24	98%	311	23	92%	4	0	100%
Edmond	167	14	91%	299	2	99%	59	4	93%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,225</b>	<b>182</b>	<b>91%</b>	<b>3,833</b>	<b>41</b>	<b>98%</b>	<b>951</b>	<b>59</b>	<b>93%</b>	<b>30</b>	<b>2</b>	<b>93%</b>
Mustang	39	4		48	5	89%	23	2	91%	0	0	N/A
The Village	27	3		42	1	94%	0	0	N/A	0	0	N/A
Nichols Hills	1	0		6	0	100%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>67</b>	<b>7</b>		<b>96</b>	<b>6</b>	<b>92%</b>	<b>23</b>	<b>2</b>	<b>91%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:14**  
**Dispatched to On Scene: 8:51**

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**July 1, 2019 Year to July 31, 2019**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	663	26	96%
<b>District 2</b>	520	23	95%
<b>District 3</b>	707	34	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	977	61	93%
<b>District 2</b>	1081	107	90%
<b>Edmond</b>	167	14	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

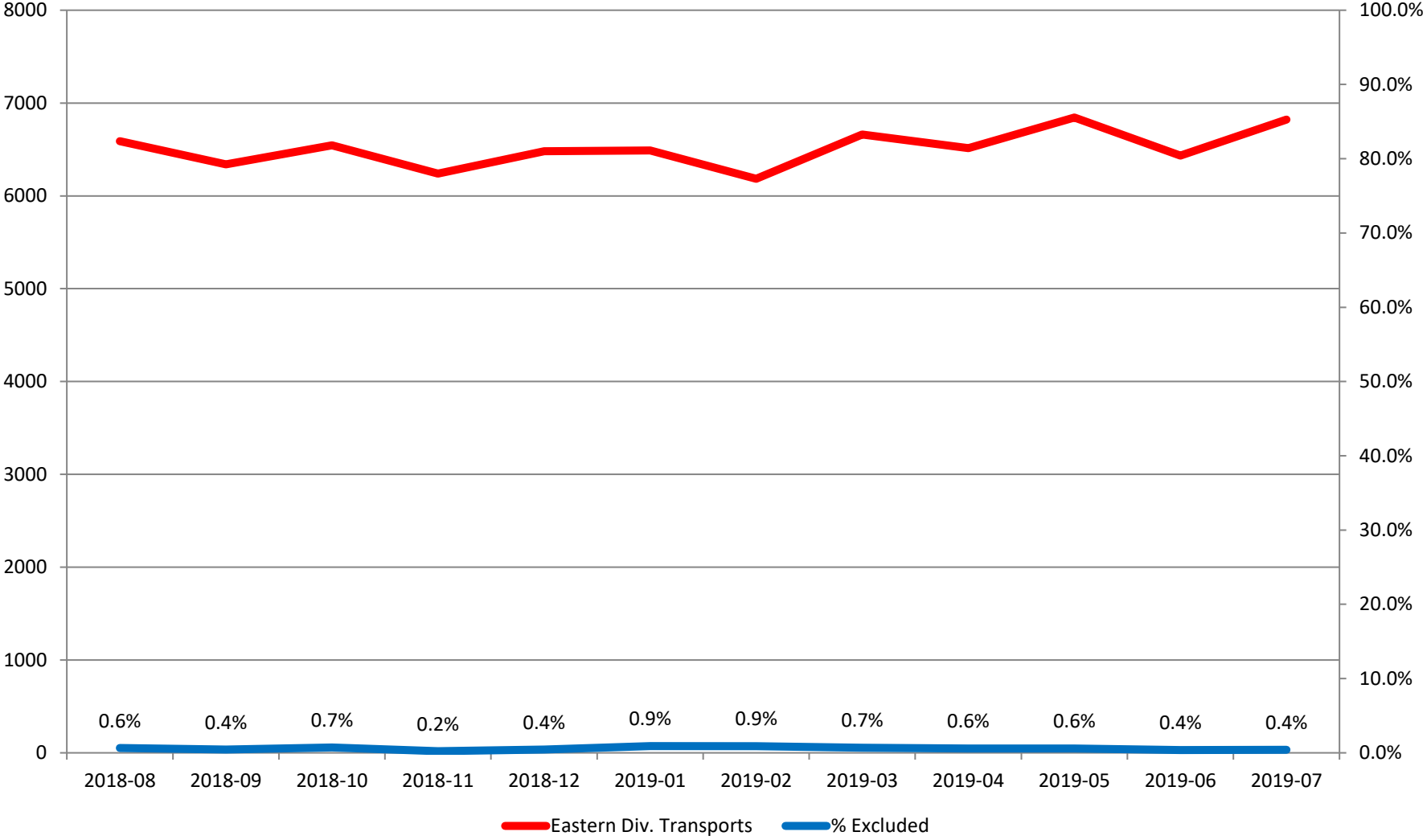
Response Time Exclusion Summary Report  
 Three Months ending July, 2019

	Month Priority	2019-05				2019-06				2019-07			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other					2	1	1						
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		6	1		7	11	1		18	10	1		
Final Weather		24	5	4		1							
<b>Eastern Exclusions Total</b>		<b>30</b>	<b>6</b>	<b>4</b>	<b>0</b>	<b>9</b>	<b>13</b>	<b>2</b>	<b>0</b>	<b>18</b>	<b>10</b>	<b>1</b>	<b>0</b>
<b>East Transports*</b>		2089	3651	1088	16	1998	3412	1013	10	2060	3691	1060	12
<b>East Late</b>		124	38	47	0	80	24	21	0	112	31	43	2
<b>East % of Transports</b>		1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%
<b>East Compliance**</b>		94%	98%	95%	100%	95%	99%	97%	100%	94%	99%	95%	83%
<b>East Compliance W/O Exclusions**</b>		92%	98%	95%	100%	95%	98%	97%	100%	93%	98%	95%	83%
<b>Western Division</b>													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		16	7	4		22	10	8		23	8	1	
Final Weather		23	4	2		11	3	1		1			
<b>Western Exclusions Total</b>		<b>39</b>	<b>11</b>	<b>6</b>	<b>0</b>	<b>33</b>	<b>13</b>	<b>8</b>	<b>1</b>	<b>24</b>	<b>8</b>	<b>1</b>	<b>0</b>
<b>West Transports*</b>		2317	3740	845	21	2427	3679	913	42	2292	3929	974	30
<b>West Late</b>		188	40	33	1	204	52	76	4	189	47	61	2
<b>West % of Transports</b>		2%	0%	1%	0%	1%	0%	1%	2%	1%	0%	0%	0%
<b>West Compliance**</b>		91%	98%	96%	95%	91%	98%	91%	90%	91%	98%	93%	93%
<b>West Compliance W/O Exclusions**</b>		90%	98%	95%	95%	90%	98%	90%	88%	90%	98%	93%	93%

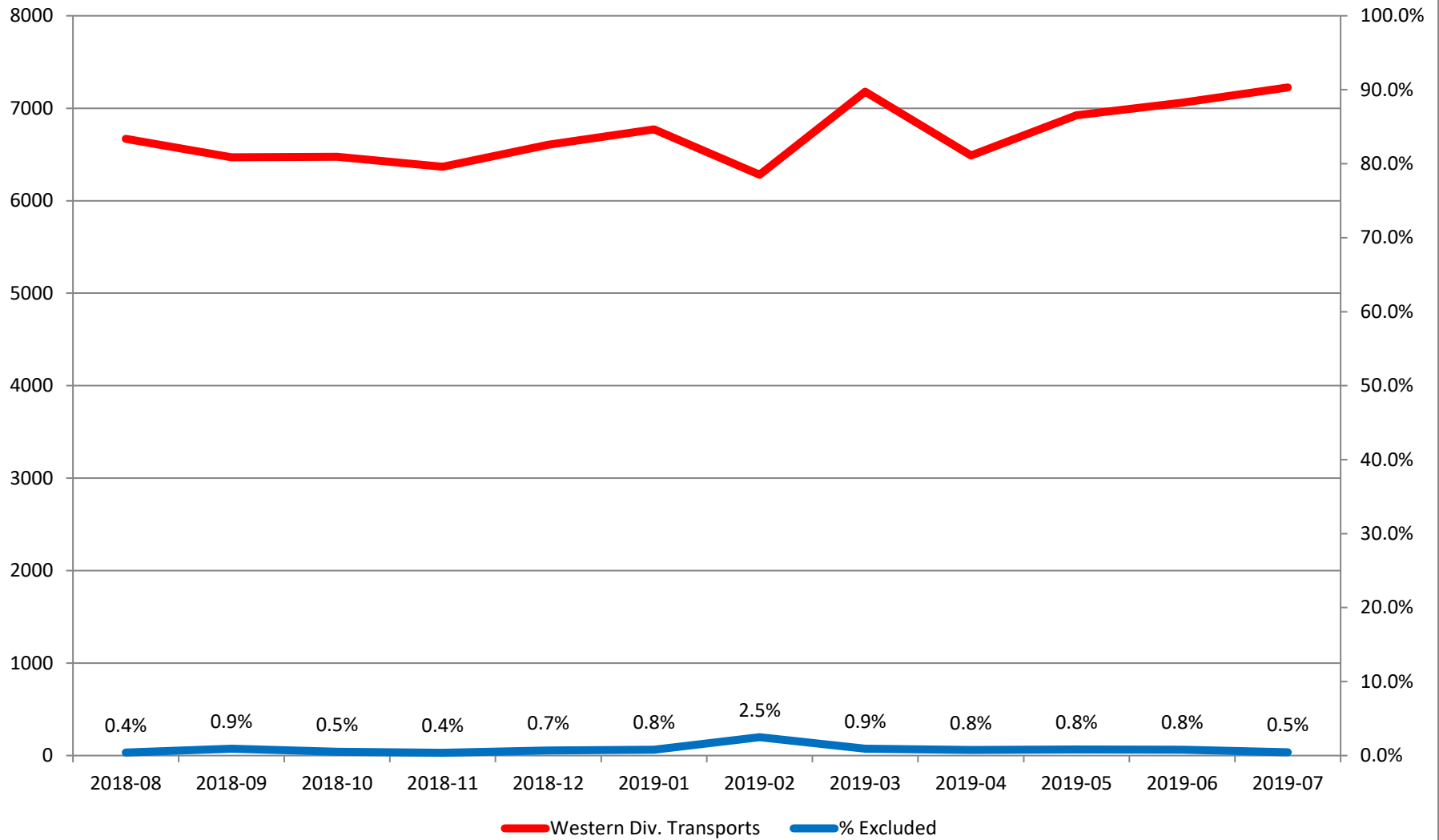
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

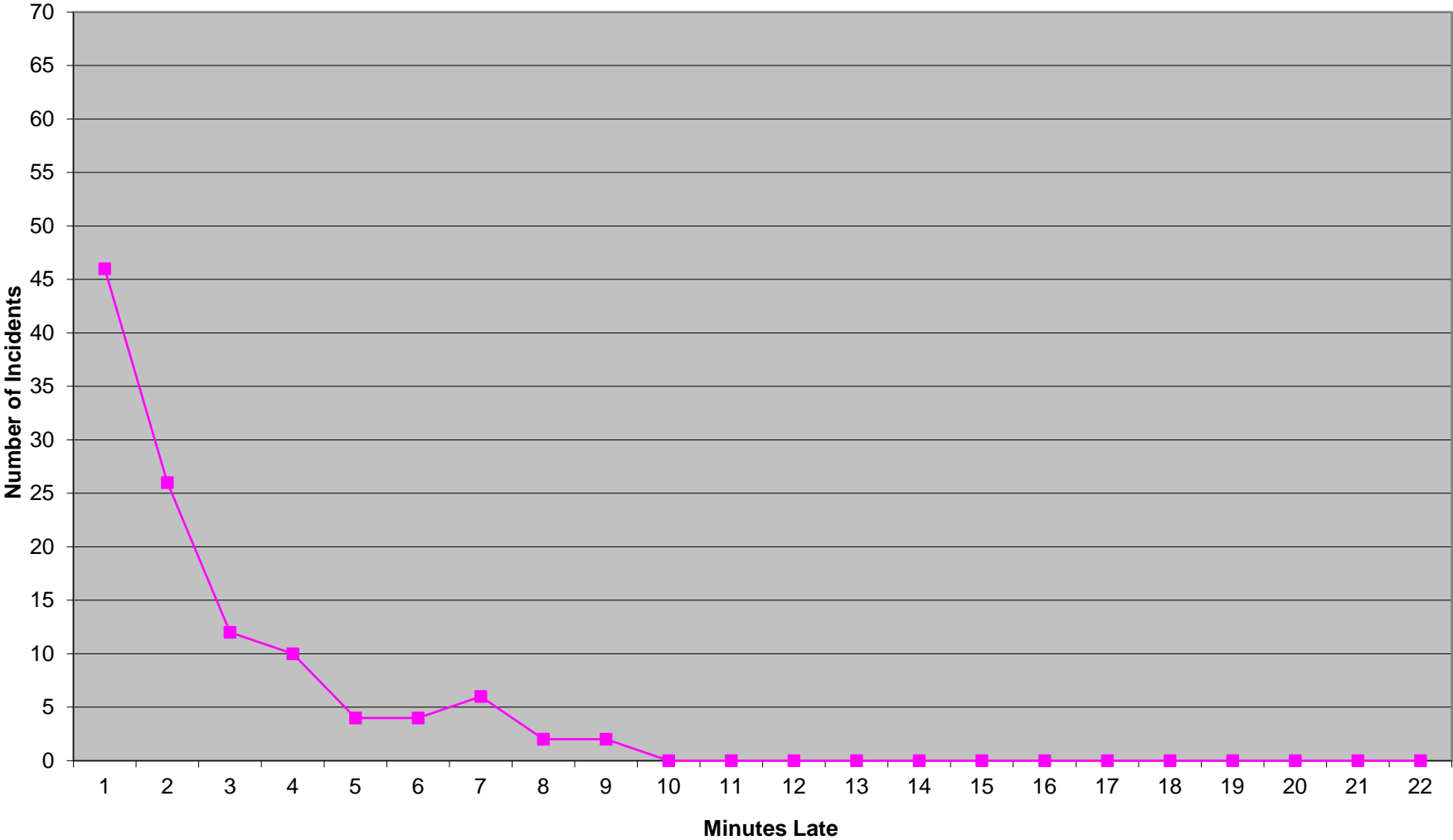
## Eastern Division Response Time Exclusions Twelve Months ending July, 2019



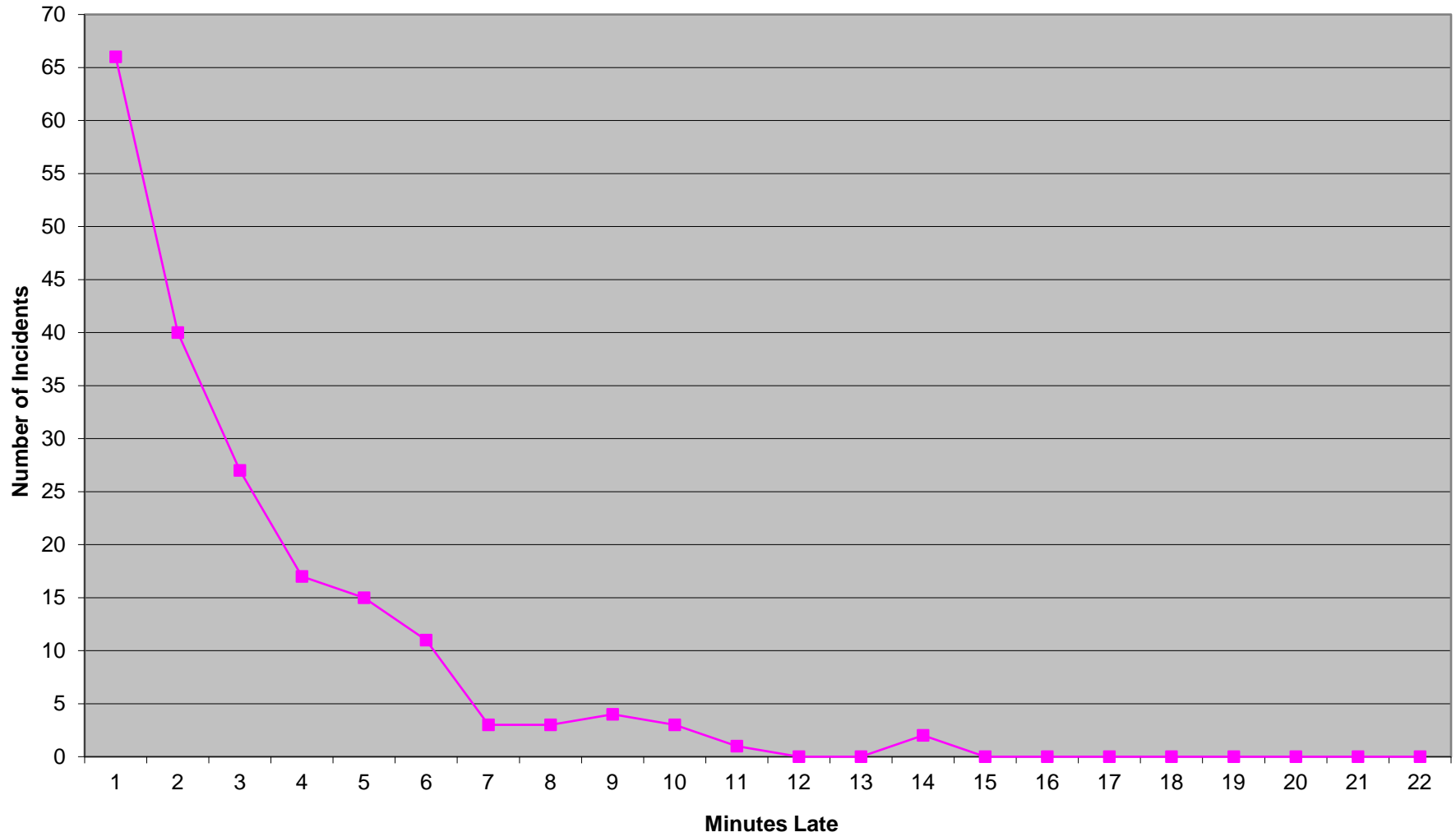
## Western Division Response Time Exclusions Twelve Months ending July, 2019



# Eastern Division Priority 1 Late Calls July 2019



### Western Division Priority 1 Late Calls July 2019





### Edmond Priority 1 Late Calls July 2019

