

# Compliance Summary

From April 01, 2019 to April 30, 2019

## Eastern Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	646	34	94%	1,019	7	99%	554	23	95%	15	0	100%
Tulsa 2	531	27	94%	853	7	99%	11	0	100%	0	0	N/A
Tulsa 3	702	33	95%	1,235	8	99%	532	11	97%	2	0	100%
<b>Tulsa Total</b>	<b>1,879</b>	<b>94</b>	<b>94%</b>	<b>3,107</b>	<b>22</b>	<b>99%</b>	<b>1,097</b>	<b>34</b>	<b>96%</b>	<b>17</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>84</b>	<b>12</b>		<b>132</b>	<b>2</b>	<b>93%</b>	<b>3</b>	<b>0</b>	<b>100%</b>	<b>4</b>	<b>0</b>	<b>100%</b>
<b>Jenks</b>	<b>43</b>	<b>7</b>		<b>50</b>	<b>1</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>39</b>	<b>4</b>		<b>57</b>	<b>2</b>	<b>93%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>166</b>	<b>23</b>		<b>239</b>	<b>5</b>	<b>93%</b>	<b>5</b>	<b>0</b>	<b>100%</b>	<b>4</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 8:49**  
**Dispatched to On Scene: 8:12**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From April 01, 2019 to April 30, 2019

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	917	44	95%	1,585	12	99%	530	25	95%	12	2	83%
Oklahoma City 2	989	67	93%	1,557	14	99%	299	12	95%	6	0	100%
Edmond	176	22	87%	236	2	99%	54	1	98%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,082</b>	<b>133</b>	<b>93%</b>	<b>3,378</b>	<b>28</b>	<b>99%</b>	<b>883</b>	<b>38</b>	<b>95%</b>	<b>18</b>	<b>2</b>	<b>88%</b>
Mustang	36	2		50	2	95%	9	0	100%	0	0	N/A
The Village	26	3		53	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		5	0	100%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>65</b>	<b>5</b>		<b>108</b>	<b>2</b>	<b>95%</b>	<b>9</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	10	6		10	4	50%	0	0	N/A	0	0	N/A

**Average Response Time Priority 1 & 2**

**Received to On Scene: 8:51**

**Dispatched to On Scene: 8:28**

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**April 1, 2019 to April 30, 2019**

**Eastern Division**  
**Non-discrimination**

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	646	34	94%
<b>District 2</b>	531	27	94%
<b>District 3</b>	702	33	95%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	917	44	95%
<b>District 2</b>	989	67	93%
<b>Edmond</b>	176	22	87%

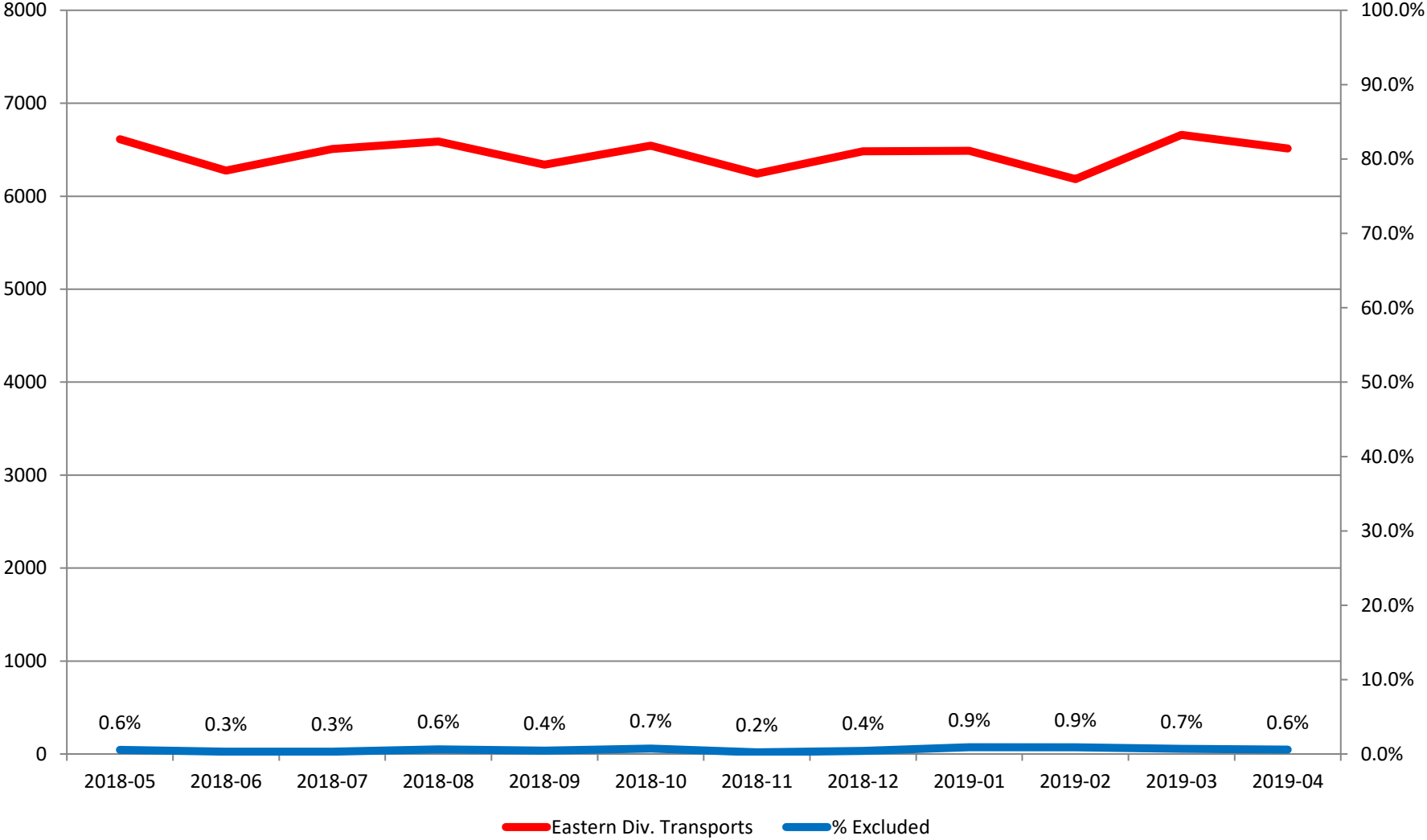
Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Response Time Exclusion Summary Report  
 Three Months ending April, 2019

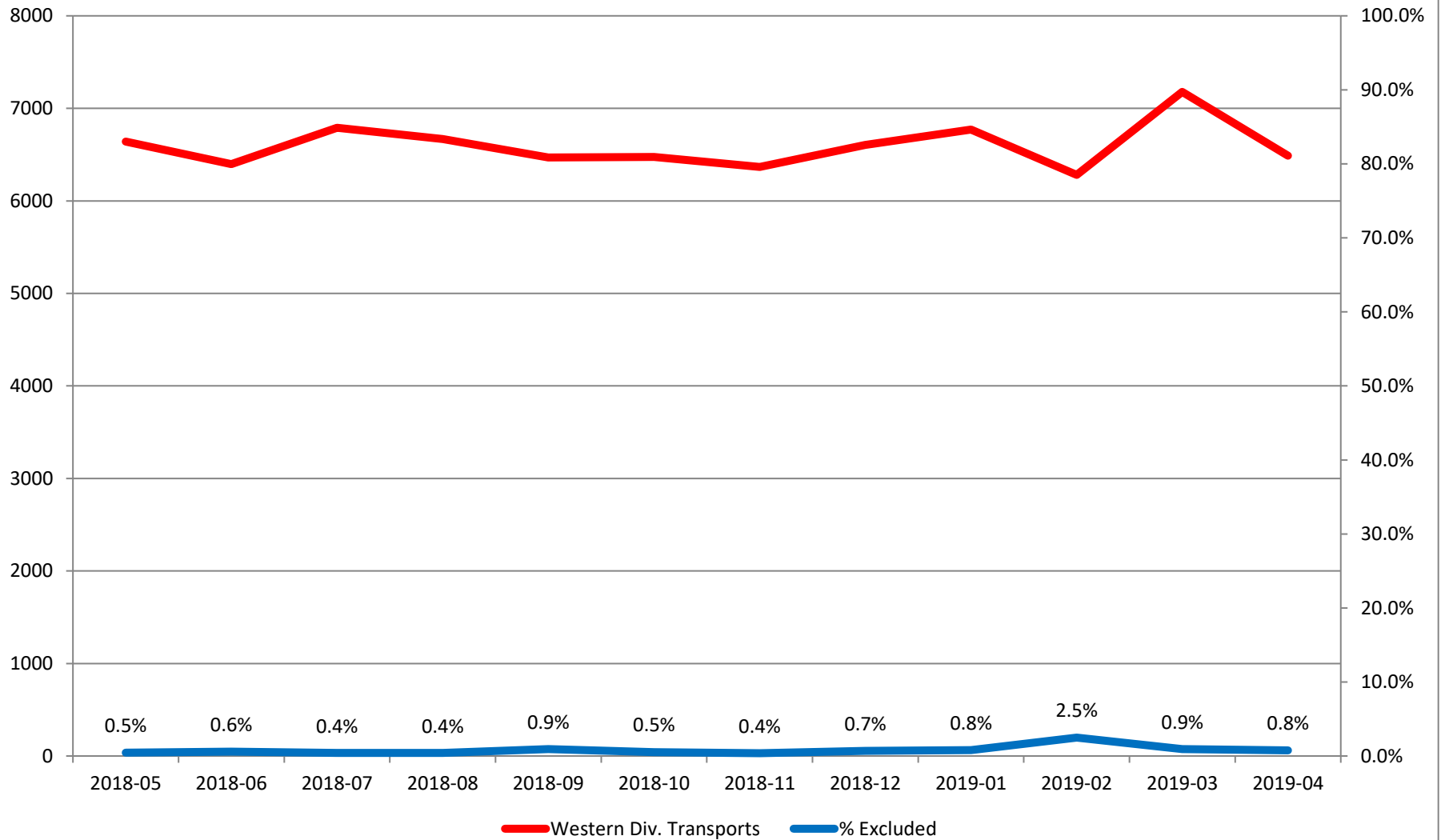
	Month Priority	2019-02				2019-03				2019-04			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		3				3				1			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		16	14			14	10			15	12		
Final Weather		12	10	1		11	2	5		6	2	2	
<b>Eastern Exclusions Total</b>		<b>31</b>	<b>24</b>	<b>1</b>	<b>0</b>	<b>28</b>	<b>12</b>	<b>5</b>	<b>0</b>	<b>22</b>	<b>14</b>	<b>2</b>	<b>0</b>
<b>East Transports*</b>		1911	3352	910	11	2068	3553	1030	9	2045	3346	1102	21
<b>East Late</b>		120	66	60	0	139	34	37	1	117	27	34	0
<b>East % of Transports</b>		2%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%
<b>East Compliance**</b>		93%	98%	93%	100%	93%	99%	96%	88%	94%	99%	96%	100%
<b>East Compliance W/O Exclusions**</b>		92%	97%	93%	100%	92%	98%	95%	88%	93%	98%	96%	100%
<b>Western Division</b>													
Final Other		4											1
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		51	38	1		36	6	1		22	9		
Final Weather		57	3	2		20	1	2		15	3		
<b>Western Exclusions Total</b>		<b>112</b>	<b>41</b>	<b>3</b>	<b>0</b>	<b>56</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>37</b>	<b>12</b>	<b>0</b>	<b>1</b>
<b>West Transports*</b>		2092	3426	749	14	2379	3840	934	25	2092	3486	892	18
<b>West Late</b>		170	25	30	1	227	47	57	1	138	30	38	2
<b>West % of Transports</b>		5%	1%	0%	0%	2%	0%	0%	0%	2%	0%	0%	0%
<b>West Compliance**</b>		91%	99%	95%	92%	90%	98%	93%	96%	93%	99%	95%	88%
<b>West Compliance W/O Exclusions**</b>		87%	98%	95%	92%	88%	98%	93%	96%	91%	98%	95%	84%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on  
 \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

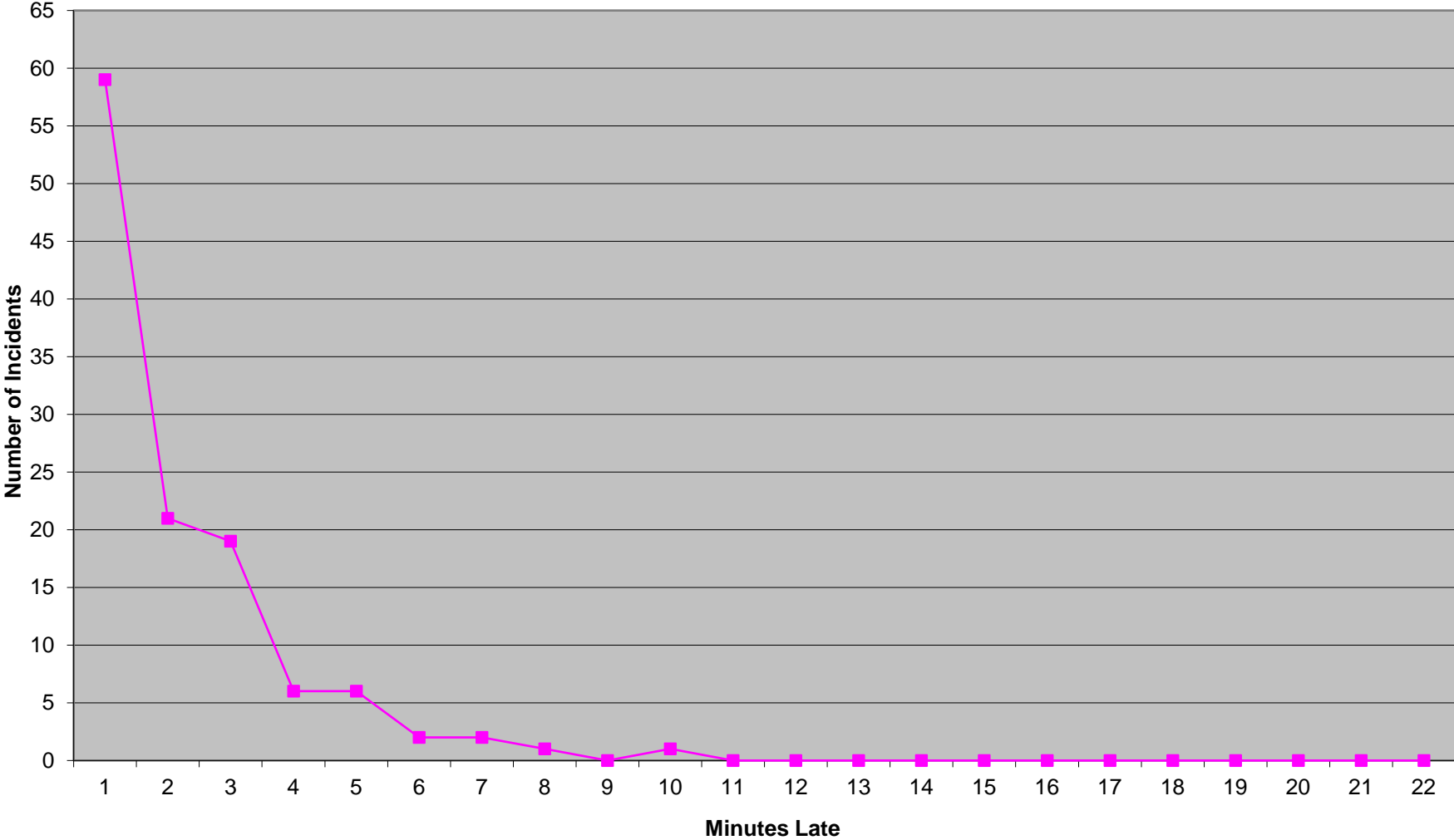
# Eastern Division Response Time Exclusions Twelve Months ending April, 2019



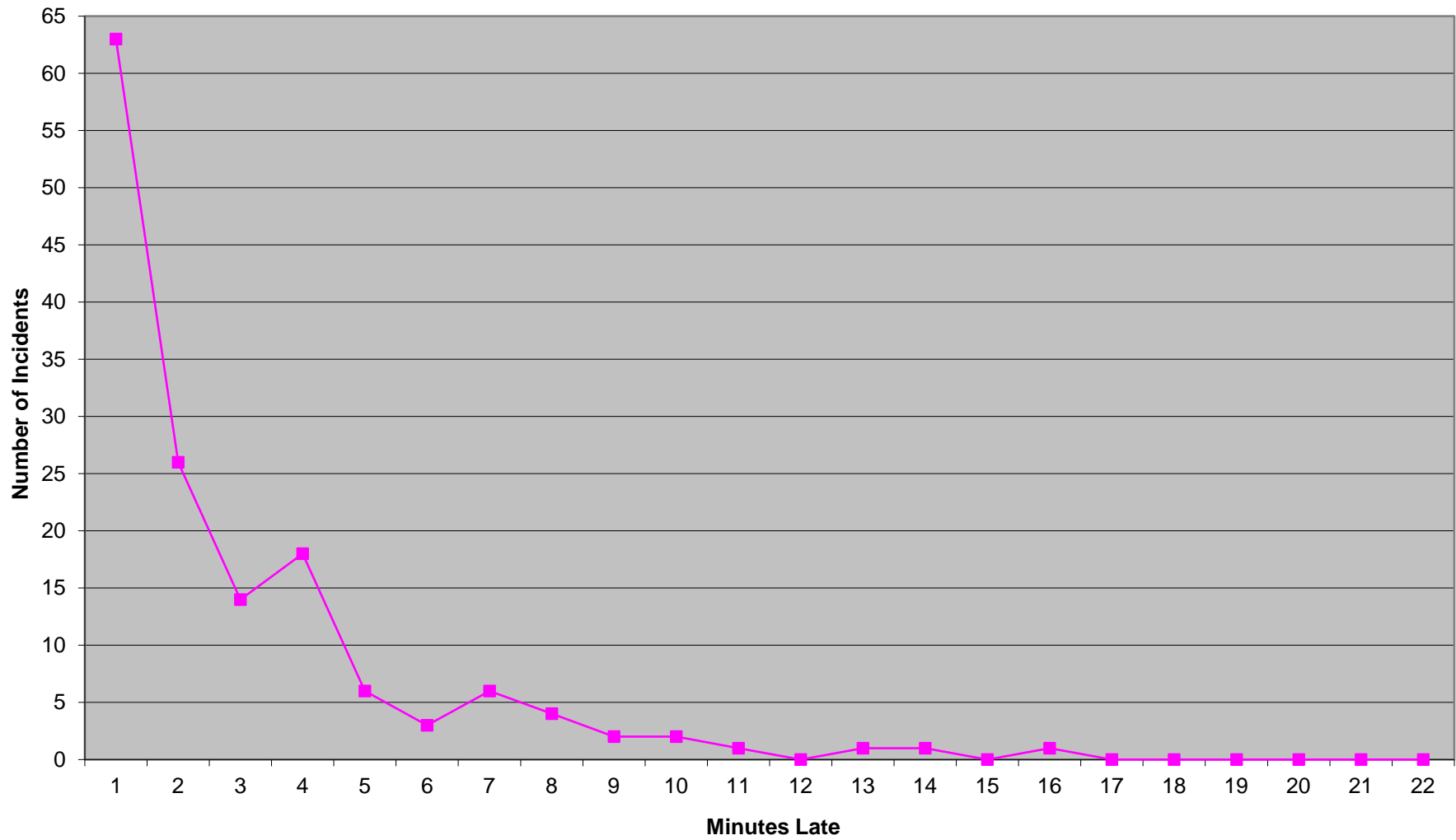
## Western Division Response Time Exclusions Twelve Months ending April, 2019



**Eastern Division Priority 1 Late Calls  
April 2019**



### Western Division Priority 1 Late Calls April 2019





### Edmond Priority 1 Late Calls April 2019

