

Compliance Summary

From March 01, 2019 to March 31, 2019

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	609	40	93%	1,088	4	99%	552	17	96%	1	1	0%
Tulsa 2	525	29	94%	843	9	98%	17	1	94%	1	0	100%
Tulsa 3	752	44	94%	1,374	17	98%	457	19	95%	5	0	100%
Tulsa Total	1,886	113	94%	3,305	30	99%	1,026	37	96%	7	1	85%
Sand Springs	92	15		126	1	92%	2	0	100%	2	0	100%
Jenks	33	6		62	2	91%	1	0	100%	0	0	N/A
Bixby	57	5		60	1	94%	1	0	100%	0	0	N/A
Total Non-Beneficiary	182	26		248	4	93%	4	0	100%	2	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 8:59

Dispatched to On Scene: 8:23

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From March 01, 2019 to March 31, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	1,015	68	93%	1,699	11	99%	512	28	94%	16	1	93%
Oklahoma City 2	1,128	124	89%	1,708	27	98%	338	19	94%	9	0	100%
Edmond	177	24	86%	313	7	97%	63	8	87%	0	0	N/A
Total OKC & Edmond	2,320	216	90%	3,720	45	98%	913	55	93%	25	1	96%
Mustang	26	5		55	1	92%	21	2	90%	0	0	N/A
The Village	30	6		55	1	91%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		10	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	59	11		120	2	92%	21	2	90%	0	0	N/A
Piedmont	4			5			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:17

Dispatched to On Scene: 8:52

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
March 1, 2019 to March 31, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	609	40	93%
District 2	525	29	94%
District 3	752	44	94%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	1015	68	93%
District 2	1128	124	89%
Edmond	177	24	86%

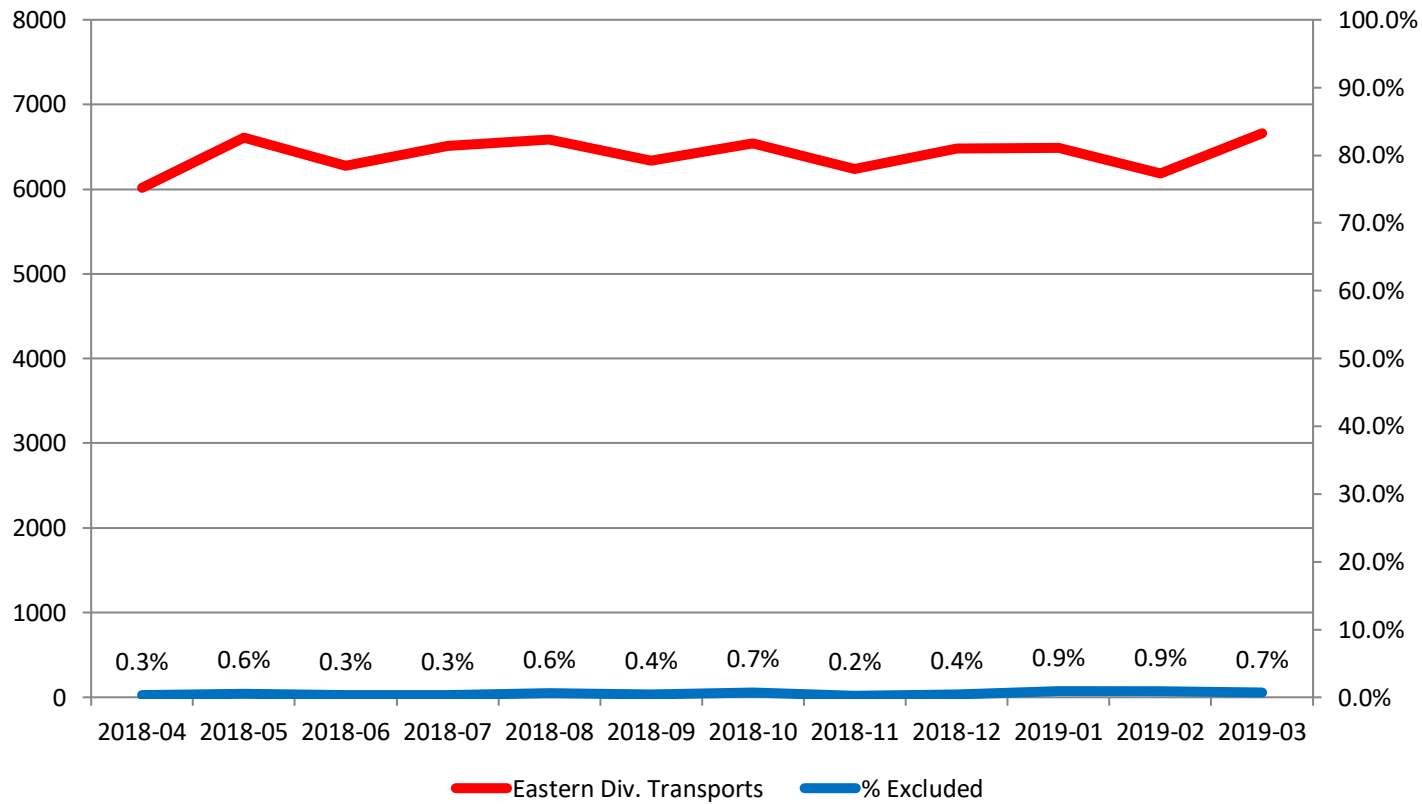
Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Response Time Exclusion Summary Report
 Three Months ending March, 2019

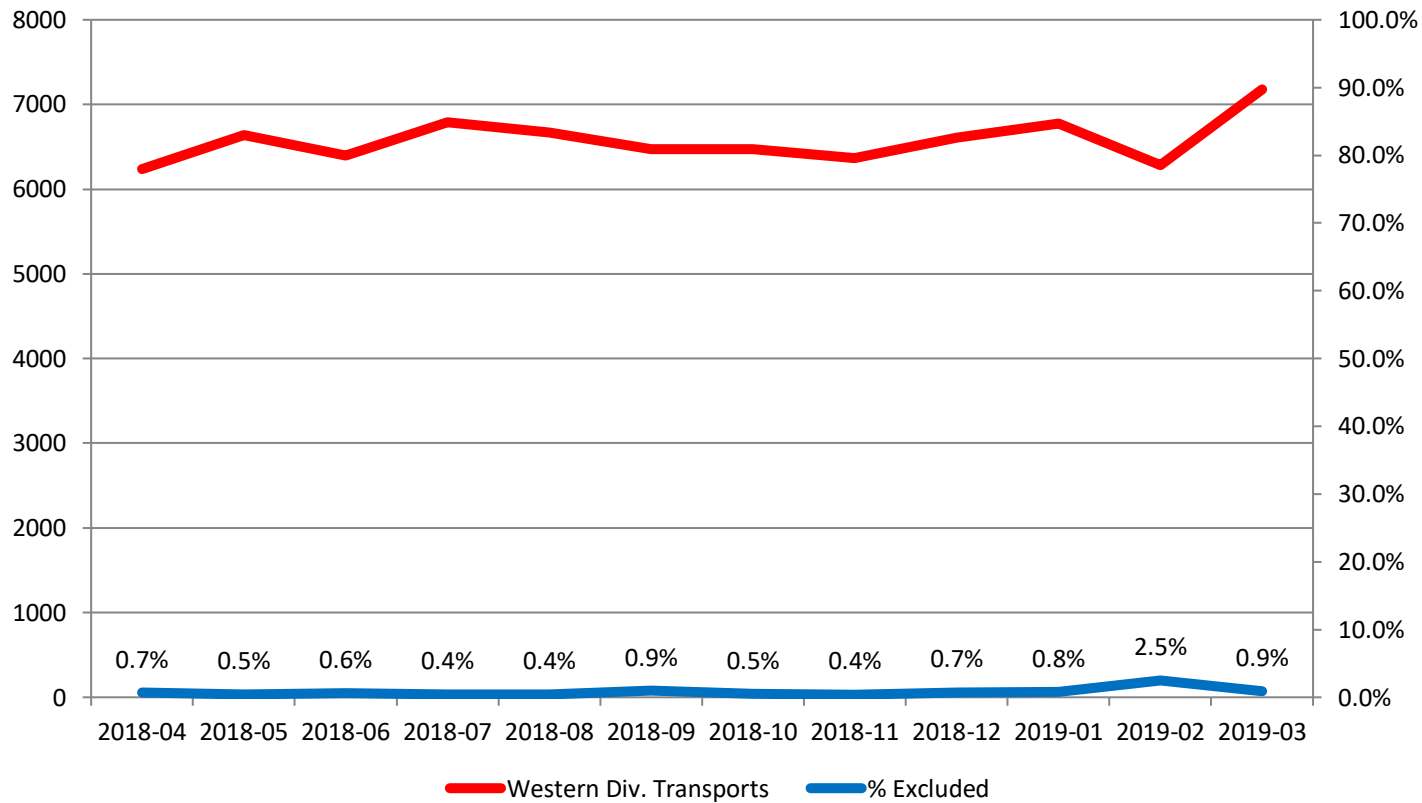
	Month Priority	2019-01				2019-02				2019-03			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other					3					3			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		22	18	10	16	14			14	10			
Final Weather		9			12	10	1		11	2	5		
Eastern Exclusions Total		31	18	10	0	31	24	1	0	28	12	5	0
East Transports*		1896	3571	1011	10	1911	3352	910	11	2068	3553	1030	9
East Late		95	47	41	1	120	66	60	0	139	34	37	1
East % of Transports		2%	1%	1%	0%	2%	1%	0%	0%	1%	0%	0%	0%
East Compliance**		94%	98%	95%	90%	93%	98%	93%	100%	93%	99%	96%	88%
East Compliance W/O Exclusions**		93%	98%	95%	90%	92%	97%	93%	100%	92%	98%	95%	88%
Western Division													
Final Other					4								
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		18	4		51	38	1		36	6	1		
Final Weather		23	8		57	3	2		20	1	2		
Western Exclusions Total		41	12	0	0	112	41	3	0	56	7	3	0
West Transports*		2261	3578	889	44	2092	3426	749	14	2379	3840	934	25
West Late		177	26	17	4	170	25	30	1	227	47	57	1
West % of Transports		2%	0%	0%	0%	5%	1%	0%	0%	2%	0%	0%	0%
West Compliance**		92%	99%	98%	90%	91%	99%	95%	92%	90%	98%	93%	96%
West Compliance W/O Exclusions**		90%	98%	98%	90%	87%	98%	95%	92%	88%	98%	93%	96%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit
 ** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

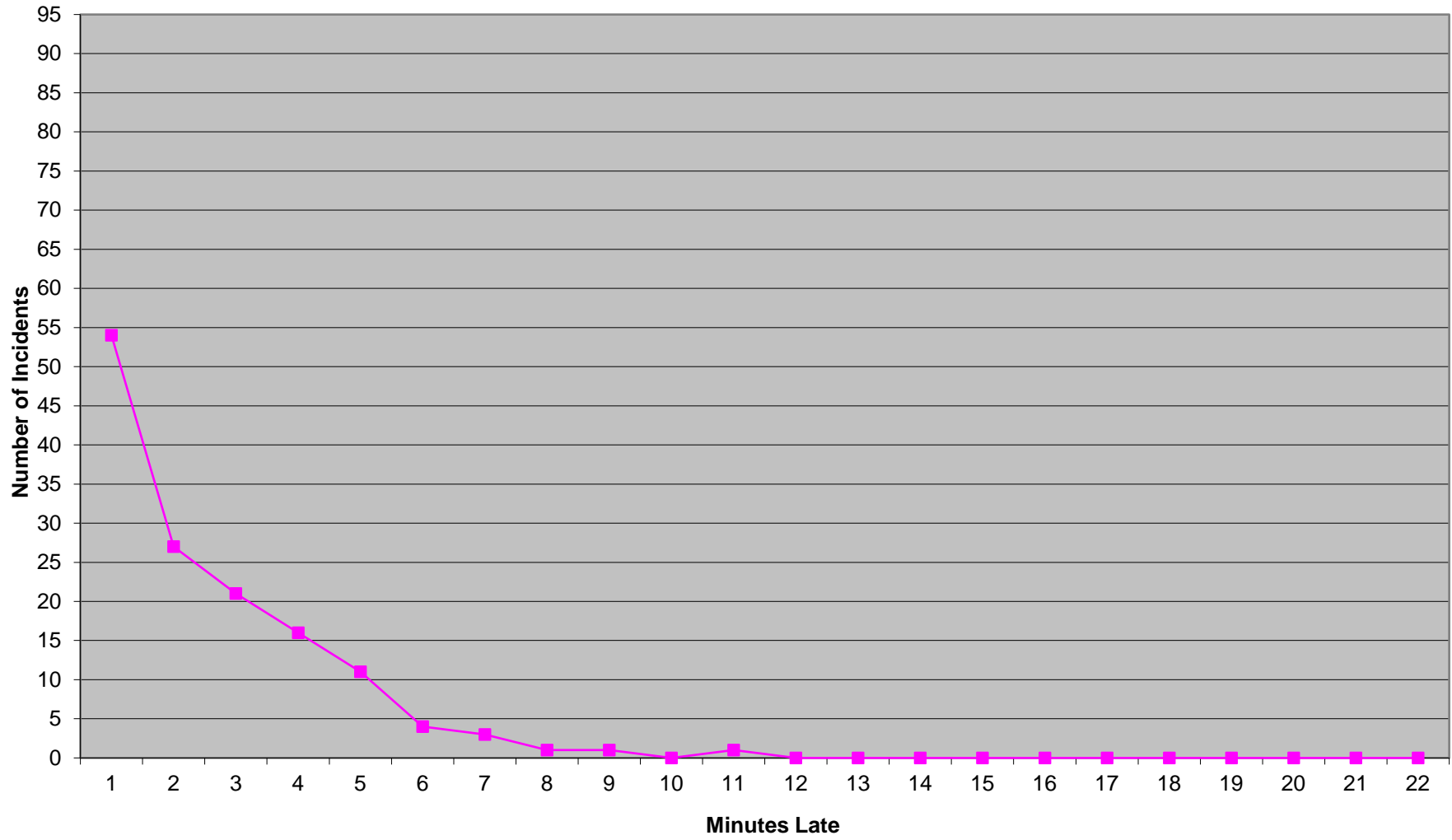
Eastern Division Response Time Exclusions Twelve Months ending March, 2019



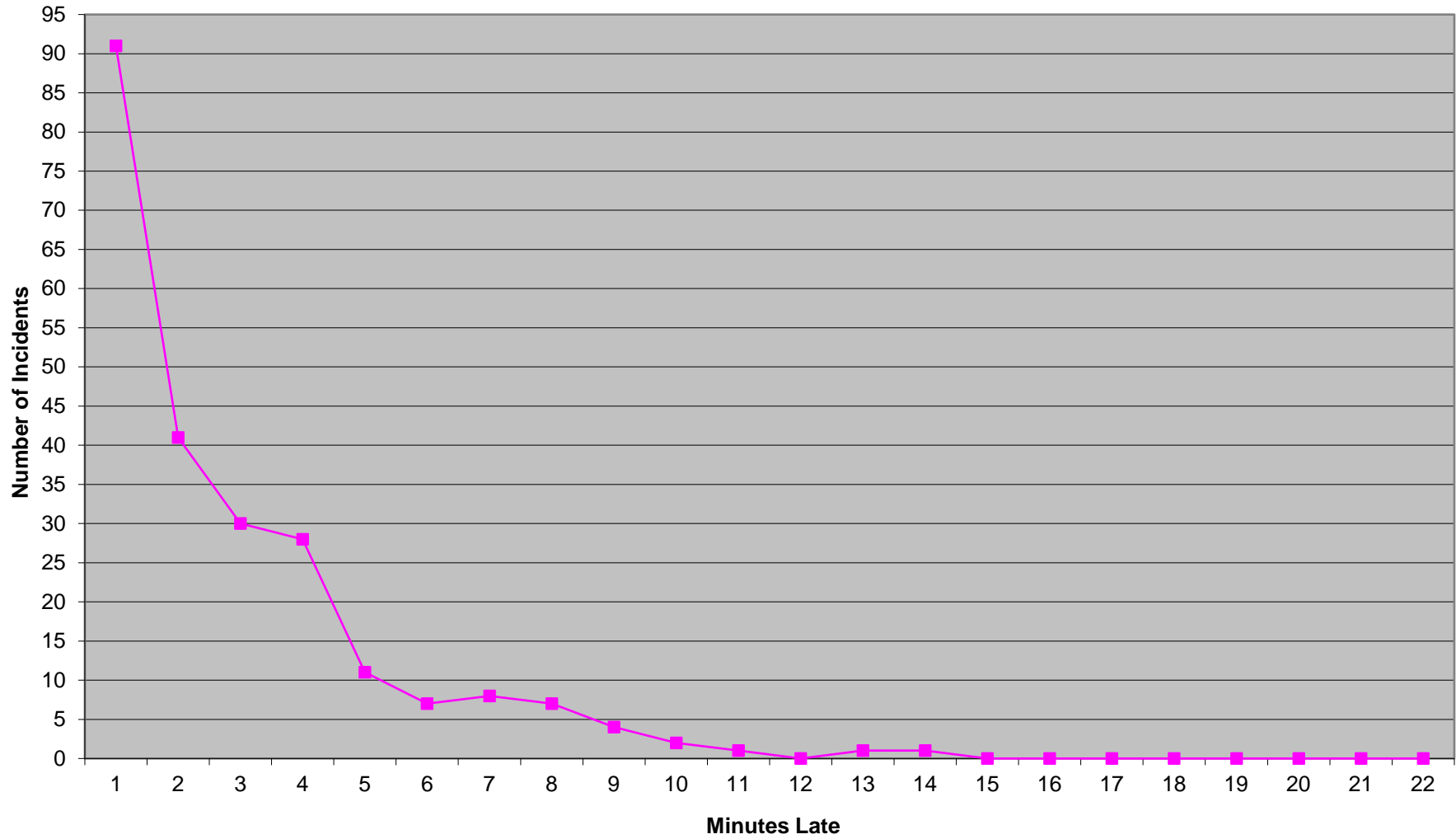
Western Division Response Time Exclusions Twelve Months ending March, 2019



Eastern Division Priority 1 Late Calls March 2019



Western Division Priority 1 Late Calls March 2019



Edmond Priority 1 Late Calls March 2019

